

INS. CASE OWNER:

Jenny

CC 4 / QBE18000021

1 KLS 3 1/2

LKK-
IDAC

ASSIGNMENT

CLAIMANT

KENNETH

DOI:

02/01/18

Date / Time:

02/01/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SGZ 9458J

Claim No.:

VC011020

Name of Insured:

LAU KHIM SOON

Policy No.:

2-V0016242-MVA

Insured Tel No.:

HP: 8389 8524

Make / Model:

MITSUBISHI COLT VERSION-K

Excess Sec II :SS

D.O.A.: 22/12/17

Place of Accident:

15th KITCHENER LINK

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: LAU YONG WEE LESLIE

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: 9877 1987

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SLQ 1055D



INSRS:

WSP: Tong Luck Auto

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SLQ 1055D - X

SGZ 9458J - NPA/0015000907/4 DOA: 15/10/15

14/01/18 (Zw:))

Email liability insurer. / TP got LTV footage.

17/01/2018 @

3.42pm

Spoke to OTO (Mr. Lau), confirmed accident details and mentioned that TP coming out from minor road with stopline. OI will send any addn photos via email. Informed abt TP claim, aware of WOB KWS and agree to settle. Send letter to OI.

- OI was no extra footage to prove.

19.4.18

SEEK MANDATE TO REJECT TP CLAIM.

21.8.18

MANDATE APPROVE TO REJECT TP CLAIM.

Email WSP TO REJECT TP CLAIM.

Reject Case

By (staff): (Zw)

Approved by: (Zw)

Date: 03/9/18

RECEIVED 03 SEP 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time: 03/01/18

Sent By:

Shirley Hwee

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

1021.90

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY 31/9/18

ASS. REC. BY:

REF: QBE1

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

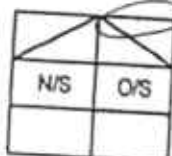
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03

days

Res.: Yes or No

Lum Sum:

1-B. 1%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

3/11 File pass to Catherine

PR: 2.081.88 (RED: 2.069 EXCLUDE (TRUCK TEAM 2.682.75))

Veh No:

SLQ 1055D

Yr Regn:

06, 17

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Harrier

c.c.

1988

Colour

M. Black

A/C:

Insured / Std / NI / NA

Sp. Reading

4047

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

ZS460

0087829

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / Rim or

Tyre Size:

F:

225/65R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

23/12/17

D.O.I.

2/1/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

FR O/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐ : Prel. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

S + RS \$

Photos

Others

TOTAL

Add Fee:

☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech Invs (\$

☐ : Weekend (\$

Site Insp (\$

Interview (\$

Tech Invs (\$

Weekend (\$

Date/Time, File Return to?

Date/Time, File Return to?

Date/Time, File Return to?

Report Format:

ump Sum / I.B.I. (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE18000021/Kks3

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 02-01-2018



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGZ 9458J	Veh. Inspected	SLQ 1055D
Policy No.	8-V0016342-MVA	Coverage (\$)	0.00
Claim No.	VC011020	Excess (\$)	0.00
Assign From		Assign Date	01/01/1900

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer		Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	23/12/2017	Inspection Date	02/01/2018
Survey held at	TONG LUCK AUTO		
Repairer	TONG LUCK AUTO PL		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
--



TONG LUCK AUTO PTE LTD

160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY, SINGAPORE 575722

Tel: 6250 0088 Fax: 6250 5545

Email: operation@tlauto.com.sg

GST No: 201700521W UEN No: 201700521W

Not Notion

PAGE: 1

M/S : RMG RENT-A-CAR PTE LTD
NO 25 HOOT KIAM ROAD
SINGAPORE 249407

TEL : 6235 1311

FAX : 6235 5256

ATTN :

YOUR REF NO : SGZ9458J
CLAIM TYPE : THIRD PARTY
TP INS. CO. : QBE INSURANCE (SINGAPORE) PTE LTD
ACCIDENT DATE : 23/12/2017
TP VEH REG NO : SGZ9458J

ESTIMATE

NO : QUOT201712-0088(00)
DATE : 29/12/2017
POLICY NO : SD17V05636/VPZ/R04
VEH REG NO : SLQ1055D
MAKE/MODEL : TOYOTA HARRIER ELEGANCE 2.0 A
CHASSIS NO : ZSU600087829
ENGINE NO : 3ZRB861051
REG. DATE : 2016

*1-B.1
Heavy B4 pain
3 days*

Estimate Repair Cost to Vehicle No : SLQ1055D

Description	Quantity	Unit Price	Amount
		SG	SG
LIST PRICE			
1 Front bumper	1 <i>Br</i>	1,500.00	1,500.00 ✓
2 Front bumper reinforcement	1	550.00	550.00 X
3 Front bumper centre lower grille	1	390.00	390.00 ?
4 Front bumper clips	15	5.50	82.50 ✓
5 Front bumper lower spoiler	1	325.00	325.00 X
6 Front grille assy	1	580.00	580.00 ✓
7 Headlamp - RH	1	3,187.00	3,187.00 ?
			6,614.50
		Less 25%	1,653.62
			4,960.88
SPECIAL NET			
8 Front number plate	1	40.00	40.00 ✓
			40.00
LABOUR			
9 To remove and refit front bumper sensor	1	100.00	100.00 X
10 To check and focus wiring system	1	80.00	80.00 2nd
11 To pabel beat and straighten support panel, front chassis frame, including replacement of parts and align where necessary, to refit and adjust the same	1	850.00	850.00 400
12 To putty and spray paint on affected areas	1	1,000.00	1,000.00
13 To apply rust-proofing on replaced and repaired panels	1	120.00	120.00 X
			2,150.00

TOTAL **SG\$ 7,150.88**

ADD GST @ 7% 500.56

GRAND TOTAL **SG\$ 7,651.44**

SINGAPORE DOLLAR SEVEN THOUSAND SIX HUNDRED FIFTY-ONE AND CENTS FORTY-FOUR ONLY

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

FOR TONG LUCK AUTO PTE LTD

AUTHORISED SIGNATURE



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: VC011020
Our ref: CC4/QBE18000021/Kks3

Date: 03.01.2018

The Motor Claims Department
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLQ 1055D

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 02.01.2018 at the premises of M/s Tong Luck Auto Pte Ltd (Sin Ming) and have the following to report:-

Workshop Estimate Amount	: S\$	7,150.88
Revised Estimate Amount	: S\$	2,081.88
"Check" Items Amount	: S\$	2,682.75
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Shirley Hiew (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 15 January 2018 2:32 PM
To: Shirley Hiew (LKK Auto)
Cc: Zaini (LKK Auto); Hsiao Tong (LKKAuto); Admin A; Jenny Toh
Subject: RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch
Attachments: SGZ9458J.pdf

Dear Shirley

Please find attached as per requested.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, 15 January, 2018 2:11 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Your ref: VC011020
LKK ref: CC4/QBE18000021/Kks3

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE18000021/Kks3

19 JANUARY 2018

LAU KHIM SOON
BLOCK 897A TAMPINES STREET 81
#12-704
SINGAPORE 521897

Dear Sir/Madam,

ACCIDENT INVOLVING SGZ 9458J AND SLQ 1055D ON 23.12.2017

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 29/01/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Zaini
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Catherine Chong (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 2 January, 2018 1:56 PM
To: assignments
Cc: Jenny Toh
Subject: FW: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch
Attachments: 2nd PRS.pdf

Our ref: VC011020

Dear Madam

Kindly survey the TP vehicle

Insured:SGZ9458J
TP Vehicle :SLQ1055D
Date of accident : 23/12/2017
Contact: as per attached

Kindly acknowledge receipt

regards

Veh In
Kenneth

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: accident@kscgp.com [mailto:accident@kscgp.com]
Sent: Friday, 29 December, 2017 4:40 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: jiapei@kscgp.com
Subject: RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Dear Jenny,

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey.

Thank you.

Asher Sng (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 31 August 2018 10:29 AM
To: Asher Sng (LKKAuto); Joyce Foo
Cc: Admin A
Subject: RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Follow Up Flag: Follow up
Flag Status: Flagged

Our ref: VC011020

Hi Asher

Please proceed to reject the TP claim.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 29 August, 2018 4:54 PM
To: Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Hi Sir,

We refer to the email dated 19/04/2018.

Please kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Thursday, 19 April 2018 5:01 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; 'Joyce Foo' <joyce.foo@qbe.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Hi Jenny,

We refer to the above matter.

TP reported that OI make a right turn into the minor road and hit on his vehicle while he is making a right turn into the main road.

OI reported that TP turn out from minor road and collided into oi vehicle while he is making a right turn into main road.

We are of the opinion that BOLA 9c shall be applied and liability is not in third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Monday, 15 January, 2018 2:32 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Dear Shirley

Please find attached as per requested.

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, 15 January, 2018 2:11 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Your ref: VC011020
LKK ref: CC4/QBE18000021/Kks3

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 3 January 2018 6:42 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Your ref: VC011020
LKK ref: CC4/QBE18000021/Kks3

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLQ 1055D at Tong Luck Auto Pte Ltd – Sin Ming.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841 2132.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 3 January 2018 5:24 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

"Wishes you a Happy New Year 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 2 January, 2018 2:20 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Dear Jenny,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Tuesday, 2 January, 2018 1:56 PM

To: assignments <assignments@lkkauto.com>

Cc: Jenny Toh <jenny.toh@qbe.com>

Subject: FW: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Our ref: VC011020

Dear Madam

Kindly survey the TP vehicle

Insured:SGZ9458J

TP Vehicle :SLQ1055D

Date of accident : 23/12/2017

Contact: as per attached

Kindly acknowledge receipt

regards

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: accident@kscgp.com [<mailto:accident@kscgp.com>]

Sent: Friday, 29 December, 2017 4:40 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: liapel@kscgp.com

Subject: RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Dear Jenny,

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey.

Thank you.

Regards,

Chit Yee

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

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----- Original Message -----

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

To: accident@kscgp.com

Cc: jenny.toh@qbe.com

Sent: Thu, 28 Dec 2017 08:01:54 +0000

Subject:

Our ref : VC011020

Dear Michelle

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: accident@kscgp.com [<mailto:accident@kscgp.com>]

Sent: Thursday, 28 December, 2017 3:53 PM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Cc: jjapei@kscgp.com

Subject: Notice to Conduct Pre-Repair Survey - Your ref: SGZ 9458J Our ref: SLQ 1055D/RMG/jp/mf

Dear Sir/Mdm,

Please find enclosed the Notice to Conduct Pre-Repair Survey.

Thank you.
Michelle
Regards,

KSCGP Juris LLP

10 Hoe Chiang Road
#13-03A Keppel Towers
Singapore 089315
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708
Email: accident@kscgp.com

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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 3 September 2018 2:26 PM
To: 'operation@tlauto.com.sg'
Subject: ACCIDENT INVOLVING SLQ 1055D AND SGZ 9458J ON 23/12/2017
Attachments: OI SKETCH PLAN.pdf

Your Ref: SLQ 1055D
Our Ref: CC4/QBE18000021/Kea3

Without Prejudice

Hi Sir/Mdm,

We refer to the above matter.



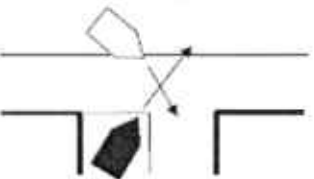
ACCIDENT INVOLVING SLQ 1055D AND SGZ 9458J ON 23/12/2017

We attached here with a copy of our insured's accident statement for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client enter into the main road and collided into our insured vehicle while making a turn into the minor road.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

	SCENARIO	DESCRIPTION	 X	 Y
	T-JUNCTION			
9.	(c)  New	Vehicle X – Turning into main road Vehicle Y – Turning into minor road Reason: Vehicle turning from major road into minor road has precedence over vehicle turning from minor road to major road	100%	0%

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC4/QBE18000021/Kea3q2		
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 05-09-2018		
		Code : QBE		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGZ 9458J	Veh. Inspected	SLQ 1055D	
Policy No.	8-V0016342-MVA	Coverage (\$)	0.00	
Claim No.	VC011020	Excess (\$)	0.00	
Assign From		Assign Date	02/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA HARRIER (A)	c.c	1986	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	ZSU600087829	Colour	METALLIC BLACK	
Odometer	4047	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/65 R17	MICHELIN	9 mm	
L/H Front Tyre	225/65 R17	MICHELIN	9 mm	
R/H Rear Tyre	225/65 R17	MICHELIN	9 mm	
L/H Rear Tyre	225/65 R17	MICHELIN	9 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	23/12/2017	Inspection Date	02/01/2018	
Survey held at	TONG LUCK AUTO PL 160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY SINGAPORE 575722			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 1055D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER	BUCKLED	1,500.00	1,500.00
1	FRONT BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	550.00	-
1	FRONT BUMPER CENTRE LOWER GRILLE	* CHECK	390.00	-
15	FRONT BUMPER CLIPS @\$5.50	NECESSARY	82.50	82.50
1	FRONT BUMPER LOWER SPOILER	SERVICEABLE	325.00	-
1	FRONT GRILLE ASSY	CUT	580.00	580.00
1	HEADLAMP -RH	* CHECK	3,187.00	-
	LESS 25% DISCOUNT		-1,653.63	-540.62
			4,960.87	1,621.88
SPECIAL NETT ITEMS				
1	FRONT NUMBER PLATE (SN)	DENTED	40.00	40.00
			40.00	40.00
LABOUR				
	TO REMOVE AND REFIT FRONT BUMPER SENSOR .	NOT NECESSARY	100.00	-
	TO CHECK AND FOCUS WIRING SYSTEM.		80.00	20.00
	TO PABEL BEAT AND STRAIGHTEN SUPPORT PANEL ,FRONT CHASSIS FRAME,INCLUDING REPLACEMENT OF PARTS AND ALIGN WHERE NECESSARY,TO REFIT AND ADJUST THE SAME.	NOT NECESSARY	850.00	-
	TO PUTTY AND SPRAY PAINT ON AFFECTED AREAS.		1,000.00	400.00
	TO APPLY RUST-PROOFING ON REPLACED AND REPAIRED PANELS.	NOT NECESSARY	120.00	-
			-	-
			-	-
			-	-
			2,150.00	420.00
GRAND TOTAL			7,150.87	2,081.88
RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$2,682.75 NETT)				2,081.88

Report Ref No. CC4/QBE18000021/Kea3q2



Report Ref No. CC4/QBE18000021/Kea3q2

A handwritten signature in black ink, appearing to read 'KSC'.

KONG SENG CHEONG

Licensed Appraiser

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