

## **Shirley Hiew (LKK Auto)**

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 3 January 2018 6:41 PM  
**To:** Jenny Toh  
**Cc:** Zaini (LKK Auto); Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch  
**Attachments:** TP GIA REPORT.pdf; TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf; LKK SURVEYOR PHOTO.pdf

**Your ref: VC011020**  
**LKK ref : CC4/QBE18000021/Kks3**

### **WITHOUT PREJUDICE**

Dear Jenny,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLQ 1055D at Tong Luck Auto Pte Ltd – Sin Ming.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841 2132.

***To check availability of the case handler , you may contact the undersigned.***

***"Wishes you a Merry Christmas & Happy New Year 2018"***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 3 January 2018 5:24 PM  
**To:** Admin A <admin-a@lkkauto.com>  
**Subject:** FW: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

*"Wishes you a Happy New Year 2018"*

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Tuesday, 2 January, 2018 2:20 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Dear Jenny,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Tuesday, 2 January, 2018 1:56 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** FW: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Our ref: VC011020

Dear Madam

Kindly survey the TP vehicle

Insured:SGZ9458J

TP Vehicle :SLQ1055D

Date of accident : 23/12/2017

Contact: as per attached

Kindly acknowledge receipt

regards

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225



**From:** [accident@kscgp.com](mailto:accident@kscgp.com) [<mailto:accident@kscgp.com>]  
**Sent:** Friday, 29 December, 2017 4:40 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** [jiapei@kscgp.com](mailto:jiapei@kscgp.com)  
**Subject:** RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Dear Jenny,

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey.

Thank you.

Regards,  
Chit Yee  
KSCGP Juris LLP  
10 Hoe Chiang Road  
#13-03A Keppel Towers  
Singapore 089315  
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708  
Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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----- Original Message -----

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**To:** [accident@kscgp.com](mailto:accident@kscgp.com)  
**Cc:** [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
**Sent:** Thu, 28 Dec 2017 08:01:54 +0000  
**Subject:**

Our ref : VC011020

Dear Michelle

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** [accident@kscgp.com](mailto:accident@kscgp.com) [<mailto:accident@kscgp.com>]  
**Sent:** Thursday, 28 December, 2017 3:53 PM  
**To:** Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** [jiapei@kscgp.com](mailto:jiapei@kscgp.com)  
**Subject:** Notice to Conduct Pre-Repair Survey - Your ref: SGZ 9458J Our ref: SLQ 1055D/RMG/jp/mf

Dear Sir/Mdm,

Please find enclosed the Notice to Conduct Pre-Repair Survey.

Thank you.  
Michelle  
Regards,

KSCGP Juris LLP  
10 Hoe Chiang Road  
#13-03A Keppel Towers  
Singapore 089315  
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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