

INS. CASE OWNER: Latika

CC3 / AIG12011536

LAA IDAC: 12.6.12

ASSIGNMENT

Surveyor: KSC (KENNETH)DOI: 11.06.2012Date / Time: 11.06.2012

Pre-assign / CCU / FTE

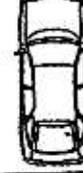
Registered in Merimen: 12.06.2012Insured Vehicle No.: SJH 4803 MClaim No.: 800379113Name of Insured: TAY CHIN SENGPolicy No.: 2100268686 - 00000Insured Tel No.: HP: 9088 4282Make / Model: TOYOTA AVALONExcess Sec II :SS D.O.A: 10.06.2012Place of Accident: SIDE ROAD OF TAMPINES ST 12 (NEAR BLOCK 735)Is driver the owner? (YES) / NO Nature of Accident: _____OI GIA REPORT: (YES) / NO ; TP GIA REPORT (YES) / NO

If NO, Driver Name / Age: _____

Driver Tel No.: _____

(V/L) YES / NO Insured Liability: _____

% Final ? Yes / No

SJD 5978 E
INSRS: FCU
WSP: TRANSCAB
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	FOR CSO ONLY:	STAGE	DATE / PIC
	Is driver the owner? (YES / NO)	Finalisation:	
	If NO, Driver Name / Age :	Email AIG for OI GIA:	
	Driver's Own Vehicle Number: _____ Insurance Company: _____	Apt letter to OI:	
	SJD5978E - NA/AIG12011428 /s2 10/6/12	Call OI:	
	- CS/MSG11008909/GVN 12/5/11	After call ltr to OI: <u>26/03/2014</u>	
	SJH4803M - NA/AIG12011428 /s2 10/6/12	Type Report:	
		Prepare Invoice: <u>KCS</u>	
		Others: <u>16/3/14</u>	
		Documentation Check List: Handler Typist	
		OI Apt Ltr: <input type="checkbox"/>	<input type="checkbox"/>
		Authorisation To Act: <input type="checkbox"/>	<input type="checkbox"/>
		Release Voucher: <input type="checkbox"/>	<input type="checkbox"/>
		Final Repair Bill: <input type="checkbox"/>	<input type="checkbox"/>
		Car Rental Invoice: <input type="checkbox"/>	<input type="checkbox"/>
		LTA / GIA : <input type="checkbox"/>	<input type="checkbox"/>
		Medical Bill: <input type="checkbox"/>	<input type="checkbox"/>
		Approval Email: <input type="checkbox"/>	<input type="checkbox"/>
		Payment Breakdown Form: <input type="checkbox"/>	<input type="checkbox"/>
		Others: <input type="checkbox"/>	<input type="checkbox"/>
<u>14/06/12 @ 12:45PM</u>	<u>CALL OI, NO ANSWER.</u>		
<u>14/06/12</u>	<u>Call TP's repairs. No answer.</u>		
<u>14/6/12</u>	<u>Called TP WSP. No answer.</u>		
<u>21/6/12</u>	<u>No witness statement. Will revert to US again to confirm.</u>		
<u>5/3/13</u>	<u>- get witness, but statement not yet in. Rec'd email from Chantis to update on status. Pending for TP witness statement.</u>		
<u>1/3/13</u>	<u>Case of from Sharon to Manis.</u>		
<u>18/3/13</u>	<u>Will get TP statement to us next round.</u>		
<u>12/4/12</u>	<u>Pending witness statement.</u>		
<u>12/6/12</u>	<u>No witness statement from TP. get contact number. try if car accepted 50% - 99.99.2013</u>		
<u>13.06.2013</u>	<u>Bulk settlement w/ transcab. No witness statement to get witness if uncontrollable to settle at 50%.</u>		

FINAL SETTLEMENT	Date :	Confirm with	BOLA S/N No. : <u>NEL</u>
Repair Cost:	SS	Final Liability <u>50</u> % (Agreed / Assessed)	If NO or B 28, Ass. Lia :
Loss of Rental:	SS	(<u> </u> days)	<u>Submit w/p report</u>
Loss of Use:	SS	(<u> </u> x <u> </u> days)	<u>4320/-</u>
Disbursement:	SS		
Total:	SS	Global Sum: <u>SS</u>	

12/14

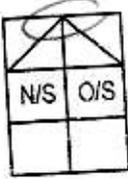
(25/06/04)
ASS. REC. BY:

REF: AIG/ dv

Kenneth

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s: Trans Cab
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____



(Policy Condition)
 Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 02 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: S14D 598E Yr Regn: 02, 11
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or A)
 Make: Toy Wish c.c. 1987
 Colour: Red A/C: Insured / Std / NI / NA
 Sp. Reading: 134453 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JTDGJ20W305003232
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: G4 195/65R15
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front _____ Rear _____
 R/Bal. 2 mm R/Bal. 3 mm
 L/Bal. 2 mm L/Bal. 3 mm
 D.O.A. 10/6/12 D.O.I. 11/6/12
 Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
17.07.2013	Recd fax from AIG Saliba asking for witness statement status Had replied that we are waiting for the next round of both settlements to obtain the said witness statement
27/9/13	Global Ins @ 1250h. Confirmed Jasmine (2X 99.51 + 100)
	Global Ins @ 820h, Jasmine will check

Recd: 86299.06 83%

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:		Survey Fee:	Date:
1)	2)	IN	OUT	Basic & Add.	<div style="border: 1px solid black; width: 100%; height: 100%;"></div>
3)	4)			___ S + RS. ___ SI	
5)	6)			Photos	
Prel. Report:				Others	
Final Report:				TOTAL	

13/02/2014 9:20am Called OI, OI spouse pick up, OI spouse mentioned that they have file a third party claim however they are unable to follow up as OI is side ~~to me withing~~ - ask us if with who we could restore this. Informed OI's spouse that we have to settle at best and if there is no concrete evidence.

25/03/2014 5:26pm Called OI workshop, ~~no~~ OI workshop mention no TP claim done on ~~the~~ ~~of~~ for accident 10/02/2014. Called OI number reference. To send letter to OI to inform about TP claim and NCD issue.

21/8/14 Last table meeting to hold this case.

11-07-14 TO WITHDRAW THE INITIAL ~~of~~ OFFER OF 50% AND WOULD REOPEN IF TP MANAGE TO PROVIDE PGR'S STATEMENT FOR REVIEW OUR LIABILITY.

17/9/14 Pending reply from ATG

29/11/14 Pending TP (offer 50%)

12/11/14 Insurance from ATG to hold until 10 days or else then close but TP prevent or else close case

TRANS-CAB AUTO SERVICES PTE LTD
NO.58 DEFU LANE 1 SINGAPORE 539498
TEL NO.6287 6666 FAX NO.6281 1400
CO/GST REG NO.201019626G
SHD5978E - CHARTIS

NOT Authorised
21 Sep \$ 1250h

Vehicle No.:
Chassis No.:
Vehicle Make:
Vehicle Model:
Date of Accident :
Third Party Insurer :

SHD 5978E - LI DAN
JTDGJ20W305003232
TOYOTA
WISH 2.0 BI-FUEL
10.06.2012
CHARTIS

PART		LIST	
1	1	Front Bumper	\$ <i>Buckera</i> 585.36 ✓
2	1	Front Bumper Absorber	\$ <i>Sm</i> 130.00 ✓
3	1	Front Bumper Reinforcement	\$ <i>R</i> 318.11 X
4	1	Front Bumper Side Support LH	\$ <i>Sm</i> 76.20 ✓
5	1	Front Bumper retainer LH	\$ <i>Sm</i> 74.50 X
6	1	Front Bumper bracket LH	\$ <i>R</i> 108.00 X
7	1	Front Bumper side support RH	\$ <i>Sm</i> 76.20 ✓
8	1	Front Bumper retainer RH	\$ <i>Sm</i> 74.50 X
9	1	Front Bumper bracket RH	\$ <i>R</i> 108.00 X
10	1	Front bumper centre grille	\$ <i>CMA</i> 339.92 ✓
11	1	Bonnet	\$ <i>R</i> 1,019.16 X
12	1	Headlamp RH	\$ <i>Sm</i> 672.00 X
13	1	Headlamp LH	\$ <i>Sm</i> 672.00 X
TOTAL		\$	4,253.95
25%		\$	1,063.49
		\$	3,190.46

Specical Nett

1	CNG sticker	\$	<i>Nu</i> 15.00 ✓
1 set	Front Bumper fastener clip	\$	<i>Nu</i> 20.00 ✓
2	Bonnet stopper	\$	<i>Sm</i> 10.00 X
6	Bonnet under weatherstrip seal clips	\$	<i>~</i> 21.60 X
10	Bonnet insulator clip	\$	<i>~</i> 42.00 X
1	Front number plate	\$	<i>PD</i> 50.00 <i>25Sm</i>
TOTAL		\$	158.60

TOTAL PARTS \$ 3,349.06

TRANS-CAB AUTO SERVICES PTE LTD

NO.58 DEFU LANE 1 SINGAPORE 539498

TEL NO.6287 6666 FAX NO.6281 1400

CO/GST REG NO.201019626G

SHD5978E - CHARTIS

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	1,750.00	<i>400</i>
To check electrical lighting concerned.	\$	100.00	<i>15/</i>
To rust-proofing of the affected areas.	\$	<i>200.00</i>	<i>X</i>
Putty and spray painting of the affected portion.	\$	1,500.00	<i>400</i>
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	<i>350.00</i>	<i>X</i>
To remove and replace corporate sticker	\$	<i>150.00</i>	<i>X</i>
To transfer of bonnet fittings, attachments and perform water seepage test.	\$	<i>150.00</i>	<i>X</i>
TOTAL	\$	4,200.00	
Over all total	\$	7,549.06	
Total repair days		<i>7 DAYS</i>	<i>2 days</i>

Kathy Lai

From: Syed-Yusoff, Saliha [Saliha.Syed-Yusoff@aig.com]
Sent: Tuesday, 16 September, 2014 10:17 AM
To: Kathy Lai
Subject: RE: Your Ref: " 800579113 , Our Ref: CC3/AIG12011536/Krt2

Hi Kathy,
How about the damage pattern?
May we have your view on this pls.
thanks

Saliha Syed Yusoff
AIG
Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

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From: Kathy Lai [<mailto:kathylai@lkkauto.com>]
Sent: Thursday, September 11, 2014 5:18 PM
To: Syed-Yusoff, Saliha
Subject: Your Ref: " 800579113 , Our Ref: CC3/AIG12011536/Krt2

Your Ref: " 800579113
Our Ref: [CC3/AIG12011536/Krt2](http://www.aig.com.sg)

Dear Saliha,

ACCIDENT ON 10.06.2012 INVOLVING VEHICLES SJH 4803M AND SHD 5978E

We refer to the above matter , the case has been remained un settle for a considerable time.

We have the following to comment:

1. OI said that TP hit him from behind whereas TP said that our insured reversed and hit him, we believe on the principle of BOLA the probability of rear ending is high.
2. The so called in dependant passenger is not contactable even though hand phone number has been given in the report
3. Until now TP failed to provide us with the passenger statement up to now.

In view of the above said we intend to withdraw our earlier offer of 50% and to close the file provisionally.

Kindly let us have your instruction.

damage sustained by 2/3 is likely caused by a graze from one side to another. on rear bumper, if 1/2 vehicle was in the state of reversing his vehicle should have been dented on the rear bumper. likely damage to T/P was caused by a force of direct impact which we are of the opinion that his damage is not consistent as far as our 1/2 accident scenario is concerned.

Therefore, we stress on the necessity of witness' statement which they are unable to provide up to date. Therefore, we suggest to reject and close this file.

Thanks & Regards,

KATHY LAI

LKK Auto Consultant Pte Ltd

Tel : 6841 2928

Fax: 6741 4108

Email:kathylai@lkkauto.com

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Kathy Lai

To: Syed-Yusoff, Saliha
Subject: Your Ref: " 800579113 , Our Ref: CC3/AIG12011536/Krt2
Attachments: TP PHOTO.pdf; OI PHOTO.pdf

Dear Saliha,

We refer to your email.

Damage sustained by OI is likely caused by a ^{garage} ~~garage~~ from one side to another on rear bumper, ^{if} of OI vehicle was in the state of reversing, his vehicle should have been dented on the rear bumper.

Damage to TP was caused ^d likely by a force of direct impact which we are of the opinion that his damage is not consistent as far as our OI accident scenario is concerned .

Therefore ,we stress on the necessity of witness statement which they are un able to provide up to date.

Therefore ,we suggest to reject and close this file.

Thanks & Regards,

KATHY LAI

LKK Auto Consultant Pte Ltd

Tel : 6841 2928

Fax: 6741 4108

Email:kathylai@lkkauto.com

From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]
Sent: Tuesday, 16 September, 2014 10:17 AM
To: Kathy Lai
Subject: RE: Your Ref: " 800579113 , Our Ref: CC3/AIG12011536/Krt2

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thanks

Saliha Syed Yusoff

AIG

Claims Service Executive

Claims | AIG Asia Pacific Insurance Pte. Ltd

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Kathy Lai

From: Lim, Belliana [Belliana.Lim@aig.com]
Sent: Wednesday, 8 October, 2014 10:52 AM
To: Kathy Lai
Cc: Syed-Yusoff, Saliha
Subject: #800579113B#023# , Our Ref: CC3/AIG12011536/Krt2 aigencrypt

Importance: High

Categories: Green Category

unable to find P.B's statement to support

Hi Kathy

As per our tele-conversation, please follow up this case closely with the Third party to get their confirmation that they are not pursuing their claim. Please highlight to them that all these time we have assessed and settled claim with them according to BOLA, therefore for this scenario, without any SD of their witness, if BOLA is to apply, it should be S27 (100% /0%).

Please update me if any development.

① check TP workshop any witness statement

Thank you.

Regards
Belliana Lim
AIG
Senior Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1088 | Fax +(65) 68357416

belliana.lim@aig.com | www.aig.com.sg

write to reject

From: Kathy Lai [mailto:kathylai@lkkauto.com]
Sent: Tuesday, September 30, 2014 4:49 PM
To: Lim, Belliana
Cc: Syed-Yusoff, Saliha
Subject: Re: Your Ref: " 800579113 , Our Ref: CC3/AIG12011536/Krt2

Dear Belliana,

Refer to email below.

The last correspondence with TP was 11.09.2014 round table meeting.

TP mention to hold this case first.

Kindly let us have your further .

Thank You & Regards

Kathy Lai

Kathy Lai

From: Lim, Belliana [Belliana.Lim@aig.com]
Sent: Wednesday, 8 October, 2014 10:52 AM
To: Kathy Lai
Cc: Syed-Yusoff, Saliha
Subject: #800579113B#023# , Our Ref: CC3/AIG12011536/Krt2 aigencrypt
Importance: High

Hi Kathy

As per our tele-conversation, please follow up this case closely with the Third party to get their confirmation that they are not pursuing their claim. Please highlight to them that all these time we have assessed and settled claim with them according to BOLA, therefore for this scenario, without any SD of their witness, if BOLA is to apply, it should be S27 (100% /0%).

Please update me if any development.

Thank you.

S-10 S978

Regards
Belliana Lim
AIG
Senior Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte. Ltd
78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1088 | Fax +(65) 68357416
belliana.lim@aig.com | www.aig.com.sg

From: Kathy Lai [mailto:kathylai@lkkauto.com]
Sent: Tuesday, September 30, 2014 4:49 PM
To: Lim, Belliana
Cc: Syed-Yusoff, Saliha
Subject: Re: Your Ref: " 800579113 , Our Ref: CC3/AIG12011536/Krt2

Dear Belliana,

Refer to email below.

The last correspondence with TP was 11.09.2014 round table meeting.

TP mention to hold this case first.

Kindly let us have your further .

Thank You & Regards

Kathy Lai

Kathy Lai

From: Kathy Lai
Sent: Tuesday, 9 December, 2014 6:03 PM
To: 'Syed-Yusoff, Saliha'
Cc: 'Pillai, Sherini'; 'Ngu, Elaine-SM'; Vic; Kathy Lai
Subject: RE: #800579113B#023#

Your ref: 800579113

Our ref: CC3/AIG12011536/Krt2

Dear Saliha

Please refer to the below email .

Since there is no feedback and DV form TP after our last email to them last 14.11.2014,, we will proceed to temporary close the file and submit report to your good office.

If there are any new developments in future, kindly inform us and we will follow up if necessary.

"WISHES YOU A MERRY CHRISTMAS & HAPPY NEW YEAR 2015"

Thanks & Regards,

KATHY LAI

LKK Auto Consultant Pte Ltd

Tel : 6841 2928

Fax: 6741 4108

Email:kathylai@lkkauto.com

From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]
Sent: Wednesday, 12 November, 2014 9:29 AM
To: Thin Thin
Cc: CS A Team; Olea, Maricel; Tan, Mary
Subject: #800579113B#023#
Importance: High

Dear Thin Thin,

As per our meeting on 4/11/14, kindly write to TP that our settlement of PD claim is on a without prejudice basis and based on the available facts provided by both parties. Please proceed to issue 10 working days' notice for them to revert or we will proceed to close the file.

By copying to Maricel,

We were informed that this is a potential BI claim. Fyna pls.

Thanks,

Saliha Syed Yusoff

AIG

Claims Service Executive

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Kathy Lai

From: Kathy Lai
Sent: Tuesday, 9 December, 2014 6:03 PM
To: 'Syed-Yusoff, Saliha'
Cc: 'Pillai, Sherini'; 'Ngu, Elaine-SM'; Vic; Kathy Lai
Subject: RE: #800579113B#023#

Your ref: 800579113

Our ref: CC3/AIG12011536/Krt2

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If there are any new developments in future, kindly inform us and we will follow up if necessary.

"WISHES YOU A MERRY CHRISTMAS & HAPPY NEW YEAR 2015"

Thanks & Regards,

KATHY LAI
LKK Auto Consultant Pte Ltd
Tel : 6841 2928
Fax: 6741 4108
Email:kathylai@lkkauto.com

From: Syed-Yusoff, Saliha [<mailto:Saliha.Syed-Yusoff@aig.com>]
Sent: Wednesday, 12 November, 2014 9:29 AM
To: Thin Thin
Cc: CS A Team; Olea, Maricel; Tan, Mary
Subject: #800579113B#023#
Importance: High

Dear Thin Thin,

As per our meeting on 4/11/14, kindly write to TP that our settlement of PD claim is on a without prejudice basis and based on the available facts provided by both parties. Please proceed to issue 10 working days' notice for them to revert or we will proceed to close the file.

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Thanks,

Saliha Syed Yusoff
AIG
Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte. Ltd

Kathy Lai

From: Syed-Yusoff, Saliha [Saliha.Syed-Yusoff@aig.com]
Sent: Wednesday, 12 November, 2014 9:29 AM
To: Thin Thin
Cc: CS A Team; Olea, Maricel; Tan, Mary
Subject: #800579113B#023#

Importance: High
Follow Up Flag: Follow up
Flag Status: Flagged

Dear Thin Thin,

As per our meeting on 4/11/14, kindly write to TP that our settlement of PD claim is on a without prejudice basis and based on the available facts provided by both parties. Please proceed to issue 10 working days' notice for them to revert or we will proceed to close the file.

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Thanks,

Saliha Syed Yusoff
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Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte. Ltd

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Kathy Lai

To: Syed-Yusoff, Saliha

Your Ref: " 800579113

Our Ref: CC3/AIG12011536/Kr2

Dear Saliha,

ACCIDENT ON 10.06.2012 INVOLVING VEHICLES SJH 4803M AND SHD 5978E

We refer to the above matter as the case has been remain^{ed} unsettled for a considerable time.

We have the following to comment.:

1. OI said that TP hit him from behind ^{WHEREAS} ~~where else~~ TP said that our insured reversed and hit him, we believed on the ~~principle~~ ^{principle} of BOLA the ~~possibility~~ ^{ed probability} of rear ending is high.
2. The ~~so-call~~ ⁱⁿ dependant passenger is not contactable, even though hand phone number has been given in the report
3. Until now TP failed to provide us ^{with} the passenger statement up to now.

In view of the ~~above of the~~ above said we intend^{ed} to withdraw our earlier offer of 50% and ^{to} close the file provisionally .

~~In view of the above~~, kindly let us have your instruction

Sing report
Bela

From: Kathy Lai [<mailto:kathylai@lkkauto.com>]
Sent: Thursday, September 11, 2014 5:18 PM
To: Syed-Yusoff; Saliha
Subject: Your Ref: " 800579113 , Our Ref: CC3/AIG12011536/Krt2

Your Ref: " 800579113
Our Ref: [CC3/AIG12011536/Krt2](#)

Dear Saliha,

ACCIDENT ON 10.06.2012 INVOLVING VEHICLES SJH 4803M AND SHD 5978E

We refer to the above matter , the case has been remained unsettle for a considerable time.

We have the following to comment:

- 1 .OI said that TP hit him from behind whereas TP said that our insured reversed and hit him, we believe on the principle of BOLA the probability of rear ending is high.
2. The so called in dependant passenger is not contactable even though hand phone number has been given in the report
3. Until now TP failed to provide us with the passenger statement up to now.

In view of the above said we intend to withdraw our earlier offer of 50% and to close the file provisionally.

Kindly let us have your instruction.

Thanks & Regards,

KATHY LAI
LKK Auto Consultant Pte Ltd
Tel : 6841 2928
Fax: 6741 4108
Email:kathylai@lkkauto.com

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG12011536/Kht2

26/03/2014

TAY CHIN SENG
BLK 761 BEDOK RESERVOIR VIEW
#04-321
SINGAPORE 470761

Dear Sir/Madam,

ACCIDENT INVOLVING SJH 4803M & SHD 5978E ON 10/06/2012

We refer to the above accident where we are acting for **AIG Asia Pacific Insurance Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 04/04/2014, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

DAVION HO

DID: 67491316

FAX: 6741 4108

Email: DAVIONHO@LKKAUTO.COM

Case Handler

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Jun 2012 Edit Reg		11 Jun 2012 00:00 Edit Adj Rpt	S\$1,250.00 Edit Estimates	S\$1,250.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETAILS				[Created by adjuster]
Insured:	Tay Chin Seng, NRIC: S0969912J			
Main Claimant:	TRANS-CAB SERVICES PTE LTD, NRIC: 200303878K			
Vehicle Reg. No.:	SHD5978E	Date of Loss:	10/06/2012 14:00 - :59	
Claim Type:	TP / 800579113	Policy/Cover Note No.:	2100268686 (Comprehensive) Coverage: 08/08/2011 - 07/08/2012	
Vehicle Reg. No. (Insured):	SJH4803M	Policy No. (Claimant):	D-09015310MFSH	
Repairer:	Transcab Auto Services Pte Ltd (HQ) NO 58 DEFU LANE 1, 539498 Eunos - Tel: 62876666			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha]			
Claimant's Insurer:	First Capital Insurance Ltd (HQ) - Tel: 62222311			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 21/06/2012]			
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail
There are no mail for this case.				
<input type="checkbox"/> ALL ASSOCIATED TASKS				
			View All	Search Tasks
			Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject
			Handler	Assigned By
			Completed On	Done?
No results.				

Claim Documents

*SHD5978E (800579113)
[SJH4803M]
TP
TRANS-CAB SERVICES PTE LTD
Jun 10 2012 2:00PM
[Tay Chin Seng]

Upload Documents		Upload Photos		Compose New Letter		View Use Viewer ▾	
Photos/Images						3 per page ▾	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	12/06/12 12:01	General View			Load JPG	<input checked="" type="checkbox"/>	
2	12/06/12 12:01	General View			Load JPG	<input checked="" type="checkbox"/>	
3	12/06/12 12:01	General View			Load JPG	<input checked="" type="checkbox"/>	
4	12/06/12 12:01	General View			Load JPG	<input checked="" type="checkbox"/>	
5	12/06/12 12:01	General View			Load JPG	<input checked="" type="checkbox"/>	
6	12/06/12 12:01	General View			Load JPG	<input checked="" type="checkbox"/>	
7	12/06/12 12:01	General View			Load JPG	<input checked="" type="checkbox"/>	
8	12/06/12 12:01	General View			Load JPG	<input checked="" type="checkbox"/>	
9	12/06/12 12:01	General View			Load JPG	<input checked="" type="checkbox"/>	
10	12/06/12 12:01	General View			Load JPG	<input checked="" type="checkbox"/>	
11	12/06/12 12:01	Odometer Reading			Load JPG	<input checked="" type="checkbox"/>	
12	12/06/12 12:01	Chassis Number			Load JPG	<input checked="" type="checkbox"/>	
Documentation						1 per page ▾	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	12/06/12 11:59	TP GIA			Load PDF		
2	13/06/12 11:10	WORKSHOP ESTIMATE			Load PDF		
3	11/12/14 12:29	email to AIG DD 091214			Load PDF		
4	11/12/14 16:53	LETTER TO OI			Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print		
1	12/06/12 15:08	OI GIA REPORT			Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="display: flex; justify-content: flex-end; align-items: flex-end; margin-bottom: 5px;"> Show Remarks To: <input type="checkbox"/> Handling Insurer </div> <p style="font-size: small; margin: 0;">Note: Remarks are private unless you show it to other parties.</p>

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: account@lkkauto.com;sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG12011536/KRA3Q2
Date: 11/12/2014

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No: 2100268686
Claimant Vehicle No : SHD5978E	Insured Vehicle No : SJH4803M
Date of Loss: 10/06/2012	Nature of Claim: TP Claim No: 800579113

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD5978E	Engine No: 3ZRA516987
Make & Model: TOYOTA WISH, 2.0 (A)	Chassis No: JTDGJ20W305003232
Reg. Date: 28/02/2011 (Man. Year: 2010)	Odometer: 134453 km
Colour: Red	
Engine Capacity: 1987 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): Market Value/New Car Price	

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15	Rear Tyre Size: 195/65 R15
Front Left Side: Goodyear 2 mm	Rear Left Side: Goodyear 3 mm
Front Right Side: Goodyear 2 mm	Rear Right Side: Goodyear 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	3,349.06	753.96	2,595.10	77.49
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,200.00	815.00	3,385.00	80.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,549.06	1,568.96	5,980.10	79.22
Approved Total (Overridden) (S\$)		1,250.00		
	(S\$) 7,549.06	1,250.00	6,299.06	83.44
+ GST 7.00/7.00% (S\$)	528.43	87.50	440.93	83.44
Nett Amount (S\$)	8,077.49	1,337.50	6,739.99	83.44
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 11/06/2012	
Date Inspected: 11/06/2012	Inspected At: Transcab Auto Services Pte Ltd (HQ)
Est Repair Period: 2.0 days	NO 58 DEFU LANE 1 Singapore 539498

Adjuster: KENNETH KONG

Manager: KATHY LAI SIEU CHOON

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Buckled / Cracked	585.36 FL	*585.36 FL
2	1		*FRONT BUMPER ABSORBER	Serviceable	130.00 FL	*- FL
3	1		*FRONT BUMPER REINFORCEMENT	Repair	318.11 FL	*- FL
4	1		*FRONT BUMPER SIDE SUPPORT LH	Serviceable	76.20 FL	*- FL
5	1		*FRONT BUMPER RETAINER LH	Serviceable	74.50 FL	*- FL
6	1		*FRONT BUMPER BRACKET LH	Repair	108.00 FL	*- FL
7	1		*FRONT BUMPER SIDE SUPPORT RH	Serviceable	76.20 FL	*- FL
8	1		*FRONT BUMPER RETAINER RH	Serviceable	74.50 FL	*- FL
9	1		*FRONT BUMPER BRACKET RH	Repair	108.00 FL	*- FL
10	1		*FRONT BUMPER CENTRE GRILLE	Cracked	339.92 FL	*339.92 FL
11	1		*BONNET	Repair	1,019.16 FL	*- FL
12	1		*HEADLAMP RH	Serviceable	672.00 FL	*- FL
13	1		*HEADLAMP LH	Serviceable	672.00 FL	*- FL
14	1		*CNG STICKER	Necessary	15.00 FS	*15.00 FS
15	1		*SET FRONT BUMPER FASTENER CLIP	Necessary	20.00 FS	*20.00 FS
16	2		*BONNET STOPPER	Serviceable	10.00 FS	*- FS
17	6		*BONNET UNDER WEATHERSTRIP SEAL CLIPS	Not Necessary	21.60 FS	*- FS
18	10		*BONNET INSULATOR CLIP	Not Necessary	42.00 FS	*- FS
19	1		*FRONT NUMBER PLATE	Dented	50.00 FS	*25.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	4,412.55	985.28
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,063.49	231.32
Total Parts (\$\$)	3,349.06	753.96

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	1,750.00	400.00
2	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	100.00	15.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	200.00	0.00
4	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	1,500.00	400.00
5	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	350.00	0.00
6	TO REMOVE AND REPLACE CORPORATE STICKER	New	150.00	0.00
7	TO TRANSFER OF BONNET FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	150.00	0.00
Gross Labour Cost (\$\$)			4,200.00	815.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >