

INS CASE OWNER:

CC 3 / LCR18000013, T1 wa3sz

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 19/3/18

Confirm with Charmian

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 7

If NO or B 28, Ass. Lia :

Repair Cost:

S\$

6840.14

Loss of Rental (LOR):

S\$

-

(

days)

Loss of Use (LOU):

S\$

200.00

(S

50

x

4

days)

Loss of Income (LOI):

S\$

-

(S

x

days)

LOR only ☐ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost

S\$

-

Total:

S\$

7047.59

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

6847.59

Name 1:

VolksWagen Centre Singapore

Payee 2: (Strike if N.A.)

S\$

200.00

Name 2:

Nikola Orlic

Payee 3: (Strike if N.A.)

S\$

-

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18000013/T1wa3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 02-01-2018		
		Code : LCR		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLC 9342X	Veh. Inspected	SKL 3433X	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	02/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	29/12/2017	Inspection Date	03/01/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PDI TUAS

PDI TUAS

Nikola Orlic
Mr
263 River Valley Road
#02-10
Singapore, 238309
Singapore

Tanpin 97495349
3/1/18 @ 2pm
sw @ kuantan
4 days

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV038979
Quote No. SER/QUO/1702145
QuoteDate 30/12/17
Salesperson
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	TiguanGP 1.4 TSI 118kW DSG6BMT	46,355	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKL3433X	WVGZZZ5NZEW004509	29/10/13	
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 083763	5N22QY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	UNIT		1680 3,360.00
P B&P ALEX PAINT	SPRAY PAINTING	4	UNIT		1600 3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		✓ 480.00
P B&P MECH	ELECT WIRING & MECH COMPO Nett	1	Time Un		✓ 280.00
	Sum Labor				7,320.00
P 5N0807393E	BUMPER BRACKET LHS Use Predecessor 5N0807393B	1	Pieces		res ✓ 27.46
P 5N0807421G GRU	REAR BUMPER	1	Pieces		de ✓ 1,313.65
P 5N0807521T 9B9	SPOILER	1	Pieces		ant ✓ 459.45
P 5N0854819C 9B9	Do Not Unblock-Check Eugene Ng FENDER MOULDING LHS	1	Pieces		ant ✓ 342.09
	Sum Item				2,142.65

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Sum Labor	7,320.00
Sum Item	2,142.65
Total SGD	9,462.65
7% GST	662.39
Total SGD Incl. GST	10,125.04

4672-65

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

Nikola Orlic
Mr
263 River Valley Road
#02-10
Singapore, 238309
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV038979
Quote No. SER/QUO/1702145
QuoteDate 30/12/17
Salesperson
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	TiguanGP 1.4 TSI 118kW DSG6BMT	46,355	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKL3433X	WVGZZZ5NZEW004509	29/10/13	
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 083763	5N22QY

Explanations

P = Proportionately Charged

Payment Terms No Credit

Supplementary or Omitted List



VEHICLE NUMBER: SKL3433X

MODEL TIGUAN 1.4

CLAIMS DETAILS

	LABOUR DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1				
2				
3				
Total				\$0.00

No.	Item No.	Description	Qty	Unit price	DISCOUNT	Amount
1	5N0810971	LHS FENDER LINER	1	210		210
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
12						
13						
14						
15						
16						
17						
18						
19						
20						
TOTAL:						\$210.00

Total Labour & Parts

\$210.00

Survey By

Service Order Confirmation

SERVICE ORDER NO: 18IP0035
CUSTOMER NO.: CV038979
CUSTOMER NAME: Nikola Orlic
TELEPHONE NO.: Mr
ADDRESS: 18 Pine Grove #16-05
Singapore

VEH No.: SKL3433X

Order Date: 05/01/18

Reg Date: 29/10/13 KM: 48,768

VIN NO.: WVGZZZ5NZEW004509 ENGINE NO:

SA: Cheong Pearlyn

MODEL: TiguanGP 1.4 TSI 118kW DSG6BM MODEL NO.: 5N22QY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480 /
2	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	280		280 /
3	B&P ALEX LABOUR LABOUR	2	UNIT	840		1,680 /
4	B&P ALEX PAINT SPRAY PAINTING	2	UNIT	800		1,600 /
5	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
7	5N0807421G GRU REAR BUMPER	1	PCS	1,313.65		1,313.65 /
8	5N0807521T 9B9 SPOILER	1	PCS	459.45		459.45 /
9	5N0807393E BUMPER BRACKET LHS	1	PCS	27.46		27.46 /
10	5N0854819C 9B9 FENDER MOULDING LHS	1	PCS	342.09		342.09 /
11	5N0810971 LHS FENDER LINER	1	PCS	210.00		210.00 /

Remarks : AIG DIRECT SETTLEMENT

DOA 29/12/2017

SURVEYOR LKK

TP VEHICLE SLC9342X

Service Order Confirmation

SERVICE ORDER NO.: 18IP0035

CUSTOMER NO.: CV038979

CUSTOMER NAME: Nikola Orlic

TELEPHONE NO.: Mr

ADDRESS: 18 Pine Grove #16-05
Singapore

VEH No.: SKL3433X

Order Date: 05/01/18

Reg Date: 29/10/13 KM: 48,788

VIN NO.: WVGZZZ5NZEW004509

ENGINE NO:

SA: Cheong Pearlyn

MODEL: TiguanGP 1.4 TSI 118kW DSG6BM MODEL NO.: 5N22QY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	6,392.65
GST AMOUNT	447.49
TOTAL AMOUNT	6,840.14

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Jan 2018 Edit Reg		03 Jan 2018 00:00 Edit Adj Rpt	S\$6,392.65 Edit Estimates	S\$6,392.65 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by adjuster\]](#)

Insured:	LCRF Pte Ltd, Co. Reg. No.: 201624597K		
Main Claimant:	NIKOLA ORLIC, ID: S8461475J		
Vehicle Reg. No.:	SKL3433X	Date of Loss:	29/12/2017 20:00 - :59
Claim Type:	TP / 4179567631SG	Policy/Cover Note No.:	0999995074
Vehicle Reg. No. (Insured):	SLC9342X	Policy No. (Claimant):	5093809687
		Excess:	
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tee, Chee-Wah] Chee-Wah.Tee@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 11/01/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKL3433X (4179567631SG)**
[SLC9342X]
TP
NIKOLA ORLIC
Dec 29 2017 8:00PM
[LCRF Pte Ltd]
Volkswagen Centre Singapore

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser ▼
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Letters/Correspondences				1 per page ▼	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit	

Assessment Reports				1 per page ▼	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	03/01/18 17:11	Accident Statement From: SC - Reg. No: SLC9342X, Claimant: LCRF PTE LTD		Load HTM	

Photos/Images				3 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/03/18 10:19	General View		Load JPG	☒
2	20/03/18 10:19	General View		Load JPG	☒
3	20/03/18 10:19	General View		Load JPG	☒
4	20/03/18 10:19	General View		Load JPG	☒
5	20/03/18 10:19	General View		Load JPG	☒
6	20/03/18 10:19	General View		Load JPG	☒
7	20/03/18 10:19	General View		Load JPG	☒
8	20/03/18 10:19	General View		Load JPG	☒
9	20/03/18 10:19	General View		Load JPG	☒
10	20/03/18 10:19	General View		Load JPG	☒
11	20/03/18 10:19	General View		Load JPG	☒
12	20/03/18 10:19	General View		Load JPG	☒
13	20/03/18 10:19	General View		Load JPG	☒
14	20/03/18 10:19	General View		Load JPG	☒
15	20/03/18 10:19	General View		Load JPG	☒
16	20/03/18 10:19	General View		Load JPG	☒
17	20/03/18 10:19	General View		Load JPG	☒
18	20/03/18 10:19	General View		Load JPG	☒
19	20/03/18 10:19	General View		Load JPG	☒
20	20/03/18 10:19	General View		Load JPG	☒

Documentation				1 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/01/18 13:22	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT		Load TIF	
2	05/01/18 14:21	Email letter to OI ACCIDENT INVOLVING SLC 9342X AND SKL 3433X ON 29.12.2017		Load PDF	
3	08/01/18 09:42	TP ESTIMATE - MARKED		Load PDF	
4	20/03/18 10:28	AUTHORISATION TO ACT		Load PDF	

5	20/03/18 10:28	LETTER TO OI		Load PDF	
6	20/03/18 10:28	LTA SEARCH		Load PDF	
7	20/03/18 10:28	RELEASE VOUCHER		Load PDF	
8	20/03/18 10:28	WORKSHOP INVOICE		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLC9342X (Insd veh)	Model:	VOLKSWAGEN TOURAN 1.4 TSI
	SKL3433X (TP veh)		(A)
Date of Accident:	29/12/2017		

Global Sum Settlement	:	[] Yes	[X] No	
Repair Estimate	:	\$		10,349.74
Final Repair Cost	:	\$		6,840.14
Loss of Use	:	\$		200.00
Rental (if any)	:	\$		4.00 days at \$50.00 per day
LTA / GIA Search Fee	:	\$		7.45
Others:	:	\$		days
	:	\$		
Final Settlement Sum	:	\$		7,047.59

Is Third Party Workshop GIA Registered?	[] YES	[X] NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:	Agreed Liability _____ 100 _____ (%)		
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown

1)	Volkswagen Centre Singapore	:	\$	6,847.59
2)	NIKOLA ORLIC	:	\$	200.00
3)		:	\$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

20 Mar
2018

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18000013/T1WA3S2
Date: 20/03/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995074
Claimant Vehicle No : SKL3433X **Insured Vehicle No :** SLC9342X
Date of Loss: 29/12/2017 Nature of Claim: TP Claim No: 4179567631SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKL3433X**
Make & Model: VOLKSWAGEN TOURAN, 1.4 TSI (A) Engine No: CTH083763
Reg. Date: 29/10/2013 (Man. Year: 2013) Chassis No: WVGZZZ5NZEW004509
Colour: Gold Odometer: 48330 km
Engine Capacity: 1390 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/50R18 Rear Tyre Size: 235/50R18
Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,352.65	2,352.65	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,320.00	4,040.00	3,280.00	44.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	9,672.65	6,392.65	3,280.00	33.91
+ GST 7.00/7.00% (S\$)	677.09	447.49	229.60	33.91
Nett Amount (S\$)	10,349.74	6,840.14	3,509.60	33.91
+ Loss of Use (4.0 x S\$50.00/day) (S\$)		200.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		7,047.59		

INSPECTION

Date of Assignment: 03/01/2018
Date Inspected: 03/01/2018 Inspected At: Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934
Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER BRACKET LHS	Necessary	27.46 FS	*27.46 FS
2	1		*REAR BUMPER	Deformed	1,313.65 FS	*1,313.65 FS
3	1		*SPOILER	Cut	459.45 FS	*459.45 FS
4	1		*FENDER MOULDING LHS	Cut	342.09 FS	*342.09 FS
5	1		*LHS FENDER LINER	Torn	210.00 FS	*210.00 FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					2,352.65	2,352.65

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	3,360.00	1,680.00
2	SPRAY PAINTING.	New	3,200.00	1,600.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.	New	480.00	480.00
4	ELECT WIRING & MECH COMPO.	New	280.00	280.00
Gross Labour Cost (\$\$)			7,320.00	4,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >