

INS. CASE OWNER:

Surveyor:

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II :SS

Is driver the owner?

(YES / NO)

If NO, Driver Name / Age : SAMM BIN SUMNIP

Driver Tel No. :

(V/L: YES / NO)

ASSIGNMENT

DOI:

Date / Time :

Registered in Merimen:

LKK:
IDAC:

GBA 9631R

Claim No. :

Policy No. :

Make / Model :

Place of Accident :

DM1712908-EC

DMCPH17-202334

SSAM YONG

BUKIT TIMATI TANG DUNBARN

RO

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SDK 8589K



INSRS:

WSP:

Tel :

Liability :

RMKS:

1st Auto work



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time		STAGE	DATE / PIC
27/1/18	SDK 8589K - x	Non-Reporting ltr (1st):	
27/1/18	LA. [revised \$9,787.60, check \$3,241.80]	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	27/1/18 (email)
		After call ltr to OI:	28/3/18
7/3/18	Old rear end chg.	Documentation Check List: Handler	Typist
2/4/18	File pass to Wilson to email	Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time: 20/2/18 Sent By: M

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS 13,769.10	(8 days) Reduction: 36 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 6/6/2018	Confirm with: Ronnie Tan	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No. : 27	If NO or B 28, Ass. Lia :
Repair Cost: (w/ GST)	SS 14,732.94		Front to rear
Loss of Rental (LOR):	SS 856.00	(8 days) * \$100.00 + 7% GST	COPY SENT
Loss of Use (LOU):	SS -	(\$ x days)	6/6/18
Loss of Income (LOI):	SS -	(\$ x days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>		LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]	
GIA/LTA Search	SS -		1) Claim status: Normal/Reject/Private Settle
Medical:	SS -		2) Report Format: TP
Disbursement:	SS -	(e.g. Tow/ Independent)	3) Survey fee: \$400.00
Legal Cost	SS -		
Total:	SS 15,588.94	Global Sum SS:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 15,588.94	Name 1: 1st Autoworks Pte Ltd	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC6/EQ18000115/Wpb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 03-01-2018	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBA 9631R	Veh. Inspected	SDK 8589K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	20/12/2017	Inspection Date	29/12/2017	
Survey held at	1ST AUTOWORKS PTE LTD 23 KAKI BUKIT AVE 4 #04-01 (SOUNTH WING) SINGAPORE 415933			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

FIRST AUTOWORKS

Repair Estimate

Date : 27/12/2017

Reference:

Make: Opel
Zafira

To Whom It May Concern

Dear Sir,

RE: VEHICLE :: SDK 8589K

CHASSIS NO.: W0L0AHM75A2023251

ENGINE NO.: Z18XER20NV3779

Name of insured :: Cheong Siah Chong

Date of accident.: 20/12/2017

We append hereunder the estimated cost of repairs to be carried out to the above vehicle.

Parts

No.	Qty	Part Description	Price (SGD)
1	1	REAR BUMPER ✓ DD / WP	2,300.00 ✓
2	1	REAR TOW LUG FLAP WITH STRAP ✓ DD / WP	90.00 ✓
3	1	REAR BUMPER GUIDE RH ✓ NEC	80.00 ✓
4	1	REAR BUMPER GUIDE LH ✓ NEC	80.00 ✓
5	1	REAR BUMPER GUIDE LOWER PANEL, RH ✓ NEC	55.00 ✓
6	1	REAR BUMPER GUIDE LOWER PANEL, CENTRE ✓ NEC	75.00 ✓
7	1	REAR BUMPER GUIDE LOWER PANEL, LH ✓ NEC	55.00 ✓
8	1	REAR BUMPER CHIP SET ✓ NEC	45.00 ✓
9	1	BUMPER GUIDE RAIL RIVET SET ✓ NEC	30.00 ✓
10	1	MOULDING, REAR BUMPER PANEL, RH, PRIMED ✓ NEC	167.00 ✓
11	1	MOULDING, REAR BUMPER PANEL, LH, PRIMED ✓ NEC	167.00 ✓
12	1	COVER, REAR END PANEL, ANTHRACITE ✓ DD	314.00 ✓
13	1	PANEL, REAR LOWER ✓ DD	634.00 ✓
14	1	PLATE, REINFORCEMENT CRASH LIMITER REAR END RH ✓ DD	746.00 ✓
15	1	TAIL GATE OUTER PANEL ✓ DD	2,606.00 ✓
16	1	TAIL GATE HANDLE WITH STYLING STRIP DULL SILVER ✓ CRA	650.00 ✓
17	1	TAIL GATE LATCH ✓ DD / BT	350.00 ✓
18	1	TAIL GATE STRIKER ✓ DD / BT	76.00 ✓
19	1	TAIL GATE INNER TRIM X NN	350.00 X
20	1	TAIL GATE INNER TRIM CHIP SET X NN	50.00 X
21	1	REAR WINDSCREEN MOULDING ✓ NEC	150.00 ✓
22	1	REAR WINDSCREEN GLASS X NN	1,500.00 X
23	1	REAR WIPER MOTOR X NN	573.00 X
24	1	OPEL EMBLEM ✓ NEC	79.00 ✓
25	1	SPOILER REAR BUMPER PANEL LOWER X NN	1,200.00 X
26	1	LH TAILLAMP X NN	950.00 X
27	1	RH TAILLAMP ✓ CRA	950.00 ✓
28	1	EXHUAUST TAIL PIPE X NN	950.00 X
29	1	EXHUAUST MUFFLE X NN	450.00 X

Parts Total: \$15,722.00

Less 10%: \$1,572.20

Total: \$14,149.80

9699.00

969.90

8729.10

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Next to Vicom Building, Singapore 415933 Tel : 6844 1985 Fax : 6844 5185

Labour

No.	Labour Description	Price (SGD)
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair	3500.00 1950 2600
2	Carry out spray painting on accident affected area. (Rear Bootlid, Rear bumper, Rear end panel, Rear spare tyre panel)	1950.00 1500 1950
3	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	80.00 40
4	Transfer of parts from old bootlid to new bootlid	180.00 80
5	Remove and replace reverse sensor (Labour)	80.00 60
6	To remove and refix rear windscreen	180.00 1200 200
7	To remove and refit cushion upholstery to facilitate repair	180.00 X
8	Replace exhaust pipe	80.00 X
9	Remove and refit fuel tank to facilitate accident repair	150.00 X
Labour Total :		\$6,380.00 4730

Other

No.	Other Description	Price (SGD)
1	REVERSE SENSOR <i>shorted</i>	720.00 200
2	SEALANT W/SCREEN <i>rec</i>	60.00 20
3	REAR NUMBER PLATE <i>can</i>	60.00 50
Other Total :		\$840.00 310

Total : \$21,369.80
Gst (7%) : \$1,495.89
GRAND TOTAL: \$22,865.69

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, WILL BE INFORMED PRIOR TO ACTION TAKEN. **PARTS PRICES ARE SUBJECT TO CHANGES.**

Yours faithfully



Service Advisor
Ronnie Tan
DID: 6844 1985 Fax: 6844 5185

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Lump Sum Repair
Part Price Subject To Confirmation
To Resurvey Question Mark
Items / Dismantling
Wilson, LKK Auto Consultant
7 Days Repairs
Without Prejudice.

FIRST AUTOWORKS

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933 Tel: 68441985 Fax: 68445185

TAX INVOICE

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block, MND Complex,
Singapore 069110

GST Ref. No: M2-0111811-5

Vehicle No: SDK 8589K
Chassis No : W0L0AHM75A2023251
Engine No: Z18XER20NV3779

Invoice No:

Invoice Date:

DESCRIPTION	AMOUNT	SGD
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Parts

No.	Qty.	Description	Price (SGD)
1	1	REAR BUMPER ✓	2,300.00 ✓
2	1	REAR TOW LUG FLAP WITH STRAP ✓	90.00 ✓
3	1	REAR BUMPER GUIDE RH ✓	80.00 ✓
4	1	REAR BUMPER GUIDE LH ✓	80.00 ✓
5	1	REAR BUMPER GUIDE LOWER PANEL, RH ✓	55.00 ✓
6	1	REAR BUMPER GUIDE LOWER PANEL, CENTRE ✓	75.00 ✓
7	1	REAR BUMPER GUIDE LOWER PANEL, LH ✓	55.00 ✓
8	1	REAR BUMPER CHIP SET ✓	45.00 ✓
9	1	BUMPER GUIDE RAIL RIVET SET ✓	30.00 ✓
10	1	MOULDING, REAR BUMPER PANEL, RH, PRIMED ✓	167.00 ✓
11	1	MOULDING, REAR BUMPER PANEL, LH, PRIMED ✓	167.00 ✓
12	1	COVER, REAR END PANEL, ANTHRACITE ✓	314.00 ✓
13	1	PANEL, REAR LOWER ✓	634.00 ✓
14	1	PLATE, REINFORCEMENT CRASH LIMITER ✓	746.00 ✓
15	1	TAIL GATE OUTER PANEL ✓	2,606.00 ✓
16	1	TAIL GATE HANDLE WITH STYLING STRIP DULL SILVER ✓	650.00 ✓
17	1	TAIL GATE LATCH ✓	350.00 ✓
18	1	TAIL GATE STRIKER ✓	76.00 ✓
19	1	TAIL GATE INNER TRIM X	350.00 X
20	1	TAIL GATE INNER TRIM CHIP SET X	60.00 X
21	1	REAR WINDSCREEN MOULDING ✓	150.00 ✓
22	1	OPEL EMBLEM ✓	79.00 ✓
23	1	RH TAILLAMP ✓	950.00

Total: ~~8444.00~~ #9699
Less 10%: 844.40 - # 969.10
Parts Total : 7599.60 # 8729.90 ✓

Labour

No.	Description	Price (SGD)
1	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair	2,600.00 ✓
2	Carry out spray painting on accident affected area. (Rear Bootlid, Rear bumper, Rear end panel, Rear spare tyre panel)	1,950.00 ✓
3	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	40.00 ✓

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Next to Vicom Building, Singapore 415933 Tel : 6844 1985 Fax : 6844 5185

4 Transfer of parts from old bootlid to new bootlid
5 Remove and replace reverse sensor (Labour)

80.00 ✓

60.00 ✓

Labour Total : 4730.00 ✓

Other

No.

Other Description

Price (SGD)

1

REVERSE SENSOR SET

200.00 ✓

2

SEALANT W/SCREEN

60.00 ✓

3

NUMBER PLATE WITH BRACKET

50.00 ✓

Other Total : 310.00 ✓

Total : 12639.60

GST (7%) 884.77

Grand Total: 13524.37

13 769.90

963.89

14 733.79

Yours Faithfully,



Ronnie Tan

Service Advisor

Tel: 68441985 Fax: 68445185

E & O E

ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "1 ST AUTOWORKS PTE LTD".
PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

8 Days Paper

2,300.00
90.00
80.00
45.00
30.00
167.00
167.00
2,606.00
650.00
150.00
79.00
6,364.00

1,350.00
1,500.00
40.00
80.00
60.00
120.00
200.00
60.00
50.00

90%

5,727.60 4,060.00 = 9,787.60
(REVISED)

55.00
75.00
746.00
350.00
76.00
350.00
50.00
950.00
950.00
3,602.00

90%

3,241.80
(CHECK)

= 13,029.40
(TOTAL)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC6/EQ18000115/Wpb3

Date: 03.01.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SDK8589K

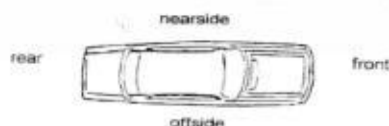
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 29.12.2017 at the premises of M/s 1st Autoworks Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	21,369.80
Revised Estimate Amount	: S\$	9,787.60
"Check" Items Amount	: S\$	3,241.80
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 7 days

Yours faithfully,

WILSON TEO
Licensed Appraiser

Shu Pei (LKKAuto)

From: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>
Sent: Monday, 22 January 2018 4:23 PM
To: Shu Pei (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving GBA9631R (OI : EQI - DM17/2908-EC) AND SDK8589K (TP : LKK REF - CC6/EQI18000115/Wpb3) on 20.12.2017
Attachments: OI - GBA9631R.PDF

Dear Shu Pei,

Attached a copy of our insured's GIA report for your perusal.

Thank you.

Regards,

Elaine Cheong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 'Tower Block' MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, January 03, 2018 7:18 PM
To: Elaine Cheong
Cc: Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A
Subject: Direct Settlement - Accident Involving GBA9631R (OI : EQI - TBA) AND SDK8589K (TP : LKK REF - CC6/EQI18000115/Wpb3) on 20.12.2017

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SDK 8589K at 1st Autoworks Pte Ltd.

Enclosed for your perusal is:

- TP GIA REPORT

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 30 May 2018 4:07 PM
To: 'joel.goh@eqinsurance.com.sg'
Cc: Hsiao Tong (LKKAUTO); Vic (LKKAUTO); 'elaine.cheong@eqinsurance.com.sg'
Subject: FW: <SEEK MANDATE> - Accident Involving GBA9631R (OI : EQI - DM17/2908-EC) AND SDK8589K (TP : LKK REF - CC6/EQI18000115/Wpb3) on 20.12.2017
Attachments: LKK ADJUSTMENT.pdf; LKK inspection.pdf; LKK RESURVEY PHOTO 1.pdf; LKK RESURVEY PHOTO 2.pdf; LKK SURVEY PHOTO.pdf; TP_LOD_SDK 8589K.pdf
Importance: High

RESEND, attached documents.

Your ref : **DM17/2908-EC**
Our ref : CC6/EQI18000115/Wpb3s2

Dear Joel,

ROAD TRAFFIC ACCIDENT INVOLVING GBA 9631R (OI) & SDK 8589K (TP) ON 20/12/2017

We refer to the above matter.

It is a head-to-rear collision. Liability is down against our insured driver. Letter to notify TP claim and NCD issue was sent to OI via E-mail on 8th March 2018.

In view of the above, our Insured is liable to the damages sustained by the TP vehicles.

We seek your approval to offer Third Party repairer "**1st Autoworks Pte Ltd**" at **\$ 15,588.94(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$21,369.80	\$14,732.94 (\$13,769.10 + 7%GST)
2. Loss of Rental (8days x \$120)	\$ 1,027.20	\$ 856.00 (8 days x \$100) + 7% GST
Total	\$21,221.13	<u>\$15,588.94</u>

****07** days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Poh Kin (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 30 May 2018 4:54 PM
To: Poh Kin (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Vic (LKKAuto)
Subject: RE: <SEEK MANDATE> - Accident Involving GBA9631R (OI : EQI - DM17HO02908-JG) AND SDK8589K (TP : LKK REF - CC6/EQI18000115/Wpb3) on 20.12.2017

Dear Poh Kin

Please proceed to resolve this matter up to \$15,588.94.

Best Regards,

Joel Goh

Executive | Claims

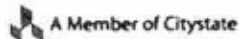


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: Wednesday, May 30, 2018 4:07 PM
To: Joel Goh
Cc: Hsiao Tong (LKKAuto); Vic (LKKAuto); Elaine Cheong
Subject: FW: <SEEK MANDATE> - Accident Involving GBA9631R (OI : EQI - DM17/2908-EC) AND SDK8589K (TP : LKK REF - CC6/EQI18000115/Wpb3) on 20.12.2017
Importance: High

RESEND, attached documents.

Your ref : **DM17/2908-EC**

Our ref : CC6/EQI18000115/Wpb3s2

Dear Joel,

ROAD TRAFFIC ACCIDENT INVOLVING GBA 9631R (OI) & SDK 8589K (TP) ON 20/12/2017

We refer to the above matter.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Thursday, 31 May 2018 9:15 AM
To: 'ronnie.tan@firstautoworks.com.sg'
Cc: Hsiao Tong (LKKAuto); Vic (LKKAuto); 'suhaimi@firstautoworks.com.sg'
Subject: OFFER; Your Ref: SDK 8569K *LKK REF: CC6/EQI18000115/Wpb3s2

Importance: High

WITHOUT PREJUDICE

Our Ref: CC6/EQI18000115/Wpb3s2
Your Ref: SDK 8569K

Dear Ronnie,

ROAD TRAFFIC ACCIDENT INVOLVING GBA 9631R AND SDK 8569K ON 20.12.2017

We refer to the above matter.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

1. Cost of Repair(w/GST)	S\$ 14,732.94
2. Loss of Rental (\$100 x 8days) +7% GST	S\$ 856.00
	<u>S\$ 15,588.94</u>

Kindly confirm acceptance.

Kindly let us have your reply as soon as possible.

Your prompt reply will be very much appreciate.

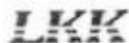
Best Regards,

Poh Kin, Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Poh Kin (LKKAUTO)

From: Ronnie Tan <ronnie.tan@firstautoworks.com.sg>
Sent: Wednesday, 6 June 2018 1:49 PM
To: Poh Kin (LKKAUTO)
Cc: Suhaimi
Subject: re: OFFER; Your Ref: SDK 8589K *LKK REF: CC6/EQI18000115/Wpb3s2

Hi Poh Kin

We are please to accept your offer at S\$ 15,588.94

Accept without prejudice for personal injury claim.

Thank you

Regard

Ronnie

From: "Poh Kin (LKKAUTO)" <pohkin@lkkauto.com>
Sent: Thursday, 31 May, 2018 9:17 AM
To: "ronnie.tan@firstautoworks.com.sg" <ronnie.tan@firstautoworks.com.sg>
Cc: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>, "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>, "suhaimi@firstautoworks.com.sg" <suhaimi@firstautoworks.com.sg>
Subject: OFFER; Your Ref: SDK 8569K *LKK REF: CC6/EQI18000115/Wpb3s2

WITHOUT PREJUDICE

Our Ref: CC6/EQI18000115/Wpb3s2
Your Ref: SDK 8569K

Dear Ronnie,

ROAD TRAFFIC ACCIDENT INVOLVING GBA 9631R AND SDK 8569K ON 20.12.2017

We refer to the above matter.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

1. Cost of Repair(w/GST)	S\$ 14,732.94
2. Loss of Rental (\$100 x 8days) +7% GST	S\$ 856.00
	<u>S\$ 15,588.94</u>

Kindly confirm acceptance.

Kindly let us have your reply as soon as possible.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 6 June 2018 2:50 PM
To: ronnie.tan@firstautoworks.com.sg
Cc: suhaimi@firstautoworks.com.sg; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)
Subject: RE: OFFER; Your Ref: SDK 8589K *LKK REF: CC6/EQI18000115/Wpb3s2

Importance: High

WITHOUT PREJUDICE

Our Ref: CC6/EQI18000115/Wpb3s2
Your Ref: SDK 8569K

Dear Ronnie,

We refer to the below email and the contents were noted.

Please note that no DV is required and forward to us a copy of the **Rental Agreement** for payment processing.

Your prompt reply will be very much appreciate.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

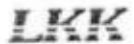
Best Regards,

Poh Kin, Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Ronnie Tan [mailto:ronnie.tan@firstautoworks.com.sg]
Sent: Wednesday, 6 June 2018 1:49 PM
To: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>

Poh Kin (LKKAuto)

From: Ronnie Tan <ronnie.tan@firstautoworks.com.sg>
Sent: Thursday, 28 June 2018 10:14 AM
To: Poh Kin (LKKAuto)
Subject: FW: SDK8589K difference signature
Attachments: SDK 8589K.pdf

From: "SC Cheong" <cheongsc@mdesign.com.sg>
Sent: Wednesday, 27 June, 2018 4:29 PM
To: ronnie.tan@firstautoworks.com.sg
Cc: tanguanhin@graffiti.net
Subject: FW: SDK8589K difference signature

Thank you Ronnie,

I confirm both are my signatures as you can see that one is my short form another for a more complete form.

Sorry for the inconvenience caused.

Regards,

SC

From: Ronnie Tan <ronnie.tan@firstautoworks.com.sg>
Reply-To: <ronnie.tan@firstautoworks.com.sg>
Date: Wednesday, 27 June 2018 at 3:47 PM
To: <cheongsc@mdesign.com.sg>
Subject: SDK8589K difference signature

Hi Mr Cheong

Good Day to you

Please send us a email,

Stating you are approve the both difference signature that was sign by you.

Please kindly also cc to this tanguanhin@graffiti.net .

Thank you

Best Regard

Ronnie

Letter of Authorisation & Indemnity

Accident Involving Vehicle no. SPK 8589K and GDA 9631R On 20/12/2017
At SIXTH AVE TURNING TO DUNEARN ROAD

1. I/We, the owner of vehicle no. SPK 8589K hereby instruct and authorize you to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$ _____ being refundable deposit of the repair to my/our said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 21 day of 12 2017

Signature of vehicle owner

Name - CHONG SIAH CHONG

IC No : 52180791E
(Company stamp, if applicable)

Address : BLK 31 MARINE CRESCENT

#18-137 (S) 440031

Tel : 91472999

Witnessed by :

RONIE



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 04/07/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBA 9631R (Insd Veh)	Your Ref. No. : DM17/2908-EC
	SDK 8589K (TP Veh)	Our Ref. No. : CC6/EQI18000115/Wpb3s2
Date of Accident	20/12/2017	

Liability	100%	
Final Repair Cost	: \$ 14,732.94	(W/GST)
Loss of Use	: \$	days
Rental (If any)	: \$ 856.00	8 days
Others:	: \$	
	: \$	
	15,588.94	
Final Settlement Sum	: \$ 15,588.94	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	1ST AUTOWORKS PTE LTD	: \$ 15,588.94
		: \$

NUR SHAQILAH
LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC6/EQI18000115/Wpb3s2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 04-07-2018



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBA 9631R	Veh. Inspected	SDK 8589K
Policy No.	DMCPHQ17-002334	Coverage (\$)	0.00
Claim No.	DM17/2908-EC	Excess (\$)	0.00
Assign From		Assign Date	29/12/2017

2. Vehicle Particulars & Condition

Make & Model	OPEL ZAFIRA	c.c	1796
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	W0LOAHM75A2023251	Colour	SILVER
Odometer	199180	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55R16	CONTINENTAL	4 mm
L/H Front Tyre	205/55R16	CONTINENTAL	4 mm
R/H Rear Tyre	205/55R16	CONTINENTAL	4 mm
L/H Rear Tyre	205/55R16	CONTINENTAL	4 mm

4. Description of DamagesTHE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	20/12/2017	Inspection Date	29/12/2017
Survey held at	1ST AUTOWORKS PTE LTD 23 KAKI BUKIT AVE 4 #04-01 (SOUNTH WING) SINGAPORE 415933		

5a. RemarksA) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	8 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDK 8589K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DENTED / WARPED	2,300.00	2,300.00
1	REAR TOW LUG FLAP WITH STRAP	DENTED / WARPED	90.00	90.00
1	REAR BUMPER GUIDE RH	NECESSARY	80.00	80.00
1	REAR BUMPER GUIDE LH	NECESSARY	80.00	80.00
1	REAR BUMPER GUIDE LOWER PANEL, RH	NECESSARY	55.00	55.00
1	REAR BUMPER GUIDE LOWER PANEL, CENTRE	NECESSARY	75.00	75.00
1	REAR BUMPER GUIDE LOWER PANEL, LH	NECESSARY	55.00	55.00
1	REAR BUMPER CHIP SET CLIP SET	NECESSARY	45.00	45.00
1	SET BUMPER GUIDE RAIL RIVET	NECESSARY	30.00	30.00
1	MOULDING, REAR BUMPER PANEL, RH, PRIMED	NECESSARY	167.00	167.00
1	MOULDING, REAR BUMPER PANEL, LH, PRIMED	NECESSARY	167.00	167.00
1	COVER, REAR END PANEL, ANTHRACITE	DENTED	314.00	314.00
1	PANEL, REAR LOWER	DENTED	634.00	634.00
1	PLATE, REINFORCEMENT CRASH LIMITER REAR END RH	DENTED	746.00	746.00
1	TAIL GATE OUTER PANEL	DENTED	2,606.00	2,606.00
1	TAIL GATE HANDLE WITH STYLING STRIP DULL SILVER	CRACKED	650.00	650.00
1	TAIL GATE LATCH	DENTED / BENT	350.00	350.00
1	TAIL GATE STRIKER	DENTED / BENT	76.00	76.00
1	TAIL GATE INNER TRIM	NOT NECESSARY	350.00	-
1	SET TAIL GATE INNER TRIM CHIP	NOT NECESSARY	50.00	-
1	REAR WINDSCREEN MOULDING	NECESSARY	150.00	150.00
1	REAR WINDSCREEN GLASS	NOT NECESSARY	1,500.00	-
1	REAR WIPER MOTOR	NOT NECESSARY	573.00	-
1	OPEL EMBLEM	NECESSARY	79.00	79.00
1	SPOILER REAR BUMPER PANEL LOWER	NOT NECESSARY	1,200.00	-
1	LH TAILLAMP	NOT NECESSARY	950.00	-
1	RH TAILLAMP	CRACKED	950.00	950.00
1	EXHAUST TAIL PIPE	NOT NECESSARY	950.00	-
1	EXHAUST MUFFLER	NOT NECESSARY	450.00	-

Report Ref No: CC6/EQI18000115/Wpb3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 10% DISCOUNT		-1,572.20	-969.90
			14,149.80	8,729.10
	SPECIAL NETT ITEMS			
1	REVERSE SENSOR (SN)	SHORTED	720.00	200.00
1	SEALANT W/SCREEN (SN)	NECESSARY	60.00	60.00
1	REAR NUMBER PLATE (SN)	CRACKED	60.00	50.00
			840.00	310.00
	LABOUR			
	TO DISMANTLE / RENEW THE ACCIDENT DAMAGED PORTION, TO PANEL BEATING, RESHAPE, STRAIGHTEN, ORIENTATE AND ALIGN REPAIR.		3,500.00	2,600.00
	CARRY OUT SPRAY PAINTING ON ACCIDENT AFFECTED AREA. (REAR BOOTLID, REAR BUMPER, REAR END PANEL, REAR SPARE TYRE PANEL)		1,950.00	1,950.00
	TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS, RECONNECT AND CHECK ELECTRICAL FUNCTION AFTER REPAIR.		80.00	40.00
	TRANSFER OF PARTS FROM OLD BOOTLID TO NEW BOOTLID.		180.00	80.00
	REMOVE AND REPLACE REVERE SENSOR (LABOUR)		80.00	60.00
	TO REMOVE AND REFIX REAR WINDSCREEN.	NOT NECESSARY	180.00	-
	TO REMOVE AND REFIT CUSHION UPHOLSTERY TO FACILITATE REPAIR.	NOT NECESSARY	180.00	-
	REPLACE EXAHUST PIPE.	NOT NECESSARY	80.00	-
	REMOVE AND REFIT FUEL TANK TO FACILITATE ACCIDENT REPAIR.	NOT NECESSARY	150.00	-
			6,380.00	4,730.00
	GRAND TOTAL		21,369.80	13,769.10
	RECOMMENDED COST OF REPAIRS			13,769.10

Report Ref No. CC6/EQ18000115/Wpb3s2

WILSON TEO CHENG MING

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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