

Subsidiary

REF:

CC3 / ALH 18000102 / Aqbn2

ASSIGNMENT

SBG 676P

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured \_\_\_\_\_  
 Policy No. 2100495976  
 Claims No. 740125487156  
 Sum Insured: \_\_\_\_\_ Excess: 300 13/1/18  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: SBG 676P Yr Regn: 2016 Dec  
 Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: Audi A4 C.C. 1395  
 Colour: Black A/C: Insured / Std / NI / NA  
 Sp. Reading: 15852 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WAUZZZF48HA055603  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 205/60R16  
 R: 205/60R16

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 143K  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 03/885 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Continental

Front	Rear
R/Bal. <u>06</u> mm	R/Bal. <u>06</u> mm
L/Bal. <u>06</u> mm	L/Bal. <u>06</u> mm
D.O.I. _____	D.O.I. <u>02/01/18</u>

Survey held at Premium  
 Des. of Damages Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD A16.

SBG 676P - CC3 / ALH 17024624 / hb3

DA: 27/12/2017

03/1/18 @ 5.11pm informed Lee Siang ~~ex~~ to 300 by email.

22/3/18 @ 1.23pm confirmed with Mr Bob Anal fig to 2645.88, 3 days.  
 (Red to 3442.12, 60%)

RECEIVED 03 APR 2018

Date/Time, File Pass to?

☐

: Preli. Report

1) 03/4 turnover

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

\$ - PS - \$)

: Photos

: Others

TOTAL

Report Format: MER-07

Lump Sum / I.B.I: (\$ 2645.88)

200  
10

210




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18000102/Aqb	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 03-01-2018	
		Code : AIG	
<b>1. Policy Particulars :- OWN DAMAGE</b>			
Insured Veh.		Veh. Inspected	SBG 676P
Policy No.	2100495976	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	02/01/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	27/12/2017	Inspection Date	02/01/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699		
<b>5a. Remarks</b>			
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 27 March 2018 1:23 PM  
**To:** 'Boo seng yak'; SUR; Carrine Leong; Nora Khai  
**Subject:** RE: FINAL REVISION SBG676P - OD AIG - SURVEYED 2 JAN 18

Dear Mr Boo,

Confirm final fig \$2,645.88 before excess \$300.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak [mailto:boojohnny@gmail.com]

**Sent:** Friday, 16 March 2018 4:08 PM

**To:** Adrian Ling (LKKAUTO) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; Nora Khai <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>

**Subject:** FINAL REVISION SBG676P - OD AIG - SURVEYED 2 JAN 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$2645.88 @ 3 days of repairs.

Photos attached.

Your early closure is appreciated.

Best regards - jb

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 3 January, 2018 5:11 PM  
**To:** 'Claims Department'; SUR  
**Subject:** RE: OWN DAMAGE CLAIM FOR SBG 676 P

Dear Kee Siang,

Please be informed that Adrian already wrote the authorise repair at last page of estimate on 02/01/2018.

Please note that the excess of above vehicle is \$300.00.

*Wishes you a Happy New Year 2018*

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Department [mailto:[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)]  
**Sent:** Tuesday, 2 January, 2018 11:55 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** OWN DAMAGE CLAIM FOR SBG 676 P

Dear All,

Survey already been carried out earlier just now.  
Kindly assist on approval for above mention case.

Thank you and Happy New Year !

Best Regards,  
Claims Advisor

**Kee Siang**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183 **m.** +65 8777 0600

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	4638A
Vehicle Details	
Vehicle No.:	SBG676P
Vehicle to be Exported:	No
Intended De-registration Date:	03 Jan 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	CVN021806
Chassis No.:	WAUZZZF48HA055603
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,212.00
Original Registration Date:	30 Dec 2016
First Registration Date:	30 Dec 2016
Transfer Count:	0
Actual ARF Paid:	\$27,097.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Dec 2026
PARF Rebate Amount:	\$20,322.00
Intended COE Rebate Details	
COE Expiry Date:	29 Dec 2026
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$54,901.00
COE Rebate Amount:	\$47,629.00
<b>Total Rebate Amount:</b>	<b>\$67,951.00</b>

The information contained herein is correct as at 03 Jan 2018

OK



HOTLINE TEL: (65) 6419 3000  
FAX: (65) 6415 3723

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

MX1

AUDI AUTO PROTECTOR

**OWN DAMAGE EXCESS** S\$600.00 (1)  
**WINDSCREEN EXCESS** S\$100.00  
(for policies with effect from 1st November 2002)

**CERTIFICATE NO.** 2100495976-00000

**SUM INSURED** Market Value  
**INSURING WITH COE/PARF** Yes  
SBG676P

1) **VEHICLE REGISTRATION NO.**

2) **NAME OF INSURED**

TAN JUN HAN, NICHOLAS (CHEN JUNHAN)

3) **EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT**

30 Dec 2016

4) **DATE OF EXPIRY OF INSURANCE**

29 Dec 2017

5) **PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE \***

**SUBJECT TO AGE CONDITION : All Age Condition**

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) **LIMITATION AS TO USE \***

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

**APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS**

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

**APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)**

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

**LOSS OF USE** Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

**NAMED DRIVER** NA

**HIRE PURCHASE COMPANY / EMPLOYER'S LOAN** United Overseas Bank Limited

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 9 Jan 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-208  
PREMIUM LEASING - SLOH  
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE  
CENTRE SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

PRELIM

## 24-hours AIG Auto Hotline: (65) 6338 6200

Important: Keep this document in your car

### What can the 24-hour AIG Auto Hotline do for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

### What to do in the event of an accident?

- Keep calm and move to a safe place
- Do not admit or discuss fault or blame
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party to AIG immediately.

### If no one is injured:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours or the next working day of the accident.

### If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the Police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other vehicle(s) — if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or approved workshops within 24 hours or the next working day of the accident.

### 15 DAYS LOSS OF USE / CAR REPLACEMENT BENEFIT

*Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details.*

*Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.*

The Certification of Insurance (CI) should be produced without demand when collecting the Rental Car and Premium Automobiles Pte Ltd reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the Policy issued to the policyholder. The validity of this benefit is conditional upon the Motor Policy insured herein being in force.

#### Steps to activate Loss of Use / Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please call Premium Automobiles Pte Ltd at 64741223 after filing/reporting your accident claim.
2. Your rental car will be made available within 3 hours of activation with Premium Automobiles Pte Ltd, subject to availability.
3. At the time of collection of the Rental Car, the original insurance policy and scheduled issued by AIG, a copy of the Accident Report from the Authorised Workshop must be produced.
4. The number of days of loss of use entitlement is based on the period your vehicle is in the repair workshop subject to a maximum of 15 days.
5. A refundable security deposit of S\$350 is required by the rental company during each rental period.
6. The rental car will be picked up and returned at Premium Automobiles Pte Ltd upon activation of the benefit.
7. Rental cars are strictly for use in Singapore only. Additional premium of S\$35/- per day is applicable if the rental car is to be driven to Malaysia.
8. Extension of rental beyond repair period approved by AIG surveyor will be chargeable to customer by the rental company on per day basis.
9. Upgrade of Rental Car is available upon request subject to additional charges by the rental company.
10. Excess liability for all Rental Cars is S\$3,000. Customers may choose to reduce the liability to S\$1,600 per day and by paying the Collision Damage Waiver of S\$25 per day.

For use of Rental Car in Malaysia, additional excess liability of \$2,000 applies.

If owner fails to inform Premium Automobiles Pte Ltd that he is travelling into Malaysia using the Rental Car and if any accident happens, the entire cost of repair will be the owner's sole responsibility. Premium Automobiles Pte Ltd reserves the right to pursue the full repair cost against the owner.

Additional age requirement

Minimum 23 years old to maximum 65 years old with at least 2 years of driving experience

#### Premium Automobiles Pte Ltd Operations Hours

Monday to Friday: 0900hrs – 1800hrs

Saturday: 0900hrs to 1300hrs except Sundays and Public Holidays

Customer Service Line: 64741223 Facsimile: 67457823

55 Ubi Road 1 Singapore 408699

\*Premium Automobiles' Terms & Conditions apply

### IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Insured is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

The Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agree to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TAN JUN HAN, NICHOLAS (CHEN JUNHAN)  
Period of Insurance : 30 Dec 2017 To 29 Dec 2018  
Engine No. : CVN021806  
Chassis No. : WAUZZZF48HA055603

Vehicle No. : SBG676P  
Policy No. : 2100495976-01  
Endorsement No. :  
Issued Date : 13 Dec 2017

### ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic  
Engine Capacity/Tonnage : 1,395.00 CC  
Driver Restriction : NA  
Sum Insured : Market Value  
Off Peak Car : No  
First Year of Registration : 2016  
Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\*

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

TAN JUN HAN, NICHOLAS (CHEN JUNHAN) - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1, Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

SSPVHM



**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondence from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e.: refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number: **S8824638A**

Name: **TAN JUN HAN, NICHOLAS (CHEN JUNHAN)**

Birth Date: **09 Jul 1988**

Issue Date: **29 Jun 2017**

002698392D

**REPUBLIC OF SINGAPORE**

IDENTITY CARD NO. **S8824638A**

Name: **TAN JUN HAN, NICHOLAS (CHEN JUNHAN)**

陳君翰

Race: **CHINESE**

Date of Birth: **09-07-1988**

Sex: **M**

Country of Birth: **SINGAPORE**

3368230

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number: **S8807027E**

Name: **VANESSA WYNA YOW YUEN LING**

Birth Date: **01 Mar 1988**

Issue Date: **27 Mar 2014**

002289715H

**REPUBLIC OF SINGAPORE**

IDENTITY CARD NO. **S8807027E**

Name: **VANESSA WYNA YOW YUEN LING**

姚韵玲

Race: **CHINESE**

Date of birth: **01-03-1988**

Sex: **F**

Country of birth: **SINGAPORE**

3368230

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

**Class 3** Motor cars with unladen weight  $\leq 3000\text{kg}$  with  $\leq 7$  passengers, exclusive of driver; and other motor vehicles with unladen weight  $\leq 2500\text{kg}$

**EFFECTIVE DATE** 26 Oct 2007

NP 428A



**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

**Class 3** Motor Cars  $\leq 3000\text{kg}$  with  $\leq 7$  passengers, exclusive of the driver; and other motor vehicles  $\leq 2500\text{kg}$

**EFFECTIVE DATE** 22 Dec 2010

NP 428A



3368230

002698392D

NRIC No: **S8824638A**

Blood Group: -

Date of issue: **11-07-2003**

Address: **APT BLK 84 TELOK BLANGAH HEIGHTS #11-323 SINGAPORE 100084**

3368230

002289715H

NRIC No: **S8807027E**

Date of issue: **09-09-2005**

Address: **APT BLK 699A HOUGANG STREET 52 #07-71 SINGAPORE 531699**

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1274/2017/JT  
Date : 29-Dec-17

Vehicle not workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tan Jun Han, Nicholas  
Address : Blk 84 Telok Blangah Heights  
#11-323  
Singapore 100084  
Telephone : HP +65 9151 6486  
Type of Claim : Own Damage Claims  
Policy No. : 2100495976-00000  
Vehicle No : **SBG 676 P**  
Model Code : Audi A4 Sedan 1.4 TFSI S-tronic  
Model / Year : Dec-16  
Engine No : CVN 021806  
Chassis No : WAUZZZF48HA055603  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 27-Dec-17  
Place of Accident : North Canal Road towards Merchant Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SBG 676 P.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 //	
2	To dismantle and renew front bumper assy. Re-organize front crash management components. Reinstall all parts removed.	\$ 900.00 500/	
3	To respray front bumper.	\$ 800.00 550/	
4	To carry out diagnostic checks.	S/N \$ 192.00 //	
TOTAL LABOUR CHARGES		: <u>\$ 2,252.00</u>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SBG 676 P

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Delivered Prior</i>	\$ 1,703.00	x
2	FRONT BUMPER CENTRE GRILLE <i>not new</i>	\$ 163.00	+
3	RADIATOR GRILLE <i>new</i>	\$ 941.00	✓ 75240
4	AIR GRILLE - RHS <i>new</i>	\$ 224.00	x
5	REINFORCEMENT BEAM FOAM <i>Delivered</i>	\$ 101.00	? 80.00 ✓
6	FRONT REINFORCEMENT BEAM <i>new</i>	\$ 674.00	? p
7	FRONT BUMPER SUPPORT - LHS/RHS <i>new</i>	\$ 46.00	x. p
	LOCK CARRIER BRACKET - TOP <i>new. Cracked.</i>	\$ 112.00	? 89.20 ✓
	FRONT BUMPER TOP COVER <i>new. Cracked.</i>	\$ 104.00	x 87.80 ✓
	CAUTION & A/C SIGN <i>new</i>	\$ 18.00	x 13.68 ✓
	SUNDRIES <i>Not New</i>	\$ 300.00	? x
TOTAL SPARE PARTS		: \$ 4,386.00	
TOTAL LABOUR CHARGES		: \$ 2,252.00	
GRAND TOTAL		: \$ 6,638.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : *Adrian Ling*  
Surveyed Date : *02/01/18*  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : *Authorised Repairs, 03 Days.*

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Mr. Adrian Ling - Motor Claims Dept**  
**Tel: 6841 0055 - Fax: 6256 4315**

<b>Estimate No.</b>	PA/OD/1274/2017/JT
<b>Date</b>	2-Jan-18
<b>Service Advisor</b>	KEE SIANG
<b>Pages</b>	1
<b>Regn No</b>	SBG 676 P
<b>Model No</b>	A4 1.4 TFSI

Quantity	Description	Unit Price	Amount
<b>Parts</b>			
1	FRONT NUMBER PLATE <i>Part</i>	\$ 25.00	
		<b>\$ 25.00</b>	
	<b>TOTAL</b>	<b>\$ 25.00</b>	

For Premium Automobiles Pte Ltd

*Adrian S*  
*02/01/18.*

\_\_\_\_\_  
Authorised Signature



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1274/2017/JT  
Date : 29-Dec-17

Vehicle not workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian

3 days - ok - jb - 16 Mar 18

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tan Jun Han, Nicholas  
Address : Blk 84 Telok Blangah Heights  
#11-323  
Singapore 100084  
Telephone : HP +65 9151 6486  
Type of Claim : Own Damage Claims  
Policy No. : 2100495976-00000  
Vehicle No : **SBG 676 P**  
Model Code : Audi A4 Sedan 1.4 TFSI S-tronic  
Model / Year : Dec-16  
Engine No : CVN 021806  
Chassis No : WAUZZZF48HA055603  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 27-Dec-17  
Place of Accident : North Canal Road towards Merchant Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SBG 676 P.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To dismantle and renew front bumper assy. Re-organize front crash management components. Reinstall all parts removed.	\$	900.00	\$ 500.00
3	To respray front bumper.	\$	800.00	\$ 550.00
4	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 2,252.00</u>	<u>\$ 1,602.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SBG 676 P

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,703.00	
2	FRONT BUMPER CENTRE GRILLE	\$ 163.00	
3	RADIATOR GRILLE	\$ 941.00	\$ 752.40
4	AIR GRILLE - RHS	\$ 224.00	
5	REINFORCEMENT BEAM FOAM	\$ 101.00	\$ 80.80
6	FRONT REINFORCEMENT BEAM	\$ 674.00	
7	FRONT BUMPER SUPPORT - LHS/RHS	\$ 46.00	
8	LOCK CARRIER BRACKET - TOP	\$ 112.00	\$ 89.20
9	FRONT BUMPER TOP COVER	\$ 104.00	\$ 82.80
10	CAUTION & A/C SIGN	\$ 18.00	\$ 13.68
11	Added parts - see attached	\$ 25.00	\$ 25.00
12	SUNDRIES	\$ 300.00	
	<b>TOTAL SPARE PARTS</b>	<b>\$ 4,411.00</b>	<b>\$ 1,043.88</b>
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 2,252.00</b>	<b>\$ 1,602.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 6,663.00</b>	<b>\$ 2,645.88</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

Date

Service Advisor

Pages

Regn No

Model No

PA/OD/1274/2017/JT

2-Jan-18

KEE SIANG

1

SBG 676 P

A4 1.4 TFSI

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	FRONT NUMBER PLATE	\$ 25.00	\$ 25.00
		<u>\$ 25.00</u>	<u>\$ 25.00</u>
	<b>TOTAL</b>	<b>\$ 25.00</b>	

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SBG 676 P**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1274/2017/MAS

31 March 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SBG 676 P, Audi A4 Sedan 1.4 TFSI S-Tro**

With reference to the above-mentioned vehicle, no. **SBG 0676 P**, claimant, **Mr. Tan Jun Han, Nicholas**, please find the related document per attached.

1. A copy of the Original invoice no. 85012308 – S\$2,510.09
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SBG 676 P

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Dec 2017		03 Jan 2018 13:37 <a href="#">Edit Adj Rpt</a>	<b>S\$2,645.88</b> <a href="#">Edit Estimates</a>	<b>S\$2,645.88</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TAN JUN HAN, NICHOLAS (CHEN JUNHAN), ID: S8824638A		
Vehicle Reg. No.:	SBG676P	Date of Loss:	27/12/2017 08:00 - :59 [11 Months and 27 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 7401254871SG	Policy/Cover Note No.:	2100495976 (Comprehensive)
		Excess:	S\$300.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 12/01/2018]		
Driver/Custodian:	VANESSA WYNA YOW YUEN LING (29 / Female), NRIC: S8807027E, Tel: +6596160146		

ASSOCIATED MAIL RECEIVED

View All Compose Case Mail

- AIG\_SG (03/01/2018): SBG676P / OD / 27/12/2017 / Coverage & Excess update

ALL ASSOCIATED TASKS

View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									


















## Claim Documents

\*SBG676P (7401254871SG)  
OD  
Dec 27 2017 8:00AM  
[TAN JUN HAN, NICHOLAS (CHEN JUNHAN)]  
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	Use Viewer
<b>Video</b>						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print			
1	27/12/17 18:13	<b>Video - Accident</b> [Linked Accident Report Documents]	Load AVI	<input checked="" type="checkbox"/>			
<b>Photos/Images</b>						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
2	19/03/18 16:02	<b>Chassis Number</b>	Load JPG	<input checked="" type="checkbox"/>			
3	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
4	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
5	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
6	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
7	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
8	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
9	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
10	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
11	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
12	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
13	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
14	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
15	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
16	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
17	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
18	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
19	19/03/18 16:02	<b>General View</b>	Load JPG	<input checked="" type="checkbox"/>			
20	19/03/18 16:02	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>			
21	19/03/18 16:02	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>			
22	19/03/18 16:02	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>			
23	19/03/18 16:02	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>			
24	19/03/18 16:02	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>			
25	19/03/18 16:02	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>			
26	19/03/18 16:02	<b>Reinspection Photo</b>	Load JPG	<input checked="" type="checkbox"/>			
<b>Documentation</b>						1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print			
1	03/01/18 17:08	<b>Singapore Accident Statement</b>	Load PDF	<input checked="" type="checkbox"/>			
2	03/01/18 17:08	<b>Certificate of Insurance</b>	Load PDF	<input checked="" type="checkbox"/>			
3	03/01/18 17:08	<b>Driver's Driving License</b>	Load PDF	<input checked="" type="checkbox"/>			
4	03/01/18 17:08	<b>WORKSHOP ESTIMATE</b>	Load PDF	<input checked="" type="checkbox"/>			
5	03/01/18 17:08	<b>SUPPLEMENTARY LIST</b>	Load PDF	<input checked="" type="checkbox"/>			
6	04/04/18 08:46	<b>WORKSHOP INVOICE</b>	Load PDF	<input checked="" type="checkbox"/>			
7	04/04/18 08:46	<b>DISCHARGE VOUCHER</b>	Load PDF	<input checked="" type="checkbox"/>			

## Linked Accident Report Documents

View		Use Viewer
Video		1 per page <input checked="" type="checkbox"/>

No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	27/12/17 18:13	Video - Accident	 Load AVI	<input type="checkbox"/>
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	27/12/17 18:28	Accident Statement	 Load HTM	<input type="checkbox"/>
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	27/12/17 18:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	27/12/17 18:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	27/12/17 18:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	27/12/17 18:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	27/12/17 18:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	27/12/17 18:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	27/12/17 18:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	27/12/17 18:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	27/12/17 18:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	27/12/17 18:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	27/12/17 18:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	27/12/17 18:24	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	27/12/17 18:24	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG18000102/AQBN2

Date: 04/04/2018

## REFERENCE

Insured/Claimant: TAN JUN HAN, NICHOLAS (CHEN JUNHAN)

Policy No: 2100495976

Date of Loss: 27/12/2017

Nature of Claim: OD Claim No: 7401254871SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SBG676P

Make &amp; Model: AUDI A4, 1.4 TFSI S TRONIC (A)

Reg. Date: 30/12/2016 (Man. Year: 2016)

Colour: Black

Engine Capacity: 1395 cc

Market Value/New Car Price: S\$143,000.00

Sum Insured (\$\$): Market Value/New Car Price

Engine No: CVN021806

Chassis No: WAUZZZF48HA055603

Odometer: 15852 km

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/60R16

Front Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

Rear Tyre Size: 205/60R16

Rear Left Side: Continental 6 mm

Rear Right Side: Continental 6 mm

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,411.00	1,043.88	3,367.12	76.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,252.00	1,602.00	650.00	28.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	6,663.00	2,645.88	4,017.12	60.29
- Excess (\$\$)	300.00	300.00	0.00	0.00
(\$\$)	6,363.00	2,345.88	4,017.12	63.13
+ GST 7.00/7.00% (\$\$)	445.41	164.21	281.20	63.13
Nett Amount (\$\$)	6,808.41	2,510.09	4,298.32	63.13

## INSPECTION

Date of Assignment: 03/01/2018

Date Inspected: 02/01/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,703.00 FS	*- FS
2	1		*FRONT BUMPER CENTRE GRILLE	Not Necessary	163.00 FS	*- FS
3	1		*RADIATOR GRILLE	Cracked	941.00 FS	*752.40 FS
4	1		*AIR GRILLE-RHS	Not Necessary	224.00 FS	*- FS
5	1		*REINFORCEMENT BEAM FOAM	Deformed	101.00 FS	*80.80 FS
6	1		*FRONT REINFORCEMENT BEAM	Not Necessary	674.00 FS	*- FS
7	2		*FRONT BUMPER SUPPORT-LHS/RHS	Not Necessary	46.00 FS	*- FS
8	1		*LOCK CARRIER BRACKET-TOP	Cracked	112.00 FS	*89.20 FS
9	1		*FRONT BUMPER TOP COVER	Cracked	104.00 FS	*82.80 FS
10	1		*CAUTION & A/C SIGN	Necessary	18.00 FS	*13.68 FS
11	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
12	1		*FRONT NUMBER PLATE	Bent	25.00 FS	*25.00 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (S\$)</b>	<b>4,411.00</b>	<b>1,043.88</b>
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ASSY.RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY FRONT BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			2,252.00	1,602.00

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&lt; END OF ESTIMATES &gt;