

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 21 August, 2018 9:13 AM  
**To:** Claims Dept of CTI  
**Cc:** Hwang Shiang Yi; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO); Vic (LKKAUTO); Admin A  
**Subject:** RE: (TP : LKK REF - CC3/CTI18000111/K1hs3) (OurRef: SNM18D00104C02/9)

Dear Alfred,

We refer further to the below email.

Please be informed that we had already settled and close the matter and the relevant documents were forwarded to your good office.

Breakdown of the settlement is as follows:

|                                    |           |                 |
|------------------------------------|-----------|-----------------|
| Cost of Repair (w/gst)             | \$        | 1,444.50        |
| Loss of Rental (\$101.46 x 3 days) | \$        | 304.38          |
| GIA Search Fee                     | \$        | 2.00            |
| <b>TOTAL</b>                       | <b>\$</b> | <b>1,750.88</b> |

However, Insured called in after the settlement and informed that his driver would like to settle the matter privately to protect his NCD.

Please advise if there was any TPBI claim as claimant only claim for LOR.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]  
**Sent:** Tuesday, 3 July, 2018 9:37 AM  
**To:** Vic (LKKAUTO); Admin A  
**Cc:** Hwang Shiang Yi; Alfred Toh; Chee So Chow; KKLau; Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Subject:** FW: (TP : LKK REF - CC3/CTI18000111/K1hs3) (OurRef: SNM18D00104C02/9)

LKK REF - CC3/CTI18000111/K1hs3  
CTI REF – SNM18D00104C02/9 (SKE5789T)

Dear Vic

We refer to your email of 2 July 2018 pertaining to the above matter.

Please proceed to negotiate claim at best possible terms based on the video footage.

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Monday, July 02, 2018 5:06 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: (TP : LKK REF - CC3/CTI18000111/K1hs3) (OurRef: SNM18D00104C02/9)

Dear Alfred,

We refer further to the below email.

Please find attached copy of TP video footage and scene photos for your reference.

Based on the footage and scene photos, TP vehicle was within the lane when Insured vehicle swerved lane and collision occurred.

As such, liability is not to our Insured's favour.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Wednesday, 11 April, 2018 11:48 AM

**To:** Vic (LKKAuto); Admin A; Asher Sng (LKKAuto)

**Cc:** Sharon Han; Adeline Chng; Alfred Toh; Hsiao Tong (LKKAuto)

**Subject:** RE: (TP : LKK REF - CC3/CTI18000111/K1hs3) (OurRef: SNM18D00104C02/9)

**LKK REF - CC3/CTI18000111/K1hs3**

**CTI REF – SNM18D00104C02/9 (SKE5789T)**

Dear Vic

We refer to your email and reminders pertaining to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

**Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

**China Taiping Insurance (Singapore) Pte Ltd**

**3 Anson Road**

**#15-00 Springleaf Tower**

**Singapore 079909**

**Co. Reg. No. 200208384E**

**DID : +65 6389 6183**

**FAX: +65 6224 7175/6224 7478**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)**

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Wednesday, April 04, 2018 2:01 PM

**To:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-](mailto:admin-)

[a@lkkauto.com](mailto:a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: (TP : LKK REF - CC3/CTI18000111/K1hs3) (OurRef: SNM18D00104C02/9)

Dear Lucas,

We refer to the below email.

Please advise if Insured had reported the accident.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Shirley Hiew (LKK Auto)

**Sent:** Monday, 22 January, 2018 11:34 AM

**To:** Lucas Lee; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Vic (LKKAuto)

**Cc:** Sharon Han; Asher Sng (LKKAuto); Admin A

**Subject:** RE: (TP : LKK REF - CC3/CTI18000111/K1hs3) (OurRef: SNM18D00104C02)

Dear Lucas/Sharon,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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**From:** Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

**Sent:** Monday, 15 January 2018 3:41 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>

**Subject:** RE: (TP : LKK REF - CC3/CTI18000111/K1hs3) (OurRef: SNM18D00104C02)

Dear Sirs,

Kindly refer to the above attachment.

Case Handler : Sharon Han

Regards,

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3, Anson Road, #16-00

Springleaf Tower,

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6181

Fax: 6224 7175

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Monday, 15 January, 2018 2:22 PM

**To:** Lucas Lee; Joel Goh

**Cc:** Claims Dept of CTI; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

**Subject:** RE: (TP : LKK REF - CC3/CTI18000111/K1hs3) (OurRef: SNM18D00104C02)

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Meanwhile, Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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**From:** Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

**Sent:** Thursday, 11 January 2018 5:25 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** (TP : LKK REF - CC3/CTI18000111/K1hs3) (OurRef: SNM18D00104C02)

Dear Sirs,

Our insured has not reporting the case yet fyi.

Regards,

Lucas Lee  
Claims Department (Motor)  
China Taiping Insurance (Singapore) Pte. Ltd.  
3, Anson Road, #16-00  
Springleaf Tower,  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6181  
Fax: 6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Thursday, 11 January, 2018 9:58 AM  
**To:** Claims Dept of CTI  
**Cc:** Joel Goh; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SKE5789T (OI : CTI - TBA) AND SHB8906D (TP : LKK REF - CC3/CTI18000111/K1hs3) on 29/12/2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 3 January 2018 2:50 PM  
**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Cc:** Joel Goh <[joel.goh@sg.cntaiping.com](mailto:joel.goh@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SKE5789T (OI : CTI - TBA) AND SHB8906D (TP : LKK REF - CC3/CTI18000111/K1hs3) on 29/12/2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 8906D at M/s Premier Automotive Services Pte Ltd - Changi South.

Enclosed for your perusal is:

- TP GIA report

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler , you may contact the undersigned.***

***"Wishes you a Merry Christmas & Happy New Year 2018"***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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