Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 2 January, 2018 9:07 AM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Aaron Wang'; 'Derrick Quok'; 'Kenneth Lim'; 'Charandeep Singh'; Admin A; Hsiao

Tong (LKKAuto); juliana.wee@directasia.com

Subject: RE: Survey assignment: 74381 / HC /WP/Jin Auto Services Pte Ltd /OD: SJW7298Y

/TP: SJE5894J / DOA: 25.12.2016 / Est:\$4048.92

Attachments: TP GIA REPORT.pdf

Your ref: TBA

LKK ref: CC4/DAI17024732/ps3

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Jin Auto Services Pte Ltd - Defu Lane.

Enclosed for your perusal is:

TP's GIA report

We have not authorized repairs

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 28 December, 2017 2:39 PM

To: 'Motor Claims' <motorclaims@directasia.com>; assignments <assignments@lkkauto.com>

Cc: 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Juliana Wee' <juliana.wee@directasia.com>; Admin A <admin-a@lkkauto.com> **Subject:** RE: Survey assignment: 74381 / HC /WP/Jin Auto Services Pte Ltd /OD: SJW7298Y /TP: SJE5894J / DOA:

25.12.2016 / Est:\$4048.92

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

"Wishes you a Happy New Year 2018"

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims [mailto:motorclaims@directasia.com]

Sent: Thursday, 28 December, 2017 2:13 PM

To: assignments@lkkauto.com

Cc: Aaron Wang; Derrick Quok; Kenneth Lim; Juliana Wee

Subject: Survey assignment: 74381 / HC /WP/Jin Auto Services Pte Ltd /OD: SJW7298Y /TP: SJE5894J / DOA:

25.12.2016 / Est:\$4048.92

Dear Sir,

Please arrange to survey SJE5894J on the without prejudice basis.

Please conduct direct motor survey at the workshop below being inspection and update us immediately if the repair cost is above \$10K.

Jin Auto Services Pte Ltd

Thank you.

Regards,

Claims Department

From: cassandra [mailto:cassandra@jinauto.com.sg]

Sent: Thursday, December 28, 2017 12:00 PM **To:** Motor Claims < motorclaims@directasia.com>

Subject: RE: [EXT] Accident Involving Vehicle SJE5894J and SJW7298Y (your Insured) dated 25/12/2017

Dear Sir,

We would like to choose LKK AUTO CONSULTANT to conduct the joint pre-repair survey as a single joint expert.

Thanks.

Regards, Cassandra

Jin Auto Services Pte Ltd

Tel: 62898126

From: Motor Claims [mailto:motorclaims@directasia.com]

Sent: Wednesday, 27 December 2017 11:16 AM

To: cassandra@jinauto.com.sg

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim

< kenneth@directasia.com >; Juliana Wee < juliana.wee@directasia.com >

Subject: FW: [EXT] Accident Involving Vehicle SGF6705X and GY5738H (your Insured) dated 19/12/2017

Re-send

From: Claim

Sent: Wednesday, December 27, 2017 11:22 AM **To:** 'jouis@jinauto.com.sg' <jouis@jinauto.com.sg>

Cc: 'Aaron Wang' <aaron.wang@directasia.com'>; 'Derrick Quok' <derrick@directasia.com'>; 'Kenneth Lim'

<kenneth@directasia.com>; Juliana Wee <juliana.wee@directasia.com>

Subject: FW: [EXT] Accident Involving Vehicle SGF6705X and GY5738H (your Insured) dated 19/12/2017

WITHOUT PREJUDICE

Your Ref: SJE5894J Our Ref: 74381/JU

To: Jin Auto Services Pte Ltd Blk 14 #01-412 Defu Lane 10 Singapore 539195 Tel:(65) 62898126 Fax:(65) 62870590

Dear Sir,

We refer to your Notice of Accident dated: 25.12.2017

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

- 1. LKK AUTO CONSULTANT Marcus Chua
- 2. LKK AUTO CONSULTANT Kenneth Kong
- 3. LKK AUTO CONSULTANT Ma Chin Fook
- 4. STA Inspection Daniel Chan Yin Leong
- 5. STA Inspection Low Sar Huei
- 6. STA Inspection Hong Fook Choy
- 7. LBS Automotive Appraisal Derek Oh Siong Wee
- 8. LBS Automotive Appraisal Mohd Fadhilah Bin Osman
- 9. LBS Automotive Appraisal Stan See Chew Seng
- 10. VICOM Tommie Lim
- 11. VICOM Fock Ping Yan
- 12. VICOM Jason Lau
- 13. RT Appraisal Ricky Teng
- 14. RT Appraisal Elson Teng
- 15. RT Appraisal Elgene Teng
- 16. Direct Asia Insurance Derrick Quok
- 17. Direct Asia Insurance Kenneth Lim
- 18. Direct Asia Insurance Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best regards

From: cassandra [mailto:cassandra@jinauto.com.sg]
Sent: Wednesday, December 27, 2017 10:50 AM

To: Claim <claim@directasia.com>

Subject: [EXT] Accident Involving Vehicle SGF6705X and GY5738H (your Insured) dated 19/12/2017

Without Prejudice.

Dear Sir/Madam

Accident Involving Vehicle SJE5894J and SJW7298Y (your Insured) dated 25/12/2017.

We are assisting owner of SJE5894J handling his third party claim recovery against SJW7298Y.

Please arrange third party survey at our workshop.

Kindly establish liability for this case.

Thank you.

With Regards, Cassandra Jin Auto Services Pte Ltd Blk 14 #01-412 Defu Lane 10 Singapore 539195

Tel : (65) 62898126 Fax : (65) 62870590

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