CO3[EQ] 14015384[1940352-1 CC 3 /EQ1140 15384 / VS 17352 | LKK INS CASE OWNER: HONSE ASSIGNMENT DOI: 10 % . 14 Assg Date: KSC. Surveyor: : Dm 1311 0 01271 Pre-assign / CCU / FTE Claim No. Insured Vehicle No.: (BB 1713 K. Policy No. Name of Insured : Make / Model : Insured Tel No. Place of Accident: D.O.A: 11-8-14. Excess Sec II :SS Is driver the owner? ( YES / NO ) Nature of Accident: OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO If NO, Driver Name / Age : % Final ? Yes / No (V/L: YES / NO Insured Liability: Driver Tel No. : SHD APPLOS INSRS: INSRS: INSRS: INSRS: WSP: WSP: TON - rob. WSP: WSP: ( - 14 1 Tel: Tel: Liability: Tel: Tel: Liability: Liability: Liability: RMKS: RMKS: RMKS RMKS: Date/ Time DATE / PIC STAGE FOR CSO ONLY: 1 /2/10 Finalisation: (YES / NO) Is driver the owner? Email AIG for OI GIA: If NO, Driver Name / Age : Apt letter to OI: Insurance Company Driver's Own Vehicle Number: Call OL: Xet After call lir to OL JOY en Act. Ultra tibicimis Type Report: Prepare Invoice: 3 remula Others: Documentation Check List: Handler Typist intend to de printe old bymany bolovs Ol Apt Ltr. addlement Authorisation To Act: - NO OI GIA Report. Release Voucher Final Repair Bill: TIB- INJURANCE BROKERS WOULD Car Rental Invoice: 28-7-15 LIKE TO DO PRIVATE SETTLEMENT LTA/GIA: Medical Bill: IN BEHALF OF OL TAINED OUR STAND THAT TP Approval Email: 04-1-18 Payment Breakdown Form: Others: LOP & PHOT ENCROACHED DI'S LANE. WP REPORT. 4-1-16 alvin Date: 21/8/19 Confirm with FINAL SETTLEMENT Repair Cost: 3167-65 S\$ 450. 28 Final Liability
Loss of Rental 367-50 S\$ 450. (133-13 days)
Loss of Use: 100-0 Q S\$ (\$50 x 2 BOLA S/N No.: 1 30°/= % (Agreed / Assessed) Final Liability

NO 8:11

If NO or B 28, Ass. Lia:

K401

Format Type

(\$ 50 x 2 days)

Global Sum: SS

Loss of Use: 100 - 0 0 55 53 Disbursement: 5.35 SS 765.88

ASS. REC. BY: AS	SSIGNMENT
	Veh No: SHO 95% S Yr Regn: 661 /
From: Date:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Estimated Cost:	
OD / TP / WS / TP RES / OD RES / EVA / INV / MY	Make: Renault Locitule c.c 18
To Inspect Vehicle No:	
at Workshop m/s Teans Cash	Colour On white I Red AIC: Insured / Std / NI / NA
of	Sp.Reading 17626 T/Radio: Insured / Std / NI / N.
Insured:	Eng/No:
Policy No.	CNO: VFIABZISAUCZ7814
Claims No.	Gen. Cond: Good / Fair / Poor / Burnt
Sum insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Rim or
1905403.5005510	Tyre Size: F: 2/5/60R/6
(Policy Condition)	R:
	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or
Bal. or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. mm R/Bal. n
GIA / PR Seen: Consistent? : Yes or No	L/Bal. & mm L/Bal. & n
Est. Repairs: 02 days Res.: Yes or No	D.O.A. 10/8/14 D.O.L. 12/8/1
Lum Sum: /- % 3 Val.: Yes or No	Survey held at
Luin Soil.	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS Vehicle: IN /	111 54 6
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collis
Date / Time Action / Instruction	
- H 2 (2)	+ 70% GST = \$ 2,167.61
1.8.1. \$ 2,025.81	+ 70/6 GST = \$ 2,164.61
	Н - /
R	ED (\$ 8,613.84/81%)
Data/Time, File Pass to? : Preli. Report	Days Of Repair:
Date/Time, File Pass to? : Preli. Report  1) : Final Report	Days Of Repair:  Resurvey No. of Trip: Survey Fee:
Data/Time, File Pass to? : Preli. Report  1) : Final Report Data/Time, File Return to?	Days Of Repair:  Resurvey No. of Trip: Survey Fee:  Transportation:
Date/Time, File Pass to?  1)  Date/Time, File Return to?  : Preli. Report : Final Report	Days Of Repair:  Resurvey No. of Trip: Survey Fee: Transportation:  Fee: Site Insp (\$ )S+RS,Si
Data/Time, File Pass to? : Preli. Report  1) : Final Report  Data/Time, File Return to?  Add	Days Of Repair:  Resurvey No. of Trip: Survey Fee:  Transportation:  S+RSSI

### SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- 1. Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

"在北京社会的信息"和北京教育的企业,并且	ACCIDENT STATEMENT
Date Of Report	11/08/2014 13:11
Date Of Accident	11/08/2014 00:15
Exact Location Of Accident	New Bridge Road
Country/State of Loss	Singapore
Shows with the control of the contro	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHD9990S
Insured/Policyholder	Andrew St. Control of the Control of
Name Of Registered Owner	TRANS-CAB SERVICES PTE LTD
Co Reg No	200303878K
Vehicle Particulars	20030367 BK
Manufacturer	RENAULT
Model	LATITUDE-2.0 D dCi (A)
Exact Purpose for which vehicle was being used at time of accident	Hire and Reward
Are you claiming under your own insurance policy for repair to your vehicle?	No
f No. Please state action to be taken	Third Party
Vehicle Category	Taxi
Insurance Company	
Name of Insurance Company	First Capital Insurance Ltd
ype Of Coverage	Third Party
fleet Policy	Yes
Policy Number	D-12047359MFSH/4921
over Note Number	
Priver	
ame of Driver	LEE KHENG HUAT
RIC No	S1105365C
ate Of Birth	22/01/1955
ccupation	Outdoor
ate Of Driving Pass	08/08/1978
riving Experience	36 Years And 0 Months
ender	Male
obile Number	(Local) +65-83142673
x Number	,, 00172010
ontact Number	
Mail Address	NOEMAIL
	BLK 143 POTONG PASIR AVE 2 #10-26
stoode	350143
as driver an employee of the Insured's Company	

### Sketch Plan Pg.1

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association
  of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

l understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to
- (ii) investigating the accident and/or my claims;
- (ii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the maling of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time Sketch Plan	Driver's Signature (if driver is not the policyholder) / Date & Time		Witnessed by Reporting Centre Personnel	
• DE	D B D		SHD 9990S SBB1713K	
- HEW BRIDG	E baho			

### Joy Irene (LKK Auto)

From: Sent: Hansel Ang <a href="mailto:hansel.ang@eqinsurance.com.sg">hansel.ang@eqinsurance.com.sg</a> Wednesday, 30 December, 2015 5:02 PM

To:

Joy Irene (LKK Auto)

Cc:

Admin A; Yeor Lee Teng; vincepang@tib.com.sg

Subject:

RE: EQ : GBB 1713K---DOA:11.08.2014--TP: SHD 9990S (Insured: Ban Chon

Corporation & Trading P/L - EQ Ref: DM15HO01231HA - LKK REF:

CC3/EQI14015384/Kjm3)

Dear Irene

Please proceed to close your file and submit your report to us with your bill.

Thank you.

Best Regards

Hansel Ang Executive, Claims

#### **EQ Insurance Company Limited**

5 Maxwell Road, #17-00 Tower Block, MND Complex, Singapore 069110

DID: 6496 9034 Tel: 6223 9433 Fax: 6223 4190

www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Joy Irene (LKK Auto) [mailto:joyirene@lkkauto.com]

Sent: Saturday, 12 December, 2015 1:24 PM

To: Hansel Ang

Cc: Admin A; Yeor Lee Teng; vincepang@tib.com.sg

Subject: RE: EQ: GBB 1713K---DOA:11.08.2014--TP: SHD 9990S (Insured: Ban Chon Corporation & Trading P/L -

EQ Ref: DM15HO01231HA - LKK REF: CC3/EQI14015384/Kjm3)

Dear Mr. Hansel,

We refer to the subject above and e-mail correspondence below.

We have surveyed TP vehicle on 12.08.2014 at Trans-cab Auto.

The insured was willing to privately settle as 30% liability as MAG guideline, insured opening door within lane and TP encroached.

We made an offer of 30% to TP on 16.09.2015 however, to date, we receive no response despite follow-ups made.

In view of no further follow-up from TP and no development, we would like to close file on our end and submit our report to your good-office.

this e-mail or any part of it. I believe but do not warrant that this e-mail and any attachments are virus free. You must therefore take full responsibility for virus checking. If you have received this transmission in error, please delete it.

From: Joy Irene (LKK Auto) [mailto:JoyIrene@lkkauto.com]

Sent: Monday, 16 November, 2015 1:08 PM

To: Yeor Lee Teng

Cc: hansel.ang@eqinsurance.com.sg; juli@tib.com.sg; atan@tib.com.sg; Admin A; Vic; claims@tib.com.sg

Subject: RE: EQ: GBB 1713K---DOA:11.08.2014--TP: SHD 9990S (Insured: Ban Chon Corporation & Trading P/L -

EQ Ref: DM15HO01231HA - LKK REF: CC3/EQI14015384/Kjm3)

Dear Lee Teng,

There is no response from TP Trans-cab.

We will write to our principal if we could temporarily close this claim due no non-development from the claimant despite follow-ups made.

Thank you.

Best Regards,

Joy Irene | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Yeor Lee Teng [mailto:leeteng@tib.com.sg]
Sent: Monday, 16 November, 2015 12:56 PM

To: Joy Irene (LKK Auto) < JoyIrene@lkkauto.com>

Cc: <a href="hansel.ang@eqinsurance.com.sg">hansel.ang@eqinsurance.com.sg</a>; <a href="juli@tib.com.sg">juli@tib.com.sg</a>; <a href="mailto:atan@eqinsurance.com">atan@tib.com.sg</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; <a href="mailto:vicalpeh@lkkauto.com">vicalpeh@lkkauto.com</a>; <a href="mailto:com.sg">claims@tib.com.sg</a>; <a href="mailto:atan@eqinsurance.com">atan@tib.com.sg</a>; <a href="mailto:atan@eqinsurance.com">atan@tib.com</a>; <a href="mailto:atan@eqinsuranc

Subject: RE: EQ: GBB 1713K---DOA:11.08.2014--TP: SHD 9990S (Insured: Ban Chon Corporation & Trading P/L - EQ Ref: DM15HO01231HA - LKK REF: CC3/EQI14015384/Kim3)

Dear Joy,

Any update for this case? Please advise.

Thank you.

Yours sincerely Yeor Lee Teng

Tan Insurance Brokers Pte Ltd

T:+65-67426766

F:+65-67426669

E: leeteng@tib.com.sg

Co Reg No.197500357N

(3A/5A Aliwal Street, Chenn Leonn Building, Singapore 199896)

Please update us the status.

Thank you.

Yours sincerely, Yeor Lee Teng Claims Dept

### TAN INSURANCE BROKERS PTE LTD

TEL: +65-67426766 EXT: 130

FAX: +65-67426669 Co Reg No.197500357N

(3A/5A Aliwal Street, Chenn Leonn Building, Singapore 199896)

Website: www.tib.com.sg

All services provided by Tan Insurance Brokers Pte Ltd shall be governed by our <u>Terms of Service</u>, which can be found at our website. These Terms of Services shall be deemed incorporated and shall form part of the agreement between us and a client which procures insurance from us. Acceptance of any insurance cover procured through us, or payment of the premium in respect of such cover, shall amount to acceptance of our Terms of Service.

In accordance with the <u>Personal Data Protection Act 2012</u>; please be informed that for any purchase/ renewal/ quotation/ assistance/ claims purposes, we will be required to collect, use, process and pass on all relevant information collected through all legal means to all relevant parties in order provide professional advice, assistance and/or quotation. By virtue of this email, it is understood that you have agreed to all terms and conditions of TIB's PDPA policy found at our website.

This e-mail and any attachments are confidential. They may contain privileged information and are intended for the named addressee(s) only. They must not be distributed without consent. If you are not the intended recipient, please notify us immediately and do not disclose, distribute, or retain this e-mail or any part of it. I believe but do not warrant that this e-mail and any attachments are virus free. You must therefore take full responsibility for virus checking. If you have received this transmission in error, please delete it.

From: Yeor Lee Teng [mailto:leeteng@tib.com.sg]
Sent: Wednesday, 16 September, 2015 5:09 PM
To: 'Joy Irene (LKK Auto)' < JoyIrene@lkkauto.com>

Cc: 'Hansel Ang' < hansel.ang@eqinsurance.com.sg>; 'Juli' < juli@tib.com.sg>; 'Andrew Tan' < atan@tib.com.sg>;

'Admin A' <admin-a@lkkauto.com>; 'Vic' <vicalpeh@lkkauto.com>

Subject: RE: EQ: GBB 1713K---DOA:11.08.2014--TP: SHD 9990S (Insured: Ban Chon Corporation & Trading P/L - EQ

Ref: DM15HO01231HA - LKK REF: CC3/EQI14015384/Kjm3)

Dear Joy,

Our Insured's driver will settle the payment with third party, but provided that the third party is agreeable on the 30% offer settlement.

As such, please let us know the reply from the third party first.

Thank you.

Yours sincerely, Yeor Lee Teng Claims Dept

### TAN INSURANCE BROKERS PTE LTD

TEL: +65-67426766 EXT: 130

FAX: +65-67426669 Co Reg No.197500357N

(3A/5A Aliwal Street, Chenn Leonn Building, Singapore 199896)

Website: www.tib.com.sg

All services provided by Tan Insurance Brokers Pte Ltd shall be governed by our <u>Terms of Service</u>, which can be found at our website. These Terms of Services shall be deemed incorporated and shall form part of the agreement between us and a client which procures insurance from us. Acceptance of any insurance cover procured through us, or payment of the premium in respect of such cover, shall amount to acceptance of our Terms of Service.

In line with the Motor Accident Guide, the liability of our insured's driver is 30% and the third party is 70% for this accident. Please refer to the below for self-explanatory:

	SCENARIO	REASON(S)	X %	Y %
28.	Diagram 1.81 Where the door is opened within Vehicle X's lane and Vehicle Y, travelling on the right of Vehicle X in the same lane or encroaching into Vehicle X's lane, collides into the opened/opening door	not overtake Vehicle X by passing alongside in the same lane (ii) keep a proper lookout and foresee	- 9	70

Based on the foregoing, we are of the view that our insured should only liable for the 30% of \$2,025.81 which is \$607.75 (maximum) in this instance.

We trust that you will put in your best effort to negotiate with the third party to resolve the matter.

Please kindly keep us posted of the development in your negotiation.

Thank you.

Yours sincerely, Yeor Lee Teng Claims Dept

#### TAN INSURANCE BROKERS PTE LTD

TEL: +65-67426766 EXT: 130

FAX: +65-67426669 Co Reg No.197500357N

(3A/5A Aliwal Street, Chenn Leonn Building, Singapore 199896)

Website: www.tib.com.sg

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In accordance with the <u>Personal Data Protection Act 2012</u>; please be informed that for any purchase/ renewal/ quotation/ assistance/ claims purposes, we will be required to collect, use, process and pass on all relevant information collected through all legal means to all relevant parties in order provide professional advice, assistance and/or quotation. By virtue of this email, it is understood that you have agreed to all terms and conditions of TIB's PDPA policy found at our website.

This e-mail and any attachments are confidential. They may contain privileged information and are intended for the named addressee(s) only. They must not be distributed without consent. If you are not the intended recipient, please notify us immediately and do not disclose, distribute, or retain this e-mail or any part of it. I believe but do not warrant that this e-mail and any attachments are virus free. You must therefore take full responsibility for virus checking. If you have received this transmission in error, please delete it.

### Admin-B (LKK Auto)

From:

Admin-B (LKK Auto) [admin-b@lkkauto.com]

Sent:

Thursday, 14 August, 2014 4:38 PM

To:

'Hansel Ang'

Cc:

'Sharon Yee'; 'KKLau'

Subject:

Direct Settlement - Acc Invl GBB 1713K (OI) & SHD 9990S (TP) on 11/08/2014 (LKK Ref:

CC3/EQI14015384/Ksy3)

Attachments:

Preliminary Advice - SHD 9990S.pdf; TP ESTIMATE.pdf; TP GIA REPORT.pdf

Dear Hansel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 9990S AT M/S Trans-Cab Auto Services Pte Ltd

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Sharon and she can be contacted at DID: 6749 4274.

Thanks & Regards, YIN SIEW LKK Auto Consultants Pte Ltd

DID: 6841 1972 FAX: 6741 4108

### Mei Kwan (LKKAuto)

From:

yuqing.teo <yuqing.teo@transcab.com.sg>

Sent:

Tuesday, 2 January, 2018 2:54 PM

To:

Mei Kwan (LKKAuto)

Cc:

Admin A; CS A Team; 'Jasmine Tan'; claims@transcab.com.sg

Subject:

RE: SHD9990S; DOA:-11.08.2014 ( EQ GBB 1713K) & Our Ref:-AAD1408-104

Follow Up Flag: Flag Status:

Follow up Completed

Categories:

**HMK** 

Dear Mei Kwan,

Kindly let us know the latest status of the claim.

Thank You.

Best Regards, Teo Yu Qing Finance Department TEL: 6603 1265 Ext.306

\*\*\* Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 23 June, 2017 5:54 PM

To: enhao.koh <enhao.koh@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Jasmine Tan'

<jasminetan@transcab.com.sg>; claims@transcab.com.sg

Subject: RE: SHD9990S; DOA:-11.08.2014 ( EQ GBB 1713K) & Our Ref:-AAD1408-104

Dear En Hao,

Thank you for your email.

We will look into the matter and revert to you in due course.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Joy Irene (LKKAuto)

From:

Joy Irene (LKKAuto)

Sent:

Thursday, 4 January 2018 3:53 PM

To: Cc:

'enhao.koh@transcab.com.sg'

'Ng Wai Yin'; Mei Kwan (LKKAuto); Admin A

Subject:

RE: SHD9990S; DOA:-11.08.2014 ( EQ GBB 1713K) & Our Ref:-AAD1408-104

### WITHOUT PREJUDICE

Dear En Hao,

We have reviewed the video and our opinion is the same.

Your taxi driver is had encroached into our insured's lane. Please see screen shots from your for your easy reference.

Screen shot no. 1 – Your taxi initially travelled from the right lane where our insured was parked on the leftmost

Screen shot no. 2 – Your taxi was already travelling in between lanes.

Screen shot no. 3 – Your taxi had encroached to our insured's lane causing the collision.







We will write to our principal for their opinion and or instruction on this claim.

Kindly hold as we wait for further instruction.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com| Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: enhao.koh [mailto:enhao.koh@transcab.com.sg]

Sent: Friday, 23 June, 2017 10:09 AM

To: Joy Irene (LKKAuto) < Joylrene@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Jasmine Tan'

<jasminetan@transcab.com.sg>; claims@transcab.com.sg

Subject: SHD9990S; DOA:-11.08.2014 ( EQ GBB 1713K) & Our Ref:-AAD1408-104

WITHOUT PREJUDICE

Dear Officer in Charge

We do not agree to your offer at 30%.

Attached in this e-mail is a video recording of the accident and a statement by the taxi driver.

## Circumstances of Accident

On 11.08.2014 at about 0015hrs, I was traveling at the 3rd lane along New Bridge Road with intentic passenger intended to alight at Oriental Plaza. While traveling, Vehicle B (GBB1713H) which was particle A: 1 passenger Vehicle B: 1 passenger /rc

In the video, vehicle GBB1713K opened the door suddenly and hence resulted in the accident.

Thank You Best Regards, En Hao enhao.koh@transcab.com.sg Tel: 6603 1265 EXT: 232



# TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sq

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6,559.65

TRANS-CAB AUTO SERVICES PTE LTD NO.42 SUNGEI KADUT STEET 1 SINGAPORE 729346 TEL NO.6287 6666 FAX NO.6366 8862

CO/GST REG NO.201019626G

SHD 9990S - EQ

Vehicle No.:

Chassis No.:

Vehicle Make:

SHD 9990S - ROEL

VF1ABL15AUC278140

RENAULT

LATITUDE

Vehicle Model: Date of Accident : Third Party Insurer :

RENAULT LATITUDE 11.08.2014 EQ

Not Arthorne

13,

		PART			LIST
1	1	BUMPER COVER FRT		5	807.32 X
2	1	BUMPER RETAINER FRT LH		S	97.06 ×
3	1	BUMPER SPOILER FRT		S	R_ 116.51 ×
4	1	HEADLALMP LH		\$	<sup>fl</sup> — 759.25 ⊀
5	1	FENDER PANEL FRT LH		5	7 502.46 X
6	1	FENDER WHEELARCH FRT LH		5	5 89.44 K
7	1	DOOR PANEL FRT LH		\$	₹ 1,823.50 ×
8	1	DOOR SEAL FRT LH		5	5 to 46.68 X
9	1	DOOR HINGE UPPER LH		S	₹ 167.49 ×
10	1	DOOR HINGE LOWER LH		S	₹ 192.66 X
11	1	DOOR MIRROR LH		5	(2) 950.90
12	1	ROCKER PANEL OUTER LH		S	∫ <sub>~</sub> 633.01 X
			TOTAL	\$	6,186.28
			10%	\$	618.63
				\$	5,567.65
		Specical Nett			
1	1SET	FRONT BUMPER CLIP		5	12 66.00 X
2	1SET	WHEELARCH CLIP (Necessary)		\$	~ ~ 66,00 X
3	1	CAP HUB LH FRT		\$	35.00 K
4	1			5	³∽ 385.00 x
5	1	TYRE LH FRT		5	330.00 A
6	1	DOOR STICKER "Trans-cab"		\$	NE 80.00 601 ME
7	1	DOOR STICKER "Classic"		\$	7×, 30.00 -
			TOTAL	\$	992.00

TOTAL PARTS \$

## TRANS-CAB AUTO SERVICES PTE LTD

NO.42 SUNGEI KADUT STEET 1 SINGAPORE 729346 TEL NO.6287 6666 FAX NO.6366 8862 CO/GST REG NO.201019626G

SHD 9990S - EQ

Over All Total (PARTS BY PARTS) Repair Days	\$ 10,639.65 13639	_
TOTAL	\$ 4,080.00	7080
To rust-proofing of the affected areas.	\$ ^ ~ 170.00	X
To transfer of fender fittings and conduct water seepage test.	\$ 380.00	A
To transfer of door fittings, attachment and perform water seepage test.	\$ 170.00	X
To transfer of tire, rim and on wheel balancing.	\$ *~ 170.00	X
To check steering geometry and computer wheel alignment	\$ مم 220.00	X
To Check Electrical Lighting Concerned.	\$ 170.00	201
Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$ 2,800.00	4000
Putty and spray painting of the affected portion.	\$ 3,000.00	Clas

the Repairer of the following:

• To resurvey before after spray naming:

• To display damaged pan(s) during resurvey:

• To display damaged pan(s) during resurvey:

• Third party survey is on a "Without Pre-udice" basis:

• No illegal modification(s) is allowed:

• Supplementary item(s) must be resurvey and is subject to final approval from Insurance Company is subject to final approval from Insurance Company Signature:

Date:



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Intern	nationale Des Experts En Auto	mobile	
EQ INSURANCE COI			5384/Kwa3s2-1	
5 MAXWELL ROAD #17-00 TOWER BLOO MND COMPLEXSING	CK SAPORE 069110	Date: 22-08-2019 Code: EQI		
	Policy Particula	ars :- THIRD PARTY CLA	JM	
Insured Veh.	GBB 1713K	Veh. Inspected	SHD 9990S	
Policy No.	DMCPHQ13-001945	Coverage (\$)	0.00	
Claim No.	DM15HO01231HA	Excess (\$)	0.00	
Assign From		Assign Date	12/08/2014	
	Vehicle Pa	rticulars & Condition	Control of the second	
Make & Model	RENAULT LATITUDE (A)	c.c	1995	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	VF1ABL15AUC278140	Colour	METALLIC WHITE / RED	
Odometer	Odometer 17626		IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD	D00000, A 3/4 (8/53/05/ D, 6/4	Contraction of	
	Cond	litions of Tyres	STATE OF STA	
	Size	Make	Balance	
R/H Front Tyre	215/60R16	GOODYEAR	8 mm	
L/H Front Tyre	215/60R16	GOODYEAR	8 mm	
R/H Rear Tyre	215/60R16	GOODYEAR	8 mm	
L/H Rear Tyre	215/60R16	GOODYEAR	8 mm	
		tion of Damages		
THE VEHICLE SU	STAINED DAMAGES AT THE N	/S FRONT BODY.		
DAMAGES SEE D	ETAILS.			
	Gene	ral Information		
Accident Date	11/08/2014	Inspection Date	12/08/2014	
Survey held at	TRANS-CAB AUTO SERVICE	S PTE LTD		
	NO. 42 SUNGEI KADUT ST 1 SINGAPORE 729346			
		Remarks		
A)THE INSPECTION B)IN ACCORDANCE	N WAS CONDUCTED ON A"W E TO YOUR INSTRUCTIONS, I	ITHOUT PREJUDICE" BASI	S.	
o.		e Days of Repair	TO NEFAINS.	
ESTIMATED NORM	MAL PERIOD FOR REPAIR:	2 Working Days		



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# ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 9990S

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted
	REPLACEMENT OF PARTS		1 (1)	147
1	BUMPER COVER FRT	TO REPAIR SEE LABOUR	807.32	8
1	BUMPER RETAINER FRT LH	SERVICEABLE	97.06	
1	BUMPER SPOILER FRT	SERVICEABLE	116.51	
1	HEADLAMP LH	SERVICEABLE	759.25	
1	FENDER PANEL FRT LH	TO REPAIR SEE LABOUR	502.46	
1	FENDER WHEELARCH FRT LH	SERVICEABLE	89.44	
	DOOR PANEL FRT LH	TO REPAIR SEE LABOUR	1,823.50	
	DOOR SEAL FRT LH	SERVICEABLE	46.68	
	DOOR HINGE UPPER LH	TO REPAIR SEE LABOUR	167.49	
1	DOOR HINGE LOWER LH	TO REPAIR SEE LABOUR	192.66	
- 1	DOOR MIRROR LH	CRACKED	950.90	950.90
- 1	ROCKER PANEL OUTER LH	SERVICEABLE	633.01	
	LESS 10% DISCOUNT		-618.63	-95.09
-			5,567.65	855.81
- 1	SPECIAL NETT ITEMS			10000000
1	SET FRONT BUMPER CLIP (SN)	NOT NECESSARY	66.00	002
1	SET WHEELARCH CLIP (SN)	NOT NECESSARY	66.00	
1	CAP HUB LH FRT (SN)	SERVICEABLE	35.00	
1	RIM (ROUE 7J 16H 2547) LH FRT (SN)	SERVICEABLE	385.00	
1	TYRE LH FRT (SN)	SERVICEABLE	330.00	
1	DOOR STICKER "TRANS-CAB" (SN)	NECESSARY	80.00	60.00
1	DOOR STICKER "CLASSIC" (SN)	NECESSARY	30.00	30.00
-			992.00	90.00
ļ	LABOUR			
ı	PUTTY SPRAY PAINTING OF THE AFFECTED PORTION.		3,000.00	660.00

Report Ref No. CC3/EQI14015384/Kja3s2



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Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF BUMPER COVER FRT, FENDER PANEL FRT LH, DOOR HINGE UPPER LH AND DOOR HINGE LOWER LH.		2,800.00	400.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
	TO TRANSFER OF DOOR FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF FENDER FITTINGS AND CONDUCT WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	TO RUST-PROOFING OF THE AFFECTED AREAS.	NOT NECESSARY	170.00	
			7,080.00	1,080.00
	GRAND TOTAL		13,639.65	2,025.81

RECOMMENDED COST OF REPAIRS	2.025.81
CONTRACTOR OF THE PROPERTY OF	

Report Ref No. CC3/EQI14015384/Kja3s2

KSC

KONG SENG CHEONG

Licensed Appraiser

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