16/5/2010	1			1 d like	
INS. CASE OWNER:	Jaclyn C	C 3/ AIG1800001	9 1 11	his TV DAG	w ⁹⁰ ww
Surveyor:	KALVIN	DOI: ASSIGNME	NT V:2	/	19/12/17
Pre-assign/CCU/	FTE	5	1	Registered in Merimen:	02/01/18
Insured Vehicle No.	SJV 3482M		Ciaim No.	3040576	20200
Name of Insured	TAN KENG KOI	k	Policy No.	2/00/87	
Insured Tel No.	:HP:	9297 7075	Make / Model		RENZ E250 CGI
Excess Sec II :S5		A: 08/12/17	Place of Acciden	COUPE	GOON ROAD
Is driver the owner? If NO, Driver Nam	Coc , 110 / Name	re of Accident :			
Driver Tel N	Section 14 Company	(V/LOED/NO)	OI GIA REPOR' Insured Liability	NO ; TP GIA B	EPORTO NO
SHA 4766Y					
INSRS: WSP: ODGE (Lo Tel: Limbility: RMKS:	Tel: Liability:		INSRS: WSP: Tel.: Liability: RMKS:		DNSRS: WSP: Tel: Liability: RMKS:
. Date/Time		JUL 2016			F
	SHA 4766Y) - CC3/ATC	1 4	A 138/05/11	STAGE Non-Reporting ltr (1st):	DATE/PIC
	1-CE/AIGO	THO 4020/01 / 100	1:09/1/07	Non-Reporting ltr (2nd):	
	STU 3482M - COST AT	280249/hg DON		Non-Reporting ltr (Final):	
			32/12/11	Notification itr (if non-pick Call Of:	nip):
oyloiliz (vic)	1 - CC 3/AIG	160000tg/kinig2 to	19. 24/12/15	After call lir to OE:	210-0140120
odiolity Chic)	- Operante to con	रिव्यक्तिकः		Documentation Check L	ist: Handler Typist
02/03/18	- bUNIC -UP TO COR			Notification ltr (if non-pic	kup)
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	THE MI OF CHANGE	TO WOOD.	31.	Authorisation To Act: Release Voucher:	
- ad-atra -	- OI CHHOLOMO CHOIR			Final Repair Bill:	
orlotte e	- CAUL OI - NO PLA	strong, true p	BULLECORD.	Car Rental Invoice:	
MAGAILO	OI CHANGAD CH	ME GAMO NELLAPE	4 BURIL	Towing Invoice	
onlosties.	TO OI TO NOT	184 -CA CLANDY.		LTA/GIA:	
QJIO Elle	- NO THEO DIESO &			Medical Bill:	
		TO TP.		PIR:	
	TO CLOSE.	part. For 10,000 1	IN OURDRAS	Mandate/Reject Instruc	tion:
	- To chose.			LOD	
PRELIMINARY ADVICE	Dora Francis			Payment Breakdown Fo	OFFINE TO THE PERSON OF THE PE
THE PERSON NAMED IN TAXABLE PROPERTY.	13/8/00/1 11190.	Sent By:		Post-Repair Photos:	
FINALIZATION	Date/Time:			Officers:	
Repair Cost:		Confirm with:		Confirm by:	
FINAL SETTLEMENT		isys) Reduction: 9	9/6	Em	ail Call
	Date/Time: O910418 Con		AL	Email Call	
Final Liability: Repuir Cost: (W/G/C)	% 100 (Accept / Asse	ssed) BOLA S/N No. :	চ্ছ	If NO or B 28, Ass. Lis	1:
Loss of Rental (LOR):	SS 1,187.53			COI CHAN	AND CHART
Loss of Use (LOU):	SS 45.00% 50 v 1.5	fays) X \$ (15,00		AB 11/104	RO (N)
Loss of Income (LOI):	08 (8			MADA	L /
LOR only LOU only		days)		6102	38/152
GIA/LTA Search	LOR+LOU LOR+	LOI [Tick only one]			L
Medical:	SS -			200000	74
Disbursement:	SS -	(an market a		1) Claim status: Norm	al/Reject/Private Settle
Legal Cost	ss —	(e.g. Tow/ Independent		2) Report Format:	9440 4.0
Total:	20 1 10° mt 10° mt	bal Sum SS: 1,460 - Oc	3	3) Survey fee:	9310.00
FINAL PAYMENT	The same of the sa	firm with:		Email Call	
Payee 1:	1 1 40	ne 1: COMPONECTO	tigro e	SAI MARKING	ALLA PLID
Payee 2: (Strike if N.A.)	SS - Nam	ne 2:	-		110 7.36
Payee 3: (Strike if N.A.)	0.0	ne 3:	_	3.4194	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inter	rnationale Des Experts En Autom	nobile
AIG	ASIA PACIFIC INS	SURANCE PTE LTD	Ref : CC3/AIG18000	019/K1hs3
CHA	HENTON WAY #00 RTIS BUILDING GAPORE 079120	3-16	Date: 02-01-2018	
1.		Policy Particu	lars :- THIRD PARTY CLA	M
	Insured Veh.	SJV 3482M	Veh. Inspected	SHA 4766Y
	Policy No.	00 Series 00 Sec 800 Sec 110	Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	02/01/2018
2.	Control Service	Vehicle F	Particulars & Condition	
200	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	*	Steering	
	Brakes	, ·	Modification	
	General			
3.	CONTRACTOR AND ADDRESS OF	Co	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre		3	mm
4.		Desc	ription of Damaç as	
5.		Ge	neral Information	
	Accident Date	28/12/2017	Inspection Date	29/12/2017
	Survey held at	COMFORTDELGRO ENG	NEERING PTE LTD	
	55.5	59 LOYANG DRIVE SINGAPORE 508969		
5a.			Remarks	



Member of COMFORTDELORG

Date/Time: 29.12.2017 11:48

Page : 1

JOB CARD Sales Order: ARC Repair TP(CLSO)1 JC NO305102199 REGN NO SHA4766Y MILEAGE DMER COMFORT TRANSPORTATION PTE LTD MAKE HYUNDAI FUEL 7010045 DMERNO 383 SIN MING DRIVE E____1/2_____F MODEL 1-40 29.19ATE/JMF 108:50 Singapore SINGAPORE 575717 65508755 YR OF MANU 3. 2015 TARGET DATE CHASSIS CODE KMHLB41UMFU064735 COMPLETION DATE/TIME:

JOB DESCRIPTION

cident Date: 28.12.2017

\TURE: 3P 28.12.17

itumed to Service Reception upon collection

JUNT CARD NO.

LABOR CODE

DESCRIPTION

KED & PASSED OUT BY:		-			
SERVICE ADVISC	DR		-	CUSTOMER'S SIGNATURE	
ledgement Slip		芝 Exit Pass			
No.: SHA4766Y	JU AIG LKK	Vehicle No.:	SHA4766Y		
/ Service Advisor	Signature/Date	Name of Service A	Advisor	Date	

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHA 4766Y

DATE 29/12/2017 11:43

MAKE

Qty	Parts Description/ Labour	Type	Unit Price	1 1	Amount
-	Front Bumper Cover			S	562.30
	Front Bumper Side Bracket, LH ×			S	14.30
	Front Bumper Clips 10 pcs ×			5	22.00
63	Front Fender (LH) xtagate				
Še:	Front Feast (CH) X172 SUB TOTAL			s	598.60
	LESS 20%			S	119.72
	DISCOUNTED TOTAL			S	478.88
	DISCOUNTED TOTAL			1,5	470.00
	Front Fender Advertisement Logo (LH)			s	100.00
	Labour Charge Panel Beating Spray Painting Charge			s s	250.00 400.00 760
	TOTAL LABOUR			s	650.00
	TOTAL LABOUR				050.00
	ESTIMATE TOTAL			\$	1,228.88
	1 29/2/2 1 1 2 Pr. 2 Pr.				
	Below Pare pl	th -17 -17 -17 -17 -10 -18	KK Auto Comments and Repairer and Start and St	inting Hesu Lon Proj	rvey

COMFORTDELGRO ENGINEERING

Our.	TOD KE	140	- 400	100100				
Date	e.		30/	17/221			59 Loy	rtDelGro Engineering Ptc Li rang Drive Singapore 50896
FINA	LIZAT	ION F	ORM				Fax: 6	546 8156
To	: _		1	_KK			Fax:	
Attn			K	KALVIN				
Vehic	cle Reg	No.	: SHA47	766Y		Date	of Accident :	28/12/2017
The:	survey	and es	timates of th	ne repairs of the	above-ment	ioned	vehicle are as	follows:-
1.						-1000		
				NID.	AIG		1##	SJV3842M
2.								
	(a)							\$449.84
	(b)	The finalized amount shall be: a) Spare Parts after List discreb. b) Labour Charges Total for Part-By-Part Re c.) Lumpsum Repair (if application for Lumpsum Repair of Final Lumpsum Repair of F			###		\$660.00	
		Tota	for Part-By	y-Part Repair C	ost			\$1,109.84
	(c)	Lume	sum Reneir	(if annileable)				
	(0.)	Total	for Lumpsu	m repair cost aft	ter Less: 2	20%		72.00 Miles
		Final	Lumpsum	Repair cost				
9	Estim	atad n	ormal pedad	l for ropoles	2	0	W. 1985	
3.	Estim	ated n	ormal period	for repairs:	2	_wor	king days	
	West	hall tre	at the abov	e amount as C			2 0	no reply from you
	West	hall tre	at the abov	e amount as C			2 0	no reply from you
4.	We si within	hall tro	eat the abov rking days	e amount as C		 Confir We	med if there is	
4.	We si within	hall tro	eat the abov rking days	e amount as C		 Confir We	med if there is	
4.	We si within	hall tro	eat the abov rking days	e amount as C		 Confir We	med if there is	
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٤.	We si within	hall tre n 7 wo k you f	eat the aboverking days	e amount as C		We final	confirm the est lized amount	imates and
4.	We si within Thank	hall tre n 7 wo k you f	eat the aboverking days or your assist	re amount as C		We final Sign	confirm the est lized amount nature:	
4.	We si within Thank Signa Name	hall tre n 7 wo k you f	eat the aboverking days or your assis	stance.		We final	confirm the est lized amount nature:	imates and
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COMFORTDELGRO ENGINEERING PTE LTD

Date: 30.12.2017 Time: 13:14:58

REPAIR ESTIMATE

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO

: 305102199

REGN NO MILEAGE

: SHA4766Y

MAKE

: 0000000000 : HYUNDAI

MODEL

: I-40

DATE OF REGN : 05.03.2015 DATE/TIME IN : 29.12.2017 08:50

ACCIDENT DATE : 28.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0578-G I40V2 COVER-FR BUMPER# 1 562.30 20.00 449.84

SUB-TOTAL : 449.84

JOB NATURE

0000 L

PANEL BEATING- FRT.

200.00

0001 23-502

SPRAYPAINT ON AFFECTED AREA

360.00

DATE:

0002 20-05 RENEW ADVERTISMENT STICKER-

100.00

SUB-TOTAL : 660.00

TOTAL : 1,109.84

MVA NAME & SIGNATURE

AUTHORISED: YES / NO SURVEYOR NAME & SIGNATURE

DATE:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHA 4766Y

DATE 29/12/2017 11:43

MAKE :

Qty	: HYUNDAI i40 Parts Description/ Labour	Type	Unit Price	1	mount
2.7	Front Bumper Cover			S	562.30
	Front Bumper Side Bracket, LH			5	14.30
	Front Bumper Clips 10 pcs × 5~			S	22.00
	Front Fender (CH) Stepair				-25-20-20-20-
	Front Feade (CH) X172 SUB TOTAL			S	598.60
	LESS 20%			S	119.72
	DISCOUNTED TOTAL			S	478.88
	Front Fender Advertisement Logo (LH) - **			\$	100.00
					200
	Labour Charge				
	Panel Beating			8	
	Spray Painting Charge			S	
				-	30000000
	TOTAL LABOUR			S	050.00
	ESTIMATE TOTAL			S	250.00 400.00 760 650.00
	Kaka ICKKY				
	29/2/2/414m2 2 Dr.				
	PIP Repair pla	100	Was to		
		the R • To re • To d • Para • To no	Auto Consultants hence a epairer of the "Joveing: survey before at a may point spay damaged comes, during a prices are a spect to come, party survey as an artificial sparmous comes as allowed.	ing mulnyey on mudio	e" basis
		1000	Ethertary tempt — ethological	- ried	and

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Vic (LKKAuto)

From:

Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent:

Monday, 9 July, 2018 2:51 PM

To:

Vic (LKKAuto)

Cc:

Admin A; jasminecai@cdge.com.sq

Subject:

RE: Reminder: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 4766Y SJV 3482M CC3/AIG18000019/K1hs3 28/12/2017 Vic

Attachments:

img-709145454.pdf

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at \$1,450.00 for property damage. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

The duly completed discharge voucher is enclosed for your attention. Please arrange to let us have your payment made in favor of ComfortDelGro Engineering Pte Ltd within the next seven (7) days.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off. 6214 8354 | Fax:
6214 1843

From:

"Vic (LKKAuto)" <vicalpeh@lkkauto.com>

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Admin A <admin-a@lkkauto.com>, "jasminecai@cdge.com.sg" <jasminecai@cdge.com.sg>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>

Date: 09/07/2018 12:38 PM

Subject: RE: Reminder: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 4766Y SJV

3482M

CC3/AIG18000019/K1hs3

28/12/2017 Vic

Your Ref: T1217/SHA4766Y/CL(st)

Without Prejudice

Dear Cecilia,

ACCIDENT INVOLVING VEHICLES SJV 3482M (OI) AND SHA 4766Y (TP) ON 28/12/2017

We refer to the subject matter.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we offer of global sum \$1,450.00 (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement

Our I	300000000000000000000000000000000000000	T 1217 / SHA4766Y	/CL(st)	. >		EN(SINEERING
Date	promite a	12-Jan-18	- N			ComfortDelG	ro Engineering Pte Ltd
			7 43	CDGE Tax	xi Claims Dept	205 Braddell	Road Singapore 579701
		CIFIC INSURANCE I	PTE LTD	59 Loyang Singapore	Drive 4th Fir		Mainline +65 6383 6280 acsimilie +65 6280 9755
	ARTIS Bul			Singapore	200303		www.cdge.com.sg
	henton Wa	ıy				Compa	ny Registration No. 19810606599
#07-	16						Workshops
Sing	apore 0791	120					Braddell
Attn	: Motor	Claims Department	WITHO	UT PREJUDICE			205 Braddell Road Singapore 579701
Dear		OLVING OUR TAY	CUATCOV	VOUR INCUR	ED 6 1/24	2014	59 Loyang Drive Singapore 508969
3/10/10/10	OTHER	OLVING OUR TAXI	SHA4/66Y	YOUR INSUR ON 28.12.17		DZIVI	Sin Ming 383 Sin Ming Drive Singapore 575717
	are the auth	orised repair workshop SHA4766Y which was	for Comfort involved in the	Transportation I	Pte Ltd, the cident with y	owner of mo	tor Pandan vehicle 5 Pandan Road
		er and the taxi driver co					
	esenting the	eir claims against the pa	arty responsi	ble for all applica	able matters	arising fron	
As th	e accident	was caused by the negl			5.77		Senoko 24 Senoko Loop Singapore 758156
		ng these claim for your o	consideration	on behalf of the	e claimants.		Sungei Kadut
	I OWNER'						7 Sungei Kadut Way Singapore 728791
1	Cost of R			28		187.53	Yishun
2	Supress D	days Loss of Rental @ eport Fees		per day by M/s LKK)	\$ 2		Yishun Industrial Park A Singapore 768732
4		Search Fees	(Surveyed	Dy W/S LNN)	\$	7.49	Section of the second
5		ce Report Fees			\$	7.45	
6		Medical / Transporation			\$		
0.00		meates in the hope state in		Sub Tot	The state of the s	445.02	
HIRE	ER'S CLAIR	М		000.101	<u> </u>	110.02	
7	2	days Loss of Income @	\$ 80.00	per days	\$	160.00	
			×	Total Claim	ns: \$ 1,6	305.02	
We e	enclosed he	rewith the following doo	uments to s	upport the claim	s: -		
a)	Original re	epair bill and photocopie	es of photogr	raphs:	6	pcs.	
b)	LTA sear	ch slip/s of :	SJV348		3		
c)	GIA / Poli	ce report/s of :	SHA476	6Y			
d)	Letter of a	authority from owner / h	irer / operato	r			

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

(x) Downtime/Mileage record

() Certificate of Insurance

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully Cecilia Lee Executive

ランドウト しいん

CDGE Claims Department

Tel: 6214 8354 Fax: 6214 1843 Email: cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

(X) Photograph/s of Accident Scene

() Witness statement/s







COMFORTDELGRO





51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

02 JULY 2018

TAN KENG KOK 31B JALAN HOCK CHYE SINGAPORE 538249 By Post & By Email

Dear Sir/Madam.

OUR REF

: CC3/AIG18000019/K1hb3

YOUR REF

: SJV 3482M

ACCIDENT INVOLVING SJV 3482M AND SHA 4766Y ALONG UPPER SERANGOON ROAD ON 28.12.2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHA 4766Y against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SHA 4766Y. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter if not provided at AIG's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Statement and/or police report from independent witness(es) (if any)

 If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh Case Handler DID: 6841 2096 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

> tht@teckhuattec.com.sg (Email)

Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Monday, 2 July, 2018 1:50 PM

To:

tht@teckhuattec.com.sg

Cc:

Admin A; Vic (LKKAuto)

Subject:

YOUR REF: SJV 3482M ACCIDENT INVOLVING SJV 3482M AND SHA 4766Y ALONG

UPPER SERANGOON ROAD ON 28.12.2017



Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

02 JULY 2018

TAN KENG KOK 31B JALAN HOCK CHYE SINGAPORE 538249 By Post & By Email

Dear Sir/Madam,

OUR REF

: CC3/AIG18000019/K1hb3

YOUR REF

: SJV 3482M

ACCIDENT INVOLVING SJV 3482M AND SHA 4766Y ALONG UPPER SERANGOON ROAD ON 28.12.2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHA 4766Y against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SHA 4766Y. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to <u>vicalpeh@lkkauto.com</u> within 10 days from the date of this letter <u>if not provided at AIG's reporting centre</u>. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us
 informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LIKE Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

i 40 SHA4766Y , SJV3482M

ON 28-Dec-17 21:15

ALONG

UPPER SERANGOON RD TWDS HOUGANG NEAR LAMP POST 8611

I/We

ROSLAN B YUSOFF

(Hirer) NRIC No.: \$1416883D

and/or

MUHD ROSHAIZAD BIN ... (Relief) NRIC No.: \$82084773

Taxi Number

SHA4766Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

29-Dec-2017

Name of Hirer

ROSLAN B YUSOFF

Hirer NRIC

S1416883D

Signature :

Address

214 TAMPINES STREET 23 #02-83

520214

Contact No.

94898774

Name of Relief

MUHD ROSHAIZAD BIN ROSLAN

Relief NRIC

S82084773 Signature:



Address

210A PUNGGOL PLACE 08-1214

821210

Contact No.

91996502

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$\frac{\subsets\frac{\subset}{3}\frac{450.00}{2}\$ (Global Sum – all in) for vehicle no. \$\frac{\subsetential \subseteq 4766Y}{2}\$ that was damaged pursuant to the accident which occurred on \$\frac{28/12/2017}{2017}\$ (date) along \$\frac{\text{UPPER SERANGOON ROAD}{2}\$ (location) involving vehicle no/s \$\frac{\subseteq \subseteq \subseteq \subseteq \subseteq \text{2}\frac{12/2017}{2}\$ (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>COMFORTDELGRO ENGINEERING</u>

<u>PTE LTD</u> ("the third party claimant") of vehicle no. <u>SHA 4766Y</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

-9 JUL 2018

ACUR (E)

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMEORTDELGRO ENGINEERING PTE LTD
205 BHADDELL ROAD
205 BHADDELL ROAD

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Brackell Road Briggspere \$79701 Maintine + 65 5383 5385 Facultine + 65 5280 6765

Warkshops

SR Layerig Trice Singepore 50(899) 363 Sin Ming Olive Direptore 775717 45 Parukan Road Singapore 000388 200 Ubi Plood 3 Singapare 408649

24 Simple Loop Singapore 758156 7 Sunger Kestut View Singapore 126791 Il Delli Avenius 1 Singapore 126617

COMPANY REG. NO.: 199506048W Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTR LTD

#08-16 78 SHKNTON WAY, CHARTLE BULLD

SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

VICILE NO SHA4766Y

INV. NO/DATE 91350034 05.01.2018

MAKK HYUNDAI

JOB NO. 305102199

MODKI. I - 40

ODOMKTER READING

DATE OF REG

05.03.2015

DAVE/TIME IN 29.12.2017 08:50

CHASSIS CODE KMHLB41UMFU064735

Description: 3P 28.12.17

S/No Part No.

Oty Unit Price Allisc

Net

PART REQUISITION

0001 04-01-0103-0578

140V2 COVER-PR BUMPER#

1 562.30

20.00

449.84

SUB-TOTAL

449.84

JOB NATURE

D001 L

PANEL BEATING FRT.

200.00

200.00

0002 23 - 502 SPRAYPAINT ON AFFECTED ARKA

360.00

360.00

0003 20-05 RENEW ADVERTISMENT STICKER-

100.00

100.00

SUB-TOTAL

660.00

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELCKO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91350034	1,187.53	

Kindly note that no receipt shall be issued unless requested.



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

Marrine + 65 8042 6290 Facernile + 65 6290 9755

Workshoos.

59 Loveing Orline Singapore 509989 583 Sin Ming Orine Singapore (US217 45 Pandari Rose Singapore 509280

24 Serzikii Loop Singapore 758155 7 Surgei Kadul Way Singapure 12879 6 Deta Avenue 1 Singapore 539537

COMPANY RRG. NO.: 199506048W Page:

8010004

AIG ASIA PACIFIC INSURANCE PTR LTD

#08-16 78 SHENTON WAY CHARTIS BUILD SINGAPORE SG 079120

CONTACT NO: 64193000

3225094

VEHCLE NO SHA4766Y

TNV. NO/DATK 91350034 05.01.2018

MAKK HYUNDAT

JOB NO. 305102199

MODEL. f - 40

ODOMKERR READING

DATE OF REG 05.03.2015

DATE/TIME IN 29,12,2017 08:50

CHASSIS CODE KMHLB41UMFU064735

Items total

1,109.84

Add GST @

7.000 %

77.69

invoice amount

1,187.53

Issued by

KATHERINETAN 05.01.2018 14:56:55

CLSO/57/57 /Credit 30 days Repair t Payment Type/Term:

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELCRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No. 1,187.53

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT17120993

Date: 05 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

28/12/2017 @ 21:15 hrs

ALONG

UPPER SERANGOON RD TWDS HOUGANG NEAR

LAMP POST 8611

INVOLVING

SJV3482M

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA4766Y (the "Taxi"). The Taxi was hired to ROSLAN B YUSOFF IC NO S1416883D a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Executive, Fleet Safety

This is a computer generated letter. No signature is required.

	The state of the s	HOLIBS OPERATED (TIME	ATED (TIME			ストナカン			
China	TRAVELLED	1000	TO.	DATE	NAME OF DRIVER <	MILEAGE READING	MILEAGE	HOURS OPERATED (TIME)	ATED (TIME)
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2	1961	0700	1800						
_	2.27	1833	2995						

Ē.

Enquire Vehicle Insurer Vehicle No. Incident Date/Time

Search Status Insurance Company Code Insurance Company Name

SJV3482M 28 Dec 2017 / 21:15:00 Successful

A04

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous OK





Goh Cheng Chuan Andrew Cornelius has successfully logged out. Your last login date and time was 29 Dec 2017, 10:35:33. To return to ONE.MOTORING, please click here For security reasons, please CLEAR YOUR CACHE after each session.

Session Transaction History

S/No	.Asset Typ	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(S\$)	Log Date/Time
1	Vehicle	SJV3482M	*	18.32 Insurance Enquiry (GIRO Payment)	7.49	29 Dec 2017 / 10:40:47

Merimen e-Claims Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report) Express

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CLAIM SUBF	FOLDER DE	TAILS					[Created I	by adjuster]		e construction			
nsured:	TAN KENG	KOK, ID: 5018	8507C					2 - 2 - 2					
Main Claimant:	COMFORT	TRANSPORTAT	ION PTE LTD, Co	Reg. No.:	19930382	21R							
Vehicle Reg. No.:	SHA476	6Y			Date of L	.06S:		21:00 - :59 and 23 Days Fron	LTA Re	g Date (Man Yr)]		
Claim Type:	TP / 304	0576387SG			Policy/Co Note No.		210018719	1 (Comprehensive)	}				
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Repairer:	Edition of the second	and the selection of th	ng Pte Ltd (Loyang	refreshed with their west profit is not to	All the second property and the second party and	-	the second secon	And the last of th					
landling Insurer:		Pacific Insurano esaval@aig.com	e Pte. Ltd. (Expres	ss) - Tel: 6	5-6419-30	00	. [Handled b	y Kesaval, Jaciyn	-M]				
Claimant's Insurer:	MS First C	apital Insuranc	e Ltd (HQ) - Tel: 62	2222311									
Adjuster:	11/01/20		Ltd (HQ) - Tel: 62	56-3561	[Handled	by K	ALVIN ANG	WEI KUN] [F	inal Rp	t due			
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There are no i	mail for this	case.											
ALL ASSOC	IATED TAS	Ks⊟					/iew All S	earch Tasks Cre	ate New	Task	Complete		

Merimen e-Claims Page 1 of 2

Claim Documents

*SHA4766Y (3040576387SG)

[SJV3482M]

TP

COMFORT TRANSPORTATION PTE LTD

Dec 28 2017 9:00PM

[TAN KENG KOK]

ComfortDelGro Engineering Pte Ltd

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1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	
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No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	-
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Merimen e-Claims Page 2 of 2

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7	11/07/18 08:40	Release Voucher	0	Load PDF	
8	11/07/18 08:40	RENTAL RECEIPT	0	Load PDF	
9	11/07/18 08:40	LTA SEARCH	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

Preview Page 1 of 1

NOTE: TO BE COMPLETED BY SURVEYOR

1 -1	D. 1/41		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJV3482M (Insd veh)		Model:	HYUNDAI 140 1.7 L CRDI AT	
	SHA4766Y (TP veh)			ABS AIRBAG 4DR (A)	
Date of Accident:					
Global Sum Settlen	nent [X] Yes		[] No		
Repair Estimate		: \$	1,314.90		
Final Repair Cost		: \$	1,450.00		
Loss of Use		: \$		1.50 days at \$50.00 per day	
Rental (if any)		: \$		1.50 days	
LTA / GIA Search F	ee	: \$			
Others:		: \$			
		: \$			
Final Settlement Su	ım (Global Sum)	: \$	1,450.00		
is Third Party Wor below)	kshop GIA Registere	d?	[X] YES [] NO (Kindly indicate	
A) For Non GIA R	egistered Workshop	:	Agreed Liability _	(%)	
	100(%)		_15 Assessed Liabilit	Yes/ No BOLA Scenario No: y (*):(%) ses where BOLA does not apply.	
Remarks	blinty to be filled only it	or unam)	collisions and for cas	ses where BOLA does not apply.	
Payment Instruction	on: Payee's Breakdov	wn			
1) ComfortDelGro	Engineering Pte Ltd		: \$	1,450.0	
2)			: \$		
3)			: \$		
4)			: \$		
5)			: \$		
JOANNE	LEE KHANG MIN		11 Jul 2018		
LKK Auto C	Consultants Pte Ltd		Date		

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

Adjuster Report Page 1 of 4

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18000019/K1HB3Q2

Date: 11/07/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100187191

Claimant Vehicle §

e SHA4766Y

Insured Vehicle No: SJV3482M

Date of Loss:

28/12/2017

madred verificie no. Covo-toziii

TP Claim No: 3040576387SG

424750 km

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

Make & Model:

HYUNDAI I40, 1.7 L CRDI AT ABS AIRBAG 4DR (A) Engine No:

Nature of Claim:

ngine No: D4FDFU500572

Reg. Date: 05/03/2015 (Man. Year: 2014)

Chassis No: Odometer: KMHLB41UMFU064735

Colour: Blue Engine Capacity: 1685 cc

Engine Capacity: 168
Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

164

CONDITION OF TYRES

Front Tyre Size:

205/60 R16

SHA4766Y

Rear Tyre Size:

205/60 R16

Front Left Side: Front Right Side: West Lake 7 mm

Rear Left Side: Rear Right Side:

West Lake 7 mm West Lake 7 mm

Front Right Side: West Lake 7 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		578.88	549.84	29.04	5.02
Miscellaneous Items		0.00	0.00	0.00	
Labour		650.00	560.00	90.00	13.85
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
Gross To	otal (S\$)	1,228.88	1,109.84	119.04	9.69
+ GST 7.00/7.0	0% (S\$)	86.02	77.69	8.33	9.68
Nett Amor	unt (S\$)	1,314.90	1,187.53	127.37	9.69
+ Loss of	of Use (1.5 x S	\$\$50.00/day) (S\$)	75.00		

Nett Liability (S\$)	1,457.52
+ Doc/Search Fee (S\$)	7.49
+ Car Rental (1.5 x S\$125.00/day) (S\$)	187.50
+ Loss of Use (1.5 x S\$50.00/day) (S\$)	75.00

Global Sum Settlement (S\$)

INSPECTION

Date of Assignment:

29/12/2017

Date Inspected:

29/12/2017 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang)

1,450.00

Adjuster Report Page 2 of 4

59 Loyang Drive Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Deformed	562.30 FL	*562.30 FL
2	1		*FRONT BUMPER SIDE BRACKET, LH	Serviceable	14.30 FL	*-FL
3	10		*FRONT BUMPER CLIPS	Not Necessary	22.00 FL	*-FL
4	1		*FRONT FENDER (LH) (NPA)	Repair	0.00 FL	*-FL
5	1		*FRONT FENDER ADVERTISEMENT LOGO (LH)	Necessary	100.00 FS	*100.00 FS
F=Fra	inchise	part S=Spcf	Nett. L=ListItemDisc.		A CONTRACTOR OF THE CONTRACTOR	
				Sub Total (S\$)	698.60	662.30
			- List Item Discount on L Item	s 20.00/20.00% (S\$)	119.72	112.46
				Total Parts (S\$)	578.88	549.84
			Report was unsubmitted during this	print-out.		

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING	New	250.00	200.00
2	SPRAY PAINTING CHARGE	New	400.00	360.00
		Gross Labour Cost (S\$)	650.00	560.00
	Repor	t was unsubmitted during this print-out.		

< END OF ESTIMATES >