

Vic (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Monday, 9 July, 2018 2:51 PM
To: Vic (LKKAuto)
Cc: Admin A; jasminecai@cdge.com.sg
Subject: RE: Reminder: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 4766Y SJV 3482M CC3/AIG18000019/K1hs3 28/12/2017 Vic
Attachments: img-709145454.pdf

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at **\$1,450.00** for property damage. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

The duly completed discharge voucher is enclosed for your attention. Please arrange to let us have your payment made in favor of ComfortDelGro Engineering Pte Ltd within the next seven (7) days.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "jasminecai@cdge.com.sg" <jasminecai@cdge.com.sg>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 09/07/2018 12:38 PM
Subject: RE: Reminder: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 4766Y SJV 3482M CC3/AIG18000019/K1hs3 28/12/2017 Vic

Your Ref: T1217/SHA4766Y/CL(st)

Without Prejudice

Dear Cecilia,

ACCIDENT INVOLVING VEHICLES SJV 3482M (OI) AND SHA 4766Y (TP) ON 28/12/2017

We refer to the subject matter.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we offer of global sum **\$1,450.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement

should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Monday, 2 July, 2018 12:24 PM
To: Vic (LKKAuto)
Cc: Admin A; jasminecai@cdge.com.sg
Subject: RE: Reminder: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 4766Y SJV 3482M
CC3/AIG18000019/K1hs3 28/12/2017 Vic

Without Prejudice

Dear Sir/Madam

The accident was caused solely by your insured driver who was travelling on the left most lane, cut accross the double continuos white line and filetered to right most lane, thus collided with our taxi. Attached video footage. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Please revert with your offer within the next 7 days.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: "Cecilia Lee Peng Geok" <cecilialee@sparkcarcare.com>
Cc: "jasminecai@cdge.com.sg" <jasminecai@cdge.com.sg>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>, "Admin A" <admin-a@lkkauto.com>
Date: 02/07/2018 12:14 PM
Subject: RE: Reminder: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 4766Y SJV
3482M CC3/AIG18000019/K1hs3 28/12/2017 Vic

Without Prejudice

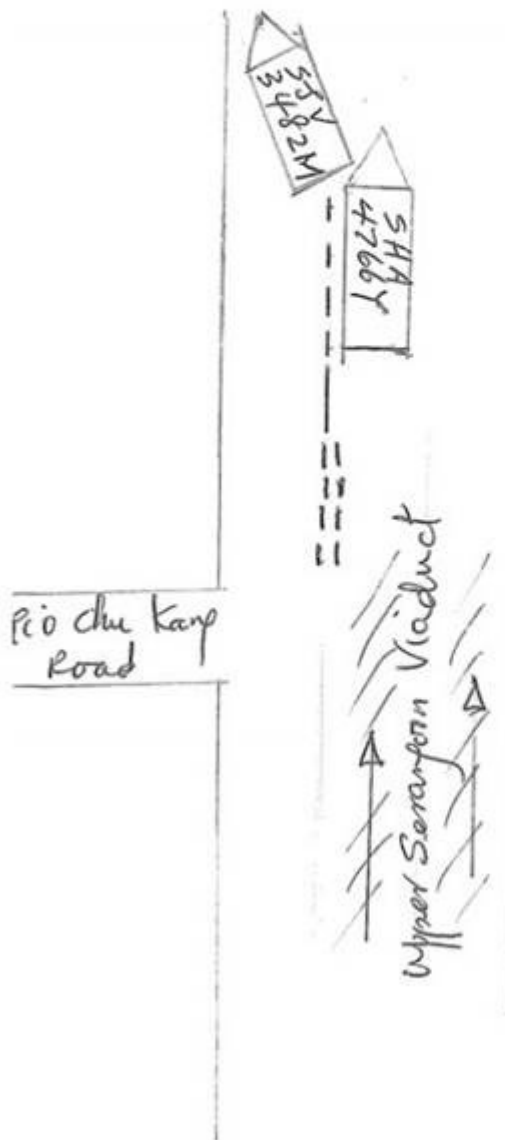
Dear Cecilia,

We refer to your below email.

Please be informed that our Insured reported that he was rear-ended by your client. Please see below statement.

As such, we would like to request for a copy of your client's video footage to support his claim.

1
28/12/2017
Accident between Vehicles
SVJ 3482M & SHA 4766Y.



When I was almost entering the inner lane, the veh behind me suddenly hit at my rear right corner.

29/12/17

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Thursday, 7 June, 2018 4:58 PM

To: Shirley Hiew (LKK Auto); Admin A

Cc: Hsiao Tong (LKKAuto); Jas Khine (LKKAuto); jasminecai@cdge.com.sg; Joy Irene (LKKAuto); KKLau; Thin Thin (LKKAuto); Vic (LKKAuto); Vivian Lau (LKKAuto); Zaini (LKK Auto)

Subject: Re: Reminder: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 4766Y SJV 3482M

CC3/AIG18000019/K1hs3 28/12/2017 Vic

Importance: High

2nd Reminder

Without Prejudice

Dear Sir/Madam

No response received by us to date. Please look into the matter and revert within seven (7) days from the date of this email.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes

To: "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>, "Jas Khine (LKKAuto)" <jaskhine@lkkauto.com>, "jasminecai@cdge.com.sg" <jasminecai@cdge.com.sg>, "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>, KKLau <kklau@lkkauto.com>, "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>, "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>, "Zaini (LKK Auto)" <Zaini@lkkauto.com>

Date: 26/03/2018 03:14 PM

Subject: Reminder: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 4766Y SJV

3482M CC3/AIG18000019/K1hs3 28/12/2017 Vic

11	SHA 4766Y	SJV 3482M	CC3/AIG18000019/K1hs3	28/12/2017	Vic
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Without Prejudice

Dear Sir/Madam

NIMA protocol period is over. Please revert with your offer without further delay.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com>

To: "jasminecai@cdge.com.sg" <jasminecai@cdge.com.sg>, "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>, KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>, "Joy Irene (LKKAuto)" <JoyIrene@lkkauto.com>, "Zaini (LKK Auto)" <Zaini@lkkauto.com>, "Jas Khine (LKKAuto)" <jaskhine@lkkauto.com>, "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>

Date: 23/01/2018 02:16 PM

Subject: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator
1	SH 7288Z	SLB 6555Z	CC3/AIG18000767/K1ws3	9/1/2018	Vivian
2	SHC 2300K	SLN 2300E	CC3/LCR18000756/K1pa3	10/1/2018	Hsiao Tong
3	SH 6869D	SJV 8158S	CC3/AIG16016503/H1hb3q2	31/8/2016	Vic
4	SH 7441Y	SLG 4266U	CC3/LCR17024661/K1jb3	28/12/2017	Joy
5	SHD 4642E	SLQ 5095L	CC3/AIG18000129/K1ka3	29/12/2017	Zaini
6	SHC 3839S	SLQ 5148T	CC3/LCR18000235/K1jb3	1/1/2018	Joy
7	SHC 3284S	SKR 5110H	CC3/AIG18000384/K1ys3	3/1/2018	Jas
8	SHB 4972M	SBE 3833T	CC3/AIG18000131/K1ka3	30/12/2017	Zaini
9	SHA 1917Z	SLL 7110P	CC3/LCR17024451/K1pb3	22/12/2017	Hsiao Tong
10	SHC 3347U	SJZ 8029K	CC3/AIG18000025/K1ub3	28/12/2017	Thin Thin
11	SHA 4766Y	SJV 3482M	CC3/AIG18000019/K1hs3	28/12/2017	Vic
12	SH 7032U	SLE 4020Y	CC3/LCR18000238/K1pa3	1/1/2018	Hsiao Tong

Our respective case handler / investigator will look into the matter and revert to you in due course.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) [attachment "DV.pdf" deleted by Cecilia Lee Peng
Geok/sparkcarcare/cdge/delgtronotes]