

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 20 April, 2018 2:56 PM
To: ONG LI LI
Cc: Admin A; Vic (LKKAUTO); 'mt_claim@lonpac.com'
Subject: PART 1/2 <SEEK MANDATE> RE: Our Ref: 17/18/18/VP05/020316
VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON
01/01/2018 (Car In Work Shop) *** LKK REF - CC4/LPC18000251/T1hb3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION
PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf

Your Ref: 17/18/18/VP05/020316
Our Ref: CC4/LPC18000251/T1hb3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SJL 3126U (OI) AND SLB 4660R (TP) ON 01/01/2018 ALONG GEYLANG LORONG 3

We refer to the above matter.

It was reported that Insured vehicle had beat the red light and collided to TP vehicle while crossing at the junction. TP had furnished us a copy of their video footage which was already been forwarded to your good office. Based on the footage, traffic light was on TP's favour at the material time.

We propose to offer to TP repairer "**AUTOFRANCE**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 30,544.86	\$ 24,733.07
Loss of Use (\$60 x 16 days)	\$ 960.00	\$ 960.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 31,506.86	\$ 25,695.07

Breakdown of days is as follows:

Our surveyor's recommended days to repair	12 days
Downtime / Weekends	4 days
TOTAL	16 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Shirley Hiew (LKK Auto)

Sent: Thursday, 15 March, 2018 10:45 AM

To: ONG LI LI; 'mt_claim@lonpac.com'

Cc: 'llong@lonpac.com'; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: Our Ref: 17/18/18/VP05/020316 VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON 01/01/2018 (Car In Work Shop) *** LKK REF - CC4/LPC18000251/T1hs3

Your ref: 17/18/18/VP05/020316

LKK ref : CC4/LPC18000251/T1hs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SLB 4660R

Date of survey: 05/01/2018

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 5 January 2018 10:29 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; 'mt_claim@lonpac.com'
Cc: 'llong@lonpac.com'; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 17/18/18/VP05/020316 VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON 01/01/2018 (Car In Work Shop) *** LKK REF - CC4/LPC18000251/hs3

Hi Shirley

Please see our Insured's GIA report attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Thursday, 4 January, 2018 4:32 PM
To: 'mt_claim@lonpac.com'
Cc: 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: RE: Our Ref: 17/18/18/VP05/020316 VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON 01/01/2018 (Car In Work Shop) *** LKK REF - CC4/LPC18000251/hs3

Your ref: 17/18/18/VP05/020316
LKK ref : CC4/LPC18000251/hs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Autofrance – Alexandra Road.

Enclosed for your perusal is:

- TP's GIA report
- TP estimated cost of repair

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

From: Admin-D (LKKAUTO)
Sent: Thursday, 4 January 2018 12:14 PM
To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 17/18/18/VP05/020316 VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON 01/01/2018 (Car In Work Shop)

Dear Eric,

Thank you for the assignment.

"Wishes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]
Sent: Thursday, 4 January, 2018 11:51 AM
To: natarajan.k.rajan@simedarby.com.sg; assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Our Ref: 17/18/18/VP05/020316 VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON 01/01/2018 (Car In Work Shop)

Dear Kavidha,

Please note that we will be appointing Mohammed Rasul from LKK Auto Consultants Pte Ltd for survey.

Kindly liaise with our surveyor for direct settlement and liability status.

Dear Catherine,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Natarajan Kavidha Rajan [<mailto:natarajan.k.rajan@simedarby.com.sg>]
Sent: Thursday, 4 January, 2018 10:43 AM
To: GERALD POH WEE BIN
Cc: CHEW BENG KEE; Mohamed Shabir Abdul Hamid; Wong Guo Xiang
Subject: VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON 01/01/2018 (Car In Work Shop)

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

***KINDLY ARRANGE FOR SURVEY, TOMORROW(05/01/18), AS THE CAR IS IN THE WORKSHOP**

Warmest Regards,
Kavidha Rajan (Kavi)
Assistant Executive for Accident & Insurance Claims
Tel : +65 64777364
Fax : +65 64777398
Email : natarajan.k.rajan@simedarby.com.sg

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