

INS. CASE OWNER:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

3/1/18

Date / Time :

3/1/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

SGM 2083X

Claim No. :

SGM 006 AV

Name of Insured :

9 Koi Marceffy R

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :S\$

D.O.A :

29/12/17

Place of Accident :

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Mokkar Kim

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L) YES / NO)

Insured Liability %

Final ? Yes / No

SJP8537C



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

25/1/18 - PLS SEE VIEWS.

30/1/18 - File -> sent to final b/c for

2/1/20 - File PASS to MK to close.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 9.

If NO or B 28, Ass. Lia :

Repair Cost:

S\$

9732-W

Loss of Rental (LOR):

S\$

14W-W

(10 days)

X \$140-W

Loss of Use (LOU):

S\$

-

(\$

x days)

Loss of Income (LOI):

S\$

-

(\$

x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

11137-W

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

11137-W

Name 1:

K. Kim Han Auto Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350-W

ASS. REC. BY:

REF: AMKenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: £ 30k

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 7.45 days Res: Yes or NoLump Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: STR 8537CFr Regn: 07 CPType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: ToyotaColour: M. SilverSp. Reading: 147518

Eng. No: _____

C/N: _____

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jagged / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orMod: Nil / S/Rim / STD R/Rim orTyre Size: F: Long Len, 215T60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 3 mmL/Bal: 3 mmD.O.A. 29/12/17

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt & U/C

The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal: 2 mmL/Bal: 2 mmD.O.I. 3/1/18

Survey Fee
Transportation
£ - RS - St
Proton
Others
TOTAL

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech Invs (\$)
☐ Weekend (\$)

Survey Fee

Transportation

£ - RS - St

Proton

Others

TOTAL

Date/Time, File Pass to?

☐

Prell. Report

1)

Date/Time, File Return to?

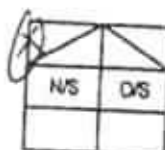
☐

Final Report

2)

Report Format:

Lump Sum / I.B.I: (\$)



金興(龔)汽車私人有限公司

160 Sin Ming Drive, #02-18/19/20/21,
Sin Ming AutoCity, Singapore 575722
Tel: 6452 7018 Fax: 6458 3895

Email: service@kkinhin.com.sg

Vehicle Insured : SGM 2083 X
Accident Date : 29-Dec-2017

No. : 29403

Date : 02-Jan-2018

Our Ref : 170931 (AXA) / SHUMAN

PAGE : 1

GOH SEE TIANG (MDM)-MRS CHOW
Singapore

ESTIMATED COST OF REPAIR FOR TOYOTA CAMRY 2.4G A (2009) SJR8537C

*Not Authorized
Libby B9100p
Running After Pains
Today*

1 pc front bumper		<i>Rs</i> 560.00 ✓
2 pcs front bumper side retainer (LH/RH)	@ S\$ 75.80	<i>Rs</i> 151.60 ✓ <i>LT</i> 75.80
10 pcs front bumper clips	@ S\$ 3.90	<i>Rs</i> 39.00 ✓
1 pc n/s front bumper foglamp		<i>Rs</i> 300.00 X
1 pc n/s front bumper foglamp cover and chrome rim		<i>Rs</i> 78.20 X
1 pc front bumper lower centre grille		<i>Rs</i> 150.00 X
1 pc front bumper logo		<i>Rs</i> 115.40 ✓
1 pc front bumper top seal		<i>Rs</i> 80.00 X
1 pc front grille and outer chrome		<i>Rs</i> 371.90 X
1 pc n/s headlamp assy		<i>Rs</i> 1,580.00 ✓
1 pc n/s headlamp lower bracket		<i>Rs</i> 123.40 X
1 pc n/s front fender		<i>Rs</i> 801.00 ✓
1 pc n/s front fender inner shield		<i>Rs</i> 198.00 ✓
8 pcs n/s front fender inner shield clips	@ S\$ 3.90	<i>Rs</i> 31.20 ✓
1 pc n/s front fender inner shield retainer		<i>Rs</i> 55.00 ✓
1 pc n/s front fender inner shield retainer pin		<i>Rs</i> 30.00 ✓
1 pc n/s front shock absorber		<i>Rs</i> 435.00 ✓
1 pc n/s front shock absorber mounting		<i>Rs</i> 190.00 ✓
1 pc n/s front shock absorber mounting bearing		<i>Rs</i> 92.10 ✓
1 pc n/s front shock absorber stopper		<i>Rs</i> 35.50 ✓
1 pc n/s front shock absorber cover		<i>Rs</i> 59.50 X

Cont Page 2 ...

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

金興(龔)汽車私人有限公司

160 Sin Ming Drive, #02-18/19/20/21,
Sin Ming AutoCity, Singapore 575722

Tel: 6452 7018 Fax: 6458 3895

Email: service@kkinhin.com.sg

Vehicle Insured : SGM 2083 X
Our Ref : 170931

Page : 2
No. : 29403

- 1 pc n/s front knuckle arm
- 1 pc n/s front knuckle arm bearing
- 1 pc n/s front bearing hub
- 1 pc n/s front lower arm
- 1 pc n/s front lower arm ball joint
- 1 pc n/s front stabilizer bar linkage
- 1 pc engine mounting-LH
- 1 pc engine mounting-RH
- 1 pc engine mounting-front
- 1 pc engine mounting-rear
- 1 pc n/s front tie rod
- 1 pc n/s front tie rod end
- 1 pc n/s front drive shaft
- 1 pc steering rack and pinion

B₁ 549.00 —
R₁ 170.00 —
B₂ 250.00 —
A₂ 600.00 7✓
R₂ 165.70 7✓
In 135.00 X

D₁ 252.00 7✓
C₁ 455.00 7✓
D₁ 455.00 7✓
D₁ 165.00 7✓
A₁ 125.00 7✓
A₁ 150.30 7✓
A₁ 1,839.30 7✓
A₁/In 3,175.80 7✓

Less 25% : 13,963.90
-3,490.97

10,472.93

665N C₁ 220.00 sn 30 Jan
D₁ 540.00 sn ✓

80.00 501

680.00 4001

240.00 2001

80.00 601

- 1 pc n/s front tyre
- 1 pc n/s front rim

To tow accident vehicle to workshop
by normal towing

To remove, cut out damaged parts,
panel beating, welding, align,
refix and to renew affected parts.

To dismantle and check front under-
carriages. To replace affected
portions.

To conduct front wheel alignment
test.



CO. REG. NO: 199402370D
GST NO: M2-0123250-3

AUTO PTE LTD

金興(龔)汽車私人有限公司

160 Sin Ming Drive, #02-18/19/20/21,
Sin Ming AutoCity, Singapore 575722

Tel: 6452 7018 Fax: 6458 3895

Email: service@kkimhin.com.sg

Vehicle Insured : SGM 2083 X
Our Ref : 170931

Page : 3
No. : 29403

To putty and respray on affected portions.

To focus headlamps. To check front wiring and lighting operation.

880.00

30.00

Total : \$13,222.93

Singapore Dollars Thirteen Thousand Two Hundred and Twenty Two and Cents Ninety Three Only

Note: Amount quoted above is subject to prevailing GST at time of tax invoice.

\$ 12,590.00 - Total

- 25%

\$ 9,442.58

\$ 760.00 - 2/1

\$ 1,320.00 - Labor

\$ 11,532.58

- 20%

\$ 9,226.06

U/s = \$ 9,250.00

Hsiao Tong (LKKAuto)

From: Grace <grace@novita.com.sg>
Sent: Thursday, 1 February 2018 9:24 AM
To: Hsiao Tong (LKKAuto); waimun@novita.com.sg
Subject: RE: ACCIDENT INVOLVING SGM 2083X & SJR 8537C ALONG/AT SPRINGSIDE WALK ON 29/12/2017
Attachments: License.pdf

Hi Hsiao Tong

Please find the Mok Kar Kin's Singapore driving license as attached.

** Just to update, Mok's foreign driving license already converted to Singapore driving license.

Thanks.

Warmest Regards,

Grace Tee
HR Cum Admin Administrator
grace@novita.com.sg
Tel: (65) 6552 1025 Ext 113
Fax: (65) 6553 0890



DISCLAIMER: This message and/or its attachments may contain confidential or privileged information intended only for the use of the recipient(s) named above. If you are not an intended recipient, please notify the sender immediately and delete it from your system. You must not use, disseminate or reproduce this message and/or any part thereof in any form. Any information contained in this message not of an official nature shall not be deemed to represent the opinion of novita. novita does not warrant that the integrity of this communication has been maintained or that the communication is free of virus or interference.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, 1 February 2018 9:00 AM
To: waimun@novita.com.sg
Cc: 'Grace' <grace@novita.com.sg>
Subject: RE: ACCIDENT INVOLVING SGM 2083X & SJR 8537C ALONG/AT SPRINGSIDE WALK ON 29/12/2017

Dear Mr Wai Mun,

Thank you for your email.

We would like to request a copy of your driver, Mr Mok Kar Kin's Singapore Driving License & Foreign Driving License for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: waimun@novita.com.sg [mailto:waimun@novita.com.sg]

Sent: Wednesday, 31 January 2018 5:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Grace' <grace@novita.com.sg>

Subject: RE: ACCIDENT INVOLVING SGM 2083X & SJR 8537C ALONG/AT SPRINGSIDE WALK ON 29/12/2017

Dear Hsiao Tong,

Thank you for the updates.

Shall leave it to you all to negotiate for an amicable settlement with the Third Party.

Thanks!

Best Rgds

Wai Mun

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 31 January 2018 11:19 AM

To: waimun@novita.com.sg

Subject: ACCIDENT INVOLVING SGM 2083X & SJR 8537C ALONG/AT SPRINGSIDE WALK ON 29/12/2017

31 JANUARY 2018

M/s 9 Koi Marketing Pte Ltd

Dear Sir/ Mdm

OUR REF : CC4/ASM18000151/Kpb3

YOUR REF : SGM 2083X

ACCIDENT INVOLVING SGM 2083X & SJR 8537C ALONG/AT SPRINGSIDE WALK ON 29/12/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from K KIM HIN AUTOMOTIVE PTE LTD acting on behalf of the owner of SJR 8537C against your motor insurance policy.

Based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of SJR 8537C. Your vehicle was coming out minor road and collided with third party who was driving on the main road. Under Motor Accident Guide, vehicle from minor road should exercise greater caution. Therefore, we are of the opinion that liability is not in your favour. We will proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



<TP - Mandate IA> - S7M006AV [ACCIDENT INVOLVING SGM 2083X(OI) & SJR 8537C(TP) ON 29/12/2017]

Type

🔍 Question

Message

Liability: 100%. Insured driver turned out from minor road and collided with third party who was on main road. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$11,237.00(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 31-Oct-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

31 CHLAVE L, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

DATE: 31/10/2019

Survey Details:

Date of loss	29.12.2017
Date of appointment	03.01.2018
Date of survey	03.01.2018
Location of survey	K KIM HIN AUTOMOTIVE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SJR8537C
Make and Model	Toyota Camry (2362cc)
Date of registration	16.07.2009
Excess	
Market Value/ Book Value	\$ 30,000.00 (est)
Parf/COE Rebate	\$ 20,000.00 (est)
Nett Value/ ERV	\$ 10,000.00 (est)

Repair details:

Initial Estimate	\$ 13,222.93
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 10,048.58
Check items (estimate)	NIL
Labour	\$ 1,330.00
Supplementary	NIL
Total	\$ 11,378.58
Lump Sum(if applicable)	\$ 9,100.00

Number of days for repair	<u>7</u>
---------------------------	----------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE L, #02-28 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (062) 62563561 FAX : (065) 62564315

Remarks:

OID turned out from minor road and collided with third party who was on main road.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 9,737.00	
Loss of use	NIL	
Loss of rental	\$ 1,500.00	(10days x \$150.00)
Loss of income	NIL	
LTA/GIA search fees	NIL	
Others	NIL	
Proposed Total	\$ 11,237.00	

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Monday, 4 November 2019 8:59 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 23908, vehicle number SJR8537C

<input type="checkbox"/>	260318 FILE PASS TO KENNETH TO FINALISE	CHT	24/3/2018 10:27:16 AM
<input type="checkbox"/>	REC'D LOD *** PASS TO CHT	LSL1	17/9/2019 2:50:32 PM
<input type="checkbox"/>	Message AXA : Liability: 100%. Insured driver turned out from minor road and collided with third party who was on main road. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$11,237.00(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 31-Oct-19	CHT	31/10/2019 3:09:18 PM
<input type="checkbox"/>	1/11/19 10:20 AM LOH Cynthia ——— Approve	LSP	4/11/2019 8:46:27 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 1 November 2019 10:29 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 23908, vehicle number SJR8537C

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: cynthia.loh@axa.com.sg <cynthia.loh@axa.com.sg>
Sent: Friday, 1 November, 2019 10:21 AM
To: admin-d@lkkauto.com
Subject: New message for service request 23908, vehicle number SJR8537C

AXA Insurance has sent you a message for claim number S7M006AV.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: margaret@kkimhin.com.sg
Sent: Thursday, 26 December 2019 11:45 AM
To: Hsiao Tong (LKKAUTO); 'service@ k kim hin'
Cc: claims@kkimhin.com.sg
Subject: RE: Your Ref: 170931/12 (SJR8537C) *Our Ref: CC4/ASM18000151/Kpb3 [ACCIDENT INVOLVING SGM 2083X(AXA) AND SJR 8537C ON 29/12/2017]

Our Ref: 170931/12

Dear Hsiao Tong

Reference to your offer dated 07 December 2019.

We confirm acceptance of your offer to settle at \$11,137.00. Payment to be made in favour of K. Kim Hin Auto Pte Ltd.

Rgds

Margaret
K. Kim Hin Auto Pte Ltd.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, December 07, 2019 1:15 PM
To: margaret@kkimhin.com.sg; 'service@ k kim hin' <service@kkimhin.com.sg>
Cc: claims@kkimhin.com.sg
Subject: RE: Your Ref: 170931/12 (SJR8537C) *Our Ref: CC4/ASM18000151/Kpb3 [ACCIDENT INVOLVING SGM 2083X(AXA) AND SJR 8537C ON 29/12/2017]

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have reviewed the matter and we have our principal instruction to revise offer as follows: -

1. Cost of Repair (w/GST)	\$ 9,737.00
2. Loss of Rental (10days x \$140.00)	\$ 1,400.00
Total	\$11,137.00

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: margaret@kkimhin.com.sg <margaret@kkimhin.com.sg>

Sent: Thursday, 5 December 2019 3:36 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'service@ k kim hin' <service@kkimhin.com.sg>

Cc: claims@kkimhin.com.sg

Subject: RE: Your Ref: 170931/12 (SJR8537C) *Our Ref: CC4/ASM18000151/Kpb3 [ACCIDENT INVOLVING SGM 2083X(AXA) AND SJR 8537C ON 29/12/2017]

Our Ref: 170931/12

Dear Hsiao Tong

We refer to your offer dated 8 November 2019.

We view your offer for Loss of Rental at 9 days to be rather low. Vehicle was towed to workshop on late Friday, 29 December 2017. Monday, 1 January 2018 is a public holiday. It was surveyed on Tuesday, 3 January 2019 and given 8 working days for repair. A couple of days should be accorded for public holidays as well as preparing estimates and indent of spare parts.

Please review the matter and let us have your revised offer. Looking forwarding to hearing from you soon.

Rgds

Margaret

K. Kim Hin Auto Pte Ltd.

=====

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, December 02, 2019 8:18 AM

To: Margaret KKH <margaret@kkimhin.com.sg>; service@ k kim hin (service@kkimhin.com.sg) <service@kkimhin.com.sg>

Subject: RE: Your Ref: 170931/12 (SJR8537C) *Our Ref: CC4/ASM18000151/Kpb3 [ACCIDENT INVOLVING SGM 2083X(AXA) AND SJR 8537C ON 29/12/2017]

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

From: Hsiao Tong (LKKAuto)
Sent: Friday, 8 November 2019 9:00 AM
To: Margaret KKH <margaret@kkimhin.com.sg>; service@ k kim hin (service@kkimhin.com.sg)
<service@kkimhin.com.sg>
Subject: Your Ref: 170931/12 (SJR8537C) *Our Ref: CC4/ASM18000151/Kpb3 [ACCIDENT INVOLVING SGM 2083X(AXA) AND SJR 8537C ON 29/12/2017]

Your Ref: **170931/12 (SJR8537C)**
Our Ref: CC4/ASM18000151/Kpb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGM 2083X(AXA) AND SJR 8537C ON 29/12/2017

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 9,737.00
2. Loss of Rental (9days x \$140.00)	\$ 1,260.00
Total	\$10,997.00

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Your Ref : SGM2083X
Our Ref : 170931/12

Uciao Tong

Madam Goh See Tiang

Correspondence Address :

c/o M/s K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive, #02-20 Sin Ming AutoCity
Singapore 575722

E-mail : claims@kkinhin.com.sg

Date : 11.09.2019

AXA Insurance Pte Ltd
Motor Claims Dept.
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

Dear Sir/Madam

**ACCIDENT INVOLVING SJR8537C AND SGM2083X ALONG JUNCTION OF
SPRINGSIDE AVE AND WALK ON 29.12.2017.**

I am the owner of the m/vehicle SJR8537C which was involved
in the above accident.

My vehicle sustained damages as a result of the said accident and
I am now claiming against you for the followings:-

1. Costs of repairs	\$ 9,737.00
2. Loss of use of vehicle at \$ 180.00 per day for 13 day(s)(REFER CHIN HUI CAR RENTAL)	\$ 2,340.00
3. Police documents/Search fees	\$
4. Surveyor report fee	\$

	Total:	\$ 12,077.00
		=====

Please advise whether you are prepared to settle my claim as
outlined above. As I have yet to settle my repair bill with my
repairers, I hereby authorise my repairers and/or their
representatives to negotiate/compromise settlement of above claim
on my behalf.

Looking forward to hear from you soon.

Yours faithfully,



encl.

TAX CLAIM INVOICE

CO. REG. NO: 199402370D

GST NO: M2-0123250-3

AUTO PTE LTD**金興(龔)汽車私人有限公司**

160 Sin Ming Drive, #02-20,
Sin Ming AutoCity, Singapore 575722
Tel: 6452 7018 Fax: 6458 3895
Email: service@kkinhin.com.sg

NO: 123101

Accident Date : 29-Dec-2017

Date : 11-Sep-2019

Our Ref : 170931 / ANGIE

PAGE : 1

AXA INSURANCE PRIVATE LIMITED
8 SHENTON WAY
#24-01 AXA TOWER
Singapore 068811

FINAL REPAIR BILL FOR TOYOTA CAMRY 2.4G A (2009) SJR8537C

To supply spare parts

To tow accident vehicle to workshop
by normal towingTo remove, cut out damaged parts,
panel beating, welding, align,
refix and to renew affected parts.To dismantle and check front under-
carriages. To replace affected
portions.To conduct front wheel alignment
test.To putty and respray on affected
portions.To focus headlamps. To check front
wiring and lighting operation.

	9,100.00
Add 7% GST :	637.00
Total :	S\$ 9,737.00

Singapore Dollars Nine Thousand Seven Hundred
and Thirty Seven Only

金興(龔)汽車私人有限公司
K. KIM HIN AUTO PTE LTD

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18000151/Kpa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:CYNTHIA

Date : 16-01-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGM 2083X	Veh. Inspected	SJR 8537C
Policy No.	GA024631	Coverage (\$)	0.00
Claim No.	S7M006AV	Excess (\$)	0.00
Assign From		Assign Date	03/01/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA CAMRY	c.c	2362
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	ACV403196812	Colour	METALLIC SILVER
Odometer	147518	Steering	JAMMED
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	LING LONG	3 mm
L/H Front Tyre	215/60 R16	LING LONG	3 mm
R/H Rear Tyre	215/60 R16	MICHELIN	2 mm
L/H Rear Tyre	215/60 R16	MICHELIN	2 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION AND UNDERCARRIAGE.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	29/12/2017	Inspection Date	03/01/2018
Survey held at	K.KIM HIN AUTOMOTIVE PTE LTD 160 SIN MING DRIVE, #02-20 SIN MING AUTOCITY SINGAPORE 575722		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	7 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJR 8537C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER (CONSISTENT)	BENT	✓ 560.00	560.00
2	FRONT BUMPER SIDE RETAINER (LH/RH) @\$75.80 (CONSISTENT)	N/S DISTORTED	✓ 151.60	75.80
10	FRONT BUMPER CLIPS @\$3.90 (CONSISTENT)	NECESSARY	✓ 39.00	39.00
1	N/S FRONT BUMPER FOGLAMP (CONSISTENT)	SERVICEABLE	✓ 300.00	-
1	N/S FRONT BUMPER FOGLAMP COVER AND CHROME RIM (CONSISTENT)	SERVICEABLE	✓ 78.20	-
1	FRONT BUMPER LOWER CENTRE GRILLE (CONSISTENT)	SERVICEABLE	✓ 150.00	-
1	FRONT BUMPER LOGO (CONSISTENT)	NECESSARY	✓ 115.40	115.40
1	FRONT BUMPER TOP SEAL (CONSISTENT)	SERVICEABLE	✓ 80.00	-
1	FRONT GRILLE AND OUTER CHROME	SERVICEABLE	✓ 371.90	-
1	N/S HEADLAMP ASSY (CONSISTENT)	MTG CRACKED	✓ 1,580.00	1,580.00
1	N/S HEADLAMP LOWER BRACKET (CONSISTENT)	TO REPAIR SEE LABOUR	✓ 123.40	-
1	N/S FRONT FENDER (CONSISTENT)	BENT	✓ 801.00	801.00
1	N/S FRONT FENDER INNER SHIELD (CONSISTENT)	DISTORTED	✓ 198.00	198.00
8	N/S FRONT FENDER INNER SHIELD CLIPS @\$3.90 (CONSISTENT)	NECESSARY	✓ 31.20	31.20
1	N/S FRONT FENDER INNER SHIELD RETAINER (CONSISTENT)	NECESSARY	✓ 55.00	55.00
1	N/S FRONT FENDER INNER SHIELD RETAINER CLIP (CONSISTENT)	NECESSARY	✓ 30.00	30.00
1	N/S FRONT SHOCK ABSORBER (CONSISTENT)	BENT	✓ 435.00	435.00
1	N/S FRONT SHOCK ABSORBER MOUNTING (CONSISTENT)	BENT	✓ 190.00	190.00
1	N/S FRONT SHOCK ABSORBER MOUNTING BEARING (CONSISTENT)	NECESSARY	✓ 92.10	92.10
1	N/S FRONT SHOCK ABSORBER STOPPER (CONSISTENT)	DISTORTED	✓ 35.50	35.50
1	N/S FRONT SHOCK ABSORBER COVER (CONSISTENT)	SERVICEABLE	✓ 59.50	-
1	N/S FRONT KNUCKLE ARM (CONSISTENT)	BENT	✓ 549.00	549.00
1	N/S FRONT KNUCKLE ARM BEARING (CONSISTENT)	NECESSARY	✓ 170.00	170.00
1	N/S FRONT BEARING HUB (CONSISTENT)	BENT	✓ 250.00	250.00
1	N/S FRONT LOWER ARM (CONSISTENT)	BENT	✓ 600.00	600.00

Report Ref No. CC4/ASM18000151/Kpa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	N/S FRONT LOWER ARM BALL JOINT (CONSISTENT)	BENT	165.70	165.70
1	N/S FRONT STABILIZER BAR LINKAGE (CONSISTENT)	SERVICEABLE	135.00	-
1	ENGINE MOUNTING -LH (CONSISTENT)	DISTORTED	252.00	252.00
1	ENGINE MOUNTING -RH (CONSISTENT)	CRACKED	455.00	455.00
1	ENGINE MOUNTING -FRONT (CONSISTENT)	DISTORTED	455.00	455.00
1	ENGINE MOUNTING -REAR (CONSISTENT)	DISTORTED	165.00	165.00
1	N/S FRONT TIE ROD (CONSISTENT)	BENT	125.00	125.00
1	N/S FRONT TIE ROD END (CONSISTENT)	BENT	150.30	150.30
1	N/S FRONT DRIVE SHAFT (CONSISTENT)	BENT	1,839.30	1,839.30
1	STEERING RACK AND PINION (CONSISTENT)	BENT / JAMMED	3,175.80	3,175.80
	LESS 25% DISCOUNT		-3,490.98	-3,147.53
			10,472.92	9,442.57
	SPECIAL NETT ITEMS			
1	N/S FRONT TYRE (SN) (CONSISTENT) (30%)	CUT	320.00	66.00
1	N/S FRONT RIM (SN) (CONSISTENT)	DENTED	540.00	540.00
			860.00	606.00
	LABOUR			
	TO TOW ACCIDENT VEHICLE TO WORKSHOP BY NORMAL TOWING.		80.00	50.00
	TO REMOVE ,CUT OUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN ,REFIX AND TO RENEW AFFECTED PARTS.INCLUSIVE OF THE REPAIR OF N/S HEADLAMP LOWER BRACKET .		680.00	400.00
	TO DISMANTLE AND CHECK FRONT UNDERCARRIAGE .TO REPLACE AFFECTED PORTIONS.		240.00	200.00
	TO CONDUCT FRONT WHEEL ALIGNMENT TEST.		80.00	60.00
	TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.		880.00	600.00
	TO FOCUS HEADLAMPS .TO CHECK FRONT WIRING AND LIGHTING OPERATION .		30.00	20.00
			1,990.00	1,330.00
	GRAND TOTAL		13,322.92	11,378.57
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			9,100.00

Report Ref No. CC4/ASM18000151/Kpa3q2



Report Ref No. CC4/ASM18000151/Kpa3q2

A handwritten signature in black ink, appearing to read 'KSC'.

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	57H006AV
Reference	CCA/ASM18000151/Kao3u2
Loss Date	29 December 2017
Report Date	30 Dec 2017 12:00:00 AM
Request Date	3 January 2018
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Direct settlement

Actions

Next Step

Wait for: Approve Invoice









Approve Invoice

Vehicle Information	
Incident Vehicle Registration #	SJB8537C
Make	TPVD TOYOTA
Model	Exact Purpose for which vehicle was being use
Service Address	
8 TAGORE DRIVE, ... 787624	
Primary Contact/Insured	
9 KCH MARKETING PTE LTD 8 TAGORE DRIVE, 787624, Singapore 65521023	
Claim Handler	
LOH Cynthia 6568804843 cynthia.loh@axa.com.sg	

Additional Instructions (1) TP-K Kim Hui ARC (2) Please obtain evidence & Ease with OI before any settlement

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Document Type <input type="text"/> Document SubType <input type="text"/>						
Upload Documents						
NAME	TYPE		SUB-TYPE		AUTHOR	DATE UPLOADED

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (8).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
LKKAdjustment14 (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	17 January 2020
LKK Resurvey Photos 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 October 2019
RENTAL AGREEMENT & RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 October 2019
TP-MANDATE 1A-d0311019.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	31 October 2019
LKK Resurvey Photos 1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 October 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 October 2019
TP ESTIMATE_MARKED/FINALU.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	31 October 2019
OLD Driving License.pdf	Other	Other	LKK AUTO CONSULTANTS PTE LTD (TP)	1 February 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP ESTIMATE- MASKED.pdf	Forms / Claim Documents	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	4 January 2018
 Preliminary Advice.pdf	Forms / Claim Documents	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	4 January 2018
 GA024631-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	LOH Cyntia	3 January 2018
 GA024631-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	LOH Cyntia	3 January 2018
 INSD GIA_SGM42083X.PDF	Reports & Statement	GIA Report	LOH Cyntia	3 January 2018
 SGM42083X GIA REPORT.PDF	Reports & Statement	GIA Report	SHAH Kunal	2 January 2018
 SJR8537C GIA REPORT.PDF	Reports & Statement	GIA Report	SHAH Kunal	2 January 2018
 Accident Involving SJR 8537 C and SGM 42083 X on 291217.msg	Other	Other	SHAH Kunal	2 January 2018