Ccy (111/7007303/1426292 Hatelin - cc 4-1111700 7303. Platan LKK IDAC (3/5200) NS. CASE OWNER 12/4/19 ASSIGNME! Kright Date / Time DOI: Registered in Merimen Surveyor: F1/11/25 MULTI 70 6038 Pre-assign / CCU / FTE SH & 76644 Claim No. Insured Vehicle No. Mom off Country Transportation Policy No. Name of Insured Human I40 6550 8762 Make / Model Insured Tel No. STATURESUL rd x Place of Accident : D.O.A: (6) Excess Sec II :SS Nature of Accident Is driver the owner? O TP GIA REPOR OF GIA REPORT YES Honer If NO, Driver Name / Age Final 7 Yes? Insured Liability VIL YES / NO 1 Driver Tel No. SMB 7534 NSRS: INSRS. INSRS: WSP INSRS: WSP WSP: Tel WSP Tel: Tel Liability Liability: Tel: Liability RMKS Liability: RMK5 RMKS: VANNE RMK5 Date/Time DATE / PIC STAGE REAL MARIE CALIFORNIA DESCRIPTION DE SAINT Non-Reporting ltr (1st) Non-Reporting Br (2nd) Non-Reporting lir (Final): RERUEST VIDED POOTHUE PROM(III) TO DETERMINE Notification ltr (if non-pickup) 19.04.17 Call Of LABILITY. After call for to Of Documentation Check List: Handler Typist TO GET CLTY PROPER OF LIM). Notification ltr (if non-pickup) (a voto saved in-v: DRIVE SHAP SHA 70644) After call fir to Ot Authorisation To Act. (Ac MEEC) CIPO MEBRUCIOS - TO RESC Release Voucher Final Repair Hill GNAK TO TO TO RESECT. FI-03-17 Car Rental Invoice Towing Invoice SEC HANDER FOR LINEARY. =14ks LTA / GIA Medical Bill MINERAL APPROXE MILE LINEWAY spin-Mandate/Reject Instruction RECEIVED 5 0 JAN 2018 Payment Breakdown Form Post-Repair Photos: Sent By PRELIMINARY ADVICE Date/Time Others FINALIZATION Date/Time Confirm by Confirm with: Email Call PIP S\$1,415.30 days) Reduction: Repair Cost: BO. 96 FINAL SETTLEMENT Date/Time up 18 Confirm with Swatsvers. Email Call Final Liability: 400% 57/ If NO or B 28, Ass. Lia (Agreed / Assessed) BOLA S/N No. 2411-Repair Cost: #|kst - 9 1,514.34 S\$ 751.15 BOTH PRETY TURNING Loss of Rental (LOR): days) Loss of Use (LOU): + LOSO S\$ 525-00 (\$350 x 3 days) Loss of Income (LOI) SS days) 13 LOR only LOU only LOR + LOU LOR+LOI [Tick only one] GIA/LTA Search 22 1) Claim status: Normal/Reject/Private Settle Medical: 55 2) Report Format: Disbursement: 55 (e.g. Tow/ Independent ) CRC+ - CRE+ 3) Survey fee: 55 Legal Cost # 2564.3L Global Sum SS: Total: 85 1,282,13 FINAL PAYMENT Date/Time: whit8 Confirm with: SHARIPAH Call Email 551,393-13 Name 1: The TOUGH TRAST SWEFFICE PIE ITD Payer 1: Payee 2. (Strike if N.A.) 55 Name 2: Name 3: Payee 3. (Strike if N.A.) 55

	ou REF: IL	9417K
ASS REC BY: KR		ASSIGNMENT
Estimated Cost  OD / TP / WS / TP RES  To Inspect Vehicle No:	Date 13/4/2017  TOD RESTEVATION INV  SMB 36345	Veh No. SmB 35 34S Yr Regn. 2414 6CT Type M.Car / M.Cycle Buy / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or Make ALEXANDA DEMAN OF THE STATE OF THE STA
at Workshop m/s of	Tower Transf	Sp Reading (6164) TRadio: Insured / Std / NI / N
Policy No.		CINO: SFOTICLE SENTL3464  Gen. Cond. Good / Fair Poor / Burnt
Sum Insured: (Client's Record) Make of Veh:	Excess:	Steering: Norder / Jammed / Leaked / Burnt or Brake: norder / Jammed / Leaked / Burnt or Mod: NW / S/Rim / STD A/Rim or Tyre Size: F: 305 76822
(Policy Condition) Remark. The veh had repair at the	t commenced its e time of inspection.	R:  DIS BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  TOYO / YOKO or
Bai or Market Value: IDAC Accident Rport: GIA / PR Seen: Est. Repairs	Consistent? Yes or No Consistent? Yes or No days Res: Yes or No	Pront RIBBI & mm RIBBI 8/8 LIBBI & mm LIBBI 8/8 D.O.A. (8/04/17 Survey held at Bruch Work
CA / REV / RE	D / 24 HRS	IN / OUT  Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or  O(S FAX  The U/C / Chassis frame / Body Structure affected due to colli
Date	ction / Instruction	
Date / Time A	PIP: +1.415.30 (RED: +1,406.06	*6°[.)
DateTime, File Pass to?	: Preli. Report	Days Of Repair:  Resurvey No. of Trip:  Survey Fee
Date/Time: File Pass to? 1) Date/Time: File Return 2)	: Final Report	

# ESTIMATED ACCIDENT REPAIR COST



		BUS REGISTRATION	SMB35345
EPORTED	1930HRS	NUMBER	Great Control of the
ACCIDENT DATE	10-Apr-17	BUS TYPE (SD/DD)	DD
BUS CAPTAIN NAME	MOHAMMED YAHYA BIN ZAINAL AZMAN	BUS ROUTE NUMBER	
EMPLOYEE NUMBER		BUS ADVERTS (Y/N)	N

# SECTION 1: PARTS & CONSUMABLE ITEMS (MATERIAL COST)

 1477.477	Part or Item Description	Quantity	Total Cost
Part No.	THE PARTY OF THE P	1	CRA 5815.20
20590172/2	RIGHT HAND CORNER BUMPER		
			1
			400.00
		7% GST	\$57.06
		FINAL TOTAL COST	\$872.20

# SECTION 2: ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

ESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)  LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		TOTAL	COST
		600	\$700.00
TO REPLACE/REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)		000	2100.00
	7% GST		\$49.00
	FINAL TOTAL COST		5749.0

# ESTIMATED ACCIDENT REPAIR COST



SECTION 3: REPAIR DONE B	Y CONTRACTOR AFTER	ASSESSMENT	(CONTRACTOR C	(DST)
--------------------------	--------------------	------------	---------------	-------

TOTAL REPAIR COST BASED ON CONTRACTOR'S QUOTE

SECTION 4: ADMINISTRATIVE (OVERHEADS)

TOTAL OVERHEADS COST (10% OF PARTS & LABOUR)

SECTION 5: REPAIRS TO BUS ADVERTISMENT VINYLS/PANELS (ADVERTISEMENT COST)

TOTAL ADVERTISEMENT REPAIR COST

SECTION 6: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST

SECTION 7: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

	LOSS OF USE COST		51,200.00
BUS TYPE (SD / DO)	DO	Number of Days Under Repair	3
		Date Out From Repairs	16/4/2017
		Date In For Repairs	13/4/2017

SECTION 8: ENGINEERING RECOVERY OF ACCIDENT BUS (ENGINEERING RECOVERY COST)

ENGINEERING RECOVERY COST

SUMMARY		
SECTION NO.	COST	
1	\$872.26	
2	\$749.00	
i	ii.	
4	*)	
5	•	
	-	
,	\$1,200.00	
	+	
ESTIMATED ACCIDENT REPAIR COST (1+2+3+4+5+6+7+8)	\$2,821.26	

LICK Auto Consultants hence notify the Repairer of the following:

- . To recurvey before/after spray pointing
- To display damaged port(s) during resurvey
- · Parts prices are subject to confirmation
- . Third purty survey is on a "Without Prejudice" bas
- No liegal modification(s) is allowed
- Supplementary laur(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairor Signature:

Date:

2 days 2 days 7/1 18/04/17@ 18/0

part

# ACCIDENT REPAIR COST



		BUS REGISTRATION	SMB35345
ACCIDENT TIME REPORTED	193DHRS	NUMBER	DD
ACCIDENT DATE	10-Apr-17	BUS TYPE (SO/DO)	
BUS CAPTAIN NAME	MOHAMMED YAHYA BIN ZAINAL AZMAN	BUS ROUTE NUMBER	
		BUS ADVERTS (Y/N)	N
EMPLOYEE NUMBER			

eenan en	RTS & CONSUMABLE ITEMS (M	Part or Item Description	Quentity	Total Cost
	Part No.	016028004000000000000000000000000000000000	1	\$815.20
	20590172/2	RIGHT HAND CORNER BUMPER		
		LKK Auto Consultants hence	notify	
		the Repairer of the following to receive before the spray of	1 1 1	
		To disclay damaged part(s) dure     To display damaged part(s) dure	A -41 - 1899	
		* Third I any survey is on a "Wir-	701 *VI6	
		<ul> <li>No ille: ∀l modification(s) is an</li> </ul>		
		ip subject to final approval from	NOUNCE CONCARY	
		Acknowledged by Repairer		557.0
		Signature:	7% GST	
		Date:	FINAL TOTAL COST	5872.

# SECTION 2: ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

ECTION 2: ASSES	SMENT / REPAIR / SPRAY PAINT (LABOUR COST)		TOTAL COST
TARREST TO STATE OF THE STATE O	LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		\$600.00
	TO REPLACE/REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)		3000.00
		7% GST	\$42.00
		FINAL TOTAL COST	\$642.00

PAGE 1

#### Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Thursday, 4 January 2018 4:59 PM

To:

'Sharifah Nusaybah Binte Syed Jamil Binshahab'

Cc:

Wu Tzu Ying; Subramanian Kasi; Admin A; Vic (LKKAuto)

Subject:

RE: Your Ref: SMB3534S - ACCIDENT INVOLVING SHA7064U (III) & SMB3534S ON

10.04.2017

Without Prejudice

Hi Sharifah,

We refer to the above matter.

We are prepare to propose settlement as follow:-

1. Cost of Repair (w/GST)

\$ 1,514.26

Loss of Use (3days x \$350)

\$ 1,050.00

Total: \$ 2,564.26 \$ 1,282.13

50%:

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]

Sent: Wednesday, 3 January 2018 11:21 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>

Subject: RE: Your Ref: SMB3534S - ACCIDENT INVOLVING SHA7064U (III) & SMB3534S ON 10.04.2017

WITHOUT PREJUDICE

Hi Asher,

Please see attached LOD as sent to your ex-colleague, Syaf on 17/05/2017.

Thank you.

Sharifah Nusaybah (Ms)

#### Senior Executive, Claims

Möbile +65 9848 2243

Office +65 6817 1747

Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd 21 Bulim Drive, Bulim Bus Depot, Singapore 648170 Registration number 201419417K www.towertransit.sg



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Wednesday, 3 January, 2018 9:40 AM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>;

Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg> Subject: RE: Your Ref: SMB3534S - ACCIDENT INVOLVING SHA7064U (III) & SMB3534S ON 10.04.2017

Without Prejudice

Hi Sharifah,

We acknowledge your email below.

Please kindly forward the LOD in order for us to seek quantum approval from our principal.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersna@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]

Sent: Wednesday, 3 January, 2018 9:34 AM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>; Vic (LKKAuto) < vicalpeh@lkkauto.com>; Admin A < admin-

a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Wu Tzu Ying < Wu.Zy@towertransit.sg >; Subramanian Kasi < Subramanian.kasi@towertransit.sg > Subject: RE: Your Ref: SMB3534S - ACCIDENT INVOLVING SHA7064U (III) & SMB3534S ON 10.04.2017

#### WITHOUT PREJUDICE

Dear Asher,

Happy New Year to you and the rest of the LKK team!

Purely for a quick and amicable settlement, we are prepared to accept 50% settlement for this case due to the inconclusive evidence.

Cost of Repair

: \$ 1,514.26 (inclusive of 7% gst)

Loss of Use x 3 Days

(13/04/17 - 16/04/17) : \$ 1,200.00 (\$400 x 3 days)

Total

: \$ 2,714.26

@50% settlement

: \$ 1,357.13

Please confirm acceptance.

Thank you.

Sharifah Nusaybah (Ms) Senior Executive, Claims

Mobile +65 9848 2243 Office +65 6817 1747

Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd 21 Bulim Drive, Bulim Bus Depot, Singapore 648170 Registration number 201419417K www.towertransit.sg



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From: Sharifah Nusaybah Binte Syed Jamil Binshahab Sent: Wednesday, 13 September, 2017 5:24 PM To: 'Asher Sng (LKKAuto)' < Asher Sng@lkkauto.com >; Vic (LKKAuto) < vicalpeh@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Cc: Wu Tzu Ying < Wu.Zy@towertransit.sg >; Subramanian Kasi < Subramanian.kasi@towertransit.sg > Subject: RE: Your Ref: SMB3534S - ACCIDENT INVOLVING SHA7064U (III) & SMB3534S ON 10.04.2017

#### WITHOUT PREJUDICE

Dear Asher,

Thank you for your email.

As explained before in our previous email to Syaf, our bus captain had just started to execute his turn when your insured driver tried to overtake him and thus caused the collision.

Our bus captain was within his lane as captured in the accident snapshots attached. Your insured driver should have looked out and slowed down when executing a turn.

We are maintaining our stand that your insured driver should be 100% liable for this accident.

Please review and confirm on liability.

Thank you.

#### Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Tuesday, 12 September, 2017 8:55 AM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Cc: Wu Tzu Ying <<u>Wu.Zy@towertransit.sg</u>>; Subramanian Kasi <<u>Subramanian.kasi@towertransit.sg</u>>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: RE: Your Ref: SMB3534S - ACCIDENT INVOLVING SHA7064U (III) & SMB3534S ON 10.04.2017

Without Prejudice

Hi Grace,

We refer to the above matter.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersna@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 5 September, 2017 3:24 PM

To: 'Sharifah Nusaybah Binte Syed Jamil Binshahab' <sharifah@towertransit.sg>

Cc: Wu Tzu Ying < Wu.Zy@towertransit.sg >; Subramanian Kasi < Subramanian.kasi@towertransit.sg >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Vic (LKKAuto) < vicalpeh@lkkauto.com >; Admin A < admin-a@lkkauto.com > Subject: RE: Your Ref: SMB3534S - ACCIDENT INVOLVING SHA7064U (III) & SMB3534S ON 10.04.2017

Without Prejudice

Hi Sharifah,

We refer to the email below.

We are still pending instruction from our principal on the liability.

Shall revert to you.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone; 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]

Sent: Tuesday, 4 July, 2017 11:43 AM

To: Nur Syafiqah (LKKAuto) < NurSyafiqah@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Cc: Subramanian Kasi <<u>Subramanian.kasi@towertransit.sg</u>>; Wu Tzu Ying <<u>Wu.Zy@towertransit.sg</u>>
Subject: RE: Your Ref: SMB3534S - ACCIDENT INVOLVING SHA7064U (III) & SMB3534S ON 10.04.2017

WITHOUT PREJUDICE

Hi Syaf,

Please revert with an update soonest.

Thank you.

#### Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

From: Sharifah Nusaybah Binte Syed Jamil Binshahab

Sent: Monday, 19 June, 2017 10:53 AM

To: 'Nur Syafiqah (LKKAuto)' < NurSyafiqah@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Cc: Daniel Hadley < Daniel. Hadley@towertransit.sg >; Subramanian Kasi < Subramanian.kasi@towertransit.sg >; Wu Tzu

Ying <Wu.Zy@towertransit.sg>

Subject: RE: Your Ref: SMB3534S - ACCIDENT INVOLVING SHA7064U (III) & SMB3534S ON 10.04.2017

#### WITHOUT PREJUDICE

Hi Syaf,

Please revert with an offer soonest.

Thank you.

#### Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

From: Nur Syafigah (LKKAuto) [mailto:NurSyafigah@lkkauto.com]

Sent: Thursday, 18 May, 2017 7:16 PM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>; Admin A <admin-a@lkkauto.com>;

Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Daniel Hadley < Daniel. Hadley@towertransit.sg>; Subramanian Kasi < Subramanian.kasi@towertransit.sg>; Nur

Syafiqah (LKKAuto) < NurSyafiqah@lkkauto.com >

Subject: RE: Your Ref: SMB3534S - ACCIDENT INVOLVING SHA7064U (III) & SMB3534S ON 10.04.2017

WITHOUT PREJUDICE

Dear Sharifah,

Thank you for your email.

We will look into the matter and will revert back soon.

Best Regards,

Syaf | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-5792 | email: <u>NurSyafiqah@lkkauto.com</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]

Sent: Wednesday, 17 May, 2017 4:56 PM

To: Nur Syafiqah (LKKAuto) < NurSyafiqah@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Cc: Daniel Hadley < Daniel. Hadley@towertransit.sg>; Subramanian Kasi < Subramanian.kasi@towertransit.sg>

Subject: RE: Your Ref: SMB3534S - ACCIDENT INVOLVING SHA7064U (III) & SMB3534S ON 10.04.2017

Dear Sir/Mdm,

We understand that you are the insurer of vehicle no. SHA7064U which was involved in the above accident with our bus no. SMB3534S.

We are in the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair

: \$ 1,514.26 (inclusive of 7% gst) - as agreed with your surveyor

Loss of Use x 3 Days

(13/04/17 - 16/04/17) : \$ 1,200.00 (\$400 x 3 days)

Total : \$ 2,714.26

We look forward to hearing from you early in order to resolve this matter amicably at minimum cost to you.

Thank you.

#### Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

From: Sharifah Nusaybah Binte Syed Jamil Binshahab

Sent: Wednesday, 17 May, 2017 3:43 PM

To: 'Nur Syafigah (LKKAuto)' < NurSyafigah@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Daniel Hadley

<Daniel.Hadley@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>

Subject: RE: Your Ref: SMB 3534S - ACCIDENT INVOLVING SHA 7064U (III) & SMB 3534S ON 10.04.2017

Hi Syaf,

Thank you for your email.

Our bus captain had just started to execute his turn when your insured driver tried to overtake him and thus caused the collision.

Our bus was within his lane as captured in the accident snapshots attached.

A bus is a large vehicle and your insured driver should have looked out and slowed down when executing a turn.

Please review and confirm on liability.

Thank you.

#### Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

From: Nur Syafiqah (LKKAuto) [mailto:NurSyafiqah@lkkauto.com]

Sent: Wednesday, 17 May, 2017 2:36 PM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Nur Syafiqah (LKKAuto)

<NurSvafigah@lkkauto.com>

Subject: Your Ref: SMB 3534S - ACCIDENT INVOLVING SHA 7064U (III) & SMB 3534S ON 10.04.2017

Your Ref: SMB 3534S

WITHOUT PREJUDICE

Our Ref: CC4/III17007303/R1dg3

Dear Sharifah,

#### ACCIDENT INVOLVING SHA 7064U (III) & SMB 3534S ON 10.04.2017

We refer to the above matter.

We attached here with a copy of our insured's accident statement and photos for your easy reference.

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on the photos it shows that the body of your bus has protruded out from your lane and caused collision with the left portion of our taxi.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Best Regards.

Syaf | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749-5792 | email: NurSyafiqah@lkkauto.com fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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# ACCIDENT REPAIR COST



ACCIDENT TIME REPORTED	1930HR5
ACCIDENT DATE	10-Apr-17
BUS CAPTAIN NAME	MOHAMMED YAHYA BIN ZAINAL AZMAN
EMPLOYEE NUMBER	AZMAN

BUS REGISTRATION NUMBER	SMB35345	
BUS TYPE (SD/DD)	DD	
BUS ROUTE NUMBER		
BUS ADVERTS (Y/N)	N	

#### SECTION 1: PARTS & CONSUMABLE ITEMS (MATERIAL COST)

Total Cost	Quantity	Part or Item Description	Part No.
\$815.20	1	RIGHT HAND CORNER BUMPER	20590172/2
\$57.06	7% GST		
\$872.26	FINAL TOTAL COST		

### SECTION 2: ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		TOTAL COST
TO REPLACE/REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)		\$600.00
	7% GST	\$42.00
	FINAL TOTAL COST	\$642.00

PAGE 1

### ACCIDENT REPAIR COST



SECTION 3: REPAIR DONE BY CONTRACTOR AFTER ASSESSMENT (CONTRACTOR COST)	SECTION 3:	REPAIR DONE BY	CONTRACTOR	AFTER /	ASSESSMENT	CONTRACTOR	COST)
---	------------	----------------	------------	---------	------------	------------	-------

TOTAL	REPAIR	COST	BASED	ON	CONT	RACTO	1R'S	QUOTE

#### SECTION 4: ADMINISTRATIVE (OVERHEADS)

-1	
- 1	

#### SECTION 5: REPAIRS TO BUS ADVERTISMENT VINYLS/PANELS (ADVERTISEMENT COST)

ADVERTISEMENT REPAIR COST		

#### SECTION 6: RECOVERY OF ACCIDENT BUS (TOWING COST)

DM DOCUMENT DAY DAYS		
TOTAL TOWING COST		

#### SECTION 7: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

		Date In For Repairs	13/4/2017
		Date Out From Repairs	16/4/2017
BUS TYPE (SD / DD)	DD	Number of Days Under Repair	3
	LOSS OF USE COST		\$1,200.00

### SECTION 8: ENGINEERING RECOVERY OF ACCIDENT BUS (ENGINEERING RECOVERY COST)

	ENGINEERING RECOVERY COST	•
--	---------------------------	---

SUMMARY				
SECTION NO.	COST			
1:	\$872.26			
2	\$642.00			
3	8			
4				
5	E			
6				
7	\$1,200.00			
8.	E			
ACCIDENT REPAIR COST (1+2+3+4+5+6+7+8)	\$2,714.26			

PAGE 2

Our bus captain had just started to execute his turn when your insured driver tried to overtake him and thus caused the colfision.

Our bus was within his lane as captured in the accident snapshots attached.

A bus is a large vehicle and your insured driver should have looked out and slowed down when executing a turn.

Please review and confirm on liability.

Thank you.

#### Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

From: Nur Syafigah (LKKAuto) [mailto:NurSyafigah@lkkauto.com]

Sent: Wednesday, 17 May, 2017 2:36 PM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Nur Syafiqah (LKKAuto)

<NurSyafigah@lkkauto.com>

Subject: Your Ref: SMB 3534S - ACCIDENT INVOLVING SHA 7064U (III) & SMB 3534S ON 10.04.2017

Your Ref: SMB 3534S

WITHOUT PREJUDICE

Our Ref: CC4/III17007303/R1dg3

Dear Sharifah,

#### ACCIDENT INVOLVING SHA 7064U (III) & SMB 3534S ON 10.04.2017

We refer to the above matter.

We attached here with a copy of our insured's accident statement and photos for your easy reference.

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. Based on the photos it shows that the body of your bus has protruded out from your lane and caused collision with the left portion of our taxi.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Best Regards,

Syaf | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749-5792 | email: NurSyafiqah@lkkauto.com| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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### Asher Sng (LKKAuto)

Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Sent: Wednesday, 17 May 2017 4:56 PM

To: Nur Syafiqah (LKKAuto); Admin A; Hsiao Tong (LKKAuto)

Cc: Daniel Hadley; Subramanian Kasi

Subject: RE: Your Ref: SMB3534S - ACCIDENT INVOLVING SHA7064U (III) & SMB3534S ON

10.04.2017

Attachments: Repair Bill SMB3534S.pdf

Dear Sir/Mdm,

From:

We understand that you are the insurer of vehicle no. SHA7064U which was involved in the above accident with our bus no. SMB3534S.

We are in the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair

: \$ 1,514.26 (inclusive of 7% gst) - as agreed with your surveyor

Loss of Use x 3 Days

(13/04/17 - 16/04/17) : \$ 1,200.00 (\$400 x 3 days)

Total : \$ 2,714.26

We look forward to hearing from you early in order to resolve this matter amicably at minimum cost to you.

Thank you.

#### Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

From: Sharifah Nusaybah Binte Syed Jamil Binshahab

Sent: Wednesday, 17 May, 2017 3:43 PM

To: 'Nur Syafigah (LKKAuto)' <NurSyafigah@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Daniel Hadley

<Daniel.Hadley@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>

Subject: RE: Your Ref: SMB 3534S - ACCIDENT INVOLVING SHA 7064U (III) & SMB 3534S ON 10.04.2017

Hi Syaf,

Thank you for your email.



#### INDIA INTERNATIONAL INSURANCE PTE LTD

Cn. Reg. No. 1987037928 | GST. Reg. No. M2-0078806-X 64 | Cccil Street | #04 | #05 | #06-02 | IOH Huilding | Singspore 049711

Office (65) 63476100 Email insurraints coming for (65) 62744174 Weinste www.it.coming

# **EXPRESS SETTLEMENT**

# DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT17040387 Claimant Ref: SMB 3534S

		o") hereby confirm the		
with the appoin	nted Surveyor of India International Insurance Pte Ltd	LKK AUTO CO	NSULTANTS PTE LTD	(name
of Surveyor) w	ith respect to the amount claimed for S\$ 757.13	(repair	cost), S\$ 525.00	(loss of
	(search fee), vehicle no. SMB 35345 that			
	(date) at JUNCTION OF SOMERSET ROAD & GRANGE			064U (insured
vehicle). This is	pursuant to the inspection conducted on13/04/2017	_(date) at "the workshi	op".	
	that we/l are/am authorized by the owner			20, 10
	his/her behalf in a manner that we/l deem fit. We/l			
party claimant*				
We/I further co	onfirm that we/l will indemnify India International Insi	urance Pte Ltd for all	damages, loss and/or	expense that
hey will or he	ave already incurred in the event that "the third pa	erty claimant" after th	ne above said agreeme	ent lodges a
	against the former for any loss and expenses suffer		of repairs and/or renta	l and/or loss
of use pursuar	nt to the damage to <u>SMB 35345</u> (vehicle no.) as a re	sult of the accident.		
We/I confirm t	that the agreement reached above is in full and fir	nal settlement of all	claims of "the third pa	arty claimant"
oursuant to the	e accident and that further this settlement is reached	on a without prejud	ice and without admiss	ion of liability
			The Carlo Ca	
		A 4		
basis.	t is subject to the application of Singapore law and t	he Singapore Courts		lion over any
basis. This agreemen		he Singapore Courts		ion over any
basis. This agreemen dispute arising	it is subject to the application of Singapore law and t	R.I.	have exclusive jurisdict	tion over any
basis. This agreemen dispute arising We/Lauthoriz	It is subject to the application of Singapore law and to out of the same.	R.I.	have exclusive jurisdict	tion over any
basis. This agreemen dispute arising We/Lauthoriz	It is subject to the application of Singapore law and to out of the same. e you to pay the total amount of S\$_1,282,13to_	R.I.	have exclusive jurisdict	tion over any
CLAIMANT:	out of the same.  e you to pay the total amount of S\$ 1,282.13 to 3 to	TOWER TRANSIT SIN	GAPORE PTE LTD	Wa .
CLAIMANT:	d is subject to the application of Singapore law and to out of the same.  e you to pay the total amount of S\$ 1.282.13 to 3  day of	TOWER TRANSIT SIN WITNESS: Signature:	have exclusive jurisdict	Wa .
CLAIMANT:	out of the same.  e you to pay the total amount of S\$ 1,282,13 to 3  day of	TOWER TRANSIT SIN WITNESS: Signature:	GAPORE PTE LTD	NS.
Dated this	Signed by "the workshop" fluith chop)	TOWER TRANSIT SIN WITNESS: Signature:	GAPORE PTE LTD  LKK  Signed by appoin	NS.
CLAIMANT: Signature: Name:	d is subject to the application of Singapore law and to out of the same.  e you to pay the total amount of S\$ 1,282,13 to 3  day of ANU API  Signed by "the workshop Participate" of L  301419417F	WITNESS: Signature: Name:	GAPORE PTE LTD  Signed by appoint	NES nted Surveyor
CLAIMANT: Signature: Name:	Signed by "the workshop" fluith chop)	WITNESS: Signature: Name: NRIC:	GAPORE PTE LTD  Signed by appoint  LKK AUTO CONSULTA	NES  ITEM SURVEYOR  ANTS PTE LTD  BI INDUSTRIAL PAR
this agreement dispute arising We/Lauthoriz	Signed by "the workshop" (Mith-chop)  Tower Teners IT Substitute of L	WITNESS: Signature: Name: NRIC:	GAPORE PTE LTD  Signed by appoint  LKK AUTO CONSULTA  199607198R  51 UBI AVE 1, PAYA U	NES  ITEM SURVEYOR  ANTS PTE LTD  BI INDUSTRIAL PAR



### Tower Transit Singapore Pte Ltd

TOWER TRANSIT 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Co. Registration No. / GST Registration No. 201419417K

Website: www.towertransit.sg Email: AP@towertransit.sg

### TAX INVOICE

Bill To:

India International Insurance Pte Ltd

**64 Cecil Street** 

#04-00 / #05-00/ #06-02 IOB Building

Singapore 049711

Attention: Motor Claims Department

GST Reg. No : 201419417K Invoice No. : IND-201801-01 Invoice Date : 5-Jan-2018 Terms : Due Upon Receipt

Contract No. :-

ltem	DESCRIPTION	GROSS AMOUNT (S\$)	TAX RATE	TAX (S\$)	AMOUNT (S\$)
1 2	Being cost recovery regarding accident involving SMB3534S and SHA7064U on 10th April 2017: Cost of Repair @ 50% Settlement Loss of Use (3 Day x \$350.00) @ 50% Settlement	707.60 525.00	7% 0%	49.53 0.00	757.13 525.00
	TOTAL	1,232.60		49,53	1,282.1

#### For Bank Transfer:

Bank Name: The Hongkong and Shanghai Banking Corporation Limited

Account Name: Tower Transit Singapore Pte Ltd

Bank Code: 7232

Branch Code: 052 Collyer Quay Branch

Account No.: 052-394822-001 SWIFT Code: HSBCSGSG Merimen e-Claims Page 1 of 1

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

Case	Notified	Est Submitted	Adj Assigned	-1	Adj Rpt	Adj S	ubmitted	ins	Auth'ed	Statu	5
Main	13 Apr 2017 Edit Reg		12 Apr 2017 00:00 Edit Adj Rpt	1	S\$1,415.20 Edit Estimates	100	415.20 v Rpt			Surv	ling for ey Report cel Case
Main		Refere	ence		Claim Details			ocum	ents	1	Show All
CLAIM SI	UBFOLDER DET	AILS		=				[Cre	ated by ad	juster]	
Insured:		COMFORT TE	RANSPORTATION	P	TE LTD, Co. Reg	No.: 1	99303821	2			
Main Claim	sant:	TOWER TRA	NSIT SINGAPORE	E P	TE LTD, Co. Re	. No.:	201419417	K			
Vehicle Re	g. No.:	SMB35345	SMB3534S			Date of Loss:		10/04/2017 19:00 - :59			
Claim Type	e:	TP / MCT17	TP / MCT17040387			Policy/Cover Note No.:		MC0M0016 (TP, Fire & Theft)			
Vehicle Re	Vehicle Reg. No. (Insured):		SHA7064U			Policy No. (Claimant):		D-16086301MFBP			
						Excess:					
Repairer:		Tower Trans 81688950	it Singapore Pte	Lt	d (HQ) 21 Bulim (	rive, E	lulim Bus D	epot, 6	48170 Juro	ng West	- Tel:
Handling I	nsurer:	India Intern ext 243]	ational Insurance	e F	Pte Ltd (HQ) - Tel	: 6347	6100 [H	andled	by NATALI	E LEE -	63476100
Claimant's	Insurer:	MS First Cap	ital Insurance Lt	d (	(HQ) - Tel: 62222	311					
Adjuster:		25/04/2017	nsultants Pte Ltd ]	1 (1	HQ) - Tel: 6256-3	561	[Handled b	у МОН	D RASUL)	[Fina	I Rpt due
ASSOCIA	TED MAIL REC	EIVED							View All	Compos	e Case Mail
<ul> <li>III_SG</li> </ul>	(08/09/2017): Al	ert - Adj Mandat lert - Adj Mandat lert - Adj Mandat	e Maintained - St	МВ	35345 - Claim H	andler	NATALIE	LEE	TALIE LEE		

No results.

#### Claim Documents

\*SMB3534S (MCT17040387) [SHA7064U] TP

# TOWER TRANSIT SINGAPORE PTE LTD Apr 10 2017 7:00PM [COMFORT TRANSPORTATION PTE LTD] Tower Transit Singapore Pte Ltd

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3	18/04/17 11:43	General View	0	Load JPG	V
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5	18/04/17 11:43	General View	0	Load JPG	<b>V</b>
6	11-0-10-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0	General View	0	Load JPG	<b>V</b>
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15	18/04/17 11:43	General View	0	Load JPG	<b>V</b>
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Nα	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Prin
1	13/04/17 13:15	ACKNOWLEDGEMENT EMAIL III DD 13042017	0	Load PDF	_
2	13/04/17 13:15	TP GIA REPORT	0	Load PDF	-
3	18/04/17 11:41	TP ESTIMATE - MARKED	0	Load PDF	-
	05/09/17 15:16	TP SCENE PHOTO	0	Load PDF	-
5_	12/12/17 10:39	EMAIL TO III DD 121217	0	Load PDF	_
5	01/02/18 08:21	WORKSHOP INVOICE	0	Load PDF	
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#### LKK Auto Consultants Pte Ltd (Co.Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III17007303/R1EA3Q2-1

Date:

01/02/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MC0M0016

Claimant Vehicle

SMB3534S

Insured Vehicle No :

SHA7064U

Date of Loss:

10/04/2017

Nature of Claim:

TP

Claim No: MCT17040387

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

No:

SMB3534S

Make & Model:

MAN NL320F (A22), 10.5 D (M)

Engine No:

22116724

161641 km

Reg. Date:

01/10/2014 (Man. Year: 2014)

Chassis No: Odometer: SFD76CLR5EMTL3464

Colour: Engine Capacity: Green 8849 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

305/70 R22.5

Rear Tyre Size:

305/70 R22.5 (D)

Front Left Side:

Michelin 8 mm

Rear Left Side:

Michelin 8/8 mm

Front Right Side:

Michelin 8 mm

Rear Right Side:

(S\$)

Michelin 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		815.20	815.20	0.00	0.00
Miscellaneous Items		0.00	0.00	0.00	
Labour		700.00	600.00	100.00	14.29
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	1,515.20	1,415.20	100.00	6.60
	+ GST 7.00/7.00% (S\$)	106.06	99.06	7.00	6.60
	Nett Amount (S\$)	1,621.26	1,514.26	107.00	6.60
	+ Loss of Use (3.0 x S	\$350.00/day) (S\$)	1,050.00		

INSPECTION

Date of Assignment:

12/04/2017

Date Inspected:

13/04/2017 Inspected At:

Liable Amount (50.00%) (S\$)

Tower Transit Singapore Pte Ltd (HQ)

21 Bulim Drive, Bulim Bus Depot

Singapore 648170

2,564.26

1,282,13

Estimated Period of Repair:

2.0 days

Adjuster Report Page 2 of 4

Adjuster: MOHD RASUL Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

#### REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 20 Dec 2017)

Parts: N/A MAN NL320F (A22) 10.5 D (M) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SMB3534S)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

#### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1 1 F=Franchise part.			*RIGHT HAND CORNER BUMPER	Cracked	815.20 F	*815.20 F 815.20
		part.		Total Parts (S\$)	815.20	
			Report was unsubmitted du	ring this print-out.		

Adjuster Report

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REPLACE /REPAIR THE DAMAGED PARTS (INCLUDING SPRAY PAINTING)	New	700.00	600.00
	Gross Labour	Cost (S\$)	700.00	600.00
	Report was unsubmitted during to	his print-out.		

< END OF ESTIMATES >