

# NATIONAL Assessment Centre Services (wef 1 Jan 2005)

Date In: <b>02/01/18</b>	Job description	Date & Time Completed	Done by
Ref No: <b>NA/SMI/17024742/13</b>	SAS e-filing		
Veh No: <b>YN2516X</b>	E-mail (within 8hrs, AIC 2hrs)		
D.O.A: <b>30/12/17</b> <b>0745</b>	i-Motor Claim Form		
OD / <b>TP</b> Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by <u>Fax / Hand</u> to <u>Owner/Wksp</u>		

Preferred Wksp / INC Assign Wksp / QW: ( <b>TWINCAR</b> )	Tel:	Fax:
TP Particulars:	Veh No: <b>SLT95046</b>	INC ( ) / Non-INC ( )
Owner / Driver: ( )	Tel:	( )
Policy No: ( )	Period: ( )	Cover Type: ( )
Confirmed by: ( )	Date:	Time: ( )
Insured/Driver Liability: ( ) % [Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]		
Year of Registration: ( )	Warranty: YES ( ) / NO ( )	
Excess: (\$ )	Loading: \$1,000 ( ) / \$2,000 ( )	

**General Remarks:-**

( ) Walk-In Customer : Customer's information strictly Confidential & Strictly NO refer of repairer.

( ) Total Loss Case : to e-mail Insurer URGENTLY.

Drive-In ( ) / Towed-In ( ) ; Invoice: YES ( ) / NO ( ) ; Towing Co. ( )

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance ( ) / Courtesy Car ( )		
2) QC Check / Post Repair Inspection ( )		
3) Upload Resurvey Photo [Repair Cost > \$3000] ( )		

**Injury :** \_\_\_\_\_

Date/Time	Actions

<b>NA1800020</b>	<b>Invoice Preparation Checklist</b>	Amt (\$) 1st Bill	Amt (\$) Add Bill
<b>Claimant's Particulars :-</b>	1) AR : Accident Reporting (\$30);		
<b>Driver/Owner:</b>	2) DA : Damage Assessment (\$100); INC (\$80)		
<b>Contact No:</b>	3) TF : Towing Fee \$40/\$45		
<b>Damaged Portion:</b>	4) FT : Follow-Through Survey \$120		
	5) RT : Follow-Through Survey (Resurvey) \$30		
	For claiming against INC Only (wef 10 Jan 2005)		
	6) TR : Re-inspection \$75		
	7) N1 : Idac DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
	ON*		
<b>QC Checked by (Engr-In-Charge):</b>	*N5: Courtesy Car / Tpt Allowance \$5		
	*N6: Repair Co-ordination \$10		
	*N7: Post Repair Inspection \$25		
<b>Auditors' Comments :-</b>	*N8: DV / Collect Excess Coordination \$5		
<b>Cat. 1:</b>	TP (N11) : TP (Non INC) against INC \$20		
<b>Cat. 2 / 3:</b>	9) N12: Idac Mobile 30		
	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	02/01/2018 17:00
Date Of Accident	30/12/2017 07:45
Exact Location Of Accident	TANAH MERAH COAST RD TWDS CHANGI VILLAGE DIRECTION
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	YN2516X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	HANIFAA FROZEN FOOD PTE LTD
Co Reg No	199201925W
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96716354
Alternative Phone No	OFFICE-67442933

### Vehicle Particulars

Manufacturer	ISUZU
Model	NHR85AUE4A
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	17-MX007219-R03
Cover Note Number	

### Driver

Name of Driver	MOHAMED HANEEFA IQBAL
NRIC No	S2676930B
Date Of Birth	28/10/1965
Occupation	INDOOR
Date Of Driving Pass	30/12/1994
Driving Experience	23 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96716354
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	BLK 832 SIMS AVENUE #02-882
Postcode	400832
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	
	NAME: : RAHMAN
	GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLT9504G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow Insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:



Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

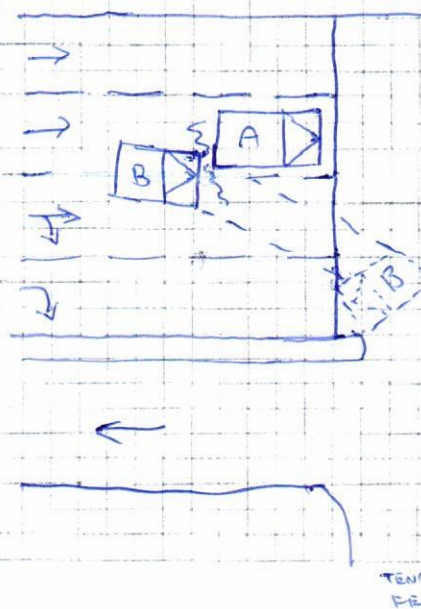
*[Signature]* 02/01/18



# SKETCH PLAN

TANAH MERAH COAST RD TOWARDS CHANGI VILLAGE DIRECTION

VEHICLE A - YN2516X  
VEHICLE B - SLT9504G



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

MY VEHICLE WAS STATIONARY STOPPED AT THE TRAFFIC LIGHT ON TANAH MERAH COAST ROAD TOWARDS CHANGI VILLAGE DIRECTION. I WAS ON THE 2nd LANE.

WHILE WAITING AT THE TRAFFIC LIGHT, SUDDENLY I FELT A GREAT IMPACT FROM THE REAR OF MY VEHICLE.

ALIGHTED FROM MY VEHICLE AND REALIZED A VEHICLE BEARING (SLT9504G) HAD COLLIDED TO THE REAR OF MY VEHICLE AND LOST CONTROL AND FLIPPED.

AMBULANCE WAS THEN CAME TO THE ACCIDENT SCENE, AND THE DRIVER AND PASSENGER OF (SLT9504G) WAS THEN CONVEYED BY THE AMBULANCE.

I WAS FEELING UNEASY AND UNCOMFORTABLE AND THE SEAT OF MY VEHICLE (DRIVER SIDE) WAS TOO DAMAGED BY THE IMPACT, THERE WAS A PASSENGER IN MY TRUCK AT THE TIME OF ACCIDENT. WILL GO DOWN TO CONSULT MEDICAL CARE AT MY OWN TIME.

VEHICLE A - YN2516X  
VEHICLE B - SLT9504G

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time  
S'pore 419711

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:


Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



<b>Vehicle No.</b>	YN 2516 X	<b>Model / Make</b>	ISUZU
<b>Date of Accident</b>	30/12/2017		
<b>Time of Accident</b>	0745 - 0800	<b>HRS</b>	
<b>Location of Accident</b>	TANAH MERAH COAST RD TOWARDS CHANGI VILLAGE DIRECTION JUNCTION (TANAH MERAH COAST RD / TANAH MERAH FERRIS RD)		
<b>Exact purpose use during accident</b>	WORKING HOUR		
<b>Name of Owner</b>	HANIFAA FROZEN FOOD PTE LTD		
<b>Telephone No.</b>	H/P : 9671 6354	<b>Home :</b>	<b>Office : 6744 2933</b>
<b>NRIC</b>	199201925 W		
<b>Address</b>	875 GEYLANG ROAD GEYLANG SERAI MALAY VILLAGE S(401294)		
<b>Claim type</b>	OD <u>THIRD PARTY</u> REPORTING ONLY		
<b>Insurance Company</b>	TOKIO MARINE		
<b>Type of Coverage</b>	<u>Comprehensive</u> Third Party Third Party / Fire / Theft		
<b>Policy No.</b>	17 - MX007219 - R03		
<b>Name of Driver</b>	As Above If No, MOHAMED HANZEFA IQBAL		
<b>NRIC</b>	526761303	<b>Any Passengers :</b>	1
<b>Date of birth</b>	28 OCT 1965		
<b>Occupation</b>	Outdoor / <u>Indoor</u>		
<b>Driving License Pass Date</b>	30 DEC 1994		
<b>Gender</b>	Male / Female		
<b>Contact No.</b>	H/P : 9671 6354	<b>Home :</b>	<b>Office :</b>
<b>Address</b>	BLK 832 SIMS AVE #02-882 S(400832)		
<b>Driver have any own vehicle</b>	No, If <u>yes</u> , Reg No.	SBZ 786 G	
<b>Relationship</b>	Employee, If no, state	CO OWNER	
<b>Weather condition</b>	<u>Clear</u> Raining Other		
<b>Road Surface</b>	<u>Dry</u> Wet Other		
<b>Any Injuries</b>	No, If <u>Yes</u> , Who?		
<b>Name And Contact No.</b>	MOHAMED HANZEFA IQBAL 9671 6354		
<b>Name And Contact No.</b>	RAHMAN		
<b>Police Report</b>	<u>No</u> , If Yes, Where?		
<b>Vehicle B No.</b>	SLT 9504 G	<b>Any Passengers :</b>	2
<b>Name of Driver</b>		<b>Contact No. :</b>	
<b>Vehicle C No.</b>		<b>Any Passengers :</b>	
<b>Vehicle D No.</b>		<b>Any Passengers :</b>	
<b>Vehicle E no.</b>		<b>Any Passengers :</b>	
<b>Vehicle F No.</b>		<b>Any Passengers :</b>	
<b>Vehicle G No.</b>		<b>Any Passengers :</b>	
<b>Witness Name</b>		<b>Witness Contact :</b>	
<b>Accident Portion</b>	REAR		
<b>Camera Recorder</b>	Yes / <u>No</u>		
<b>Email Address</b>			
HAVE YOU BEEN APPROACH BY UNKNOWN PERSON SOLICITING / OFFERING ACCIDENT CLAIMS ASSISTANCE? Yes / No			
<b>PARTICULAR WORKSHOP</b>	TWINCAR AUTOMOTIVE PTE LTD		
<b>CONTACT NO.</b>	6842 0051 / 6744 0510		
<b>CONTACT PERSON</b>	IAN		
<b>FAX NO</b>	6741 0510		
<b>WORKSHOP Email ADDRESS</b>	sales@n5i.com.sg		



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S2676930B




Name  
MOHAMED HANEEFA IQBAL

Race  
INDIAN

Date of birth  
28-10-1965

Country/Place of birth  
INDIA



Sex  
M



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S2676930B  
Name  
MOHAMED HANEEFA IQBAL

Birth Date: 28 Oct 1965  
Issue Date: 30 Nov 2011



5306236



NRIC No. S2676930B



Date of issue  
16-05-2014

Address  
APT BLK 832 SIMS AVENUE  
#02-882  
SINGAPORE 400832


YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg 30 Dec 1994

NP 428A

Licence No: S2676930B



Tokio Marine Insurance Singapore Ltd.

(Company Reg. No.: 192300014M) (GST Reg No.: M2-0000023-4)

20 McCallum Street #09-01 Tokio Marine Centre Singapore 069046

T: (65) 6221 6111 F: (65) 6221 4355 / (65) 6224 0895 E: tmis@tokiomarine.com.sg W: www.tokiomarine.com

A member of the  
Tokio Marine Group



TOKIO MARINE  
INSURANCE GROUP

FORM MZ300

Certificate of Insurance

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

Policy No.: 17-MX007219-R03 (Comm Vehicle Carry Own Goods)

1. Index Mark and Registration Number of Vehicle YN2516X Chassis No.: JAANHR85EB7100055
2. Name of Policyholder HANIFAA FROZEN FOOD PTE LTD
3. Effective date of the Commencement of Insurance for the purposes of the Act 08/09/2017
4. Date of Expiry of Insurance 07/09/2018

5. Persons or Class of Persons entitled to drive\*

Any person who is driving on the policyholder's order or with their permission.

\* Provided that the Person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

6. Limitations as to use\*

- 1) Use in connection with the policyholder's business.
- 2) Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholders' business.
- 3) Use for social domestic and pleasure purposes.

The policy does not cover:-

- 1) Use for hire or reward or for racing, pace-making, reliability trial or speed-testing.
- 2) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Please refer to the Policy Schedule for full details, terms and conditions of the insurance.

**IMPORTANT NOTICE**

This Certificate is not transferable. During its currency, if the insurance is cancelled for whatsoever reason, you must return the Certificate to Tokio Marine Insurance Singapore Ltd. within 7 days thereof or, if the Certificate has been lost destroyed, you must make a statutory declaration to that effect. Failure to comply with this duty is an offence under Motor Vehicle (Third-Party Risks and Compensation) Act (Chapter 189).

**ADDITIONAL INFORMATION**

Account: 2397DDA

Insurance Plan: Comprehensive Approved Workshop Plan

Limit for total loss or theft: Prevailing Market Value

Policy Excess: Own Damage Claims SGD 750

Windscreen Excess SGD 100

Financial Interest: UNITED OVERSEAS BANK LIMITED

Tokio Marine Insurance Singapore Ltd.

Authorised Signature



10 Sin Ming Drive Singapore 575701  
Tel: 1800-CALL LTA (1800-2255 582) Fax: (65) 6553 5329

08 Sep 2011

Our ref 0809110101N005042057

HANIFAA FROZEN FOOD PTE LTD  
875 GEYLANG ROAD  
GEYLANG SERAI MALAY VILLAGE  
SINGAPORE 409294

001585/1



Dear Sir/Madam

**NOTIFICATION ON SUCCESSFUL REGISTRATION OF VEHICLE WITH ROAD TAX  
AND TRANSFER OF TCOE  
(PLEASE DISPLAY THE ENCLOSED ROAD TAX DISC ON YOUR VEHICLE  
WINDSCREEN)**

We wish to inform you that the Temporary COE 2011090105000320Z has been successfully transferred to you and used to register vehicle YN2516X on 08 Sep 2011. **Enclosed is a validated road tax disc for the vehicle. Please display the said disc on your vehicle windscreen.**

2. The details of the registration are as follows:

**A) Owner Particulars**

- |                            |  |
|----------------------------|--|
| 1. Name                    | : HANIFAA FROZEN FOOD PTE LTD  |
| 2. Identification No. Type | : Company  |
| 3. Identification No.      | : 199201925W   |
| 4. Place Of Passport Issue | : -  |
| 5. Registered Address      | : 875 GEYLANG ROAD<br>GEYLANG SERAI MALAY<br>VILLAGE<br>SINGAPORE 409294 |
| 6. Mailing Address         | : -  |

**B) Vehicle Particulars**

- |                                |  |
|--------------------------------|--|
| 1. Vehicle No.                 | : YN2516X                                      |
| 2. Previous Vehicle No.        | : -  |
| 3. Effective Date of Ownership | : 08 Sep 2011                                  |
| 4. Original Registration Date  | : 08 Sep 2011                                  |
| 5. First Registration Date     | : 08 Sep 2011                                  |
| 6. Vehicle Type                | : B31 - Goods (Open) Lorry (Metal Body)/Pickup |
| 7. Vehicle Scheme              | : Normal                                       |
| 8. Attachment 1                | : No Attachment                                |
| 9. Attachment 2                | : -  |
| 10. Attachment 3               | : -  |
| 11. Vehicle Make               | : ISUZU  |
| 12. Vehicle Model              | : NHR85AUE4A                                   |
| 13. Year of Manufacture        | : 2011   |



14.	Primary Colour	: White
15.	Secondary Colour	: -
16.	Passenger Capacity	: 2
17.	Chassis/Trailer Chassis No.	: JAANHR85EB7100055 / -
18.	Propellant	: Diesel
19.	Engine No./Motor No.	: 4JJ1139367 / -
20.	Engine Capacity(cc)/Power Rating(kw)	: 2999 / -
21.	Unladen Weight(kg)	: 1780
22.	Maximum Laden Weight(kg)	: 4500
23.	Open Market Value	: \$28,688.00
24.	PARF Eligibility	: No
25.	PARF Eligibility Expiry Date	: -
26.	Minimum PARF Benefit	: \$0.00
27.	No. of Transfers	: 0
28.	IU Label No.	: -
29.	COE No.	: 2011090105000320Z
30.	COE Expiry Date	: 07 Sep 2021
31.	COE Category	: C - Goods Vehicle & Bus
32.	Quota Premium/Prevailing Quota Premium	: \$32,289.00
33.	Actual Quota Premium/PQP Paid	: \$32,289.00
34.	Actual ARF Paid	: \$1,435.00
35.	Vehicle Lifespan Expiry Date	: 07 Sep 2031
36.	Road Tax Amount	: \$328.00
37.	Road Tax Start Date	: 08 Sep 2011
38.	Road Tax End Date	: 07 Mar 2012
39.	Remarks	: To renew the COE, the Prevailing Quota Premium payable is that of Category C.

3. You may use your NRIC number and SingPass or User ID and Password (for non-Singaporeans/PRs) to login to <http://www.onemotoring.com.sg> and see the details of the above transaction. For ACRA-registered businesses and companies with EASY accounts, your authorised staff may also access the wide range of vehicle-related services via <http://www.onemotoring.com.sg> using EASY. If you do not have an EASY account, you can apply for it at <http://www.iras.gov.sg>. For non-Singaporeans/PRs who do not have a User Password, please contact us at 1800-CALL LTA (1800-2255 582) to request for a new password. Please note that a separate Transaction PIN is required for the following transactions via the Internet or at our Electronic Service Agents. Before you perform these transactions, please request for your Transaction PIN. You may find out more information on how to obtain your Transaction PIN and the documents needed (such as Board Resolution for companies and businesses, etc) via <http://www.onemotoring.com.sg> > **LTA Information & Guidelines > Transaction PIN & User Account.**

- a. Vehicle PIN - Transfer of Ownership and De-registration of Vehicle
- b. TCOE PIN - Transfer of TCOE (For Category C and E COE bid under individual)
- c. Rebate PIN - Transfer and Splitting of PARF/COE Rebate