

Shiau Chan (LKKAUTO)

From: Lionel Tan <lionel_tan@sg.msig-asia.com>
Sent: Wednesday, 28 February 2018 5:11 PM
To: Shiau Chan (LKKAUTO)
Cc: SUR
Subject: RE: TP Survey - SGV9956J Our Ref: 543424

Hi Shiau Chan,

Please proceed to re-finalise with workshop.

I've sent back the survey report for amendment.

Let me know once it is ready. Thank you.

Regards

Lionel Tan

From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Wednesday, 28 February, 2018 4:46 PM
To: Lionel Tan <lionel_tan@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: TP Survey - SGV9956J Our Ref: 543424

Dear Lionel,

Our surveyor, Marcus Chua had double-check, labour computation adjusted as per industry rate. After much discussion with the repairer, they are willing to lower the labour price, a discount of 10% on goodwill basis.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 23 February 2018 10:00 AM
To: Lionel Tan <lionel_tan@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: TP Survey - SGV9956J Our Ref: 543424

Dear Lionel,

Thank you for the email.

We will check and revert to you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

From: Lionel Tan [mailto:lionel_tan@sg.msig-asia.com]
Sent: Wednesday, 21 February 2018 6:48 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: TP Survey - SGV9956J Our Ref: 543424

Hi Shiau Chan

Please get surveyor to lower the labour amount for the following:-

- | | |
|---|------------|
| 1. LABOUR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN & REPLACING PARTS | \$1,400.00 |
| 2. TO PUTTY & SPRAY PAINTING | \$1,200.00 |

In addition, estimated period of repair should be about 5 to 6 days.

Hope to hear from you asap.





Best Regards,

Lionel Tan

Executive, Claims Services (Motor)

Direct line +65 6643 1307 | Direct fax +65 6225 7402 | lionel_tan@sg.msig-asia.com



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