

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 31 July, 2018 9:34 AM
To: Kesaval, Jaclyn-M
Cc: Admin A; Vic (LKKAuto); Adrian Ling (LKKAuto)
Subject: RE: <SEEK MANDATE> Your Ref: 4519319696SG_ACCIDENT INVOLVING VEHICLES SLG 9907X (OI) AND SLA 1736G (TP) ON 22/12/2017

Dear Jaclyn,

We refer to your below email and the contents were noted.

We will check and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Kesaval, Jaclyn-M [mailto:Jaclyn-M.Kesaval@aig.com]
Sent: Tuesday, 31 July, 2018 8:51 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: <SEEK MANDATE> Your Ref: 4519319696SG_ACCIDENT INVOLVING VEHICLES SLG 9907X (OI) AND SLA 1736G (TP) ON 22/12/2017

Dear Vic,

We refer to the above matter.

Kindly let us have the following clarifications:-

Pictures showing damage to the following:-

BONNET LOCK
FRONT MUDFLAP
FRONT DOOR INNER TRIM BOARD –RH
SET FRONT DOOR INNER TRIM BOARD CLIPS –RH
FRONT DOOR GLASS REGULATOR GEAR –RH

REAR DOOR GLASS CHANNEL-RH
REAR DOOR GLASS CHANNEL RUBBER –RH
SET CENTRE PILLAR LOWER GARNISH CLIPS
SET CENTRE PILLAR UPPER GARNISH CLIPS
REAR DOOR INNER TRIM BOARD –RH
SET REAR DOOR INNER TRIM BOARD CLIPS –RH
REAR DOOR GLASS CHANNEL-RH
REAR DOOR GLASS CHANNEL RUBBER –RH
REAR DOOR GLASS REGULATOR GEAR-RH
REAR DOOR HINGE –RH
REAR FENDER INNER TRIM BOARD –RH
SET REAR FENDER INNER TRIM BOARD CLIPS-RH
SET REAR FENDER INNER TRIM BOARD (UPPER) CLIPS –RH
REAR MUDFLAP –RH
SET REAR FENDER INNER SHIELD CLIPS –LH
REAR FENDER INNER TRIM BOARD –LH
SET REAR FENDER INNER TRIM BOARD CLIPS –LH
SET REAR FENDER INNER TRIM BOARD (UPPER) CLIPS –LH
REAR MUDFLAP –LH
FRONT LH DOOR HANDLE
REAR DOOR WEATHERSTRIP –LH
REAR DOOR GLASS REGULATOR GEAR –LH
REAR DOOR GLASS CHANNEL –LH
REAR DOOR GLASS CHANNEL RUBBER –LH
REAR DOOR INNER TRIM BOARD –LH
FRONT DOOR –LH
ROOF PANEL CENTRE REINFORCEMENT
REAR WHEEL HUB C/W BEARING
STEERING RACK AND PINION
EXHAUST VALVE
INLET VALVE
FRONT DOR SPEAKER –RH

Also let us have the diagnostic report and alignment report for our review.

Thank you.

Jaclyn M K
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, July 20, 2018 9:39 AM

To: Kesaval, Jaclyn-M

Cc: Admin A; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> Your Ref: 4519319696SG_ACCIDENT INVOLVING VEHICLES SLG 9907X (OI) AND SLA 1736G (TP) ON 22/12/2017

Dear Jaclyn,

We refer to your below email.

Please find attached documents as requested.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Kesaval, Jaclyn-M [<mailto:Jaclyn-M.Kesaval@aig.com>]

Sent: Friday, 20 July, 2018 9:02 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> Your Ref: 4519319696SG_ACCIDENT INVOLVING VEHICLES SLG 9907X (OI) AND SLA 1736G (TP) ON 22/12/2017

Dear Vic,

Before we can review the mandate, we require the following:-

1. Market Value Derivation (supporting documents)
2. LTA rebate documents
3. Written confirmation from TP that he is not claiming for injury

Upon receiving the same, we will review.

Thank you.

Jaclyn M K
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, July 19, 2018 7:33 PM
To: Kesaval, Jaclyn-M
Cc: Admin A; Vic (LKKAuto)
Subject: <SEEK MANDATE> Your Ref: 4519319696SG_ACCIDENT INVOLVING VEHICLES SLG 9907X (OI) AND SLA 1736G (TP) ON 22/12/2017

Your Ref: 4519319696SG
Our Ref: CC6/AIG17024710/Ahb3

Dear Jaclyn,

ACCIDENT INVOLVING VEHICLES SLG 9907X (OI) AND SLA 1736G (TP) ON 22/12/2017

We refer to the above matter.

It was reported that Insured vehicle was from minor road when crossing the junction and collided to TP vehicle.

We had spoken to the Insured Driver and was informed of the TP claim and liability. A letter was also sent out to the Insured to inform of the TP claim on 05/01/2018. No further feedback from Insured till date.

Summary to offer to repairer **MODERN AUTOMOTIVE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 80,593.77	\$ 44,940.00
Loss of Use (\$100 x 50 Days)	\$ 5,000.00	\$ 3,000.00 (\$60 x 50 days)
Loss of PRI (\$100 x 5 days)	\$ 500.00	\$ -
LTA Search Fee	\$ 7.49	\$ 7.49
Medical Bills	\$ 114.00	\$ 114.00
TOTAL	\$ 86,215.26	\$ 48,061.49

TP VEHICLE

Market Value : \$ 85,000.00 (est)
LTA Rebate : \$ 43,000.00 (est)
Nett Value : \$ 42,000.00 (est)

Breakdown of days is as follows:

Recommended days	42 Days
Weekends / Downtime / Holidays	8 Days
TOTAL	50 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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