12/07/17/2 ELET CS3/AIG18000042 MIlbo ASPER B ma SSIGNMENT (Office) chin Lee Yino Date/Time 02012018 the SU 240X Motronic Motor works PICLED Sin Ming Auto City, 160 Sin Ming Drive SC 575722 Claim No: Excess. Make of Veh DOA 29122017 (Client's Record) 3/1/2018 CA / REV / REP. / REV 24 HRS H.O.D. Endorse Date/Tune Kay Velucia (IN) OUT DateTime ESTINUT DOA: 26/06/2014 /AIG 140 12708 / Rgbg 2 After repair: 10.01.2018

RECEIVED 0 9 HAR 2018

Isla Tine Fla Pass 107 : Prell. Report	Days Of Repair:	
9032018 Final Report	Resurvey No. of Trip:	Survey Fee
Date/Time File Return to?	-	Transportation;
2	Add Fee: Site insc (\$	1-855
	(Intentely S	Physics
Report Format: PRS	Tech Inva 5	I fram
Lump Sum / I.B.It (\$	i Neekenal S	

Survey Department Check List (Case Handler)

Policy Type: OD / TP / TP RES / TL / EVA Case Handler Typist): Case handler to make sure all Information created by the assignment team are ACCURATE Admin (Y-Date N-Date Y-Date N-Date (1) Office Assign Form Reference No. C Customer Code N Assign From C Assign Date C Veh No (Inspected) C Veh No (Insured) C D.O.A C Policy No. C Claim No C Insurance Authorisation (CA /REV/REP) C Report Type C Weekend Charges Survey held at/Repairer C Excess): Case handler to make sure the surveryor completed all required information. Surveyor ((1) Assignment Form C Vehicle No Regn Month/Year N . Vehicle Type Make & Model C Engine Capacity. (C.C) N Colour C Odometer. (Sp.Reading) C Chassis No N General Condition Steering N Brake N Modification (Modi) C Tyre Size Tyre Make N C Tyre Balance C Date of Inspection N Survey held Des. of Damages N (2) System - (Views/Merimen) Damaged Vehicle Photographs Uploaded (3) Workshop Estimate/Assignment Form N ALL Parts condition C Market Value for OD cases Estimate Repair Cost for PRI (RSI, TMI, MSIG) Days of repair C Finalised Amount C Re-inspection Cases to Finalize within 5 Days (4) System - (Views/Merimen) Resurvey photo Uploaded Check By:

Case Handler

Date

Reference No. :



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

d no		Affiliated to Federation Inter	rnationale Des Experts En Auton	nobile	
AIG /	ASIA PACIFIC INS	URANCE PTE LTD	Ref : CS3/AIG18000	042/M1b	
CHA	HENTON WAY #08 RTIS BUILDING GAPORE 079120	3-16	Date: 02-01-2018 Code: AIG		
1.		Policy Particul	lars :- (THIRD PARTY CLA	M)	
	Insured Veh.	SLU 240X	Veh. Inspected	SDX 5533Y	
	Policy No.		Coverage (\$)	0.00	
	Claim No.		Excess (\$)	0.00	
	Assign From	CHIN LEE YING	Assign Date	02/01/2018	
2.		Vehicle I	Particulars & Condition	00.000	
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour		
	Odometer	5.	Steering		
	Brakes		Modification		
	General				
3.		Co	onditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Desc	cription of Damages	the series and the series	
5.	20g ne 96 22 2	Hans has been Ge	eneral Information		
	Accident Date	29/12/2017	Inspection Date	04/01/2018	
	Survey held at Repairer	160 SIN MING DRIVE #08 MOTRONIC MOTOR WOR			
5a.	Sennest Book	dentification evoc	Remarks	N. T. S.	

- FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLU240X AND SDX5533Y ON 29/12/2017

From:

Chin, Lee-Ying

To:

'assignments', Admin A

Cc:

Fong, Andy-SY

Sent:

Tuesday, 2 January, 2018 3:00:22 PM

Attachments:

PRS 1 - SDX 5533Y.PDF PRS 2 - SDX 5533Y.PDF

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards Lee Ying, Chin AIG Claims | AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #08-16 Singapore 079120 Tel +(65) 6419 1947 | Fax +(65) 6835 7416 Lee-Ying.Chin@aig.com |www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

SLU 240X SLU 240X

Our Ref : SDX 5533Y/MM/jp/ms

AIG Asia Pacific Insurance Pte Ltd

Date 🐇 2 January 2018

By Fax 6415 3727 & Email

DID:

Email:

3152 0985

jiapei@kscgp.com

Dear Sirs,

DATE OF ACCIDENT: 29 December 2017 NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY / INSPECTIONS

We refer to your fax of even date.

Please be informed that our client is not agreeable to your proposed motor surveyors. Instead we propose you to choose a surveyor from our client's list of surveyors as appended below:-

S/no.	Name of Surveyor	Company Name
1	William Ng	Allied Auto Appraisal
2	Lee Kok Weng	Lee Automobile Appraisers Services

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors. You will be deemed to have agreed to any of the above motor surveyors as a "single joint expert". We will inform you who the "single joint expert" is in due course.

If you object to our client's list of motor surveyors, we will accordingly inform the client to instruct his choice of motor surveyor to conduct the pre-repair survey. Also, please let us know within 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle failing which our client will commence repairs thereafter without any further notice or reference to you. Please be informed that the said vehicle can be surveyed / inspected at:

Address

: Motronic Motor Works Pte Ltd

Sin Ming Auto City 160 Sin Min Drive Singapore 575722

Contact Person/HP/Tel

: Mr. Ray Ng / Tel: 9662 9356

Kindly acknowledge upon inspection in the acknowledgement box below.

Yours sincerely,

f JP

Your Ref : SLU 240X

Cur Ref -: SDX 5533Y/RV/jp/ms

Date : 2 January 2018

Acknowledgement

This	s is to confirm that I		[Full Name of Surveyor] of
			nny] have completed as
follo	ows:-		
(a)	Pre- Repair Survey/Inspection on	[Date] at	[Time].
	Name and signature of Appointed Surveyor Company Stamp	Witnessed by: Date:	
(b)	Pre- Repair Survey/Inspection (after dismantle	ing) on	[Date] at[Time]
	Name and signature of Appointed Surveyor Company Stamp	Witnessed by: Date:	
(c)	Re-inspection of new replacement part (party	by part) on	[Date] at[Time]
	Name and signature of Appointed Surveyor Company Stamp	Witnessed by: Date:	
(d)	Post – Repair Survey/Inspection on	[Date] at	[Time].
	Name and signature of Appointed Surveyor Company Stamp	Witnessed by: Date:	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	30/12/2017 12:36
Date Of Accident	29/12/2017 23:00
Exact Location Of Accident	MCNAIR ROAD TOWARDS BALESTIER ROAD

Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE

Vehicle Registration Number

SDX5533Y

SINGAPORE

Insured/Policyholder

Name Of Registered Owner

SIEW NAI PEN

NRIC No

S0214524C

Email Address

SIEWNAIPEN@PENTEC.COM.SG

Mobile Phone No

(LOCAL) +65-98366828

Alternative Phone No.

OFFICE-98366828

Vehicle Particulars

Manufacturer

LAND ROVER

Model

FREELANDER 2 LF 3.2L (A) ABS A/B G/D SR

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

If No, Please state action to be taken

THIRD PARTY PRIVATE CAR

Vehicle Category

Type Of Coverage

Insurance Company

Name of Insurance Company

NTUC INCOME INSURANCE CO-OPERATIVE LTD

COMPREHENSIVE

Fleet Policy

NO

Policy Number

5085408194-01

Cover Note Number

Driver

Name of Driver

SIEW NAI PEN

NRIC No

S0214524C

Date Of Birth

20/04/1953

Occupation

INDOOR

Date Of Driving Pass

03/12/1991

Driving Experience

26 YEARS AND 0 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-98366828

Fax Number

Contact Number

OFFICE-98366828

EMail Address

SIEWNAIPEN@PENTEC.COM.SG

Page 1 of 15

SKETCH PLAN

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder Signature

30 Dec 217 10:2501

(If driver is not the policyholder)

Date & Time:

Driver's Signature 30 Por 2017 10 : Tign Reporting Centre Personnel's Signature

NRIC/FIN No.

BOX 55334 DAR Right Side

(.) RHF Fendy XI Pentra

2.) THE Fends lower garnish XI disturbed

3.) 7 HF Lander Fir vent order rover XI cut

4.) & THF wheel top 11 × 1 vg Scaratowed LR 2001-

5.) RHF. dow XI Dented

6.) RHF door lower garnish XI cut

2) RHRY door XI IN

8.) soar punt x 1 m

9.) RHR what rim X | report scrutured Lt 2001-.

10.17HR door lown garmen XI (ut.

Proposition | P. 12201 - \$1000

5 days.

...CLAIM SUBFOLDER...(Pending for Survey Report)

	SFOLDER TRACE	Est Submitted	Adi Assigned	Adj Rpt	Adj Subm	nitted 1	ns Auth'ed	Status
Main	03 Jan 2018 Edit Reg	Est Submittee	02 Jan 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt]		Pending for Survey Report Cancel Case
	Main	Refere	nce	Claim Detail	s	Docu	uments	Show All
CI ATM S	UBFOLDER DET	ATLS	The second second		And the second second	[0	Created by a	djuster]
Insured:	OBFOLDER DET	S K NAIR CH	AUFFEUR SERVI	CES, Co. Reg. No	.: 53371006	E		
Main Clair	nant:	SIEW NAI P						
Vehicle Re	A CONTRACTOR OF THE CONTRACTOR	SDX55331		Date of Lo	ss:		9/12/2017 23:	
Claim Type:		TP / 88628	TP / 8862803246SG		Policy/Cover Note No.:		1700080110 (Comprehensive)	
	chicle Reg. No. (Insured): SLU240X Policy No. (Claimant):							
venicle Ke	g. No. (111501-00).		The second secon		Excess:			
Repairer:		8418 / 9820	9599	BLK 17 SIN MING				
Handling	Insurer:	Dachidah - I	41917671 Rachid	Pte. Ltd. (Express ah.Mohamedrashe	ed@aig.com			
Adjuster:		due 06/02	nsultants Pte Lt [2018]	d (HQ) - Tel: 625	6-3561 [H	andled by I	MA CHIN FOO	K] [Final Rpt
ASSOCI	ATED MAIL REC	EIVED					View All	Compose Case Mai
AIG_S	G (29/01/2018):	Request To Uplo	d TP GIA Repor	t				
ALL ASS	SOCIATED TASK	(SE			View All	Search T		New Task Complet
Due Da	ste Priority	Type Task Gro	up Subject	Handler Ass	igned By	Comple	ted On C	reated On Done
No result								

Claim Documents

*SDX5533Y (8862803246SG)

[SLU240X]

TP

SIEW NAI PEN

Dec 29 2017 11:00PM

[S K NAIR CHAUFFEUR SERVICES]

Motronic Motor Works

200000	essment Reports		1 per page ▼		•
100000	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	29/01/18 09:54	Accident Statement From:OD - Reg. No: SLU240X, Claimant: S K NAIR CHAUFFEUR SERVICES	0	Load HTM	
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Prin
1	27/01/18 13:29	General View	0	Load JPG	•
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3	27/01/18 13:29	General View	•	Load JPG	•
4	27/01/18 13:29	Chassis Number	0	Load JPG	
5	27/01/18 13:29	General View	0	Load JPG	2
6	27/01/18 13:29	General View	0	Load JPG	•
7	27/01/18 13:29	General View	0	Load JPG	•
8	27/01/18 13:29	General View	0	Load JPG	•
9	27/01/18 13:29	General View	0	Load JPG	•
10	27/01/18 13:29	General View	•	Load JPG	
Local	27/01/18 13:29	General View	0	Load JPG	•
11	27/01/18 13:29	General View	•	Load JPG	•
12		General View	0	Load JPG	
13	27/01/18 13:29 27/01/18 13:29	General View	0	Load JPG	
14	27/01/18 13:29	General View	0	Load JPG	•
15	27/01/18 13:29	General View	0	Load JPG	•
16	27/01/18 13:29	General View	•	Load JPG	•
17	27/01/18 13:29	General View	•	Load JPG	•
18		General View	0	Load JPG	•
19	27/01/18 13:29	General View	0	Load JPG	•
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34	27/01/18 13:29	General View		(Charleston)	•
35	27/01/18 13:29	General View		ad JPG	•
36	27/01/18 13:29	General View		ad JPG	
37	27/01/18 13:31	Photo After Spray		ad JPG	•
38	27/01/18 13:31	Photo After Spray		ad JPG	•
39	27/01/18 13:31	Photo After Spray		ad JPG	2
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56		Photo After Spray		oad JPG	•
57	27/01/18 13:31	Photo After Spray			

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Handling Insurer	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/AIG18000042/M1BS2

Date:

12/03/2018

REFERENCE

Handling Insurer:

AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1700080110

Claimant Vehicle

SDX5533Y

Insured Vehicle No:

SLU240X

No: Date of Loss:

29/12/2017

Nature of Claim:

TP

8862803246SG Claim No:

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SDX5533Y

Make & Model:

LAND ROVER FREELANDER 2 HSE, 3.2 (A) 29/02/2012 (Man. Year: 2011)

Engine No: Chassis No: Odometer:

B6324S11101107305 SALFA2AA3CH283048

100654 km

Reg. Date: Colour:

3192 cc

Engine Capacity: Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

Yes

CONDITION OF VEHICLE AT THE TIME OF SURVEY General Condition:

Good

Steering (Serviceable):

Footbrake (Serviceable): Pre-accident Condition:

Handbrake (Serviceable):

CONDITION OF TYRES

Yes

235/60R18

Engine Modification:

Rear Tyre Size:

235/60R18

Front Tyre Size: Front Left Side:

Michelin 8 mm

Rear Left Side: Rear Right Side: Michelin 8 mm Michelin 8 mm

Front Right Side:

Michelin 8 mm

The above values represent the remaining tyre treads depth

	Renairer's	Adjuster's	Difference	Diff %
	•	The second secon	0.00	
		0.00	0.00	
		0.00	0.00	
		0.00	0.00	
	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	
	Nett Amount (S\$)		0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0

INSPECTION

Date of Assignment:

02/01/2018

SIN MING AUTO CITY, 160 SIN MING DRIVE

SINGAPORE 575722

Date Inspected:

03/01/2018 Inspected At:

Repairer: Motronic Motor Works (HQ)

BLK 17 SIN MING IND. EST. SEC. A #01-69

Singapore 575675

Estimated Period of Repair:

5.0 days

MA CHIN FOOK Adjuster:

Manager:

CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

ty Part No.	Particulars	Condition	Repairer's	Amount
	ADUS SENDED	Dented	0.00 F	*- F
		Distorted	0.00 F	*-F
		Cut	0.00 F	*-F
	*RHF FENDER AIR VENT OUTER COVER		0.00 F	*- F
	*RHF WHEEL RIM (LOCAL REPAIR @ \$200.00)		0.00 F	*-F
	*RHF DOOR			*-F
Ĭ.	*RHF DOOR LOWER GARNISH	7.77		*-F
E .	*RHR DOOR		(1.50 fraggeth)	*-F
ľ.	*REAR BUMPER			*-F
ľ		5000000000		*-F
1	*RHR DOOR LOWER GARNISH	Cut	0.001	Sint
chise part.		Total Parts (S\$)	0.00	0.00
		*RHF FENDER *RHF FENDER LOWER GARNISH *RHF FENDER AIR VENT OUTER COVER *RHF WHEEL RIM (LOCAL REPAIR @ \$200.00) *RHF DOOR *RHF DOOR LOWER GARNISH *RHR DOOR *REAR BUMPER *RHR WHEEL RIM (LOCAL REPAIR @ \$200.00) *RHR DOOR LOWER GARNISH	*RHF FENDER Distorted *RHF FENDER LOWER GARNISH *RHF FENDER AIR VENT OUTER COVER *RHF WHEEL RIM (LOCAL REPAIR @ \$200.00) *RHF DOOR *RHF DOOR Dented *RHF DOOR LOWER GARNISH *RHR DOOR *REAR BUMPER *RHR WHEEL RIM (LOCAL REPAIR @ \$200.00) Repair *RHR WHEEL RIM (LOCAL REPAIR @ \$200.00) *RHR DOOR LOWER GARNISH *RHR DOOR LOWER GARNISH **RHR DOOR LOWER GARNISH **THR DOOR LOWER GARNISH	*RHF FENDER *RHF FENDER LOWER GARNISH *RHF FENDER AIR VENT OUTER COVER *RHF WHEEL RIM (LOCAL REPAIR @ \$200.00) *RHF DOOR *RHF DOOR LOWER GARNISH *RHR DOOR *REAR BUMPER *RHR WHEEL RIM (LOCAL REPAIR @ \$200.00) *RHR WHEEL RIM (LOCAL REPAIR @ \$200.00) *RHR WHEEL RIM (LOCAL REPAIR @ \$200.00) *RHR DOOR LOWER GARNISH *RHR DOOR LOWER GARNISH *RHR DOOR LOWER GARNISH *RHR DOOR LOWER GARNISH **RHR DOOR LOWER GARNISH **Cut

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >