

REF:

CL3 / A7618000103 / Aq6

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: 351558914234

Sum Insured: _____ Excess: 800 04/1/18

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 55K.

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR. Seen: _____ Consistent? : Yes or No

Est. Repairs: 18 Wks. days Res: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SDH8386U. Yr Regn: 2010 Sept

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A6 cc 1984

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading: 187244 T/Radio: Insured / Std / NI / NA

Eng No: _____

C/No: WAU2224F3BNO17233

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order? / Jammed / Leaked / Burnt or

Brake: In order? / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40R18

R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Ling Hong.

Front: _____ Rear: _____

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A. _____ D.O.I. 29/12/17

Survey held at: Premium.

Des. of Damages: Frt / Rear / O/S (N/S) U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SDH 8386U - CL3 / A7618000103 / Aq6

TXA: 29/11/2017

MV: 55K.

PV: 39K

Nett: 16K.

RECEIVED 27 Nov 2010

LS \$16000, (18 days).
(Red \$20765, 56%.)

03/01/18 @ 5.01pm report to Victor via Messman.

04/01/18 @ 2.27pm Victor informed CIA at \$16k via Messman.

04/01/18 @ 3.57pm informed Jeffrey CIA not more than LS \$16K & EX: \$800

Date/Time. File Pass to? ☐ : Prel. Report

Days Of Repair: 18

12/1/18 ☐ : Final Report

Resurvey No. of Trip: _____

Survey Fee: _____

Date/Time. File Return to?

Transporter: _____

21

Add Fee: ☐

Site Insp: \$

☐ Interview: \$☐ Tech. Insp: \$☐ Weekend: \$

Report Format: R/R-OD

Lump Sum / I.B.K: 16000

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18000103/Aqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 03-01-2018



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SDH 8386U
Policy No.	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	29/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	25/12/2017	Inspection Date	29/12/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 4 January, 2018 3:52 PM
To: Claims Dept; SUR
Subject: RE: SDH 8386 U Own Damage Claims (Vehicle IN)

Dear Jeffrey,

As instructed by our client, please proceed to repair the insured vehicle **SDH 8386U** at repair cost not more than Lump Sum \$16,000.00.(excess \$800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Wishes you a Happy New Year 2018

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 3 January, 2018 2:07 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: SDH 8386 U Own Damage Claims (Vehicle IN)

Dear Shiau Chan,

Attached the necessary for your kind reference.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Dec 2017 21:40	Cim Veh Model Changed		[] Merimen Administrator
2	26 Dec 2017 21:40	Cim Created	Reg No: SDH8386U. Acct Date: 2017/12/25. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA117169639	[I] Merimen Administrator
3	03 Jan 2018 13:42	Cim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	03 Jan 2018 13:42	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	03 Jan 2018 13:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	03 Jan 2018 13:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/12	[A] CATHERINE CHONG KAI LING
7	03 Jan 2018 13:42	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	03 Jan 2018 13:42	Cim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	03 Jan 2018 13:42	Cim Veh Model Changed	(200049) AUDI A6 2.0 TFSI (A).	[A] CATHERINE CHONG KAI LING
10	03 Jan 2018 13:45	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	03 Jan 2018 14:52	Cim Registration Modified	Init.Est.->4,000 - 5,000. Excess: -> 800.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Mohd Zawaye, Norsazani
12	03 Jan 2018 14:52	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
13	03 Jan 2018 16:24	Adj Rpt Initiated		[A] SHIAU CHAN
14	03 Jan 2018 16:24	Insured Phone No Updated	[None] -> [+6581011411]	[A] SHIAU CHAN
15	03 Jan 2018 16:24	Cim Details Notified		[A] SHIAU CHAN
16	03 Jan 2018 17:00	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/01/12	[A] SHIAU CHAN
17	03 Jan 2018 17:01	Adj Mandate Request	Cur.Reg:16000.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. REPAIRER WILLING TO UNDERTAKE REPAIR COST AT LUMP SUM \$16,000.00. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
18	04 Jan 2018 14:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/12. Mandate Remarks: Repair limit at \$16,000.00. Kindly upload MV & Paper rebate.	[I] Koh, Victor-CK
19	04 Jan 2018 14:27	Adj Mandate Set	Approved:16000.00:Repair limit at \$16,000.00. Kindly upload MV & Paper rebate.	[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1684862	03/01/2018 16:24	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDH8386U		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Mohd Zawaye, Norsazani

Date: 03 Jan 2018

Preliminary Advice

Vehicle No	: SDH8386U	Accident Date	: 25/12/2017
Make	: AUDI A6	Policy No.	:
Assignment Date	: 03/01/2018	Excess	: S\$800.00
Date of Inspection	: 29/12/2017	Est. Duration of Repair	: 18.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	36,765.00
Revised Amount	:S\$	23,452.00
Check Items (Estimated)	:S\$	5,782.00
Total	:S\$	29,234.00

Lump Sum Repair	:S\$	16,000.00
-----------------	------	-----------

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	55,000.00
COE / PARF Rebate	:S\$	38,847.00
Salvage Value	:S\$	
Margin for Repair	:S\$	16,153.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : REPAIRER WILLING TO UNDERTAKE REPAIR COST AT LUMP SUM \$16,000.00. WE HAVE NOT AUTHORISE REPAIR.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1845E
Vehicle Details	
Vehicle No.:	SDH8386U
Vehicle to be Exported:	Yes
Intended De-registration Date:	29 Dec 2017
Vehicle Make:	AUDI
Vehicle Model:	A6 2.0T FSI MU CVT ABS D/AB HID 2WD 4DR
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	BPJ217224
Chassis No.:	WAUZZZ4F3BN017233
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$45,267.00
Original Registration Date:	30 Sep 2010
First Registration Date:	30 Sep 2010
Transfer Count:	0
Actual ARF Paid:	\$45,267.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Sep 2020
PARF Rebate Amount:	\$27,160.00
Intended COE Rebate Details	
COE Expiry Date:	29 Sep 2020
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$43,290.00
COE Rebate Amount:	\$11,687.00
Total Rebate Amount:	\$38,847.00

The information contained herein is correct as at 29 Dec 2017



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AUDI A6 2.0

Price Range

Depreciation

2010

Vehicle Type

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Established since 1988

PS 81613
MOT 8207-2008

Add to Shortlist

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Add a Note

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Share

Car Details

Price	\$54,800	?
Depreciation	\$12,690 /yr View models with similar depreciation	?
Reg Date	30-Jul-2010 (2yrs 6mths 25days COE left)	?
Manufactured	2010	?
Mileage	-	?
Transmission	Auto	?
Engine Cap	1,984 cc	?
Road Tax	\$1,194 /yr	?
Power	125.0 kW (167 bhp) View specs of the Audi A6 (2005-2008)	?
Curb Weight	1,550 kg	?
Features	2.0L TFSI Turbo Engine, 7 Speed Auto Transmission With Steptronic And Paddle Shifters, 6 x Airbags, GPS, Auto Headlights, Daytime Running Lights.	?
Accessories	Electric And Memory Seats, Lumbar Support, Dual Zone Air-Con, Rear Air-Con, Electric Rear Screen Shade, Electric Glove Box, Multi Function Steering.	?
Description	3 Digits Bidded Number! Extremely Good Condition! Be Pampered By This Machine Loaded With Unparalleled Features! Trust No Pictures But Your Own Eyes! Call To Enquire! Value For Money! Head Down To Our Air-conditioned Showroom To View This Beautiful And Luxurious Machine Right Now! Buy With A Peace Of Mind From A Company Accredited With Outstanding Awards, Professional After Sales Service Assured!	?
COE	\$43,003	?
OMV	\$44,445	?
ARF	\$44,445	?
Dereg Value	\$37,706 as of today (change)	?
No. of Owners	3	?
Type of Veh	Luxury Sedan	?
Category	PARF Car, STA Evaluated Car	?
Availability	Available	?

Add to Shortlist

Add to Compare

Add a Note

STA Evaluation

This vehicle has undergone a 120-point check by STA, and has received a **Grade B** for its overall condition.

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Location Map



Price Analysis

Seller Information

Company	Dickson Automobile
	- dealer's pricelist 80 vehs sold 259 vehs available
Address	55 Ubi Avenue 3 #01-01 Search cars nearby this location
Website	dicksonauto.com.sg
Office No	68447667
Contact Person(s)	Jonathan Quah 91901666 Eric Lee 91827304 Ricky Eng 91853390

Posted on: 25-Dec-2017 | Last Updated on: 25-Dec-2017

Tag: Audi A6, Audi A6, 2010 Audi A6, 2010 Audi A6, Audi A6, A6, Used Audi

Upfront Payment

View Financial Info

Transfer Fee	\$25	?
Down Payment	\$16,440 (change)	Maximum 70% Loan ?
1st Instalment	\$1,374	?
Total Upfront Payment	\$17,839 (excluding insurance)	?

Estimates based on 70% loan at 2.98% interest rate. Check with seller for exact figure.

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Items for Audi A6

View All

 A6T Style Spoiler \$200	 20" Rims \$2,000
 Reverse Camera (With DVD Player / D... \$1,588	 Infinite Tint Solar Film Package From \$380
 Robson Design Carbon Fibre Steering... \$1,580	 Bidded Carplate For Sale \$50,000

Showing 6 out of 26 suitable items for Audi A6 View All

Monster Tune is a specialist workshop for Audi cars.Make sure of this car condition with **STA Evaluation**

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 Audi A6 2.0T (For Lease) \$2,740 /mth	 Audi A6 (For Lease) \$2,000 /mth
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Official: 2011 Audi A6!!!

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Audi A6

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Audi A6	Any	Any	2010	Any	Any	Any	Available
	Audi A6 2.0A TFSI MU	\$49,800	\$13,500 /yr	18-Jan-2010	1,984 cc	64,855 km	Luxury	Available
Probably The Best 2010 Years Audi A6 In Town, 1 Owner, Luxury Grey On Black Leather, 100% Accident Free, Full Service Record Since Day 1 With Low Mileage, Call Us Now!								
Posted: 22-Dec-2017 Tags: 2010 Audi A6, 2010 Audi A6, Audi A6, Audi A6, Audi A6, Audi A6, Used Audi								
	Audi A6 2.0A TFSI MU	\$45,333	\$11,100 /yr	02-Feb-2010	1,984 cc	98,146 km	Luxury	Available
Extremely Good Condition With Low Genuine Mileage! Very Well Maintained And Serviced By Careful Owner! 100% Accident Free! Front And Back Recording Camera Installed! View To Believe! Call Now For View...								
Posted: 24-Dec-2017 Tags: 2010 Audi A6, 2010 Audi A6, Audi A6, Audi A6, Audi A6, Audi A6, Used Audi								
	Audi A6 2.8A FSI MU	\$49,800	\$11,290 /yr	26-Mar-2010	2,773 cc	-	Luxury	Available
Up To 90% Loan! Flexible Repayment With In-House Financing. Our Vehicle Inspected By Professional Team For Highest Quality With Opt Extended Warranty Available. Owning A Car Is So Much Easier With Us...								
Universe Motoring								
Posted: 21-Dec-2017 Tags: 2010 Audi A6, 2010 Audi A6, Audi A6, Audi A6, Audi A6, Audi A6, Used Audi								
	Audi A6 2.0A TFSI MU	\$49,800	\$10,980 /yr	08-Jul-2010	1,984 cc	-	Luxury	Available
Good Condition! Value For Money! Head Down To View This Beautiful And Luxurious Machine Right Now! Buy With A Peace Of Mind View To Believe! Call Now For Viewing Appointment!								
Posted: 16-Dec-2017 Tags: 2010 Audi A6, 2010 Audi A6, Audi A6, Audi A6, Audi A6, Audi A6, Used Audi								
Car Buying Car Ownership Car Selling On The Move Car Aftermarket Lifestyle Buying a pre-owned car, but Unsure of its Condition? Get STA Car Evaluation								
	Audi A6 2.0A TFSI MU	\$48,800	\$10,510 /yr	09-Jul-2010	1,984 cc	139,225 km	Luxury	Available
New Arrival, 1 Owner, Very Well Maintained Engine Conditions, Trade In Welcome, All Type Loan Available, Cash Deal No Penalty, Price Negotiable Upon Viewing, Buy With A Peace Of Mind From A Company AC...								
Benefit Auto Enterprise Pte Ltd								
Posted: 16-Dec-2017 Tags: 2010 Audi A6, 2010 Audi A6, Audi A6, Audi A6, Audi A6, Audi A6, Used Audi								
	Audi A6 2.0A TFSI MU	\$54,800	\$12,610 /yr	30-Jul-2010	1,984 cc	-	Luxury	Available
Graded B by STP								
3 Digits Bidded Number! Extremely Good Condition! Be Pampered By This Machine Loaded With Unparalleled Features! Trust No Pictures But Your Own Eyes! Call To Enquire! Value For Money! Head Down To Our...								
Dickson Automobile								
Posted: 25-Dec-2017 Tags: 2010 Audi A6, 2010 Audi A6, Audi A6, Audi A6, Audi A6, Audi A6, Used Audi								
	Audi A6 2.0A TFSI MU	\$48,800	\$9,940 /yr	31-Aug-2010	1,984 cc	105,000 km	Luxury	Available
Good Condition! Cheapest In The Market! Buy With A Peace Of Mind View To Believe! Call Now For Viewing Appointment! Road Tax Paid Till August 2018!								
Posted: 27-Dec-2017 Tags: 2010 Audi A6, 2010 Audi A6, Audi A6, Audi A6, Audi A6, Audi A6, Used Audi								

**Audi A6 2.0A TFSI MU****\$64,800****\$14,630 /yr****26-Nov-2010****1,984 cc****92,000 km****Luxury****Available**

Nice Number Plate. Popular Luxury Executive Sedan That Blends Perfectly For Business And Leisure. Executive Sedan Owned. Very Well Maintain. 1 Owner Low Mileage, Immaculate Condition. Cheapest In Town...

Posted: 18-Nov-2017 Tags: 2010 Audi A6, 2010 Audi A6, Audi A6, Audi A6, Audi A6, Audi A6, Used Audi

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

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2. This Form must be completed by the Policyholder and/or the Authorised Driver.
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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/12/2017 20:43
Date Of Accident	25/12/2017 12:05
Exact Location Of Accident	41 JALAN CHEMPAKA KUNING
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDH8386U
Insured/Policyholder	
Name Of Registered Owner	MAK YIN MEI
NRIC No	S1251845E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81011411
Alternative Phone No	OFFICE-81011411

Vehicle Particulars

Manufacturer	AUDI
Model	A6 2.0T FSI 4F208H
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	THUM CHOW LENG
NRIC No	S00169571
Date Of Birth	20/10/1954
Occupation	INDOOR
Date Of Driving Pass	11/02/1983
Driving Experience	34 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83889989
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	4 KEW HEIGHTS
Postcode	466338
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBG6376R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: WONG KHONG SENG
NRIC/FIN No.: G2987143X

Sketch Plan #2

SKETCH PLAN

Refer to attachment

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to attachment

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: WONG KHA/NG SENG
NRIC/FIN No.: G298743X



DATED: 25 DEC 2017

REPORTING OF ACCIDENT ALONG JALAN CEMPAKA KUNING
BETWEEN VEHICLE SDH 83864 and GBG 6376R

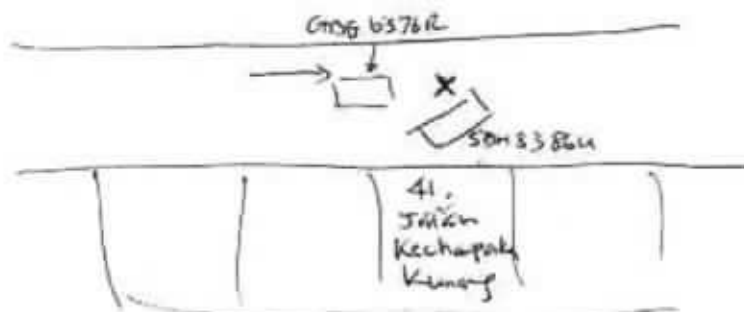
As I was turning out from 41, JALAN CEMPAKA KUNING
the mini-van vehicle GBG 6376R hit the side of my
car. The van was traveling around 30 to 40 km/hr.
This happens at 12.05 pm on 25 DECEMBER 2017.

I ~~was~~ am heading for the airport to take the flight
at 1.55pm so unable to report in person.

Chen

Driver of Vehicle : Thum Chow Long
NRIC : S00169571

Vehicle Owner : Mat Yin Mei
NRIC : S1251845E



Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030
Operating Hours: Monday to Friday, 09:00 – 17:00
UTN: 565500200 / GST Reg. No.: N400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : PA 117169639 Vehicle Registration No: SDH 8386 U
Name (as shown in NRIC) : Mak Yin Mei NRIC/FIN/Passport No : S 1251845 E
[*Vehicle Driver / Vehicle Owner] [*] Please delete as appropriate
Address : 4 Kew Heights Singapore (466338)
Contact (Tel) : _____ Mobile No. : +65 8101 1411
Email Address : _____
Date of Accident : 25 December 2017 Time of Accident : 1205H
Place of Accident : 41 Jalan Chempaka Kuning
Insurance Company: AIG

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

To convert to Own Damage Claim

Policyholder / Driver's Signature
Date:


Reporting Centre Personnel's Signature
Name: Tan Eng Su
NRIC/FIN No.: G 5334909 P
Date: 30/12/2017

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/12/2017 20:43
Date Of Accident	25/12/2017 12:05
Exact Location Of Accident	41JALAN CHEMPAKA KUNING
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDH8386U
Insured/Policyholder	
Name Of Registered Owner	MAK YIN MEI
NRIC No	S1251845E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81011411
Alternative Phone No	OFFICE-81011411

Vehicle Particulars

Manufacturer	AUDI
Model	A6 2.0T FSI 4F208H
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	THUM CHOW LENG
NRIC No	S0016957I
Date Of Birth	20/10/1954
Occupation	INDOOR
Date Of Driving Pass	11/02/1983
Driving Experience	34 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83889989
Fax Number	
Contact Number	
Email Address	NOEMAIL

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available afore-said.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: WONG KHONG SENG
NIC/FIN No: G2787143X

DATED: 25 DEC 2017

REPORTING OF ACCIDENT ALONG JALAN CEMPAKA KUNING
BETWEEN VEHICLE SDH 8384 and GBG 6376R

As I was turning out from 41, JALAN CEMPAKA KUNING
the mini-van vehicle GBG 6376R hit the side of my
car. The van was traveling around 30 to 40 km/hr.
This happens at 12.05 pm on 25 DECEMBER 2017.

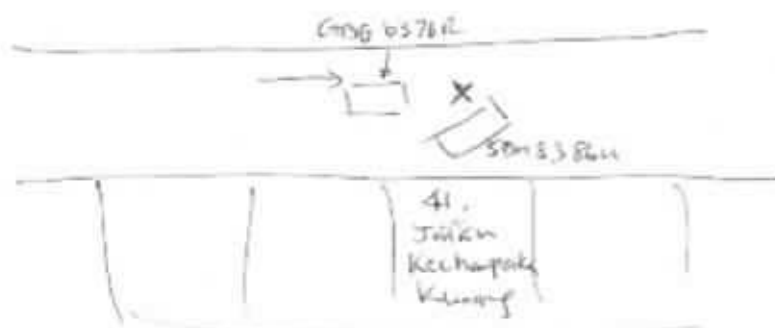
I ~~was~~ am heading for the airport to take the flight
at 1.55pm so unable to report in person.

Driver of Vehicle
NRIC

Thum Chou Long
S 00169571

Vehicle Owner
NRIC

Mat Yin Mei
S 1251845 E



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TF/1254/2017/JT
Date : 28-Dec-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Mak Yin Mei
Address : 4 Kew Heights

Telephone : Singapore 466338
HP +65 8101 1411

Type of Claim : Third-Party Claims *00 claims*

Policy No. :

Vehicle No : **SDH 8386 U**

Model Code : Audi A6 2.0 TFSI Mu

Model / Year : Sep-10

Engine No : BPJ 217224

Chassis No : WAUZZZ4F3BN017233

Mileage :

Date In : 25-Dec-17

Liability : -

Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 25-Dec-17

Place of Accident : 41 Jalan Chempaka Kuning

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDH 8386 U

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To tow and recovery vehicle from accident scene.	S/N waived	
2	To remove, check and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	X
3	To remove and reinstall front and rear door's multi lock system and power window devices. Inspect for damages and renew if necessary.	S/N \$ 560.00	✓
4	To remove and reinstall LHS front seat assy, ABCD pillar trims, sill trims, floor carpets, electronic components and fuse trays, Disengage LHS seat belts and head airbags	S/N \$ 1,800.00	✓
5	To remove front bumper, RHS front fender, RHS front and rear doors. Cut out and weld LHS A-pillar, LHS sill panel and B-pillar. Renew LHS front fender, LHS front and rear doors. Align to position. Reinstall all parts removed.	\$ 7,000.00 5000.	
TOTAL LABOUR CHARGES		: \$ 9,720.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDH 8386 U

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
6	To respray front bumper, LHS front fender, LHS front & rear doors, LHS mirror cover, LHS A-pillar, LHS sill panel, B-pillar trim and LHS door entrance. To carry out joint sealer works and carry out stone chip treatment.	S 5,800.00	2500
7	To renew LHS front rim and tire. To carry out wheel alignment.	S/N S 280.00	
8	To carry out diagnostic checks.	S/N S 192.00	
TOTAL LABOUR CHARGES		: S 15,992.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDH 8386 U.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT FENDER - LHS <i>Repair</i>	\$ 1,114.00	<i>x</i>
2	FRONT FENDER CLOSING ELEMENT - LHS <i>new</i>	\$ 93.00	<i>x</i>
3	FRONT DOOR - LHS <i>Distorted</i>	\$ 2,492.00	<i>✓</i>
4	FRONT DOOR PROTECTIVE FILM - LHS <i>new</i>	\$ 192.00	<i>✓</i>
5	FRONT DOOR UPPER HINGE - LHS <i>new</i>	\$ 61.00	<i>x</i>
6	FRONT DOOR LOWER HINGE - LHS	\$ 222.00	<i>x</i>
7	FRONT DOOR IMPACT BAR - LHS <i>new</i>	\$ 279.00	<i>x</i>
8	SOUND ABSORBER - LHS <i>new</i>	\$ 107.00	<i>✓</i>
9	FRONT DOOR HANDLE - LHS <i>new</i>	\$ 194.00	<i>✓</i>
10	FRONT DOOR INNER HANDLE BASE - LHS <i>new</i>	\$ 75.00	<i>✓</i>
11	FRONT DOOR HANDLE TRIM PLATE - LHS	\$ 210.00	<i>✓</i>
12	FRONT DOOR LOCK - LHS <i>new</i>	\$ 705.00	<i>✓</i>
13	DOOR LOCK CABLE - LHS <i>new</i>	\$ 32.00	<i>x</i>
14	DOOR LOCK ACTUATOR ROD - LHS <i>new</i>	\$ 30.00	<i>x</i>
15	FRONT WINDOW FRAME - LHS <i>new</i>	\$ 1,311.00	<i>x</i>
16	FRONT WINDOW GUIDE - LHS <i>new</i>	\$ 354.00	<i>x</i>
17	FRONT WINDOW SLOT SHIELD - LHS <i>new</i>	\$ 268.00	<i>x</i>
18	FRONT WINDOW REGULATOR - LHS <i>new</i>	\$ 322.00	<i>✓</i>
19	FRONT WINDOW REGULATOR MOTOR - LHS <i>new</i>	\$ 256.00	<i>x</i>
20	FRONT DOOR CONTROL UNIT - LHS <i>new</i>	\$ 632.00	<i>x</i>
SUB TOTAL SPARE PARTS CHARGES		\$ 8,949.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDH 8386 U.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	FRONT DOOR OUTER SEAL - LHS <i>new</i>	\$ 241.00	✓
22	FRONT WING MIRROR MOUNTING - LHS <i>Repl</i>	\$ 1,354.00	✓
23	FRONT WING MIRROR CAP - LHS <i>Repl</i>	\$ 358.00	X
24	WING MIRROR TURN SIGNAL - LHS <i>new</i>	\$ 86.00	X
25	FRONT DOOR COVER - LHS <i>Repl</i>	\$ 381.00	X
26	REAR DOOR - LHS <i>Distorted</i>	\$ 2,659.00	✓
27	REAR DOOR PROTECTIVE FILM - LHS <i>new</i>	\$ 192.00	✓
28	SOUND ABSORBER <i>new</i>	\$ 107.00	✓
29	REAR DOOR COVER - LHS <i>Distorted</i>	\$ 361.00	✓
30	WHOLE SECTIONAL PIECE - LHS <i>Distorted</i>	\$ 3,547.00	✓
31	INNER FRONT SILL PANEL TRIM - LHS <i>Repl</i>	\$ 360.00	✓
32	INNER REAR SILL PANEL TRIM - LHS <i>Repl</i>	\$ 236.00	✓
33	FRONT ALUMINIUM RIM - LHS <i>hd</i>	\$ 662.00	✓
34	ACRYLIC SEALER	S/N \$ 180.00	✓
35	CAVITY WAX	S/N \$ 140.00	✓
36	STONE CHIP	S/N \$ 180.00	✓
37	METAL FILLER POWDER <i>new</i>	S/N \$ 280.00	✓
38	SUNDRIES <i>new</i>	\$ 500.00	✓ 50
TOTAL SPARE PARTS CHARGES		:	\$ 20,773.00
TOTAL LABOUR CHARGES			\$ 15,992.00
GRAND TOTAL			<u>\$ 36,765.00</u>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Abrian King*
Surveyed Date : *29/12/17*
Authorised Date :
Excess Cost :
Liability :
Remarks : *Not Authorised, 18 Days.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SDH 8386 U

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1254/2018/MAS

17 March 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SDH 8386 U, Audi A6 2.0T FSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no **SDH 8386 U**, claimant, **Ms. Mak Yin Mei**, please find the related document per attached.

1. A copy of the Original invoice no. 85012252 – S\$16,264.00
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SDH 8386 U

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1251845E

24 Apr 1957

12 Sep 2011

002472153E

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1251845E

MAK YIN MEI

李燕媚

CHINESE

24-04-1957

SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg



NT 4352

2043862

002472153E

MAK YIN MEI

李燕媚

CHINESE

24-04-1957

SINGAPORE

NT 4352

NT 4352

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S00169571



THUM CHOW LENG
周周玲
CHINESE
Date of Birth: 20-10-1954
Sex: M
Country of Birth: SINGAPORE

Barcode: S00169571

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S00169571



THUM CHOW LENG
周周玲
CHINESE
Date of Birth: 20-10-1954
Sex: M
Country of Birth: SINGAPORE

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1251845E



MAK YIN MEI
麥燕媚
CHINESE
Date of Birth: 24-04-1957
Sex: F
Country of Birth: SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor cars <= 3000 kg m/c <= 7 passengers, exclusive of the driver, and motor tractors / vehicles <= 2500 kg

Issue Date: 11 Feb. 1985

Barcode: S00169571

UPIC No: S00169571



Basic Group: B
Date of issue: 06-12-1995

4 KEVI HEIGHTS
SINGAPORE 466338
NRIC No: S00188571
Date: 17/07/2014 (H)

UP 4286

License No: S00188571

Barcode: S1251845E



MAK YIN MEI
CHINESE
Date of Birth: 24-04-1957
Sex: F
Country of Birth: SINGAPORE

UPIC No: S1251845E



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6886 2223
Main Telefax: 6471 8723

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6886 2223
Telefax: 6475 1523

Ubi Service Centre
35 Ubi Road
Singapore 408722
Telephone: 6841 1178

Customer Service
Service Department
35 Ubi Road
Singapore 408722
Telephone: 6886 2223
Email: customer.care@premiumautos.com.sg

INS TAX INVOICE
Company Reg No. 199902271W
GST Reg. No. 199902271W

Page 1 14:59

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012252 Date: 13/03/2018 Order: SDH8386U Term: 30	Account : A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	---

Regn No: SDH8386U Regn Date: 30/09/2010 Mileage: 187244 WIP NO: 50267

Model: A6 2.0T FSI 4F208H Chassis: WAUZZZ4F3BN017233 Engine: BPJ217224 Dept: U

VSF No:

You have been assisted by:- UB-Carrine (87)

		Details	Qty	Unit Price	Amount
S	SUBLET	To carry out contractual LUMP-sum repair basis as agreed	1.00	16,000.00	16,000.00
Q	EXC	Insurance Excess/Liability	-800.00	1.00	-800.00

Parts 0.00
Labour 0.00
Sublet 16,000.00
Menus 0.00
Lubricant 0.00

Sub-Total 15,200.00
7% GST 1,064.00
Grand Total 16,264.00



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SDH 8386 U

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1254/2018/GW
24 January 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

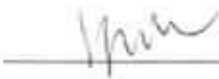
RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 2.0 TFSI MU
Vehicle Chassis No. : WAUZZZ4F3BN017233
Vehicle Regn No. : SDH 8386 U
Vehicle Mileage : 187244 KM
Vehicle Owner : Ms. Mak Yin Mei
Certificate No : 2100230902-07
Policy Excess : S\$856.00 (inclusive 7% GST)
Accident Date : 25-Dec-17
Place : 41 Jalan Chempaka Kuning
Repair Cost : \$ 16,264.00
WIP No. : 50267
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : 24/01/2018

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	31 Dec 2017		03 Jan 2018 13:42 Edit Adj Rpt	S\$16,000.00 Edit Estimates	S\$16,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:		MAK YIN MEI, ID: S1251845E, Tel: +6581011411							
Vehicle Reg. No.:		SDH8386U	Date of Loss:	25/12/2017 00:00 - :59					
Claim Type:		OD / 3515589142SG	Policy/Cover Note No.:	(Comprehensive)					
		Excess:	S\$800.00						
Repairer:		Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/01/2018]							
Driver/Custodian:		THUM CHOW LENG (63 / Male), NRIC: S00169571, Tel: +6583889989							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (04/01/2018): Alert - Adj Mandate Approved (S\$16000.00) - SDH8386U - Claim Handler: Mohd Zaway... - AIG_SG (03/01/2018): SDH8386U / OD / 25/12/2017 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDH8386U (3515589142SG)

OD

Dec 25 2017 12:00AM

[MAK YIN MEI]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page		☒			
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	03/01/18 17:00		Adjuster Immediate Advice													Load HTM				
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Photos/Images																				
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	03/01/18 16:22		General View													Load JPG	☒			
2	03/01/18 16:22		Chassis Number													Load JPG	☒			
3	03/01/18 16:22		General View													Load JPG	☒			
4	03/01/18 16:22		General View													Load JPG	☒			
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36	03/01/18 16:22	General View	1	Load JPG	☒
37	03/01/18 16:22	General View	1	Load JPG	☒
Documentation					
			1 per page	☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/01/18 16:20	Singapore Accident Statement	1	Load PDF	
2	03/01/18 16:20	Certificate of Insurance	1	Load PDF	
3	03/01/18 16:20	Drivers Driving License	1	Load PDF	
4	03/01/18 16:20	WORKSHOP ESTIMATE	1	Load PDF	
5	04/01/18 15:46	Log card (if available)	1	Load PDF	
6	04/01/18 15:46	SG CARMART	1	Load PDF	
7	28/03/18 09:20	WORKSHOP INVOICE	1	Load PDF	
8	28/03/18 09:20	DISCHARGE VOUCHER	1	Load PDF	

Linked Accident Report Documents

View

Assessment Reports			1 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	26/12/17 21:40	Accident Statement	1	Load HTM	
2	30/12/17 09:06	Addendum Sheet	1	Load JPG	☒
3	30/12/17 09:07	Accident Statement Addm. #1	1	Load HTM	
Photos/Images			3 per page	☒	
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Documentation			1 per page	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
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3	26/12/17 21:30	Sketch Plan #3	1	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18000103/AQBQ2

Date: 28/03/2018

REFERENCE

Insured/Claimant: MAK YIN MEI

Policy No:

Date of Loss: 25/12/2017

Nature of Claim:

OD Claim No: 3515589142SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDH8386U

Make & Model: AUDI A6, 2.0 TFSI (A)

Engine No: BPJ217224

Reg. Date: 30/09/2010 (Man. Year: 2010)

Chassis No: WAUZZZ4F3BN017233

Colour: Black

Odometer: 187244 km

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$55,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18

Rear Tyre Size: 245/40 R18

Front Left Side: Linglong 6 mm

Rear Left Side: Linglong 6 mm

Front Right Side: Linglong 6 mm

Rear Right Side: Linglong 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	20,773.00	14,846.00	5,927.00	28.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,992.00	10,332.00	5,660.00	35.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	36,765.00	25,178.00	11,587.00	31.52
Approved Total (Overridden) (S\$)		16,000.00		
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	35,965.00	15,200.00	20,765.00	57.74
+ GST 7.00/7.00% (S\$)	2,517.55	1,064.00	1,453.55	57.74
Nett Amount (S\$)	38,482.55	16,264.00	22,218.55	57.74

INSPECTION

Date of Assignment: 03/01/2018

Date Inspected: 29/12/2017 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 18.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER -LHS	Repair	1,114.00 FS	*- FS
2	1		*FRONT FENDER CLOSING ELEMENT -LHS	Not Necessary	93.00 FS	*- FS
3	1		*FRONT DOOR -LHS	Distorted	2,492.00 FS	*2,492.00 FS
4	1		*FRONT DOOR PROTECTIVE FILM -LHS	Necessary	192.00 FS	*192.00 FS
5	1		*FRONT DOOR UPPER HINGE-LHS	Not Necessary	61.00 FS	*- FS
6	1		*FRONT DOOR LOWER HINGE-LHS	Not Necessary	222.00 FS	*- FS
7	1		*FRONT DOOR IMPACT BAR -LHS	Not Necessary	279.00 FS	*- FS
8	1		*SOUND ABSORBER -LHS	Necessary	107.00 FS	*107.00 FS
9	1		*FRONT DOOR HANDLE -LHS	Damaged	194.00 FS	*194.00 FS
10	1		*FRONT DOOR INNER HANDLE BASE -LHS	Damaged	75.00 FS	*75.00 FS
11	1		*FRONT DOOR HANDLE TRIM PLATE -LHS	Damaged	210.00 FS	*210.00 FS
12	1		*FRONT DOOR LOCK -LHS	Jammed	705.00 FS	*705.00 FS
13	1		*DOOR LOCK CABLE-LHS	Not Necessary	32.00 FS	*- FS
14	1		*DOOR LOCK ACTUATOR ROD-LHS	Not Necessary	30.00 FS	*- FS
15	1		*FRONT WINDOW FRAME-LHS	Not Necessary	1,311.00 FS	*- FS
16	1		*FRONT WINDOW GUIDE-LHS	Not Necessary	354.00 FS	*- FS
17	1		*FRONT WINDOW SLOT SHIELD-LHS	Not Necessary	268.00 FS	*- FS
18	1		*FRONT WINDOW REGULATOR-LHS	Damaged	322.00 FS	*322.00 FS
19	1		*FRONT WINDOW REGULATOR MOTOR -LHS	Not Necessary	256.00 FS	*- FS
20	1		*FRONT DOOR CONTROL UNIT-LHS	Not Necessary	632.00 FS	*- FS
21	1		*FRONT DOOR OUTER SEAL -LHS	Necessary	241.00 FS	*241.00 FS
22	1		*FRONT WING MIRROR MOUNTING-LHS	Damaged	1,354.00 FS	*1,354.00 FS
23	1		*FRONT WING MIRROR CAP -LHS	Repair	358.00 FS	*- FS
24	1		*WING MIRROR TURN SIGNAL -LHS	Not Necessary	86.00 FS	*- FS
25	1		*FRONT DOOR COVER-LHS	Repair	381.00 FS	*- FS
26	1		*REAR DOOR -LHS	Distorted	2,659.00 FS	*2,659.00 FS
27	1		*REAR DOOR PROTECTIVE FILM -LHS	Necessary	192.00 FS	*192.00 FS
28	1		*SOUND ABSORBER	Necessary	107.00 FS	*107.00 FS
29	1		*REAR DOOR COVER-LHS	Distorted	361.00 FS	*361.00 FS
30	1		*WHOLE SECTIONAL PIECE -LHS	Distorted	3,547.00 FS	*3,547.00 FS
31	1		*INNER FRONT SILL PANEL TRIM -LHS	Necessary	360.00 FS	*360.00 FS
32	1		*INNER REAR SILL PANEL TRIM -LHS	Necessary	236.00 FS	*236.00 FS
33	1		*FRONT ALUMINIUM RIM -LHS	Cut	662.00 FS	*662.00 FS
34	1		*ACRYLIC SEALER	Necessary	180.00 FS	*180.00 FS
35	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
36	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
37	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
38	1		*SUNDRIES	Necessary	500.00 FS	*50.00 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	20,773.00	14,846.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO TOW AND RECOVERY VEHICLE FROM ACCIDENT SCENE (NPA)	New	0.00	0.00
2	TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,FOG LAMPS ,OUTSIDE TEMPEARATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	0.00
3	TO REMOVE AND REINSTALL FRONT AND REAR DOORS MULTI LOCK SYSTEM AND POWER WINDOW DEVICES .INSPECT FOR DAMAGES AND RENEW IF NECESSARY	New	560.00	560.00
4	TO REMOVE AND REINSTALL LHS FRONT SEAT ASSY ,ABCD PILLAR TRIMS ,SILL TRIMS ,FLOOR CARPETS ,ELECTRONIC COMPONENTS AND FUSE TRAYS ,DISENGAGE LHS SEAT BELTS AND HEAD AIRBAGS	New	1,800.00	1,800.00
5	TO REMOVE FRONT BUMPER ,RHS FRONT FENDER ,RHS FRONT AND REAR DOORS.CUT OUT AND WELD LHS A-PILLAR ,LHS SILL PANEL AND B-PILLAR .RENEW LHS FRONT FENDER ,LHS FRONT AND REAR DOORS.ALIGN TO POSITION .REINSTALL ALL PARTS REMOVED	New	7,000.00	5,000.00
6	TO RESPRAY FRONT BUMPER ,LHS FRONT FENDER ,LHS FRONT & REAR DOORS ,LHS MIRROR COVER,LHS A-PILLAR ,LHS SILL PANEL ,B-PILLAR TRIM AND LHS DOOR ENTRANCE .TO CARRY OUT JOINT SEALER WORKS AND CARRY OUT STONE CHIP TREATMENT	New	5,800.00	2,500.00
7	TO RENEW LHS FRONT RIM AND TIRE ,TO CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
8	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			15,992.00	10,332.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >