

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 23 May 2018 4:18 PM
To: Katherine Wong; Investigation
Cc: SUR
Subject: RE: SJC6696T & SCR4913J on 30.12.17

Dear Katherine,

Thank you for the email.

Dear Investigator,

FYNA. As previously the TP vehicle surveyed by Adrian.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Katherine Wong [mailto:katherine_wong@sg.msig-asia.com]

Sent: Wednesday, 23 May 2018 4:16 PM

To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

Subject: FW: SJC6696T & SCR4913J on 30.12.17

Dear Shiau Chan

Please arrange. Thank you.

Best Regards

Katherine Wong

Executive, Claims Services (Motor)

Direct line +65 6594 2544 | Direct fax +65 6225 7402 | katherine_wong@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Sharon [mailto:mg3solution@gmail.com]

Sent: Wednesday, May 23, 2018 1:48 PM

To: Katherine Wong <katherine_wong@sg.msig-asia.com>

Subject: RE: SJC6696T & SCR4913J on 30.12.17

Dear Katherine,

We refer to below and our tele conversation earlier on, I have my client's instruction to pass you his hp no 8655 5043 to arrange for the height measurement of my client's vehicle.

Please arrange your surveyor to arrange with my client about the venue, date and time.
Do let us know once it has been completed too.

Thank You

Best Regards,

Sharon Chia

MG Solution Pte Ltd

No 23 Kaki Bukit Avenue 4

Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

From: Katherine Wong [mailto:katherine_wong@sg.msig-asia.com]

Sent: Tuesday, 22 May, 2018 10:27 AM

To: MG Solution <mg3solution@gmail.com>

Subject: RE: SJC6696T & SCR4913J on 30.12.17

Dear Su

As informed you earlier in our email below that our insured is disputing on the damages. In order to determine, we would like to conduct a height measurement of your client's vehicle. Please arrange.

Best Regards

Katherine Wong

Executive, Claims Services (Motor)

Direct line +65 6594 2544 | Direct fax +65 6225 7402 | katherine_wong@sg.msig-asia.com



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From: Katherine Wong

Sent: Friday, May 18, 2018 11:09 AM

To: 'MG Solution' <mg3solution@gmail.com>

Subject: RE: SJC6696T & SCR4913J on 30.12.17

Dear Su

There is an ongoing suit (injury claim) and we suggest to wait for the outcome of this suit as our insured also dispute on the damages to your client's vehicle.

Best Regards

Katherine Wong

Executive, Claims Services (Motor)

Direct line +65 6594 2544 | Direct fax +65 6225 7402 | katherine_wong@sg.msig-asia.com



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From: MG Solution [<mailto:mg3solution@gmail.com>]

Sent: Wednesday, May 16, 2018 9:57 AM

To: Katherine Wong <katherine_wong@sg.msig-asia.com>

Subject: Re: SJC6696T & SCR4913J on 30.12.17

Your Ref: **543615 (SCR4913J)**

Our Ref: **SJC6696T**

Dear Katherine,

Can we have an update of this claim as we have not received any status from your side.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Wed, Apr 4, 2018 at 1:26 PM, MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **543615 (SCR4913J)**

Our Ref: **SJC6696T**

Dear Katherine,

We refer to below, can we have a status of the claim?

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Wed, Feb 21, 2018 at 9:57 AM, MG Solution <mg3solution@gmail.com> wrote:

Your Ref: **543615 (SCR 4913J)**
Our Ref: **SJC 6696T**

Dear Katherine,

Please find attached our LOD for your onward action. Original Copy will send to you by **POST**.
Please feel free to contact the under mentioned should you require any further information.
Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Wed, Jan 10, 2018 at 5:00 PM, MG Solution Pte Ltd <mg3solution@gmail.com> wrote:

Dear Katherine,

Please refer below dropbox CCTV FOOTAGE for your reference.

https://www.dropbox.com/s/bb95f5efxzv7dfv/2017_12_30_15_53_13.AVI?dl=0

Thanks

Best Regards,

Heng Yoke Hong(Ms)

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4(South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604

Co. Reg. No. 201427944N

From: Katherine Wong [mailto:katherine_wong@sg.msig-asia.com]

Sent: Wednesday, January 10, 2018 3:12 PM

To: MG Solution

Subject: SJC6696T & SCR4913J on 30.12.17

Dear Ms Heng

We understand from our insured that there is a in car camera in your client's vehicle. Please forward to us the video to determine liability.

Thank you.

Best Regards

Katherine Wong

Executive, Claims Services (Motor)

Direct line [+65 6594 2544](tel:+6565942544) | Direct fax [+65 6225 7402](tel:+6562257402) | katherine_wong@sg.msig-asia.com



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