

Pre-assign / CCU / FTE

SHC 4436P

Date/Time	STAGE	DATE/PIC
10/1/18 (u.war)	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
11/1/18	Call OI	5/1/18 email.
	After call Itr to OI:	VIVION
16/02/18	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call Itr to OI:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Authorization To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Towing Invoice	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>

Preliminary Advice		Date: /	Sent By:	Post-Repair Photos:				
				Others:				
VALIZATION	Date/Time:	Confirm with:		Confirm by:				
air Cost:	\$	(days)	Reduction:	%	Email	Call		
AL SETTLEMENT	Date/Time:	Confirm with:		Email	Call			
Liability:	%	(Agreed / Assessed) BOLA S/N No. :		If NO or B 28, Ass. Lia :				
air Cost:	\$			<div style="border: 1px solid black; padding: 10px; text-align: center;"> COPY SENT 6/6/13 </div>				
of Rental (LOR):	\$	(days)	x					
of Use (LOU):	\$	(days)	x					
of Income (LOI):	\$	(days)	x					
R only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>				LOR + LOU	<input type="checkbox"/>
ALTA Search	\$			1) Claim status: Normal/Reject/Private Settle				
ical:	\$			2) Report Format:				
urserment:	\$	(e.g. Tow/ Independent)		3) Survey fee:				
Cost	\$							
ab:	\$	Global Sum \$:						
NAL PAYMENT	Date/Time:	Confirm with:		Email	Call			
oe 1:	\$	Name 1:						
oe 2: (Strike if N.A.)	\$	Name 2:						
oe 3: (Strike if N.A.)	\$	Name 3:						

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHC 4436P

Yr Regn:

13/1/2019

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius

CC 1798

Colour:

Maroon

A/C: Insured / Std / NI / NA

Sp. Reading

475344

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTDKN 364565722034

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: N / S/Rim / STD A/Rim or

Tyre Size:

F: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 1/1/19

Survey held at

SMRT

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal. 6 mm

L/Bal. 6 mm

D.O.I. 3/1/19

Date / Time / Action / Instruction

5/2/18 Confirm US \$550.00 with 2 workday delay

Tax 01/18/2003

L&L

A/C

Total: \$17635.44
151/2

Date/Time, File Pass to?

☐

Preli. Report

☐

Final Report

1)

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I. (\$)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Survey Fee:

Transportation:

\$ + RS \$

Photos

Colors

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/LCR18000232/Sws3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120			Date : 04-01-2018	
			Code : LCR	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLG 5264T	Veh. Inspected	SHC 4436P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	04/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	01/01/2018	Inspection Date	03/01/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHC4436P
Vehicle to be Exported:	No
Intended De-registration Date:	04 Jan 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2013
Engine No.:	2ZR6436380
Chassis No.:	JTDKN36U505722234
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$33,120.00
Original Registration Date:	13 Jan 2014
First Registration Date:	13 Jan 2014
Transfer Count:	0
Actual ARF Paid:	\$8,368.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Jan 2022

PARF Rebate Amount:	\$6,276.00
Intended COE Rebate Details	
COE Expiry Date:	12 Jan 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
PQP Paid:	\$60,888.00
COE Rebate Amount:	\$30,607.00
Total Rebate Amount:	\$36,883.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 04 Jan 2018

OK

Tat

5-1-18/11:24

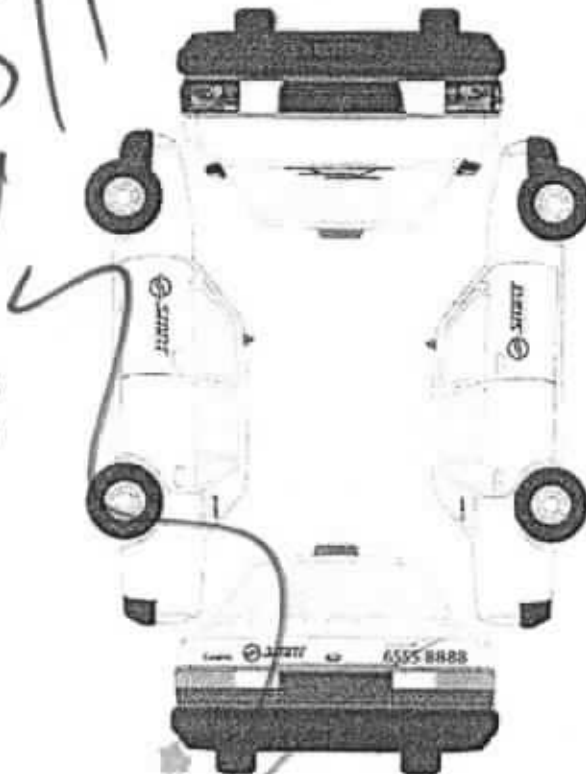
5-1-18/15:24

3-1-18/15:24

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4436P
Ref. No : TAX/01/18/2003
Reg. Date : 13/01/2014
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : WONG LEE SENG
Type of Accident : HEAD TO REAR
Date / Time of Accident : 01/01/2018 05:00:00 PM
Accident Reported Date / Time : 02/01/2018 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sebastian
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024093893
Special Instruction to ARC, if any :
SLG5264T - AIG - LKK 45
BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang @lkkauto.com HP: 90036121
LUMPSUM REPAIR
Prepared Date : 02/01/2018 04:55:45 PM



Recording Camera ☐ ☒
Radio Antenna ☐ ☒
1st witness Date 3-1-18
2nd witness Date

ARC 4/1/17 16.10 P 955

Vehicle to Wega Date In: <u>3/01</u>	Towing: <u> </u>
Time In: <u> </u>	Driver: <u> </u>
Wega Job No: <u>01/0003</u>	
Vehicle sent to SMRT Date In: <u>4-1-2018</u>	Towing: <u> </u>
Time In: <u>3-30</u>	Driver: <u> </u>
Received by (SMRT): <u> </u>	

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U50-5722234

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	200.00
Total Spray Painting Charges	: 558.00	200.00
Total Material Charges	: 504.06	96.00
Other Charges	: 360.00	50.00
TOTAL	: 1,760.06	546.00
Lum Sum Total	: 1,750.00	550.00
No. of Repair Days	: 3.00	2.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	: 03/01/2018 01:08:57 PM	03/01/2018 03:24:14 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 03/01/2018 01:08:15 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1807-0123

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 571

Prepared Date :

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	338.00 ✓	200.00 /
Total Labour	338.00	200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00 ✓	200.00 /
TO RESPRAY BUMPER BEAM	180.00 ✗	0.00
Total Spray Painting & Panel Beating	558.00	200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	20.00 /
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	360.00	50.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
2159-7905		6505548	BUMPER REAR	R 1	458.60	100.00	0.00	Replace	Repair	No R
2023-2240		6505547	BUMPER REINFORCEMENT REAR	X 1	205.70	25.00	154.28	Replace	Check	No Y
2015-7050			ARM SUB-ASSY, RR BUMPER RH	X 1	139.60	25.00	104.70	Replace	Check	No Y
			SENSOR REVERSE	X 1	180.00	0.00	180.00	Replace	Check	No Y
			PIXEL STICKER	✓ 2	60.00	0.00	120.00	Replace	Replace	No ✓
3087-7020		6505618	BUMPER LIP COVER RR/RH	X 0	118.10	25.00	0.00	Replace	Not given	No X
2591-7021			BUMPER SEAL, RR RH	X 0	65.70	25.00	0.00	Replace	Not given	No Y
2575-7020		6505549	BUMPER SIDE RETAINER RR/RH	X 1	94.80	25.00	71.10	Replace	Check	No Y
TOTAL MATERIALS							630.08	120.00		
TOTAL MATERIALS(Discounted)							504.06	96.00		

dded Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

$$\begin{array}{r}
 170 \\
 - 2090 \\
 \hline
 96 \\
 200 \\
 + 250 \\
 \hline
 546
 \end{array}$$

$$4/5 - 2550$$

Sebastian
10/1/18

SMRT Accident Vehicle Repair Estimates

119 6/11

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4436P
 Ref. No : TAX/01/18/2003
 Reg. Date : 13/01/2014
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : WONG LEE SENG
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 01/01/2018 05:00:00 PM
 Accident Reported Date / Time : 02/01/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093893
 Special Instruction to ARC, if any :
 SLG5264T
 Prepared Date : 02/01/2018 04:55:45 PM



Sebastian.
3/1/18.

- Lump Sum Repair.
- Question Mark Item Photo.
- Photo After Paint.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U50-5722234

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 558.00	0.00
Total Material Charges	: 927.44	946.37
Other Charges	: 360.00	0.00
TOTAL	: 2,183.44	0.00
Lum Sum Total	: 2,200.00	0.00
No. of Repair Days	: 3.00	0.00
Prepared / Adjusted By	:	2 days
Arc / Surveyor Sing Off Date	: 03/01/2018 01:08:57 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 03/01/2018 01:08:15 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	338.00	0.00 2.00
Total Labour	338.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 300
TO RESPRAY BUMPER BEAM	180.00 ?	0.00
Total Spray Painting & Panel Beating	558.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	360.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace	No
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No
			PIXEL STICKER	2	60.00	0.00	120.00	Replace	Replace	No
76087-47020		6505618	BUMPER LIP COVER RR/RH	1	118.10	25.00	88.57	Replace	Replace	No
52591-47021			BUMPER SEAL, RR RH	1	65.70	25.00	49.27	Replace	Replace	No
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace	No
TOTAL MATERIALS								1,111.88	1,111.86	
TOTAL MATERIALS(Discounted)							927.44	946.37		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



Accident Vehicle Laid-Up Report

Registration No. : SHC4436P

Accident Case No. : TAX/01/18/2003

Make / Model : TOYOTA PRIUS

Ref. No. : 24093893

Date and Time Vehicle off-road for Accident Repair : 02.01.2018 10:48:00

Date and Time Repair Completed : 05.01.2018 08:13:06

Remarks :

Generated by : NGSIUCHING

Printed on : 05.01.2018

Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Monday, 5 February, 2018 9:18 AM
To: CS A Team; Admin A
Subject: Re: Accident on 1/1/2018 involving SHC 4436P & SLG 5264T (AIG insured) Our Ref: TAX/01/18/2003/lg
Attachments: 01 18 2003.pdf

Dear All,

We quantify our own losses as follows:-

Cost of repairs	\$550.00
Loss of rental	\$333.84 (\$111.28 x 3 days)
LTA search fee	<u>\$ 5.00</u>
	\$888.84
	=====

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi and LTA search for your perusal.

Please let us hear from you soon.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Friday, 5 January, 2018 2:36 PM
To: 'eyap@lioncityrentals.com.sg'
Cc: Zayyer (LKKAuto); Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING SLG 5264T AND SHC 4436P ON 01/01/2018

Our Ref: CC3/LCR18000232/Sws3

05 January 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 5264T AND SHC 4436P ON 01/01/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTHORISATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHC 4436P (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHC 4436P that was damaged pursuant to the accident which occurred on 01/01/2018 (date) along PUNGGOL WAY TWDS SENGKANG EAST ROAD (location) involving vehicle no/s SLG 5264T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 5 (day) of Feb (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S 800.00 (Global Sum) for vehicle no. SHC 4436P that was damaged pursuant to the accident which occurred on 01/01/2018 (date) along PUNGGOL WAY TWDS SENGKANG EAST ROAD (location) involving vehicle no/s SLG 5264T.

→ excluding loss of income

This is pursuant to the inspection conducted on 03/01/2018 (date) at "the workshop".



We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4436P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4436P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5 (day) of Feb (month) 2018 (year)

rk

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180100210
Date : 10.01.2018
Vehicle No. : SHC4436P
Your Ref No. : TAX/01/18/2003
Our Ref No. : 24093893
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	550.00
GRAND TOTAL					\$ 550.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 01.01.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/18/2003

From: SMRT Taxis Pte Ltd

Date: 11/01/2018

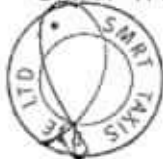
**ACCIDENT ON 01/01/2018 INVOLVING SHC 4436P & SLG 5264T ALONG
SLIP RD FROM PUNGGOL RD TOWARDS PUNGGOL WATER WAY (TPE)**

This is to confirm that the daily rental rate for SHC 4436P is \$111.28 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager

Enquire Transaction History**Transaction History Details**

Log Date/Time:	03 Jan 2018 / 08:30:18	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLG5264T	Business Transaction Reference No.:	20180103083018007165
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	01 Jan 2018 17:00:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#) [Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jan 2018 Edit Reg		03 Jan 2018 00:00 Edit Adj Rpt	S\$550.00 Edit Estimates	S\$550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:		LCRF Pte Ltd, Co. Reg. No.: 201624597K							
Main Claimant:		SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K							
Vehicle Reg. No.:		SHC4436P	Date of Loss:	01/01/2018 17:00 - :59					
Claim Type:		TP / 8155926569SG	Policy/Cover Note No.:	0999995031					
Vehicle Reg. No. (Insured):		SLG5264T	Policy No. (Claimant):	D-17087562MFSH					
		Excess:							
Repairer:		SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chong, Joee]							
Claimant's Insurer:		MS First Capital Insurance Ltd (HQ) - Tel: 62222311							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 15/01/2018]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHC4436P (8155926569SG)**
[SLG5264T]
TP
SMRT TAXIS PTE LTD
Jan 1 2018 5:00PM
[LCRF Pte Ltd]
SMRT Automotive Services Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
Letters/Correspondences						1 per page <input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit		
Documentation						1 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	04/01/18 15:32	TP GIA REPORT	1	Load PDF		
2	04/01/18 15:32	TP ESTIMATE- MARKED	1	Load PDF		
3	05/01/18 14:39	Email letter to OI ACCIDENT INVOLVING SLG 5264T AND SHC 4436P ON 01.01.2018	1	Load PDF		
4	12/02/18 11:48	WORKSHOP INVOICE	1	Load PDF		
5	12/02/18 11:49	AUTHORISATION TO ACT FORM	1	Load PDF		
6	12/02/18 11:49	Release Voucher	1	Load PDF		
7	12/02/18 11:49	RENTAL RECEIPT	1	Load PDF		
8	12/02/18 11:49	LTA SEARCH	1	Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print	
1	05/01/18 09:48	OI GIA report	1	Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLG5264T (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4436P (TP veh)		
Date of Accident:	01/01/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	2,638.50
Final Repair Cost	:	\$	800.00
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	2.5 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	800.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 800.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

12 Feb
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18000232/SWS3Q2

Date: 12/02/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995031

Claimant Vehicle No: SHC4436P Insured Vehicle No: SLG5264T

Date of Loss: 01/01/2018 Nature of Claim: TP Claim No: 8155926569SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC4436P

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR6436380

Reg. Date: 13/01/2014 (Man. Year: 2013)

Chassis No: JTDKN36U505722234

Colour: Maroon

Odometer: 499344 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Falken 6 mm

Rear Left Side: Falken 6 mm

Front Right Side: Falken 6 mm

Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,382.50	120.00	1,262.50	91.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,256.00	450.00	806.00	64.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,638.50	570.00	2,068.50	78.40
Approved Total (Overridden) (S\$)		550.00		
Nett Amount (S\$)	2,638.50	550.00	2,088.50	79.15
+ Car Rental (2.5 x S\$111.28/day) (S\$)		278.20		
+ Doc/Search Fee (S\$)		5.00		
Nett Liability (S\$)		833.20		
Global Sum Settlement (S\$)		800.00		

INSPECTION

Date of Assignment: 03/01/2018

Date Inspected: 03/01/2018 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
2	1		*BUMPER REAR	Repair	458.60 F	*- F
3	1		*BUMPER REINFORCEMENT REAR	Not Necessary	205.70 F	*- F
4	1		*ARM SUB-ASSY ,RR BUMPER RH	Not Necessary	139.60 F	*- F
5	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
6	1		*BUMPER LIP COVER RR/RH	Not Necessary	118.10 F	*- F
7	1		*BUMPER SEAL ,RR RH	Not Necessary	65.70 F	*- F
8	1		*BUMPER SIDE RETAINER RR/RH	Not Necessary	94.80 F	*- F

F=Franchise part.

Total Parts (\$\$)	1,382.50	120.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	338.00	200.00
2	SPRAY PAINT	New	558.00	200.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
5	TO REPLACE SUNDRY PARTS	New	100.00	20.00
6	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			1,256.00	450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >