

ASSIGNMENT

2d/04/10

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2108711108

Claims No. 367648997755

Sum Insured: _____ Excess: \$800/-

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 60K.

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 08/11 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: 33W 8076P. Vr Reg: 2010 April

Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A6 cc 1984

Colour: Black. A/C: Insured / Std / NI / NA

Sp. Reading: 129392 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAUZZZ4F1ANDS7471

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Insured / Jammed / Leaked / Burnt or

Brake: Insured / Jammed / Leaked / Burnt or

Mod: Nil / S/Rlm / STD A/Rlm or

Tyre Size: F: 245/45R17.

R: 245/45R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A. D.O.I. 02/01/18.

Survey held at: Premium.

Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

02 ALG.

33W 8076P - CCS / ALH18000209 / Agb 9.

DIA: 01042017

04/11/18 @ 11.57am revert to Victor via Messenger.

4/11/18 @ 17:39pm authorize repair by Victor Koh

5/11/18 @ 12:45pm inform premium authorize repair via email/Excess \$800

13/3/18 @ 4.20pm 2nd revert to Victor via Messenger.

14/3/18 @ 12.59pm Victor informed C/P at \$10987.76 via Messenger.

28/3/18 @ 5.49pm Confirmed with Mr Bao final fig \$10987.76, 8 days. (Red \$8079.96, 42%)

RECEIVED 16 APR 2018

Date/Time File Pass to? ☐ : Prell. Report

Days Of Repair: 8

11/16/18 dyfisk ☐ : Final Report

Resurvey No. of Trip: 1

Survey Fee

Transportation

\$ - \$ - \$

Phone

Chart

Report

Add Fee: ☐ Site Insp \$

☐ Interview \$

☐ Tech. Insp \$

☐ Weekend \$

Report Format: MCA-10

Lump Sum / I.B.I: \$ 10987.76

05456



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18000209/Aqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 04-01-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SJW 8076P
Policy No. 2100211108	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	02/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 30/12/2017	Inspection Date 02/01/2018
Survey held at PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699	

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Jan 2018 09:52	Cim Veh Model Changed		[] Merimen Administrator
2	02 Jan 2018 09:52	Cim Created	Reg No: SJW8076P. Policy No: 2100211108-07000. Acct Date: 2017/12/30. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA118000058	[I] Merimen Administrator
3	04 Jan 2018 11:29	Cim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	04 Jan 2018 11:29	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	04 Jan 2018 11:29	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	04 Jan 2018 11:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/15	[A] CATHERINE CHONG KAI LING
7	04 Jan 2018 11:29	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	04 Jan 2018 11:29	Cim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	04 Jan 2018 11:29	Cim Veh Model Changed	(200049) AUDI A6 2.0 TFSI (A).	[A] CATHERINE CHONG KAI LING
10	04 Jan 2018 11:30	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	04 Jan 2018 11:51	Adj Rpt Initiated		[A] SHIAU CHAN
12	04 Jan 2018 11:51	Cim Details Notified		[A] SHIAU CHAN
13	04 Jan 2018 11:56	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/01/15	[A] SHIAU CHAN
14	04 Jan 2018 11:57	Adj Mandate Request	Cur.Reg:9237.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
15	04 Jan 2018 17:25	Cim Registration Modified	Init.Est.->5,000 - 6,000. Excess: -> 800.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Tr, Tinesh
16	04 Jan 2018 17:25	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
17	04 Jan 2018 17:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/15. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
18	04 Jan 2018 17:39	Adj Mandate Set	Approved:5212.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK
19	23 Mar 2018 16:19	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/01/15	[A] SHIAU CHAN
20	23 Mar 2018 16:20	Adj Mandate Request	Cur.Reg:10987.76:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
21	26 Mar 2018 12:20	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/01/15. Mandate Remarks: Upload finalise estimate.	[I] Koh, Victor-CK
22	26 Mar 2018 12:20	Adj Mandate Set	Maintained:Upload finalise estimate.	[I] Koh, Victor-CK
23	26 Mar 2018 14:43	Adj Mandate Request	Cur.Reg:10987.00.	[A] SHIAU CHAN
24	26 Mar 2018 14:43	Adj Mandate Request Cancelled		[A] SHIAU CHAN
25	26 Mar 2018 14:44	Adj Mandate Request	Cur.Reg:10987.76:DAMAGES CONSISTENT. THE RELEVANT DOCUMENTS UPLOADED.	[A] SHIAU CHAN
26	27 Mar 2018 12:29	Adj Mandate Set	Approved:10987.76.Reinsp:Adj decides.	[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Tr, Tinesh

Date: 23 Mar 2018

Preliminary Advice

Vehicle No	: SJW8076P	Accident Date	: 30/12/2017
Make	: AUDI A6	Policy No.	: 2100211108-07000
Assignment Date	: 04/01/2018	Excess	: S\$800.00
Date of Inspection	: 02/01/2018	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,065.72	(ESTIMATE \$15,015.00 + SUPPLEMENTARY \$4,050.72)
Revised Amount	:S\$	10,987.76	(INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	10,987.76	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	50,000.00
COE / PARF Rebate	:S\$	37,115.00
Salvage Value	:S\$	
Margin for Repair	:S\$	12,885.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY.

Shiau Chan (LKKAUTO)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Monday, 8 January, 2018 2:21 PM
To: Shiau Chan (LKKAUTO); SUR
Cc: Fong, Andy-SY; Celine Fong (LKKAUTO); Bryan Ang (LKKAUTO)
Subject: RE: SJW8076P/ OD / 3676489977SG

Hi Shiau Chan,

Noted. Kindly request surveyor to take a photo of the damage area upon dismantling of the front bumper.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Monday, January 08, 2018 1:34 PM
To: Koh, Victor-CK; SUR
Cc: Fong, Andy-SY; Celine Fong (LKKAUTO); Bryan Ang (LKKAUTO)
Subject: RE: SJW8076P/ OD / 3676489977SG

Dear Victor,

It is pretty obvious that the grazed mark on the external wall of the LH front fender is not due to accident.

However, please note the arrowed portion of the attached photo.

In the course of accident, when the front bumper was detached front the LH front fender, a small piece of the LH front fender was sheared off as well.

Hope that the above clarifies the matter.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAUTO)
Sent: Thursday, 4 January, 2018 6:32 PM

To: Koh, Victor-CK <Victor-CK.Koh@aig.com>; SUR <sur@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Subject: RE: SJW8076P/ OD / 3676489977SG

Dear Victor

Will check with surveyor and get back to you.

Dear Shiau Chan

Please check with surveyor first and let me know.

Our ref: CC3/AIG18000209/Aqb

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK [<mailto:Victor-CK.Koh@aig.com>]
Sent: Thursday, 4 January 2018 5:39 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Subject: SJW8076P/ OD / 3676489977SG

Hi Bryan,

I refer to above case. LH front fender damage obviously is not consistent with the accident report.
Why is labour and spray painting given to repair the fender?

Thanks & Regards

Victor Koh

AIG

Claims Technical Controller

Claims | AIG Asia Pacific Insurance Pte. Ltd

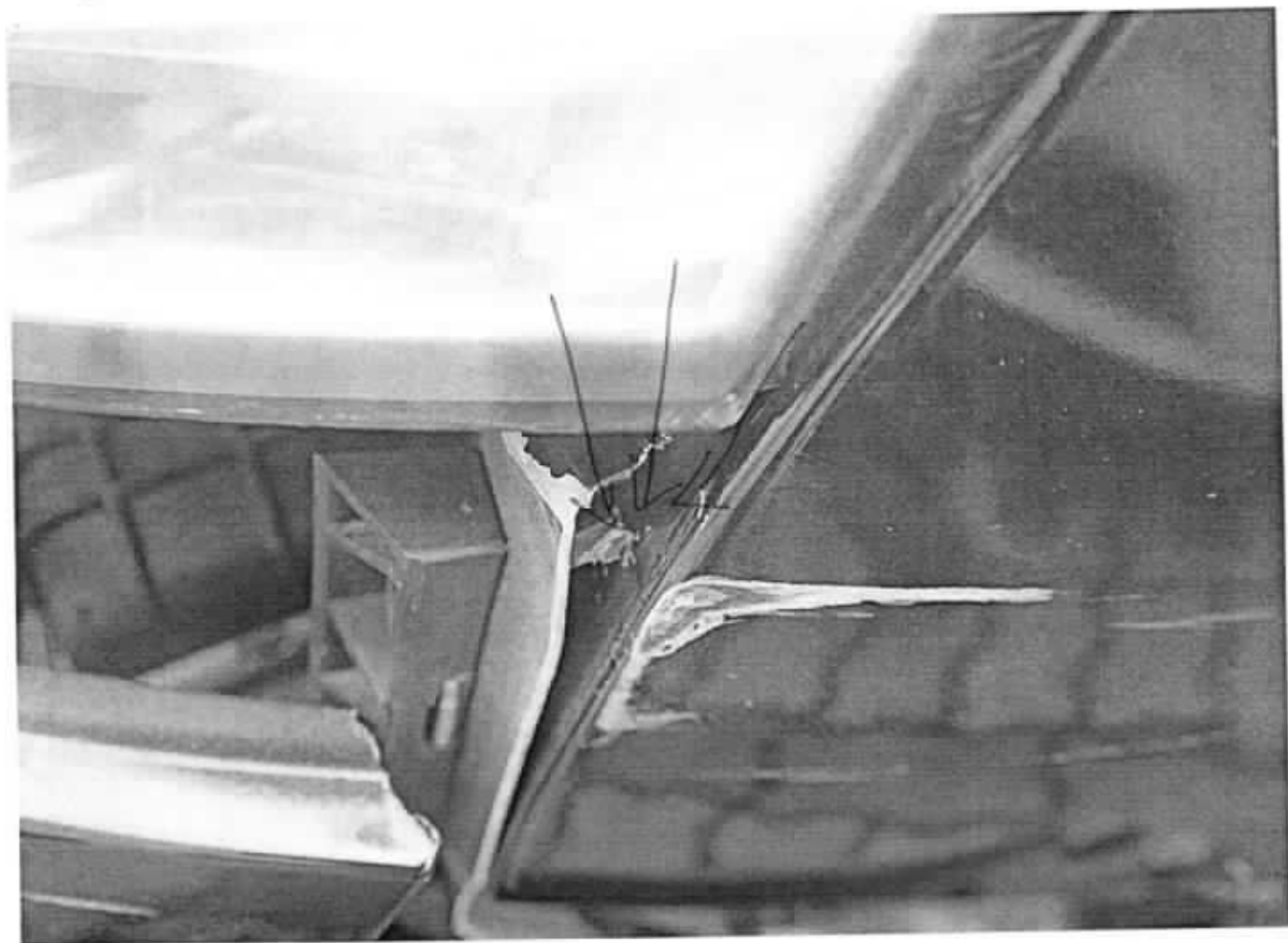
78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

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From: Bryan Ang (LKKAUTO)
Sent: Thursday, 4 January, 2018 6:32 PM
To: Koh, Victor-CK; SUR
Cc: Fong, Andy-SY; Celine Fong (LKKAUTO)
Subject: RE: SJW8076P/ OD / 3676489977SG

Dear Victor

Will check with surveyor and get back to you.

Dear Shiau Chan

Please check with surveyor first and let me know.

Our ref: CC3/AIG18000209/Aqb

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK [mailto:Victor-CK.Koh@aig.com]
Sent: Thursday, 4 January 2018 5:39 PM
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Subject: SJW8076P/ OD / 3676489977SG

Hi Bryan,

I refer to above case. LH front fender damage obviously is not consistent with the accident report.
Why is labour and spray painting given to repair the fender?

Thanks & Regards

Victor Koh

AIG

Claims Technical Controller

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +65 6419 1785 | Fax +65 68357416

Victor-ck.koh@aig.com | www.aig.com

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Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Friday, 5 January, 2018 12:45 PM
To: 'Claims Department'; Shiao Chan (LKKAUTO); SUR
Subject: RE: SJW 8076 P Own Damage Claim (Vehicle IN)

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SJW 8076P (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Department [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 4 January, 2018 8:47 AM
To: Shiao Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: SJW 8076 P Own Damage Claim (Vehicle IN)

Hi Shiao Chan,

Good Morning,

Attached GIA for your perusal.

Thank you and have a nice day!

Best Regards,
Claims Advisor

Kee Siang

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 m. +65 8777 0600

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

View Received Message

This mail is associated with :

***SJW8076P (3676489977SG)**

OD

Dec 30 2017 6:30PM

[GOH CHIN CHYE CECIL]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 04/01/2018 17:39 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$5212.00) - SJW8076P - Claim Handler: Tr, Tinesh

Approved:5212.00:Re-Inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 04 Jan 2018

Preliminary Advice

Vehicle No	: SJW8076P	Accident Date	: 30/12/2017
Make	: AUDI A6	Policy No.	: 2100211108-07000
Assignment Date	: 04/01/2018	Excess	: S\$0.00
Date of Inspection	: 02/01/2018	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,015.00
Revised Amount	:S\$	5,212.00
Check Items (Estimated)	:S\$	4,025.00
Total	:S\$	9,237.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	50,000.00
COE / PARF Rebate	:S\$	37,115.00
Salvage Value	:S\$	
Margin for Repair	:S\$	12,885.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0545C
Vehicle Details	
Vehicle No.:	SJW8076P
Vehicle to be Exported:	No
Intended De-registration Date:	04 Jan 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 2.0T FSI MU CVT ABS D/AB HID 2WD 4DR
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	BPJ189876
Chassis No.:	WAUZZZ4F1AN057471
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$44,480.00
Original Registration Date:	20 Apr 2010
First Registration Date:	20 Apr 2010
Transfer Count:	0
Actual ARF Paid:	\$44,480.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Apr 2020
PARF Rebate Amount:	\$26,688.00
Intended COE Rebate Details	
COE Expiry Date:	19 Apr 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$45,501.00
COE Rebate Amount:	\$10,427.00
Total Rebate Amount:	\$37,115.00

The information contained herein is correct as at 04 Jan 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/01/2018 09:24
Date Of Accident	30/12/2017 18:30
Exact Location Of Accident	RAILMALL CARPARK - 400 UPPER BUKIT TIMAH ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJW8076P
Insured/Policyholder	
Name Of Registered Owner	GOH CHIN CHYE CECIL
NRIC No	S6920545C
Email Address	DRCECILGOH@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91018082
Alternative Phone No	OTHERS-91018082

Vehicle Particulars

Manufacturer	AUDI
Model	A5 2.0T FSI 4F208H
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100211108-07000
Cover Note Number	

Driver

Name of Driver	GOH CHIN CHYE CECIL
NRIC No	S6920545C
Date Of Birth	15/07/1969
Occupation	INDOOR
Date Of Driving Pass	01/07/1995
Driving Experience	22 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91018082
Fax Number	
Contact Number	OTHERS-91018082
EMail Address	DRCECILGOH@GMAIL.COM

Address	31 MOUNT SINAI RISE #06-07
Postcode	276953
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 30TH DEC 2017, CAR WAS PARKED INTO A PROPER LOT (HEAD IN), AT 6:30 PM. ON THE WAY OUT, THE BOTTOM OF FRONT BUMPER WAS CAUGHT UNDERNEATH CARPARK CURB AND WAS PULLED OUT AND TORN. I STOPPED AND SAW LIQUID SEEPING OUT AT THE SIDE OF THE BUMPER.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	CARPARK CURB
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

2/1/18 8:30am

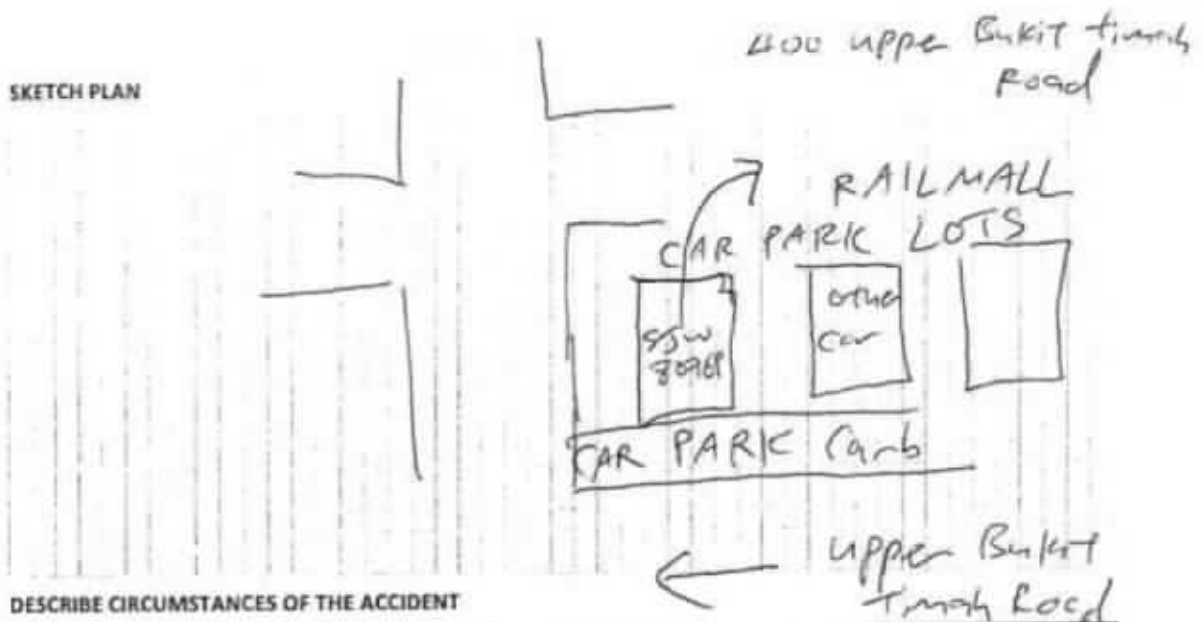
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Lim Bo Seng
NRIC/FIN No.: G6552569M



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 30 Dec 2017, car was parked into a proper lot (head in), at 6:30 pm.

On the way out, the bottom of that bumper was caught underneath car park carb. I was pulled out of car.

I stopped and saw liquid seeping out at the side of the bumper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

2/1/2018
8:20am

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature

Name: LSW Koe Siew
NRIC/FIN No.: 4055756111

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0002/2018/GW
Date	:	2-Jan-18

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	GOH CHIN CHYE CECIL
Address	:	31 MOUNT SINAI RISE #06-07 Singapore 276953
Telephone	:	(HP)91018082
Type of Claim	:	Own Damage Claim
Policy No.	:	2100211108-07000
Vehicle No	:	SJW 8076 P
Model Code	:	Audi A6 2.0 TFSI 4F208H
Model / Year	:	Apr-10
Engine No	:	BPJ189876
Chassis No	:	WAUZZZ4F1AN057471
Mileage	:	
Date In	:	2-Jan-18
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	30-Dec-17
Place of Accident	:	RAILMALL CARPARK - 400 UPPER BUKIT TIMAH ROAD

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJW 8076 P

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓
2	To dismantle and renew front bumper, lhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,450.00	750 ✓
3	To respray front bumper and lhs front fender.	\$ 1,600.00	1100 ✓
4	To carry put diagnostic check	S/N \$ 192.00	✓
TOTAL LABOUR CHARGES		: \$ 4,602.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJW 8076 P

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Distorted</i>	\$ 2,016.00	✓ 1612.80
2	FRONT BUMPER SIDE REINFORCEMENT <i>Not New</i>	\$ 687.00	x
3	FRONT BUMPER DISTANCE PIECE <i>Not New</i>	2 \$ 21.00	✓ x
4	FRONT BUMPER COVER HOLDER LH/RH <i>Not New</i>	2 \$ 56.00	✓ x
5	FRONT BUMPER GUIDE SECTION <i>Damaged</i>	\$ 43.00	✓ 34.00
6	FRONT BUMPER AIR GUIDE GRILLE <i>Damaged</i>	\$ 98.00	✓ 78
7	RADIATOR GRILLE <i>Not New</i>	\$ 656.00	x
8	FRONT LICENCE PLATE TRIM <i>Not New</i>	\$ 159.00	x
9	FRONT BUMPER TRIM STRIPS LH/RH <i>Not New</i>	2 \$ 522.00	x 472.60 ✓
10	FRONT BUMPER TOP COVER <i>Not New</i>	\$ 92.00	x 73.12 ✓
11	SIGN 'CAUTION' <i>Not New</i>	\$ 12.00	x
12	FRONT BUMPER COVER PART <i>Not New</i>	4 \$ 112.00	✓ x
13	FRONT FENDER - LH <i>Repairs</i>	\$ 1,114.00	x
14	FRONT FENDER BRACE - LH <i>Not New</i>	\$ 73.00	✓
15	VLIES HOUSING LINER - LH <i>Not New</i>	\$ 429.00	✓ x
16	FRONT NOISE INSULATION <i>Not New</i>	\$ 653.00	✓ 532.40
17	HEADLIGHT - LH <i>Cracked</i>	\$ 2,693.00	✓ 2154.40 ✓
18	ADJUSTMENT ELEMENT <i>Not New</i>	3 \$ 114.00	✓ x
19	LIFT CYLINDER NOZZLE LH <i>Not New</i>	\$ 238.00	x
20	DISTRIBUTOR <i>Not New</i>		TBC x
21	FRONT PLATE NO. <i>Not New</i>	S/N \$ 25.00	x
22	SUNDRIES <i>New</i>	\$ 600.00	✓ 142.64 ✓
TOTAL SPARE PARTS		:	\$ 10,413.00
TOTAL LABOUR CHARGES		:	\$ 4,602.00
GRANDTOTAL		:	\$ 15,015.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Adrian Lij
: 02/01/18
:
:
:
: Not Authorised, 04 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0002/2018/GW
Date : 2-Jan-18

Vehicle in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

You recommended 4 days

We took 13 days exclude 2 Sundays

Additional damages - jb 19 Mar 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : GOH CHIN CHYE CECIL
Address : 31 MOUNT SINAI RISE
#06-07
Singapore 276953
Telephone : (HP)91018082
Type of Claim : Own Damage Claim
Policy No. : 2100211108-07000
Vehicle No : **SJW 8076 P**
Model Code : Audi A6 2.0 TFSI 4F208H
Model / Year : Apr-10
Engine No : BPJ189876
Chassis No : WAUZZZ4F1AN057471
Mileage :
Date In : 2-Jan-18
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 30-Dec-17
Place of Accident : RAILMALL CARPARK - 400 UPPER BUKIT TIMAH ROAD

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJW 8076 P

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.00 ✓
2	To dismantle and renew front bumper, lhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.		\$ 2,450.00	\$ 750.00 ✓
3	To respray front bumper and lhs front fender.		\$ 1,600.00	\$ 1,100.00 ✓
4	<i>Added labour charges - see attached</i>		\$ 3,900.00	\$ 3,100.00 ✓
5	To carry put diagnostic check	S/N	\$ 192.00	\$ 192.00 ✓
TOTAL LABOUR CHARGES		:	<u>\$ 8,502.00</u>	<u>\$ 5,502.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJW 8076 P

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,016.00	\$ 1,612.80 ✓
2	FRONT BUMPER SIDE REINFORCEMENT	\$ 687.00	
3	FRONT BUMPER DISTANCE PIECE	2 \$ 21.00	
4	FRONT BUMPER COVER HOLDER LH/RH	2 \$ 56.00	
5	FRONT BUMPER GUIDE SECTION	\$ 43.00	\$ 34.08 ✓
6	FRONT BUMPER AIR GUIDE GRILLE	\$ 98.00	\$ 78.00 ✓
7	RADIATOR GRILLE	\$ 656.00	
8	FRONT LICENCE PLATE TRIM	\$ 159.00	
9	FRONT BUMPER TRIM STRIPS LH/RH	2 \$ 522.00	\$ 417.60 ✓
10	FRONT BUMPER TOP COVER	\$ 92.00	\$ 73.12 ✓
11	SIGN ' CAUTION'	\$ 12.00	
12	FRONT BUMPER COVER PART	4 \$ 112.00	
13	FRONT FENDER - LH	\$ 1,114.00	
14	FRONT FENDER BRACE - LH	\$ 73.00	
15	VLIES HOUSING LINER - LH	\$ 429.00	
16	FRONT NOISE INSULATION	\$ 653.00	\$ 522.40 ✓
17	HEADLIGHT - LH	\$ 2,693.00	\$ 2,154.40 ✓
18	ADJUSTMENT ELEMENT	3 \$ 114.00	
19	LIFT CYLINDER NOZZLE LH	\$ 238.00	
20	DISTRIBUTOR	TBC	
21	FRONT PLATE NO.	S/N \$ 25.00	
22	Added parts - see attached	\$ 1,163.00	\$ 950.72 ✓
24	SUNDRIES	\$ 600.00	\$ 142.64 ✓
TOTAL SPARE PARTS		\$ 11,576.00	\$ 5,985.76
TOTAL LABOUR CHARGES		\$ 8,502.00	\$ 5,502.00
GRANDTOTAL		\$ 20,078.00	\$ 11,487.76

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/0002/2018/GW 17-Jan-18 CHANG 1 of 1 SJW 8076 P Audi A6 2.0 TFSI
Quantity	Description	Unit Price	Amount
Labours			
1	To remove and transfer aircon condenser, radiator, charged air cooler, electrical fans and control unit. To carry out vacuum / regas and to pressurise cooling sys.	\$ 1,100.00	\$ 1,100.00
2	To remove and renew front lock carrier. Align to position.	\$ 2,800.00	\$ 2,000.00
TOTAL LABOURS :		\$ 3,900.00	\$ 3,100.00
Parts			
1	FOG LAMP BULB <i>2yd</i>	\$ 42.00	\$ 57.60
2	FRONT BUMPER SPOILER - LH/RH <i>2yd.</i>	\$ 62.00	\$ 46.88
3	FRONT LOCK CARRIER <i>cracked</i>	\$ 891.00	\$ 702.40
4	COOLANT <i>new</i>	\$ 119.00	\$ 105.28
5	WASH CYLINDER ELBOW FITTING <i>3 Damaged</i>	\$ 23.00	\$ 17.92
6	WASH CYLINDER DISTRIBUTOR	\$ 26.00	\$ 20.64
TOTAL PARTS :		\$ 1,163.00	\$ 950.72
GRAND TOTAL :		\$ 5,063.00	\$ 4,050.72

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJW 8076 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0002/2018/MAS

13 April 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SJW 8076 P, Audi A6 2.0T FSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no **SJW 8076 P**, claimant, **Mr. Goh Chin Chye Cecil**, please find the related document per attached.

1. A copy of the Original invoice no. 85012327 – S\$10,900.90
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SJW 8076 P

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S6920545C**

Name
GOH CHIN CHYE CECIL

Birth Date: **15 Jul 1969**
Issue Date: **27 Feb 2004**

0015413448

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S6920545C**

Name
GOH CHIN CHYE CECIL

吴进才

Race
CHINESE

Date of birth: **15-07-1969** Sex: **M**

Country of birth
SINGAPORE

S6920545C

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	01 Jul 1995

NP 428A



4897115

NRIC No: **S6920545C**

Date of issue:
16-03-2013

31 MOUNT SINAI RISE #06-07
SINGAPORE 276953

NRIC No: **S6920545C** Date: **19/12/2017**



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159936
Main Telephone: 6836 2223
Main Telefax: 6471 3723

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6388 2223
Telefax: 6475 1823

Ubi Service Centre
55 Ubi Road 1
Singapore 408859
Telephone: 6388 1212
Telefax: 6388 1212

Customer Service
Service Appointment
24 Hour Breakdown Service
Email: customer.xia@premiumauto.com.sg
6546 2323
9428 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 11:42

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012327 Date : 10/04/2010 Order : SJW8076P Term : 30	Account: A0006 (T @) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SJW8076P (V 12237) Regn Date: 20/04/2010 Mileage: 133719 WIP No.: 50538
Model: A6 2.0T FSI 4F200H Chassis: WAUZZZ4F1AN057471 Engine: BPJ189876 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND HEADLIGHT, RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	750.00	1.00	750.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, CHARGED AIR COOLER, ELECTRICAL FANS AND CONTROL UN TO CARRY OUT VACUUM / REGRAS AND TO PRESSURISE COOL	1100.00	1.00	1,100.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2223
Main Telefax: 6471 8723

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6475 1823

Ubi Service Centre
55 Ubi Road 1
Singapore 408721
Telephone: 6386 2223

Customer Service
Service Appointment: 6386 2323
24-hour Breakdown Service: 9628 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 11:42

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012327 Date : 10/04/2018 Order : SJW0076P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SJW0076P (V 12237) Regn Date: 20/04/2010 Mileage: 133719 WIP No.: 50538

Model: A6 2.0T FSI 4F200H Chassis: WAUZZZ4F1AN057471 Engine: BPJ189876 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	SYSTEM. M: TO REMOVE AND RENEW FRONT LOCK CARRIER. ALIGN TO POSITION.	1500.00	1.00	1,500.00
X	A4F0063821K	BAFFLE (V) (G) Less 020%	1.00	653.00	522.40
X	AG A13A8JH1	COOLANT ADDITIVE Less 020%	4.00	32.90	105.28
X	A4F0941029ED	HEADLAMP (A) Less 020%	1.00	2693.00	2,154.40
X	A4F0807105AAGRU	BUMPER (V) Less 020%	1.00	2016.00	1,612.80
X	A4F0807001	COVER (V) (G) Less 020%	1.00	91.40	73.12
X	A4F0805594D	CARRIER Less 020%	1.00	878.00	702.40
X	AN 10258201	CLIP (0.20) Less 020%	2.00	7.10	11.36
X	A3D0973703	HOUSING Less 020%	1.00	19.70	15.76
X	AN 10529701	BULB (H11) Less 020%	1.00	72.00	57.60
X	A4F0853867H	SPOILER (A) Less 020%	1.00	29.30	23.44
X	A4F0853888A	SPOILER (A) Less 020%	1.00	29.30	23.44
X	A4F0807227	GUIDE (A) Less 020%	1.00	42.60	34.08
X	A4F0807581N 01C	GRILL (A) Less 020%	1.00	97.50	78.00
X	A4F0955276B GRU	CAP (A) Less 020%	1.00	48.90	39.12

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6886 2223
Main Telefax: 6475 8733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6886 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408711
Telephone: 6388 1723

Customer Service
Service Appointment: 6366 2323
Hour Breakdown Service: 6838 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 3 11:42

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85812327 Date : 10/04/2018 Order : SJW8076P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SJW8076P (V 12237) Regn Date: 20/04/2010 Mileage: 133719 WIP No.: 50538

Model: A6 2.0T F51 4F200H Chassis: WAUZZZ4F1AN057471 Engine: BPJ189876 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine (33)

		Details		Qty	Unit Price	Amount
X	A4F0955275B GRU	CAP (A)	Less 020%	1.00	48.90	39.12
X	A8D0955873	TPIECE	Less 020%	1.00	25.80	20.64
X	A1J0955665E	PIECE	Less 020%	1.00	22.40	17.92
X	A1J0973722	HOUSING	Less 020%	1.00	35.00	28.00
X	A8K0010520C	PLATE	Less 020%	1.00	11.60	9.28
X	A4F0853065A 2ZZ	MOLDING	Less 020%	1.00	261.00	208.80
X	A4F0853066A 2ZZ	MOLDING	Less 020%	1.00	261.00	208.80

Parts 5,985.76
Labour 0.00
Sublet 5,002.00
Menus 0.00
Lubricant 0.00

Sub-Total 10,187.76

7% GST 713.14

Grand Total 10,900.90



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jan 2018 11:51		04 Jan 2018 11:29 Edit Adj Rpt	S\$10,987.76 Edit Estimates	S\$10,987.76 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured: GOH CHIN CHYE CECIL ID: S6920545C, Tel: +6591018082, Email: DRCECILGOH@GMAIL.COM									
Vehicle Reg. No.: SJW8076P		Date of Loss: 30/12/2017 18:00 - :59 [92 Months and 10 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 3676489977SG		Policy/Cover Note No.: 2100211108-07000 (Comprehensive)							
		Excess: S\$800.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Tr, Tinesh] Tinesh.Tr@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/01/2018]									
Driver/Custodian: GOH CHIN CHYE CECIL (48 / Male), NRIC: S6920545C, Tel: +6591018082									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (27/03/2018): Alert - Adj Mandate Approved (S\$10987.76) - SJW8076P - Claim Handler: Tr, Tinesh - AIG_SG (26/03/2018): Alert - Adj Mandate Maintained - SJW8076P - Claim Handler: Tr, Tinesh - AIG_SG (04/01/2018): Alert - Adj Mandate Approved (S\$5212.00) - SJW8076P - Claim Handler: Tr, Tinesh - AIG_SG (04/01/2018): SJW8076P / OD / 30/12/2017 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJW8076P (3676489977SG)
OD
Dec 30 2017 6:30PM
[GOH CHIN CHYE CECIL]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Videos	Upload Audio	View View in Browser	
Assessment Reports						1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	04/01/18 11:56	Adjuster Immediate Advice		 Load HTM			
2	23/03/18 16:19	Adjuster Immediate Advice		 Load HTM			
Photos/Images						3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	04/01/18 11:48	General View		 Load JPG	☒		
2	04/01/18 11:48	Chassis Number		 Load JPG	☒		
3	04/01/18 11:48	General View		 Load JPG	☒		
4	04/01/18 11:48	General View		 Load JPG	☒		
5	04/01/18 11:48	General View		 Load JPG	☒		
6	04/01/18 11:48	General View		 Load JPG	☒		
7	04/01/18 11:48	General View		 Load JPG	☒		
8	04/01/18 11:48	General View		 Load JPG	☒		
9	04/01/18 11:48	General View		 Load JPG	☒		
10	04/01/18 11:48	General View		 Load JPG	☒		
11	04/01/18 11:48	General View		 Load JPG	☒		
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18	04/01/18 11:48	General View		 Load JPG	☒		
19	04/01/18 11:48	General View		 Load JPG	☒		
20	23/03/18 16:16	Reinspection Photo		 Load JPG	☒		
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23	23/03/18 16:16	Reinspection Photo		 Load JPG	☒		
24	23/03/18 16:16	Reinspection Photo		 Load JPG	☒		
25	23/03/18 16:16	Reinspection Photo		 Load JPG	☒		
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32	23/03/18 16:16	Reinspection Photo		 Load JPG	☒		
33	23/03/18 16:16	Reinspection Photo		 Load JPG	☒		
34	23/03/18 16:16	Reinspection Photo		 Load JPG	☒		

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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51	23/03/18 16:16	Reinspection Photo	 Load JPG	☒
52	23/03/18 16:16	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/01/18 11:46	Singapore Accident Statement	 Load PDF	
2	04/01/18 11:46	Certificate of Insurance	 Load PDF	
3	04/01/18 11:46	Driver's Driving License	 Load PDF	
4	04/01/18 11:46	WORKSHOP ESTIMATE	 Load PDF	
5	23/03/18 16:14	SUPPLEMENTARY LIST	 Load PDF	
6	26/03/18 14:43	REVISED ESTIMATE	 Load PDF	
7	18/04/18 16:15	WORKSHOP INVOICE	 Load PDF	
8	18/04/18 16:15	DISCHARGE VOUCHER	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	02/01/18 09:52	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	02/01/18 09:47	Accident Photo	 Load JPG	☒
2	02/01/18 09:47	Accident Photo	 Load JPG	☒
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9	02/01/18 09:47	Accident Photo	 Load JPG	☒
10	02/01/18 09:47	Accident Photo	 Load JPG	☒
11	02/01/18 09:47	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print

Assessment Reports			1 per page	☒
No.	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	02/01/18 09:40	Sketch Plan	 Load JPG	☒
2	02/01/18 09:40	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18000209/AQBQ2

Date: 18/04/2018

REFERENCE

Insured/Claimant: GOH CHIN CHYE CECIL Policy No: 2100211108-07000
Date of Loss: 30/12/2017 Nature of Claim: OD Claim No: 3676489977SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJW8076P**
Make & Model: AUDI A6, 2.0 TFSI (A) Engine No: BPJ189876
Reg. Date: 20/04/2010 (Man. Year: 2010) Chassis No: WAUZZZ4F1AN057471
Colour: Black Odometer: 129392 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$50,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45 R17 Rear Tyre Size: 245/45 R17
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,363.72	5,985.76	5,377.96	47.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,702.00	5,002.00	2,700.00	35.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,065.72	10,987.76	8,077.96	42.37
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	18,265.72	10,187.76	8,077.96	44.22
+ GST 7.00/7.00% (S\$)	1,278.60	713.14	565.46	44.22
Nett Amount (S\$)	19,544.32	10,900.90	8,643.42	44.22

INSPECTION

Date of Assignment: 04/01/2018
Date Inspected: 02/01/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 8.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	2,016.00 FS	*1,612.80 FS
2	1		*FRONT BUMPER SIDE REINFORCEMENT	Not Necessary	687.00 FS	*- FS
3	2		*FRONT BUMPER DISTANCE PIECE	Not Necessary	21.00 FS	*- FS
4	2		*FRONT BUMPER COVER HOLDER LH/RH	Not Necessary	56.00 FS	*- FS
5	1		*FRONT BUMPER GUIDE SECTION	Damaged	43.00 FS	*34.08 FS
6	1		*FRONT BUMPER AIR GUIDE GRILLE	Deformed	98.00 FS	*78.00 FS
7	1		*RADIATOR GRILLE	Not Necessary	656.00 FS	*- FS
8	1		*FRONT LICENCE PLATE TRIM	Not Necessary	159.00 FS	*- FS
9	2		*FRONT BUMPER TRIM STRIPS LH/RH	Damaged	522.00 FS	*417.60 FS
10	1		*FRONT BUMPER TOP COVER	Deformed	92.00 FS	*73.12 FS
11	1		*SIGN CAUTION	Not Necessary	12.00 FS	*- FS
12	4		*FRONT BUMPER COVER PART	Not Necessary	112.00 FS	*- FS
13	1		*FRONT FENDER -LH	Repair	1,114.00 FS	*- FS
14	1		*FRONT FENDER BRACE-LH	Not Necessary	73.00 FS	*- FS
15	1		*VLIES HOUSING LINER -LH	Not Necessary	429.00 FS	*- FS
16	1		*FRONT NOISE INSULATION	Torn	653.00 FS	*522.40 FS
17	1		*HEADLIGHT -LH	Cracked	2,693.00 FS	*2,154.40 FS
18	3		*ADJUSTMENT ELEMENT	Not Necessary	114.00 FS	*- FS
19	1		*LIFT CYLINDER NOZZLE LH	Not Necessary	238.00 FS	*- FS
20	1		*DISTRIBUTOR (NPA)	Not Necessary	0.00 FS	*- FS
21	1		*FRONT PLATE NO	Not Necessary	25.00 FS	*- FS
22	1		*SUNDRIES	Necessary	600.00 FS	*142.64 FS
23	1		*FOG LAMP BULB	Damaged	57.60 FS	*57.60 FS
24	2		*FRONT BUMPER SPOILER -LH/RH	Damaged	46.88 FS	*46.88 FS
25	1		*FRONT LOCK CARRIER	Cracked	702.40 FS	*702.40 FS
26	1		*COOLANT	Necessary	105.28 FS	*105.28 FS
27	1		*WASH CYLINDER ELBOW FITTING	Damaged	17.92 FS	*17.92 FS
28	1		*WASH CYLINDER DISTRIBUTOR	Damaged	20.64 FS	*20.64 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	11,363.72	5,985.76
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,FOG LAMPS ,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ,LHS FRONT FENDER AND HEADLIGHT .RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	2,450.00	750.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER	New	1,600.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO REMOVE AND TRANSFER AIRCON CONDENSER ,RADIATOR CHARGES AIR COOLER ,ELECTRICAL FANS AND CONTROL UNIT.TO CARRY OUT VACUUM /REGAS AND TO PRESSURISE COOLING SYS	New	1,100.00	1,100.00
6	TO REMOVE AND RENEW FRONT LOCK CARRIER .ALIGN TO POSITION	New	2,000.00	1,500.00
Gross Labour Cost (\$\$)			7,702.00	5,002.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >