

22/03/2002

ASS. REC. BY:

REF: CS/MSH18000146/Kgbnz Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Ong Shu Xiang of MS24 Date/Time: 02012018 238pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLH 5492 X Insured: Public Liability

at Workshop m/s Supreme Auto Tel: 6452 8211

of 176 Sin Ming Drive #02-01

Policy No: Claim No: 542531 PLY

Sum Insured: Excess:

Make of Veh: D.O.A.
(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time: Person Contacted: Amanda. Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SLH 5492 X - NSA / IN (17001287) / Y DOA: 19012017
	Public Liability - x
11/1/18 @ 230pm	revised to Ong Shu Xiang by email.
1/2 L1 Lyr @ 340d email	Confirmed (Red \$ 2162, 41%)

ASS. REC. BY:

REF:

MSG /

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OO / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLH 5492X Yr Regn: 11, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or A

Make: M E220 c.c. 1950

Colour: M. Blue A/C: Insured / Std / NI / NA

Sp. Reading: 68458 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD 213 00 42A 067 975

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/55R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 3 mm

L/Bal: 3 mm

D.O.A. 22/12/17

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S 1st

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

9/18 File pass to Catherine, no GIA report

2/2/2018

RECEIVED 02 FEB 2018

Date/Time, File Pass to?

11 07/2/2018

Date/Time, File Return to?

2)

: Prell. Report

: Final Report

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee: : Site Insp (\$

: Interview (\$

Tech Invs (\$

Weekend (\$

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

200

Report Format:

MER-TP

Lump Sum / I.B.I. (\$

3100



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18000146/Kqb

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 03-01-2018



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PUBLIC LIABILITY	Veh. Inspected	SLH 5492X
Policy No.		Coverage (\$)	0.00
Claim No.	542531/PLY	Excess (\$)	0.00
Assign From	ONG SHU XIANG	Assign Date	02/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	Inspection Date
Survey held at	SUPREME AUTO SERVICE PTE LTD 176 SIN MING DRIVE #02-01 SIN MING AUTOCARE SINGAPORE 575721

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: 542531/PLY

Date: 11th January 2018

Our Ref: CS/MSG18000146/Kqb

The Motor Claims Department
MSIG Insurance

Attn: Shu Xiang

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SLH 5492X

We thank you for the instruction on 02/01/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 08/01/2018 at the premises of M/s SUPREME AUTO and have the following to report:-

Workshop Estimate Amount	: S\$ <u>4,888.00</u>
Revised Estimate Amount	: S\$ <u>4,192.00</u>
"Check" Items Amount	: S\$ <u>-</u>
Market Value	: S\$ <u>-</u>
LTA Reimbursement Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the o/s front portion.



Comments/ Present Status:

Damages consistent.

Days of repair: 3 days.

We have NOT authorized repair.

Yours faithfully

KONG SENG CHEONG
Licensed Appraiser

Survey Department Check List (Case Handler)

Reference No. :

Policy Type: OD (TP) / TP RES / TL / EVA

Case Handler

Typist

Admin (Cath): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Surveyor (Kenneth): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓			
✓			

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

✓			
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Check By:

Case Handler

Date

07/01/18

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 11 January, 2018 2:30 PM
To: 'Ong Shu Xiang'; assignments
Cc: SUR
Subject: RE: New Matter: Survey on SLH5492X - MSIG Ref: 542531 PLY
Attachments: CSMSG18000146Kqb.pdf

Dear Shu Xiang,

Enclosed herewith preliminary advice of SLH 5492X.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Shu Xiang [mailto:shuxiang_ong@sg.msig-asia.com]
Sent: Wednesday, 3 January, 2018 2:31 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: New Matter: Survey on SLH5492X - MSIG Ref: 542531 PLY

Dear Catherine

Thanks for your update.

Happy new year to you and the rest of the team too!

Ong Shu Xiang
Executive, Claims Services
D: +65 6643 1337 | F: +65 6643 1349 | shuxiang_ong@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: 03 January 2018 2:23 PM
To: Ong Shu Xiang <shuxiang_ong@sg.msig-asia.com>; ASSIGNMENTS@LKKAUTO.COM
Cc: 'SUR' <sur@lkkauto.com>
Subject: RE: New Matter: Survey on SLH5492X - MSIG Ref: 542531 PLY

Catherine Chong (LKK Auto)

From: Ong Shu Xiang <shuxiang_ong@sg.msig-asia.com>
Sent: Tuesday, 2 January, 2018 2:38 PM
To: ASSIGNMENTS@LKKAUTO.COM
Subject: RE: New Matter: Survey on SLH5492X - MSIG Ref: 542531 PLY
Attachments: 02012018143209-0001.pdf

Dear Sirs

We are enclosing the pictures of the damages sustained by SLH5492X for your attention.

We look forward to receiving your advice soon.

Ong Shu Xiang
Executive, Claims Services
D: +65 6643 1337 | F: +65 6643 1349 | shuxiang_ong@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

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A Member of **MS&AD** INSURANCE GROUP

From: Ong Shu Xiang
Sent: 02 January 2018 2:37 PM
To: ASSIGNMENTS@LKKAUTO.COM
Subject: New Matter: Survey on SLH5492X - MSIG Ref: 542531 PLY

Dear Sirs

This is a new matter.

We will like LKK to arrange for a survey on SLH5492X on a Without Prejudice basis.

Briefly, the third party's vehicle was parked at the road side (parallel parking lot) facing another vehicle when our Insured's ladder fell diagonally across the two vehicles. See attached first two pictures for a general view of the location of accident and ladder for better appreciation.

We are enclosing the repair quotation for your perusal. Will send you the pictures showing the damages sustained by SLH5492X separately due to file size constraint.

Please let us have your advice regarding repair costs and if the damages sustained by SLH5492X is consistent with the circumstances of accident.

Thank you.

Ong Shu Xiang
Executive, Claims Services
D: +65 6643 1337 | F: +65 6643 1349 | shuxiang_ong@sg.msig-asia.com



Insurer Claims
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2016

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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



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CONFIDENTIALITY NOTICE

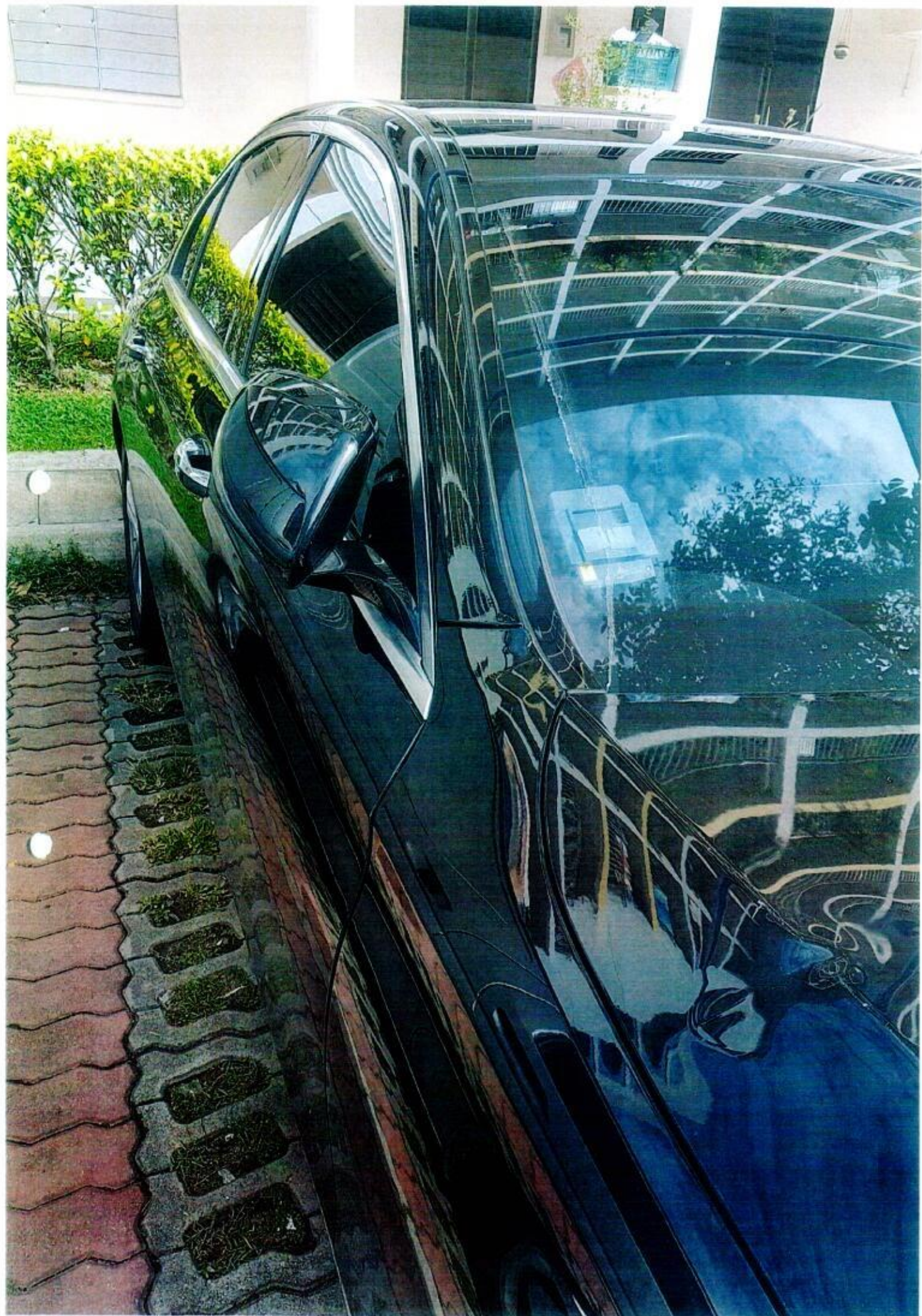
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SUPREME AUTO SERVICE PTE LTD

176 SIN MING DRIVE #02-01 SINGAPORE 575721
TEL: 6452 8211 FAX: 6451 7420

ESTIMATE

MSIG INSURANCE(SINGAPORE) PTE LTD

c/o 46 Lenton Plain
Singapore 786548

Not Authorized
Call 6154 83050
Permy B4 permy
3 days

Date: 2/1/2018

QUANTITY	PARTICULARS	AMOUNT (\$)
	RE: Mercedes Benz / SLH5492X	
1 pc	front bonnet <i>(Aluminium) 2100</i>	<i>h</i> 2,292.00 ✓
1 pc	front bonnet isolator	<i>h</i> 486.00 X
1 pc	front fender R/H <i>(Aluminium)</i>	<i>h</i> 980.00 ✓
	Sub-total	3,758.00
	To remove and replace all the parts mentioned above, knocking and straighten up the necessary affected areas.	500.00 <i>400</i>
	To spray painting on affected areas.	600.00 <i>500</i>
	To check wiring system.	30.00 <i>20</i>
	total	4,888.00
<div style="border: 1px solid blue; padding: 10px;"> <p><u>LKK Auto Consultants</u> hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: Date:</p> </div>		

SUPREME AUTO SERVICE PTE LTD

176 SIN MING DRIVE #02-01 SINGAPORE 575721
TEL: 6452 8211 FAX: 6451 7420

ESTIMATE

MSIG INSURANCE(SINGAPORE) PTE LTD

c/o 46 Lenton Plain

Singapore 786548

Date: 4/1/2018

QUANTITY	PARTICULARS	AMOUNT (\$)
	<u>RE: Mercedes Benz / SLH5492X /Supplementary</u>	
1 pc	roof top moulding R/H <i>205.00</i>	<i>SCR/ut</i> 380.00 ✓
	Total	380.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18000146/Kqbn2

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 05-02-2018



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PUBLIC LIABILITY	Veh. Inspected	SLH 5492X
Policy No.		Coverage (\$)	0.00
Claim No.	542531/PLY	Excess (\$)	0.00
Assign From	ONG SHU XIANG	Assign Date	02/01/2018

2. Vehicle Particulars & Condition

Make & Model	MERCEDES E220 (A)	c.c	1950
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WDD2130042A067975	Colour	METALLIC BLACK
Odometer	68458	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55 R17	CONTINENTAL	3 mm
L/H Front Tyre	225/55 R17	CONTINENTAL	3 mm
R/H Rear Tyre	225/55 R17	CONTINENTAL	4 mm
L/H Rear Tyre	225/55 R17	CONTINENTAL	4 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	22/12/2017	Inspection Date	08/01/2018
Survey held at	SUPREME AUTO SERVICE PTE LTD 176 SIN MING DRIVE #02-01 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLH 5492X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT BONNET (ALUMINIUM)	BENT	2,292.00	2,100.00
1	FRONT BONNET ISOLATOR	SERVICEABLE	486.00	-
1	FRONT FENDER R/H (ALUMINIUM)	BENT	980.00	980.00
1	ROOF TOP MOULDING R/H (ADDITIONAL)	SCRATCHED / CUT	380.00	265.00
	LESS 10% DISCOUNT		-	-334.50
			4,138.00	3,010.50
<u>LABOUR</u>				
	TO REMOVE AND REPLACE ALL THE PARTS MENTIONED ABOVE, KNOCKING AND STRAIGHTEN UP THE NECESSARY AFFECTED AREAS.		500.00	400.00
	TO SPRAY PAINTING ON AFFECTED AREAS.		600.00	500.00
	TO CHECK WIRING SYSTEM.		30.00	20.00
			1,130.00	920.00
GRAND TOTAL			5,268.00	3,930.50
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,100.00

Report Ref No. CS/MSG18000146/Kqbn2


KONG SENG CHEONG

Licensed Appraiser

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