12/03/2002 ASS. REC, BY:	REF: CS3\180000	ORI Special instruction:	
Surviguor Mulmun. From (Person)	ASSIGNMEN		
Estimated Cos		Bill to:	
	STTP RES / OD RES / EVA / INV / MV / CS	3	
	hicle No: PC 913.8 E	Insured: SH 7465.0	
	odlands. Ind PK EL #05-13.	Tel: 98158858	
Policy No:		Claim No:	
Sum Insured:		Excess:	
Make of Veh: (Client's Recerc		73 61 61 A.O.D	
	/ REP. / REV 24 HRS	H.O.D. Endorsement:	
Date/Time:	Person Contacted:	Vehicle (N) OUT	
Date/Time	Action/Instruction ( ) Estimate		
	Pc91388-X		
	SH 7468.D -X-		
	Dismantle Part: 02012018		
	After rejair: 0301 2018		

. .

Survey Department Check List (Case Handler) Reference No. : Pôlicy Týpe: OD / TP / TP RES / TL / EVA Case Handler Typist ): Case handler to make sure all information created by the assignment team are ACCURATE. Y-Date N-Date (1) Office Assign Form Y-Date N-Date C Reference No. C Customer Code N Assign From C Assign Date C Veh No (Inspected) C Veh No (Insured) C D.O.A C Policy No. Claim No C C Insurance Authorisation (CA /REV/REP) C Report Type C Weekend Charges N Survey held at/Repairer C Excess Surveyor ): Case handler to make sure the surveryor completed all required information. (1) Assignment Form C Vehicle No C Regn Month/Year N . Vehicle Type Make & Model C Engine Capacity. (C.C) N Colour Odometer. (Sp.Reading) C C Chassis No. General Condition N Ν Steering N Brake V V N Modification (Modi) C Tyre Size N Tyre Make C Tyre Balance V C Date of Inspection Survey held N Des.of Damages (2) System - (Views/Merimen) Damaged Vehicle Photographs Uploaded (3) Workshop Estimate/Assignment Form N ALL Parts condition C Market Value for OD cases C Estimate Repair Cost for PRI (RSI, TMI, MSIG) C Days of repair C Finalised Amount Re-inspection Cases to Finalize within 5 Days

Check By: Case Handler Date

(4) System - (Views/Merimen)

Resurvey photo Uploaded



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	nationale Des Experts En Auton	nobile	
INDI	A INTERNATIONA	L INSURANCE PL	Ref : CS3/III1800008	31/Sb	
	ECIL STREET 02 IOB BUILDING	SINGAPORE 049711	Date: 03-01-2018 Code: III2		
1.		Policy Particula	ars :- (THIRD PARTY CLA	IM)	
	Insured Veh.		Veh. Inspected	PC 9135E	
4	Policy No.		Coverage (\$)	0.00	
	Claim No.		Excess (\$)	0.00	
	Assign From	GABRIEL WEE	Assign Date	02/01/2018	
2.		Vehicle P	articulars & Condition		
	Make & Model	· · · · · · · · · · · · · · · · · · ·	c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour	- X	
	Odometer		Steering		
	Brakes		Modification		
	General			E	
3.		Cor	nditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Descr	iption of Damages	No. 19 Contracting	
5.	Companies of	Ger	neral Information		
	Accident Date	16/12/2017	Inspection Date	02/01/2018	
	Survey held at	38 WOODLANDS IND PAR	PARK E1 #05-13		
Repairer SINCERE LEAD AUTOMOTIVE					
5a.	Gameral	Remarks			

## Celine Fong (LKKAuto)

From:

Motor Claim - III < motorclaim@iii.com.sg>

Sent:

Tuesday, 2 January, 2018 12:18 PM

To:

Serene Tan; SUR; Admin-D (LKKAuto)

Cc:

Manivel Priyadarshini

Subject:

RE: PRE-REPAIR SURVEY - PC 9135E

Attachments:

02012018100450.pdf

Dear Sir / Mdm

# This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO.

PC9135E

III INSURED VEHICLE NO.

SH7465D

DATE OF LOSS

16.12.17

We acknowledge receipt of your email.

# In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK AUTO CONSULTANTS to conduct the pre-repair survey.

This claim is handled by Priya.

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

- \*\*We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.
- \*\*Surveyor kindly upload this assignment to Merimen.

Thank You.

#### Best Regards, Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Serene Tan [mailto:serene.tan@mneduco.com.sg]

Sent: 02 January, 2018 11:01 AM

To: Motor Claim - III <motorclaim@iii.com.sg> Subject: RE: PRE-REPAIR SURVEY - PC 9135E

Our Ref: MN.IG.S1.1712120.st

WITHOUT PREJUDICE SAVE AS TO COSTS

# M NEDUMARAN & CO

Advocates & Solicitors Commissioner for Oaths

UEN NO. 53181067D

Please reply to our Branch Office for this matter

Nedumaran Muthukrishnan

LLB (hons) [Buckingham] Barrister at Law (Lincoln's Inn) Branch Office: 11 Sin Ming Road

#B2-09 (Unit 2) Thomson V Two

Singapore 575629

Tel: 6509-8480 / 6509-8481

Fax: 6509-8482

Email: igene.lim@mneduco.com.sg

serene.tan@mneduco.com.sg

Our Reference: MN/IG/S4/1812120/PD/st

Your Reference: SH 7465D

2<sup>nd</sup> January 2018

BY EMAIL: motorclaim@iii.com.sg ONLY

INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street, #04/06-00, IOB Building Singapore 049711

Dear Sirs,

- 1. NOTICE OF ACCIDENT TO INSURERS AND PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF THE STATE COURTS PRACTICE DIRECTIONS (AMENDMENT NO. 1 OF 2016)
- 2. ACCIDENT ON 16/12/2017 INVOLVING VEHICLE NOS. PC 9135E AND SH 7465D ALONG BAYFRONT AVENUE.

We are instructed by NJ WHEELCHAIR TRANSPORT (owners of motor vehicle no. PC 9135E) and/or SINCERELEAD GARAGE PTE LTD (the motor workshop for PC 9135E) to notify you of a road traffic accident on 16/12/2017 at about 2250 hours along BAYFROT AVENUE involving our client's vehicle registration number [PC 9135E] and [SH 7465D] driven by you at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

## M NEDUMARAN & CO

Advocates & Solicitors

Page 2

Our Ref: MN/IG/S4/1812120/PD/st

Your Ref: SH 7465D

As a result of the accident, our client's vehicle has been damaged. Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you with the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Yours faithfully,

M NEDUMARAN & CO

(Branch Office)

Encl

c.c. 1) COMFORT TRANSPORTATION PTE LTD

383 Sin Ming Road Gas Building Singapore 575717

2) CLAIMANT: NJ WHEELCHAIR TRANSPORT (Vehicle: PC 9135E)

3) NAME OF WORKSHOP: SINCERELEAD GARAGE PTE LTD (Vehicle: PC 9135E)

38 Woodlands Industrial Park E1

#05-13

Singapore 757700

Telephone: 9815-8858 / 8510-9999

Facsimile: 6287-7949

(Attention: Raymond/Xiao Fong)

(Vehicle: SH 7465D)

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for Investigation.
- 8. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for erchiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the ladgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

## **ACCIDENT STATEMENT**

Date Of Report

18/12/2017 14:17

Date Of Accident

16/12/2017 22:50

Exact Location Of Accident

BAYFRONT AVENUE

Country/State of Loss

SINGAPORE

#### **DETAILS OF OWN VEHICLE**

Vehicle Registration Number

PC9135E

Insured/Policyholder

Name Of Registered Owner

NJ WHEELCHAIR TRANSPORT

Co Reg No

B53362571L

Email Address

NJWHEELCHAIRTRANSPORT@GMAIL.COM

Mobile Phone No.

Alternative Phone No

OFFICE-96744877

#### Vehicle Particulars

Manufacturer

NISSAN

Model

NV350 HR MICROBUS-2.5 D 2.5 4DR 5AT ABS D/A (A)

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE HIRE

Insurance Company

Name of Insurance Company

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage

COMPREHENSIVE

Fleat Policy

NO

Policy Number

Cover Note Number

Driver

Name of Driver

LOH QUEK HOON LILIAN NIKKIE JOAN

NRIC No

S1693682J

Date Of Birth

22/09/1965

OUTDOOR

Occupation Date Of Driving Pass

11/06/2010

Driving Experience

7 YEARS AND 6 MONTHS

Gender

FEMALE

Mobile Number

Fax Number

Contact Number

EMail Address

NJWHEELCHAIRTRANSPORT@GMAIL.COM

Address

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Insurance Company of Driver's Own Vehicle

Vehicle

per succession

General Information of the Accident

Type Of Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO S

Was any body injured in the Accident?

NO YES

Was any other material or property damaged?

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

6

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

.....Was notice of intended Prosecution given?...

....NO..

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

## DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SH7465D

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**Details of Witness** 

Name

Phone Number

Email Address

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Formmust be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association
- of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively-referred to as the "Insurers"), the insurers law yers/law firms, the Monetary-Authority of Singapore and any relevantgovernment agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages);\_and/or... . . ... -----
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

	×		7_'
olicyholder & lightstore / Date & me	Driver's Signature ( & Time	If driver is not the policyholder) / Date WBS LOBBY .	Witnessed by Reporting Centre Personnel
ketch Plan		LOBBY.	
	1	1	
			X 1 - X .
<i>→</i>	AP		
→	(B)		
			<del></del>
<b>→</b>			
$\rightarrow$			BAYFRONT AVE .
	a	2 222	
	(8)	D PC 9135E.	

_	At the above time and date.	
4	I was travelling along Bayfront Are. I was stopped to traffic shead of me.	due.
	vehicle B on my right then cut into my lone hit onto the Right hand front of my vehicle. Whicle was at a stopped position when the happen.	My accide
_	Police advise us to make accident report.	
_		
_		
=		
-		
_		

Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status	
Main	29 Jan 2018		02 Jan 2018 00:00	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report	
	Edit Reg		Edit Adj Rpt		Them tops		Cancel Case	
	Main	Refere	nce	Claim Details		ocuments	Show All	
				front don't have you		Country by a	divetor1	
CLAIM S	UBFOLDER DET					[Created by a	ajuster]	
Insured:		-, Co. Reg. 1			DE22625311			
Main Clain			VHEELCHAIR TRANSPORT, Co. Reg. No.: B5336					
Vehicle Re	g. No.:		PC9135E		Date of Loss:		16/12/2017 22:00 - :59	
Claim Type:		TP / MCT1	TP / MCT17120604		Policy/Cover Note No.:		MCOM0015	
Vehicle Re	eg. No. (Insured):	SH7465D	SH7465D		Policy No. (Claimant):			
				Excess:	ELEAD AUTOMOTIVE, 184 WOODLANDS IND PARK E5 #02-01, 7575			
Repairer:		Woodlands -	Tel: 98158858				K E5 #02-01, 75751	
Handling 1	Insurer:	India Intern	India International Insurance Pte Ltd (HQ) - Tel: 63476100 [Handled by Priya]  LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 [Handled by Sebastian Yeang Wai Keen]					
Adjuster:		LKK Auto Co [Final Rpt	due 06/02/20	<b>td (HQ)</b> - Tel: 6256 18]	-3561 [Handled	by Sebastian Yea	ing Wai Keen]	
ASSOCIA	ATED MAIL REC	EIVED				View All	Compose Case Mail	
There are	no mail for this ca	ase.						
ALL ASS	SOCIATED TASK	s⊟			View All Searce	ch Tasks Create	New Task   Complete	
			up Subject	Handler Assi	igned By Com	pleted On C	reated On Done	

# **Claim Documents**

\*PC9135E (MCT17120604) [SH7465D] NJ WHEELCHAIR TRANSPORT Dec 16 2017 10:00PM [-] Sincere Lead Automotive

Upload Documents Upload Photos Compose New Letter		v	View View in Browser ▼		
Doc	umentation		1 pe	r page 🔻	•
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/01/18 12:43	LKKPhotosIn6-1	0	Load PDF	
2	27/01/18 12:43	LKKPhotosIn6-2	0	Load PDF	
3	27/01/18 12:43	LKKPhotosIn6-3	0	Load PDF	
4	27/01/18 12:44	Email from Insurance	0	Load PDF	
5	27/01/18 12:44	LAWYER LETTER	0	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	29/01/18 08:44	Singapore Accident Statement	0	Load PDF	

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Handling Insurer  Note: Remarks are private unless you show it to other parties.	

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

# VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/III18000081/SBS2

Date:

02/02/2018

REFERENCE

Handling Insurer:

India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle

PC9135E

Insured Vehicle No:

SH7465D

No: Date of Loss:

16/12/2017

Nature of Claim:

TP

MCT17120604 Claim No:

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

PC9135E

Make & Model:

NISSAN NV350 HR MICROBUS, 2.5 D 2.5 4DR 5AT ABS D/A (A)

Engine No: YD25428200A

Reg. Date:

18/08/2017 (Man. Year: 2017)

Silver

Chassis No: JN1TC2E26Z0014933

13565 km

Colour:

Engine Capacity:

2488 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable): Fair

Yes

Footbrake (Serviceable):

Odometer:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Yes

Engine Modification:

Pre-accident Condition: No

Front Tyre Size:

195 R15C

Rear Tyre Size:

195 R15C

Front Left Side:

Dunlop 6 mm

Rear Left Side:

Dunlop 6 mm

Front Right Side:

Dunlop 6 mm

Rear Right Side:

Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

02/01/2018

38 WOODLANDS IND PARK E1 #05-13

Date Inspected:

02/01/2018 Inspected At:

Repairer: Sincere Lead Automotive 280 WOODLANDS INDUSTRIAL PARK E5 #02-10

SINGAPORE 757322

Estimated Period of Repair:

0.0 days

Sebastian Yeang Wai Keen Adjuster:

Manager:

CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

# REPAIR DETAILS

Reference

(Last Synchronised: 02 Feb 2018) Part Source:

NISSAN NV350 HR MICROBUS 2.5 D 2.5 4DR 5AT ABS D/A (A) (Model not available in database) Parts: N/A

Repairer's (Price-denominated Standard List) Labour:

Print Code: (Unsubmitted, no print-code for PC9135E)

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the Validity:

END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >