

INS. CASE OWNER:

Joyce

CC 31QBE18000113 1/Kles39

## ASSIGNMENT

Surveyor:

KALVIN

DOI:

02/01/18

Date / Time:

02/01/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLT 4663R

Claim No.:

VCO11040

Name of Insured:

EDMUND TED SHADYAN

Policy No.:

2-VCO16015-MVA

Insured Tel No.:

HP: 9795 3193

Make / Model:

BMW 2011-2.5 (1)

Excess Sec II :SS

D.O.A.: 28/12/17

Place of Accident:

JUNCTION OF CLEMENTI RD &amp; ULU PANDAN

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SHB 2950P



INSRS:

WSP: OAG (Lapras)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

16/01/18 Under

SHB 2950P - X ; SLT 4663R - X

PENDING FOR TP WORD SHOW (COPY).

30/11/2017

UNLTD ON CONFIRMED ACCIDENT. ON REAR ENDED TP. INFROM TP CLAIM ASSESS TO SETTLE AND ADVISE ABOUT NCD ISSUE.

FIELD TP WORD AND SCREEN PHOTO SEND IN (V: ASHLEY)

REMOVED INVOICE TO GBB.

30/1/18

FAB PASS TO TYPIST TO PREPARE LETTER.

RECEIVED 30 JAN 2018

RECEIVED 08 MAR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Email 30/1/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

02/01/18

Sent By:

Shirley Huan

FINALIZATION

Date/Time:

10/1/18

Confirm with:

LKE

Confirm by:

ANK

Repair Cost:

PR

SS 15,000.00

( 2 days)

Reduction:

80 %

Email

Call

FINAL SETTLEMENT

Date/Time:

23/3/18

Confirm with:

WUWAM

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

10/1/18

SS 620.60

OI REAR ENDED TP.

Loss of Rental (LOR):

SS 258.56

( 2 days)

= +129.28

Loss of Use (LOU):

SS -

(\$ x days)

Loss of Income (LOI):

SS 100.00

(\$ 30 x 2 days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search

SS 7.49

Medical

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 986.65

Global Sum SS:

FINAL PAYMENT

Date/Time:

23/3/18

Confirm with:

WUWAM

Email

Call

Payee 1:

SS 986.65

Name 1:

COMFORTIS PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT  
06/05/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

7400

## ACKNOWLEDGMENTS

2 July 2018

SHS 2908 July 2016

Type Motor Vehicle Bus - 1st class 0

Truck/Trailer

Make Hyundai Ix0 1685

Color Yellow

SF Reading 529946 T-Rec 0

Eng Type

VIN KMHLB414AE4057852

Gen Cond Good/FB Poor Burnt

Exhaust Inboard Jammed / Leaked Burnt

Brake Inboard Jammed / Leaked Burnt

Misc N/A STEEL RIM

Type Gas 205/60R16

ES	DUN	EXNOVA	GY	PS	LIZ	MIC	ORTSU	PR	SUM
TOYO YOKO									
Triangle									
7									
7									
7									
28/12/17									
CDE (677)									
Rear									

10/1/18 Contract Up \$580 / 2 Pkgs

Days Of Repair: \_\_\_\_\_  
Resurvey No. of Trip: \_\_\_\_\_ 2.14 Fee: \_\_\_\_\_

The diagram illustrates a two-stage experimental design. Stage 1 includes a 'Pre-Test' and a 'Post-Test' for a 'Control' group. Stage 2 also includes a 'Pre-Test' and a 'Post-Test' for a 'Control' group. The diagram shows the flow of participants through these stages and the comparison of results.



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC3/QBE18000113/K1es3

1 RAFFLES QUAY #29-10 SOUTH  
TOWERSINGAPORE 048583

Date : 03-01-2018



Code : QBE

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLJ 4663R	Veh. Inspected	SHB 2950P
Policy No.	8-V0016015-MVA	Coverage (\$)	0.00
Claim No.	VC011040	Excess (\$)	0.00
Assign From		Assign Date	03/01/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--	--

## 5. General Information

Accident Date	28/12/2017	Inspection Date	02/01/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Job: ARC Repair TP(CFSO)1 JOB CARD Sales Order: JC NO305102752

OWNER S CITYCAB PTE LTD OMER NO 7010070 ESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 (R) 65551188 (O) (P)	REGN NO SHB2950P	MILEAGE
	MAKE HYUNDAI	FUEL E 1/2 F
	MODEL I-40	DATE/TIME IN 02.01.2018 10:00
	YR OF MANU 02.07.2014	TARGET DATE
	CHASSIS CODE RMHLB411UMEU057852	COMPLETION DATE/TIME

QBE

Accident Date: 28.12.2017  
NATURE: 3P 28.12.2017

JOB DESCRIPTION

/NO LABOR CODE DESCRIPTION

WORKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Check-in Slip

Exit Pass

No.: SHB2950P LKE/KALVIN

Vehicle No.: SHB2950P

Signature/Date Name of Service Advisor Date

Returned to Service Reception upon collection To be kept by Security Guard

**CITY CAB PTE LTD**  
**REPAIR ESTIMATE\***

VEHICLE NO : SHB 2950P

MAKE :

MODEL : HYUNDAI i40

DATE 2/1/2018 11:35

LKK/kalvin 4/80  
 Lile QBE

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper X Repair			\$ 603.60	
	Rear Bumper Reinforcement ?			\$ 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH) ?		\$ 180.00	\$ 360.00	
	Rear Bumper Side Bracket ?			\$ 49.00	
	Rear Bumper Clips X			\$ 22.00	
	Rear Bumper Sponge ?			\$ 143.40	
	Rear Bumper Under Cover X			\$ 225.00	



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA  
Our ref: CC3/QBE18000113/K1es3

Date: 03.01.2018

The Motor Claims Department  
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHB 2950P**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 02.01.2018 at the premises of M/s Comfortdelgro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	2,881.58
Revised Estimate Amount	: S\$	580.00
"Check" Items Amount	: S\$	792.56
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Rear Portion



**Comments/Preser: Status:**

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

KALVIN ANG  
Licensed Appraiser

Date : 10/01/18

## Fax:

Vehicle Reg No. SHB2950P CCPL

28.12.17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature: 

Name : Kalish

Date : 10/1/02

**For Official Use Only**

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

## REPAIR ESTIMATE\*

MAKE :

MODEL : HYUNDAI i40

DATE 2/1/2018 11:35

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



## **Shirley Hiew (LKK Auto)**

---

**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Monday, 15 January 2018 4:44 PM  
**To:** Shirley Hiew (LKK Auto)  
**Cc:** Asher Sng (LKKAuto); Vic (LKKAuto); Admin A  
**Subject:** FW: Direct Settlement - Accident Involving SLJ4663R (OI : QBE - TBA) AND SHB2950P (TP : LKK REF - CC3/QBE18000113/K1es3) on 28/12/2017  
**Attachments:** TP GIA REPORT.pdf; TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf; LKK SURVEYOR PHOTO.pdf; SLJ4663R.pdf

Our Ref. VC011040

Hi Shirley

Attached OI GIA report for your attention. Please let us have the final report when available.

Thank You & Best Regards

---

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: joyce.foo@qbe.com  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Monday, 15 January, 2018 2:17 PM  
**To:** Joyce Foo <joyce.foo@qbe.com>  
**Cc:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SLJ4663R (OI : QBE - TBA) AND SHB2950P (TP : LKK REF - CC3/QBE18000113/K1es3) on 28/12/2017

### **WITHOUT PREJUDICE**

Dear Joyce,

We refer to the above matter.

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 29 January 2018 12:30 PM  
**To:** 'Catherine Koh Mui Gek'  
**Cc:** Vic (LKKAuto)  
**Subject:** Your Ref : T1217/SH8805A/WT(st), Accident on 19/12/2017 involving vehicles SH 8805A & YM 9882Y.  
**Attachments:** OI SKETCH PLAN.pdf

Without Prejudice

Your Ref : CC17120985/SHB2950P/WT(st)

Our Ref: CC3/QBE18000113/K1es3

Dear Sir,

**Accident on 28/12/2017 involving vehicles SHB 2950P & SLJ 4663R.**

Refer to the above matter.

Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Our principle would like to request a copy of video footage to follow up the matter with insured driver.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# COMFORTDELGRO ENGINEERING

Our Ref : CC17120985/ SHB2950P /WT(st)

Date : 16-Jan-18

**QBE INSURANCE (INT'L) LTD**  
1 Raffles Quay #29-10  
South Tower  
Singapore 048583

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506047W

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

Attn : Motor Claims Department **WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB2950P YOUR INSURED**  
**SLJ4663R AND OTHER ON 28.12.17**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHB2950P which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLJ4663R we are submitting these claims for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 620.60
2	<u>2</u> days Loss of Rental @ <u>\$129.28</u> per day	\$ 258.56
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 886.65</b>

### HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ <u>\$ 80.00</u> per days	\$ 160.00
<b>Total Claims :</b>		<b>\$ 1,046.65</b>

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopied photographs : 6 pcs.  
b) LTA search slip/s of : SLJ4663R  
c) GIA / Police report/s of : SHB2950P  
d) Letter of authority from owner / hirer / operator  
( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance  
( X ) Photocopy/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1845 Email : williamtan@cdge.com.sg

A member of

**COMFORTDELGRO**



**Asher Sng (LKKAUTO)**

**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 30 January 2018 10:27 AM  
**To:** 'EDDMUND.Y@GMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SLJ 4663R AND SHB 2950P ON 28/12/2017



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/QBE18000113/K1es3**

30 JANUARY 2018

**EDMUND TEO SHAO YAN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLJ 4663R AND SHB 2950P ON 28/12/2017**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *QBE Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONG

I 40 SHB2950P , SLJ4663R

ON 28-Dec-17 12:30

CLEMENTI ROAD BEFORE JUNCTION OF ULU PANDAN ROAD

I / We

TAN HWEE KEAT

(Hirer) NRIC No.: **S6912136E**

and/or

**CHUA KOK TIONG**

(Relief) NRIC No.: **S8014260I**

Taxi Number

SHB2950P

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date \_\_\_\_\_

28-Dec-2017

Name of Hirer

TAN HWEE KEAT

Hirer NRIC

**S6912136E**

Signature :

X  $\frac{1}{2}$  —

Address

487 JURONG WEST AVENUE 1 #08-53

640487

Contact No.

**98175577**

Name of Relief

**CHUA KOK TIONG**

Relief NRIC

S8014260I

Signature :



Address

514 JURONG WEST STREET 52 09-02

640514

Contact No. \_\_\_\_\_

**93887108**

# DISCHARGE VOUCHER

Without Prejudice  
Save As to Costs

Your Reference : CC17120985/SHB2950P/WT(st)  
Our Reference : VC011040

I/We, **CITY CAB PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **NINE HUNDRED EIGHTY SIX AND CENTS SIXTY FIVE ONLY (S\$986.65)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**EDMUND TEO SHAO YAN**', over damage to my/our vehicle **SHB 2950P** from an accident involving **SLJ 4663R** at/along **CLEMENTI ROAD BEFORE JUNCTION OF ULU PANDAN ROAD**, which occurred on **28 DEC 2017** at about **1230hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**EDMUND TEO SHAO YAN**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 5<sup>th</sup> of (month) March (year) 2018

Signature

Claimant's Name

FIN/NRIC No.

\*The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the scope and application of this document

Address



Company stamp if applicable

*Re-Signed*

Witness's Signature

Witness's Name

FIN/NRIC No.

Please forward your claim to be payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

Address

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
(By Fax: 6534 5356)

## TAX INVOICE

8010056

QBE INSURANCE (INT'L)LTD

29-10 1 RAFFLES QUAY SOUTH TOWER  
SINGAPORE 048583

CONTACT NO: 62246633

VEHICLE NO  
SHB2950P

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
02.07.2014

CHASSIS CODE  
KMHLB41UMEU057852

INV. NO/DATE  
91351183 12.01.2018

JOB NO.  
305102752

ODOMETER READING

JOB TYPE

Description : 3P 28.12.2017

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	580.00
Add GST @ 7.000 %	40.60
<b>Total Invoice amount</b>	<b>620.60</b>

Issued by : CHEWBEELING 12.01.2018 11:03:59  
Repair Type : CFSO/57/57  
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
Member of COMFORTDELGRO

Office:  
3 Raddell Road  
Singapore 579701

\* note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.



Our Ref: CC17120985



Date: 11 January 2018

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	28/12/2017 @ 12:30 hrs
ALONG	CLEMENTI ROAD BEFORE JUNCTION OF ULU PANDAN ROAD
INVOLVING	SLJ4663R

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2950P** (the "Taxi"). The Taxi was hired to **TAN HWEE KEAT IC NO S6912136E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Executive, Fleet Safety

This is a computer generated letter. No signature is required.



**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLJ4663R	28 Dec 2017 / 12:30:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

[Previous](#)   [OK](#)

# Thank you



Goh Cheng Chuan Andrew Cornelius has successfully logged out.

Your last login date and time was 28 Dec 2017, 16:36:55.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

## Session Transaction History

<u>S/No</u>	<u>Asset Type</u>	<u>Asset ID</u>	<u>Asset Owner ID</u>	<u>Transaction Type</u>	<u>Transaction Amount(S\$)</u>	<u>Log Date/Time</u>
1	Vehicle	SLJ4663R	-	18.32 Insurance Enquiry (GIRO Payment)	7.49	28 Dec 2017 / 16:37:22

## Asher Sng (LKKAUTO)

**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Friday, 23 February 2018 11:24 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Vic (LKKAUTO); Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLJ4663R (OI : QBE - TBA) AND SHB2950P (TP : LKK REF - CC3/QBE18000113/K1es3) on 28/12/2017

Your ref : VC011040  
Our ref : CC3/QBE18000113/K1es3q2

Dear Sirs,

Please proceed as recommended.

Thank You & Best Regards

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Asher Sng (LKKAUTO) [mailto:[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)]  
**Sent:** Friday, 23 February, 2018 10:37 AM  
**To:** Joyce Foo <joyce.foo@qbe.com>  
**Cc:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SLJ4663R (OI : QBE - TBA) AND SHB2950P (TP : LKK REF - CC3/QBE18000113/K1es3) on 28/12/2017

Your ref : VC011040  
Our ref : CC3/QBE18000113/K1es3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$986.65(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 3,816.18	\$ 620.60
2. Loss of Rental (2days x \$129.28)	\$ 258.56	\$ 258.56 (2days x \$129.28)
3. Loss of Income (2days x \$80)	\$ 160.00	\$ 100.00 (2days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 4,242.23	\$ 986.65

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asher Sng (LKKAuto)

**Sent:** Tuesday, 30 January 2018 10:26 AM

**To:** 'Joyce Foo' <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLJ4663R (OI : QBE - TBA) AND SHB2950P (TP : LKK REF - CC3/QBE18000113/K1es3) on 28/12/2017

Hi Joyce,

We refer to the above matter.

Insured reported no collision, third party reported rear ended.

Enclosed a copy of the third party video footage and scene photo for your easy reference.

We had interview insured driver he agreed to let us settle based on the evidence.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]

**Sent:** Monday, 15 January 2018 4:44 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving SLJ4663R (OI : QBE - TBA) AND SHB2950P (TP : LKK REF - CC3/QBE18000113/K1es3) on 28/12/2017

Our Ref. VC011040

Hi Shirley

Attached OI GIA report for your attention. Please let us have the final report when available.

Thank You & Best Regards

---

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Monday, 15 January, 2018 2:17 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLJ4663R (OI : QBE - TBA) AND SHB2950P (TP : LKK REF - CC3/QBE18000113/K1es3) on 28/12/2017

## WITHOUT PREJUDICE

Déar Joyce,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]

**Sent:** Wednesday, 3 January 2018 4:36 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLJ4663R (OI : QBE - TBA) AND SHB2950P (TP : LKK REF - CC3/QBE18000113/K1es3) on 28/12/2017

Policy No. V0016015

Hi Asher

FYI our insured has yet to lodge a report.

Thank You & Best Regards

---

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)





**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

**Sent:** Wednesday, 3 January, 2018 3:17 PM

**To:** Joyce Foo <joyce.foo@qbe.com>

**Cc:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Direct Settlement - Accident Involving SLJ4663R (OI : QBE - TBA) AND SHB2950P (TP : LKK REF - CC3/QBE18000113/K1es3) on 28/12/2017

**WITHOUT PREJUDICE**

Dear Joyce,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 2950P at Comfortdelgro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler , you may contact the undersigned.***

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC3/QBE18000113/K1es3q2

1 RAFFLES QUAY #29-10 SOUTH  
TOWERSINGAPORE 048583

Date : 07-03-2018



Code : QBE

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SLJ 4663R	Veh. Inspected	SHB 2950P
Policy No.	8-V0016015-MVA	Coverage (\$)	0.00
Claim No.	VC011040	Excess (\$)	0.00
Assign From		Assign Date	02/01/2018

**2. Vehicle Particulars & Condition**

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KMHLB41UMEU057852	Colour	YELLOW
Odometer	524946	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	205/60 R16	TRIANGLE	7 mm
L/H Front Tyre	205/60 R16	TRIANGLE	7 mm
R/H Rear Tyre	205/60 R16	TRIANGLE	7 mm
L/H Rear Tyre	205/60 R16	TRIANGLE	7 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	28/12/2017	Inspection Date	02/01/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>2 Working Days</b>
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 2950P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	REAR BUMPER	TO REPAIR SEE LABOUR	603.60	-
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	504.35	-
2	REAR BUMPER REINFORCEMENT BRACKET (LH/RH) @\$180.00	SERVICEABLE	360.00	-
1	REAR BUMPER SIDE BRACKET	SERVICEABLE	49.00	-
1	REAR BUMPER CLIPS	NOT NECESSARY	22.00	-
1	REAR BUMPER SPONGE	SERVICEABLE	143.40	-
1	REAR BUMPER UNDER COVER	SERVICEABLE	225.00	-
	LESS 20% DISCOUNT		-381.47	-
	LESS 25% DISCOUNT		-	-
			1,525.88	-
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REAR BUMPER REVERSE SENSOR (SN)	SERVICEABLE	135.70	-
1	REAR BUMPER ADVERTISEMENT LOGO (SN)	NECESSARY	50.00	50.00
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN)	NECESSARY	200.00	200.00
			435.70	300.00
	<b><u>LABOUR</u></b>			
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF REAR BUMPER.		200.00	100.00
	SPRAY PAINTING CHARGE.		200.00	180.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	R/REFIX REVERSE SENSOR .	NOT NECESSARY	120.00	-
			-	-
			-	-
			-	-
			570.00	280.00
	<b>GRAND TOTAL</b>		<b>2,531.58</b>	<b>580.00</b>

Report Ref No. CC3/QBE18000113/K1es3q2



## RECOMMENDED COST OF REPAIRS

580.00

Report Ref No. CC3/QBE18000113/K1es3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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