

12/03/2002

ASS. REC. BY:

REF: CS/FCL18000256/Arb02 Special Instruction:

Supervisor: Adrian ASSIGNMENT (Office)From (Person): CWS Joanne Yong of FCL Date/Time: 04/01/2018 9.29am

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SJZ 2867Y Insured: SHA 7847Cat Workshop m/s MG Solution Tel: 6744 4165of 23 Kaki Bukit Ave 4 #02-BPolicy No: _____ Claim No: D18000120MFSH

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 29/12/2017
(Client's Record)

CA / REV / REP. / REV 24 HRS 'DS'

H.O.D. Endorsement: _____

Date/Time: 04/01/2018 1009am Person Contacted: Jack Vehicle IN OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SJZ 2867Y - X</u>
	<u>SHA 7847C - CS/FCL11006559 / Ubn</u> <u>DOT: 07042011</u>
	<u>Sent poli thm email.</u>
<u>19/1/18</u>	<u>Confirm L/s \$4200, 4 days</u>
	<u>Red: \$5138.60, 55%.</u>

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SJZ 2867Y. Yr Regn: 2010 / NAType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Chevrolet Cruze. c.c. 1598Colour: Red. A/C: Insured / Std / NI / NASp. Reading: 137342. T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KL1JA6961AK719004.Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / SiRim / STD A/Rim orTyre Size: F: 215/60R16R: 215/60R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Minerva.

Front Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. D.O.I. 04/07/18Survey held at MG Solution.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S, u/c.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
TP 1st Cap.

RECEIVED 9 MAR 2019

Date/Time, File Pass to?

☐ : Preli. Report☒ : Final Report1) typist

Date/Time, File Return to?

2) _____

Report Format: TPLump Sum / L.B.: (\$ 4200)Days Of Repair: 4Resurvey No. of Trip: 1

Survey Fee:

Transportation:

(\$ - RS - \$)

Phone:

Others:

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

170

50

50

30

300



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18000256/Arb	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 04-01-2018	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHA 7847C	Veh. Inspected	SJZ 2867Y
Policy No.		Coverage (\$)	0.00
Claim No.	D18000120MFSH	Excess (\$)	0.00
Assign From	CWS (JOANNE YONG)	Assign Date	04/01/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	29/12/2017	Inspection Date	04/01/2018
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18000120MFSH

Our Ref: CS/FCI18000256/Arb

The Motor Claims Department
First Capital Insurance Ltd

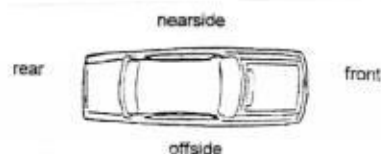
Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SJZ 2867Y .

Please be informed that we had conducted the inspection of the above mentioned vehicle on 04/01/2018 at the premises of M/s MG SOLUTION PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$ <u>9,338.60</u> .
Revised Estimate Amount	: S\$ <u>5,274.58</u> .
"Check" Items Amount	: S\$ <u> </u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:
The vehicle sustained damages
at front n/s portion. The undercarriage
affected due to collision.



Yours faithfully
ADRIAN
Automotive Assessor

First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	02-01-2018	Our Ref No. D18000120MFSH
Accident Date	29-12-2017	Claim Type. Third Party
Insured Vehicle	SHA7847C	Third Party Vehicle. SJZ2867Y
Survey Location	23 KAKI BUKIT AVE 4 AAS KAKI BUKIT CENTRE#02-03	
Contact Person.	HENG YOKE HONG(MS)	
Contact No.	67444165/ 0	Fax No. 67444604
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	MG SOLUTION PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	JOANNEY	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/232544)



PRI Documents



Close X

PRI Header Details

Claim No	D18000120MFSH	Policy No	D-15072701MFSH	Claimant S.No & Name	1 & MG
Workshop Name	MG SOLUTION PTE LTD (Contact Person : HENG YOEK HONG(MS))	Survey Location & Contact Details	23 KAKI BUKIT AVE 4 AAS KAKI BUKIT CENTRI Mobile: 0 , Phone: 67444165 , Fax: 6744460 EmailId: MG3SOLUTION@GMAIL.COM		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: WE ADMIT LIABILITY Q		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHA7847C	TP Vehicle No	SJZ286
PRI Recieved Date	03-01-2018 03:11:54 PM	Surveyor Appointed Date	04-01-2018 09:30:24 AM	Surveyor Accept Date	04-01-

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	04-01-2018	Upload Survey Report *:	
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Vehicle Particulars

Make	Please Select Make	Model	Please Select Model	Year	Select
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

Upload Multiple Documents

File Name

Action

Surveyor Job Remarks

Janice Lee (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Monday, March 19, 2018 12:03 PM
To: 'Claim Workflow System'
Cc: 'JOANNEYONG@MSFIRSTCAPITAL.COM.SG'; SUR
Subject: RE: SURVEY ASSESSMENT - D18000120MFSH/1
Attachments: SJZ 2867Y.pdf

Dear Sir/ Madam,

Enclosed preliminary revised for **SJZ 2867Y**.

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Thursday, January 04, 2018 10:19 AM
To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: JOANNEYONG@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18000120MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

"Wishes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@first-insurance.com.sg>]
Sent: Thursday, 4 January, 2018 9:29 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; JOANNEYONG@FIRST-INSURANCE.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18000120MFSH/1

Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2648D
Vehicle Details	
Vehicle No.:	SJZ2867Y
Vehicle to be Exported:	No
Intended De-registration Date:	19 Mar 2018
Vehicle Make:	CHEVROLET
Vehicle Model:	CRUZE 1.6L AUTO ABS D/AB 2WD 4DR
Primary Colour:	Red
Manufacturing Year:	2010
Engine No.:	F16D36633741
Chassis No.:	KL1JA6961AK719004
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,091.00
Original Registration Date:	11 Nov 2010
First Registration Date:	11 Nov 2010
Transfer Count:	0
Actual ARF Paid:	\$12,091.00
OPC Cash Rebate Details	
OPC Cash Rebate Eligibility:	No
OPC Cash Rebate Eligibility Expiry Date:	-
OPC Cash Rebate Amount:	-
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Nov 2020
PARF Rebate Amount:	\$7,254.00
Intended COE Rebate Details	
COE Expiry Date:	10 Nov 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$17,001.00
COE Rebate Amount:	\$4,493.00
Total Rebate Amount:	\$11,747.00

The information contained herein is correct as at 19 Mar 2018

OK

Reg. No: 201427944N

4,016.2% : FIRST CAPITAL INSURANCE DATE : 30-Dec-17
90.0% : MOTOR CLAIMS DEPT JOB TYPE : T/P CLAIM
3,614.58%

Q-C

20*+ : SJZ2867Y
480*+

500.00* CHEVROLET CRUZE 1.6L A

 $\mathbb{Q} \cdot \mathbb{C}$

DATE : 29-Dec-17
TIME : 19:50HRS

1 / CONTACT : JACK

1,160.00*

$$Q = C$$

DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
	1	\$ 1,120.00	\$ 1,120.00
RAINER LH	1	\$ 78.20	\$ 78.20
CEMENT	1	\$ 859.00	\$ 859.00
	1	\$ 113.80	\$ 113.80
LH	1	\$ 260.30	\$ 260.30
BARNISH LH	1	\$ 133.50	\$ 133.50
	1	\$ 955.20	\$ 955.20
	1	\$ 755.00	\$ 755.00
NG LH	1	\$ 140.00	\$ 140.00
SHOCK ABSORBER LH	1	\$ 375.00	\$ 375.00
11 FRONT WHEEL HUB LH	1	\$ 517.00	\$ 517.00
12 FRONT LOWER ARM LH	1	\$ 647.00	\$ 647.00
13 FRONT KNUCKLE ARM LH	1	\$ 303.00	\$ 303.00
14 FRONT KNUCKLE ARM BEARING LH	1	\$ 197.00	\$ 197.00

TOTAL PRICE	\$	6,454.00
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LESS 10%	\$	645.40
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SUB TOTAL PRICE	\$	5,808.60
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SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT BUMPER CLIP(SET) <i>new</i>	1	\$ 20.00	\$ 20.00
2	FRONT FENDER SEALANT <i>new</i>	1	\$ 120.00	\$ 120.00
3	FRONT FENDER INNER COWLING CLIP(SET) <i>new</i>	1	\$ 20.00	\$ 20.00
4	WHEEL TYRE <i>new</i>	1	\$ 420.00	\$ 420.00
5	WHEEL RIM <i>let</i>	1	\$ 850.00	\$ 850.00

TOTAL \$ 1,430.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$800.00	400
2	SPRAY PAINTING TO AFFECTED AREA	\$600.00	400
3	WIRING CHECK	\$100.00	30
4	TO BREAK AND RESEAL NUMBER PLATE	\$150.00	70
5	TO REMOVE AND REFIX FRONT UNDERCARRIAGE	\$350.00	180
6	FOUR WHEEL ALIGNMENT	\$100.00	80

TOTAL

\$2,100.00

ESTIMATE REPORT

TOTAL PARTS COST : \$ 7,238.60

TOTAL LABOUR COST : \$ 2,100.00

TOTAL REPAIR COST : \$ 9,338.60

APPROVED DETAILS

SURVEYOR :

CONTACT NO :

FAX :

PART BY PART / LUMP SUM :
NO OF DAYS :

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- All repair items must be resurveyed and approved by Insurance Company

Approved by Repairer

Date:

Date:

Adrian Lj
L/S 04/01/18.
0422p

total: 5274.58
L/S: A2K



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18000256/Arbn2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 19-03-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 7847C	Veh. Inspected	SJZ 2867Y	
Policy No.	D-15072701MFSH	Coverage (\$)	0.00	
Claim No.	D18000120MFSH	Excess (\$)	0.00	
Assign From	JOANNE YONG	Assign Date	04/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	CHEVROLET CRUZE	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	KL1JA6961AK719004	Colour	RED	
Odometer	137342	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	MINERVA	6 mm	
L/H Front Tyre	215/60 R16	MINERVA	6 mm	
R/H Rear Tyre	215/60 R16	MINERVA	6 mm	
L/H Rear Tyre	215/60 R16	MINERVA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION AND UNDERCARRIAGE. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	29/12/2017	Inspection Date	04/01/2018	
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJZ 2867Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER	DEFORMED	1,120.00	1,120.00
1	FRONT BUMPER SIDE RETAINER LH	NECESSARY	78.20	78.20
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	859.00	-
1	FRONT BUMPER SPONGE	NOT NECESSARY	113.80	-
1	FRONT BUMPER FOGLAMP LH	CRACKED	260.30	260.30
1	FRONT BUMPER FOGLAMP GARNISH LH	CUT	133.50	133.50
1	HEAD LAMP LH	CRACKED	955.20	955.20
1	FRONT FENDER LH	DENTED	755.00	755.00
1	FRONT FENDER INNER COWLING LH	NOT NECESSARY	140.00	-
1	FRONT SHOCK ABSORBER LH	NOT NECESSARY	375.00	-
1	FRONT WHEEL HUB LH	DAMAGED	517.00	517.00
1	FRONT LOWER ARM LH	NOT NECESSARY	647.00	-
1	FRONT KNUCKLE ARM LH	NOT NECESSARY	303.00	-
1	FRONT KNUCKLE ARM BEARING LH	NECESSARY	197.00	197.00
	LESS 10% DISCOUNT		-645.40	-401.62
			5,808.60	3,614.58
SPECIAL NETT ITEMS				
1	SET FRONT BUMPER CLIP (SN)	NECESSARY	20.00	20.00
1	FRONT FENDER SEALANT (SN)	NOT NECESSARY	120.00	-
1	SET FRONT FENDER INNER COWLING CLIP (SN)	NOT NECESSARY	20.00	-
1	WHEEL TYRE (SN)	NOT NECESSARY	420.00	-
1	WHEEL RIM (SN)	CUT	850.00	480.00
			1,430.00	500.00
LABOUR				
	PANEL BEATING, REMOVAL AND REPLACING PARTS.		800.00	400.00
	SPRAY PAINTING TO AFFECTED AREA.		600.00	400.00
	WIRING CHECK.		100.00	30.00
	TO BREAK AND RESEAL NUBER PLATE.		150.00	70.00
	TO REMOVE AND REFIX FRONT UNDERCARRIAGE.		350.00	180.00

Report Ref No. CS/FCI18000256/Arbn2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	FOUR WHEEL ALIGNMENT.		100.00	80.00
			2,100.00	1,160.00
	GRAND TOTAL		9,338.60	5,274.58
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,200.00

Report Ref No. CS/FCI18000256/Arbn2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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