

22/03/2002

ASS. REC. BY:

REF: CS/CTL17024726/Kvb022

Special Instruction:

Signature:
MummaASSIGNMENT (Office)

From (Person):

Jowyn Tay

of

CTL

Date/Time:

29/12/2017 4:49 pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

9LN 368Z

Insured:

SJM K63C

at Workshop m/s

Esteem Performance

Tel:

6753 2112

of

Blk B183 Amk Ind Park 2 # 01-259

Policy No:

DMPCSN 3054481700

Claim No:

2017 0002019

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

27.12.2017

CA / REV / REP. / REV 24 HRS 1WPI

02.01.2018 @ Sin Ming Drive

H.O.D. Endorsement:

Date/Time:

29-12-2017 4:58 pm

Person Contacted:

Jacelyn

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

9LN 368Z - <

SJM K63C - NS/INC16002234/Kvb022

QA: 01-02-16

111, 8 2282.12 Confirm by email (Recd 159.45, 401)

REF:

CTI

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SN 368Zat Workshop no: Estem Performanceof 385 Sin Ming Drive

Insured

Policy No: _____

Claims No: _____

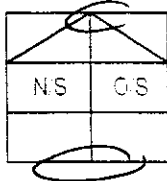
Sum Insured: _____

Excess: _____

(Client's Report)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAO Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 days Res: Yes or NoLump Sum: 1.84 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Vehicle

SN 368Z

At Regn

04 17Type: Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or

Make

Toy Pro A

cc

1798

Colour

in. Silver

A.O

Insured / Std / NI / NA

Sp Reading

53410

T Radior

Insured / Std / NI / NA

Eng No:

C No:

JTDKB3FU903555672Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size

195/65R15R: Yoko

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R.Bal.

8

mm

R.Bal.

4

mm

L.Bal.

8

mm

L.Bal.

4

mm

D.O.A.

27/12/2017

D.O.A.

2/1/18

Survey held at: _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or& 1st

The U-C / Chassis frame / Body Structure affected due to collision

Date Time Action / Instruction

3/1 Rk pass to Customer

RECEIVED 14 JAN 2018

Data Time File Pass to:

☐

Preli. Report

☐

Final Report

Data Time File Return to:

Days Of Repair: 4Resurvey No. of Trip: 1

Survey Fee

Transportation

Lump Sum

Photos

Totals

TOTAL

Add Fee:

☐

Site Insp

☐

Intermediate

☐

Technical

☐

Final Report

Report Format:

Lump Sum: A.B. / S

220

Survey Department Check List (Case Handler)

Reference No. : **CS/CTI 17024726/Kvb**
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form					
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: **Veron** **11/1/18**
Case Handler Date

*C: Critical *N: Non-Critical

21/05/201

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS/CTI17024726/Kvb

3 ANSON ROAD #16-00

SPRINGLEAF TOWERS SINGAPORE 079909

Date : 29-12-2017



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJM 1963C	Veh. Inspected	SLN 368Z
Policy No.	DMPCSN3054481700	Coverage (\$)	0.00
Claim No.	20170002019	Excess (\$)	0.00
Assign From	MERIMEN (JOWYN TAY)	Assign Date	29/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	27/12/2017	Inspection Date	02/01/2018
Survey held at	385 SIN MING DRIVE		
Repairer	ESTEEM PERFORMANCE PTE LTD		

5a. Remarks

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
 B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Dec 2017		29 Dec 2017 16:51 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS
[Created by insurer]

Insured:	YEO HOR, ID: S0376805H		
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 200617200G		
Vehicle Reg. No.:	SLN368Z	Date of Loss:	27/12/2017 12:00 - :59
Claim Type:	TP / 20170002019	Policy/Cover Note No.:	DMPCSN3054481700 (Comprehensive) Coverage: 08/07/2017 - 07/07/2018
Vehicle Reg. No. (Insured):	SJM1963C	Policy No. (Claimant):	
	Excess:	S\$0.00	
Repairer:	Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Jowyn Tay - 6389 6174]		
Claimant's Insurer:	Great American Insurance Company (HQ) - Tel: 6804 6047		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 10/01/2018]		
Adj Asg. Remarks:	1) REQUESTED FOR KENNETH 2) PLEASE PROCEED TO SURVEY ON WITHOUT PREJUDICE BASIS.		

ASSOCIATED MAIL RECEIVED
[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

☐ **ALL ASSOCIATED TASKS**
[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/12/2017 15:47
Date Of Accident	27/12/2017 12:50
Exact Location Of Accident	AMK AVE 5 (T JUNCTION)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN368Z
Insured/Policyholder	
Name Of Registered Owner	GRAB RENTALS PTE LTD
Co Reg No	200617200G
Email Address	NOEMAIL
Mobile Phone No	

Alternative Phone No	OFFICE-90777736
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Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS 1.8 HYBRID

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE HIRE

Insurance Company

Name of Insurance Company	GREAT AMERICAN INSURANCE COMPANY
---------------------------	----------------------------------

Type Of Coverage	COMPREHENSIVE
------------------	---------------

Fleet Policy	YES
--------------	-----

Policy Number

Cover Note Number

Driver

Name of Driver	CHAN TUCK KAI (CHEN DEJIA)
----------------	----------------------------

NRIC No	S7600807H
---------	-----------

Date Of Birth	09/01/1976
---------------	------------

Occupation	OUTDOOR
------------	---------

Date Of Driving Pass	11/06/1996
----------------------	------------

Driving Experience	21 YEARS AND 6 MONTHS
--------------------	-----------------------

Gender	MALE
--------	------

Mobile Number	(LOCAL) +65-96362406
---------------	----------------------

Fax Number

Contact Number

EMail Address	NOEMAIL
---------------	---------

Address BLK 212 YISHUN STREET 21
#05-151
Postcode 760212
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle -
-
-
Insurance Company of Driver's Own Vehicle -
-
-

General Information of the Accident

Type Of Accident CHAIN COLLISION
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles involved in the accident
Was any body injured in the Accident? NO
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 3
Passenger 1
NAME: : UNKNOWN
GENDER: : MALE
Passenger 2
NAME: : UNKNOWN
GENDER: : MALE

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

REFER AS ATTACHED.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJM1963C
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver THAM KWOK WENG
NRIC/Passport Number S7442436H
Contact Number 81281218
Address
Postcode

Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SLS7370T
Vehicle Make/Model/Colour	HONDA VEZEL
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	YAM KOK KONG
NRIC/Passport Number	
Contact Number	90236268
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

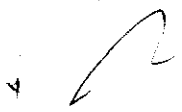
IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

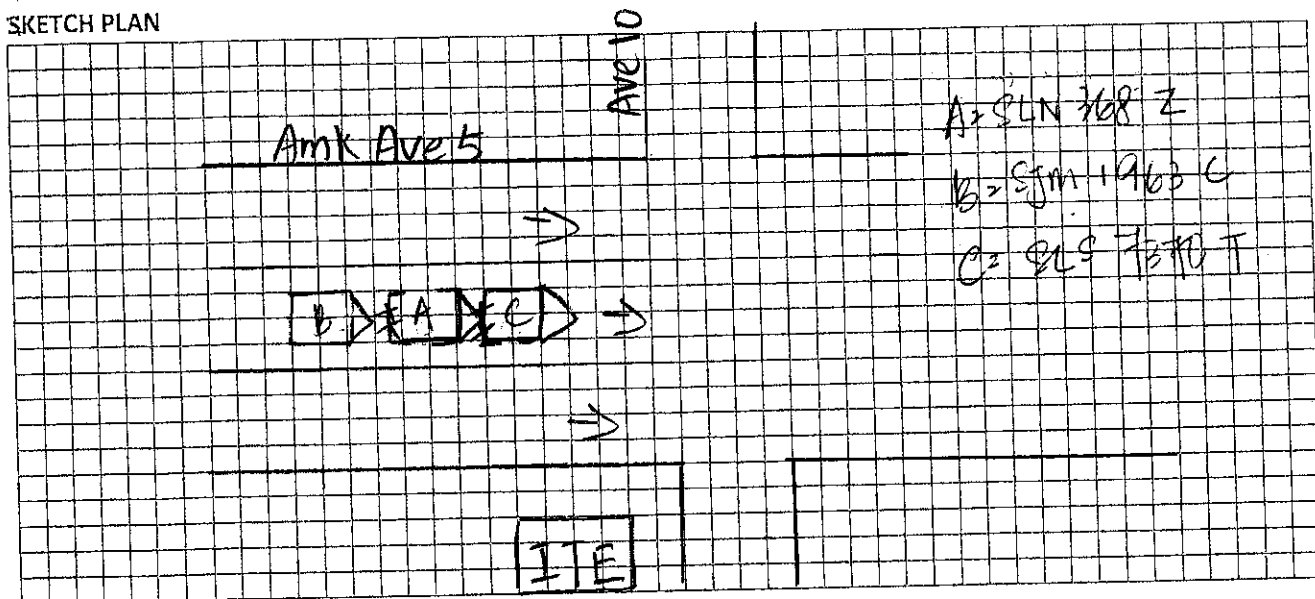
Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

on 27/12/17 @ 12:50pm when I was driving along Amk Ave 5
toward St 51, I'm stop my veh when traffic light turn Red.
All of sudden, vehicle at my behind SJM 1963C hit onto my Rear portion.
and my ^{CAN} push forward hit onto front vehicle.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Repair Estimates

SLN 368 Z

*Not Authorized
Resurvey B4 point*

Parts	(a) Cost / List Price Items	\$	4,755.42
	Plus/Less 25%	\$	1,188.86
	Total of Cost / List	\$	3,566.57
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	245.00
Total Parts Cost		\$	3,811.57
Labour			
Total			

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

6031.56

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth
Company : LKK
Survey conducted on : 2/1/18 at _____

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 04 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$ _____

(e) Signature of surveyor : Le Date: 2/1/18



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Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Spare Parts

Vehicle No. : **SLN 368 Z**
Make & Model : **TOYOTA PRIUS**
Chassis No : **JTDKB3FU903555672**

Submit By : **Carmen Lim**
Year Manufacture : **2017**
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Front number plate <i>BY</i>	1	\$45.00	S.N	✓
2	Front number plate garnish <i>CMA</i>	1	\$45.00		✓
3	Front bumper <i>R</i>	1	\$490.80		X
4	Front bumper clip <i>~ ~</i>	10	\$40.00		X
5	Front bumper reinforcement <i>R</i>	1	\$711.50		X
6	Front bumper side retainer LH <i>Su</i>	1	\$81.70		X
7	Front bumper side retainer RH <i>Su</i>	1	\$81.70		✓
8	Front bumper bracket LH <i>R</i>	1	\$105.41		X
9	Front bumper bracket RH <i>R</i>	1	\$105.41		X
10	Front bumper sponge <i>Su</i>	1	\$99.80		X
11	Front bumper emblem <i>Mu</i>	1	\$92.70		—
12	Reverse sensor <i>Su</i>	2	\$200.00	S.N	X
13	Rear bumper <i>Bur</i>	1	\$497.50		✓
14	Rear bumper clip <i>Mu</i>	10	\$40.00		✓
15	Rear bumper side retainer LH <i>Su</i>	1	\$112.70		X
16	Rear bumper side retainer RH <i>Su</i>	1	\$112.70		X
17	Rear bumper reinforcement <i>R</i>	1	\$398.90		X
18	Rear bumper lower garnish centre <i>Pull</i>	1	\$582.60		✓
19	Rear bumper tow cover <i>As</i>	1	\$31.70		—
20	Tail end panel <i>R</i>	1	\$596.60		X
21	Tail end panel garnish <i>Su</i>	1	\$151.60		X
22	Tail end panel garnish clip <i>~ ~</i>	8	\$24.00		X
23	Boot weatherstrip <i>SK</i>	1	\$353.10		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Blk 5033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 569536 Tel: 64841221 Fax: 64847829

Company Reg No. 200005485N / GST No. 20-0005485-N



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SLN 368 Z** Submit By : **Carmen Lim**
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER,END PANEL,FRONT BUMPER)	\$1,000.00	600
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER,END PANEL,FRONT BUMPER)	\$800.00	600
3	To check wiring	\$50.00	20
4	To tuff coat <i>~</i>	\$100.00	X
5	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load. <i>~</i>	\$150.00	X
6	To remve & refit reverse sensor	\$120.00	50

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Dec 2017		29 Dec 2017 16:51 Edit Adj Rpt	S\$2,282.12 Edit Estimates	S\$2,282.12 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	YEO HOR, ID: S0376805H		
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 200617200G		
Vehicle Reg. No.:	SLN368Z	Date of Loss:	27/12/2017 12:00 - :59
Claim Type:	TP / 20170002019	Policy/Cover Note No.:	DMPCSN3054481700 (Comprehensive) Coverage: 08/07/2017 - 07/07/2018
Vehicle Reg. No. (Insured):	SJM1963C	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Jowyn Tay - 6389 6174]		
Claimant's Insurer:	Great American Insurance Company (HQ) - Tel: 6804 6047		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 10/01/2018]		
Adj Asg. Remarks:	1) REQUESTED FOR KENNETH 2) PLEASE PROCEED TO SURVEY ON WITHOUT PREJUDICE BASIS.		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)























There are no mail for this case.

ALL ASSOCIATED TASKS ☐ [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents



*SLN368Z (20170002019)
[SJM1963C]
TP
GRAB RENTALS PTE LTD
Dec 27 2017 12:00PM
[YEO HOR]
Esteem Performance Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View <div>View in Browser</div>		
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	03/01/18 10:18	General View								Load JPG	<input checked="" type="checkbox"/>
2	03/01/18 10:18	General View								Load JPG	<input checked="" type="checkbox"/>
3	03/01/18 10:18	General View								Load JPG	<input checked="" type="checkbox"/>
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19	03/01/18 10:19	General View								Load JPG	<input checked="" type="checkbox"/>
20	11/01/18 11:42	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>
21	11/01/18 11:42	Reinspection Photo								Load JPG	<input checked="" type="checkbox"/>
Documentation									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)							Thumbnail	Print	
1	29/12/17 16:51	E-filed GIA report								Load PDF	

Linked Accident Report Documents

View

View in Browser

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Indeco Engineers Pte Ltd (Defu)		Thumbnail	Print
1	27/12/17 15:57	Accident Statement		Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Indeco Engineers Pte Ltd (Defu)		Thumbnail	Print
1	27/12/17 15:54	Accident Photo		Load JPG	<input checked="" type="checkbox"/>

2	27/12/17 15:54	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	27/12/17 15:54	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	27/12/17 15:54	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	27/12/17 15:54	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	27/12/17 15:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	27/12/17 15:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	27/12/17 15:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	27/12/17 15:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation					
			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Indeco Engineers Pte Ltd (Defu)		Thumbnail	Print
1	27/12/17 15:57	Sketch Plan	1	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT117024726/KVBE2

Date: 16/01/2018

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN3054481700
Claimant Vehicle No :	SLN368Z	Insured Vehicle No :	SJM1963C
Date of Loss:	27/12/2017	Nature of Claim:	TP
		Claim No:	20170002019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLN368Z	Engine No:	2ZRS036651
Make & Model:	TOYOTA PRIUS, 1.8 HYBRID CVT (A)	Chassis No:	JTDKB3FU903555672
Reg. Date:	20/04/2017 (Man. Year: 2017)	Odometer:	53410 km
Colour:	Metallic Silver		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Haida 8 mm	Rear Left Side:	Yokohama 4 mm
Front Right Side:	Haida 8 mm	Rear Right Side:	Yokohama 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,811.56	1,012.12	2,799.44	73.45
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,220.00	1,270.00	950.00	42.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	6,031.56	2,282.12	3,749.44	62.16
+ GST 7.00/7.00% (\$\$)	422.21	159.75	262.46	62.16
Nett Amount (\$\$)	6,453.77	2,441.87	4,011.90	62.16

INSPECTION

Date of Assignment:	29/12/2017	
Date Inspected:	02/01/2018	Inspected At: Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259 Singapore 569536
Estimated Period of Repair:	4.0 days	

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 16 Jan 2018)
Parts:	144	TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLN368Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT NUMBER PLATE	Bent	45.00 FS	*45.00 FS
2	1		*FRONT NUMBER PLATE GARNISH	Cracked	45.00 FL	*45.00 FL
3	1		*FRONT BUMPER	Repair	490.80 FL	*- FL
4	10		*FRONT BUMPER CLIP	Not Necessary	40.00 FL	*- FL
5	1		*FRONT BUMPER REINFORCEMENT	Repair	711.50 FL	*- FL
6	1		*FRONT BUMPER SIDE RETAINER LH	Serviceable	81.70 FL	*- FL
7	1		*FRONT BUMPER SIDE RETAINER RH	Serviceable	81.70 FL	*- FL
8	1		*FRONT BUMPER BRACKET LH	Repair	105.41 FL	*- FL
9	1		*FRONT BUMPER BRACKET RH	Repair	105.41 FL	*- FL
10	1		*FRONT BUMPER SPONGE	Serviceable	99.80 FL	*- FL
11	2		*REVERSE SENSOR	Serviceable	200.00 FS	*- FS
12	1		*REAR BUMPER	Buckled	497.50 FL	*497.50 FL
13	10		*REAR BUMPER CLIP	Necessary	40.00 FL	*40.00 FL
14	1		*REAR BUMPER SIDE RETAINER LH	Serviceable	112.70 FL	*- FL
15	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	112.70 FL	*- FL
16	1		*REAR BUMPER REINFORCEMENT	Repair	398.90 FL	*- FL
17	1		*REAR BUMPER LOWER GARNISH CENTRE	Dented / Cut	582.60 FL	*582.60 FL
18	1		*REAR BUMPER TOW COVER	Dented	31.70 FL	*31.70 FL
19	1		*TAIL END PANEL	Repair	596.60 FL	*- FL
20	1		*TAIL END PANEL GARNISH	Serviceable	151.60 FL	*- FL
21	8		*TAIL END PANEL GARNISH CLIP	Not Necessary	24.00 FL	*- FL
22	1		*BOOT WEATHERSTRIP	Serviceable	353.10 FL	*- FL
23	1		*FRONT BUMPER EMBLEM	Necessary	92.70 FL	*92.70 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$)	5,000.42	1,334.50
- List Item Discount on L Items 25.00/25.00% (\$)	1,188.86	322.38
Total Parts (\$)	3,811.56	1,012.12

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, END PANEL, FRONT BUMPER)	New	1,000.00	600.00
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, END PANEL, FRONT BUMPER)	New	800.00	600.00
3	TO CHECK WIRING	New	50.00	20.00
4	TO TUFF COAT	New	100.00	0.00
5	TO REMOVE & REFIT SPARE TYRE, SPARE TYRE BOARD, CARPET TRIM TO ASSIST WORK LOAD	New	150.00	0.00
6	TO REMOVE & REFIT REVERSE SENSOR	New	120.00	50.00
Gross Labour Cost (\$\$)			2,220.00	1,270.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >