

## Asher Sng (LKKAuto)

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**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Friday, 31 August 2018 10:29 AM  
**To:** Asher Sng (LKKAuto); Joyce Foo  
**Cc:** Admin A  
**Subject:** RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Our ref: VC011020

Hi Asher

Please proceed to reject the TP claim.

regards

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Wednesday, 29 August, 2018 4:54 PM  
**To:** Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Hi Sir,

We refer to the email dated 19/04/2018.

Please kindly let us have your approval / instruction.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)

**Sent:** Thursday, 19 April 2018 5:01 PM

**To:** 'Jenny Toh' <jenny.toh@qbe.com>; 'Joyce Foo' <joyce.foo@qbe.com>

**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Hi Jenny,

We refer to the above matter.

TP reported that OID make a right turn into the minor road and hit on his vehicle while he is making a right turn into the main road.

OI reported that TP turn out from minor road and collided into oi vehicle while he is making a right turn into main road.

We are of the opinion that BOLA 9c shall be applied and liability is not in third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Monday, 15 January, 2018 2:32 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Dear Shirley

Please find attached as per requested.

regards

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Monday, 15 January, 2018 2:11 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

**Your ref: VC011020**  
**LKK ref : CC4/QBE18000021/Kks3**

**WITHOUT PREJUDICE**

Dear Jenny,

We refer to the above matter.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 3 January 2018 6:42 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

**Your ref: VC011020**  
**LKK ref : CC4/QBE18000021/Kks3**

**WITHOUT PREJUDICE**

Dear Jenny,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SLQ 1055D at Tong Luck Auto Pte Ltd – Sin Ming.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841 2132.

***To check availability of the case handler , you may contact the undersigned.***

***"Wishes you a Merry Christmas & Happy New Year 2018"***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 3 January 2018 5:24 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

***"Wishes you a Happy New Year 2018"***

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

**From:** Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Tuesday, 2 January, 2018 2:20 PM  
**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Dear Jenny,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Tuesday, 2 January, 2018 1:56 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** FW: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Our ref: VC011020

Dear Madam

Kindly survey the TP vehicle

Insured:SGZ9458J

TP Vehicle :SLQ1055D

Date of accident : 23/12/2017

Contact: as per attached

Kindly acknowledge receipt

regards

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** [accident@kscgp.com](mailto:accident@kscgp.com) [<mailto:accident@kscgp.com>]

**Sent:** Friday, 29 December, 2017 4:40 PM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** [jiapei@kscgp.com](mailto:jiapei@kscgp.com)

**Subject:** RE: Notice to Conduct Pre-Repair Survey - Your ref: VC011020 Our ref: SLQ 1055D/RMG/jp/ch

Dear Jenny,

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey.

Thank you.

Regards,  
Chit Yee  
KSCGP Juris LLP  
10 Hoe Chiang Road  
#13-03A Keppel Towers  
Singapore 089315  
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708  
Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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----- Original Message -----

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**To:** [accident@kscgp.com](mailto:accident@kscgp.com)

**Cc:** [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)

**Sent:** Thu, 28 Dec 2017 08:01:54 +0000

**Subject:**

Our ref : VC011020

Dear Michelle

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**From:** [accident@kscgp.com](mailto:accident@kscgp.com) [<mailto:accident@kscgp.com>]

**Sent:** Thursday, 28 December, 2017 3:53 PM

**To:** Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** [jiapei@kscgp.com](mailto:jiapei@kscgp.com)

**Subject:** Notice to Conduct Pre-Repair Survey - Your ref: SGZ 9458J Our ref: SLQ 1055D/RMG/jp/mf

Dear Sir/Mdm,

Please find enclosed the Notice to Conduct Pre-Repair Survey.

Thank you.  
Michelle  
Regards,

KSCGP Juris LLP



10 Hoe Chiang Road  
#13-03A Keppel Towers  
Singapore 089315  
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708  
Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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