

ASS. REC. BY:

REF: CS/MSG18000174/Rivbez

Special Instruction:

SURVIVOR: Russell ASSIGNMENT (Office)From (Person): Justin Lim

of

MSCHDate/Time: 03/01/2018 3:41pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SFG 15A

Insured:

at Workshop m/s

Volkswagen

Tel:

of

2117 Alexandra Rd

Policy No:

A28696509 ARW

Claim No:

513111

Sum Insured:

Excess:

\$ 500.00

Make of Veh:

(Client's Record)

D.O.A. 01.12.2017CA / REV / REP. / REV 24 HRS04-01-2018 @ 9:30am

H.O.D. Endorsement:

Date/Time: 03/01/2018 4:42pm

Person Contacted:

Vehicle IN / OUT

Date/Time	Action/Instruction (<input checked="" type="checkbox"/>) Estimate
	<u>SFG 15A - X</u>
<u>5/1/18</u>	<u>Revert by merimen</u>
<u>5/1/18</u>	<u>Rece approval from Huey NI by merimen</u>
<u>5/1/18</u>	<u>Informed Pearllyn CIA ex \$500 by email</u>
<u>19/1/18</u>	<u>Final fig \$4591.30 confirmed by email (Ref 3369.26, 4591)</u>

Singer

REF:

2001C

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

☒ TP / WS / TP RES / OD RES / EVA / INV / MVTo Inspect Vehicle No: SFG 15Aat Workshop m/s Volkswagenof ALEXANDRA RDInsured: MSIA / on

Policy No. _____

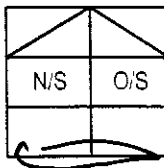
Claims No. _____

Sum Insured: _____ Excess: 500

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 120K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lump Sum: _____ % 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SFG 15A Yr Regn: 2016 F88Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Tiguan / 1.4T 1390Colour: Grey A/C: Insured / Std / NI / NASp. Reading: 25385 T. Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVG2225N2GWO65089Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim orTyre Size: F: 255/40 2R19.

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 01/12/17 D.O.I. 04/01/18Survey held at VolkswagenDes. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 22 JAN 2018

Date/Time. File Pass to?

☐ : Preli. Report☐ : Final Report

Date/Time. File Return to?

2) 22/1- typist

Report Format: MEGIMENLump Sum / I.B.I. \$ 4591.30Days Of Repair: 4Resurvey No. of Trip: 1

Survey Fee:

Transportation:

3-PS \$

Photos

Others

Add Fee: ☐ Site Insp \$☐ Interview \$☐ Tech. Invs \$☐ Weekend \$

200

10

210

Survey Department Check List (Case Handler)

Reference No.: CS/MSG/18000/174/R146
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are ACCURATE.

1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form					
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 19/1/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18000174/R1vb

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 03-01-2018



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SFG 15A
Policy No.	A28696509AVW	Coverage (\$)	0.00
Claim No.	543111	Excess (\$)	500.00
Assign From	MERIMEN (JOSLIN LIM)	Assign Date	03/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	01/12/2017	Inspection Date	04/01/2018
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

View Received Message

This mail is associated with :

***SFG15A (543111)**

OD

Dec 1 2017 7:00PM

[LOO GUAT KHI AW]

Volkswagen Centre Singapore

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 19/01/2018 16:02 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4591.30) - SFG15A - Claim Handler: Joslin Lim

Approved:4591.30:Approve mandate \$6010.56 (including check items \$ 1119.25) before excess \$500. Please verify check items

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Joslin Lim

Date: 18 Jan 2018

Preliminary Advice

Vehicle No	: SFG15A	Accident Date	: 01/12/2017
Make	: VOLKSWAGEN TIGUAN	Policy No.	: A28696509AVW
Assignment Date	: 03/01/2018	Excess	: S\$500.00
Date of Inspection	: 04/01/2018	Est. Duration of Repair	: 4.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,960.56
Revised Amount	:S\$	4,591.30
Check Items (Estimated)	:S\$	0.00
Total	:S\$	4,591.30

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	120,000.00
COE / PARF Rebate	:S\$	61,213.00
Salvage Value	:S\$	
Margin for Repair	:S\$	58,787.00

Remarks

(X)

The vehicle is economical for repair.

()

The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Dec 2017		03 Jan 2018 15:41 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS			[Created by insurer]
Insured:	LOO GUAT KHIAW, ID: S1632001C, Tel: +6597807976, Email: mylene.loo@gmail.com		
Vehicle Reg. No.:	SFG15A	Date of Loss:	01/12/2017 19:00 - :59
Claim Type:	OD / 543111	Policy/Cover Note No.:	A28696509AVW (Comprehensive) Coverage: 01/03/2017 - 28/02/2018
		Excess:	S\$500.00
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Joslin Lim - 6643 1327]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 04/01/2018]		
Driver/Custodian:	LOO GUAT KHIAW (53 / Female), NRIC: S1632001C, Tel: +6597807976		
Adj Asg. Remarks:	This is under Volkswagen scheme. Appointment is 04/01/18 @ 9.30am - (owner waiting). Please revert.		

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 5 January, 2018 5:25 PM
To: Cheong, Pearlyn (VWG Singapore)
Cc: Ong, Germaine (VWG Singapore); Charmaine.Kong@vw.com.sg; Foo, John (VWG Singapore); William Tan (william.tan@vw.com.sg); Oh, Aik Seong (VWG Singapore); Tang, Shu Shi (VWG Singapore); Tan, Evelyn (VWG Singapore); SUR
Subject: SFG 15A-DOA: 1/12/2017 (MSIG OD)

Dear Pearlyn,

As instructed by our client MSIG , please proceed to repair the insured vehicle **SFG 15A (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SFG15A (543111)**

OD

Dec 1 2017 7:00PM

[LOO GUAT KHIAW]

Volkswagen Centre Singapore

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 05/01/2018 14:41 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$6010.56) - SFG15A - Claim Handler: Joslin Lim

Approved:6010.56:Approve mandate \$6010.56 (including check items \$ 1119.25) before excess \$500. Please verify check items

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Joslin Lim

Date: 05 Jan 2018

Preliminary Advice

Vehicle No	: SFG15A	Accident Date	: 01/12/2017
Make	: VOLKSWAGEN TIGUAN	Policy No.	: A28696509AWW
Assignment Date	: 03/01/2018	Excess	: S\$500.00
Date of Inspection	: 04/01/2018	Est. Duration of Repair	: 4-5.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,960.56
Revised Amount	:S\$	4,891.31
Check Items (Estimated)	:S\$	1,119.25
Total	:S\$	6,010.56
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	120,000.00
COE / PARF Rebate	:S\$	61,213.00
Salvage Value	:S\$	
Margin for Repair	:S\$	58,787.00

Remarks

(X) The vehicle is economical for repair.

() The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2001C
Vehicle Details	
Vehicle No.:	SFG15A
Vehicle to be Exported:	No
Intended De-registration Date:	04 Jan 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TIGUAN 1.4 TSI AT BMT 5N22QY
Primary Colour:	Grey
Manufacturing Year:	2015
Engine No.:	CTH240347
Chassis No.:	WVGZZZ5NZGW065089
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$27,534.00
Original Registration Date:	29 Feb 2016
First Registration Date:	29 Feb 2016
Transfer Count:	0
Actual ARF Paid:	\$30,548.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Feb 2026
PARF Rebate Amount:	\$22,911.00
Intended COE Rebate Details	

COE Expiry Date:	28 Feb 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,970.00
COE Rebate Amount:	\$38,302.00
Total Rebate Amount:	\$61,213.00

The information contained herein is correct as at 04 Jan 2018

OK

120,000
61,213

58,787



MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 28696509 AVW

Excess SGD500
Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
SFG15A

2. Name of Policyholder
Loo Guat Khiaw

3. Effective Date of the Commencement of Insurance for the purposes of the Act
01/03/2017

4. Date of Expiry of Insurance
28/02/2018

5. Persons or Classes of Persons entitled to drive*

Loo Guat Khiaw

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.


PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers


for Chief Executive Officer

Sketch Plan Pg. 7

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1632001C



LOO GUAT KHIAW

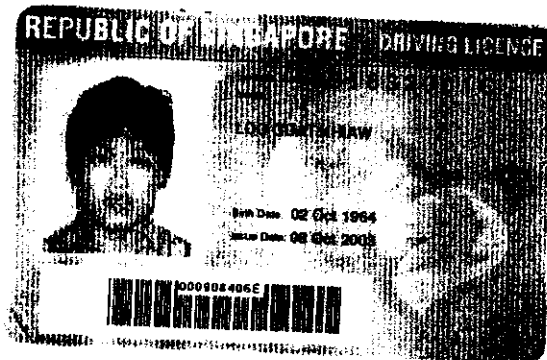
吕月娇

CHINESE

02-10-1964

F

SINGAPORE



Sketch Plan Pg. 8

1943010



REF. NO. S1632001C



Blood Group: Date of issue:
O+ 25-04-1994

APT BLK 286B TOH GUAN ROAD #21-34
SINGAPORE 602286
S1632001C

26/07/2013

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Issue Date

Class 3 Motor Cycles and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

23 Nov 1990

NP 428A



License no: S1632001C

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/12/2017 12:48
Date Of Accident	01/12/2017 19:40
Exact Location Of Accident	PIE EXIT 31 TOWARDS BUKIT BATOK RAOD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFG15A
Insured/Policyholder	
Name Of Registered Owner	LOO GUAT KHIAW
NRIC No	S1632001C
Email Address	MYLENE.LOO@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97807976
Alternative Phone No	OFFICE-97807976
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	TIGUANGP 1.4 TSI 118 DSG6 VNA
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28696509 AVW
Cover Note Number	

Driver

Name of Driver	LOO GUAT KHIAW
NRIC No	S1632001C
Date Of Birth	02/10/1964
Occupation	INDOOR
Date Of Driving Pass	23/11/1990
Driving Experience	27 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97807976
Fax Number	
Contact Number	OFFICE-97807976
EEmail Address	MYLENE.LOO@GMAIL.COM

Address	APT BLK 286B TOH GUAN ROAD #21-34
Postcode	602286
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

refer attachments

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP4733L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	JIAN YAN HONG
NRIC/Passport Number	G2095508P
Contact Number	91505111/MANAGER
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

4/1/17 12:55pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Sketch Plan Pg. 3

Date: 1/12/17

Time: 7.40PM

Place: PIE Exit 31 toward Bukit Batok Road

Driver Name: Mr. Jian Yan Hong / WP: 07508956- YP 4733 L (Lorry) .

I was drove along PIE and intend to exit 31 toward Bukit Batok Road, traffic quite slow moved one by one, out of sudden my front vehicles brake the brakes, of course I have to take immediately action,

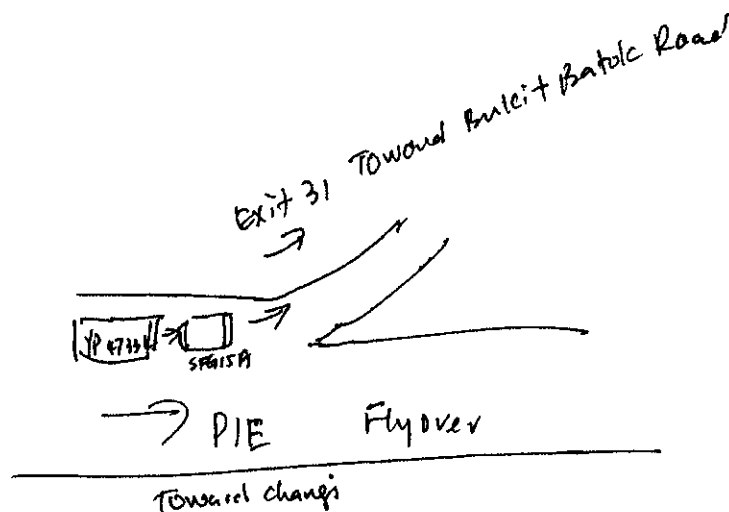
But behind Lorry could not brakes on time and hit on my back bumper causing bumper dented.

After discuss with his Manager in-charges (Mr. Ah Pao), agreed to pay for the repair cost.

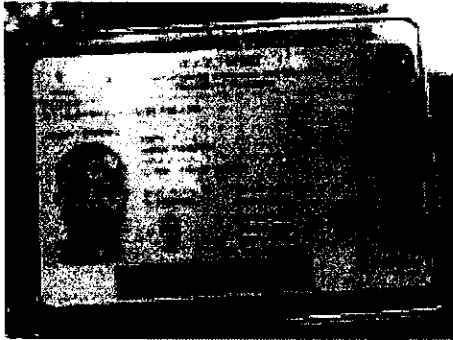
But Need a quote first get a budget cost than decide to claim their insurance or pay directly.

Mdm. Loo Guat Khiaw

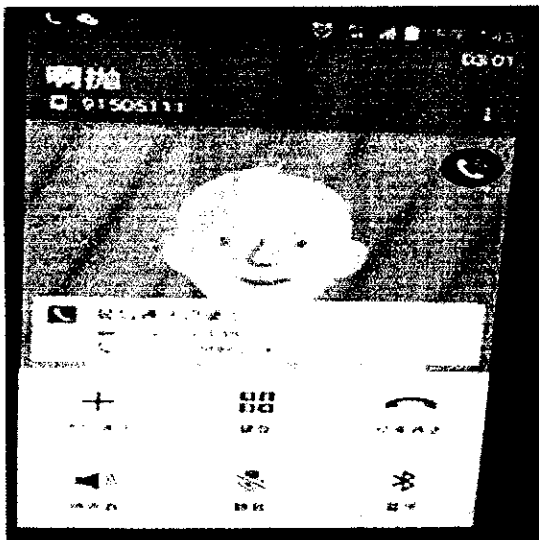
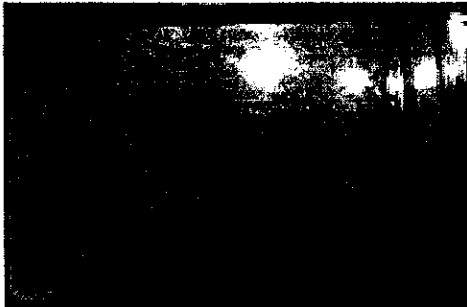
Nric: S1632001C



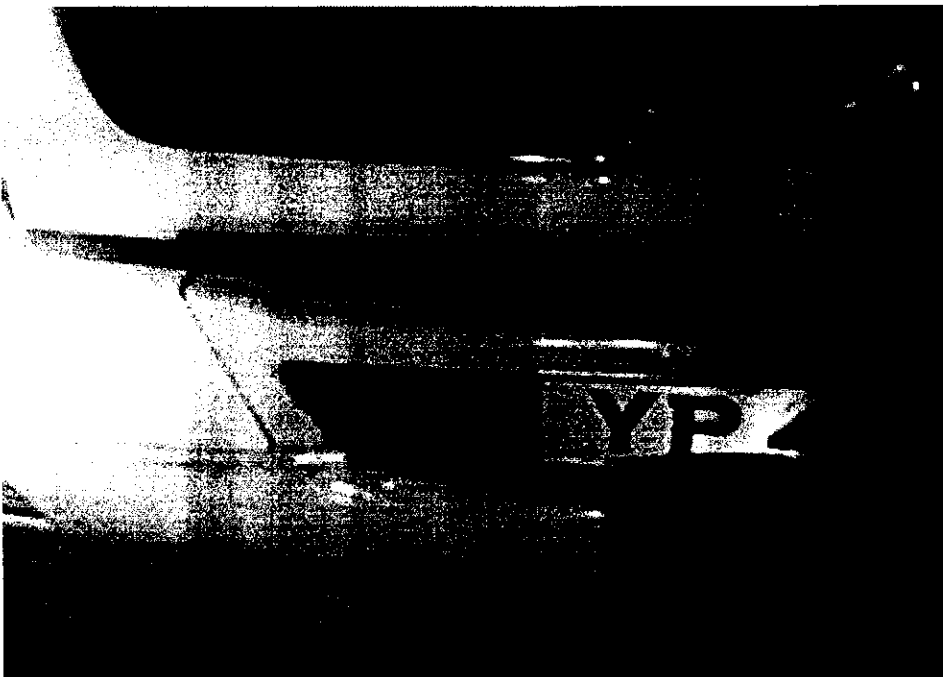
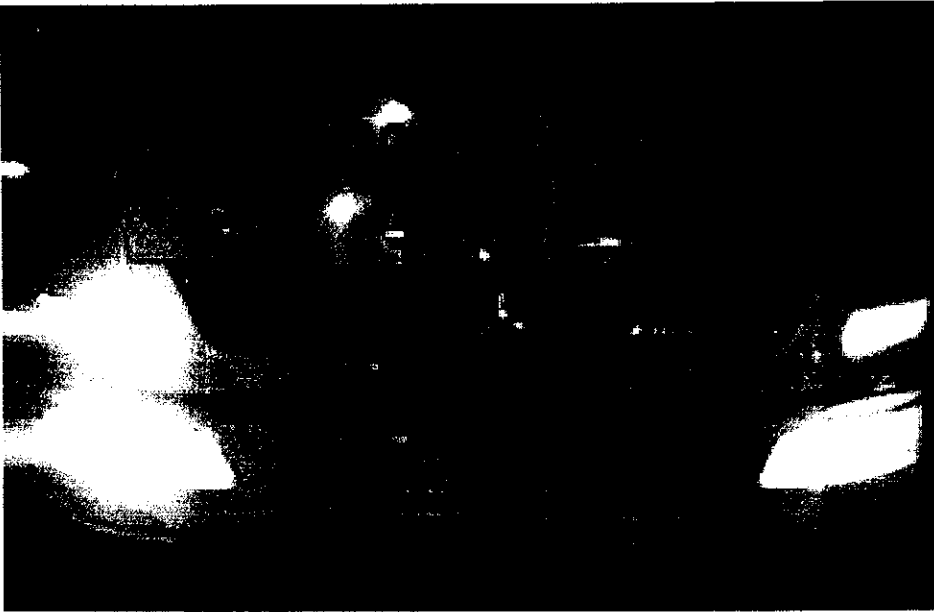
Chuan
4/12/17
12.35pm



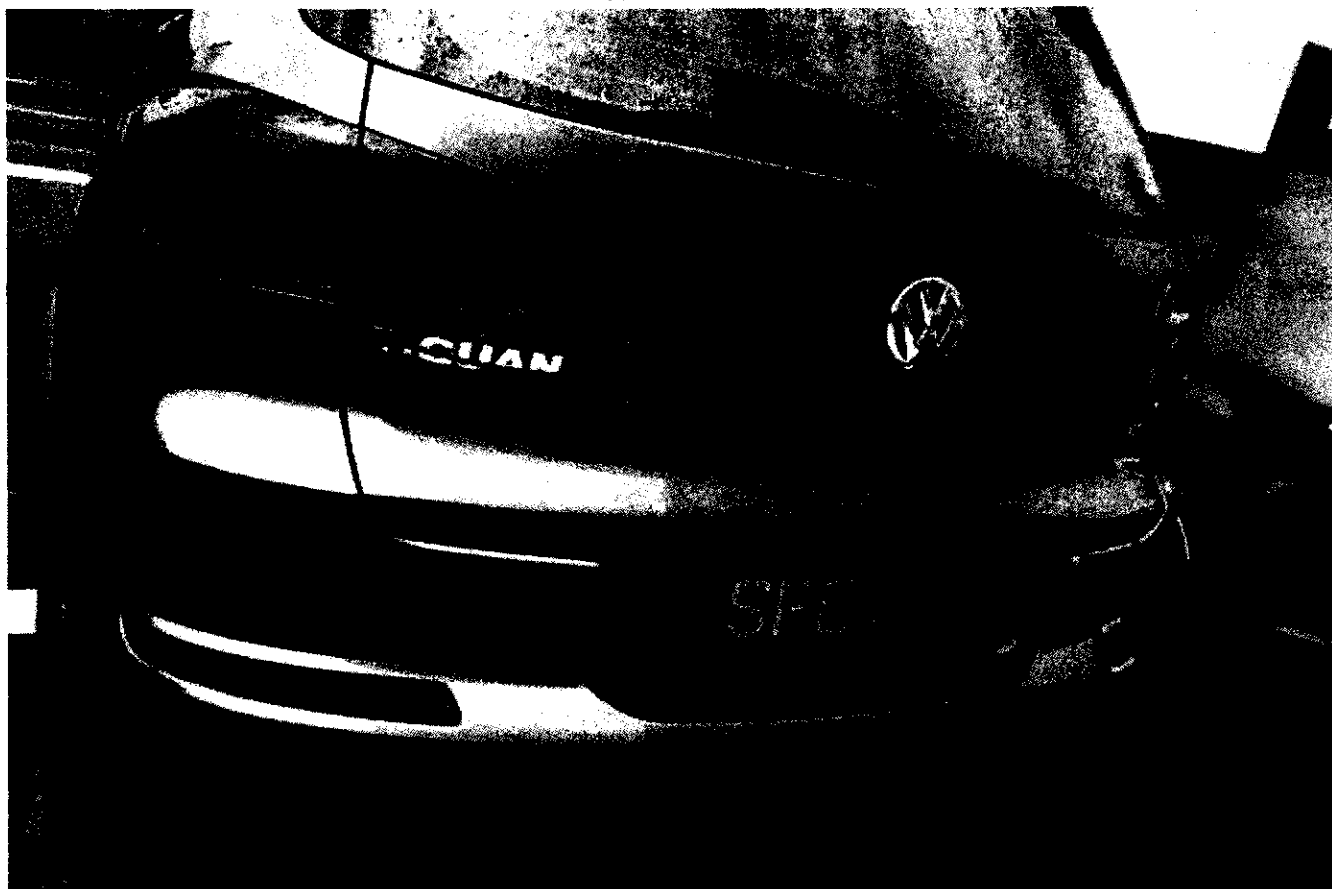
Name : Jian Yan Hong , WP Permit No : 0 7508956- , Fin : G2095508P (Lorry Truck Driver) ,
Date: 23/4/2016 to 13/04/2018
Company Name : VT Logistics & Services Pte. Ltd.



Contact Manager : Mr. Ah Pao / HP : 91505111



Accident Photo



Accident Photo



Accident Photo



PDI TUAS

LOO GUAT KHIW
286B TOH GUAN ROAD
#21-34
Singapore, 602286
Singapore

PDI TUAS

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV032884
Quote No. SER/QUO/1702010
QuoteDate 04/12/17
Salesperson Jimmy Lee
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	TiguanGP 1.4 TSI 118 DSG6 VNA	21,039	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SFG15A	WVGZZZ5NZGW065089	29/02/16	Jimmy Lee
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 240347	5N22QY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	UNIT	475	✓ 950 1,900.00
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT	500	✓ 1000 2,000.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		200.00
P B&P MECH	ELECT WIRING & MECH COMPO	1	Time Un		✓ 360.00
	Nett				
	Sum Labor				4,460.00
P 1Q0853675Q GQF	NAME PLATE TSI	1	Pieces	48.75	✓ 66.73
P 1T0919133C 9B9	PARKING SENSOR O RING	4	Pieces	2.16	✓ 3.00
P 5N0807305	RR BUMPER REINFORCEMENT	1	Pieces		554.95 X
P 5N0807393E	BUMPER BRACKET LHS	1	Pieces		27.46 X
	Use Predecessor 5N0807393B				
P 5N0807394D	BUMPER BRACKET RHS	1	Pieces		27.46 X
	Use Predecessor 5N0807394B				
P 5N0807421G GRU	REAR BUMPER	1	Pieces	945.81	✓ 1,313.62
P 5N0807521AFGRU	REAR LOWER SPOILER	1	Pieces	330.80	✓ 459.45
P 5N0807568 2Z0	REAR LOWER SPOILER INSERT	1	Pieces	366.75	✓ 509.38
	Use Predecessor 5N0807568				
P 5N0853630 FXC	VW SIGN	1	Pieces	66.40	✓ 92.25
P 5N0853675M CWB	NAME PLATE BLUE MOTION	1	Pieces	57.80	✓ 80.28
P 5N0853687B 739	NAME PLATE TIGUAN	1	Pieces	75.58	✓ 104.56
P 5N0919397	SENSOR BRACKET	1	Pieces	11.10	✓ 15.42
P 5N0919398	SENSOR BRACKET	1	Pieces	12.08	✓ 17.05
P 5N0919491D	SENSOR BRACKET	2	Pieces	36.82	✓ 51.14
P D 180KU2A1	2KADHESIVE	1	Pieces	74.63	✓ 103.65
Sum carried forward					7,886.40

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

LOO GUAT KHIW
286B TOH GUAN ROAD
#21-34
Singapore, 602286
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV032884
Quote No. SER/QUO/1702010
QuoteDate 04/12/17
Salesperson Jimmy Lee
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	TiguanGP 1.4 TSI 118 DSG6 VNA	21,039	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SFG15A	WVGZZZ5NZGW065089	29/02/16	Jimmy Lee
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 240347	5N22QY

		Continued	7,886.40
P D 822150A1	BONDAGENT	1 Pieces 53.40	74.16 ✓
	Sum Item		3,500.56

Sum Labor	4,460.00
Sum Item	3,500.56

Total	SGD	7,960.56
7% GST		557.24
Total SGD Incl. GST		8,517.80

Explanations

P = Proportionately Charged

Payment Terms

No Credit

RASUL
Hp 90010068
4-5 days
04/01/18 @ 0930
EXCESS: 500
REVERT
Resurvey by paint
PDI/TUAS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to: - BBN: - Acc.-No.:

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 19 January 2018 4:23 PM
To: 'Cheong, Pearlyn (VWG Singapore)'; Rasul (LKKAUTO); Admin A; Admin-D (LKKAUTO); SUR
Cc: Kong, Charmaine (VWG Singapore); Wong, Mei (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SFG15A - FINALISE

Dear Pearlyn,

Confirmed COR \$4,591.30 before excess \$500 and before GST.

No of days: 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) [mailto:Pearlyn.cheong@vw.com.sg]
Sent: Tuesday, 16 January 2018 3:34 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: SFG15A - FINALISE

Dear Rasul,

Please confirmed

COR \$4091.30 after less excess \$500 before GST.

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg

New Arteon.

This is high performance art.



Service Order Confirmation

SERVICE ORDER NO: 18IP0022

CUSTOMER NO.: CV032884

CUSTOMER NAME: LOO GUAT KHIAM

TELEPHONE NO.:

ADDRESS: 286B TOH GUAN ROAD #21-34
Singapore

VEH No.: SFG15A

Order Date: 04/01/18

Reg Date: 29/02/16 KM: 25,633

VIN NO.: WVGGZZ5NZGW065089 ENGINE NO:

SA: Cheong Pearlyn

MODEL: TiguanGP 1.4 TSI 118 DSG6 VNA MODEL NO.: 5N22QY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	200		200
2	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	360		360
3	B&P INSURANCE EXCESS INSURANCE EXCESS / DEDUCTIBLE	1	TU	-500		-500
4	B&P ALEX LABOUR LABOUR	2	UNIT	475		950
5	B&P ALEX PAINT SPRAY PAINT	2	UNIT	500		1,000
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
8	5N0807421G GRU REAR BUMPER	1	PCS	1,313.62	28	945.81
9	5N0807521AFGRU REAR LOWER SPOILER	1	PCS	459.45	28	330.80
10	5N0853687B 739 NAME PLATE TIGUAN	1	PCS	104.56	28	75.28
11	5N0853675M CWB NAME PLATE BLUE MOTION	1	PCS	80.28	28	57.80
12	1Q0853675Q GQF NAME PLATE TSI	1	PCS	66.73	28	48.05
13	5N0853630 FXC VW SIGN	1	PCS	92.25	28	66.42
14	5N0919397 SENSOR BRACKET	1	PCS	15.42	28	11.10
15	5N0919491D SENSOR BRACKET	2	PCS	25.57	28	36.82
16	5N0919398 SENSOR BRACKET	1	PCS	17.05	28	12.28
17	1T0919133C 9B9 PARKING SENSOR O RING	4	PCS	0.75	28	2.16
18	D 822150A1 BONDAGENT	1	PCS	74.16	28	53.40
19	D 180KU2A1 2KADHESIVE	1	PCS	103.65	28	74.63
20	5N0807568 2Z0 REAR BUMPER SPOILER INSERT	1	PCS	509.38	28	366.75

Remarks : MSIG WINNER OD / RECOVERY

DOA 01/12/2017

SURVEYOR LKK RASUL

EXCESS \$500

Service Order Confirmation

SERVICE ORDER NO: 18IP0022

CUSTOMER NO.: CV032884

CUSTOMER NAME: LOO GUAT KHIAW

TELEPHONE NO.:

ADDRESS: 286B TOH GUAN ROAD #21-34
Singapore

VEH No.: SFG15A

Order Date: 04/01/18

Reg Date: 29/02/16 KM: 25,633

VIN NO.: WVGZZZ5NZGW085089 ENGINE NO:

SA: Cheong Pearlyn

MODEL: TiguanGP 1.4 TSI 118 DSG6 VNA MODEL NO.: 5N22QY

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

TOTAL	4,091.30
GST AMOUNT	286.39
TOTAL AMOUNT	4,377.69

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Dec 2017		03 Jan 2018 15:41 Edit Adj Rpt	S\$4,591.30 Edit Estimates	S\$4,591.30 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	-----------------

CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	LOO GUAT KHIAW, ID: S1632001C, Tel: +6597807976, Email: mylene.loo@gmail.com		
Vehicle Reg. No.:	SFG15A	Date of Loss:	01/12/2017 19:00 - :59
Claim Type:	OD / 543111	Policy/Cover Note No.:	A28696509AVW (Comprehensive) Coverage: 01/03/2017 - 28/02/2018
		Excess:	S\$500.00
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Joslin Lim - 6643 1327]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 02/02/2018]		
Driver/Custodian:	LOO GUAT KHIAW (53 / Female), NRIC: S1632001C, Tel: +6597807976		
Adj Asg. Remarks:	This is under Volkswagen scheme. Appointment is 04/01/18 @ 9.30am - (owner waiting). Please revert.		

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
<ul style="list-style-type: none"> MSIG_SG (19/01/2018): Alert - Adj Mandate Approved (S\$4591.30) - SFG15A - Claim Handler: Joslin Lim MSIG_SG (05/01/2018): Alert - Adj Mandate Approved (S\$6010.56) - SFG15A - Claim Handler: Joslin Lim 		

ALL ASSOCIATED TASKS	View All	Search Tasks	Create New Task	Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFG15A (543111)
OD
Dec 1 2017 7:00PM
[LOO GUAT KHIW]
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			View View In Browser		
Assessment Reports								1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	05/01/18 08:40	Adjuster Immediate Advice						1	Load HTM		
2	18/01/18 16:24	Adjuster Immediate Advice						1	Load HTM		
Photos/Images								3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
2	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
3	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
4	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
5	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
6	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
7	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
8	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
9	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
10	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
11	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
12	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
13	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
14	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
15	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
16	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
17	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
18	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
19	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
20	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
21	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
22	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
23	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
24	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
25	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
26	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
27	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
28	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
29	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
30	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
31	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	
32	05/01/18 08:20	General View						1	Load JPG	<input checked="" type="checkbox"/>	

33	05/01/18 08:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
34	05/01/18 08:20	General View	1	Load JPG	<input checked="" type="checkbox"/>
35	16/01/18 15:55	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
36	16/01/18 15:55	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
37	16/01/18 15:55	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
38	16/01/18 15:55	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
39	16/01/18 15:55	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
40	16/01/18 15:55	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
41	16/01/18 15:55	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
42	16/01/18 15:55	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
43	16/01/18 15:55	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
44	16/01/18 15:55	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
45	16/01/18 15:55	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
46	16/01/18 15:55	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	28/12/17 15:56	VWS email + estimate + IC + DL + CI	1	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/01/18 08:21	ESTIMATE	1	Load PDF	
2	18/01/18 16:24	MARKING	1	Load PDF	

Linked Accident Report Documents

				View	View in Browser
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	04/12/17 12:56	Accident Statement	1	Load HTM	
2	28/12/17 08:47	Addendum Sheet	1	Load TIF	
3	28/12/17 08:47	Accident Statement Addm. #1	1	Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	04/12/17 12:53	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	04/12/17 12:53	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	04/12/17 12:53	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	04/12/17 12:53	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	04/12/17 12:53	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	04/12/17 12:53	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	04/12/17 12:53	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	04/12/17 12:53	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	04/12/17 12:54	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
10	04/12/17 12:54	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	04/12/17 12:54	Sketch Plan	1	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

^

v

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18000174/R1VBE2

Date: 24/01/2018

REFERENCE

Insured/Claimant:	LOO GUAT KHIAW	Policy No:	A28696509AVW	
Date of Loss:	01/12/2017	Nature of Claim:	OD	Claim No: 543111

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SFG15A		
Make & Model:	VOLKSWAGEN TIGUAN, 1.4 TSI (A)	Engine No:	CTH240347
Reg. Date:	29/02/2016 (Man. Year: 2015)	Chassis No:	WVGZZZ5NZGW065089
Colour:	Grey	Odometer:	25385 km
Engine Capacity:	1390 cc		
Market Value/New Car Price:	S\$120,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	255/40Z R19	Rear Tyre Size:	255/40Z R19
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,500.56	2,081.30	1,419.26	40.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,460.00	2,510.00	1,950.00	43.72
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,960.56	4,591.30	3,369.26	42.32
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	7,460.56	4,091.30	3,369.26	45.16
+ GST 7.00/7.00% (S\$)	522.24	286.39	235.85	45.16
Nett Amount (S\$)	7,982.80	4,377.69	3,605.11	45.16

INSPECTION

Date of Assignment:	03/01/2018	
Date Inspected:	04/01/2018	Inspected At: Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934
Estimated Period of Repair:	4.0 days	

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 24 Jan 2018)
Parts: M1-SUV VOLKSWAGEN TIGUAN 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SFG15A)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*NAME PLATE TSI	Necessary	66.73 FS	*48.05 FS
2	4		*PARKING SENSOR O RING	Necessary	3.00 FS	*2.16 FS
3	1		*RR BUMPER REINFORCEMENT	Serviceable	554.95 FS	*- FS
4	1		*BUMPER BRACKET LHS	Serviceable	27.46 FS	*- FS
5	1		*BUMPER BRACKET RHS	Serviceable	27.46 FS	*- FS
6	1		*REAR BUMPER	Deformed	1,313.62 FS	*945.81 FS
7	1		*REAR LOWER SPOILER	Deformed	459.45 FS	*330.80 FS
8	1		*REAR LOWER SPOILER INSERT	Cut	509.38 FS	*366.75 FS
9	1		*VW SIGN	Necessary	92.25 FS	*66.42 FS
10	1		*NAME PLATE BLUE MOTION	Necessary	80.28 FS	*57.80 FS
11	1		*NAME PLATE TIGUAN	Necessary	104.56 FS	*75.28 FS
12	1		*SENSOR BRACKET	Necessary	15.42 FS	*11.10 FS
13	1		*SENSOR BRACKET	Necessary	17.05 FS	*12.28 FS
14	2		*SENSOR BRACKET	Necessary	51.14 FS	*36.82 FS
15	1		*2KADHESIVE	Necessary	103.65 FS	*74.63 FS
16	1		*BONDAGENT	Necessary	74.16 FS	*53.40 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) **3,500.56** **2,081.30**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	1,900.00	950.00
2	SPRAY PAINT	New	2,000.00	1,000.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	200.00	200.00
4	ELECT WIRING & MECH COMPO	New	360.00	360.00
Gross Labour Cost (S\$)			4,460.00	2,510.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >