INS, CASE OWNER:	CC 6 / AIG1 800 0	117, ANG	3//V LEKE	
Surveyor APPLAN	DOI: ASSIGNME	1 1 0	/Time:	Ville
Insured Vehicle No. Name of Insured	4666k	Claim No. :	stered in Merimen:	-3/1/18-
Insured Tel No.  Excess Sec II :SS  Is driver the owner? (YES / NO )	D.O.A : 31 W.) Nature of Accident :	Policy No. : Make / Model ; Place of Accident :	lavingo	Road
If NO, Driver Name / Age : Driver Tel No. :	(V/L: YES / NO )	OI GIA REPORT: Y Insured Liability :		REPORT: YES / NO al ? Yes / No
INSRS: WSP. MAT. Tel: Liability: RMKS: RMKS:	ity:	INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:
5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	str 466/-	Non Non Non	GE -Reporting ltr (1st): -Reporting ltr (2nd): -Reporting ltr (Final): fication ltr (if non-pic	
(9)11/18-01 / GIA			Ol: r call ltr to Ol: umentation Check I	ist: Handler Typist
3/8/11 0/0/19 - ~ 18 xx10	WHIM W	Afte	fication ltr (if non-pic r call ltr to OI: horisation To Act.	kup)
3/5/19 -> Checked w	the Bornard: SCZAG	Olok Fina Car	ase Voucher: I Repair Bill: Rental Invoice: ring Invoice	
19/5/19 - DV sust	1 truntur	LTA Mec PIR	/ GIA : lical Bill: ndate/Reject Instruc	tion:
PRELIMINARY ADVICE Date/Time:	Sent By:		ment Breakdown Fo t-Repair Photos: ers:	orm;
Repair Cost: S\$ ( FINAL SETTLEMENT Date/Time:	Confirm with:  days) Reduction;  Confirm with ( ) U.2	% Em	nfirm by:	eil Call
Final Liability:	days)  days)	-	or B 28, Ass. Lia	
Loss of Income (LOI):   S\$ (\$ x	days) LOR + LOI [Tick only one]	no	laim status: Norths	I/Reject/Private Settle
Disbursement: SS — Legal Cost SS — Total: SS 177 49 FINAL PAYMENT Date/Time:	(e.g. Tow/ Independent )  Global Sum SS: \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	2) I 3) S	teport Format: Survey fee:	3200
Payce 1: SS   250-00  Payce 2 (Stoke if N.A.) SS  Payer 3 (Stoke if N.A.) SS	Name 1: New Huck 1 Name 2: Name 3:	Teck Motor		



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	rnationale Des Experts En Auton	nobile	
AIG	ASIA PACIFIC INS	SURANCE PTE LTD	Ref : CC6/AIG18000	117/Aua3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date: 03-01-2018			
1.		Policy Particu	lars :- THIRD PARTY CLA	IM	
	Insured Veh.	SKZ 4666K	Veh. Inspected	SJX 5153P	
	Policy No.		Coverage (\$)	0.00	
	Claim No.		Excess (\$)	0.00	
	Assign From		Assign Date	03/01/2018	
2.		Vehicle I	Particulars & Condition		
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
Chassis No.			Colour		
Odometer -		Steering			
Brakes		Modification			
	General				
3.	والأنتوامي	Co	nditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Desc	ription of Damages		
5.		Ge	neral Information		
	Accident Date	31/12/2017	Inspection Date	02/01/2018	
	Survey held at	NEW HOCK TECK MOTOR PTE LTD			
		1 KAKI BUKIT AVENUE 6 : SINGAPORE 417883	#01-43 AUTOBAY @ KAKI BU	KIT	
5a.			Remarks		

Tech Inys S

Weakeng S

Report Format :

Lump Sum / I.B.I: (5)



# 新福德車廠私人有限公

### NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883 Email: admin@nhtmotor.com Website: www.nhtmotor.com Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

MARJUNI BIN SUKI Blk 1 Kaki Bukit Ave 6 # 01-43 Singapore 417883

TPA16 Thin Thin

Accident date: 31/12/2017

Estimated repair cost for vehicle no: SJX5153P TOYOTA ALTIS 1.6 A '05

S/n	Qty	Items	U/price	Amount	
1	1	Front Bumper Octob	\$378.65		
2	8	Front Bumper Clip ~	\$6.50	\$52:00	
3	1	Front Bumper Lower Spoiler (Nett)		\$680.00	
4	1	Front L/H Bumper Side Retainer		\$83.90	
5	1	Front L/H Bumper Fog Lamp		\$374.10	
6	1	Front L/H Head Lamp couled			
7	1	Front L/H Fender Page			
8	1	Front L/H Rim Let	\$650.00		
9	1	Front L/H Tyre Not Ave \$35		\$350.00	
10	1	Front L/H Lower Arm	\$581.90		
11	1	Front L/H Knuckle Arm		\$561.10	
12	1	Front L/H Knuckle Arm Bearing HP		\$191.60	
13	1	Front L/H Shock Absorber # ~ \$38		\$381.90	
14	1	Front L/H Drive Shaft 2 And	L/H Drive Shaft 2 Ad \$1,712.4		
15	1	Front Steering Rack		\$1,822.90	

156880 Subtotal :-\$8,545.50

03/01/2018

SW 400 1176.60

#### Labour charges

To remove & refit front lower spoiler		\$380.00
To remove & refit front L/H undercarriage		\$380.00 223
To remove & refit front drive shaft & steering rack		\$450.00 X
To check wheel alignment		\$150.00 80
To check wiring		\$100.00 30
Tuff kote	(330	\$150.00
Panel beating		\$800.0040
Spray painting		\$800.00 60

Subtotal :- \$3,210.00

Total:-\$11,755.50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before latter scray painting
- To display damaged parts) during resurvey
- Third party survey is on a "Without Prejudice" basis.
- No dega modification(s) is allowed.
- Supplementary deminimust be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Dote:

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Singapore NRIC

Owner ID:

7748E

Vehicle Details

Vehicle No.:

SJX5153P

Vehicle to be Exported:

No

Intended De-registration Date:

02 Jan 2018

Vehicle Make:

TOYOTA

Vehicle Model:

COROLLA 1.6

Primary Colour:

Grey

Manufacturing Year:

2005

Engine No.:

3ZZ4523384

Chassis No.:

MR053ZEC107104220

Maximum Power Output:

81.0 kW (108 bhp)

Open Market Value:

\$16,772.00

Original Registration Date:

22 Nov 2005

First Registration Date:

22 Nov 2005

Transfer Count:

4

Actual ARF Paid:

\$18,450.00

Intended PARF Rebate Details

PARF Eligibility:

Forfeited

PARF Eligibility Expiry Date:

PARF Rebate Amount:

\$0.00

Intended COE Rebate Details

COE Expiry Date: 21 Nov 2020

COE Category: A - Car (1600cc & below)

COE Period(Years): 5

PQP Paid: \$28,292.00

COE Rebate Amount: \$16,330.00

Total Rebate Amount: \$16,330.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be deregistered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 02 Jan 2018

ОК

### **NEW HOCK TECK MOTOR PTE LTD**

Our Ref : NPI1804-0067/ SJX5153P

Your Ref : SKZ4666K

Date : 11th April 2018

1 Kaki Bukit Avenue 6

Blk C #01-43 Autobay@KB

2,547,45

Singapore 417883

AIG ASIA Pacific Insurance Pte Ltd

78 Shenton Way, AIG Buillding, #09-16 Singapore 079120

Dear Sirs,

#### RE: ACCIDENT INVOLVING SJX5153P & SKZ4666K AT GRANGE RD ON 31.12.2017, 13:45HRS

We are instructed by MARJUNI BIN SAKI to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle SJX5153P was damaged by vehicle SKZ4666K driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 2,300.00
2) Loss of Use for 04 days	\$ 240.00
3) LTA Search Fees	\$ 7.45

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum \$2,547.45 made payable to us, NEW HOCK TECK MOTOR PTE LTD in the next 14 days.

Yours faithfully,

NEW HOCK TECK MOTOR PTE LTD

#### Hsiao Tong (LKKAuto)

From:

Chloe <chloe@nhtmotor.com>

Sent:

Saturday, 4 May 2019 10:08 AM

To:

Hsiao Tong (LKKAuto) Admin nht; Admin A

Subject:

Re: SJX5153P CLAIMING SKZ4666K DOA 31.12.17 \*\*\* LKK REF:

CC6/AIG18000117/Apa3

\*Without Prejudice\*

Dear Hsiao Tong,

We would like to accept the offer and close this case at \$1,250.

Thank you.

Best Regards,

# Chloe Chew

#### NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay@Kaki Bukit 5(417883) Tel: 6747 9241 Fax: 6741 7276

On Sat, May 4, 2019 at 10:01 AM Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>> wrote: Without Prejudice (save as to costs)

Dear Sirs/Mdm.

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$1,250.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards, Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Admin nht <admin@nhtmotor.com> Sent: Friday, 3 May 2019 12:29 PM To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Cc: Admin A <admin-a@lkkauto.com>; Chloe <chloe@nhtmotor.com> Subject: Re: SJX5153P CLAIMING SKZ4666K DOA 31.12.17 \*\*\* LKK REF: CC6/AIG18000117/Apa3 Without Prejudice - Urgent (resend) Hi Hsiao Tong The claim has been outstanding for more than 12 months, please kindly expedite for close case, thanks. Your reply much appreciated. Best Regards, Sukyi Chong New Hock Teck Motor Pte Ltd 1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276

ži.					
On Wed, Apr 1	7, 2019 at 3:34 PM	Admin nht <admir< td=""><td>@nhtmotor.com</td><td>wrote:</td><td></td></admir<>	@nhtmotor.com	wrote:	
Without Preju	dice - Urgent (rese	end)			
Hi Hsiao Tong					
The claim has	been outstanding	for more than 12 n	nonths, please kind	dly expedite for cl	ose case,
Your reply mu	ch appreciated.				
Post Posseds					
Best Regards, Sukyi Chong					
	k Motor Pte Ltd				
1 Kaki Bukit A	ve 6 Blk C #01-43 A	utobay @ Kaki Buk	kit S(417883)		

On Wed Apr 3	2019 at 10:54 AM Admin nht <admin@nhtmotor.com> wrote:</admin@nhtmotor.com>
Without Prejud	fice - Urgent
Hi Hsiao Tong	
The claim has b	peen outstanding for more than 12 months, please kindly expedite for close case,
Your reply muc	h appreciated
Your reply muc	h appreciated.
Your reply muc	th appreciated.
Your reply muc	th appreciated.
Your reply muc	th appreciated.
	th appreciated.
	th appreciated.
Best Regards,	th appreciated.
Best Regards, Sukyi Chong	
Best Regards, Sukyi Chong New Hock Teck	Motor Pte Ltd

t .			
On Wed, Mar 6, 2019 at 5:39 PM Chloe <	chloe@nhtmotor.com	<u>n</u> > wrote:	
*URGENT*			
Dear Hsiao Tong,			
Deal Histor Tong,			
Please refer to email dated Mon,	Dec 10, 2018,	1:10 PM to see or	ur counter offer.
I hope to get a reply asap as this case. Thank you.	se has been dragge	d for too long for o	er one year already.
On Thu, Feb 21, 2019 at 12:29 PM Admi	n nht <admin@nhtm< td=""><td>otor.com&gt; wrote:</td><td></td></admin@nhtm<>	otor.com> wrote:	
Without Prejudice - Gentle Reminder			
without riejudice - Gentle Reminder			
Hi Hsiao Tong			

Please kindly advice us the status, thanks.
Best Regards,
Sukyi Chong
New Hock Teck Motor Pte Ltd
1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)
Tel: 6747 9241 Fax: 6741 7276
On Fri, Feb 15, 2019 at 9:33 AM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a> > wrote:
Without Prejudice - Gentle Reminder
Hi Hsiao Tong
Refer our email dd10.12.18 & 21.12.18 there was no reply from you.
Please kindly advice us the status, thanks.

Refer our email dd10.12.18 & 21.12.18 there was no reply from you.

Best Regards,
Sukyi Chong
New Hock Teck Motor Pte Ltd
1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)
Tel: 6747 9241 Fax: 6741 7276
On Tue, Jan 29, 2019 at 1:16 PM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a> > wrote:
Without Prejudice - Gentle Reminder
Hi Hsiao Tong
Refer our email dd10.12.18 & 21.12.18 there was no reply from you.
Please kindly advice us the status, thanks.
Best Regards,
Sukyi Chong
New Hock Teck Motor Pte Ltd
1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

On Thu, Jan 17, 2019 at 1:18 PM Admin nht <admin@nhtmotor.com> wrote: Without Prejudice - Gentle Reminder Hi Hsiao Tong Refer our email dd10.12.18 & 21.12.18 there was no reply from you. Please kindly advice us the status, thanks. Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

Tel: 6747 9241 Fax: 6741 7276

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276

On Thu, Jan 3, 2019	at 10:38 AM Admin	nht <admin@nh< td=""><td>tmotor.com&gt; wrote:</td></admin@nh<>	tmotor.com> wrote:
Without Prejudice			
Hi Hsiao Tong			
72794 1270000			0.20
Refer our email dd1	0.12.18 & 21.12.18	3 there was no re	ply from you.
Please kindly advice	us the status, than	ks.	
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			- 11

On Fri, Dec 21, 2018 at 10:35 AM Admin nht <adm< th=""><th>nin@nhtmotor.com&gt; wrote:</th></adm<>	nin@nhtmotor.com> wrote:
Without Prejudice	
Hi Hsiao Tong	
Refer our email dd10.12.18 there was no reply fr	rom you.
Please kindly advice us the status, thanks.	
On Mon, Dec 10, 2018 at 2:56 PM Admin nht <ac< td=""><td>dmin@nhtmotor.com&gt; wrote:</td></ac<>	dmin@nhtmotor.com> wrote:
Without Prejudice	
Hi Mei Kwan	
Thanks for the update.	

Hi Hsiao Tong

Please advice and revert for close case, thanks.
On Mon, Dec 10, 2018 at 1:57 PM Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > wrote
'WITHOUT PREJUDICE'
SAVE AS TO COSTS
Dear Sir / Madam,
Thank you for your email.
Please note that this case has been re-assigned to Hsiao Tong.
Our respective case handler will look into the matter and revert to you in due cours
To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin nht <admin@nhtmotor.com>
Sent: Monday, 10 December, 2018 1:10 PM
To: Thin Thin (LKKAuto) <tahinthin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Mei Kwan

(LKKAuto) < Meikwan@lkkauto.com>; Olivia Lau (LKKAuto) < olivialau@lkkauto.com>; Chloe

<chloe@nhtmotor.com>

Subject: Re: SJX5153P CLAIMING SKZ4666K DOA 31.12.17 \*\*\* LKK REF: CC6/AIG18000117/Aua3

#### GENTLE REMINDER

\*WITHOUT PREJUDICE\*

Hi Thin Thin,

Your insured had settled for a 50% settlement.

To close this case asap, we are proposing a 50% settlement only this time as follows:

COR: \$2300

LOU: \$240

@50%: \$1270

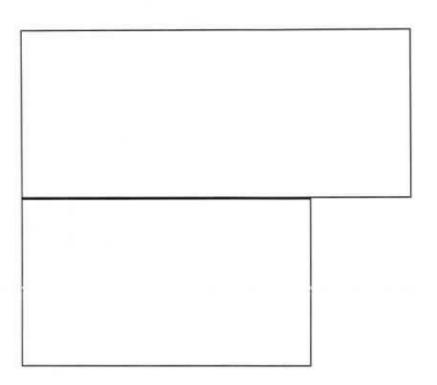
LTS: \$7.45

Total: \$1277.45

Please let us know soon as this has been really long since April.

Thank you.





On Fri, Nov 23, 2018 at 11:09 AM Chloe < chloe@nhtmotor.com > wrote:

\*WITHOUT PREJUDICE\*

Hi Thin Thin,

Your insured had settled for a 50% settlement.

To close this case asap, we are proposing a 50% settlement only this time as follows:

COR: \$2300

LOU: \$240

@50%: \$1270

LTS: \$7.45

Total: \$1277.45

Please let us know soon as this has been really long since April.

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100						
•						

9	e e				

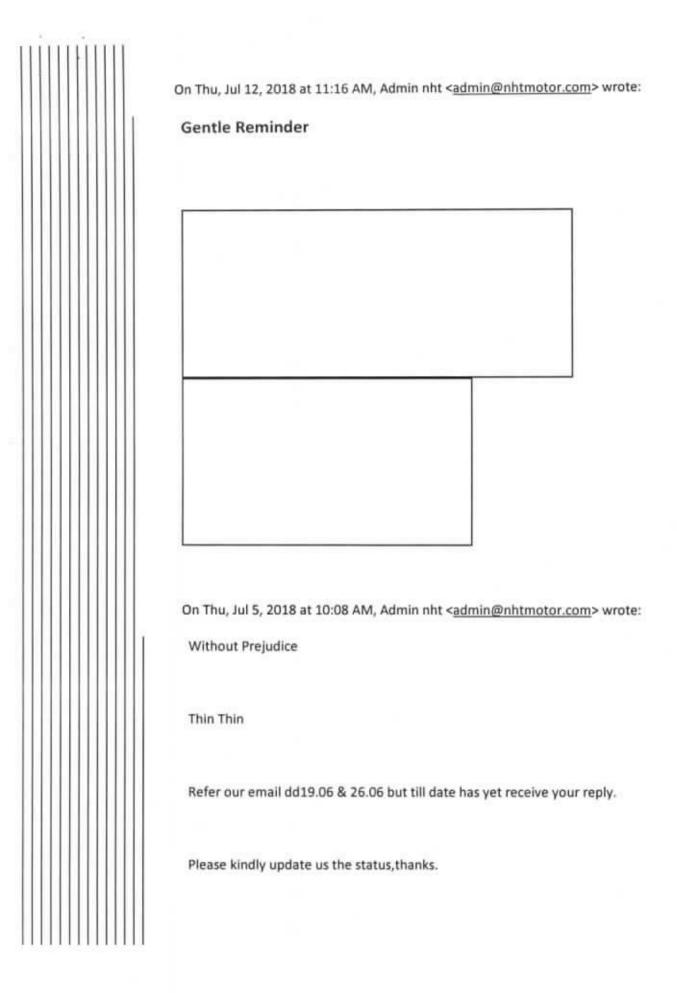
On Man Nov 13	2010 1,20 004 4.4	min oht endoni	- Ochtmater	ana wester	
	2018 at 1:20 PM Ad	min nnt < <u>admi</u>	n@nhtmotor.u	com> wrote:	
Without Prejudio	e				
Thin Thin					
Refer our latest e	email dd08.10.18 th	ere was 1 mon	th plus which i	s we has yet h	eard from
Refer our latest e	email dd08.10.18 th	ere was 1 mon	th plus which i	is we has yet h	eard from
	email dd08.10.18 th		th plus which i	is we has yet h	eard from
		nanks.	th plus which i	is we has yet h	eard from
		nanks.		is we has yet h	eard from
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Please kindly upo	date us the status,th	nanks.		is we has yet h	eard from
Please kindly upo	date us the status,th	nanks.		is we has yet h	

On Mon, Oct 8, 2018 at 11:56 AM Admin nht <admin@nhtmotor.com> wrote:</admin@nhtmotor.com>
Without Prejudice
Thin Thin
Please advice us the status of this claim, thanks.
On Fri, Sep 28, 2018 at 11:47 AM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a> > wrote:
Without Prejudice
Thin Thin
Please advice your offer and revert for close case, thanks.

On Wed, Sep 12, 2018 at 11:43 AM Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a> wrote:
Without Prejudice
Thin Thin
Please advice your offer and revert for close case, thanks.

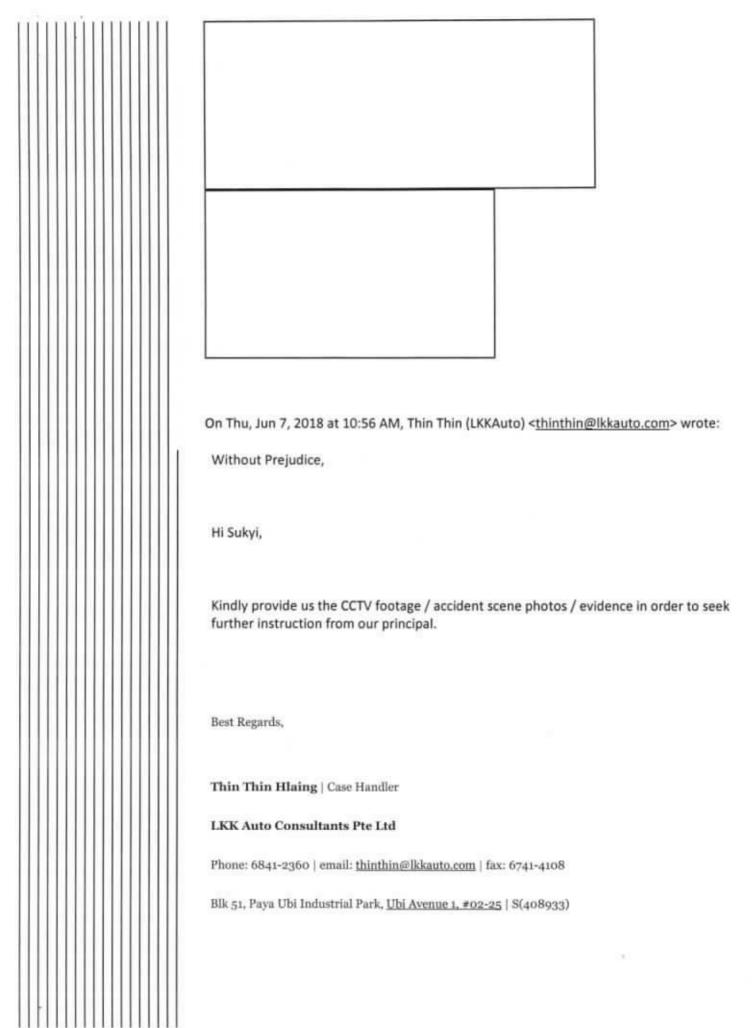
On Thu, Aug 23, 2018 at 12:49 PM, Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a> wrote:
Without Prejudice
Thin Thin
Refer our email dd03.08.18 till date has yet heard from you.
Please kindly update us the status, thanks.

On Fel. Aug 2, 2019 at 10:44 AM. Admin abt cadmin@abtmatas.com> usato:
On Fri, Aug 3, 2018 at 10:44 AM, Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a> > wrote:
Without Prejudice
Thin Thin
11111. 111111
Please advice your offer and revert for close case, thanks.



On Tue, Jun 26, 2018 at 10:17 AM, Chloe < chloe@nhtmotor.com > wrote: Without Prejudice
Hi Thin Thin
P lease kindly advise offer.
Thank you.
On Tue, Jun 19, 2018 at 9:51 AM, Chloe <chloe@nhtmotor.com> wrote:</chloe@nhtmotor.com>
Hi Thin Thin,

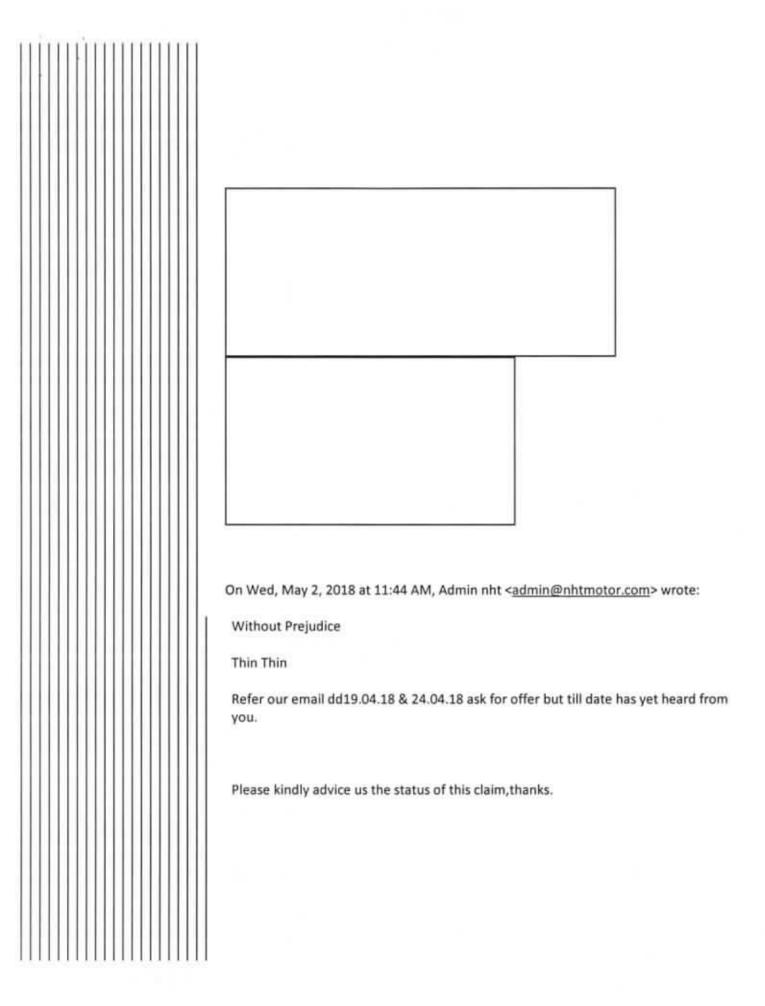
Video been sent to you 2 weeks ago.
Any updates or offer for this case?
Thank you.
On Thu, Jun 7, 2018 at 11:25 AM, Admin nht <admin@nhtmotor.com> wrote:</admin@nhtmotor.com>
Without Prejudice
Thin Thin
Enclosed video footage as per your request.
Hope to receive your offer soon,thanks.

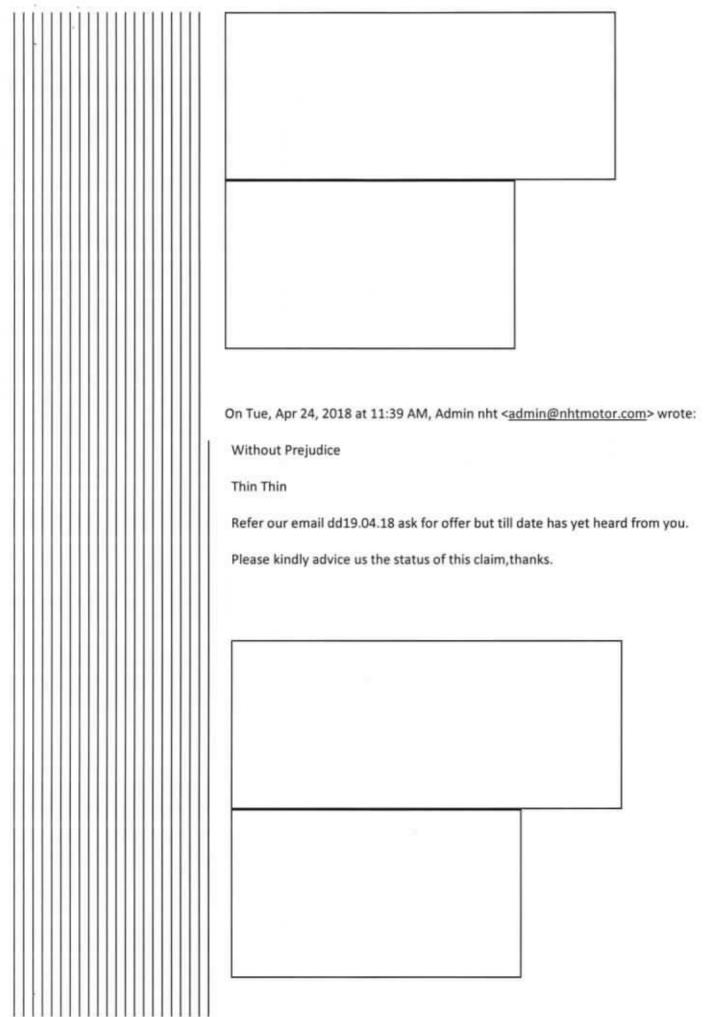


From: Admin nht [mailto:admin@nhtmotor.com]  Sent: Thursday, 7 June 2018 10:42 AM  To: Thin Thin (LKKAuto) < thinthin@lkkauto.com > Cc: Chloe < thloe@nhtmotor.com >; Admin A < admin-a@lkkauto.com >; Vivian Lau (LKKAuto) < throwing the line of the
Without Prejudice
Thin Thin
Please advice your offer and revert for close case, thanks.
On Fri, May 18, 2018 at 5:52 PM, Admin nht <a href="mailto:admin@nhtmotor.com">admin@nhtmotor.com</a> wrote:  Without Prejudice
Thin Thin

Contents noted with thanks.
Hope to receive your offer soon for close case, thanks.
On Fri, May 18, 2018 at 1:41 PM, Thin Thin (LKKAuto) < thinthin@lkkauto.com > wrote:
Without Prejudice"
Hi Sukyi,
We refer to the above matter.
Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence t substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.
We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.
Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.
Best Regards,
Thin Thin Hlaing   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360   email: <u>thinthin@lkkauto.com</u>   fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, <u>Ubi Avenue 1, #02-25</u>   S(408933)
From: Admin nht [mailto:admin@nhtmotor.com]
Sent: Friday, 18 May 2018 1:33 PM  To: Thin Thin (LKKAuto) < thinthin@lkkauto.com >
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau</admin-a@lkkauto.com></chloe@nhtmotor.com>
(LKKAuto) < vivianlau@lkkauto.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >;
Olivia Lau (LKKAuto) < <a href="mailto:com">colivialau@lkkauto.com"&gt;com</a> Subject: Re: SJX5153P CLAIMING SKZ4666K DOA 31.12.17 *** LKK REF:
CC6/AIG18000117/Aua3
Without Prejudice
Thin Thin
Refer our email dd19.04.18 & 24.04.18 & 02.05.18 ask for offer but till date has yet heard from you.
Please kindly advice us the status of this claim, thanks.
25





On Thu, Apr 19, 2018 at 10:42 AM, Admin nht	<admin@nhtmotor.com> wrote:</admin@nhtmotor.com>
Without Prejudice	
Thin Thin	
Please update us the status of this claim, than	ks.
	_
On Wed, Apr 11, 2018 at 6:39 PM, Mei Kwan	(LKKAuto) <meikwan@lkkauto.com></meikwan@lkkauto.com>
wrote:	(CANADIO) MICHARDIC COM
Dear Sir / Madam,	
771 1	
Thank you for your email.	
Please note that: -	
LKK ref	Officer in charge Thin Thin - 6841 2360
CC6/AIG18000117/Aua3	THIII THIII - 0041 2300
To check availability of the case handler,	you may contact the understaned.
To encer arandomy of the case number,	you may comment me amoral signed
Thank you.	
Best Regards,	
30	

Mei Kwan   Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055   email: MeiKwan@lkkauto.com   fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
From: Chloe [mailto:chloe@nhtmotor.com]  Sent: Wednesday, 11 April, 2018 5:01 PM  To: Admin A <admin-a@lkkauto.com> Cc: Admin nht <admin@nhtmotor.com> Subject: SJX5153P CLAIMING SKZ4666K DOA 31.12.17</admin@nhtmotor.com></admin-a@lkkauto.com>
Dear Motor Claims Department,  Enclosed LOD and supporting documents for your reference. Please kindly advise officer in charge and hope to receive offer soon. Thank you.



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/AIG18000117/Aua3

18 May 2018

Tu Peck Geok BLK 111 Clementi St 13 #08-34 Singapore 120111

Dear Sir/Madam.

#### ACCIDENT INVOLVING SKZ 4666K AND SJX 5153P ON 31/12/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 17/03/2014, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING

Case Handler DID: 6841 2360 FAX: 6741 4108

EMAIL: thinthin@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

# LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd Kaki Bukit Avenue 6 Blk 1 #01-43 Singapore 417883

Dear Sir,	
Accident or	31/12/ 17 1345
Involving V	011111111111111111111111111111111111111
Along	Grange Rd
	egistered owner/driver of vehicle registration no:  SJ X 515 3P ed in the above accident.
I/We hereby forthwith.	authorize New Hock Teck Motor Pte Ltd to commence repairs of the said vehicle
solicitor,	to assign the whole proceeds of my/our comprehensive/third party claim to you and our , to act on my/our behalf in respect of the
above matte pay the amo client basis.	er. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to ount as deemed compensated direct to you after deduction of their costs on a Solicitor and
I/We undert	ake to co-operate fully with you and our solicitors to ensure that claim is successful.
I/We also a relation with	uthorize you to sign all discharge vouchers/indemnity forms and all necessary papers in the above claim in my/our absence.
Your kind co	o-operation in this matter will be much appreciated.
Yours truly,	
	that?
Owner's Sig	
(Company s	stamp if applicable)
Name:	MARJUM BIN SUKI
NRIC No.:	3 24 55 500
Date:	8105/10/50

VTTHOUT PREJUDICE in a review debrugglin) (but analysis) to be, review trans Chient trans for, and accommon by receivable

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/l, NEW HOCK TECK MOTOR PTE LTD ("the workshop") hereby confirm that we/l have reached an agreement with the appointed surveyor of AlG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS1,250.00 (Global Sum) for vehicle no. SJX 5153P that was damaged pursuant to the accident which occurred on 31/12/2017 (date) along GRANGE ROAD involving vehicle no/s SKZ 4666K.

This is pursuant to the inspection conducted on 02/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>MARJUNI BIN SUKI</u> (the third party claimant") of vehicle no. <u>SJX 5153P</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <a href="SJX 5153P">SJX 5153P</a> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.



# 新福德車廠私人有限公司

## NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883 Email: admin@nhtmotor.com Website: www.nhtmotor.com Tel: 6747 9241 Fax: 6741 7276 UEN: 201718370K

# TAX INVOICE

AIG ASIA Pacific Insurance Pte Ltd

Invoice No :

NPL1804-0067

78 Shenton Way,

Date :

11-Apr-18

AIG Builiding, #09-16

Date of Accident :

31-Dec-17

Singapore 079120

Vehicle No.

SJX5153P

Client:

MARJUNI BIN SUKI

Model Type : Toyota Corolla

Descriptions		Amount
Lump Sum Repair Cost		2,300.00
	Total	2,300.00

SIN DOLLARS: TWO THOUSAND AND THREE HUNDRED ONLY





Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time : Receipt Date/Time : 02 Jan 2018 / 12:09:38

02 Jan 2018 / 12:09:38

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-180102-000863

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference	Amount Before	GST	Amount After GST	
	No.	GST (S\$)	(S\$)	(S\$)	
As at 31 Dec 2017/					
	ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKZ4666K Enquiry Fee 20180102120811452239		7.00	0.49	7.49
Sub-Total	7.00	0.49	7.49		
Total Before Rounding	7.00	0.49	7.49		
Rounding Difference	0.04				
Total Amount Payable	7.45				
Paid By 2018010212081653	2 Direct Debit: eNETS Debit (Internet Banking)		7.45		
Total			7.45		
Cash Change			0.00		
Tendered Amount			7.45		
Excess Refundable Amount			0.00		

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt OK Save as PDF

Merimen e-Claims Page 1 of 1

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Status	
Main	03 Jan 2018 Edit Reg		02 Jan 2018 00:00 Edit Adj Rpt	S\$2,300.00 Edit Estimates		t,300.00 ew Rpt		Pending for Report Cancel Ca	100
	Main	R	eference	Claim t	etails	$\neg \Gamma$	Document	ts ]	Show All
CLAIM S	JBFOLDER D	TAILS				[Created	by adjuster]		
Insured:	Tu Peck	Seok, ID: S0219	996C						
Main Claimant:	MARJUNI	BIN SUKI, ID:	S0457748E						
Vehicle Re No.:	SJX515	SJX5153P			of Loss:	31/12/2017 13:00 - :59 [145 Months and 9 Days From LTA Reg Date (Man Yr)]			e (Man Yr)]
Claim Type	TP / 330	TP / 3300239029SG			/Cover	2100448872 (Comprehensive)			
Vehicle Re No. (Insured):	SKZ4666	SKZ4666K			No. nant):	5096787209			
				Exces	5:				
Repairer:	New Hoc	k Teck Motor Pte	Ltd (HQ) 1 Kaki B	ukit Ave 6, Blk C	01-43	Autobay@Kai	a Bukit, 417883	Kaki Bukit - Tel:	6747 9241
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expre	ss) - Tel: 65-6419	-3000	[Handled b	y Loh, Chee-He	ng] Chee-Heng.	Loh@aig.con
Claimant's Insurer:	NTUC Inc	ome Insurance	Co-operative Ltd (	HQ) - Tei:					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Hand	led by A	DRIAN LIN	G] [Final R	pt due 12/01/	2018]
ASSOCIA	TED MAIL RE	CEIVED					Vi	ew All Comp	ose Case Mail
<ul> <li>AlG_SG</li> </ul>	(04/01/2018)	NO OI GIA REP	ORT						
ALL ASS	OCIATED TAS	ks⊟				View All 5	search Tasks	Create New Task	Complete
Due Dat	e Priority	Type Task	Group Subject	t Handler	Assign	ned By	Completed On	Created 0	n Done

### Claim Documents

\*SJX5153P (3300239029SG)

[SKZ4666K]

TP

MARJUNI BIN SUKI
Dec 31 2017 1:45PM

[Tu Peck Geok]
New Hock Teck Motor Pte Ltd

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No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	-
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1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	Print
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1	19/01/18 10:23	Accident Statement From:SC - Reg. No: SKZ4866K, Claimant: TU PECK GEOK	0	Load HTM	
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	3 per p	Thumbnail	Drint.
1	02/04/18 18:52	General View	0	Load IPG	V
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8	02/04/18 18:52	General View	0	Load 3PG	<b>V</b>
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26	02/04/18 18:52	Reinspection Photo	0	Load JPG	V

Merimen e-Claims Page 2 of 2

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31	02/04/18 18:52	Reinspection Photo	0	Load JPG	1
32	02/04/18 18:52	Reinspection Photo	0	Load JPG	V
33	02/04/18 18:52	Reinspection Photo	0	Load JPG	V
34	02/04/18 18:52	Reinspection Photo	0	Load JPG	V
35	02/04/18 18:52	Reinspection Photo	0	Load JPG	1
36	02/04/18 18:52	Reinspection Photo	0	Load JPG	V
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51	02/04/18 18:52	Reinspection Photo	0	Load JPG	V
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1	03/01/18 16:20	TP GIA REPORT	0	Load PDF	
2	05/01/18 08:38	Non reporting letter	O	Load PDF	
3	17/05/19 11:09	WORKSHOP INVOICE	0	Load PDF	
4	17/05/19 11:09	AUTHORISATION TO ACT FORM	0	Load PDF	
5	17/05/19 11:09	Release Voucher	0	Load PDF	
6	17/05/19 11:09	LTA SEARCH	0	Load PDF	
7	17/05/19 11:09	LETTER TO OI	0	Load PDF	

#### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save	Print
There are no document checklists configured,		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
		0
		V
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		

NOTE: T	O BE	COMPL	ETED	BY	SURVEYOR
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Terr 4 4 4 4	100	
TEAM	Lis.	

#### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

	JX5153P (TP veh) 1/12/2017			
Repair Estimate				
Repair Estimate	T I			
A PRODUCTION OF THE PROPERTY O	[X] Yes		[ ] No	
Final Repair Cost		: \$	11,755.50	
		: \$	1,250.00	
Loss of Use		: \$		4.00 days at \$60.00 per day
Rental (if any)		: \$		days
LTA / GIA Search Fee		: \$		
Others:		: \$		
		: \$		
Final Settlement Sum (	Global Sum)	: \$	1,250.00	
Is Third Party Worksh below)	op GIA Registere	d?	[ ] YES [ X	] NO (Kindly indicate
A) For Non GIA Regi	stered Workshop	:	Agreed Liability	50(%)
	(%)	or chain	Statement of the second statem	(*):(%) es where BOLA does not apply.
Remarks				
D 41 4 41	Pavee's Breakdov	wn	Lal	P(1) 52 4/22 (2
New Hock Teck N			: \$	1,250.0
Payment Instruction: 1) New Hock Teck M 2) 3)			: \$	1,250.0

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

#### LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607 198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC6/AIG18000117/APA3Q2

Date:

17/05/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100448872

Claimant Vehicle

SJX5153P

Insured Vehicle No:

SKZ4666K

No: Date of Loss:

31/12/2017

Nature of Claim:

TP

Claim No: 3300239029SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJX5153P

Make & Model:

TOYOTA COROLLA, 1.6 (M)

Engine No:

3ZZ4523384

Reg. Date:

22/11/2005 (Man. Year: 2005)

Chassis No: Odometer:

MR053ZEC107104220 205590 km

Colour Engine Capacity:

1598 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side:

Pirelli 6 mm

Rear Left Side: Rear Right Side:

Pirelli 6 mm Pirelli 6 mm

Front Right Side: Pirelli 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,545.50	1,576.60	6,968.90	81.55
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,210.00	1,330.00	1,880.00	58.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,755.50	2,906.60	8,848.90	75.27
Approved Total (Overridden) (S\$)		2,300.00		
Nett Amount (S\$)	11,755.50	2,300.00	9,455.50	80.43

+ Loss of Use (4.0 x S\$60.00/day) (S\$) 2,540.00 1,270.00 Liable Amount (50.00%) (S\$)

> + Doc/Search Fee (S\$) 7.49 Nett Liability (S\$) 1,277.49

Global Sum Settlement (S\$)

1,250.00

240.00

INSPECTION

Date of Assignment:

02/01/2018

Date Inspected:

02/01/2018 Inspected At:

Adjuster Report

New Hock Teck Motor Pte Ltd (HQ) 1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit Singapore 417883

Estimated Period of Repair:

4.0 days

Adjuster: ADRIAN LING Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	378.65 F	*378.65 FL
2	8		*FRONT BUMPER CLIP	Necessary	52.00 F	*30.00 FL
3	1		*FRONT BUMPER LOWER SPOILER	Repair	680.00 FS	*-FS
4	1		*FRONT L/H BUMPER SIDE RETAINER	Necessary	83.90 F	*25.40 FL
5	1		*FRONT L/H BUMPER FOG LAMP	Cracked	374.10 F	*184.20 FL
6	1		*FRONT L/H HEAD LAMP	Cracked	378.85 F	*378.85 FL
7	1		*FRONT L/H FENDER	Repair	346.20 F	*-FL
8	1		*FRONT L/H RIM	Cut	650.00 FS	*400.00 FS
9	1		*FRONT L/H TYRE	Not Necessary	350.00 F	*-FL
10	1		*FRONT L/H LOWER ARM	Not Necessary	581.90 F	*-FL
11	1		*FRONT L/H KNUCKLE ARM	Bent	561.10 F	*380.10 FL
12	1		*FRONT L/H KNUCKLE ARM BEARING	Necessary	191.60 F	*191.60 FL
13	1		*FRONT L/H SHOCK ABSORBER	Not Necessary	381.90 F	*- FL
14	1		*FRONT L/H DRIVE SHAFT	Not Necessary	1,712.40 F	*-FL
15 F=Fra	1 inchise	part S=SpcN	*FRONT STEERING RACK lett. L=ListItemDisc.	Not Necessary	1,822.90 F	*-FL
20011	William I		ALLOS TIP-CONTINUE PARENT	Sub Total (S\$)	8,545.50	1,968.80
			- List Item Discount on L		0.00	392.20
				Total Parts (S\$)	8,545.50	1,576.60
			Report was unsubmitted dur	ing this print-out.		

### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE & REFIT FRONT LOWER SPOILER	New	380.00	0.00
2	TO REMOVE & REFIT FRONT L/H UNDERCARRIAGE	New	380.00	220.00
3	TO REMOVE & REFIT FRONT DRIVE SHAFT & STEERING RACK	New	450.00	0.00
4	TO CHECK WHEEL ALIGNMENT	New	150.00	80.00
5	TO CHECK WIRING	New	100.00	30.00
6	TUFF KOTE	New	150.00	0.00
7	PANEL BEATING	New	800.00	400.00
8	SPRAY PAINTING	New	800.00	600.00
	Gross Labo	our Cost (S\$)	3,210.00	1,330.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >