

INS. CASE OWNER:

CC 3, LCR1 800 0238, (1pa39)

LKK:

IDAC:

Surveyor:

DOI:

Date:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

15

Repair Cost:

S\$

588.50

Loss of Rental (LOR):

S\$

323.64

(

3

days)

X \$107.84

Loss of Use (LOU):

S\$

-

(

x

days)

Loss of Income (LOI):

S\$

150.00

(

50

x3

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

7.49

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

1069.63

Global Sum S\$:

1050.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1050.00

Name 1:

Comfortelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

-

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

-



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18000238/K1pa3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 04-01-2018	
		Code : LCR	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLE 4020Y	Veh. Inspected	SH 7032U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	04/01/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	01/01/2018	Inspection Date	03/01/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305103236
Date : 05/01/18

ComfortDelGro Engineering Pte Ltd
59 Loyal Drive Singapore 508969
Fax: 6546 8156

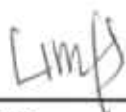
FINALIZATION FORM

To : LKK Fax :
Attn : KALVIN ANG
Vehicle Reg No. : SH 7032U Date of Accident : 01-Jan-18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG ASIA --- SLE4020Y
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost**
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$550.00
Final Lumpsum Repair cost \$550.00
3. Estimated normal period for repairs: 2 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : LIM T S
Tel : 62148398
Fax : 65468156

Signature : 
Name : KALVIN
Date : 5/1/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	*****			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

REPAIR ESTIMATE*

VEHICLE NO : SH 7032U

MAKE :

MODEL : HYUNDAI SONATA

DATE 3/1/2018

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Door Mirror (RH) X repair			\$ 545.50
	Front Door Protector (RH) X repair			\$ 74.90
	Rear Door Protector (RH) X repair			\$ 54.50
	Front Door (RH) X repair			
	Rear Door (RH) X repair			
	SUB TOTAL			\$ 674.90
	LESS 20%			\$ 134.98
	DISCOUNTED TOTAL			\$ 539.92
	Front Door Comfort Logo (RH) — ne			\$ 75.00
	Rear Door Tel No. Sticker (RH) — ne			\$ 10.00
				\$ 85.00
	Labour Charge			200
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 500.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	TOTAL LABOUR			\$ 950.00
	ESTIMATE TOTAL			\$ 1,574.92

Nett

Nett

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO
ENGINEERING

member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205, Orchard Road Singapore 237571
Maurice + 65 6563 6960 Fax + 65 6285 4721
Workshops
20 Leong Drive Singapore 539554
383 Sin Ming Drive Singapore 575717
45 Pehoa Road Singapore 628086
2201, 20, 21, Singapore 620021
27 Aljunied Lane Singapore 758150
7 Sungei Katil Way Singapore 738791
5 Delfi Avenue 1 Singapore 539330

Date/Time: 03.01.2018 10:20 Page : 1

am: ARC Repair TP(CLSO)1 JOB CARD Sales Order: JC NO.305103236

MEMBER NO. 7010045 COMFORT TRANSPORTATION PTE LTD 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (O) UNT CARD NO.	REGN NO: SH 7032U MAKE: HYUNDAI MODEL: SONATA 02. YR OF MANU: 31.07.2012 CHASSIS CODE: KMHE141VMCA827830	MILEAGE FUEL E: 1/2 F DATE/TIME IN: 01.2018 10:35 TARGET DATE COMPLETION DATE/TIME:
--	--	---

JOB DESCRIPTION

cident Date: 01.01.2018
TURE: 3P 01.01.18

NO LABOR CODE DESCRIPTION

ED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

gement Slip

Exit Pass

SH 7032U LIMTS Vehicle No.: SH 7032U

Service Advisor Signature/Date Name of Service Advisor Date

REPAIR ESTIMATE*

VEHICLE NO : SH 7032U

MAKE :

MODEL : HYUNDAI SONATA

DATE 3/1/2018

LKK - Calvin

Key In Cab

LKK - Calvin

AIG ASIA

TS

1220

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Front Door Mirror (RH) X repair			\$ 545.50	
	Front Door Protector (RH) X repair			\$ 74.90	
	Rear Door Protector (RH) X repair			\$ 54.50	
	Front Door (RH) X repair				
	Rear Door (RH) X repair				
	SUB TOTAL			\$ 674.90	
	LESS 20%			\$ 134.98	
	DISCOUNTED TOTAL			\$ 539.92	
	Front Door Comfort Logo (RH) //			\$ 75.00	Nett
	Rear Door Tel No. Sticker (RH) //			\$ 10.00	Nett
				\$ 85.00	
	Labour Charge				
	Panel Beating			\$ 350.00	200
	Spray Painting Charge			\$ 500.00	610
	Wiring Charge			\$ 50.00	20
	Tuff Kote			\$ 50.00	X
	TOTAL LABOUR			\$ 950.00	
	ESTIMATE TOTAL			\$ 1,574.92	

Calvin LKK
 3/1/18 1525hr
 2 Pys.
 L/S
 After Repair photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "What is Present"
- No illegal modification(s) is allowed
- Supplementary demand must be approved
- is subject to final approval from Insurer

Acknowledged by Insured:

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 27 February 2018 8:45 AM
To: cecilialee@sparkcarcare.com; Jasmine Cai Yuyan
Subject: <Request for Video Footage> Your Ref: T 0118/ SH 7032U/ CL(st) *Our Ref: CC3/LCR18000238/K1pa3 [ACCIDENT INVOLVING SLE 4020Y(AIG) & SH 7032U ON 01/01/2018]
Attachments: STATEMENT OF SLE 4020Y.pdf

Your Ref: **T 0118/ SH 7032U/ CL(st)**
Our Ref: CC3/LCR18000238/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLE 4020Y(AIG) & SH 7032U ON 01/01/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client cut into his lane and resulted the collision. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 27 February 2018 12:27 PM
To: Hsiao Tong (LKKAUTO)
Cc: Jasmine Cai Yuyan
Subject: Re: <Request for Video Footage> Your Ref: T 0118/ SH 7032U/ CL(st) *Our Ref: CC3/LCR18000238/K1pa3 [ACCIDENT INVOLVING SLE 4020Y(AIG) & SH 7032U ON 01/01/2018]
Attachments: SH7032U VC (TS).avi

Without Prejudice

Dear Sir/Madam

Attached video shows your insured driver was the one who cut lane. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>, Jasmine Cai Yuyan <jasminecai@cdge.com.sg>
Date: 27/02/2018 08:45 AM
Subject: <Request for Video Footage> Your Ref: T 0118/ SH 7032U/ CL(st) *Our Ref: CC3/LCR18000238/K1pa3 [ACCIDENT INVOLVING SLE 4020Y(AIG) & SH 7032U ON 01/01/2018]

Your Ref: T 0118/ SH 7032U/ CL(st)
Our Ref: CC3/LCR18000238/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SLE 4020Y(AIG) & SH 7032U ON 01/01/2018

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client cut into his lane and resulted the collision. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3497 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[attachment "STATEMENT OF SLE 4020Y.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdgc/delgronotes]

Hsiao Tong (LKKAUTO)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>
Sent: Tuesday, 21 August 2018 1:37 PM
To: Hsiao Tong (LKKAUTO)
Cc: Yong, Ivy-AV
Subject: RE: Your Ref: 2993587755SG *Our Ref: CC3/LCR18000238/K1pa3 [ACCIDENT INVOLVING SLE 4020Y & SH 7032U ON 01/01/2018]

Ivy is the temporary officer for this matter.

Regards,

Ng Hai Chuan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, August 21, 2018 11:40 AM
To: Ng, Hai-Chuan
Subject: Your Ref: 2993587755SG *Our Ref: CC3/LCR18000238/K1pa3 [ACCIDENT INVOLVING SLE 4020Y & SH 7032U ON 01/01/2018]

Hi Mr Ng,

We refer to the above matter.

Kindly advise current AIG officer for this case.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

Claim Audit	Activity Log	Documents	Change Registration
Seek Mandate from Insurer	Edit Adjuster Rpt >>		

CLAIM SUBFOLDER TRACKING

Case	Insured	Est. Claim-Wed	Adj. Assigned	Adj. Rpt	Adj. Submitted	Trns Auth'd	Status
Main	04 Jan 2018 Edit Rpt		04 Jan 2018 00:00 Edit Adj Rpt				Pending for Sur Cancel Case

Main	Reference	Claim Details
------	-----------	---------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LCRF Pte Ltd. Co. Reg. No.: NA		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD. Co. Reg. No.: 199303621R		
Vehicle Reg. No.:	SH7032U	Date of Loss:	01/01/2016 06:00 - :
Claim Type:	TP / 2993587755SG	Policy/Cover Note No.:	0999995062
Vehicle Reg. No. (Insured):	SLE4020Y	Policy No. (Claimant):	MCOM0015
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wong, Justin] Justin.Wong@aig.com		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6255-3361 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 15/01/2018]		

ASSOCIATED MAIL RECEIVED

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

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Hsiao Tong (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Friday, 13 July 2018 5:20 PM
To: Hsiao Tong (LKKAuto); Jasmine Cai Yuyan
Cc: Admin A; CS A Team
Subject: RE: List of Offer on 13/07/2018 - 9 SH 7032U SLE 4020Y
01.01.2018 - CHT

Without Prejudice

Dear Sir/Madam

For Item 9 SH 7032U SLE 4020Y 01.01.2018

Your 50% offer is not acceptable. It was your insured driver encroached into taxi's lane that caused the accident.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) [chewht@lkkauto.com]
Sent: Friday, 13 July 2018 2:40 PM
To: Cecilia Lee Peng Geok; Jasmine Cai Yuyan
Cc: Admin A; CS A Team
Subject: List of Offer on 13/07/2018

Without prejudice

Hi Cecilia,

As spoken earlier, we attached here with our list and offer for your necessary action.

Thank you.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com<mailto:chewht@lkkauto.com> | fax: 6741-4108 Blk 51,
Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

21/8/18

check with Ivy,
1) LCI - X under highway.
2) ~~the~~ not in involved
lane

Our Ref : T 0118 / SH 7032U /CL(st)
Your Ref: _____
Date : 12-Jan-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 7032U YOUR INSURED SLE4020Y
AND OTHER ON 01.01.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SH 7032U** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLE4020Y** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 588.50
2	3 days Loss of Rental @ \$ 107.88 per day	\$ 323.64
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
Sub Total :		\$ 919.63

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 1,159.63

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 5 pcs.
- b) LTA search slip/s of : SLE4020Y
- c) GIA / Police report/s of : SH 7032U
- d) Letter of authority from owner / hirer / operator
 - (X) Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701
CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969
Mainline +65 6383 6280
Facsimile +65 6280 9755
www.cdge.com.sg

Company Registration No: 196506344W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 16 June 2018 12:30 PM
To: 'Eileen, May Hwee Yap'
Subject: ACCIDENT INVOLVING SLE 4020Y(AIG) & SH 7032U ON 01/01/2018

Your Ref: **SLE 4020Y**
Our Ref: CC3/LCR18000238/K1pa3

Dear Sirs/Madam,

ACCIDENT INVOLVING SLE 4020Y(AIG) & SH 7032U ON 01/01/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SH 7032U against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SH7032U , SLE 4020Y
SLIP ROAD OF TPE TOWARDS KPE(CITY)****ON 01-Jan-18 06:20**

I / We

LIM HORNG CHUAN(Hirer) NRIC No.: **S7615992J**

and/or

(Relief) NRIC No.:

Taxi Number

SH7032U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

02-Jan-2018

Name of Hirer

LIM HORNG CHUAN

Hirer NRIC

S7615992J

Signature :



Address

**16 GHIM MOH ROAD #02-61
270016**

Contact No.

96990886

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 1050.00** (Global Sum) for vehicle no. **SH 7032U** that was damaged pursuant to the accident which occurred on **01/01/2018** (date) along **SLIP ROAD OF TPE TOWARDS KPE (CITY)** (location) involving vehicle no/s **SLE 4020Y**.

This is pursuant to the inspection conducted on **03/01/2018** (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 7032U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 7032U** (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of 8 (month) 20 18 (year)


Awk
Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 379701


Signed by "the workshop" (with chop)

*The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document*

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY.CHARTIS BUILD
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 7032U

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
31.07.2012

CHASSIS CODE
KMHET41VMCA827830

INV. NO/DATE
91350217 08.01.2018

JOB NO.
305103236

ODOMETER READING

JOB TYPE

Description : 3P 01.01.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	550.00
Add GST @ 7.000 %	38.50
Total Invoice amount	588.50

Issued by : CHEWBEELENG 08.01.2018 11:58:19
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18010027

Date: 08 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	01/01/2018 @ 06:20 hrs
ALONG	SLIP ROAD OF TPE TOWARDS KPE(CITY)
INVOLVING	SLE 4020Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH7032U** (the "Taxi"). The Taxi was hired to **LIM HORNG CHUAN IC NO S7615992J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$107.88** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO
38	15.00	01.20
3	09.50	09.30
47	15.30	01.45
12	04.10	09.15
26	15.20	03.00
28	04.15	09.50
02	14.30	02.45
17	19.00	12.57
94	16.05	02.45
13	04.00	09.48
11	20.20	00.06

[illegible]

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
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SLE4020Y	01 Jan 2018 / 06:20:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.
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OK

SN 70324



...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jan 2018 Edit Reg		03 Jan 2018 00:00 Edit Adj Rpt	\$5550.00 Edit Estimates	\$5550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SH7032U	Date of Loss:	01/01/2018 06:00 - :59 [65 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2993587755SG	Policy/Cover Note No.:	0999995062						
Vehicle Reg. No. (Insured):	SLE4020Y	Policy No. (Claimant):	MCOM0015						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wong, Justin] Justin.Wong@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 15/01/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (05/01/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SH7032U (2993587755SG)**
[SLE4020Y]
TP
COMFORT TRANSPORTATION PTE LTD
Jan 1 2018 6:00AM
[LCRF PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<div></div>	<div></div>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	23/05/18 13:54	Video - Accident												<div>1</div>	Load MP4					
Letters/Correspondences															1 per page		<div></div>	<div></div>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												<div>1</div>	Edit					
Assessment Reports															1 per page		<div></div>	<div></div>		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print				
1	05/01/18 09:34	Accident Statement From: SC - Reg. No: SLE4020Y, Claimant: LCRF PTE LTD												<div>1</div>	Load HTM					
Photos/Images															3 per page		<div></div>	<div></div>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
2	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
3	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
4	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
5	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
6	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
7	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
8	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
9	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
10	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
11	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
12	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
13	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
14	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
15	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
16	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
17	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
18	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
19	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
20	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
21	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
22	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
23	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
24	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
25	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
26	05/01/18 07:45	General View												<div>1</div>	Load JPG	<div></div>				
27	05/01/18 07:45	General View													Load JPG					

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
				<input checked="" type="checkbox"/>
28	05/01/18 07:45	General View	Load JPG	<input checked="" type="checkbox"/>
29	05/01/18 08:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
30	05/01/18 08:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
31	05/01/18 08:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
32	05/01/18 08:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
33	05/01/18 08:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
34	05/01/18 08:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
35	05/01/18 08:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
36	05/01/18 08:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
37	05/01/18 08:10	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/01/18 09:36	TP ESTIMATE - MARKED	Load PDF	
2	08/01/18 09:36	TP GIA REPORT	Load PDF	
3	29/08/18 15:59	WORKSHOP INVOICE	Load PDF	
4	29/08/18 15:59	AUTHORISATION TO ACT FORM	Load PDF	
5	29/08/18 15:59	Release Voucher	Load PDF	
6	29/08/18 15:59	RENTAL RECEIPT	Load PDF	
7	29/08/18 15:59	LTA SEARCH	Load PDF	
8	29/08/18 15:59	LETTER TO OI	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

TEAM _____

Vehicle No:	SLE4020Y (Insd veh)	Model:	HYUNDAI SONATA 2.0 D CRDI TURBO (NF) (A)
	SH7032U (TP veh)		
Date of Accident:	01/01/2018		

Global Sum Settlement	:	[X]	Yes	[]	No
Repair Estimate	:	\$	1,685.16		
Final Repair Cost	:	\$	1,050.00		
Loss of Use	:	\$		3.00 days at \$50.00 per day	
Rental (if any)	:	\$		3 days	
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	1,050.00		
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)					
A) For <u>Non GIA Registered Workshop</u>:			Agreed Liability _____(%)		
B) For <u>GIA Registered Workshop</u>:			BOLA Applicable: Yes/ No BOLA Scenario No: _____ 15		
BOLA Liability: _____100_____(%)			Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____ _____					

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,050.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

29 Aug
2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18000238/K1PA3Q2

Date: 29/08/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999995062

Claimant Vehicle No : SH7032U

Insured Vehicle No : SLE4020Y

Date of Loss: 01/01/2018

Nature of Claim:

TP

Claim No: 2993587755SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SH7032U

Make & Model: HYUNDAI SONATA, 2.0 D CRDi Turbo (NF) (A)

Engine No: D4EAC137427

Reg. Date: 31/07/2012 (Man. Year: 2012)

Chassis No: KMHET41VMCA827830

Colour: Blue

Odometer: 429760 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Hankook 7 mm

Rear Left Side: Hankook 7 mm

Front Right Side: Hankook 7 mm

Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	624.92	85.00	539.92	86.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	950.00	630.00	320.00	33.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,574.92	715.00	859.92	54.60
Approved Total (Overridden) (S\$)		550.00		
(S\$)	1,574.92	550.00	1,024.92	65.08
+ GST 7.00/7.00% (S\$)	110.24	38.50	71.74	65.08
Nett Amount (S\$)	1,685.16	588.50	1,096.66	65.08
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$107.88/day) (S\$)		323.64		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		1,069.63		
Global Sum Settlement (S\$)		1,050.00		

INSPECTION

Date of Assignment: 03/01/2018

Date Inspected: 03/01/2018 Inspected At: ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR MIRRO (RH)	Repair	545.50 FL	*- FL
2	1		*FRONT DOOR PROTECTOR (RH)	Repair	74.90 FL	*- FL
3	1		*REAR DOOR PROTECTOR (RH)	Repair	54.50 FL	*- FL
4	1		*FRONT DOOR (RH) (NPA)	Repair	0.00 FL	*- FL
5	1		*REAR DOOR (RH) (NPA)	Repair	0.00 FL	*- FL
6	1		*FRONT DOOR COMFORT LOGO (RH)	Necessary	75.00 FS	*75.00 FS
7	1		*REAR DOOR TEL NO.STICKER (RH)	Necessary	10.00 FS	*10.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	759.90	85.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	134.98	0.00
Total Parts (\$\$)	624.92	85.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	500.00	410.00
3	WIRING CHARGE	New	50.00	20.00
4	TUFF KOTE	New	50.00	0.00
Gross Labour Cost (S\$)			950.00	630.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >