

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Dec 2017 Edit Reg		02 Jan 2018 00:00 Edit Adj Rpt	S\$1,050.00 Edit Estimates	S\$1,050.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	YEO LIAN SIM , ID: S0160140G								
Main Claimant:	ALLSWELL LEASING & LIMOUSINE PTE LTD , Co. Reg. No.: 201432541Z								
Vehicle Reg. No.:	SKV7555Z	Date of Loss:	28/12/2017 14:00 - :59 [26 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5828362974SG	Policy/Cover Note No.:	2100369841 (Comprehensive)						
Vehicle Reg. No. (Insured):	SBD4810H	Policy No. (Claimant):	5085700497-01						
		Excess:							
Repairer:	Allswell Motor Traders (HQ) 25 Defu Lane 9, 539266 Defu Lane - Tel: 66791146								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 12/01/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

INS. CASE OWNER:

Norsiah

CC 4/AIG180 00108

16/258/

LKK:

IDAC

Surveyor:

XGQ

DOI:

2/1/18

Date / Time:

03/01/18

Registered in Merimen:

05/01/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SBD 4810H

Claim No.:

5228362974SG

Name of Insured:

YEO LIAN SIM

Policy No.:

2100269941

Insured Tel No.:

HP: 9819 5220

Make / Model:

LAND ROVER

Excess Sec II :SS

D.O.A: 28/12/17

Place of Accident:

ALONG BARKER ROAD

Is driver the owner?

(YES ☒ NO ☐)

Nature of Accident:

If NO, Driver Name / # is: TAN TIOW YONG EDWIN

OI GIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Driver Tel No.:

9819 5220

(VA: YES / NO)

Insured Liability:

%

Final? Yes / No

SKU 7555Z



INSRS:

WSP: ALLSWELL

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
05/01/18 (Anur)	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OE:	29/1/18
	After call ltr to OE:	10/2/18
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OE:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:
--------------------	------------	----------

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	45 SS 1,050	(3 days) Reduction:	51 %
FINAL SETTLEMENT	Date/Time: 21/1/2020	Confirm with: Ben	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	016
Repair Cost: (W/ GST)	SS 1,123.50		
Loss of Rental (LOR):	SS 300	(3 days) X \$100	
Loss of Use (LOU):	SS -	(5 - x - days)	
Loss of Income (LOI):	SS -	(5 - x - days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	(Tick only one)	
GIA/LTA Search	SS 2.00		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 1,425.50	Global Sum SS:	1,200
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 1,200	Name 1:	ALLSWELL MOTOR TRADERS
Payee 2: (Strike if N.A.)	SS -	Name 2:	
Payee 3: (Strike if N.A.)	SS -	Name 3:	

25418

The U/C / Chassis frame / Body Structure affected due to collision

TOTAL

Note: If any of the quoted parts are recommended to be repaired, then an additional labour cost will be charged accordingly under supplementary.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18000108/Ges3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 03-01-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SBD 4810H	Veh. Inspected	SKV 7555Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	03/01/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	28/12/2017	Inspection Date	02/01/2018
Survey held at	ALLSWELL MOTOR TRADERS 100 JALAN SULTAN #02-41 SULTAN PLAZA SINGAPORE 199001		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2541Z
Vehicle Details	
Vehicle No.:	SKV7555Z
Vehicle to be Exported:	No
Intended De-registration Date:	03 Jan 2018
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8 CVT
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	2ZR1608800
Chassis No.:	JTDGG20W90J002933
Maximum Power Output:	105.0 kW (140 bhp)
Open Market Value:	\$23,454.00
Original Registration Date:	30 Sep 2015
First Registration Date:	30 Sep 2015
Transfer Count:	0
Actual ARF Paid:	\$24,836.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Sep 2025
PARF Rebate Amount:	\$18,627.00
Intended COE Rebate Details	
COE Expiry Date:	29 Sep 2025
COE Category:	E - Open Category

COE Period(Years):	10
QP Paid:	\$61,300.00
COE Rebate Amount:	\$46,434.00
Total Rebate Amount:	\$65,061.00

The information contained herein is correct as at 03 Jan 2018

OK

▶ wish Used Vehicle List (3 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Toyota Wish 1.8A Elegance	\$89,800	\$9,920 /yr	21-Oct-2015	1,798 cc	50,000 km	360 VR Cars	Available

Brand New 4 Michelin Tyres, 2 More Polish Package With Borneo Motors, Agent Service Warranty 1 More Year. Black View Incar Camera Front And Back, WIFI. Original Leather Seats. Trade In And Direct Owne...

Office No. - 68170836

James Tan - 90700005 | Eugene Ng - 83399587

Toyota Wish 1.8A X	\$93,800	\$11,330 /yr	22-Jul-2015	1,797 cc	4,800 km	Cargent Pte Ltd	Available
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Very Low Mileage, 1 Owner, 100% Accident Free. Latest Model Of One Of The Best Selling Compact MPV Of All Time! Fuel Efficient 7 Seater Family Car. New 1 Year Road Tax. 5 Years Warranty. Highest Trade...

Office No. - 66335766

Mag - 81332103 | Peter - 81806338

Toyota Wish 1.8A	\$88,800	\$11,270 /yr	02-Jan-2015	1,798 cc	51,000 km	Zenith Automobile	Available
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5 Years Warranty Package, Just Arrived, 1 Owner, Borneo Motor Unit, Original Condition And Very Well Maintained, Recently Serviced At Agent, Flexible Loan Available. Please Call Or Visit Us Today!

Office No. - 66848884

Simon - 98197237 | George - 94881411 | Yugen - 83561260

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18000108/Gka3

10 JULY 2019

YEO LIAN SIM
31B BARKER ROAD
SINGAPORE 309909

Dear Sir/Madam,

**ACCIDENT INVOLVING SBD4810H & SKV7555Z ALONG/AT BARKER ROAD ON
28/12/2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from **SKV7555Z** against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **24/07/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: khanchna@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 9 July 2019 1:23 PM
To: 'OOI, Ben'
Cc: Admin A
Subject: ACCIDENT INVOLVING SBD4810H(AIG) AND SKV 7555Z ON 28/12/2017

Your Ref: SKV7555Z Without Prejudice
Our Ref: CC4/AIG18000108/Gka3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SBD4810H(AIG) AND SKV 7555Z ON 28/12/2017

We refer to the above matter.

Please be informed that liability is unclear for this matter.

We are in a course of investigating into the circumstances of the accident.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

OOI, Ben <ben@allswellmotor.com.sg>

Mon, Jan 29, 2018, 3:16 PM

to Asher, Admin-D, Edmund, Mark



Dear Asher,

(Without Prejudice - SAVE as to COSTS)

We are writing to your goodself as a workshop and owner of this vehicle (**SKV7555Z**)

- If no contact, there will be no damages, no photo of ur insured vehicle at his residence, no SAS reporting, no taking ur insured IC to exchange details, no survey, no repairs and etc.
- If no contact, why your insured wanna show IC to our hirer? He should have call the police for harassment and arrest our hirer for trespassing.
- None of our hirers will go to another unknown house and take pictures for nothing if there is no accident. They are always on the run for Grab and Uber apps.
- Such denial mode by your insured maybe he does not wanna to settle things amicably and have no intention to settle our repair costs or whatsoever. May we have your confirmation in writing that your insured strongly dispute no contact so that we have no other alternatives but to pursue this accident case in court if necessary.

Thank you in advance.

Truly
OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
Singapore 539266
Office: +65 6679 1146
Mobile: +65 9147 8545
Email: ben@allswellmotor.com.sg

On Tue, Jul 9, 2019 at 1:23 PM Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Your Ref: SKV7555Z

Without Prejudice

Our Ref: CC4/AIG18000108/Gka3

As spoken earlier, we only have the damaged pictures and his IC, his residence.

Your insured has moved out recklessly without knowing our vehicle is passing by then came in contact with our vehicle L/H front bumper with your insured R/H front bumper.

Moreover your insured was driving a land-rover, I guess. No wonder no damaged on his R/H front bumper because of the hardness of the material unlike Japanese cars

SAS report stated your insured suddenly turned out from his residence trying to make a reverse parking thus came in contact with our vehicle L/H front bumper...

Please revert. Thanks

Truly
OOI, Ben

Handwritten signature and initials in black ink. The signature appears to be 'Ben' and the initials are 'OOI'.

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Mon, Jan 29, 2018, 11:00 AM

to me, Admin-D, Edmund, Mark



Without Prejudice

Hi Ben,

We refer to the email below.

Please kindly let us have the evidence that prove of collusion as according to our insured strongly dispute no contact.

Thank You.

Best Regards,

Asher Sng | Case Handler

Khanchna (LKK Auto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Monday, 30 December 2019 1:27 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Seeking instructions on whether we can proceed with DS - Your Ref: TP / 5828362974SG [MVA BETWEEN SBD 4810H (OI) & SKV 7555Z (TP) ON 28/12/2017]

Dear Khanchna,

Please request for evidence with third party and advise third party that insured reported no contact with their client's vehicle.

As for insured, kindly advise insured that since no evidence from him, we may settle this matter at best possible term.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel: +65 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Thursday, December 19, 2019 9:12 AM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Admin A <admin-a@lkkauto.com>

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 19 December 2019 9:12 AM
To: 'Md Noor, Norsiah'
Cc: Admin A
Subject: RE: Seeking instructions on whether we can proceed with DS - Your Ref: TP / 5828362974SG [MVA BETWEEN SBD 4810H (OI) & SKV 7555Z (TP) ON 28/12/2017]

Dear Ms. Norsiah,

We refer to the above matter and e-mail below.

Please be informed that the finalised cost of repair is \$1,050.00(all in) before GST.

We have uploaded a copy of marked estimate and Third party's LOD via Merimen.

As informed in our e-mail dated 3/12/2019, Insured maintains that there was no contact at all.

Please advice us accordingly.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Tuesday, 3 December 2019 9:16 AM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Seeking instructions on whether we can proceed with DS - Your Ref: TP / 5828362974SG [MVA BETWEEN SBD 4810H (OI) & SKV 7555Z (TP) ON 28/12/2017]

Your Ref: TP / 5828362974SG

Dear Ms. Norsiah,

The above matter refers.

As instructed, we have asked Insured if there was any slight contact between their vehicle at the time and date of accident.

Please be informed that Insured confirm that there was no contact at all.

Kindly advice.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Sent: Tuesday, 27 August 2019 9:03 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Seeking instructions on whether we can proceed with DS - Your Ref: TP / 5828362974SG [MVA BETWEEN SBD 4810H (OI) & SKV 7555Z (TP) ON 28/12/2017]

Dear Khanchna,

How much is the finalise amount and please manage insured.

Thank you

Kind regards

Norsiah

Norsiah Md Noor

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel + (65) 6419-1606

Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Friday, August 2, 2019 8:54 AM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Seeking instructions on whether we can proceed with DS - Your Ref: TP / 5828362974SG [MVA BETWEEN SBD 4810H (OI) & SKV 7555Z (TP) ON 28/12/2017]

This message is from an external sender; be cautious with links and attachments.

Your Ref: TP / 5828362974SG

Dear Ms. Norsiah,

The above matter refers.

Please refer to the e-mail that our Insured had sent us (as attached).

Kindly advice whether we can proceed with DS.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 2 January 2020 11:42 AM
To: edwintanty@gmail.com
Cc: Admin A
Subject: RE: Your reference: CC4/AIG18000108/Gka3

Dear Mr. Edwin,

We have taken note of your e-mail below.

AIG will proceed to handle and settle at best terms.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edwin Tan <edwintanty@gmail.com> **On Behalf Of** Edwin TanTY
Sent: Thursday, 2 January 2020 9:49 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Re: Your reference: CC4/AIG18000108/Gka3

I have no evidence to "prove" there was no collision, except the photos I sent previously showing there no damage to my car. Also, the instance assessor at Wearnes and I saw no damage and, as a result, there were no repairs to my car

EdwinTan

On 2 Jan 2020, at 09:13, Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Dear Mr. Edwin,

We refer to the above matter.

Since there is no evidence from you to proof that there was no collision, it would be an uphill task to defend the case in the event of litigation. In order to mitigate losses, AIG will proceed to settle at best terms.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **7 days**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edwin Tan <edwintantv@gmail.com> **On Behalf Of** Edwin TanTY

Sent: Monday, 11 November 2019 3:33 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Your reference: CC4/AIG18000108/Gka3

Dear Mr Khanchna,

I did not notice any contact whatsoever between my car and the other car, i.e. the third party vehicle, not even the slightest contact.

I could not see any damage whatsoever on my car.

I did take my car to two workshops, Henderson Motors and Wearnes, and neither saw any damage, let alone damage worth repairing. But there is a good chance that neither would remember, because there was no damage and because this was such a long time ago.

Sadly, there were no independent witnesses.

Sincerely,

EdwinTan

Dr E T Y Tan

On 11 Nov 2019, at 06:30, Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Dear Mr. Edwin,

We refer to the above matter and your e-mail below.

Please confirm the following to enable us to review the third party's claim:-

- Was there any contact (including any slight contact) between your vehicle and the third party at the alleged date and time of the accident?
- Did you check with your workshop on whether there was any internal/external damage to your vehicle after the alleged accident? And if yes, were there any damage(s) to your vehicle?
- Was there any independent witness (for e.g. neighbours) whom had witnessed the accident? If yes, please provide us with a witness state Statutory Declaration.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edwin Tan <edwintanty@gmail.com>

Sent: Friday, 19 July 2019 9:55 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Your reference: CC4/AIG18000108/Gka3

Dear Mr Khanchna,

Thank you for your letter dated 10 July 2019.

I was driving our family car SBD4810H at the time of the accident -- and have nothing further to add to my account, except to reiterate that our car was undamaged and that I cannot understand how the other car (SKV7555Z) could have been damaged.

Please proceed as you think best

Sincerely,

EdwinTan

Dr E T Y Tan

E-mail from al

Khanchna (LKK Auto)

Subject: FW: Your reference: CC4/AIG18000108/Gka3

From: Edwin Tan <edwintanty@gmail.com> **On Behalf Of** Edwin TanTY
Sent: Thursday, 2 January 2020 4:37 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Re: Your reference: CC4/AIG18000108/Gka3

Thank you

ET

On 2 Jan 2020, at 09:13, Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Dear Mr. Edwin,

We refer to the above matter.

Since there is no evidence from you to proof that there was no collision, it would be an uphill task to defend the case in the event of litigation. In order to mitigate losses, AIG will proceed to settle at best terms.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edwin Tan <edwintanty@gmail.com> **On Behalf Of** Edwin TanTY
Sent: Monday, 11 November 2019 3:33 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: Your reference: CC4/AIG18000108/Gka3

- Draft -

To discuss with
Ali -

Khanchna (LKK Auto)

To: Md Noor, Norsiah
Cc: Admin A
Subject: RE: Seeking approval - Your Ref: TP / 5828362974SG [MVA BETWEEN SBD 4810H (OI) & SKV 7555Z (TP) ON 28/12/2017]

Dear Ms. Norsiah,

We refer to the above matter.

As instructed, we have informed Insured that matter will be settled at best terms and Insured is agreeable on the same.

Our offer on 50% basis to Third party was rejected.

Third party is of the view that liability is against Insured for reversing without proper lookout and colliding into Third party vehicle.

There is no supporting evidence provided but Third party said :

- If no contact, there will be no damages, no photo of your insured vehicle at his residence, no SAS reporting, no taking your insured IC to exchange details, no survey, no repairs and etc.
- If no contact, why your insured want to show IC to our hirer? He should have call the police for harassment and arrest our hirer for trespassing.
- None of our hirers will go to another unknown house and take pictures for nothing if there is no accident. They are always on the run for Grab and Uber apps.
- Such denial made by your insured maybe he does not want to settle things amicably and have no intention to settle our repair costs or whatsoever. May we have your confirmation in writing that your insured strongly dispute no contact so that we have no other alternatives but to pursue this accident case in court if necessary.
- Moreover your insured was driving a land-rover, I guess. No wonder no damage on his R/H front bumper because of the hardness of the material unlike Japanese cars
- We want to escalate this case to a higher authority since your Insured strongly dispute there is no contact.

Purely for amicable settlement and to avoid the risk of litigation, we suggest to settle at best.

Please advice.

Thank you.

" Wishing you a Happy and Prosperous Lunar New Year "



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

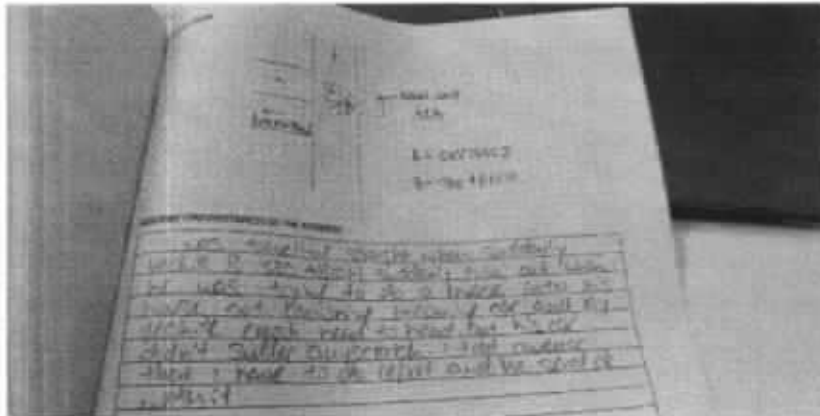
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: OOI, Ben <ben@allswellmotor.com.sg>
Sent: Friday, 17 January 2020 12:40 PM
To: Khanchna (LKK Auto)
Cc: account5 leasing; Admin A; Asher Sng (LKKAuto)
Subject: Re: Letter of Demand SKV7555Z - 3rd party claim against AIG insured SBD4810H (DOA: 28.12.2017) *** LKK REF: CC4/AIG18000108/Gka3

Khanchna,

See attached report



Truly
OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
Singapore 539266
Office: +65 6679 1146
Mobile: +65 9147 8545
Email: ben@allswellmotor.com.sg

On Fri, Jan 17, 2020 at 12:21 PM OOI, Ben <ben@allswellmotor.com.sg> wrote:
Dear Khanchna,

Thank you for your email.

Please refer to our email dated 29.01.2018 to Asher / Admin-D

We reject your propose settlement of 50% liable. Your insured did not check while reversing that there is a vehicle on his right.

Please adhere to our invoice Defu-2831 which has been sent to your goodself on the 17.12.2019.

Thank you very much.

Truly
OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
Singapore 539266
Office: +65 6679 1146
Mobile: +65 9147 8545
Email: ben@allswellmotor.com.sg

On Wed, Jan 15, 2020 at 4:33 PM Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We append below our Insured's statement:

Circumstances of Accident

At 1410 on 28 Dec 2017, a clear sunny afternoon, I was driving along Barker Road in SBD4810H, slowed down and switched on my hazard lights, before stopping by lamp-post 21 to reverse into my home at 31B Barker Road. SKV7555Z, came by on my right, stopped and reversed to allow me to reverse. My wife, who was in the passenger seat, and I believed there had been no collision. We did not hear the sound of a collision. Neither did we feel the impact of a collision. Mr. Poh Chee Beng (NRIC# [REDACTED]) who had been driving SKV7555Z walked up and told that his car had been damaged. There was a dent on the left side of the front bumper and another dent on the front of the front left wheel arch. My car did not seem to suffer any damage.

Purely for amicable settlement purposes and without admission to liability whatsoever, we propose settlement on a 50% basis for **\$713.00(all in)**.

Please confirm acceptance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: account5 leasing <account5@allswellmotor.com.sg>

Sent: Wednesday, 15 January 2020 4:16 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: OOI, Ben <ben@allswellmotor.com.sg>

Subject: Re: Letter of Demand SKV7555Z - 3rd party claim against AIG insured SBD4810H (DOA: 28.12.2017) *** LKK
REF: CC4/AIG18000108/Gka3

Hi Khanchna,

Please find amended agreement attached for your perusal.

Thank You.

Best Regards,

Khanchna (LKK Auto)

From: OOI, Ben <ben@allswellmotor.com.sg>
Sent: Wednesday, 10 July 2019 5:08 PM
To: Khanchna (LKK Auto)
Cc: Admin A; account5 leasing
Subject: Re: ACCIDENT INVOLVING SBD4810H(AIG) AND SKV 7555Z ON 28/12/2017

Dear Khanchna,

Appreciate if we can have your Principal (AIG) office-in-charge..

We wanna escalate this case to a higher authority since your Insured strongly dispute there is no contact..

Please assist? Thanks in advance..

Truly
OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
Singapore 539266
Office: +65 6679 1146
Mobile: +65 9147 8545
Email: ben@allswellmotor.com.sg

On Wed, Jul 10, 2019 at 10:27 AM OOI, Ben <ben@allswellmotor.com.sg> wrote:
Dear Khanchna,

Attached damages and accident scene..

Truly
OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
Singapore 539266
Office: +65 6679 1146
Mobile: +65 9147 8545
Email: ben@allswellmotor.com.sg

On Wed, Jul 10, 2019 at 10:20 AM OOI, Ben <ben@allswellmotor.com.sg> wrote:
Dear Khanchna,

Thank you for your letter..

Attached are the correspondence with your colleague below:-

OOI, Ben <ben@allswellmotor.com.sg>



Mon, Jan 22, 2018, 9:32 PM

to Asher, Catherine, Edmund, Mark



Dear Asher,

(Without Prejudice)

As spoken earlier, we only have the damaged pictures and his IC, his residence.

Your insured has moved out recklessly without knowing our vehicle is passing by then came in contact with our vehicle L/H front bumper with your insured R/H front bumper.

Moreover your insured was driving a land-rover, I guess. No wonder no damaged on his R/H front bumper because of the hardness of the material unlike Japanese cars

SAS report stated your insured suddenly turned out from his residence trying to make a reverse parking thus came in contact with our vehicle L/H front bumper...

Please revert. Thanks

Truly
OOI, Ben

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Mon, Jan 29, 2018, 11:00 AM

to me, Admin-D, Edmund, Mark



Without Prejudice

Hi Ben,

We refer to the email below.

Please kindly let us have the evidence that prove of collusion as according to our insured strongly dispute no contact.

Thank You.

Best Regards,

Asher Sng | Case Handler

OOI, Ben <ben@allswellmotor.com.sg>

Mon, Jan 29, 2018, 3:18 PM

to Asher, Admin-D, Edmund, Mark



Dear Asher,

(**Without Prejudice - SAVE as to COSTS**)

We are writing to your goodself as a workshop and owner of this vehicle (**SKV7555Z**)

- If no contact, there will be no damages, no photo of ur insured vehicle at his residence, no SAS reporting, no taking ur insured IC to exchange details, no survey, no repairs and etc.
- If no contact, why your insured wanna show IC to our hirer? He should have call the police for harassment and arrest our hirer for trespassing.
- None of our hirers will go to another unknown house and take pictures for nothing if there is no accident. They are always on the run for Grab and Uber apps.
- Such denial mode by your insured maybe he does not wanna to settle things amicably and have no intention to settle our repair costs or whatsoever. May we have your confirmation in writing that your insured strongly dispute no contact so that we have no other alternatives but to pursue this accident case in court if necessary.

Thank you in advance.

Truly

OOI, Ben

Allswell Motor Traders
25, Defu Lane 9
Singapore 539266
Office: +65 6679 1146

On Tue, Jul 9, 2019 at 1:23 PM Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Your Ref: SKV7555Z

Without Prejudice

Our Ref: CC4/AIG18000108/Gka3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SBD4810H(AIG) AND SKV 7555Z ON 28/12/2017

We refer to the above matter.

Please be informed that liability is unclear for this matter.

We are in a course of investigating into the circumstances of the accident.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Khanchna (LKK Auto)

From: account5 leasing <account5@allswellmotor.com.sg>
Sent: Thursday, 30 January 2020 1:13 PM
To: Khanchna (LKK Auto)
Cc: OOI, Ben; Admin A
Subject: Re: Letter of Demand SKV7555Z - 3rd party claim against AIG insured SBD4810H (DOA: 28.12.2017) *** LKK REF: CC4/AIG18000108/Gka3
Attachments: DV.pdf

Dear Khanchna,

Please refer to attached DV for you to process payment.

Thank You.

Best Regards,
Chai Yee

Allswell Motor Traders
25, Defu Lane 9 Singapore 539266
Office: +65 66791146
Email: account5@allswellmotor.com.sg

On Thu, Jan 23, 2020 at 4:46 PM Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Without Prejudice

Dear Ben,

We refer to the above matter.

Strictly without admission of liability whatsoever, we confirm settlement at a global sum of **\$1,200.00(all-in)**.

We attach herewith a copy of the DV for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Wishing you a Happy and Prosperous Lunar New Year



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: OOI, Ben <ben@allswellmotor.com.sg>

Sent: Tuesday, 21 January 2020 5:28 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: account5 leasing <account5@allswellmotor.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: Letter of Demand SKV7555Z - 3rd party claim against AIG insured SBD4810H (DOA: 28.12.2017) *** LKK

REF: CC4/AIG18000108/Gka3

Dear Khanchna,

Thank you for your email.

We will accept at \$1200.00 (all-in) as the replacement vehicle is chargeable and close the case as it has been a long long time..

Thank you

Truly

OOI, Ben

Allswell Motor Traders

25, Defu Lane 9

Singapore 539266

Office: +65 6679 1146

On Tue, Jan 21, 2020 at 11:34 AM Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Our principal has reviewed the matter.

Strictly without admission of liability whatsoever, we propose settlement at a global sum of **\$1,140.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

" Wishing you a Happy and Prosperous Lunar New Year "



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: OOI, Ben <ben@allswellmotor.com.sg>

Sent: Friday, 17 January 2020 12:40 PM

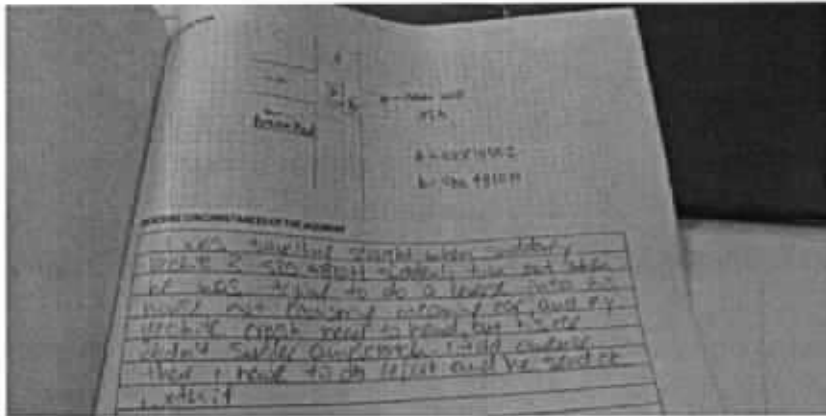
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: account5 leasing <account5@allswellmotor.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Letter of Demand SKV7555Z - 3rd party claim against AIG insured SBD4810H (DOA: 28.12.2017) *** LKK
REF: CC4/AIG18000108/Gka3

Khanchna,

See attached report



Truly

OOI, Ben

Allswell Motor Traders

25, Defu Lane 9

Singapore 539266

Office: +65 6679 1146

Mobile: +65 9147 8545

Email: ben@allswellmotor.com.sg

On Fri, Jan 17, 2020 at 12:21 PM OOI, Ben <ben@allswellmotor.com.sg> wrote:

Dear Khanchna,

Thank you for your email.

Please refer to our email dated 29.01.2018 to Asher / Admin-D

We reject you propose settlement of 50% liable. Your insured did not check while reversing that there is a vehicle on his right.

Please adhere to our invoice Defu-2831 which has been sent to your goodself on the 17.12.2019.

Thank you very much.

Truly

OOI, Ben

Allswell Motor Traders

25, Defu Lane 9

Singapore 539266

Office: +65 6679 1146

Mobile: +65 9147 8545

Email: ben@allswellmotor.com.sg

On Wed, Jan 15, 2020 at 4:33 PM Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter,

We append below our Insured's statement:

Circumstances of Accident

At 1410 on 28 Dec 2017, a clear sunny afternoon, I was driving along Barker Road in SBD4810H, slowed down and switched on my hazard lights, before stopping by lamp-post Z1 to reverse into my home at 31B Barker Road. SKV7555Z, came by on my right, stopped and reversed to allow me to reverse. My wife, who was in the passenger seat, and I believed there had been no collision. We did not hear the sound of a collision. Neither did we feel the impact of a collision. Mr. Poh CheeSeng (NRIC# [REDACTED]) who had been driving SKV7555Z walked up and told that his car had been damaged. There was a dent on the left side of the front bumper and another dent on the front of the front left wheel arch. My car did not seem to suffer any damage.

Purely for amicable settlement purposes and without admission to liability whatsoever, we propose settlement on a 50% basis for \$713.00(all in).

Please confirm acceptance.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: account5 leasing <account5@allswellmotor.com.sg>

Sent: Wednesday, 15 January 2020 4:16 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: OOI, Ben <ben@allswellmotor.com.sg>

Subject: Re: Letter of Demand SKV7555Z - 3rd party claim against AIG insured SBD4810H (DOA: 28.12.2017) *** LKK
REF: CC4/AIG18000108/Gka3

Hi Khanchna,

Please find amended agreement attached for your perusal.

Thank You.

Best Regards,

Chai Yee

Allswell Motor Traders

25, Defu Lane 9 Singapore 539266

Office: +65 66791146

Email: account5@allswellmotor.com.sg

On Wed, Dec 18, 2019 at 2:02 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: OOI, Ben <ben@allswellmotor.com.sg>

Sent: Tuesday, 17 December, 2019 6:15 PM

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: account5 leasing <account5@allswellmotor.com.sg>

Subject: Letter of Demand SKV7555Z - 3rd party claim against AIG insured SBD4810H (DOA: 28.12.2017)

Dear Guo Qiang / LKK

For your kind actions as per your request..

Dear AIG (Claims Department)

(Without Prejudice) - Strictly for property damage claims only

Letter of Demand

We are pleased to write to you for the demand payment of the repaired works of **SKV7555Z**

Attached are the Rental, TP search, Authorise and invoice for your kind and immediate actions.

**** Please acknowledge receipt of Letter of Demand within 02 weeks of this email**

Truly

OOI, Ben

Allswell Motor Traders

25, Defu Lane 9

Singapore 539266

Office: +65 6679 1146

Mobile: +65 9147 8545

Email: ben@allswellmotor.com.sg

Claim Documents

*SKV7555Z (5828362974SG)
[SBD4810H]





TP

ALLSWELL LEASING & LIMOUSINE PTE LTD

Dec 28 2017 2:00PM

[YEO LIAN SIM]

Allswell Motor Traders

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser <input type="button" value="v"/>	
Letters/Correspondences			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	[Draft]	Third Party Express Settlement - Payment Breakdown		Edit
Assessment Reports			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	04/01/18 12:14	Accident Statement <small>From: SC - Reg. No: SBD4810H, Claimant: YEO LIAN SIM</small>		Load HTML
Photos/Images			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/08/19 16:30	General View		Load JPG <input checked="" type="checkbox"/>
2	19/08/19 16:30	General View		Load JPG <input checked="" type="checkbox"/>
3	19/08/19 16:30	General View		Load JPG <input checked="" type="checkbox"/>
4	19/08/19 16:30	General View		Load JPG <input checked="" type="checkbox"/>
5	19/08/19 16:30	General View		Load JPG <input checked="" type="checkbox"/>
6	19/08/19 16:30	General View		Load JPG <input checked="" type="checkbox"/>
7	19/08/19 16:30	General View		Load JPG <input checked="" type="checkbox"/>
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15	19/08/19 16:30	General View		Load JPG <input checked="" type="checkbox"/>
16	19/08/19 16:30	General View		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/01/18 14:22	EMAIL FROM AIG DD 02.01.2018		Load PDF
2	03/01/18 14:22	ACKNOWLEDGEMENT EMAIL TO AIG DD 02.01.2018		Load PDF
3	03/01/18 14:22	TP GIA REPORT		Load PDF
4	29/01/18 16:05	OI FRONT PHOTO		Load PDF
5	10/07/19 11:07	EMAIL FROM WSP DD 290118		Load PDF
6	10/07/19 14:10	LETTER TO OI		Load PDF
7	19/12/19 09:09	TP MARKED ESTIMATE		Load PDF
8	19/12/19 09:11	LETTER OF DEMAND		Load PDF
9	30/12/19 13:32	Email from Insured		Load PDF
10	17/01/20 13:43	EMAIL FROM OI		Load PDF
11	17/01/20 13:47	Accident photos from Third party		Load PDF
12	18/02/20 14:04	AUTHORISATION TO ACT FORM		Load PDF
13	18/02/20 14:04	Release Voucher		Load PDF
14	18/02/20 14:04	RENTAL RECEIPT		Load PDF
15	18/02/20 14:04	GIA SEARCH		Load PDF
16	18/02/20 14:04	WORKSHOP INVOICE & LOD		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

^
v

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SBD4810H (Insd veh)	Model:	TOYOTA WISH 1.8 CVT (A)
	SKV7555Z (TP veh)		
Date of Accident:	28/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	2,276.75
Final Repair Cost	:	\$	1,200.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,200.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Allswell Motor Traders	:	\$ 1,200.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

18 Feb
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18000108/GKA3Q2

Date: 18/02/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100369841
Claimant
Vehicle No : SKV7555Z **Insured Vehicle No :** SBD4810H
Date of Loss: 28/12/2017 **Nature of Claim:** TP **Claim No:** 5828362974SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKV7555Z**
 Make & Model: TOYOTA WISH, 1.8 CVT (A) Engine No: 2ZR1608800
 Reg. Date: 30/09/2015 (Man. Year: 2015) Chassis No: JTDGG20W90J002933
 Colour: Black Odometer: 224466 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: West Lake 6 mm Rear Left Side: West Lake 6 mm
 Front Right Side: West Lake 6 mm Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,307.80	691.12	616.68	47.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	820.00	660.00	160.00	19.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,127.80	1,351.12	776.68	36.50
Approved Total (Overridden) (S\$)		1,050.00		
(S\$)	2,127.80	1,050.00	1,077.80	50.65
+ GST 7.00/7.00% (S\$)	148.95	73.50	75.45	50.65
Nett Amount (S\$)	2,276.75	1,123.50	1,153.25	50.65
+ Car Rental (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		1,425.50		
Global Sum Settlement (S\$)		1,200.00		

INSPECTION

Date of Assignment: 02/01/2018
 Date Inspected: 02/01/2018 Inspected At: Allswell Motor Traders (HQ)
 25 Defu Lane 9
 Singapore 539266

Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LH FENDER	Buckled	329.70 F	*329.70 FL
2	1		*FRONT BUMPER	Deformed	978.10 F	*591.80 FL
					Sub Total (\$\$)	921.50
					- List Item Discount on L Items 0.00/25.00% (\$\$)	230.38
					Total Parts (\$\$)	691.12

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	DISMANTLE & ASSEMBLY OF FENDER /BUMPER	New	160.00	160.00
2	SPRAYING PAINT OF FENDER /FRONT BUMPER	New	660.00	500.00
Gross Labour Cost (S\$)			820.00	660.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >