

1/3/2010

INS. CASE OWNER:

Stacey

CC 4 ASM  
/AXA1800

0153

11/16/18

LKK:

IDAC:

Surveyor:

MARINS

DOI:

ASSIGNMENT

21/1/18

Date / Time:

21/1/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGJ 47660

Name of Insured:

UM SEN TEUK

Insured Tel No.:

HP:

96697793

Excess Sec II :SS

D.O.A:

21/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

BRANDON TAN 21 YUAN

Driver Tel No.:

(V/L YES / NO)

Claim No.:

S8M00652 1 22938

Policy No.:

G823573211

Make / Model:

TOYOTA

Place of Accident:

PIE TMS LTHM91

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

specialist



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

16/4/18  
THSGJ 47660 - 2  
Smartclaim4 vehicles chain collision and of 2nd  
vehicle. Send letter to OI.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

RECEIVED 14 AUG 2018

RECEIVED 02 MAY 2018

OIC  
14/8/18

PRELIMINARY ADVICE

Date/Time:

21/1/18

Sent By:

Dre

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

6/8/18

Confirm with

Irene

Email

Call

Final Liability:

%

(

Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia: 0%

Repair Cost:

SS 3798.50

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

300.00 (\$60 x 5 days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS 4100.50

Global Sum SS:

4100.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4100.00

Name 1:

SPECIALISTS MOTOR PIE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

CORRECT  
14/8/18






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18000153/Uub3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 03-01-2018	
		Code : ASM	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SGJ 9766D	Veh. Inspected	SGH 2855L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/01/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	31/12/2017	Inspection Date	03/01/2018
Survey held at	SPECIALISTS MOTOR PTE LTD BLK 3018A UBI ROAD 1 #01-24-26 SINGAPORE 408711		
<b>5a. Remarks</b>			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

# SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SGH2855L/1801002

02<sup>nd</sup> January 2018

The Manager  
Motor Claim Department  
AXA Insurance Pte Ltd  
8 Shenton Way,  
#27-01 AXA Tower  
Singapore 068811

Date of Accident : 31<sup>st</sup> December 2017  
Location : PIE Towards Changi(close Aljunied Flyover)

Third Party Claim Vehicle No : SGJ 9766 D Toyota Wish  
Repair Cost For Vehicle No : SGH 2855 L Toyota Corolla

## Estimated Supply of Parts & Labours

No.	Particulars	Qty	Price	Amounts
1	Rear boot cover <i>no/acc</i>	1	733.50	\$ 733.50 ✓
2	Rear boot cover emblem (1.6) <i>acc</i>	1	32.20	\$ 32.20 ✓
3	Rear boot cover emblem (E) <i>acc</i>	1	38.40	\$ 38.40 ✓
4	Rear boot cover emblem (vvt) <i>acc</i>	1	38.40	\$ 38.40 ✓
5	Rear boot cover emblem (corolla) <i>acc</i>	1	31.50	\$ 31.50 ✓
6	Rear boot cover emblem (altis) <i>acc</i>	1	31.50	\$ 31.50 ✓
7	Rear boot cover lock <i>twi</i>	1	77.50	\$ 77.50 ✓
8	Rear boot cover catch <i>acc</i>	1	31.50	\$ 31.50 X
9	Rear boot cover weather strip <i>to. n</i>	1	157.10	\$ 157.10 ✓
10	Rear end panel <i>acc</i>	1	820.40	\$ 820.40 ✓
11	Rear end panel inner garnish <i>twi</i>	1	66.80	\$ 66.80 ✓
12	Rear end panel inner garnish clips <i>acc</i>	1set	38.00	\$ 38.00 X
13	Rear lamp assy L&R	2	272.20	\$ 544.40 ?
14	Rear lamp lower panel L&R <i>acc</i>	2	86.50	\$ 173.00 ipc
15	Rear bumper fascia <i>acc</i>	1	384.90	\$ 384.90 ✓
16	Rear bumper clips <i>acc</i>	1set	38.00	\$ 38.00 ✓
17	Rear bumper side retainer L&R <i>acc</i>	2	16.20	\$ 32.40 ✓
18	Rear bumper bracket L&R	2	48.50	\$ 97.00 ?
19	Rear spare tyre board <i>to. n</i>	1	92.10	\$ 92.10 ✓
				\$ 3,458.60
Less			25%	\$ 864.65
				\$ 2,593.95
20	Rear bumper sensor (s/nett) <i>shut</i>	1set	380.00	\$ 380.00 200
21	Rear number plate (s/nett) <i>acc</i>	1set	50.00	\$ 50.00 X
22	Rear end panel (s/nett) <i>acc</i>	1	80.00	\$ 80.00 50
				\$ 3,103.95

*not authorized*  
*3/1/18*  
*wh/pt/acc reg-*  
*5 day.*



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:REQUEST FOR MANDATE APPROVAL : S8M006E2

Type

Information

Message

Pfs proceed

Reply

u

## SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

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LKE-Marcus

SM/SGH2855L/1801002

31<sup>TH</sup> January 2018

**WITHOUT PREJUDICE**

The Manager  
Motor Claim Department  
AXA Insurance Pte Ltd  
8 Shenton Way,  
#27-01 AXA Tower  
Singapore 068811

**RE: ACCIDENT INVOLVING VEHICLES SGH 2855 L, SGJ 9766 D, SLL 8258R AND  
SJT 9732 M ON 31TH DECEMBER 2017 AT 2340HRS AT PIE TOWARDS CHANGI**

Dear Sirs,

We refer to the above matter.

Our Client Chua Mui Leng Belinda the registered owner of SGH 2855 L.

You are the insurer of motor vehicle no. SGJ 9766 D, which was involved in the above accident.  
Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no.  
SGJ 9766 D, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) GIA report & Police report
- b) A Lump-sum repair bill & LTA search
- c) An authorisation letter from the owner (SGH 2855 L) -

We are claiming as follows: -

A Lump-sum repair bill	S\$ 3,798.50
LTA search fee	S\$ 2.00
Loss of use (5 Days)	S\$ 500.00

-----  
**S\$ 4,300.50**  
=====


**Dollar: Four Thousand Three Hundred And Cents Fifty Only.**

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days  
from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,

  
Karen Ong

16 APRIL 2018

**LIM SEN TECK**  
41 BEDOK RIA CRESCENT  
SINGAPORE 489855

Dear Sir/Madam,

OUR REF : CC4/ASM18000153/Uub3  
YOUR REF : SGJ 9766D

**ACCIDENT INVOLVING SGJ 9766D / SGH 2855L AND OTHERS ALONG PIE  
TOWARDS CHANGI ON 31/12/2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **SPECIALISTS MOTOR PTE LTD** acting on behalf of the owner of SGH 2855L against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties (chain collision) where your vehicle was the 2<sup>nd</sup> vehicle, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) will be withheld for the time being, pending for the final allocation of liability.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.





redefining / insurance

CLAIM REF : S8M006E2  
INSURED : LIM SEN TECK

**DISCHARGE VOUCHER**

We/I [CHUA MUI LENG BELINDA, S7415574Z] hereby agree to accept the sum of dollars [Four Thousand and One Hundred Only] (\$\$ 4,100.00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no SGJ 9766D as a result of an accident along PIE TOWARDS CHANGI on 31/12/2017 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SGH 2855L.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SGJ 9766D in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SGJ 9766D.

Dated this 06<sup>th</sup> day of August 2018

Claimant's Signature : 

NRIC no./ Company Stamp : S7415574Z

Occupation/ Business : \_\_\_\_\_

Address : Blk 18 Marine Terrace #07-100 (s) 440018

Telephone No. : 96571900

Witness's Name : Tham Hui Lin

Witness's Signature : 

Witness's NRIC No. : 920619-01-8014