Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 4 January 2018 2:57 PM

To: Elaine Cheong

Cc: Admin A; Thin Thin (LKKAuto); Jas Khine (LKKAuto)

Subject: RE: Accident involving SGQ6586P & GBF1805H on 29/12/2017 along Gambas Ave

towards PIE *** LKK REF - CC4/EQI18000152/Sus3

Your ref: TBA

LKK ref: CC4/EQI18000152/Sus3

WITHOUT PREJUDICE

Dear Sir/Madam.

This is a TP direct settlement case.

We had inspected TP vehicle SGQ 6586P at M/s Hua Hong Pte Ltd – Sungei Kadut.

We will revert to you on estimated cost of repair and preliminary advice in due course.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 3 January 2018 11:28 AM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SGQ6586P & GBF1805H on 29/12/2017 along Gambas Ave towards PIE

Dear Elaine,

Thank you for the assignment.

"Wishes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: Elaine Cheong [mailto:elaine.cheong@eqinsurance.com.sg]

Sent: Wednesday, 3 January, 2018 11:14 AM **To:** 'assignments' <assignments@lkkauto.com>

Subject: FW: Accident involving SGQ6586P & GBF1805H on 29/12/2017 along Gambas Ave towards PIE

Our ref : GBF1805H

TP ref : SGQ6586P

Policy No. : DMCPHQ17-004033

Dear All,

Please refer to the email below.

Kindly proceed to survey the third party vehicle.

We enclosed the following documents for your perusal:

- Insured, GBF1805H
 GIA report
- PRS request, SGQ6586P GIA report

Please acknowledge receipt. Thank you.

Regards,

Elaine Cheong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

you've got a friend

From: Yvonne Toh [mailto:yvonne@huahong.com.sg]

Sent: Wednesday, January 03, 2018 11:02 AM

To: Elaine Cheong

Cc: jerleen@huahong.com.sq

Subject: RE: Accident involving SGQ 6586 P & GBF 1805 H on 29/12/2017 along Gambas Ave towards PIE

Dear Elaine

We choose, LKK Auto Consultants Pte Ltd.

Kindly arrange for survey & advise on liability. Vehicle at our premise.

Thank you.

Regards
Yvonne Toh
Claims Department



E. yvonne@huahong.com.sg | W. www.huahong.com.sg

From: Elaine Cheong [mailto:elaine.cheong@eqinsurance.com.sg]

Sent: Wednesday, 3 January 2018 9:32 AM **To:** Yvonne Toh <<u>yvonne@huahong.com.sg</u>>

Subject: RE: Accident involving SGQ 6586 P & GBF 1805 H on 29/12/2017 along Gambas Ave towards PIE

WITHOUT PREJUDICE

Dear Yvonne,

We refer to your email of 29.12.2017.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within **2 working days**</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1)	AJAX Inspection Services Pte Ltd	2)	Automobile Inspection Services Pte Ltd
	Tel: 6255 0808		Tel: 6286 0155
	Fax: 6849 9155		Fax: 6284 1539
			Contact Person: Sophia
3)	LBS Automotive Appraisal Pte Ltd	4)	Priority Services
	L.B.S. Auto Consultants Pte Ltd		Tel: 62934822
	Tel: 6281 6690 / 62832866		Fax: 62963283
	Fax: 6281 8748		Contact Person: Hui Lian
	Contact Person: Amy/ Grace		
5)	RT Appraisal Pte Ltd	6)	LKK Auto Consultants Pte Ltd
	Tel: 67486076		Tel: 6256-3561
	Fax: 67480361		Fax: 6741-4108
	Contact Person: Ricky Teng		
7)	Kelvin Automotive Appraising Services	8)	Automotive Appraiser & Surveying
	Tel: 81825263		Services
	Fax: 67461148		Tel: 96623655
	Contact Person: Kelvin		Fax: 67655662

		Contact Person: Mr Chee
9)	JP Knights Pte Ltd	
	Tel: 63450068	
	Fax: 63445328	
	Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Elaine Cheong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190 www.eqinsurance.com.sg



you've got a friend

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Yvonne Toh [mailto:yvonne@huahong.com.sg]

Sent: Friday, December 29, 2017 10:45 AM **To:** Elaine Cheong; Janet Tan; Tan Wei Yin

Subject: Accident involving SGQ 6586 P & GBF 1805 H on 29/12/2017 along Gambas Ave towards PIE

Dear Sir/Mdm

Kindly advise liability for this accident case.

Our insured claiming third party. GIA report as per attached.

Should you have any clarification, please contact Mrs Tan at 6661 9695.

Thank you.

Regards

Yvonne Toh

Claims Department



E. yvonne@huahong.com.sg | W. www.huahong.com.sg