

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD /  TP /  WS /  TP RES /  OD RES /  EVA /  INV /  MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. 2100427330 - 02  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: 1200  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: SKV1998T. Yr Regn: 2015 Sept  
 Type:  M.Car /  M.Cycle /  Bus /  Van /  Lorry /  Taxi /  Prime Mover /  Truck /  Trailer or \_\_\_\_\_  
 Make: Audi Q5 cc 1984.  
 Colour: Grey A/C: Insured / Std / NI / NA  
 Sp. Reading: 15627. T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WAUZZ28R9FA032675  
 Gen. Cond:  Good /  Fair /  Poor /  Burnt  
 Steering:  In order /  Jammed /  Leaked /  Burnt or \_\_\_\_\_  
 Brake:  In order /  Jammed /  Leaked /  Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 235/55R19.  
 R: 235/55R19.

N/S	O/S

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.

SS /  DUN /  EXNOVA /  GY /  FS /  LIZA /  MIC /  OHTSU /  PIR /  SUMI /  TOYO /  YOKO or \_\_\_\_\_  
 Front \_\_\_\_\_ Rear \_\_\_\_\_  
 R/Bal. 06 mm R/Bal. 06 mm  
 L/Bal. 06 mm L/Bal. 06 mm  
 D.O.A. 21/12/17 D.O.I. 29/12/17  
 Survey held at Premium  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or \_\_\_\_\_  
 The U/C / Chassis frame / Body Structure affected due to collision.

Bal. or Market Value: 150K  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 18/5 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Date / Time	Action / Instruction
	DD A14
	SKV 1998T - CC3 / ACh / 16024001 / Avbnz
	DA: 11-12-16
<u>2/1/18</u>	<u>Revert by merimen</u>
<u>3/1/18</u>	<u>Rece approved \$9595 from victor by merimen</u>
<u>3/1/18</u>	<u>Informed Kee Siang c/A ex \$1200 by email</u>
<u>20/3/18</u>	<u>Final fig \$ 8548.40 (Red 5634.60, 40%) confirmed by email</u>

RECEIVED 02 APR 2018

Date/Time File Pass to?  : Preli. Report  
 : Final Report  
 Date/Time File Return to?  
31/3 - typist  
 Report Format: merimen  
 Lump Sum / I.B.I. (\$) 8548.40

Days Of Repair: 5  
 Resurvey No. of Trip: 1  
 Survey Fee: \_\_\_\_\_  
 Transportation: \_\_\_\_\_  
 Add Fee:  Site Insp. (\$) \_\_\_\_\_  
 Interview (\$) \_\_\_\_\_  
 Tech. Invs (\$) \_\_\_\_\_  
 Weekend (\$) \_\_\_\_\_  
 Photos \_\_\_\_\_  
 Copies \_\_\_\_\_  
 TOTAL: 210

## Survey Department Check List (Case Handler)

Reference No.: CC3 | AIG | 7024718 | Arb  
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin ( ): Case handler to make sure all information created by the assignment team are ACCURATE.

		Case Handler		Typist	
		Y-Date	N-Date	Y-Date	N-Date
<b>1) Office Assign Form</b>					
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges	✓			
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor ( ): Case handler to make sure the surveyor completed all required information.

		Case Handler		Typist	
		Y-Date	N-Date	Y-Date	N-Date
<b>(1) Assignment Form</b>					
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

<b>(2) System - (Views/Merimen)</b>					
C	Damaged Vehicle Photographs Uploaded	✓			

<b>(3) Workshop Estimate/Assignment Form</b>					
N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

<b>(4) System - (Views/Merimen)</b>					
C	Resurvey photo Uploaded				

Check By: VERON 20/3/18  
 Case Handler Date

\*C: Critical \*N: Non-Critical



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17024718/Avb

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 29-12-2017



Code : AIG

## 1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SKV 1998T
Policy No. 2100427330	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	29/12/2017

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	21/12/2017	Inspection Date	29/12/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

## 5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.
--

Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 3 January, 2018 12:18 PM  
**To:** Claims Department; SUR  
**Subject:** RE: OD CLAIMS FOR SKV 1998 T

Dear Kee Siang,

As instructed by our client **AIG** , please proceed to repair the insured vehicle **SKV 1998T (Excess \$1200/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Department [mailto:claims@premiumauto.com.sg]  
**Sent:** Tuesday, 2 January, 2018 11:50 AM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Claims Dept' <claims@premiumauto.com.sg>  
**Subject:** RE: OD CLAIMS FOR SKV 1998 T

Hi Veron,

Attached above for your next action.

Thank you

Best Regards,  
Claims Advisor

**Kee Siang**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 m. +65 8777 0600

e. claims@premiumauto.com.sg w. www.audi.com.sg

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Tuesday, 2 January, 2018 8:18 AM  
**To:** Claims Department; SUR  
**Subject:** RE: OD CLAIMS FOR SKV 1998 T

Dear Kee Siang,

Kindly forward us a copy of LTA rebate, in order to get approval from AIG.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Department [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Friday, 29 December, 2017 6:39 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** OD CLAIMS FOR SKV 1998 T

Dear all,

Kindly assist on approval for above mention vehicle.  
Survey had been carried out earlier just now by Mr. Adrian

Claiming against AIG

Thank you

Best Regards,  
Claims Advisor

**Kee Siang**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 m. +65 8777 0600

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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### View Received Message

This mail is associated with :  
**\*SKV1998T (4013875791SG)**  
OD  
Dec 21 2017 6:00PM  
[EDUARDO MISZPUTEN]  
Premium Automobiles Pte Ltd

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on **03/01/2018 11:50 AM.**  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$9595.00) - SKV1998T - Claim Handler: Loo, Tong Shing

Approved:9595.00:Re-inspection to be done for damage check and supplementary items / labour.

#### DOCUMENTS SUMMARY

There are no documents.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Dally Amri, Mimi Zarina	Date: 02 Jan 2018

**Preliminary Advice**

Vehicle No	: SKV1998T	Accident Date	: 21/12/2017
Make	: AUDI Q5	Policy No.	: 2100427330-02
Assignment Date	: 29/12/2017	Excess	: S\$0.00
Date of Inspection	: 29/12/2017	Est. Duration of Repair	: 5.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,213.00
Revised Amount	:S\$	9,595.00
Check Items (Estimated)	:S\$	650.00
Total	:S\$	10,245.00
Lump Sum Repair	:S\$	
<b>Total Loss Consideration</b>		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	150,000.00
COE / PARF Rebate	:S\$	88,772.00
Salvage Value	:S\$	
Margin for Repair	:S\$	61,228.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Foreign Identification Number
Owner ID:	4475X
Vehicle Details	
Vehicle No.:	SKV1998T
Vehicle to be Exported:	No
Intended De-registration Date:	02 Jan 2018
Vehicle Make:	AUDI
Vehicle Model:	Q5 2.0 TFSI QUATTRO (EU6)
Primary Colour:	Grey
Manufacturing Year:	2014
Engine No.:	CNC073455
Chassis No.:	WAUZZZ8R9FA032675
Maximum Power Output:	165.0 kW (221 bhp)
Open Market Value:	\$44,903.00
Original Registration Date:	02 Sep 2015
First Registration Date:	02 Sep 2015
Transfer Count:	0
Actual ARF Paid:	\$54,865.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	01 Sep 2025
PARF Rebate Amount:	\$41,148.00
Intended COE Rebate Details	

COE Expiry Date:	01 Sep 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$62,140.00
COE Rebate Amount:	\$47,624.00
<b>Total Rebate Amount:</b>	<b>\$88,772.00</b>

The information contained herein is correct as at 02 Jan 2018

OK



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : EDUARDO MISZPUTEN  
 Period of Insurance : 02 Sep 2017 To 01 Sep 2018  
 Engine No. : CNC073455  
 Chassis No. : WAUZZZ8R9FA032675

Vehicle No. : SKV1998T  
 Policy No. : 2100427330-02  
 Endorsement No. :  
 Issued Date : 21 Aug 2017

### ABOUT THE COVER

Make/Model : AUDI Q5 2.0 TFSI QU (FACELIFT)(DYNAMIC STEERING)  
 Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2015  
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\*

- a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

Section 1  
 Fire - \$0 Own Damage - \$1200 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

EDUARDO MISZPUTEN - \$1200 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408689 63662323.

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download 'AIG SG' from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0604125216

PREMIUM LEASING - CW  
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938  
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

880176

**Florida** *the sunshine state*

DRIVER LICENSE CLASS E

M213-200-70-148-0

EDUARDO

MISZPUTEN

131 ISLAND DR

KEY BISCAYNE, FL 33149-0000

DOB: 04-28-1970 SEX M

ISSUED: 12-30-2014 HGT: 5-10

EXPIRES: 11-03-2016

REAL ID

ENDORSE

TEMPORARY



*Eduardo Miszputen*

ORGAN DONOR

Operation of a motor vehicle constitutes consent to any sobriety test required by law.

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number: **G3184475X**  
 Name: **MISZPUTEN EDUARDO**

Birth Date: **28 Apr 1970**  
 Issue Date: **01 Feb 2016**  
 Valid Till: **31/01/2021**

002524793J



**EMPLOYMENT PASS**  
 Employment of Foreign Manpower Act (Chapter 91A)  
 Republic of Singapore

Employer: **CITICORP INVESTMENT BANK (SINGAPORE) LIMITED**

Name: **MISZPUTEN EDUARDO**  
 Occupation: **MANAGING DIRECTOR**

FIN: **G3184475X**

Date of Application: **25-05-2017**  
 Date of Issue: **13-06-2017**  
 Date of Expiry: **11-08-2020**




L8030082



**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class	Description	EFFECTIVE DATE
Class 3	Motor cars with unladen weight =< 3000kg with =< 7 passengers, exclusive of driver; and other motor vehicles with unladen weight =< 2500kg	01 Feb 2016

NP 428A

Licence No:G3184475X



**VISIT PASS**  
 Immigration Regulations

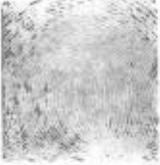
Name: **MISZPUTEN EDUARDO**

Date of Birth	Sex	Nationality
28-04-1970	M	BRAZILIAN

FIN	Date of Issue	Date of Expiry
G3184475X	13-06-2017	11-08-2020

**MULTIPLE JOURNEY VISA ISSUED**

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.




# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1269/2017/JT  
Date : 28-Dec-17

**Vehicle IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name : Mr. Eduardo Miszputen  
Address : 61 Grange Road  
#20-03  
Singapore 249570  
Telephone : HP +65 8876 7962  
Type of Claim : Own Damage Claims  
Policy No. : 2100427330-02  
Vehicle No : **SKV 1998 T**  
Model Code : Audi Q5 2.0 TFSI qu  
Model / Year : Sep-15  
Engine No : CNC 073455  
Chassis No : WAUZZZ8R9FA032675  
Mileage :  
Date In : 28-Dec-17  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 21-Dec-17  
Place of Accident : Tanglin Shopping Mall entrance

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKV 1998 T.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer LHS front and rear door multi lock system and power window devices.	S/N \$ 560.00	✓ ✓
2	To dismantle and renew LHS front and rear doors. Align to position. Repair LHS rear fender and door entrance. Reinstall all parts removed.	\$ <del>2,450.00</del>	1000 ✓
3	To respray LHS front and rear doors, door covers, LHS rear door entrance and LHS rear fender.	\$ 3,500.00	$550 \times 3 = 1650$ $200 \times 2 = 400$ $350$ $\} 2050$ $\} 2400$
4	To renew LHS rear rim and carry out wheel alignment.	S/N \$ 280.00	X
5	To carry out diagnostic checks.	S/N \$ 192.00	✓ ✓
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 6,982.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKV 1998 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR - LHS <i>Dented</i>	\$ 2,158.00	✓ 1726.40
2	FRONT DOOR OUTER SEAL - LHS <i>new</i>	\$ 167.00	- 133.50
3	BONDING AGENT <i>not new</i>	\$ 42.00	? X
4	FRONT DOOR CATCH - LHS <i>new</i>	\$ 123.00	+ ✓ 351.00
5	FRONT DOOR COVER - LHS <i>new</i>	\$ 439.00	
6	REAR DOOR - LHS <i>Dented</i>	\$ 2,158.00	✓ 1726.40
7	REAR DOOR OUTER SEAL - LHS <i>new</i>	\$ 170.00	- 135.60
8	BONDING AGENT <i>new</i>	\$ 42.00	? 33.60
9	REAR DOOR STONE CHIP GUARD - LHS <i>new</i>	\$ 66.00	? X
10	REAR DOOR CATCH - LHS <i>new</i>	\$ 123.00	X
11	REAR DOOR COVER - LHS <i>new</i>	\$ 351.00	✓ 280.40
12	REAR ALUMINIUM RIM - LHS <i>new</i>	\$ 892.00	X
13	SUNDRIES <i>Rec.</i>	\$ 500.00	? 9.60
<b>TOTAL SPARE PARTS</b>		<b>\$ 7,231.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 6,982.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 14,213.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 20 March 2018 11:54 AM  
**To:** 'Boo seng yak'; Carrine Leong; Nora Khai; SUR  
**Subject:** RE: FINAL REVISION SKV1998T - OD AIG - SURVEYED 29 DEC 17

Dear Mr Boo,

Confirm repair cost of \$8,548.40 before excess \$1200/- and GST @ 5 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak [mailto:boojohnny@gmail.com]

**Sent:** Saturday, 17 March 2018 3:25 PM

**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

**Subject:** FINAL REVISION SKV1998T - OD AIG - SURVEYED 29 DEC 17

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$8548.40 @ 5 days of repairs.

Your early closure is appreciated.

Best regards - jb

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1269/2017/JT  
**Date** : 28-Dec-17

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian

5 days - ok - jb - 17 Mar 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

**Owner's Name** : Mr. Eduardo Miszputen  
**Address** : 61 Grange Road  
#20-03  
Singapore 249570  
**Telephone** : HP +65 8876 7962  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100427330-02  
**Vehicle No** : **SKV 1998 T**  
**Model Code** : Audi Q5 2.0 TFSI qu  
**Model / Year** : Sep-15  
**Engine No** : CNC 073455  
**Chassis No** : WAUZZZ8R9FA032675  
**Mileage** :  
**Date In** : 28-Dec-17  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 21-Dec-17  
**Place of Accident** : Tanglin Shopping Mall entrance

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKV 1998 T.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer LHS front and rear door multi lock system and power window devices.	S/N \$	560.00	\$ 560.00
2	To dismantle and renew LHS front and rear doors. Align to position. Repair LHS rear fender and door entrance. Reinstall all parts removed.	\$	2,450.00	\$ 1,000.00
3	To respray LHS front and rear doors, door covers, LHS rear door entrance and LHS rear fender.	\$	3,500.00	\$ 2,400.00
4	To renew LHS rear rim and carry out wheel alignment.	S/N \$	280.00	nn
5	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		<b>:</b>	<b>\$ 6,982.00</b>	<b>\$ 4,152.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKV 1998 T.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT DOOR - LHS	\$ 2,158.00	\$ 1,726.40
2	FRONT DOOR OUTER SEAL - LHS	\$ 167.00	\$ 133.20
3	BONDING AGENT	\$ 42.00	
4	FRONT DOOR CATCH - LHS	\$ 123.00	
5	FRONT DOOR COVER - LHS	\$ 439.00	\$ 351.20
6	REAR DOOR - LHS	\$ 2,158.00	\$ 1,726.40
7	REAR DOOR OUTER SEAL - LHS	\$ 170.00	\$ 135.60
8	BONDING AGENT	\$ 42.00	\$ 33.60
9	REAR DOOR STONE CHIP GUARD - LHS	\$ 66.00	
10	REAR DOOR CATCH - LHS	\$ 123.00	
11	REAR DOOR COVER - LHS	\$ 351.00	\$ 280.40
12	REAR ALUMINIUM RIM - LHS	\$ 892.00	
13	SUNDRIES	\$ 500.00	\$ 9.60
	<b>TOTAL SPARE PARTS</b>	<b>\$ 7,231.00</b>	<b>\$ 4,396.40</b>
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 6,982.00</b>	<b>\$ 4,152.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 14,213.00</b>	<b>\$ 8,548.40</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SKV 1998 T**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1269/2017/MAS

27 March 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SKV 1998 T, Audi Q5 2.0 TFSI QU**

With reference to the above-mentioned vehicle no **SKV 1998 T**, claimant, **Mr. Miszputen Eduardo**, please find the related document per attached.

1. A copy of the Original invoice no. 85012273 – S\$7,862.79
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SKV 1998 T

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	02 Jan 2018 08:41		29 Dec 2017 16:54 <a href="#">Edit Adj Rpt</a>	<b>S\$8,548.40</b> <a href="#">Edit Estimates</a>	<b>S\$8,548.40</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS

[Created by insurer]

<b>Insured:</b>	EDUARDO MISZPUTEN, ID: G3184475X, Tel: +6588767962, Email: EDUARDO.MISZPUTEN@CITI.COM		
<b>Vehicle Reg. No.:</b>	SKV1998T	<b>Date of Loss:</b>	21/12/2017 18:00 - :59
<b>Claim Type:</b>	OD / 4013875791SG	<b>Policy/Cover Note No.:</b>	2100427330-02 (Comprehensive)
		<b>Excess:</b>	S\$1,200.00
<b>Repairer:</b>	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
<b>Handling Insurer:</b>	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com		
<b>Adjuster:</b>	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 10/01/2018]		
<b>Driver/Custodian:</b>	EDUARDO MISZPUTEN (47 / Male), NRIC: G3184475X, Tel: +6588767962		

#### ASSOCIATED MAIL RECEIVED

[View All](#)

[Compose Case Mail](#)

- AIG\_SG (03/01/2018): Alert - Adj Mandate Approved (S\$9595.00) - SKV1998T - Claim Handler: Loo, Tong S...
- AIG\_SG (02/01/2018): SKV1998T / OD / 21/12/2017 / Coverage & Excess update



#### ALL ASSOCIATED TASKS

[View All](#)

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[Create New Task](#)

[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

## Claim Documents

\*SKV1998T (4013875791SG)  
OD  
Dec 21 2017 6:00PM  
[EDUARDO MISZPUTEN]  
Premium Automobiles Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	<b>View</b>	Use Viewer <input type="checkbox"/>
<b>Assessment Reports</b>					1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	02/01/18 12:04	<b>Adjuster Immediate Advice</b>	1	Load HTM		
<b>Photos/Images</b>					3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	02/01/18 08:27	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>	
2	02/01/18 08:27	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>	
3	02/01/18 08:27	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>	
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5	02/01/18 08:27	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>	
6	02/01/18 08:27	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>	
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8	02/01/18 08:27	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>	
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14	02/01/18 08:27	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>	
15	02/01/18 08:27	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>	
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19	02/01/18 08:27	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>	
20	02/01/18 08:27	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>	
21	02/01/18 08:27	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>	
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23	02/01/18 08:27	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>	
24	02/01/18 08:27	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>	
25	02/01/18 08:27	<b>General View</b>	1	Load JPG	<input checked="" type="checkbox"/>	
<b>Documentation</b>					1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	02/01/18 08:36	<b>Singapore Accident Statement</b>	1	Load PDF		
2	02/01/18 08:36	<b>Certificate of Insurance</b>	1	Load PDF		
3	02/01/18 08:36	<b>Insureds Driving License</b>	1	Load PDF		
4	02/01/18 08:36	<b>ESTIMATE</b>	1	Load PDF		
5	02/04/18 14:36	<b>WORKSHOP INVOICE</b>	1	Load PDF		
6	02/04/18 14:36	<b>DISCHARGE VOUCHER</b>	1	Load PDF		

## Linked Accident Report Documents

<b>Assessment Reports</b>	1 per page	<input checked="" type="checkbox"/>
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No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	28/12/17 13:26	<b>Accident Statement</b>		Load HTM	
<b>Photos/Images</b>			3 per page		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	28/12/17 13:22	<b>Accident Photo</b>		Load JPG	<input checked="" type="checkbox"/>
2	28/12/17 13:22	<b>Accident Photo</b>		Load JPG	<input checked="" type="checkbox"/>
3	28/12/17 13:22	<b>Accident Photo</b>		Load JPG	<input checked="" type="checkbox"/>
4	28/12/17 13:22	<b>Accident Photo</b>		Load JPG	<input checked="" type="checkbox"/>
5	28/12/17 13:22	<b>Accident Photo</b>		Load JPG	<input checked="" type="checkbox"/>
6	28/12/17 13:22	<b>Accident Photo</b>		Load JPG	<input checked="" type="checkbox"/>
7	28/12/17 13:22	<b>Accident Photo</b>		Load JPG	<input checked="" type="checkbox"/>
8	28/12/17 13:22	<b>Accident Photo</b>		Load JPG	<input checked="" type="checkbox"/>
9	28/12/17 13:22	<b>Accident Photo</b>		Load JPG	<input checked="" type="checkbox"/>
10	28/12/17 13:22	<b>Accident Photo</b>		Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	28/12/17 12:11	<b>Sketch Plan</b>		Load JPG	<input checked="" type="checkbox"/>
2	28/12/17 12:11	<b>Sketch Plan #2</b>		Load JPG	<input checked="" type="checkbox"/>

### Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div style="border: 1px solid gray; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

**Our File No:** CC3/AIG17024718/AVBN2

**Date:** 02/04/2018

#### REFERENCE

<b>Insured/Claimant:</b>	EDUARDO MISZPUTEN	<b>Policy No:</b>	2100427330-02
<b>Date of Loss:</b>	21/12/2017	<b>Nature of Claim:</b>	OD
			<b>Claim No:</b> 4013875791SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

<b>Reg No:</b>	SKV1998T	<b>Engine No:</b>	CNC073455
<b>Make &amp; Model:</b>	AUDI Q5, 2.0 TFSI Quattro (A)	<b>Chassis No:</b>	WAUZZZ8R9FA032675
<b>Reg. Date:</b>	02/09/2015 (Man. Year: 2014)	<b>Odometer:</b>	15627 km
<b>Colour:</b>	Grey		
<b>Engine Capacity:</b>	1984 cc		
<b>Market Value/New Car Price:</b>	S\$150,000.00		
<b>Sum Insured (S\$):</b>	Market Value/New Car Price		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

<b>General Condition:</b>	<b>Steering (Serviceable):</b>	Yes	<b>Footbrake (Serviceable):</b>	Yes
<b>Handbrake (Serviceable):</b>	<b>Engine Modification:</b>	No	<b>Pre-accident Condition:</b>	

#### CONDITION OF TYRES

<b>Front Tyre Size:</b>	235/55R19	<b>Rear Tyre Size:</b>	235/55R19
<b>Front Left Side:</b>	Bridgestone 6 mm	<b>Rear Left Side:</b>	Bridgestone 6 mm
<b>Front Right Side:</b>	Bridgestone 6 mm	<b>Rear Right Side:</b>	Bridgestone 6 mm

*The above values represent the remaining tyre treads depth*

#### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	7,231.00	4,396.40	2,834.60	39.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,982.00	4,152.00	2,830.00	40.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>14,213.00</b>	<b>8,548.40</b>	<b>5,664.60</b>	<b>39.86</b>
<b>- Excess (S\$)</b>	<b>1,200.00</b>	<b>1,200.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>13,013.00</b>	<b>7,348.40</b>	<b>5,664.60</b>	<b>43.53</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>910.91</b>	<b>514.39</b>	<b>396.52</b>	<b>43.53</b>
<b>Nett Amount (S\$)</b>	<b>13,923.91</b>	<b>7,862.79</b>	<b>6,061.12</b>	<b>43.53</b>

#### INSPECTION

<b>Date of Assignment:</b>	29/12/2017	<b>Inspected At:</b>	Premium Automobiles Pte Ltd (UBI)
<b>Date Inspected:</b>	29/12/2017		55 Ubi Road 1
			Singapore 408699

**Estimated Period of Repair:** 5.0 days

**Adjuster:** ADRIAN LING

**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR-LHS	Dented	2,158.00 FS	*1,726.40 FS
2	1		*FRONT DOOR OUTER SEAL-LHS	Necessary	167.00 FS	*133.20 FS
3	1		*BONDING AGENT	Not Necessary	42.00 FS	*- FS
4	1		*FRONT DOOR CATCH-LHS	Not Necessary	123.00 FS	*- FS
5	1		*FRONT DOOR COVER-LHS	Necessary	439.00 FS	*351.20 FS
6	1		*REAR DOOR-LHS	Dented	2,158.00 FS	*1,726.40 FS
7	1		*REAR DOOR OUTER SEAL-LHS	Necessary	170.00 FS	*135.60 FS
8	1		*BONDING AGENT	Necessary	42.00 FS	*33.60 FS
9	1		*REAR DOOR STONE CHIP GUARD-LHS	Not Necessary	66.00 FS	*- FS
10	1		*REAR DOOR CATCH-LHS	Not Necessary	123.00 FS	*- FS
11	1		*REAR DOOR COVER-LHS	Necessary	351.00 FS	*280.40 FS
12	1		*REAR ALUMINIUM RIM-LHS	Not Necessary	892.00 FS	*- FS
13	1		*SUNDRIES	Necessary	500.00 FS	*9.60 FS
<b>Total Parts (S\$)</b>					<b>7,231.00</b>	<b>4,396.40</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER LHS FRONT AND REAR DOOR MULTI LOCK SYSTEM AND POWER WINDOW DEVICES	New	560.00	560.00
2	TO DISMANTLE AND RENEW LHS FRONT AND REAR DOORS,ALIGN TO POSITION.REPAIR LHS REAR FENDER AND DOOR ENTRANCE.REINSTALL ALL PARTS REMOVED	New	2,450.00	1,000.00
3	TO RESPRAY LHS FRONT AND REAR DOORS,DOOR COVERS,LHS REAR DOOR ENTRANCE AND LHS REAR FENDER	New	3,500.00	2,400.00
4	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	-
5	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>6,982.00</b>	<b>4,152.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >