

LKK
IDAC

6/1/18

41118

Pre-assign / CCU / FTE



SGH 9404H

no foreign vehicles

POONDORA KANDIYIL MUKAVIMAR

700307414 - 05000

HP:

And 1

D.O.A: 07/01/18

UPI ARE ψ

(YES / NO)

Nature of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

If **NO**, Driver Name / Age :

Driver Tel No. :

(V/L: YES / NO)

Insured Liability :

%	Final ? Yes / No
100	
90	
80	
70	
60	
50	
40	
30	
20	
10	
0	

SLF 9689E



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel:

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability :

RMKS:

Date/Time		STAGE	DATE / PIC
8/1/18	sup 9087E - 8	Non-Reporting ltr (1st):	
VC	NO OI GIA, SENT OUT 2ST LETTER	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI: 8/1/18 25th para	
		After call ltr to OI: 19/01/18 - OIC OK	
		Documentation Check List: Handler Typist	
		Notification ltr (if non-pickup)	☐
		After call ltr to OI:	☒
		Authorisation To Act:	☒
		Release Voucher:	☒
		Final Repair Bill:	☒
		Car Rental Invoice:	☒
		Towing Invoice	☐
		LTA / GIA :	☒
		Medical Bill:	☐
		PIR:	☐
		Mandate/Reject Instruction:	☐
		LOD	☒
		Payment Breakdown Form:	☐
		Post-Repair Photos:	☐
		Others:	☐

LIATION	Date/Time:	Confirm with:	Confirm by:
Cost: PIP	S\$ 2,734.60 (4 days)	Reduction: 52 %	Email ☐ Call ☐
LI SETTLEMENT	Date/Time: 23/09/18	Confirm with: MASTURA	Email ☐ Call ☐
Liability:	% 100 (Agreed / Assessed)	BOLA S/N No.:	NE
Cost: (w/gst)	S\$ 2,924.23		If NO or B 28, Ass. Lia : COND HIT PARKING TV
of Rental (LOR):	S\$ 300.00 (3 days) X \$100.00		
of Use (LOU):	S\$ - (\$ x days)		
of Income (LOI):	S\$ - (\$ x days)		
only ☒ LOU only	☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]		
TA Search	S\$ 2.00		
Deal:	S\$ -		1) Claim status: Normal/Reject/Private Settle
arsegment:	S\$ - (e.g. Tow/ Independent)		2) Report Format:
Cost	S\$ -		3) Survey fee: 4320.00
	S\$ 3,231.23	Global Sum S\$: -	
LI PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
1:	S\$ 2,931.23	Name 1:	PREMIUM AUTOMOBILES PTE LTD
2: (Strike if N.A.)	S\$ 300.00	Name 2:	THAI PUCK MOON KLSIE
3: (Strike if N.A.)	S\$ -	Name 3:	-

RECEIVED 28 MAY 2018.

Svenner

Veh No: SLF9689E. Yr Regn: 2016 Sept
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q3 MS 1395

Colour	Bronze	AC	Insured / Std / NI / NA
--------	--------	----	-------------------------

Sp. Reading 12708. T. Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAU2228V9HK014802

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Type Size: F: 235/53 R17.

R: 235/55R17

	
N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal. ob mm R/Bal. ob mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 24 01 18

Survey held at Premier

Des. of Damages : Frt / Rear / Q/S / N/S / U/C / Rooftop or

Rees o/s

The U/C / Chassis frame / Body Structure affected due to collision.

TP Alg.

P/P 中 2,787.60

CRSD: 9 2,947.10 | 52%

☐: Prelim. Report

☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

— **circulation**

Report Format :

Lump Sum / I.B.I.: (\$

Add Fee: ☐ Site Insp. (\$

Site Insp. (S)

 Interview **(S)**

Tech. Inst. S

☐ Warrant 3

Discussion

References



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18000203/hb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 04-01-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGH 9904H	Veh. Inspected	SLF 9689E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	04/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	03/01/2018	Inspection Date	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0021/2018/GW
Date : 5-Jan-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms.Tan Peck Hoon Elsie
Address : 34 JALAN CHELAGI
SINGAPORE 509595
Telephone : HP +65 98276201
Type of Claim : Third Party Claims
Policy No. : 2100482791-01
Vehicle No : **SLF 9689 E**
Model Code : AUDI Q3 1.4 TFSI S-TRONIC
Model / Year : Sep-16
Engine No : CZD 246837
Chassis No : WAUZZZ8V9HR014802
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 3-Jan-18
Place of Accident : UBI AVE 4

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 9689 E.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function	S/N \$ 280.00 ✓	
2	To dismantle and renew rear bumper assy. Re - organise rear crash management components. Reinstall all parts removed.	\$ 1,050.00 500	
3	To respray rear bumper and RHR fender.	\$ 1,400.00 1100	
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 2,922.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 9689 E.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Repair</i>	\$ 1,238.00	X
2	TAIL LIGHT - RH <i>not in</i>	\$ 387.00	X
3	REAR BUMPER SPOILER <i>cut</i>	\$ 388.00	✓ 310.40
4	REAR BUMPER GUIDE SECTION - RH <i>not in</i>	\$ 81.00	X
5	REAR WHEEL COVER - LH / RH <i>not in</i>	\$ 444.00	✓ 355.20
6	REAR NO. PLATE <i>not in</i>	\$ 25.00	X
7	SUNDRIES <i>Not Noc.</i>	\$ 200.00	X
TOTAL SPARE PARTS		:	\$ 2,763.00
TOTAL LABOUR CHARGES		:	\$ 2,922.00
GRAND TOTAL		:	\$ 5,685.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lj
Surveyed Date : 24/01/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 02 days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0021/2018/GW
Date : 5-Jan-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Hi Adrian

4 days - ok - jb 10 Feb 18

Owner's Name : Ms.Tan Peck Hoon Elsie
Address : 34 JALAN CHELAGI
SINGAPORE 509595

Telephone : HP +65 98276201
Type of Claim : Third Party Claims
Policy No. : 2100482791-01
Vehicle No : **SLF 9689 E**
Model Code : AUDI Q3 1.4 TFSI S-TRONIC
Model / Year : Sep-16
Engine No : CZD 246837
Chassis No : WAUZZZ8V9HR014802
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 3-Jan-18
Place of Accident : UBI AVE 4

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 9689 E.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function	S/N	\$ 280.00	\$ 280.00
2	To dismantle and renew rear bumper assy. Re - organise rear crash management components. Reinstall all parts removed.		\$ 1,050.00	\$ 500.00
3	To respray rear bumper and RHR fender.		\$ 1,400.00	\$ 1,100.00
4	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,922.00</u>	<u>\$ 2,072.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 9689 E.

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 1,238.00	
2	TAIL LIGHT - RH	\$ 387.00	
3	REAR BUMPER SPOILER	\$ 388.00	\$ 310.40
4	REAR BUMPER GUIDE SECTION - RH	\$ 81.00	
5	REAR WHEEL COVER - LH /RH	\$ 444.00	\$ 355.20
6	REAR NO. PLATE	\$ 25.00	
7	SUNDRIES	\$ 200.00	
TOTAL SPARE PARTS		\$ 2,763.00	\$ 665.60
TOTAL LABOUR CHARGES		\$ 2,922.00	\$ 2,072.00
GRAND TOTAL		\$ 5,685.00	\$ 2,737.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Vic (LKKAUTO)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 10 February, 2018 2:48 PM
To: Adrian Ling (LKKAUTO); Vic (LKKAUTO); CS A Team; Admin A; Carrine Leong; Nora Khai
Subject: FINAL REVISION - SLF9689E - TP AIG - SURVEYED 24 JAN 18
Attachments: PA00212018 -SLF 9689 E - Q3 1.4 TFSI S-TRONIC - REAR (AIG).xls

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$2737.60 @ 4 days of repairs.

Your early closure is well appreciated.

best regards - jb

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S1654621F**
 Name: **TAN PECK HOON ELSIE**

Birth Date: **07 Nov 1964**
 Issue Date: **07 Jul 2004**

001253892D

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S1646311F**
 Name: **THIO SENG HUA**

Birth Date: **27 Aug 1964**
 Issue Date: **07 Aug 2003**

000725287B

REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. **S1646311F**

Name: **THIO SENG HUA**

張承華
 Race: **CHINESE**

Date of Birth: **27-08-1964** Sex: **M**
 Country of Birth: **SINGAPORE**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

PASS DATE
12 Aug 1985

NP 428A



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

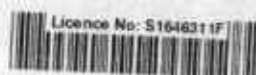
Class 2B Motorcycles not exceeding 200 cc
 Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms
 Class 4 Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kilograms

PASS DATE

19 Sep 1F
12 Oct 1982

06 May 1997

NP 428A



A0003363

S1646311F

34 JALAN CHELAGI SINGAPORE 509595
 NRIC No: **S1646311F**

Blood Group: **B+** Date of issue: **02-01-2002**

Date: **10/07/2012** No: **7065324**

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN PECK HOON ELSIE
 Period of Insurance : 16 Sep 2017 To 15 Sep 2018
 Engine No. : CZD246839
 Chassis No. : WAUZZZ8U9HR014802

Vehicle No. : SLF9689E
 Policy No. : 2100482791-01
 Endorsement No. :
 Issued Date : 21 Aug 2017

ABOUT THE COVER

Make/Model : AUDI Q3 1.4 TFSI (150BHP) DESIGN
 Engine Capacity/Tonnage : 1,395.00 CC Sum Insured : Market Value First Year of Registration : 2016
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

TAN PECK HOON ELSIE - \$500 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63962323

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1999 (Malaysia).

0504125261

PREMIUM LEASING -CYS

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Monik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

88C6UK

2

BREAKDOWN OF PAYMENT

Vehicle No: SLF9689E

Accident on 3/1/2018 at Ubi Ave 4

Involving vehicle/s SGH9904H

1) Repair cost \$ 2,929.23 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) ~~Loss~~ of Use or Rental Car \$ 300.00 Payable to: Tan Peck Hoon Elsie

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/AIG18000203/hb3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0021/2018/MAS

24 May 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLF 9689 E, Audi Q3 1.4 TFSI S-Tronic

With reference to the above-mentioned vehicle, no. **SLF 9689 E**, claimant, **Ms. Tan Peck Hoon Elsie**, please find the related document as per attached.

1. A copy of the Original invoice no. 85012516 – S\$2,929.23
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Rental bill – S\$300.00 (S\$100.00 x 3 days)
6. A copy of GIA search fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLF 9689 E

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18000203/hb3

17 JANUARY 2018

POONDORA KANDIYIL MURALIDHARAN
BLK 310A ANCHORVALE ROAD
#12-31
SINGAPORE 541310

Dear Sir/Madam,

ACCIDENT INVOLVING SGH 9904H AND SLF 9689E ON 03.01.2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Siti

Case Handler

DID: 6256 3561

FAX: 6741 4108

Email: vicalpeh@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Tan Peck Hoon Elsie (the third party claimant) of 34 Jalan Chelagi
Singapore 509595 (address), owner of SLF9689E (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLF9689E that was damaged pursuant to the accident which occurred on 3/1/2018
(date) along Ubi Ave 4 (location) involving vehicle no/s
SGH9904H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 26 (day) of JAN (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,929.23 (Repair Cost), S\$ 500.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SLF9689E that was damaged pursuant to the accident which occurred on 3/1/2018 (date) along Ubi Ave 4 (location) involving vehicle no/s SGH9904H. This is pursuant to the inspection conducted on 24/1/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Tan Peck Hoon Elsie ("the third party claimant") of vehicle no. SLF9689E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLF9689E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of MAY (month) 2018 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6471 3733
Page 1 10:32

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408722
Telephone 6388 2223
Telefax 6441 1103

Customer Service
Service Appointment
Hour Breakdown Service
Email customer.care@premiumhonda.com.sg
6366 2323
6828 1233

INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012516 Date : 21/05/2018 Order : SLF9689E Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLF9689E (V 31237) Regn Date: 16/09/2016 Mileage: 12708 WIP No.: 50903
Model: Q3 1.4 TFSI S tronic 8UGANX Chassis: WAUZZZ8U9HR014802 Engine: CZD 246839 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (87)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION	288.00	1.00	288.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR REAR BUMPER ASSY. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND RHS FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS	192.00	1.00	192.00
X	ABU08074340 4UB	SPOILER Less 020%	1.00	388.00	310.40
X	ABU0853817 4UB	COVER Less 020%	1.00	222.00	177.60
X	ABU0853818 4UB	COVER Less 020%	1.00	222.00	177.60

Parts 665.60
Labour 0.00
Sublet 2,072.00
Menus 0.00
Lubricant 0.00

Sub-Total 2,737.60
7% GST 191.63
Grand Total 2,929.23



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

RENTAL AGREEMENT

201801-0228

Hirer's Name Tan Peck Hoon Elsie		Date of Birth 7/11/64	Passport/ Nric No. S1654621/A	Nationality
Address 34 Jalan Chelagi		Occupation	Driving Licence No. As Above	Date of Expiry Life
Postal Code 509595		Contact No.	Mobile Phone No. 98276201	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date 24.1.18	Time 9.30am	Mileage KM	E <u>1/4</u> 1/2 3/4 F
Date 27.1.18	Time 12.19pm	Mileage KM	Remarks

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	3 @	100	300
DISCOUNT			
GST @ 7%			
TOTAL			300
EXTENSION			1090.63
			201801-0228
Audi/Tony			
SLF9689E			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SLA 8440M

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

TAN PECK HOON ELSIE

NO. 34

JALAN CHELAGI

SINGAPORE 509595

ATTN : TAN PECK HOON ELSIE

INVOICE : AR1801-0437
DATE : 30/01/2018
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA201801-0228

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No : SLA8440M 280.37
Make / Model :
Rental Dates : Rental Billing From 24/01/2018 To 27/01/2018
Period : 3 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SLF9689E

AMOUNT : S\$

THREE HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 280.37
GST 7% : 19.63
TOTAL S\$: 300.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

TAN PECK HOON ELSIE

OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Official Receipt No : **201801-0283**
Account of : TAN PECK HOON ELSIE
Date Issued : 30/01/2018
Vehicle Reg No. : SLA8440M
Rental Dates : 24/01/2018
Amount Received : S\$ 300.00
Payment Type: : VISA V109063 S\$ 300.00
Payment for Invoice : AR1801-0437
Comments :

TOTAL AMOUNT RECEIVED	S\$ 300.00
------------------------------	-------------------

* This is a computer generated document. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-001278

Date of Request: 03/01/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 03/01/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SGH9904H
Accident Date 03/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGH9904H	AIG Asia Pacific Insurance Pte. Ltd.	16/07/2017-15/07/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-001278

Date of Request: 03/01/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 03/01/2018
Enquiry By Tony Foong Chin Fong
TP Vehicle No. SGH9904H
Accident Date 03/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jan 2018 Edit Reg		24 Jan 2018 00:00 Edit Adj Rpt	S\$2,737.60 Edit Estimates	S\$2,737.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	POONDORA KANDIYIL MURALIDHARAN , ID: S2753116D								
Main Claimant:	TAN PECK HOON ELSIE , ID: S1654621F								
Vehicle Reg. No.:	SLF9689E	Date of Loss:	03/01/2018 11:00 - :59 [15 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2670492043SG	Policy/Cover Note No.:	2100307414-05000 (Comprehensive)						
Vehicle Reg. No. (Insured):	SGH9904H	Policy No. (Claimant):	2100482791-01						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/01/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (10/01/2018): No OI GIA Report - AIG_SG (05/01/2018): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLF9689E (2670492043SG)
[SGH9904H]
TP
TAN PECK HOON ELSIE
Jan 3 2018 11:40AM
[POONDORA KANDIYIL MURALIDHARAN]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	 Edit	
Photos/Images			3 per page ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/04/18 13:23	General View	 Load JPG	☒
2	20/04/18 13:23	General View	 Load JPG	☒
3	20/04/18 13:23	General View	 Load JPG	☒
4	20/04/18 13:23	General View	 Load JPG	☒
5	20/04/18 13:23	General View	 Load JPG	☒
6	20/04/18 13:23	General View	 Load JPG	☒
7	20/04/18 13:23	General View	 Load JPG	☒
8	20/04/18 13:23	General View	 Load JPG	☒
9	20/04/18 13:23	General View	 Load JPG	☒
10	20/04/18 13:23	General View	 Load JPG	☒
11	20/04/18 13:23	General View	 Load JPG	☒
12	20/04/18 13:23	General View	 Load JPG	☒
Documentation			1 per page ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/01/18 09:44	TP GIA REPORT	 Load PDF	
2	08/01/18 10:19	Non reporting letter	 Load PDF	
3	17/01/18 09:26	OI GIA REPORT	 Load PDF	
4	17/01/18 15:03	LETTER TO OI	 Load PDF	
5	25/01/18 18:06	TP ESTIMATE- MARKED	 Load PDF	
6	30/05/18 08:52	WORKSHOP INVOICE	 Load PDF	
7	30/05/18 08:52	AUTHORISATION TO ACT FORM	 Load PDF	
8	30/05/18 08:52	Release Voucher	 Load PDF	
9	30/05/18 08:52	RENTAL RECEIPT	 Load PDF	
10	30/05/18 08:52	GIA SEARCH	 Load PDF	

Documents Checklist

Reset Save Print		
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGH9904H (Insd veh)	Model:	AUDI Q3 1.4 TFSI (A)
	SLF9689E (TP veh)		
Date of Accident:	03/01/2018		

Global Sum Settlement	:	☐ Yes	☒ No	
Repair Estimate	: \$	6,082.95		
Final Repair Cost	: \$	2,929.23		
Loss of Use	: \$	days at \$0.00 per day		
Rental (if any)	: \$	300.00	3	days
LTA / GIA Search Fee	: \$	2.00		
Others:	: \$	0.00		
	: \$			
Final Settlement Sum	: \$	3,231.23		

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____

NIL

BOLA Liability: _____100____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	: \$	2,931.23
2)	Tan Peck Hoon Elsie	: \$	300.00
3)		: \$	

JOANNE LEE KHANG MIN

30 May
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18000203/AHB3Q2

Date: 30/05/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100307414-05000

Claimant Vehicle No : SLF9689E

Insured Vehicle No : SGH9904H

Date of Loss: 03/01/2018

Nature of Claim: TP

Claim No: 2670492043SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLF9689E

Make & Model: AUDI Q3, 1.4 TFSI (A)

Engine No: CZD246839

Reg. Date: 16/09/2016 (Man. Year: 2016)

Chassis No: WAUZZZ8U9HR014802

Colour: Bronze

Odometer: 12708 km

Engine Capacity: 1395 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/55 R17	Rear Tyre Size:	235/55 R17
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,763.00	665.60	2,097.40	75.91
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,922.00	2,072.00	850.00	29.09
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,685.00	2,737.60	2,947.40	51.85
+ GST 7.00/7.00% (S\$)	397.95	191.63	206.32	51.85
Nett Amount (S\$)	6,082.95	2,929.23	3,153.72	51.85
+ Car Rental (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,231.23		

INSPECTION

Date of Assignment: 24/01/2018

Date Inspected: 24/01/2018 Inspected At:

 Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	1,238.00 FS	*- FS
2	1		*TAIL LIGHT -RH	Not Necessary	387.00 FS	*- FS
3	1		*REAR BUMPER SPOILER	Cut	388.00 FS	*310.40 FS
4	1		*REAR BUMPER GUIDE SECTION -RH	Not Necessary	81.00 FS	*- FS
5	2		*REAR WHEEL COVER -LH/RH	Necessary	444.00 FS	*355.20 FS
6	1		*REAR NO.PLATE	Not Necessary	25.00 FS	*- FS
7	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS
Total Parts (\$\$)					2,763.00	665.60

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID ,CHECL FUNCTION	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER ASSY ,RE- ORGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY REAR BUMPER AND RHR FENDER	New	1,400.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			2,922.00	2,072.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >