

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
8/1/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI: 9/1/18 > CH HAWIN	8/1/18
	After call ltr to OI:	
8/1/18 11:00 AM	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	
PRELIMINARY ADVICE Date/Time: 9/1/18	Sent By: LSP.	
FINALIZATION Date/Time: 30/1/18	Confirm with: PERSVIN	Confirm by: Rasm
Repair Cost: PIR SS 12,704.32 (8 days) Reduction: 34 %	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT Date/Time: 25.5.18	Confirm with: MUY	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 37	If NO or B 28, Ass. Lin:	
Repair Cost: 21/09 SS 13,593.52	O/D REAR FINDED TP	
Loss of Rental (LOR): SS 950.00 (11 days) @ 86.37		
Loss of Use (LOU): SS - (\$ x days)		
Loss of income (LOI): SS - (\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search SS -		
Medical: SS -		
Disbursement: SS - (e.g. Tow/Independent)		
Legal Cost SS -		
Total: SS 14,543.52	Global Sum SS:	
FINAL PAYMENT Date/Time: 25.5.18	Confirm with: PUY	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1: SS 14,543.52	Name 1: VOLKSWAGEN CENTRE SINGAPORE.	
Payee 2: (Strike if N.A.) SS	Name 2:	
Payee 3: (Strike if N.A.) SS	Name 3:	



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

511 BLAQUE L, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/ICS18000259/R1eb3

Date: 09.01.2018

The Motor Claims Department
M/s ECICS LIMITED

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKK6777P

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 05.01.2018 at the premises of M/s Volkswagen Centre Singapore and have the following to report:-

Workshop Estimate Amount	: S\$	14,724.75
Revised Estimate Amount	: S\$	7,865.47
"Check" Items Amount	: S\$	1,519.28
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6-7 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ECICS LTD		Ref : CC3/ICS18000259/eb3		
7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987		Date : 04-01-2018		
		Code : ICS		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GX 6725T	Veh. Inspected	SKK 6777P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	04/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	03/01/2018	Inspection Date		
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PDI TUAS

PDI TUAS

TEO YONG HUA SIRITAPE
(ZHANG YONGHUA SIRITAPE)
940 JURONG WEST STREET 91
#09-447
Singapore, 640940
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV013563
Quote No. SER/QUO/1800012
QuoteDate 03/01/18
Salesperson Delsie Ong
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Tiguan NF 1.4 TSI HL110 D6	13,316	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKK6777P	WVGZZZ5NZHW371778	25/01/17	Delsie Ong
Engine Code	Labor Type	Engine No.	Model Code
	1H	CZE 310693	AD14PY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	5	UNIT		1680 ✓ 4,280.00
P B&P ALEX LABOUR	TRANSFER BOOT LID PARTS	1	UNIT		420 ✓ 840.00
P B&P ALEX LABOUR	RE+REINSTALLED REAR WSCR	1	UNIT		✓ 840.00
P B&P ALEX PAINT	SPRAY PAINT	5	UNIT		1600 ✓ 4,000.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		✓ 480.00
	COMPULSORY TO DO AFTER AC				
P B&P MECH	ELECT WIRING & MECH COMPO	1	Time Un		✓ 280.00
	Nett				
	Sum Labor				10,640.00
P 5NA807305A	BUMPER REINFORCEMENT	1	Pieces		470.55
P 5NA807393	BUMPER BRACKET LHS	1	Pieces		44.07
P 5NA807393A	BUMPER RETAINER LHS	1	Pieces		44.07
P 5NA807394	BUMPER BRACKET RHS	1	Pieces		44.07 ✓
P 5NA807394A	BUMPER RETAINER RHS	1	Pieces		44.07 ✓
P 5NA807421 GRU	REAR BUMPER	1	Pieces		1,048.39 ✓
P 5NA807521B 9B9	SPOILER	1	Pieces		260.91 ✓
P 5NA807568C YE4	LOWER SPOILER RDIFFUSOR	1	Pieces		522.03 ✓
P 5NA807863	REAR CENTER STRIP	1	Pieces		68.62
P 5NA853630 FOD	VW SIGN VW	1	Pieces		110.92 ✓
P 5NA853687 2ZZ	NAME PLATE TIGUAN	1	Pieces		123.31 ✓
P 5NA853835 2ZZ	CENTRE CHROME	1	Pieces		256.32 ✓
P 5NA853841 2ZZ	LHR CHROME	1	Pieces		201.49
P 5NA853842 2ZZ	RHR CHROME	1	Pieces		201.49
P 5NA943021	NUMBER PLATE LIGHT	2	Pieces		188.60
P 7N0853675J 2ZZ	NAME PLATE TSI	1	Pieces		74.11 ✓

Supplement: Rear w/s - 11499.24
Sum carried forward 14,343.02

Payments to: - BBN: - Acc.-No.:

PDI TUAS

Phone No.
Fax No.
E-Mail

PDI TUAS

TEO YONG HUA SIRITAPE
(ZHANG YONGHUA SIRITAPE)
940 JURONG WEST STREET 91
#09-447
Singapore, 640940
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV013563
Quote No. SER/QUO/1800012
QuoteDate 03/01/18
Salesperson Delsie Ong
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Tiguan NF 1.4 TSI HL110 D6	13,316	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKK6777P	WVGZZZ5NZHW371778	25/01/17	Delsie Ong
Engine Code	Labor Type	Engine No.	Model Code
	1H	CZE 310693	AD14PY

Continued			14,343.02
P D 004660M2	2K GLUE	1 Pieces	183.87✓
P D 00920002	PRIMER	1 Pieces	32.19✓
P D 00940104	CLEANER	1 Pieces	113.83✓
P D 00950025	66H3 Service Campaign (GOLF)	2 Pieces	22.38✓
P D 181802M1	APPLICATOR	1 Pieces	29.46✓
	ACTIVATOR		
	Sum Item		4,084.75

Sum Labor 10,640.00
Sum Item 4,084.75

Total SGD 14,724.75
7% GST 1,030.73
Total SGD Incl. GST 15,755.48

Explanations

P = Proportionately Charged

Payment Terms

No Credit

Payments to: - BBN: - Acc.-No.:

Rasul
Hp 90010068
8 days
05/01/18 @ 1030
Ready for paint

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Supplementary or Omitted List



VEHICLE NUMBER: **SKK6777P**

MODEL **TIGUAN**

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
	3M SOLAR FILM INSTALLATION	1	Unit	\$ 400.00
Total				\$400.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	8D0853419D	REAR NUMBER PLATE PACKING	1	\$14.61		\$14.61
2	WHT007341	NUT	4	\$2.25		\$9.00
3	D 822150A1	BONDAGENT	1	\$74.16		\$74.16
4	5NA919398	SENSOR BRACKET	1	\$26.76		\$26.76
5	5NA919491A	SENSOR BRACKET	1	\$21.15		\$21.15
6	5NA919492A	SENSOR BRACKET	1	\$21.15		\$21.15
7	5NA919491	SENSOR BRACKET	1	\$21.15		\$21.15
8	5NA919492	SENSOR BRACKET	1	\$21.15		\$21.15
9	D 180KU2A1	2KADHESIVE	1	\$103.66		\$103.66
10	5NA827025L	LID	1	\$2,313.72		\$2,313.72
11	5NA919397	SENSOR BRACKET	1	\$31.62		\$31.62
12	5NA807441 9B9	TOWING COVER	1	\$30.06		\$30.06
13	5NA845051AGNVB	REAR WINDSCREEN GLASS	1	\$1,494.24		\$1,494.24
TOTAL:						\$4,182.43

Total Labour & Parts

\$4,582.43

Survey By

Service Order Confirmation

SERVICE ORDER NO.: 18IP0060
 CUSTOMER NO.: CV013563
 CUSTOMER NAME: TEQ YONG HUA SIRITAPE
 TELEPHONE NO.:
 ADDRESS: 940 JURONG WEST STREET 91 #09-447
 Singapore

VEH No.: SKK6777P

Order Date: 09/01/18

Reg Date: 25/01/17 KM: 13,318

VIN NO.: WVGZZZ5NZHW371778 ENGINE NO: SA: Cheong Pearlyn

MODEL: Tiguan NF 1.4 TSI HL110 D6 MODEL NO.: AD14PY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
2	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	280		280
3	B&P ALEX LABOUR LABOUR	2	UNIT	840		1,680
4	B&P ALEX PAINT SPRAY PAINT	2	UNIT	800		1,600
5	B&P ALEX LABOUR TRANSFER BOOT LID PARTS	0.5	UNIT	840		420
6	B&P ALEX LABOUR RE+REINSTALLED REAR WSCREEN	1	UNIT	840		840
7	3MSOLARFILM 3M Solar Film Installation	1		400		400
8	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
9	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
10	5NA807421 GRU REAR BUMPER	1	PCS	1,048.39		1,048.39
11	5NA807521B 969 SPOILER	1	PCS	260.91		260.91
12	5NA807568C YE4 LOWER SPOILER RDIFFUSOR	1	PCS	522.03		522.03
13	5NA853687 2ZZ NAME PLATE TIGUAN	1	PCS	123.31		123.31
14	7N0853675J 2ZZ NAME PLATE TSI	1	PCS	74.11		74.11
15	5NA853630 FOD VW SIGN VW	1	PCS	110.92		110.92
16	D 004660M2 2K GLUE	1	PCS	183.87		183.87
17	D 00920002 PRIMER	1	PCS	32.19		32.19
18	D 00950025 APPLICATOR	2	PCS	11.19		22.38
19	D 181802M1 ACTIVATOR	1	PCS	29.46		29.46
20	D 00940104 CLEANER	1	PCS	113.83		113.83
21	5NA807394 BUMPER BRACKET RHS	1	PCS	44.07		44.07
22	5NA845051AGNVB REAR WINDSCREEN GLASS	1	PCS	1,494.24		1,494.24
23	8D0853419D REAR NUMBER PLATE PACKING	1	PCS	14.61		14.61
24	WHT007341 NUT	4	PCS	2.25		9.00
25	5NA853836 2ZZ BUMPER CENTRE MLDG CHROME	1	PCS	256.32		256.32
26	5NA818398 SENSOR BRACKET	1	PCS	26.76		26.76
27	5NA818491A SENSOR BRACKET	1	PCS	21.15		21.15
28	5NA813492A SENSOR BRACKET	1	PCS	21.15		21.15

Service Order Confirmation

SERVICE ORDER NO.: 18P0060

CUSTOMER NO.: CV013563

CUSTOMER NAME: TEO YONG HUA SIRTAPE

TELEPHONE NO.:

ADDRESS: 940 JURONG WEST STREET 91 #09-447
Singapore

VEH No.: SKK6777P

Order Date: 09/01/18

Reg Date: 25/01/17

KM: 13,316

VIN NO.: WVGZZZ5NZHW371778

ENGINE NO:

SA: Cheong Pearlyn

MODEL: Tiguan NF 1.4 TSI HL110 D6

MODEL NO.: AD14PY

	No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	5NA919491	SENSOR BRACKET	1	PCS	21.15		21.15
30	5NA919492	SENSOR BRACKET	1	PCS	21.15		21.15
31	D 180KL2A1	2KADHESIVE	1	PCS	103.66		103.66
32	D 822150A1	BONDAGENT	1	PCS	74.16		74.16
33	5NA827025L	LID	1	PCS	2,313.72		2,313.72
34	5NA919397	SENSOR BRACKET	1	PCS	31.62		31.62
35	5NA807441 9B9	TOWING COVER	1	PCS	30.06		30.06

Remarks: ECICS DIRECT SETTLEMENT

DOA 3.1.18

SURVEYOR LKK RASUL

TP VEHICLE GX8725T

TOTAL	12,704.22
GST AMOUNT	889.30
TOTAL AMOUNT	13,593.52

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT



DISCHARGE VOUCHER

I / We Teo Yong Hing Singapore (Passport No. S8415296) the
owner of vehicle number SPK 6777 hereby accept from

_____ (Insurance Company) the sum of

_____ (total repair cost) in full and final settlement for the cost of repairs

arising from the loss damage of property as a result of the accident involving

SPK 6777 & GX 6777 along SLE New Axil 11 to BKE
on 03/01/18.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

_____.

Dated this on _____ (DD/MM/YYYY)

Teo
(Signature of owner / Company stamp)

Name : Teo Yong Hing Singapore

NRIC No. : S8415296

Date : _____

Shu Pei (LKKAUTO)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Friday, 5 January 2018 11:05 AM
To: Shu Pei (LKKAUTO); ECICS Claims
Cc: Lionel Chua Kok Keong (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims); Admin A; Asher Sng (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GX6725T (OI : ICS - TBA) and SKK6777P (TP : LKK REF - CC3/ICS18000259/eb3) on 03.01.2018
Attachments: GX6725T.PDF

Without Prejudice

Dear Shu Pei

As requested, please see attachment.
Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

***Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.***

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Thursday, 4 January, 2018 4:46 PM
To: ECICS Claims
Cc: Lionel Chua Kok Keong (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Janice Goh Siew Geok (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims); Admin A; Asher Sng (LKKAUTO)
Subject: Direct Settlement - Accident Involving GX6725T (OI : ICS - TBA) and SKK6777P (TP : LKK REF - CC3/ICS18000259/eb3) on 03.01.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case at M/s Volkswagen Centre Singapore.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

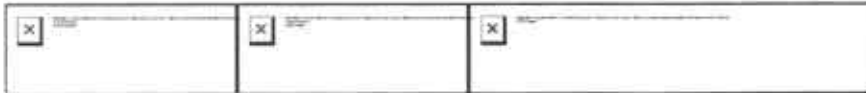
Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.

Volkswagen Centre Singapore

247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299



Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CC3/ILC/18000259/063
Our Ref: SKK6777P

To: ELICS

Dear Sirs,

ACCIDENT INVOLVING SKK6777P & GX6725T ON 3-1-18

We are claiming on behalf of our client TEO YONG HUA SIKITAPE owner of

vehicle number SKK6777P involved in accident on 3-1-18

with vehicle GX6725T along/at SLE

Description of claims:

Cost of Repairs	\$ <u>1274.22</u> + 7% GST = \$ <u>13593.52</u>
Loss of Use/Rental	\$ <u> </u> X <u>11</u> Days = \$ <u>950</u>
Medical Fee	\$ <u> </u> + 7% GST = \$ <u> </u>
Search Fee	\$ <u> </u> + 7% GST = \$ <u> </u>
TOTAL	\$ <u>14543.52</u>

We are claiming in full and final settlement of \$ 14543.52

Cost of repair & search fee \$ 13593.52 to be payable to Volkswagen Centre Singapore.

~~Loss of use/Rental amount/Medical fee~~ of \$ 950- to be payable to

TEO YONG HUA SIKITAPE

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to charmaine.kong@vw.com.sg

Dated this of 01 MAR 2018

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 15 January 2018 12:30 PM
To: 'FAULTCENTRE@FRONTBLD.COM.SG'
Subject: ACCIDENT INVOLVING GX 6725T & SKK 6777P AT / ALONG SLE (TO KRANJI) ON 03/01/2018.

Hi STL DEVELOPMENT PTE LTD,

[Without Prejudice]

By Email Only

ACCIDENT INVOLVING GX 6725T & SKK 6777P AT / ALONG SLE (TO KRANJI) ON 03/01/2018.

We refer to the above accident matter.

As spoken, we are the loss adjusters acting on behalf of M/s ECICS Limited, the Motor Insurer of GX 6725T on the reported accident on 03/01/2018.

Our Principal has received a Third Party property damage claim from the owner of SKK 6777P with regards to the above accident.

We will try our best to negotiate for an amicable settlement on best possible terms with Third Party under the terms and conditions of your motor policy. In this respect, the vehicle's premium/NCD may be affected as a result of the above claim.

In the event that you receive any letters/ court documents regards to the above accident matter, please do not reply or respond, you may forward to us directly for further handling and we will reply on your behalf.

Thank you.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SKE 6777P and GK 6775T on 03/01/18
along SLE Near Exit 11 to BKE
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Teo Yong Hua Sri tupe
of S8415MC Name of Policy Holder & IC / Passport number owner of Vehicle Registration
Number SKE 6777P Own vehicle's number hereby irrevocable appoint Volkswagen Centre Singapore

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at 247 Alexandra Road, Singapore 159934, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number A28886054 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of Volkswagen Centre Singapore and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 05 of the month

Jan Year 18

Signed & Delivered By :

[Signature]
Policy Holder

Witness By:

DISCHARGE VOUCHER

CLAIM NO: DMCV1800001H

In consideration of the payment of the sum of DOLLAR FOURTEEN THOUSAND FIVE HUNDRED FORTY THREE AND CENTS FIFTY TWO ONLY. (\$\$14,543.52), I/We, hereby accept such sum in full and final settlement of all claims, present or future, that I/We have or may have against ECICS Limited, STL DEVELOPMENT PTE LTD as insurers, owner and driver of Vehicle no. SKK 6777P in connection with or in any way arising from the accident involving the said vehicle which occurred on 03/01/2018 at SLE NEAR EXIT 11 TO BKE with GX 6725T.

I/We further agree that this payment is made without any admission of liability on the part of the said insurers, owner and driver of the vehicle no. SKK 6777P and this settlement does not in any way prejudice or prevent any party from making any claim whatsoever which may arise from the damage caused to the vehicle no. GX 6725T in the above mentioned accident. I/We further undertake not to make any reference to the settlement herein mentioned in respect of such claim.

*I/We authorize you to pay the above settlement sum to VOLKSWAGEN CENTRE SINGAPORE.

*DATED THIS 02 DAY OF June 2018

Signature &/or
Co Stamp:

[Signature]

Signature
&/or Co
Stamp:

[Signature]

Name of
Claimant:

Teo Yong Hua Sirtape

Name of
Witness:

Address:

Apt 315B Ponggol Way

Address:

#04-661 Spore 822315

Occupation:

Senior Military Expert

Occupation:

NRIC No:

SSN 15299C

NRIC No:

Meiy Wong

Insurance Advisor

Tel: 6305 7299 Ext: 216

Mobile: 8121 4681

Fax: 6474 3643

Email: meiy.wong@ecics.com.sg

* Delete if not applicable

* Please ensure the date is duly filled in

PV TPD (Ver Jan 16)

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P03771

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0060

SERVICE CUSTOMER NO.: CV030255

SERVICE CUSTOMER NAME: ECICS LIMITED

TELEPHONE NO.:

ADDRESS: 7 TEMASEK BOULEVARD
#10-01 SUNTEC TOWER ONE
Singapore

Post Code: 038987

VEH NO.:

SKK6777P

DATE:

26/01/18

Pickup:

VIN NO.:

WVGZZZ5N2HW571778

KM : 19,853

GEARBOX CODE:

SGE

Engine No.:

MODEL:

Tiguan NF 1.4 TSI HL110 D5

SA :

Cheong Pearlyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
ECICS DIRECT SETTLEMENT					
DOA 3.1.18					
SURVEYOR LKK RASUL					
TP VEHICLE GX6725T					
	Labor				
1	3M Solar Film Installation	1.00		400.00	400.00
2	LABOUR	2.00	UNIT	840.00	1,680.00
3	TRANSFER BOOT LID PARTS	0.50	UNIT	840.00	420.00
4	RE+REINSTALLED REAR WSCREEN	1.00	UNIT	840.00	840.00
5	SPRAY PAINT	2.00	UNIT	800.00	1,600.00
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	Tow SVC- Quality Recovery Services	1.00	UNIT		
8	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
9	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	280.00
	Item				
10	BUMPER BRACKET RHS	1.00	PCS	44.07	44.07
11	REAR BUMPER	1.00	PCS	1,048.39	1,048.39
12	TOWING COVER	1.00	PCS	30.06	30.06
13	SPOILER	1.00	PCS	260.91	260.91
14	LOWER SPOILER RDIFFUSOR	1.00	PCS	522.03	522.03

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P03771

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0060
SERVICE CUSTOMER NO.: CV030255
SERVICE CUSTOMER NAME: ECICS LIMITED
TELEPHONE NO.:
ADDRESS: 7 TEMASEK BOULEVARD
#10-01 SUNTEC TOWER ONE
Singapore
Post Code: 038987

VEH NO.: SKK6777P
DATE: 26/01/18 Pickup: 19,853
VIN NO.: WVGZZZ5NZHW371778 KM:
GEARBOX CODE: SGE Engine No.:
MODEL: Tiguan NF 1.4 TSI HL110 D6
SA: Cheong Pearlyn
Next Appointment Date:
Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	LID	1.00	PCS	2,313.72	2,313.72
16	REAR WINDSCREEN GLASS	1.00	PCS	1,494.24	1,494.24
17	VW SIGN VW	1.00	PCS	110.92	110.92
18	NAME PLATE TIGUAN	1.00	PCS	123.31	123.31
19	BUMPER CENTRE MLDG CHROME	1.00	PCS	256.32	256.32
20	SENSOR BRACKET	1.00	PCS	31.62	31.62
21	SENSOR BRACKET	1.00	PCS	26.76	26.76
22	SENSOR BRACKET	1.00	PCS	21.15	21.15
23	SENSOR BRACKET	1.00	PCS	21.15	21.15
24	SENSOR BRACKET	1.00	PCS	21.15	21.15
25	SENSOR BRACKET	1.00	PCS	21.15	21.15
26	NAME PLATE TSI	1.00	PCS	74.11	74.11
27	REAR NUMBER PLATE PACKING	1.00	PCS	14.61	14.61
28	2K GLUE	1.00	PCS	183.87	183.87
29	PRIMER	1.00	PCS	32.19	32.19
30	CLEANER	1.00	PCS	113.83	113.83
31	APPLICATOR	2.00	PCS	11.19	22.38
32	2KADHESIVE	1.00	PCS	103.66	103.66

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P03771

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0060

SERVICE CUSTOMER NO.: CV030255

SERVICE CUSTOMER NAME: ECICS LIMITED

TELEPHONE NO.:

ADDRESS: 7 TEMASEK BOULEVARD
#10-01 SUNTEC TOWER ONE

Singapore

Post Code: 038987

VEH NO.:

SKK6777P

DATE:

26/01/18

Pickup:

VIN NO.:

WVGZZZ5NZHW371778

KM : 19,853

GEARBOX CODE:

SGE

Engine No.:

MODEL:

Tiguan NF 1.4 TSI HL110 D6

SA :

Cheong Pearlyn

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
		1.00	PCS	29.46	29.46
33	ACTIVATOR	1.00	PCS	74.16	74.16
34	BONDAGENT	4.00	PCS	2.25	9.00
35	NUT				

Sub Total 12,704.22
GST (7%) AMOUNT 889.30
TOTAL AMOUNT 13,593.52

for Volkswagen Centre Singapore
SINGAPORE



81030001

Authorised Signatory

Customer

Phone : Fax :



CAR COVE
LEASING PTE LTD

CAR COVE LEASING PTE LTD

1 #02-04 ONE COMMONWEALTH BUILDING, COMMONWEALTH LANE, SINGAPORE 149544
Tel 6204 8228 Fax: 6204 8229

INVOICE

RCB : 201602573M

7 Days

TEO YONG HUA SIRITAPE
BLK 315B PUNGOL WAY #09-661
SINGAPORE 822315

INVOICE : AR201801-000209
DATE : 12/01/2018
TERMS : C.O.D
STAFF ID : JOEY
PO NO :
OUR REF : BS201801-000223

ATTN : TEO YONG HUA SIRITAPE

REMARKS : Rental Billing From 12/01/2018 10:11:00 To 19/01/2018 10:10:00
(SLK8711D)

NO.	ITEM CODE / REF	DESCRIPTION	QTY UNIT	U/PRICE (\$\$)	AMOUNT (\$\$)
1	REIT201702-000003	NISSAN - QASHQAI Item S/N: SLK8711D Item Code: SLK8711D	1.00 7 day(s)	610.00	610.00

AMOUNT : \$\$

SIX HUNDRED AND TEN DOLLARS AND ZERO CENTS ONLY

SUB TOTAL	610.00
GST 0.00%	0.00
TOTAL \$S	610.00

FOR CAR COVE LEASING PTE LTD



Authorised Signature

12/01/2018 10:31 am

Page

RENTAL AGREEMENT



AUTOBAHN RENT A CAR PTE LTD

6001 Beach Road, Golden Mile Tower #08-06 SINGAPORE 199589
ROC: 2016079707

OFFICE : 8838 0101 / 8666 0101
FAX :
EMAIL :

INVOICE :
DATE : 19-Jan-18

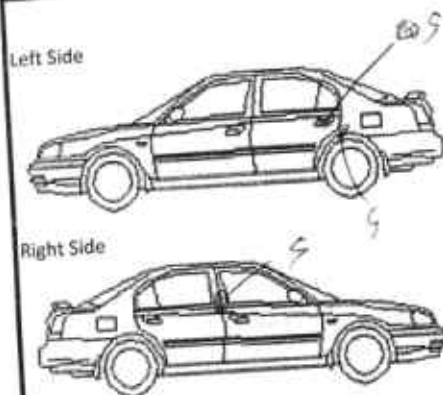
Company Name
Company Address

Hirer's Name TEO YONG HUA SIRITAPE
Hirer's Address BLK 315B PUNGGOL WAY #09-661
NRIC/Passport No. S8415229C
Driving License No. S8415229C
Local Contact 96870127

(S)822315
SIN
TP

DOB 26/05/1984

Issue By



Back



Front



Top



Model VOLKSWAGEN GOLF
Licence Plate SKW 3163 S
Colour RED

* Rates do not include Petrol.

Taken

E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Return

E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

* Every 1/8 of petrol used is chargeable @ \$20 nett.

Remarks : D = Dent S = Scratches C = Chips R = Rust M = Missing

RENTAL DETAILS

Start Date 19-Jan-18 Start Time 1.30PM
Return Date 23-Jan-18 Return Time 1.30PM

4 Days

	RATES	QTY	TOTAL
Rental Amount	340	1	340
Additional Driver			
Malaysia Usage *Destination : (JB)			
Rental of GPS			
Rental of P-Plate			
Total Cost Of Rental			\$340.00

Remarks:



[Signature]

Hirer's Signature

Asher Sng (LKKAUTO)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Wednesday, 9 May 2018 5:01 PM
To: Asher Sng (LKKAUTO); ECICS Claims
Cc: Phoebe Jay Xie (ECICS, Claims); Admin A
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GX6725T (OI : ICS - TBA) and SKK6777P (TP : LKK REF - CC3/ICS18000259/eb3) on 03.01.2018

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher

Please proceed as per your recommendation dated 03.05.2018 and our claim no DMCV1800001H.
Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

***Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.***

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, 3 May, 2018 2:02 PM
To: ECICS Claims
Cc: Janice Goh Siew Geok (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims); Admin A
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GX6725T (OI : ICS - TBA) and SKK6777P (TP : LKK REF - CC3/ICS18000259/eb3) on 03.01.2018

Your ref : TBA
Our ref : CC3/ICS18000259/R1eb3q2

Dear Sirs,

ACCIDENT ON 03/01/2018 INVOLVING GX 6725T (OI) & SKK 6777P (TP)

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "VOLKSWAGEN GROUP SINGAPORE PTE LTD" at \$ 14,543.52 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 22,257.52	\$ 13,593.52
2. Loss of Rental (11days x \$86.37)	\$ 950.00	\$ 950.00 (11days x \$86.37)
Total	\$ 23,207.52	<u>\$ 14,543.52</u>

For your approval in merimen please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 9 January 2018 5:36 PM

To: ECICS Claims <claims@ecics.com.sg>

Cc: Lionel Chua Kok Keong (ECICS, Claims) <Lionel_Chua@ecics.com.sg>; Carrie Tan Chi Hui (ECICS, Claims) <Carrie_Tan@ecics.com.sg>; Phoebe Jay Xie (ECICS, Claims) <PhoebeJay_Xie@ecics.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GX6725T (OI : ICS - TBA) and SKK6777P (TP : LKK REF - CC3/ICS18000259/eb3) on 03.01.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKK 6777P at at M/s Volkswagen Centre Singapore.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

From: ECICS Claims [<mailto:claims@ecics.com.sg>]

Sent: Friday, 5 January 2018 11:05 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; ECICS Claims <claims@ecics.com.sg>

Cc: Lionel Chua Kok Keong (ECICS, Claims) <Lionel_Chua@ecics.com.sg>; Carrie Tan Chi Hui (ECICS, Claims) <Carrie_Tan@ecics.com.sg>; Phoebe Jay Xie (ECICS, Claims) <PhoebeJay_Xie@ecics.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GX6725T (OI : ICS - TBA) and SKK6777P (TP : LKK REF - CC3/ICS18000259/eb3) on 03.01.2018

Without Prejudice

Dear Shu Pei

As requested, please see attachment.
Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

***Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.***

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, 4 January, 2018 4:46 PM

To: ECICS Claims

Cc: Lionel Chua Kok Keong (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Janice Goh Siew Geok (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims); Admin A; Asher Sng (LKKAuto)

Subject: Direct Settlement - Accident Involving GX6725T (OI : ICS - TBA) and SKK6777P (TP : LKK REF - CC3/ICS18000259/eb3) on 03.01.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case at M/s Volkswagen Centre Singapore.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.
Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

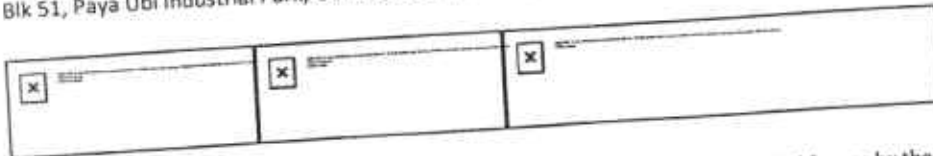
Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ECICS LTD

Date: 14/05/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GX 6725T	(Insd Veh)	Your Ref. No. : DMCV1800001H
	SKK 6777P	(TP Veh)	Our Ref. No. : CC3/ICS18000259/R1eb3q2
Date of Accident	3/1/2018		

Liability	100%	
Final Repair Cost	: \$ 13,593.52	
Loss of Use	: \$	days
Rental (If any)	: \$ 950.00	11 days
Others:	: \$	
	: \$	
	14,543.52	
Final Settlement Sum	: \$ 14,543.52	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	VOLKSWAGEN CENTRE SINGAPORE	: \$ 14,543.52
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
ECICS LTD		Ref : CC3/ICS18000259/R1eb3q2	
7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987		Date : 11-06-2018	
		Code : ICS	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GX 6725T	Veh. Inspected	SKK 6777P
Policy No.	MCV17A00057901	Coverage (\$)	0.00
Claim No.	DMCV1800001H	Excess (\$)	0.00
Assign From		Assign Date	05/01/2018
2. Vehicle Particulars & Condition			
Make & Model	VOLKSWAGEN TIGUAN HIGHLINE	c.c	1395
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	WVGZZZ5NZHW371778	Colour	BROWN
Odometer	19546	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	235/55 R18	CONTINENTAL	6 mm
L/H Front Tyre	235/55 R18	CONTINENTAL	6 mm
R/H Rear Tyre	235/55 R18	CONTINENTAL	6 mm
L/H Rear Tyre	235/55 R18	CONTINENTAL	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	03/01/2018	Inspection Date	05/01/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		8 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKK 6777P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BUMPER REINFORCEMENT (SN)	SERVICEABLE	470.55	-
1	BUMPER BRACKET LHS (SN)	SERVICEABLE	44.07	-
1	BUMPER RETAINER LHS (SN)	SERVICEABLE	44.07	-
1	BUMPER BRACKET RHS (SN)	NECESSARY	44.07	44.07
1	BUMPER RETAINER RHS (SN)	SERVICEABLE	44.07	-
1	REAR BUMPER (SN)	DEFORMED	1,048.39	1,048.39
1	SPOILER (SN)	SCRATCHED	260.91	260.91
1	LOWER SPOILER RDIFFUSOR (SN)	SCRATCHED	522.03	522.03
1	REAR CENTER STRIP (SN)	SERVICEABLE	68.62	-
1	VW SIGN VW (SN)	NECESSARY	110.92	110.92
1	NAME PLATE TIGUAN (SN)	NECESSARY	123.31	123.31
1	CENTRE CHROME (SN)	NECESSARY	256.32	256.32
1	LHR CHROME (SN)	SERVICEABLE	201.49	-
1	RHR CHROME (SN)	SERVICEABLE	201.49	-
1	NUMBER PLATE LIGHT (SN)	SERVICEABLE	188.60	-
1	NAME PLATE TSI (SN)	NECESSARY	74.11	74.11
1	REAR W/S TAILGATE /BOOT LID (ADDITIONAL) (SN)	BENT	1,494.24	1,494.24
1	2K GLUE (SN)	NECESSARY	183.87	183.87
1	PRIMER (SN)	NECESSARY	32.19	32.19
1	CLEANER (SN)	NECESSARY	113.83	113.83
2	APPLICATOR (SN)	NECESSARY	22.38	22.38
1	ACTIVATOR (SN)	NECESSARY	29.46	29.46
1	REAR NUMBER PLATE PACKING (ADDITIONAL) (SN)	NECESSARY	14.61	14.61
4	NUT (ADDITIONAL) (SN)	NECESSARY	9.00	9.00
1	BONDAGENT (ADDITIONAL) (SN)	NECESSARY	74.16	74.16
1	SENSOR BRACKET (ADDITIONAL) (SN)	NECESSARY	26.76	26.76
1	SENSOR BRACKET (ADDITIONAL) (SN)	NECESSARY	21.15	21.15
1	SENSOR BRACKET (ADDITIONAL) (SN)	NECESSARY	21.15	21.15
1	SENSOR BRACKET (ADDITIONAL) (SN)	NECESSARY	21.15	21.15
1	SENSOR BRACKET (ADDITIONAL) (SN)	NECESSARY	21.15	21.15
1	2KADHESIVE (ADDITIONAL) (SN)	NECESSARY	103.66	103.66

Report Ref No. CC3/ICS18000259/R1eb3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	LID (ADDITIONAL) (SN)	BENT	2,313.72	2,313.72
1	SENSOR BRACKET (ADDITIONAL) (SN)	NECESSARY	31.62	31.62
1	TOWING COVER (ADDITIONAL) (SN)	BROKEN	30.06	30.06
1	REAR WINDSCREEN GLASS (ADDITIONAL) (SN)	REPEATED	1,494.24	-
			9,761.42	7,004.22
	LABOUR			
	LABOUR .		4,200.00	1,680.00
	TRANSFER BOOT LID PARTS .		840.00	420.00
	RE+REINSTALLED REAR WSCR .		840.00	840.00
	SPRAY PAINT.		4,000.00	1,600.00
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC .		480.00	480.00
	ELECT WIRING & MECH COMPO.		280.00	280.00
	3M SOLAR FILM INSTALLATION. (ADDITIONAL)		400.00	400.00
			11,040.00	5,700.00
GRAND TOTAL			20,801.42	12,704.22
RECOMMENDED COST OF REPAIRS				12,704.22

Report Ref No. CC3/ICS18000259/R1eb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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