

Vic (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 20 April, 2018 4:13 PM
To: Vic (LKKAUTO)
Cc: Admin A; 'mt_claim@lonpac.com'
Subject: RE: PART 2/2 <SEEK MANDATE> RE: Our Ref: 17/18/18/VP05/020316 VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON 01/01/2018 (Car In Work Shop) *** LKK REF - CC4/LPC18000251/T1hb3

Hi Vic

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, 20 April, 2018 2:58 PM
To: ONG LI LI
Cc: Admin A; Vic (LKKAUTO); 'mt_claim@lonpac.com'
Subject: PART 2/2 <SEEK MANDATE> RE: Our Ref: 17/18/18/VP05/020316 VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON 01/01/2018 (Car In Work Shop) *** LKK REF - CC4/LPC18000251/T1hb3

Your Ref: 17/18/18/VP05/020316
Our Ref: CC4/LPC18000251/T1hb3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SJL 3126U (OI) AND SLB 4660R (TP) ON 01/01/2018 ALONG GEYLANG LORONG 3

We refer to the above matter.

It was reported that Insured vehicle had beat the red light and collided to TP vehicle while crossing at the junction. TP had furnished us a copy of their video footage which was already been forwarded to your good office. Based on the footage, traffic light was on TP's favour at the material time.

We propose to offer to TP repairer "**AUTOFRANCE**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 30,544.86	\$ 24,733.07
Loss of Use (\$60 x 16 days)	\$ 960.00	\$ 960.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 31,506.86	\$ 25,695.07

Breakdown of days is as follows:

Our surveyor's recommended days to repair	12 days
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Downtime / Weekends	4 days
TOTAL	16 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Shirley Hiew (LKK Auto)

Sent: Thursday, 15 March, 2018 10:45 AM

To: ONG LI LI; 'mt_claim@lonpac.com'

Cc: 'llong@lonpac.com'; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: Our Ref: 17/18/18/VP05/020316 VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON 01/01/2018 (Car In Work Shop) *** LKK REF - CC4/LPC18000251/T1hs3

Your ref: 17/18/18/VP05/020316

LKK ref : CC4/LPC18000251/T1hs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SLB 4660R

Date of survey: 05/01/2018

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 5 January 2018 10:29 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; 'mt_claim@lonpac.com'

Cc: 'llong@lonpac.com'; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020316 VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON 01/01/2018 (Car In Work Shop) *** LKK REF - CC4/LPC18000251/hs3

Hi Shirley

Please see our Insured's GIA report attached.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Thursday, 4 January, 2018 4:32 PM

To: 'mt_claim@lonpac.com'

Cc: 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: Our Ref: 17/18/18/VP05/020316 VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON 01/01/2018 (Car In Work Shop) *** LKK REF - CC4/LPC18000251/hs3

Your ref: 17/18/18/VP05/020316

LKK ref: CC4/LPC18000251/hs3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Autofrance – Alexandra Road.

Enclosed for your perusal is:

- TP's GIA report
- TP estimated cost of repair

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 4 January 2018 12:14 PM

To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: 17/18/18/VP05/020316 VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON 01/01/2018 (Car In Work Shop)

Dear Eric,

Thank you for the assignment.

"Wishes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Thursday, 4 January, 2018 11:51 AM

To: natarajan.k.rajan@simedarby.com.sg; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref: 17/18/18/VP05/020316 VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON 01/01/2018 (Car In Work Shop)

Dear Kavidha,

Please note that we will be appointing Mohammed Rasul from LKK Auto Consultants Pte Ltd for survey.

Kindly liaise with our surveyor for direct settlement and liability status.

Dear Catherine,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Natarajan Kavidha Rajan [mailto:natarajan.k.rajan@simedarby.com.sg]
Sent: Thursday, 4 January, 2018 10:43 AM
To: GERALD POH WEE BIN
Cc: CHEW BENG KEE; Mohamed Shabir Abdul Hamid; Wong Guo Xiang
Subject: VANTAGE// REQ FOR DIRECT SETTLEMENT- SLB4660R AND SJL3126U ON 01/01/2018 (Car In Work Shop)

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

***KINDLY ARRANGE FOR SURVEY, TOMORROW(05/01/18), AS THE CAR IS IN THE WORKSHOP**

Warmest Regards,
Kavidha Rajan (Kavi)
Assistant Executive for Accident & Insurance Claims
Tel : +65 64777364
Fax : +65 64777398
Email : natarajan.k.rajan@simedarby.com.sg

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17/18/18/VP05/020316

AUTOFRANCE



Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

"Without Prejudice"

20TH APRIL 2018

ACCIDENT INVOLVING VEHICLES SLB4660R AND SJL3126U ON 01.01.2018

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:

Cost of repair	: S\$24733.07
Loss of Use	: S\$960.00 (16 days x \$60)
GIA search Fee	: S\$2.00
Total	: S\$25,695.07

A copy of each of the following supporting documents is enclosed.

- | | |
|--|---|
| 1 A copy of Final Repair bill | 6 A copy of GIA Search |
| 2 A copy of Discharge Voucher | 7 A copy of Accident Report |
| 3 A copy of Certificate of Insurance | 8 A copy of Surveyor Confirmation (email) |
| 4 A copy of Identification & Driving License | |
| 5 A copy of the letter of Authorisation | |

Please note that you or you insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

For any correspondence, please contact Ms Kavi at 64777364/ Fax 64777398 or email to bodyshop@simedarby.com.sg / natarajan.k.rajan@simedarby.com.sg.

Yours sincerely,

Kavi

Assistant Executive

LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLB4660R & SJL3126U ON 01/01/2018

I, Qasrul Fahn Bin Sapari owner of Vehicle Registration No. SLB4660R hereby authorise **Vantage Automotive Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Vantage Automotive Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Vantage Automotive Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:



Name: Qasrul Fahn Bin Sapari (Date)

NRIC No.: S 8622638C

In the presence of:



Name: WONG HAO XIANG (Date)

NRIC No.: 62688773L



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020316

DATE : 20 JUNE 2018

DISCHARGE VOUCHER

I/We, QAIRUL FAHMI BIN SAPARI confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of SJL 3126U the sum of Singapore Dollars Twenty Five Thousand Six Hundred Ninety Five and Cents Seven Only (\$25,695.07) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SLB 4660R on 01 JANUARY 2018 along GEYLANG LORONG 3.

I /We hereby agree to indemnify and keep indemnify (**TAN WEI MENG ERIC / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S AUTOFRANCE**.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

.....
Name of vehicle owner/Date

QAIRUL FAHMI BIN SAPARI
3/7/18

AUTOFRANCE
A DIVISION OF KENTAGE AUTOMOTIVE



Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

03rd JULY 2018

ACCIDENT INVOLVING VEHICLES SLB4660R AND SJL3126U ON 01.01.2018

Dear Sirs

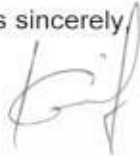
We refer to the above matter.

We are pleased to enclose the Discharge Voucher duly executed by our client.

Please let us have your settlement cheque made in favour of "Auto France" within the next 14 days.

For any correspondence, please contact Ms Kavi at 64777364/ Fax 64777398 or email to bodyshop@simedarby.com.sg / natarajan.k.rajan@simedarby.com.sg.

Yours sincerely,

A handwritten signature in black ink, appearing to be "Kavi", written over a horizontal line.

Ms.Kavi
Assistant Executive

AUTOFRANCE

(A Division of Vantage Automotive Limited)
Co. Regs. No. 52907220C GST Regs. No. M2-0000551-1

305 Alexandra Road
Vantage Automotive Centre
Singapore 159942
Service Booking: 6477 7377
Parts: 6477 7420
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300

**PEUGEOT****SERVICE TAX INVOICE**

REPAIR ORDER NO. bp 114110	Date IN 16/01/2018 Payment Term 30 Days From Invoice Customer Service Advisor Wong Guo Xiang	Invoice Number 5318666 / WSH Invoice Date 26/03/2018 Invoice By Natarajan Kavidha Rajan	Page No. 1 of 2
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CUSTOMER INFORMATION Qairul Fahmi Bin Sapari Blk 528A Pasir Ris Street 51 #05-669 Singapore 511528	INVOICE TO 14805 Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555
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REGISTRATION No. SLB4660R	CHASSIS No. VF30U9HD8FS245955	STOCK No. 209044	REGISTRATION DATE 08/04/2016	MODEL 3008 1.6 ETG	MILEAGE 28105
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CODE	DESCRIPTION	UNITS	DISC %	NETT
	SUNDRIES	1	0.00	50.00
	REPLACE/REPAIR REAR BUMPER, REAR LHS FENDER, REAR END PANEL	1	0.00	2,400.00
	RESPRAY REAR BUMPER, REAR LHS FENDER, REAR END PANEL	1	0.00	1,800.00
	WIRING CONNECTION & CHECK (NETT)	1	0.00	150.00
	REMOVE & REFIX REVERSE SENSOR (NETT)	1	0.00	150.00
	REMOVE & REFIX REAR LIGHTING SYSTEM (NETT)	1	0.00	150.00
	REMOVE & REFIX REAR BOOT COMPARTMENT INNER TRIM & GARNISH (NETT)	1	0.00	300.00
	REMOVE & REPLACE ROOF LINING (NETT)	1	0.00	600.00
	REMOVE & REPLACE LHS SIDE AIRBAG, LHS SEAT AIRBAG (NETT)	1	0.00	600.00
	REMOVE, REPLACE, RECALIBRATE AIRBAG MODULE (NETT)	1	0.00	600.00
	REMOVE & REPLACE REAR LHS QUARTER GLASS (NETT)	1	0.00	300.00
	INNER SEAL FOR REAR LHS QUARTER GLASS (NETT)	1	0.00	60.00
	SEALANT FOR REAR LHS QUARTER GLASS (NETT)	1	0.00	50.00
	TO SUPPLY & INSTALL REAR LHS QUARTER GLASS 3M SOLAR FILM (NETT)	1	0.00	250.00
	WHEEL ALIGNMENT (NETT)	1	0.00	600.00
	REMOVE & REPLACE REAR SUSPENSION SYSTEM (NETT)	1	0.00	1,500.00
	WHEEL BALANCING @ \$60 PER UNIT	1	0.00	60.00
	TO CONDUCT ECU COMPUTER DIAGNOSTIC INCLUDING CLEAR FAULT CODES (NETT)	1	0.00	600.00
	VEHICLE TOWED TO VAL DUE TO ACCIDENT	1	0.00	150.00
	TO REWRAP FRT PASSENGER LEATHER SEAT COVER	1	0.00	300.00
	TO CONDUCT CAR O LINER CHASSIS ALIGNMENT & MEASUREMENT	1	0.00	1,680.00
	TO REPAIR REAR RHS FENDER	1	0.00	600.00
	TO RESPRAY REAR RHS FENDER	1	0.00	600.00
Sub-Total :				13,550.00

AUTOFRANCE

(A Division of Vantage Automotive Limited)
Co. Regs. No. 52907220C GST Regs. No. M2-0000551-1

305 Alexandra Road
Vantage Automotive Centre
Singapore 159942
Service Booking: 6477 7377
Parts: 6477 7420
Vantage 24-Hour Assist: 6473 8588
Fax: 6477 7300



SERVICE TAX INVOICE

REPAIR ORDER NO. bp 114110	Date IN 16/01/2018 Payment Term 30 Days From Invoice Customer Service Advisor Wong Guo Xiang	Invoice Number 5318666 / WSH Invoice Date 26/03/2018 Invoice By Natarajan Kavidha Rajan	Page No. 2 of 2
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CODE	DESCRIPTION	UNITS	DISC %	NETT
00007452ZE	RR BUMPER LWR PROTECTOR	1	10.00	342.00
1613431980	RR LWR PAN FIXING KIT	1	10.00	88.20
00006350HG	RR BUMPER FOG LAMP LH	1	10.00	81.00
0000424946	RR HUB DISC (1PC) - P3008,B9	1	10.00	162.72
0000374894	HUB BEARING	1	10.00	190.80
0011521080	RR SHOCK-ABSORB	1	10.00	126.00
1536380	EMITTER MODULE,TYRE SENSOR	1	10.00	84.60
98024623ZV	ALLOY WHEEL (OSIRIS J17)	1	10.00	702.00
0000517645	LHR WHEEL SWIVEL	1	10.00	117.00
00006546CG	AIR BAG ECU	1	10.00	585.00
00008216XR	ABL SENSOR	2	10.00	180.00
00005148W4	RR SUSPENSION X-MEMBER	1	10.00	1,888.20
00007410JP	REAR BUMPER	1	10.00	855.00
00008338TX	ROOF HEADLINING	1	10.00	990.00
00008525YY	REAR FENDER LH - P3008	1	10.00	990.00
00008533J2	RR MUDGUARD LH	1	10.00	100.80
00008569XE	RR QUARTR GLASS LH - P3008/5008	1	10.00	289.80
9801663080	AIRBAG	1	10.00	647.10
00007203P0	RR BUMPER REINFORCEMENT - P3008	1	10.00	400.50
00008216XW	PYRO AIR BAG	1	10.00	647.10
00007416P9	RR BUMPER END BRACKET SET - P3008	1	10.00	97.20
			Sub-Total :	9,565.02

Attending CSO : Wong
Should you require further explanation, please reach me at 64777409

Service Packages	0.00	Total Labour/Parts/Service Package Charges	S\$	23,115.02
Labour Charges	13,550.00	Less Insurance Excess	S\$	0.00
Parts Charges	9,565.02	GST @ 7%	S\$	1,618.05
Lubricant/Misc	0.00	Invoice Total Amounts	S\$	24,733.07
		Less Deposit/Voucher	S\$	0.00

Computer generated invoice. No signature is required.

Amount Payable S\$ **24,733.07**

All amounts are in Singapore Dollars.
Work was carried out subject to the Company's Terms and Conditions of Service.
No complaints will be entertained unless reported within seven (7) days of the date of this invoice.
For credit purchases, interest @1% per month will be debited on overdue amounts.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-000691

Date of Request: 02/01/2018

Your Ref No:

Online Purchase

Regent Motors
305 Alexandra Road
#02-01 Vantage Automotive Centre
Singapore 159942

Dear Sir/Madam,

Enquiry Date 02/01/2018

Enquiry By Lee Chew Chuan

Vehicle No. SJL3126U

Accident Date 01/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJL3126U	NTUC Income Insurance Co-operative Ltd	29/11/2017-28/11/2018	
SJL3126U	AIG Asia Pacific Insurance Pte. Ltd.	24/11/2017-23/11/2018	65-6419-3000
SJL3126U	Lonpac Insurance Bhd	14/12/2017-13/12/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-000691

Date of Request: 02/01/2018

Your Ref No:

Online Purchase

Regent Motors
305 Alexandra Road
#02-01 Vantage Automotive Centre
Singapore 159942

Dear Sir/Madam,

Enquiry Date 02/01/2018
Enquiry By Lee Chew Chuan
Vehicle No. SJL3126U
Accident Date 01/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

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