

12/03/2002

ASS. REC. BY:

REF:

cc/MSG18000090/Kvb

Special Instructions

SURVIVOR

ASSIGNMENT (Office)

From (Person):

Lionel Pan

of

MCIG

Date/Time:

3/1/2018

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKW 8189K

Insured:

GBE 5901S

at Workshop m/s

D' Garage

Tel:

of BIC 16 S/M #01-4

Policy No:

BJRGT8399MKC

Claim No:

543558

Sum Insured:

Excess:

Make of Veh:

D.O.A.

2/12/17

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

3/1

Person Contacted:

Sam

Vehicle ☒ IN ☐ OUT

Date/Time

Action/Instruction () Estimate

SKW 8189K - X

GBE 5901S - X

4/1/18

Send preli. revision by menimen.

1/6/17 11:50p 848cc email & confirm (Ref 15,598.14, 761)

Survey Department Check List (Case Handler)

Reference No.: CS MSG18000090 Kvb
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are ACCURATE.

1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By: VERON 17/7/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18000090/Kvb	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 03-01-2018	
		Code : MSG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBE 5901S	Veh. Inspected	SKW 8189K
Policy No.	B28678399MKC	Coverage (\$)	0.00
Claim No.	543558	Excess (\$)	0.00
Assign From	LIONEL TAN	Assign Date	03/01/2018
2. Vehicle Particulars & Condition			
Make & Model	c.c 0		
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	29/12/2017	Inspection Date	03/01/2018
Survey held at	D'GARAGE LLP 8 BURN ROAD #09-16 TRIVEX SINGAPORE 369977		
5a. Remarks			

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd
Main	29 Dec 2017		03 Jan 2018 10:35 Assign			
						New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	WILSON PARKING (SINGAPORE) PTE LTD, Co. Reg. No.: 197903256M		
Main Claimant:	ZHANG XIN XIN, ID: G1541928N		
Vehicle Reg. No.:	SKW8189K	Date of Loss:	29/12/2017 10:00 - :59
Claim Type:	TP / 543558	Policy/Cover Note No.:	B28678399MKC (Comprehensive) Coverage: 28/01/2017 - 27/01/2018
Vehicle Reg. No. (Insured):	GBE5901S	Policy No. (Claimant):	
		Excess:	
Repairer:	D'GARAGE LLP (SIN MING) Blk 16 Sin Ming Industrial Estate Sector A #01-91, 575674 Sin Ming - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Lionel Tan Tian Pei - 6643 1307]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 04/01/2018]		
Driver/Custodian (Insured):	MURUGAN VEERAMANI (), NRIC: G5392087Q, Tel: +6582282962		
Adj Asp. Remarks:	PRI		

ASSOCIATED MAIL RECEIVED View All Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

03/01/18 @ 11:13am
Okm vehin

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Lionel Tan Tian Pei

Date: 04 Jan 2018

Preliminary Advice

Insured Vehicle No	: GBE5901S	Accident Date	: 29/12/2017
TP Vehicle No	: SKW8189K	Assignment Date	: 03/01/2018
Make	: AUDI A7	Est. Duration of Repair	: 4-5
Date of Inspection	: 03/01/2018		
Inspection At	: D'GARAGE LLP (SIN MING) BLK 16 SIN MING INDUSTRIAL ESTATE SECTOR A #01-91 SINGAPORE 575674		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,130.00 (LABOUR ONLY)
Revised Amount	:S\$	1,760.00 (LABOUR ONLY)
Check Items (Estimated)	:S\$	990.00
Total	:S\$	2,750.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.
PENDING PARTS PRICES FROM REPAIRER.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/12/2017 17:59
Date Of Accident	29/12/2017 10:15
Exact Location Of Accident	TAMPINES AVE 10 TOWARDS BARTLEY ROAD EAST
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKW8189K
Insured/Policyholder	
Name Of Registered Owner	ZHANG XIN XIN
Passport No/FIN	G1541928N
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93888068
Alternative Phone No	OFFICE-93888068

Vehicle Particulars

Manufacturer	AUDI
Model	A7

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA154273
Cover Note Number	

Driver

Name of Driver	XIAO QIMING
NRIC No	S8503465J
Date Of Birth	20/01/1985
Occupation	INDOOR
Date Of Driving Pass	17/12/2008
Driving Experience	9 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83824413
Fax Number	
Contact Number	
Email Address	MIKEXIAO85@YAHOO.COM.SG

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

D'Garage LLP

8 Burn Road #09-16 Singapore
HP: 9144 4556 Email: dgaragellp@
Business Registration No. T16

Not Notion
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Assembly After
4.

4/11v
0•C
350•+ 1/2018
80•+ 2/2017
430•

Vehicle No: SKW8189K
Make & Model: Audi A7

S/N	Qty	Item Description	0•C	iyor
1	1	Boot Lid	?	
2	1	Boot Lid Top Spoiler	?	
3	2	Boot Lid Top Spoiler Hinges	RLX	
4	1	Boot Lid Top Spoiler Base	RLX	
5	2	Boot Lid Reflector Lamp	RLX	
6	1	Boot Lid Inner Sun Shade	?	
7	2	Boot Lid No. Plate Lamp	RLX	
8	1	Boot Lid Opening Handle	RLX	
9	1	Boot Lid Logo	?	
10	1	Boot Lid Emblem 'A7'	?	
11	1	Boot Lid Emblem '2.0T'	?	
12	1	Boot Lid Emblem '28'	?	
13	1	Boot Lid Emblem 'quattro'	?	
14	1	Boot Lid Weatherstrip	RLX	
15	1	Boot Lid Windscreen Glass Moulding	?	
16	1	Rear Bumper	CRX	
17	1	Rear Bumper Reinforcement	?	
18	1	Rear Bumper Right Reinforcement Bracket	RLX	
19	1	Rear Bumper Left Reinforcement Bracket	RLX	
20	1	Rear Bumper Right Side Retainer	RLX	
21	1	Rear Bumper Left Side Retainer	RLX	
22	4	Rear Bumper Parking Sensor	?	
23	4	Rear Bumper Parking Sensor Holder	?	
24	1	Rear Bumper Lower Garnish	?	
25	1	Rear Bumper Towing Cover	RLX	
26	1	Rear Right Tail Lamp Lower Bracket	RLX	
27	1	Rear Left Tail Lamp Lower Bracket	RLX	
28	1	Rear Bumper Centre Retainer	?	

Less 10%	\$	-
	\$	-

Special Nett Items			
1		Sundries	\$ 50.00
2	1	Boot Lid Windscreen Glass Moulding Sealant	\$ 120.00
3	1	Boot Lid Windscreen Glass Moulding Damping Seal	\$ 120.00
4	1 set	Rear Reverse Camera with Rear View Mirror	\$ 680.00
5	1	Rear Left Tail Lamp Sealant	\$ 50.00
6	1	Rear Right Tail Lamp Sealant	\$ 50.00
7	2 sets	Rear Tail Lamp Clips	\$ 80.00
8	1	Spare Tyre Panel Sealant	\$ 80.00
9	2 sets	Rear Fender Inner Trim Clips	\$ 60.00
10	1 set	Rear Bumper Clips	\$ 80.00
			\$ 1,370.00

Total parts			
S/N	Labour Description		Amount
1	Labour for panel beating, cut, weld, straighten rear fenders and replace rear damaged parts.		\$ 1,400.00
2	To putty and spray painting rear portion.		\$ 1,200.00
3	To check rear lighting and wiring.		\$ 60.00

4	To remove and install rear boot lid lock mechanism.	\$ 80.00	7
6	To apply anti rust proofing to rear affected area.	\$ 250.00	7
7	To remove and install rear reverse sensor.	\$ 250.00	601
8	To remove and install rear windscreen.	\$ 250.00	7
9	To remove and install rear camera.	\$ 150.00	501
10	To remove & refit boot lid componenet to replace boot lid, check & re-adjust the close gap and alignment and water seepage	\$ 120.00	7
	Total labour :	\$ 3,760.00	
	Total parts :	\$ -	
	Total labour :	\$ 3,760.00	
	Total repair cost : (Before GST)		

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

D'Garage LLP

8 Burn Road #09-16 Singapore 369977
HP: 9144 4556 Email: dgaragellp@gmail.com
Business Registration No. T16LL0019J

ESTIMATE

Date: 3/1/2018
DOA: 29/12/2017

Vehicle No: SKW8189K
Make & Model: Audi A7

Not Authored
11/12/17 @ 4800
Running After Point
4-11/17

11/12/17 @ 4800

S/N	Qty	Item Description	Parts Price	Surveyor
1	1	Boot Lid	\$2,859.60	X
2	1	Boot Lid Top Spoiler	\$2,514.50	X
3	2	Boot Lid Top Spoiler Hinges	\$732.10	
4	1	Boot Lid Top Spoiler Base	\$2,220.30	
5	2	Boot Lid Reflector Lamp	\$1,673.50	
6	1	Boot Lid Inner Sun Shade	\$1,481.20	X
7	2	Boot Lid No. Plate Lamp	\$287.20	
8	1	Boot Lid Opening Handle	\$152.10	
9	1	Boot Lid Logo	\$98.00	X
10	1	Boot Lid Emblem 'A7'	\$73.60	X
11	1	Boot Lid Emblem '2.0T'	\$73.60	X
12	1	Boot Lid Emblem '28'	\$58.00	X
13	1	Boot Lid Emblem 'quattro'	\$65.00	X
14	1	Boot Lid Weatherstrip	\$163.80	
15	1	Boot Lid Windscreen Glass Moulding	\$351.00	X
16	1	Rear Bumper	\$1,572.90	
17	1	Rear Bumper Reinforcement	\$684.80	
18	1	Rear Bumper Right Reinforcement Bracket	\$150.40	
19	1	Rear Bumper Left Reinforcement Bracket	\$150.40	
20	1	Rear Bumper Right Side Retainer	\$62.40	
21	1	Rear Bumper Left Side Retainer	\$62.40	
22	4	Rear Bumper Parking Sensor	\$797.20	X
23	4	Rear Bumper Parking Sensor Holder	\$115.60	
24	1	Rear Bumper Lower Garnish	\$360.00	
25	1	Rear Bumper Towing Cover	\$39.60	
26	1	Rear Right Tail Lamp Lower Bracket	\$90.60	
27	1	Rear Left Tail Lamp Lower Bracket	\$90.60	
28	1	Rear Bumper Centre Retainer	\$64.20	X
Less 10%			\$16,964.60	
			\$1,696.46	
			\$15,268.14	

Special Nett Items

1		Sundries	\$50.00	X
2	1	Boot Lid Windscreen Glass Moulding Sealant	\$120.00	X
3	1	Boot Lid Windscreen Glass Moulding Damping Seal	\$120.00	X
4	1 set	Rear Reverse Camera with Rear View Mirror	\$680.00	3500
5	1	Rear Left Tail Lamp Sealant	\$50.00	X
6	1	Rear Right Tail Lamp Sealant	\$50.00	X
7	2 sets	Rear Tail Lamp Clips	\$80.00	X
8	1	Spare Tyre Panel Sealant	\$80.00	X
9	2 sets	Rear Fender Inner Trim Clips	\$60.00	X
10	1 set	Rear Bumper Clips	\$80.00	
			\$1,370.00	

Total parts

S/N	Labour Description	Amount	Amount
1	Labour for panel beating, cut, weld, straighten rear fenders and replace rear damaged parts.	\$1,400.00	5000
2	To putty and spray painting rear portion.	\$1,200.00	7000
3	To check rear lighting and wiring.	\$60.00	200

4	To remove and install rear boot lid lock mechanism.	nr	\$ 80.00	X
6	To apply anti rust proofing to rear affected area.	nr	\$ 250.00	X
7	To remove and install rear reverse sensor.		\$ 250.00	601
8	To remove and install rear windscreen.	nr	\$ 250.00	X
9	To remove and install rear camera.		\$ 150.00	501
To remove & refit boot lid componenet to replace boot lid, check & re-adjust the close gap and alignment and water				
10	seepage	nr	\$ 120.00	X
	Total labour :		\$ 3,760.00	
	Total parts :		\$ 16,638.14	
	Total labour :		\$ 3,760.00	
	Total repair cost : (Before GST)		\$ 20,398.14	

Veron Chen (LKKAUTO)

From: Leong Auto Ops <ops1@leongauto.com.sg>
Sent: Thursday, 12 July 2018 1:58 PM
To: Kenneth Kong (LKKAUTO); SUR; Admin A; Admin-B; Admin-D (LKKAUTO); Shiao Chan (LKKAUTO); Janice Lee (LKKAUTO)
Cc: EMELLENE TENG; Leong Auto Trading
Subject: 2nd Reminder: SKW8189K - Request Finalisation

Dear Mr Kong,

We would appreciate it if you could help to finalise with us soon.

Best Regards,
Leong Auto Pte Ltd
Shawn Chen

Office : 62666448 Fax : 62666358

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

On Fri, Jun 29, 2018 at 10:45 AM, Leong Auto Ops <ops1@leongauto.com.sg> wrote:
Without Prejudice:

Dear Mr Kong,

Please refer to the damaged parts sent on 17/01/2018.

As the rear vehicle is a lorry please help to re-adjust.

Best Regards,
Leong Auto Pte Ltd
Shawn Chen

Office : 62666448 Fax : 62666358

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

On Fri, Jun 29, 2018 at 9:17 AM, Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com> wrote:

Attach finalised for SKW 8189K. Kenneth

From: Leong Auto Ops [mailto:ops1@leongauto.com.sg]
Sent: Thursday, 28 June, 2018 12:45 PM
To: Kenneth Kong (LKKAUTO)
Cc: EMELLENE TENG
Subject: Reminder: SKW8189K - Request Finalisation

Dear Mr Kong,

We would appreciate it if you could help to finalise with us soon as DOA was since 29/12/2017.

Best Regards,

Leong Auto Pte Ltd

Shawn Chen

Office : 62666448 Fax : 62666358

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

On Mon, Jun 18, 2018 at 3:07 PM, Leong Auto Ops <ops1@leongauto.com.sg> wrote:

Dear Mr Kong,

We would appreciate it if you could help to finalise with us soon.

Best Regards,

Leong Auto Pte Ltd

Shawn Chen

Office : 62666448 Fax : 62666358

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>































...CLAIM SUBFOLDER...(Pending for Survey Report)



CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Dec 2017		03 Jan 2018 10:35 Edit Adj Rpt	S\$4,800.00 Edit Estimates	S\$4,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured: WILSON PARKING (SINGAPORE) PTE LTD , Co. Reg. No.: 197903256M									
Main Claimant: ZHANG XIN XIN , ID: G1541928N									
Vehicle Reg. No.: SKW8189K		Date of Loss: 29/12/2017 10:00 - :59	[71 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type: TP / 543558		Policy/Cover Note No.: B28678399MKC (Comprehensive)	Coverage: 28/01/2017 - 27/01/2018						
Vehicle Reg. No. (Insured): GBE5901S		Policy No. (Claimant):							
		Excess:							
Repairer: D'GARAGE LLP (SIN MING) Blk 16 Sin Ming Industrial Estate Sector A #01-91, 575674 Sin Ming - Tel:									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Lionel Tan Tian Pel - 6643 1307]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 02/02/2018]									
Driver/Custodian (Insured): MURUGAN VEERAMANI (), NRIC: G5392087Q, Tel: +6582282962									
Adj Asg. Remarks: PRI									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKW8189K (543558)**
[GBE5901S]
TP
ZHANG XIN XIN
Dec 29 2017 10:00AM
[WILSON PARKING (SINGAPORE) PTE LTD]
D'GARAGE LLP

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Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18000090/KVBQ2

Date: 26/07/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: B28678399MKC

Claimant Vehicle No: SKW8189K

Insured Vehicle No: GBE5901S

Date of Loss: 29/12/2017

Nature of Claim: TP

Claim No: 543558

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKW8189K

Make & Model: AUDI A7, 2.0 TFSI LED (A)

Engine No: CHV009504

Reg. Date: 25/01/2012 (Man. Year: 2012)

Chassis No: WAUZZZ4G5CN068355

Colour: White

Odometer: 100250 km

Engine Capacity: 2773 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/40 R19

Rear Tyre Size: 255/40 R19

Front Left Side: Goodyear 5 mm

Rear Left Side: Goodyear 6 mm

Front Right Side: Goodyear 5 mm

Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,713.74	4,704.37	12,009.37	71.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,760.00	1,330.00	2,430.00	64.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	20,473.74	6,034.37	14,439.37	70.53
Approved Total (Overridden) (S\$)		4,800.00		
Nett Amount (S\$)	20,473.74	4,800.00	15,673.74	76.56

INSPECTION

Date of Assignment: 03/01/2018

Date Inspected: 03/01/2018 Inspected At:

D'GARAGE LLP (SIN MING)
Blk 16 Sin Ming Industrial Estate Sector A
#01-91
Singapore 575674

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 25 Jul 2018)
Parts: 143	AUDI A7 2.0 TFSI LED (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKW8189K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Repair	2,859.60 FL	*- FL
2	1		*BOOT LID TOP SPOILER	Dented / Warped	2,514.50 FL	*2,012.00 FL
3	2		*BOOT LID TOP SPOILER HINGES	Repair	732.10 FL	*- FL
4	1		*BOOT LID TOP SPOILER BASE	Serviceable	2,220.30 FL	*- FL
5	2		*BOOT LID REFLECTOR LAMP	Serviceable	1,673.50 FL	*- FL
6	1		*BOOT LID INNER SUN SHADE	Serviceable	1,481.20 FL	*- FL
7	2		*BOOT LID NO.PLATE LAMP	Serviceable	287.20 FL	*- FL
8	1		*BOOT LID OPENING HANDLE	Serviceable	152.10 FL	*- FL
9	1		*BOOT LID LOGO	Not Necessary	98.00 FL	*- FL
10	1		*BOOT LID EMBLEM A7	Not Necessary	73.60 FL	*- FL
11	1		*BOOT LID EMBLEM 2.0T	Not Necessary	73.60 FL	*- FL
12	1		*BOOT LID EMBLEM 28	Not Necessary	58.00 FL	*- FL
13	1		*BOOT LID EMBLEM QUATTRO	Not Necessary	65.00 FL	*- FL
14	1		*BOOT LID WEATHERSTRIP	Serviceable	183.80 FL	*- FL
15	1		*BOOT LID WINDSCREEN GLASS MOULDING	Not Necessary	351.00 FL	*- FL
16	1		*REAR BUMPER	Cracked	1,572.90 FL	*1,572.90 FL
17	1		*REAR BUMPER REINFORCEMENT	Buckled / Warped	684.80 FL	*684.80 FL
18	1		*REAR BUMPER RIGHT REINFORCEMENT BRACKET	Repair	150.40 FL	*- FL
19	1		*REAR BUMPER LEFT REINFORCEMENT BRACKET	Repair	150.40 FL	*- FL
20	1		*REAR BUMPER RIGHT SIDE RETAINER	Serviceable	62.40 FL	*- FL
21	1		*REAR BUMPER LEFT SIDE RETAINER	Serviceable	62.40 FL	*- FL
22	4		*REAR BUMPER PARKING SENSOR	Serviceable	797.20 FL	*- FL
23	4		*REAR BUMPER PARKING SENSOR HOLDER	Necessary	119.60 FL	*119.60 FL
24	1		*REAR BUMPER LOWER GARNISH	Mtg Cracked	360.00 FL	*360.00 FL
25	1		*REAR BUMPER TOWING COVER	Serviceable	39.60 FL	*- FL
26	1		*REAR RIGHT TAIL LAMP LOWER BRACKET	Serviceable	90.60 FL	*- FL
27	1		*REAR LEFT TAIL LAMP LOWER BRACKET	Serviceable	90.60 FL	*- FL
28	1		*REAR BUMPER CENTRE RETAINER	Serviceable	64.20 FL	*- FL
29	1		*SUNDRIES	Not Necessary	50.00 FS	*- FS
30	1		*BOOT LID WINDSCREEN GLASS MOULDING SEALANT	Not Necessary	120.00 FS	*- FS
31	1		*BOOT LID WINDSCREEN GLASS MOULDING DAMPING SEAL	Not Necessary	120.00 FS	*- FS
32	1		*SET REAR REVERSE CAMERA WITH REAR VIEW MIRROR	Cracked	680.00 FS	*350.00 FS
33	1		*REAR LEFT TAIL LAMP SEALANT	Not Necessary	50.00 FS	*- FS
34	1		*REAR RIGHT TAIL LAMP SEALANT	Not Necessary	50.00 FS	*- FS
35	2		*SETS REAR TAIL LAMP CLIPS	Not Necessary	80.00 FS	*- FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
36	1		*SPARE TYRE PANEL SEALANT	Not Necessary	80.00 FS	*- FS
37	2		*SETS REAR FENDER INNER TRIM CLIPS	Not Necessary	60.00 FS	*- FS
38	1		*SET REAR BUMPER CLIPS	Necessary	80.00 FS	*80.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	18,418.60	5,179.30
- List Item Discount on L Items 10.00/10.00% (\$\$)	1,704.86	474.93

Total Parts (\$\$)	16,713.74	4,704.37
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN REAR FENDERS AND REPLACE REAR DAMAGED PARTS	New	1,400.00	500.00
2	TO PUTTY AND SPRAY PAINTING REAR PORTION	New	1,200.00	700.00
3	TO CHECK REAR LIGHTING AND WIRING	New	60.00	20.00
4	TO REMOVE AND INSTALL REAR BOOT LID LOCK MECHANISM	New	80.00	0.00
5	TO APPLY ANTI RUST PROOFING TO REAR AFFECTED AREA	New	250.00	0.00
6	TO REMOVE AND INSTALL REAR REVERSE SENSOR	New	250.00	60.00
7	TO REMOVE AND INSTALL REAR WINDSCREEN	New	250.00	0.00
8	TO REMOVE AND INSTALL REAR CAMERA	New	150.00	50.00
9	TO REMOVE & REFIT BOOT LID COMPONENT TO REPLACE BOOT LID ,CHECK & RE-ADJUST THE CLOSE GAP AND ALIGNMENT AND WATER SEEPAGE	New	120.00	0.00
Gross Labour Cost (\$\$)			3,760.00	1,330.00

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