

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 13 April, 2018 1:10 PM
To: motorclaims@directasia.com; claim@directasia.com
Cc: 'Aaron Wang'; 'Derrick Quok'; 'Kenneth Lim'; 'Charandeep Singh'; Admin A; Hsiao Tong (LKKAuto); juliana.wee@directasia.com
Subject: RE: [EXT] RE: Survey assignment: 74381 / HC /WP/Jin Auto Services Pte Ltd /OD: SJW7298Y /TP: SJE5894J / DOA: 25.12.2016 / Est:\$4048.92
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf
Categories: AGNES

Your ref: 74381/HC
LKK ref: CC4/DAI17024732/Gpa3

Dear Sir/Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJE 5894J

Date of survey: 02.01.2018

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please kindly advise liability soonest.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Monday, 19 March, 2018 10:50 AM
To: motorclaims@directasia.com; claim@directasia.com
Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; juliana.wee@directasia.com
Subject: FW: [EXT] RE: Survey assignment: 74381 / HC /WP/Jin Auto Services Pte Ltd /OD: SJW7298Y /TP: SJE5894J / DOA: 25.12.2016 / Est:\$4048.92

Your ref: TBA
LKK ref: CC4/DAI17024732/ps3

Dear Sir/Madam,

We refer to the above matter.

Please advise whether insured has reported. If so kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong Yeow Low [<mailto:YongYeow.Low@directasia.com>]

Sent: Monday, 15 January 2018 4:25 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Juliana Wee <juliana.wee@directasia.com>; Motor Claims <motorclaims@directasia.com>

Subject: RE: [EXT] RE: Survey assignment: 74381 / HC /WP/Jin Auto Services Pte Ltd /OD: SJW7298Y /TP: SJE5894J / DOA: 25.12.2016 / Est:\$4048.92

Dear Shirley,

I refer to your email of the even date.

Please be informed our insured has yet to report the accident.

Thank you

Low Yong Yeow / Senior Claims Specialist

Direct: +65 6603 3614

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, January 15, 2018 2:53 PM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Juliana Wee <juliana.wee@directasia.com>

Subject: [EXT] RE: Survey assignment: 74381 / HC /WP/Jin Auto Services Pte Ltd /OD: SJW7298Y /TP: SJE5894J / DOA: 25.12.2016 / Est:\$4048.92

Your ref: TBA

LKK ref: CC4/DAI17024732/ps3

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 2 January 2018 9:07 AM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; juliana.wee@directasia.com

Subject: RE: Survey assignment: 74381 / HC /WP/Jin Auto Services Pte Ltd /OD: SJW7298Y /TP: SJE5894J / DOA: 25.12.2016 / Est:\$4048.92

Your ref: TBA

LKK ref: CC4/DAI17024732/ps3

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Jin Auto Services Pte Ltd – Defu Lane.

Enclosed for your perusal is:

. TP's GIA report

We have not authorized repairs

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 28 December, 2017 2:39 PM

To: 'Motor Claims' <motorclaims@directasia.com>; assignments <assignments@lkkauto.com>
Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Juliana Wee' <juliana.wee@directasia.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Survey assignment: 74381 / HC /WP/Jin Auto Services Pte Ltd /OD: SJW7298Y /TP: SJE5894J / DOA: 25.12.2016 / Est:\$4048.92

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

"Wishes you a Happy New Year 2018"

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims [mailto:motorclaims@directasia.com]

Sent: Thursday, 28 December, 2017 2:13 PM

To: assignments@lkkauto.com

Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Juliana Wee

Subject: Survey assignment: 74381 / HC /WP/Jin Auto Services Pte Ltd /OD: SJW7298Y /TP: SJE5894J / DOA: 25.12.2016 / Est:\$4048.92

Dear Sir,

Please arrange to survey SJE5894J on the without prejudice basis.

Please conduct direct motor survey at the workshop below being inspection and update us immediately if the repair cost is above \$10K.

Jin Auto Services Pte Ltd

Thank you.

Regards,

Claims Department

From: cassandra [mailto:cassandra@jinauto.com.sg]

Sent: Thursday, December 28, 2017 12:00 PM

To: Motor Claims <motorclaims@directasia.com>

Subject: RE: [EXT] Accident Involving Vehicle SJE5894J and SJW7298Y (your Insured) dated 25/12/2017

Dear Sir,

We would like to choose **LKK AUTO CONSULTANT** to conduct the joint pre-repair survey as a single joint expert.

Thanks.

Regards,

Cassandra

From: Motor Claims [<mailto:motorclaims@directasia.com>]
Sent: Wednesday, 27 December 2017 11:16 AM
To: cassandra@jinauto.com.sg
Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Juliana Wee <juliana.wee@directasia.com>
Subject: FW: [EXT] Accident Involving Vehicle SGF6705X and GY5738H (your Insured) dated 19/12/2017

Re-send

From: Claim
Sent: Wednesday, December 27, 2017 11:22 AM
To: 'jouis@jinauto.com.sg' <jouis@jinauto.com.sg>
Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; Juliana Wee <juliana.wee@directasia.com>
Subject: FW: [EXT] Accident Involving Vehicle SGF6705X and GY5738H (your Insured) dated 19/12/2017

WITHOUT PREJUDICE

Your Ref: SJE5894J
Our Ref: 74381/JU

To: Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195
[Tel:\(65\) 62898126](tel:6562898126) Fax:(65) 62870590

Dear Sir,

We refer to your Notice of Accident dated :25.12.2017

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. Direct Asia Insurance - Derrick Quok
17. Direct Asia Insurance – Kenneth Lim

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards
Claims Department

From: cassandra [<mailto:cassandra@jinauto.com.sg>]

Sent: Wednesday, December 27, 2017 10:50 AM

To: Claim <claim@directasia.com>

Subject: [EXT] Accident Involving Vehicle SGF6705X and GY5738H (your Insured) dated 19/12/2017

Without Prejudice.

Dear Sir/Madam

Accident Involving Vehicle **SJE5894J** and **SJW7298Y** (your Insured) dated 25/12/2017.

We are assisting owner of **SJE5894J** handling his third party claim recovery against **SJW7298Y**.

Please arrange third party survey at our workshop.

Kindly establish liability for this case.

Thank you.

With Regards,
Cassandra
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195
Tel : (65) 62898126
Fax : (65) 62870590

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