

CC 3/CTI1800

LKK:

IDAC:

INS. CASE OWNER:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

DATE / PIC

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PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Global Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

SS

128.40

Loss of Rental (LOR):

SS

106.81

(

days) x 106.81

Loss of Use (LOU):

SS

50.00

(\$

50 x

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOP only

LOU only

LOR + LOU

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GIA/LTA Search

SS

7.49

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

292.70

Global Sum SS: 290.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

290.00

Name 1:

COMFORTDELGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18000126/K1ub3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 03-01-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SBY 74G	Veh. Inspected	SHC 3347U
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	28/12/2017	Inspection Date	02/01/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

A member of COMFORT DELGRO

Date/Time: 02.01.2018 14:35 Page : 1

Team: ARC Repair TP(CLSO)1 JOB CARD Sales Order: JC NO.305102779

CUSTOMER		REGN NO	MILEAGE
MS 7010045		SHC3347U	
CUSTOMER NO. 383 SIN MING DRIVE		MAKE	FUEL
Singapore SINGAPORE 575717		HYUNDAI	E.....1/2.....F
(R) 65508755 (O)		MODEL	DATE/TIME IN
(P)		SONATA	02.01.2018 14:01
		YR OF MANU	TARGET DATE
		29.01.2011	
		CHASSIS CODE	COMPLETION DATE/TIME:
		KMHET41VMBA805567	

COUNT CARD NO.

JOB DESCRIPTION

Accident Date: 28.12.2017
NATURE: 3P 28.12.2017

LABOR CODE	DESCRIPTION
CHRAA - Left Side Mirror	
LCK / Rahim -	

CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHC3347U LARRY

Vehicle No.: SHC3347U

Larry Ng

Signature/Date Name of Service Advisor Date

returned to Service Reception upon collection

To be kept by Security Guard



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CTI18000126/K1ub3

Date: 03.01.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC3347U

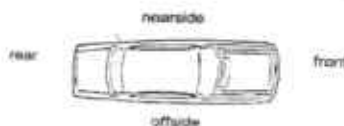
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 02.01.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	686.40
Revised Estimate Amount	: S\$	120.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 1 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC3347U

MAKE : HYUNDAI

MODEL : SONATA

Date : 02.01.2018

Qty	Parts Description / Labour	Type	Unit Price	Amount
1	Left Side Mirror <i>X repair</i>			\$ 545.50
SUB TOTAL				\$ 545.50
LESS 20%				109.10
DISCOUNTED TOTAL				\$ 436.40
				\$ 0.00
Labour Charge				
Panel Beating				\$ 100.00 <i>50</i>
Spray Painting Charge				\$ 100.00 <i>50</i>
Wiring Charge				\$ 50.00 <i>20</i>
TOTAL LABOUR				\$ 250.00
ESTIMATE TOTAL				\$ 686.40

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Page 1 of 1

Larry Ng

Calvin LKK

2/1/18

1 Day

4/5

After Repair photo

150sh

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party supply is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Our Job Ref No. : 305102779

Date : 05/01/18

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8158

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHC3347U

Date of Accident: 28.12.2017

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA SBY74G
2. The finalized amount shall be:
 - (a) Spare Parts after List discount /
 - (b) Labour Charges \$120.00
 - Total for Part-By-Part Repair Cost \$120.00
 - (c.) Lumpsum Repair (if applicable)
 - Total for Lumpsum repair cost after Less: _____
 - Final Lumpsum Repair cost _____
3. Estimated normal period for repairs: 1 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and
finalized amount

Signature : 

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8158

Signature : 

Name : Kaki

Date : 10/1/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305102779
REGN NO : SHC3347U
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : SONATA
DATE OF REGN : 29.01.2011
DATE/TIME IN : 02.01.2018 14:01
ACCIDENT DATE : 28.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 L	PANEL BEATING	50.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	50.00
0002 17-01	WIRING CHARGE	20.00

SUB-TOTAL : 120.00

TOTAL : 120.00

AUTHORISED : YES / NO

MVA NAME & SIGNATURE
DATE :

SURVEYOR NAME & SIGNATURE
DATE :

CHINA

~~NOTE~~

POA: 28.12.17

MODEL : SONATA

Date : 02.01.2018

~~100.00~~ 50
~~100.00~~ 50
~~50.00~~ 20

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Larry Ng

Calvin L. K. M.

2/1/18

1 Day

45

After Repetition

LKK Auto Consultants hence notify the Repairer of the following:

- To restore before a restore (undo)
- To display change part and ...
- Parts prices are not set to ...
- This party is ...
- No ...
- ...

Acknowledgements

Sinnat, H.

Notizen

Shu Pei (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 16 January 2018 2:07 PM
To: Thin Thin (LKKAUTO); Jas Khine (LKKAUTO); Admin A; Hsiao Tong (LKKAUTO)
Cc: Alfred Toh; Lucas Lee; Chong Boon Sen; Hwang Shiang Yi; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); Bryan Ang (LKKAUTO)
Subject: ALLEGED ACCIDENT INVOLVING SBY74G & SHC3347U ON 28 DECEMBER 2017 ALONG CAIRNHILL CIRCLE (SNM18D00102C02/4) - LKK REF: CC3/CTI18000126/K1ub3
Attachments: REPORT OF SBY74G.pdf; SEARCH BY NRIC.pdf; SEARCH BY VEHICLE NUMBER.pdf

LKK REF: CC3/CTI18000126/K1ub3
CTI REF: SNM18D00102C02/4 (SBY74G)

Dear Thin Thin

We refer to our earlier email pertaining to the above matter.

It is noted that the third party driver has a long chain of accidents.

Please assist to check with attending whether it would be fruitful to conduct investigation on the accident.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6183
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Claims Dept of CTI
Sent: Tuesday, January 16, 2018 12:42 PM
To: Alice Ho <alicembpl@gmail.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: generalmbpl@gmail.com; Charlie Koh <charliembpl@gmail.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alice Ng <alice.ng@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Irene Ho <irene.ho@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Olivia Lau <olivialau@lkkauto.com>

Subject: RE: ALLEGED ACCIDENT INVOLVING SBY74G & SHC3347U ON 28 DECEMBER 2017 ALONG CAIRNHILL CIRCLE (SNM18D00102C02/4) - LKK REF: CC3/CTI18000126/K1ub3

LKK REF: CC3/CTI18000126/K1ub3
CTI REF: SNM18D00102C02/4 (SBY74G)

Dear Thin Thin

We refer to the above matter.

Attach herewith mutual client's SAS report for your attention and necessary action.

Please assist to contact Insured driver for the video footage as it was not attached in SAS report (Merimen) as he claimed that there was NO accident.

We await your advice in due course.

Boon Sen shall be in-charge for this claim

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6183
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Alice Ho [<mailto:alicembpl@gmail.com>]
Sent: Tuesday, January 16, 2018 11:56 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: generalmbpl@gmail.com; Charlie Koh <charliembpl@gmail.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Alice Ng <alice.ng@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Irene Ho <irene.ho@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>
Subject: Re: ALLEGED ACCIDENT INVOLVING SBY74G & SHC3347U ON 28 DECEMBER 2017 ALONG CAIRNHILL CIRCLE (SNM18D00102C02/4)

Hi Alfred

Thank you for your reply.

According to my insured , her husband has went down to workshop to file a report already , so can you check with the workshop again and update me

Thanks & Regards,

Alice Ho
Meta Agency Pte Ltd
1 Yishun Industrial Street 1
#05-30 A'Posh Bizhub
Singapore 768160

Tel : 6334 6210 (Ext 104)
Fax : 6334 6617
Mobile : 9800 3976
Email : alicembpl@gmail.com
Website : www.cheapcarinsurance.com.sg
Travel : <http://www.singaporetravelinsurance.com/>

On Tue, Jan 16, 2018 at 11:25 AM, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

LKK'S REF: CC3/CTI18000126/K1ub3

CTI'S REF: SNM18D00102C02/4 (SBY74G)

INSURED: HUANG HUI HUI SHERRY

DRIVER: CHIA CHUAN CHEONG

Police Report filed: 15 January 2018

ATTN: ALICE HO

Dear Ms Ho

We refer to your email pertaining to the above matter.

Please assist to **notify Insured to file Accident Report** (bring along the police report together with driving licence and NRIC and provide the video footage – available as advised in Mr Chia Chuan Cheong's Police Report) **at M/s LKK Auto Consultants Pte Ltd OR any of China TaiPing Insurance's Authorized Workshop (Reporting Centre)** IMMEDIATELY to enable us to handle the third party property claim against her Motor Insurance Policy on her behalf.

Aside to Thin Thin, please assist to look into the matter.

Aside to Lucas (Irene Tay), please keep track on the matter.

Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road

#15-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

TEL: +65 6389 6116

FAX: +65 6224 7175/6224 7478

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Alice Ho [mailto:alicembpl@gmail.com]

Sent: Tuesday, January 16, 2018 10:38 AM

To: Irene Ho <irene.ho@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; generalmbpl@gmail.com; Charlie Koh <charliembpl@gmail.com>; Alice Ng <alice.ng@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: Re: FW: HUANG HUI HUI SHERRY / SBY74G / DMPCSN3039681701

Hi Irene

I have not receive any reply from Claim Department, client is have disappointed to the whole incident as she said she did not involve with any accident, she has lodged a police report yesterday , kindly find the attachment

Thanks & Regards,

Alice Ho

Meta Agency Pte Ltd

1 Yishun Industrial Street 1

#05-30 A'Posh Bizhub

Singapore 768160

Tel : 6334 6210 (Ext 104)

Fax : 6334 6617

Mobile : 9800 3976

Email : alicembpl@gmail.com

Website : www.cheapcarinsurance.com.sg

Travel : <http://www.singaporetravelinsurance.com/>

From: Alice Ho [mailto:alicembpl@gmail.com]

Sent: Monday, 15 January, 2018 11:50 AM

To: Irene Ho <irene.ho@sg.cntaiping.com>

Cc: generalmbpl@gmail.com

Subject: HUANG HUI HUI SHERRY / SBY74G / DMPCSN3039681701

Hi Irene

My client has received the claim letter , below is the email from my client

Please advice .

As spoken, there was no accident involved hence we are unable to file a report.

I have no idea how a taxi driver without details am able to file a report of accident.

On 28 Dec, my Husband exited from CTE and has to filter to right lane. The taxi driver, instead of giving way, accelerated. Hence, my Husband has no choice but to go to the vehicle in front which gave way to him.

I am unsure of how a fictitious accident can be reported.

Please do help me settle this as we are unable to go down to the workshop.

Thanks,

Regards,

Sherry

Alice Ho

Meta Agency Pte Ltd

1 Yishun Industrial Street 1

#05-30 A'Posh Bizhub

Singapore 768160

Tel : 6334 6210 (Ext 104)

Fax : 6334 6617

Mobile : 9800 3976

Email : alicembpl@gmail.com

Website : www.cheapcarinsurance.com.sg

Travel : <http://www.singaporetravelinsurance.com/>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

COMFORTDELGRO ENGINEERING

Our Ref : T 1217 / SHC3347U /WT(st)
Your Ref : _____
Date : 12-Jan-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199500049W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Yishun Industrial Park A
Singapore 768732

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC3347U YOUR INSURED SBY 74G
AND OTHER _____ ON 28.12.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC3347U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SBY 74G we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 128.40
2	<u>2</u> days Loss of Rental @ \$ 106.81 per day	\$ 213.62
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation Fees	\$ -
Sub Total :		\$ 349.51

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims :		\$ 509.51

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 8 pcs.
b) LTA search slip/s of : SBY 74G
c) GIA / Police report/s of : SHC3347U
d) Letter of authority from owner / hirer / operator
() Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
() Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18000126/K1ub3

30 MAY 2018

HUANG HUI HUI SHERRY
BLK 127C KIM TIAN ROAD
#32-543
SINGAPORE 163127

Dear Sir/Madam,

ACCIDENT INVOLVING SBY 74G & SHC 3347U ON 28/12/2017

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
Fax: 6741 4108
Email: thinthin@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHC3347U , SBY74G
CAIRNHILL CIRCLE TWDS ORCHARD****ON 28-Dec-17 15:30**

I / We

NG HIN WOO(Hirer) NRIC No.: **S1125028I**

and/or

(Relief) NRIC No.:

Taxi Number

SHC3347U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

28-Dec-2017

Name of Hirer

NG HIN WOO

Hirer NRIC

S1125028I

Signature :



Address

**111 BISHAN STREET 12 #03-156
570111**

Contact No.

91847118

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3039681701

Claim No : SNM18DC0102C02/4

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$ 290.00

Singapore Dollars Two Hundred and Ninety Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 3347U

Insured Vehicle No. : SBY 74G

Date of Loss : 28/12/2017

Place of Accident : CAIRNHILL CIRCLE TOWARDS ORCHARD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HUANG HUI HUI SHERRY

Driver Name : CHIA CHUAN CHEONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Global Sum	:	S\$ 290.00
Total	:	S\$ 290.00

CLAIMS ADJUSTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 639922

Claimant Name : COMFORT TRANSPORTATION PTE LTD NRIC No : _____

Signature :



Date :

8.6.18

All personal injuries and damages arising therefrom are excluded from the ambit and application of this document

Please forward your cheque made payable to,
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3347U

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
29.01.2011

CHASSIS CODE
KMHET41VMB805567

INV. NO/DATE
91350930 11.01.2018

JOB NO.
305102779

ODOMETER READING

DATE/TIME IN
02.01.2018 14:01

Description : 3P 28.12.2017

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001	L	PANEL BEATING	50.00	50.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	50.00	50.00
0003	17-01	WIRING CHARGE	20.00	20.00
SUB-TOTAL			:	120.00

ComfortDelGro Engineering Pte Ltd
Member of COMFORTDELGRO

Head Office:
1 Braddell Road
Singapore 579701

Please note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91350930	128.40	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC3347U

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
29.01.2011

CHASSIS CODE
KMHE741VMBA805567

INV. NO/DATE
91350930 11.01.2018

JOB NO.
305102779

ODOMETER READING

DATE/TIME IN
02.01.2018 14:01

Items total	120.00
Add GST @ 7.000 %	8.40
Invoice amount	128.40

Issued by : CHEWBEELENG 11.01.2018 09:06:33
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
Member of COMFORTDELGRO

Head Office:
Braddell Road
Singapore 579701

Please note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91350930	128.40	

Our Ref: CT17120986

Date: 10 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/12/2017 @ 15:30 hrs
ALONG CAIRNHILL CIRCLE TWDS ORCHARD
INVOLVING SBY74G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3347U** (the "Taxi"). The Taxi was hired to **NG HIN WOO IC NO S1125028I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurer**Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name**

SBY74G 28 Dec 2017 / 14:40:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#) [OK](#)

Thank you



Goh Cheng Chuan Andrew Cornelius has successfully logged out.

Your last login date and time was 29 Dec 2017, 08:35:05.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

<u>S/No.</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(S\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SBY74G	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	29 Dec 2017 / 08:36:00
2	Vehicle	SBY74G	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	29 Dec 2017 / 08:35:20



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18000126/K1ub3q2		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 19-06-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SBY 74G	Veh. Inspected	SHC 3347U	
Policy No.	DMPCSN3039681701	Coverage (\$)	0.00	
Claim No.	SNM18D00102C02/4	Excess (\$)	0.00	
Assign From		Assign Date	02/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI SONATA	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	KMHET41VMBA805567	Colour	BLUE	
Odometer	162932	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	MAXXIS	7 mm	
L/H Front Tyre	215/60 R16	MAXXIS	7 mm	
R/H Rear Tyre	215/60 R16	MAXXIS	7 mm	
L/H Rear Tyre	215/60 R16	MAXXIS	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S WING MIRROR. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	28/12/2017	Inspection Date	02/01/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		1 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6258 3561 FAX: 6258 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 3347U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	LEFT SIDE MIRROR	TO REPAIR SEE LABOUR	545.50	-
	LESS 20% DISCOUNT		-109.10	-
			436.40	-
	<u>LABOUR</u>			
	PANEL BEATING INCLUSIVE OF THE REPAIR OF LEFT SIDE MIRROR .		100.00	50.00
	SPRAY PAINTING CHARGE.		100.00	50.00
	WIRING CHARGE .		50.00	20.00
			250.00	120.00
	GRAND TOTAL		686.40	120.00
RECOMMENDED COST OF REPAIRS				120.00

Report Ref No. CC3/CTI18000126/K1ub3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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