

REC. BY:

REF:

REF: CS/EG118000779/R11b2

Special Instruction:

Survivor:

Rasul

ASSIGNMENT (Office)

From (Person):

Yee Pei Li

of

WIL

Date/Time:

04012018 859am

Estimated Cost:

Bill to:

OD / ~~(TP)~~ WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.

SKG 8184U

Insured:

STD 9386M

at Workshop m/s

## Cycle & Carriage K/a

Tel:

6568 4501

of

209 Pandan Garden

Policy No.

Claim No:

DSMP017 02936

Sum Insured:

Excess:

Make of Veh:

D.O.A.

05.12.2017

(Client's Record)

CA / REV / REP. / REV 24 HRS 'DS'

05.01.2018 @ after 12pm

H.O.D. Endorsement:

Date/Time:

04012018 1030am

Person Contacted:

Jian Ye

Vehicle IN / OUT

Date/Time	Action/Instruction ( <input checked="" type="checkbox"/> ) Estimated
	SKS 3184U - X
	SJD 886m - X

Signature

P. S. M.

REF: EGI

4899c

## ASSIGNMENT

From:

Date:

05/01/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SKS 81844

at Workshop mis:

Cycle & Carriage Kiq  
209 Pandan Garden

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

After 12pm

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.:

Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS 'Ds'

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

Final Sig \$3,519.00 (Red 3429.00, 49%)

Veh No:

SKS 81844

Yr Regn:

2015 May

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

MITSUBISHI LANCER 1.6 AT 1590

Colour:

Green

A/C: Insured / Std / NI / NA

Sp. Reading:

041511

T. Radio: Insured / Std / NI / NA

Eng/No:

C.No:

JMYSRCY/AFU 004737

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A:

05/01/17

D.O.I:

05/01/18

Survey held at:

C 8 C (PQ)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

RECEIVED 11 JUN 2018

Date/Time: File Pass to:



Prel. Report

11



Final Report

Date/Time: File Return to:

12

Days Of Repair:

5

Resurvey No. of Trip:

1

Survey Fee:

250

Transportation

3 - FE 3

Phone

Fax

Add Fee:



Site Insp: \$



Interview: \$



Tech. Insp: \$



Weekend: \$

Report Format:

TP

Lump Sum (E):

3,519.00

250

# Survey Department Check List (Case Handler)

Reference No. : CE/EG118000229/R116  
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin ( Catherine ): Case handler to make sure all Information created by the assignment team are ACCURATE.

## (1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code	✓			
N	Assign From	✓			
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor ( Rasul ): Case handler to make sure the surveyor completed all required information.

## (1.) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

## (2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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## (3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

## (4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By:

Celine 8/6/18

Case Handler

Date

\*C: Critical \*N: Non-Critical

21/05/201



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EGI18000229/R1rb

5 TEMASEK BOULEVARD  
#04-01 SUNTEC TOWER FIVE  
SINGAPORE 038985

Date : 04-01-2018



Code : EGI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJD 9386M	Veh. Inspected	SKS 8184U
Policy No.		Coverage (\$)	0.00
Claim No.	DSMPC1702936	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	04/01/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	05/12/2017	Inspection Date	05/01/2018
Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

**Catherine Chong (LKK Auto)**

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**From:** Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>  
**Sent:** Thursday, 4 January, 2018 8:59 AM  
**To:** 'admin-d@lkkauto.com'  
**Subject:** OI : SJD9386M / TP : SKS8184U/LKK / DOA : 05/12/2017 (DSMPC1702936  
**Attachments:** SJD9386M - SAS.pdf; SKS8184U - SAS.pdf; SKS8184U - ESTIMATE.pdf; SKS8184U - PRS FORM.pdf; RE: TP CLAIM SKS8184U AGAIN YOUR INSURE SJD9386M (223 KB)

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **CYCLE & CARRIAGE KIA PTE LTD (VEH IN 05/01/2018 – 12PM)**,

ADDRESS : 209 PANDAN GARDENS  
SINGAPORE 609339

PERSON TO CONTACT : TAY JIAN YE @ 6568 4501

ERGO OFFICER-IN-CHARGE : STEVE LIM

***Note: To survey on DIRECT SETTLEMENT basis. Please advise the consistency of damages to third party vehicle and Inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.***

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via [Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg).

Attached are estimate, insured and TP's SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Thank you.

**Yee Pei Li**

Claims Assistant (Motor)  
ERGO Insurance Pte. Ltd.  
5 Temasek Boulevard  
#04-01 Suntec Tower Five  
Singapore 038985  
Tel.: 65 6829 9199 DID: 65 6829 9194  
Website: [www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

# ERGO

Date: 08.12.2017  
Our Reference: SJD 9386M/SE/pl  
Your Reference: SKS 8184U

Sent via Fax

or

Email

jianye.tay@cyclecarriage.com.sg

To: CYCLE & CARRIAGE AUTOMOTIVE P/L

## Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SKS 8184U  
Insured's Vehicle: SJD 9386M  
Date Of Accident: 05.12.2017

We acknowledge receipt of your request for PRS on: 07.12.2017

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from


the list below and indicate your selection in the box marked \*.

\*

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd

- ☐ Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
- ☐ Your request for inspection does not have your client's GIA report, kindly forward a copy.
- ☐ We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
- ☐ Our Insured's driver has not reported the accident to us todate.

☒ Others: We write to confirm our agreement to have a direct settlement of this claim with  
quantum to be agreed. OIC is Siti

Prepared by:		Pei Li	6829 9194	<u>claims@ergo.com.sg</u>
Signature:				<b>FAX : 6829 9247</b>

### Assessor use only:

Assignment Date: \_\_\_\_\_  
Assignment Time: \_\_\_\_\_

Remarks:

### Workshop use only:

#### Assessor attended workshop on:

Date: \_\_\_\_\_  
Time: \_\_\_\_\_  
Inspector: \_\_\_\_\_

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our Inspection is on a without admission to liability basis.

## Celine Fong (LKKAUTO)

---

**From:** Celine Fong (LKKAUTO)  
**Sent:** Friday, 8 June 2018 3:59 PM  
**To:** Lauro Araos Songcuan Jr  
**Cc:** Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Yusof Bin Hashim; SUR  
**Subject:** RE: SKS8184U (MIT) - FINALIZE

Dear Larry,

Confirm finalized amount \$3,519.00 before GST and 5 days.

Thank you.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Friday, 25 May 2018 7:52 AM  
**To:** Janice Lee (LKKAUTO) <[JaniceLee@lkkauto.com](mailto:JaniceLee@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: SKS8184U (MIT) - FINALIZE

Hi,

FYI. [CS/EGI18000229/R1rb](#).

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lauro Araos Songcuan Jr [<mailto:lauro.songcuan@cyclecarriage.com.sg>]  
**Sent:** Thursday, 24 May, 2018 7:49 PM  
**To:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SKS8184U (MIT) - FINALIZE

Additional photos

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**From:** Lauro Araos Songcuan Jr  
**Sent:** 24 May 2018 19:46  
**To:** 'Rasul (LKKAUTO)'; Admin A



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	06/12/2017 18:12
Date Of Accident	05/12/2017 18:35
Exact Location Of Accident	CTE(AYE)NEAR BRADDELL EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKS8184U
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TEO SIEW HONG
NRIC No	S0114889C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92211560
Alternative Phone No	OTHERS-92211560

### Vehicle Particulars

Manufacturer	MITSUBISHI
Model	LANCER EX-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	DRIVING HOME FROM WORK
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100411629
Cover Note Number	

### Driver

Name of Driver	WONG LONG HUI
NRIC No	S8612236G
Date Of Birth	13/04/1986
Occupation	INDOOR
Date Of Driving Pass	02/09/2005
Driving Experience	12 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-92211560
Fax Number	
Contact Number	
Email Address	KAT.LONGHUI@GMAIL.COM



Address	BLK 63 MARINE DRIVE #07-14
Postcode	440063
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHMENT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJD9386M
Vehicle Make/Model/Colour	MITSUBISHI/WHITE
Details Of Properties	
Name of Driver	YEO POH SUAN
NRIC/Passport Number	S1769200C
Contact Number	97451212
Address	
Postcode	
Insurance Company Name	ERGO INSURANCE PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### Details of Witness

Name	
Phone Number	
Email Address	

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	GBE9989M
Vehicle Make/Model/Colour	

Details Of Properties

Name of Driver	CHEN WENZHANG
NRIC/Passport Number	
Contact Number	85114322
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**Details of Witness**

Name	
Phone Number	
Email Address	

## SKETCH PLAN


### IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

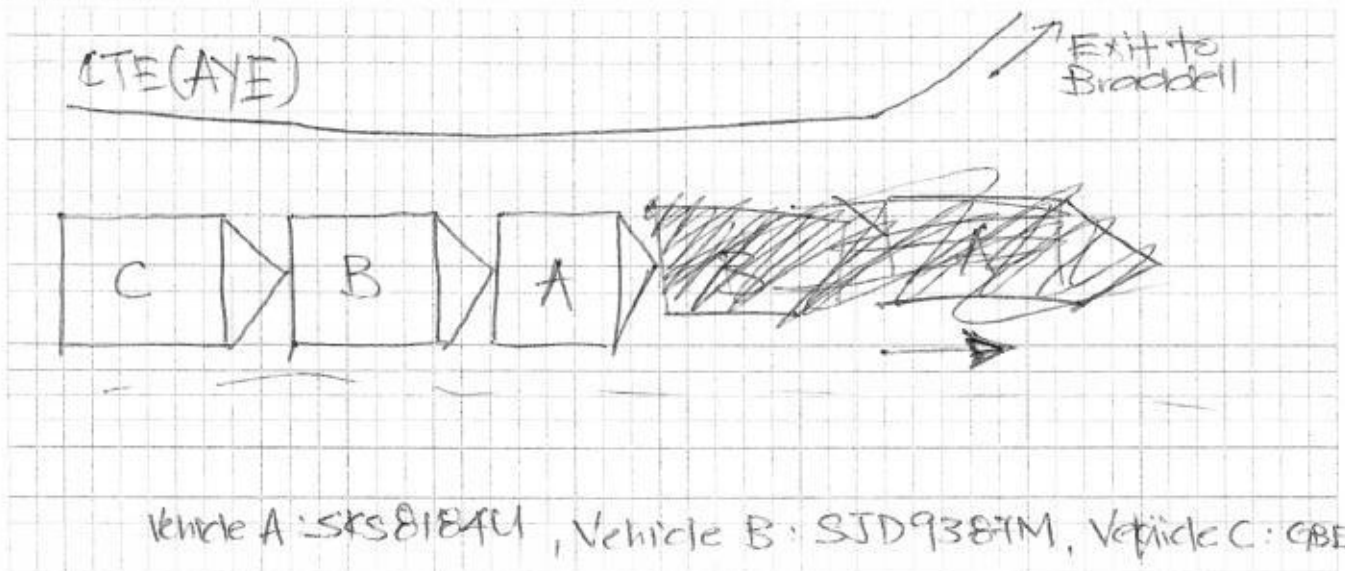
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 06.12.2017  
5pm

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# SKETCH PLAN



Vehicle A: SKS8184U, Vehicle B: SJD9387M, Vehicle C: GBE9989M

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 05/12/2017 at about 1830 hrs, I was driving my car (SKS8184U) along CTE towards AYE near Braddell exit. I was exiting to PIE when suddenly I felt an impact on the rear of my vehicle. I stopped my car and made a check. A car (SJD9387M) which was behind my car had knocked onto the rear of my car. The driver informed that the Van behind her (GBE9989M), had knocked onto her which caused the impact to knock onto my car. The driver complained of neck pain. No visible injuries. We all exchanged particulars and then continued driving. The LTA officer was at scene to assist us.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 06.12.2017

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

MITSUBISHI AUTO PROTECTOR

CERTIFICATE NO. 2100411629-02000

OWN DAMAGE EXCESS S\$600.00 (1)

WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value  
INSURING WITH COE/PARF Yes

SKS8184U

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

Teo Siew Hong

3) EFFECTIVE DATE OF THE COMMENCEMENT  
OF INSURANCE FOR THE PURPOSES OF THE ACT

11 May 2017

4) DATE OF EXPIRY OF INSURANCE

10 May 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE \*  
SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### 6) LIMITATION AS TO USE \*

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

#### APPROVED REPORTING CENTRES / MITSUBISHI AUTHORISED REPAIRERS

1. Cycle & Carriage Pandan Gardens Service Centre - 209 Pandan Gdns (Tel: 6568 4555)

#### APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. Ethoz - 30 Bukit Batok Cres (Tel: 66547777)

4. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only 5. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560)

6. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110) 7. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892)

8. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336) 9. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE 15 Days Replacement Car only for repairs at C & C - Refer to policy wordings for details

NAMED DRIVER NA

HIRE PURCHASE COMPANY MayBank  
/ EMPLOYER'S LOAN

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 30 Mar 2017

AIG Asia Pacific Insurance Pte. Ltd.

500720-778  
CYCLE & CARRIAGE - KERENY(MIT)  
239 ALEXANDRA ROAD  
SINGAPORE 159930  
ANSP-MOTOR

AUTHORISED REPRESENTATIVE

ORIGINAL

SSCGUK

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S8612236G**  
Name: **WONG LONG HUI**

Birth Date: 13 Apr 1986  
Issue Date: 02 Sep 2005

001366205K

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. **S8612236G**

WONG LONG HUI

黄 脱 慧

CHINESE

Date of birth: 13-04-1986  
Country/Place of birth: SINGAPORE

5592386

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor cars  $\leq$  3000 kg with  $\leq$  7 passengers, exclusive of the driver; and motor tractors / vehicles  $\leq$  2500 kg

PASS DATE: 02 Sep 2005

FOR C&C USE ONLY

Licence No: S8612236G

NP 428/A

5592386

NRIC No: S8612236G

Date of issue: 28-04-2016

APT BLK 83 MARINE DRIVE #07-114  
SINGAPORE 440063

NRIC No: S8612238G Date: 20/09/2017





CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

## PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**ESTIMATE**

GST Reg No : MR-8500111-X

Co Reg No : 197701469G

Invoice Name & Address	Owner Name & Vehicle Info	
Ms TEO SIEW HONG  BLK 77 MARINE DRIVE #02-46 #02-46 440077  Contact No Mobile: 90116704 MR LEE	Cust No/Name	/Ms TEO SIEW HONG
	Reg No/Reg Date	SKS8184U / 11/05/201
	Date In/Mileage	/ 0
	Chassis No	JMYSRCY1AFU004737
	Engine No	4A92BX6370
	Make/Model	MIT/LANCER EX 1.6 GLS 4A/T (F05)
	Colour/Trim	U01 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No			
CSM00041	Cash	06/12/2017/ 18:59		465 / Tay Jian Ye	18022			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								825 2200.00
TO RENEW REAR BUMPER, WELD AND CUT END PANEL								150 300.00
E PNT88000								150? 300.00
TO REMOVE AND REFIT REAR BOOT TRIMS TO FACILITE REPAIR								840 1260.00
A 15900099								30 50.00
TO REMOVE AND REFIT EXHUAUST								200.00
E PNT98000								X 150.00
PAINT WORK SPRAY REAR BUMPER AND END PANEL								40 80.00
A 54900099								220.00
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM								50 60.00
A 10028901								20 50.00
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST								1.00 220.00 00.00
USING HI-SCAN PRO TEST								1.00 16.00 00.00
M SUNDRY								1.00 16.00 00.00
TO APPLY BODY SEALANT ON AFFECTED PORTION								10.00 2.00 00.00
M SUNDRY								1.00 852.00 00.00
TO APPLY ANTI COROSSION ON AFFECTED PORTION								1.00 529.00 00.00
M SUNDRY								1.00 372.00 00.00
TO SUPPLY PARKING SENSOR								1.00 18.00 00.00
M SUNDRY								1.00 15.00 00.00
TO SUPPLY REAR NUMBER PLATE AND FRAME								
M SUNDRY								
SUNDRIES								
M REINFORCEMENT,RR BUMPER					1.00	220.00	00.00	220.00
M BRKT,R/BMPR FACE SUPT,LH					1.00	16.00	00.00	16.00
M BRKT,R/BMPR FACE SUPT,RH					1.00	16.00	00.00	16.00
M CLIP,FR BUMPER					1.00	2.00	00.00	2.00
M FACE,RR BUMPER					1.00	852.00	00.00	852.00
M PANEL,RR END					1.00	529.00	00.00	529.00
M MUFFLER,EXHAUST MAIN					1.00	372.00	00.00	372.00
M HANGER,EXHAUST MUFFLER					1.00	18.00	00.00	18.00
M HANGER,EXHAUST MUFFLER					1.00	15.00	00.00	15.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

SURVEYOR NAME: Rajan - H 90010068

SURVEYOR SIGNATURE: [Signature]

DATE: 05/01/18 @ 1435

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SURVEYOR NAME: Ruan - Hp 90010088

SURVEYOR SIGNATURE: Ruan

DATE: 05/01/18 @ 1435

REMARKS:

Confirm &amp; accepted by

5 days  
Ruan b8 pmt

7% GST on Net 6928.00

Total Payable

6948.00

6,928.00

484.96

7,412.96

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Friday, 8 June 2018 3:59 PM  
**To:** Lauro Araos Songcuan Jr  
**Cc:** Andre Chow En De; Loi Ai Ting; Cheng Jo Jo; Yusof Bin Hashim; SUR  
**Subject:** RE: SKS8184U (MIT) - FINALIZE

Dear Larry,

Confirm finalized amount \$3,519.00 before GST and 5 days.

Thank you.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Friday, 25 May 2018 7:52 AM  
**To:** Janice Lee (LKKAuto) <[JaniceLee@lkkauto.com](mailto:JaniceLee@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: SKS8184U (MIT) - FINALIZE

Hi,

FYI. [CS/EGI18000229/R1rb](#).

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lauro Araos Songcuan Jr [<mailto:lauro.songcuan@cyclecarriage.com.sg>]  
**Sent:** Thursday, 24 May, 2018 7:49 PM  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SKS8184U (MIT) - FINALIZE

Additional photos

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**From:** Lauro Araos Songcuan Jr  
**Sent:** 24 May 2018 19:46  
**To:** 'Rasul (LKKAuto)'; Admin A



LKK  
Rasul

VEHICLE NO : SKS 8184 U

MODEL : MIT/LANCER EX 1.6 GLS 4AT

WIP : 18022

Material	: \$	<u>1,144.00</u>
Labour	: \$	<u>2,375.00</u>
Sub-Total	: \$	<u>3,519.00</u>
Less 2% Disc	: \$	<u>-</u>
Less Excess	: \$	<u>-</u>
Total	: \$	<u>3,519.00</u>
GST 7%	: \$	<u>246.33</u>
Grand Total	: \$	<u>3,765.33</u>
Finalise By/Date : <u>Wany on 24/05/18</u>		

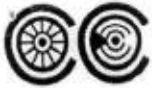
☒ REVERT BACK WITHIN 7 DAYS,  
OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

REPAIR TOOK 5 WORKING DAYS + 2 days (wk. end)  
= 7 days

\* TP vehicle no: SJD9386 M (ERGO)

\* claim loss of RENTAL.



CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**PRO-FORMA INVOICE****THIS IS NOT AN OFFICIAL TAX INVOICE**

GST Reg No : MR-8500111-X

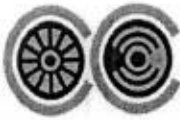
Co Reg No : 197701469G

Invoice Name & Address	Owner Name & Vehicle Info
Ms TEO SIEW HONG	Cust No/Name KCV07159/Ms TEO SIEW HONG
BLK 77 MARINE DRIVE #02-46	Reg No/Reg Date SKS8184U / 11/05/2015
#02-46	Date In/Mileage 09/01/2018/ 41510
440077	Chassis/Package JMYSRCY1AFU004737 /DC15
Contact No Mobile: 90116704 MR LEE	Engine No 4A92BX6370
05/01/	Make/Model MIT/LANCER EX 1.6 GLS 4A/T (F05)
	Colour/Trim U01 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
CTP00040	Cash	24/05/2018/ 19:02	TLT	884 / Lauro Songcuan	18022		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
E PNT88000							825.00 ✓
RENEW REAR BUMPER, REPAIR END PANEL							150.00 ✓
E PNT88000							840.00 ✓
REMOVE AND REFIT REAR BOOT TRIMS TO FACILITATE REPAIR							30.00 ✓
E PNT98000							200.00 ✓
SPRAY PAINT REAR BUMPER AND END PANEL							40.00 ✓
A 54900099							20.00 ✓
CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM							50.00 ✓
A 10028901							220.00 ✓
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST							1.00
USING HI-SCAN PRO TEST							16.00
M SUNDRY							16.00
APPLY ANTI COROSSION ON AFFECTED PORTIONS							20.00
M SUNDRY							852.00
SUNDRIES							20.00 X
S SPECIALISTJOB							
TO SUPPLY ONE PC OF FRONT LICENSE PLATE							
RECTANGULAR & BLACK							
S SPECIALISTJOB							
SUPPLY AND INSTALLATION OF REAR PARKING SENSOR				1.00	220.00	00.00	220.00 ✓
X REINFORCEMENT,RR BUMPER ✓				1.00	16.00	00.00	16.00 ✓
X BRKT,R/BMPR FACE SUPT,LH ✓				1.00	16.00	00.00	16.00 ✓
X BRKT,R/BMPR FACE SUPT,RH ✓				1.00	2.00	00.00	20.00 ✓
X CLIP,FR BUMPER ✓				10.00	2.00	00.00	20.00 ✓
X FACE,RR BUMPER ✓				1.00	852.00	00.00	852.00 ✓
X COVER,RR BUMPER → <i>supp</i>				1.00	20.00	00.00	20.00 ✓
Z TEXT							
TP ERGO							
DOA: 05.12.2017							
SURVEYOR: RASUL LKK 05.01.2018							
5 DAYS							
"Guarantee your warranty, maintain with Cycle & Carriage."							

Parts	1,144.00	Nett	3,519.00
Labour	2,045.00	7% GST on	246.33
Standard Menu	0.00		
Specialist Job	270.00	Total Payable	3,765.33
Diagnostics Job	0.00		
Sundry/Others	60.00		
Total(w/o GST)	3,519.00		

This is not an official tax invoice.  
This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

INSURANCE CO.: ERGO

Supplementary For Registration No.:

SKS 8184 U

Materials  
1 Cover, RR Bumper

7% Gst  
Total

Cost (\$)

20.00

1.40

21.40

Thank You.

Yours faithfully

CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

LARRY SONGCUAN  
CUSTOMER SERVICE  
TEL: 6568 4658  
FAX: 6567 5258



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EGI18000229/R1rbe2

5 TEMASEK BOULEVARD  
#04-01 SUNTEC TOWER FIVE  
SINGAPORE 038985

Date : 12-06-2018



Code : EGI

## Policy Particulars :- THIRD PARTY CLAIM

1.	Insured Veh.	SJD 9386M	Veh. Inspected	SKS 8184U
	Policy No.		Coverage (\$)	0.00
	Claim No.	DSMPC1702936	Excess (\$)	0.00
	Assign From	YEE PEI LI	Assign Date	04/01/2018

## Vehicle Particulars & Condition

2.	Make & Model	MITSUBISHI LANCER EX 1.6 AT	c.c	1590
	Engine No.	HIDDEN	Year of Reg.	2015
	Chassis No.	JMYSRCY1AFU004737	Colour	GREY
	Odometer	41511	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		

## Conditions of Tyres

3.		Size	Make	Balance
	R/H Front Tyre	205/60 R16	YOKOHAMA	6 mm
	L/H Front Tyre	205/60 R16	YOKOHAMA	6 mm
	R/H Rear Tyre	205/60 R16	YOKOHAMA	6 mm
	L/H Rear Tyre	205/60 R16	YOKOHAMA	6 mm

## Description of Damages

4.	THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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## General Information

5.	Accident Date	05/12/2017	Inspection Date	05/01/2018
	Survey held at	CYCLE & CARRIAGE KIA PTE LTD 209 PANDAN GARDENS SINGAPORE 609339		

## Remarks

5a.	A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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## Estimate Days of Repair

5b.	ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933  
TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKS 8184U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	SUNDRIES (SN)	NECESSARY	50.00	20.00
1	REINFORCEMENT, RR BUMPER (SN)	BENT	220.00	220.00
1	BRKT, R/BMPR FACE SUPT, LH (SN)	NECESSARY	16.00	16.00
1	BRKT, R/BMPR FACE SUPT, RH (SN)	NECESSARY	16.00	16.00
10	CLIP, FR BUMPER @\$2.00 (SN)	NECESSARY	20.00	20.00
1	FACE, RR BUMPER (SN)	DEFORMED	852.00	852.00
1	PANEL, RR END (SN)	TO REPAIR SEE LABOUR	529.00	-
1	MUFFLER, EXHAUST MAIN (SN)	SERVICEABLE	372.00	-
1	HANGER, EXHAUST MUFFLER (SN)	SERVICEABLE	18.00	-
1	HANGER, EXHAUST MUFFLER (SN)	SERVICEABLE	15.00	-
1	COVER, RR BUMPER (SN) (ADDITIONAL)	SCRATCHED	20.00	20.00
			2,128.00	1,164.00
<b>LABOUR</b>				
	TO RENEW REAR BUMPER, WELD AND CUT END PANEL. INCLUSIVE OF THE REPAIR OF PANEL, RR END.		2,200.00	825.00
	TO REMOVE AND REFIT REAR BOOT TRIMS TO FACILITATE REPAIR.		300.00	150.00
	TO REMOVE AND REFIT EXHAUST.	NOT NECESSARY	300.00	-
	PAINT WORK SPRAY REAR BUMPER AND END PANEL.		1,260.00	840.00
	CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM.		50.00	30.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST.		200.00	200.00
	TO APPLY BODY SEALANT ON AFFECTED AREAS.	NOT NECESSARY	150.00	-
	TO APPLY ANTI COROSSION ON AFFECTED PORTION.		80.00	40.00
	TO SUPPLY PARKING SENSOR.		220.00	220.00
	TO SUPPLY REAR NUMBER PLATE AND FRAME.		60.00	50.00
			-	-
			-	-
			-	-
			4,820.00	2,355.00

Report Ref No. CS/EGI18000229/R1rbe2



GRAND TOTAL		6,948.00	3,519.00
RECOMMENDED COST OF REPAIRS			3,519.00

Report Ref No. CS/EG18000229/R1rbe2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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