

INS. CASE OWNER:

CC6/LPC17024701 / Acs3

LKK:

IDAC:

Surveyor:

ADRIAN

DOI:

28/12/17

Date / Time:

28/12/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJN 2606Y

Claim No.:

17/12/18 / 05/020301

Name of Insured:

TEY MUN SEN

Policy No.:

217VPOSD14770

Insured Tel No.:

HP: 9040 5054

Make / Model:

TOYOTA VIOS E AUTO

Excess Sec II :\$S

D.O.A: 26/12/17

Place of Accident:

ALONG STILL RD BEFORE JUNG CANGAT RD

Is driver the owner?

(YES) / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability:

%

Final ? Yes / No

SLU 262C



INSRS:

WSP: Pegasus

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

29/12/17 (Ashur)

SLU 262C - NA/LPC17024513/24 DOA: 26/12/17
SJN 2606Y - NA/LPC17024513/24 DOA: 26/12/17
* NO ESTIMATE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

9/1/18

EMAIL WSP LIBRARY LEAK.

6/6/18

THE IPSS TO TYPIST TO PREPARE REPORT.

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice: RATE

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

RECEIVED 06 JUN 2018.

PRELIMINARY ADVICE

Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 2,183

(4 days) Reduction:

75 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 19-7-18

Confirm with: P1

Email ☒ Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

SS 2,621.50

A CHANGED RATE.

Loss of Rental (LOR):

SS 559.65

(7 days) x 79.95

Loss of Use (LOU):

SS -

(5 x days)

Loss of Income (LOI):

SS -

(5 x days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Total Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

7450

Total:

SS 3,181.15

Global Sum \$S:

FINAL PAYMENT

Date/Time: 19-7-18

Confirm with: P1

Email ☒ Call ☐

Payee 1:

SS 3,181.15

Name 1:

PEGASUS ENGINEERING & TRADING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SL4362C Yr Regn: 2017 NovType: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toyota Prius cc 1798Colour: Silver A/C Insured / Std / NI / NASp. Reading: 7297 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKB3FU003576006Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65R15R: 195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front _____ Rear _____

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 28/12/17Survey held at Pegasus

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Longac

45: 72.490 (RSP: 77.903.38 12%)

Date/Time: File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time: File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation

_____ S - RS _____ S

Photos

Others

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech Invs (\$ _____)☐ : Weekend (\$ _____)

Total



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC6/LPC17024701/Aes3

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 29-12-2017



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJN 2606Y	Veh. Inspected	SLU 362C
Policy No.	Z17VP05014770	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	29/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

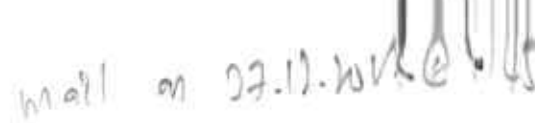
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5. General Information

Accident Date	26/12/2017	Inspection Date	28/12/2017
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 51 DEFU LANE 10 SINGAPORE 539216		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



C
C256 3561

Quotation

Customer :
GRAB RENTALS PTE LTD 18 SIN MING LANE #01-08 MIDVIEW CITY SINGAPORE 573960
Attn : Tel : Fax :

Quotation No : QO17/12-1205	Quotation Date : 27/12/2017	Terms : 30 DAYS
Remarks : TP INSURER: NTUC, INSURED VEHICLE NO: SJN2606Y, DATE OF ACCIDENT: 26.12.2017		

C/F 0.00
Page 1 of 2

PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

Quotation

From : PEGASUS ENGINEERING & TRADING PTE LTD C/O 51 DEFU LANE 10 SINGAPORE 539216 Officer in Charge : ALVIN LOW WAI LUN Tel : Email :	Customer : GRAB RENTALS PTE LTD 18 SIN MING LANE #01-08 MIDVIEW CITY SINGAPORE 573960 Attn : Tel : Fax :
---	---

Quotation No : QO17/12-1205	Quotation Date : 27/12/2017	Terms : 30 DAYS
Remarks : TP INSURER: NTUC, INSURED VEHICLE NO: SJN2606Y, DATE OF ACCIDENT: 26.12.2017		

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT (SGD)
				B/F 0.00
24	TO RUST-PROOFING OF THE AFFECTED AREAS.	1	80.0000	80.00 30
25	TO DROP N/S FRONT SUSPENSION UNDERCARRIAGE PARTS, REMOVE AND RENEWAL OF THE NECESSARY PARTS, TO PERFORM FINAL CHECKING AND TESTING.	1	250.0000	250.00 +
26	PANEL BEATING, KNOCKING AND STRAIGHTEN THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	1	500.0000	500.00 30
27	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION. 940	1	750.0000	750.00 50

Total 3089.05
L/S: 2450

Adrian Lj
28/12/17.
1/5 04 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:

Sub Total	9,853.38
GST(7.00%)	689.74
Total (SGD)	10,543.12

Please conduct the survey at
Pegasus Engineering @ Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216

LEO-012

Register New Vehicle (Acknowledgement)**Vehicle Particulars**

Vehicle No.:	SLU362C		
Vehicle Type:	Z10 - Private Hire (Chauffeur) Motor Car Vehicle Scheme:	Normal	
Vehicle Attachment 1:	No Attachment		
Vehicle Attachment 2:	-	Vehicle Attachment 3:	-
Vehicle Make:	TOYOTA	Vehicle Model:	PRIUS HYBRID 1.8 CVT
Chassis No.:	JTDKB3FU003576006	Engine No.:	2ZR5111198
Motor No.:	1NMS111198	Trailer Chassis No.:	-
Propellant:	Petrol-Electric	Passenger Capacity:	4
Engine Capacity:	1798 cc	Power Rating:	53.0 kW
Maximum Power Output:	90.0 kW (120 bhp)		
Unladen Weight:	1375 kg	Maximum Laden Weight:	1790 kg
Primary Colour:	Silver	Secondary Colour:	-
First Registration Date:	21 Nov 2017	Original Registration Date:	21 Nov 2017
Manufacturing Year:	2017	Open Market Value:	\$31,008.00
PARF Eligibility:	Yes	Minimum PARF Benefit:	\$2,706.00
No. of Transfers:	0	Additional Registration Fee First \$20,000.00 (100%), next Rate:	\$11,008.00 (140%)
Actual ARF Paid:	\$5,412.00		

Owner Particulars

Owner Name: GRAB RENTALS PTE LTD
 Owner ID Type: Company
 Owner ID: 201617200G
 Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes
 Registered Block/House No.: 6
 Registered Street Name: SHENTON WAY
 Registered Unit No.: # 38 - 01
 Registered Building Name: QUE DOWNTOWN
 Registered Postal Code: 068809
 COE No. / Expiry Date: 2017120103000031C / 20 Nov 2027
 COE Bid Category: B - Car above 1600cc or 97kW (130bhp)
 QP Paid: \$57,414.00

Transaction Details

Business Transaction Ref. No.: 20171121093257026269
 Business Transaction Date: 21 Nov 2017
 Business Transaction Time: 09:32:57

Message

The above vehicle has been successfully registered.
 Please note that \$53,454.00 will be deducted from your GIRO account.

OK Save as PDF

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 9 January 2018 2:01 PM
To: 'Pegasus Engineering'
Cc: Vic (LKKAUTO)
Subject: Accident Involving SLU 362C & SJN 2606Y on 26/12/2017

WITHOUT PREJUDICE

Your Ref: SLU 362C
Our Ref: CC6/LPC17024701/Aes3

Dear Sir/Madam,

Accident Involving SLU 362C & SJN 2606Y on 26/12/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**GREAT AMERICAN INSURANCE COMPANY**

UEN: T15FC0029B GST REG. NO.: M90370081T
3 TEMASEK AVENUE, #16-01 CENTENNIAL TOWER
SINGAPORE 039190
TEL: +65 6804 6000
FAX: +65 6235 2616

MOTOR COVER NOTE: MTGRAB20173221

The Insured mentioned in this Covernote, having proposed for insurance in respect of the Motor Vehicle described, is hereby HELD COVERED under the terms of the Insurer's usual form of Motor Policy applicable thereto for the period mentioned unless the cover be terminated by the Insurer by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium payable for such insurance will be charged for the time the Company has been on risk.

The Insurer	: GREAT AMERICAN INSURANCE COMPANY
The Insured	: Grab Rentals Pte. Ltd.
Insured Nric/Passport No/ Roc	: 201817200G
Policy Coverage	: Comprehensive
Make And Description Of Vehicle	: Toyota Prius
Vehicle Registration No.	
Year Of Manufacture	: 2017
Engine No.	: 2ZRS111198
Chassis No.	: JTDKB3FU003576006
Engine Capacity/ Tonnage/ Seater	: 1798 cc
Hire Purchase	: Malayan Banking Berhad
Value (S\$)	: Market Value of Insured Vehicle at Time of Loss
Period Of Insurance	: From 21/11/2017 to 20/11/2018
Excess (S\$)	: All Claims Excess – S\$2,000.00 Windscreen Excess – S\$100.00
Great American Authorised Workshop	: Authorised Workshop

I/WE HEREBY CERTIFY THAT POLICY TO WHICH THIS CERTIFICATE RELATES IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) ACT (CHAPTER 189) AND PART IV OF THE ROAD TRANSPORT ACT 1987 (MALAYSIA)

Note: This Cover Note is only valid for 60 days from the date of issuance unless replaced by the Certificate of Insurance issued by the Company.

For and on behalf of Great American Insurance Company

Great American Insurance Company
Authorised Signatory

Date of Issue : 16/11/2017

Intermediary : Citrine Systems (S) Pte Ltd (Grab Leasing)

MTR/COVERNOTE/V02/16



Tel: 6858 1846 / 9628 6508
Fax: 6858 6877

Date 30.05.2018

Claims Department - Executive In Charge
Lompac Insurance Blvd

ACCIDENT INVOLVING SLU362C / SJN26064 ON 26.12.2017

Rental Tariff

a) Cost of repair (inclusive GST)

b) Vehicle Search fees / GIA fees / Police Report fees / Reporting fees

c) Loss of rental 7 days @ \$79.95

d) Loss of earnings / rental fees days @ \$

f) Administrative charges to negotiate settlement
(Waive if 100% offer made within acknowledge timeframe)

Total

\$	2,621.50
\$	-
\$	559.65
\$	-
\$	200.00
\$	3,381.15

Email: claims@pegasusengr.com.sg

AUTHORIZATION TO ACT

TO: PEGASUS ENGINEERING & TRADING PTE LTD

FROM: OWNER OF VEHICLE NUMBER SLU362C

ACCIDENT INVOLVING SJN 2606Y

ALONG/AT Stop Road at Still Road ON 26.12.2017.

We hereby authorize you to act on our behalf in pursuance of our claim for all damages during the repair arising out of the above accident.

This letter serve as the 'AUTHORITY TO ACT'.

We also hereby authorize all agreed settlement payment be made in favour to PEGASUS ENGINEERING & TRADING PTE LTD.

Name : Grab Rentals Pte Ltd

Co Reg No : 2016172006

Address : 18 Sin Ming Lane #01-08 Midview City Singapore 573960

Contact : 6655 0005

Date : 17.05.2018.

Signature



Owner



LONPAC INSURANCE BHD

CLAIM NO : 17/17/18/VP05/020301
DATE : 19 JULY 2018

DISCHARGE VOUCHER

I/We, GRAB RENTALS PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner SJN 2606Y the sum of Singapore Dollars **THREE THOUSAND ONE HUNDRED EIGHTY ONE AND CENTS FIFTEEN ONLY. (\$3,181.15)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SLU 362C on 26/12/2017 along/at SLIP ROAD OF STILL ROAD.

I /We hereby agree to indemnify and keep indemnify (**TEY MUN SEN /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s **PEGASUS ENGINEERING & TRADING PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

24/07/18

Signature of vehicle owner/Date

Grab Rentals Pte Ltd 24/07/18

Name of vehicle owner/Date

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



Grab Rentals Pte Ltd
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

Vehicle Model : TOYOTA PRIUS HYBRID 1.8 CVT
Vehicle No : SLU362C
Chassis No : JTDKB3FU003576006

GST / ROC Company No : 201101753C

Third Party Insurer : LONPAC
Insured's Veh No : SJN2606Y
Date of accident : 26.12.2017

Tax Invoice No : IV18/04-1174
Invoice Date : 21.04.2018

Pages : 1 of 1

DESCRIPTION	AMOUNT
TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR.	\$ 2,450.00
Sub Total	\$ 2,450.00
GST (7.00%)	\$ 171.50
Total	\$ 2,621.50

Cheques should be made payable to PEGASUS ENGINEERING & TRADING PTE LTD

PEGASUS ENGINEERING & TRADING PTE LTD




Authorised Signature (Company Stamp)

If you have enquiries concerning this invoice, please contact Mr. Alvin or Mr. Wee at Tel: (65) 6858 1846
Mailing Address : Pegasus Engineering@Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216
E-mail : claims@pegasusengrg.com.sg



Our Ref: GR-ACC-2017-02

01 June 2017

Pagasus Engineering & Trading Pte Ltd
No. 51 Defu Lane 10
Singapore 539216

Mailing Address
18 Sin Ming Lane,
#01-08 Midview City,
Singapore 573960
Co. No. 201617200G

To whom it may concern,

Re: Vehicle Rental Rates for Loss of Rental Claims.

With regards to the above subject matter, we are pleased to inform you our Grab Rental rate for our various vehicles which are as follows:

S/No.	Make & Model	Daily Rental Rates (S\$)
01	Toyota Prius 1,798cc, 90kw, 120bhp, Automatic	\$ 79.95
02	Mazda 3 1.5 (A) Sedan	\$ 66.95
03	Nissan Qashqai 1.2L	\$78.95
04	Honda Vezel 1.5L	\$77.95
05	Honda Vezel 1.5L Hybrid	\$84.95
06	Toyota Vios 1.5L	\$66.95

Please note that the above stated rate is our daily rental rate to our drivers. For your necessary actions on third party accident claims on loss of rental.

Yours faithfully,

Tay Chee Wee
Grab Rental Pte Ltd

Asher Sng (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 11 July 2018 9:37 AM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: ACCIDENT INVOLVING SJN2606Y & SLU362C ON 26.12.2017

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Tuesday, 10 July, 2018 3:05 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: [MANDATE REQUEST] RE: ACCIDENT INVOLVING SJN2606Y & SLU362C ON 26.12.2017

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 29/12/2017 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured changed lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PEGASUS ENGINEERING & TRADING PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$10,543.11	\$ 2,621.50
2. Loss of Rental (7days x \$79.95)	\$ 559.65	\$ 559.65 (7days x \$79.95)
Total	\$ 11,102.76	\$ 3,181.15

**4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 5 June 2018 12:24 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING SJN2606Y & SLU362C ON 26.12.2017

Our Ref : 17/17/18/VP05/020301

Your Ref : CC6/LPC17024701(Aes3)

Dear Asher,

Please see attached third party documents for your necessary action

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, April 19, 2018 12:11 PM

To: Tan, Bennie-WZ

Subject: RE: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]

Hi Bennie,

We refer to the above matter.

We have maintained rejection as per your instruction. However third party appealed to settle the matter at 50/50 in view of conflicting versions and there is no conclusive evidence to substantiate either parties' version.

The breakdown of third party claim is as follows: -

1. Cost of Repair	\$ 800.00
2. Loss of Use (3days x \$150.00)	\$ 450.00
	\$1,250.00
@50%	\$ 625.00
3. LTA/ GIA Search Fee	\$ 5.35
Total	\$ 630.35

Kindly let us have your instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Saturday, 15 July 2017 4:19 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]

Importance: High

Hi Hsiao Tong

Maintain rejection. We will review it should there be fresh evidences.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 19 July 2018 3:06 PM
To: 'Tan, Bennie-WZ'
Subject: RE: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]

Hi Bennie,

We refer to your below email.

Given that our insured strongly disputed on third party claim and no concrete evidence from third party, we proposed to maintain our stand of rejection.

Kindly let us have your comments/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ [mailto:Bennie-WZ.Tan@aig.com]
Sent: Wednesday, 25 April 2018 2:19 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your Ref: 3610168924SG *Our Ref: CC6/AIG16018623/Upb3 [ACCIDENT INVOLVING SLB 5618H(OI) & YM 5389G(TP) ON 22/09/2016]

Hi Hsiao Tong

Your recommendation to matter? Since there is no evidences from neither parties.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

78 Shenton Way #08-16 Singapore 079120

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LKK Auto Consultants Pte Ltd

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC6/LPC17024701/Aea3q2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 07-08-2018	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJN 2606Y	Veh. Inspected	SLU 362C	
Policy No.	Z17VP05014770	Coverage (\$)	0.00	
Claim No.	17/17/18/VP05/020301	Excess (\$)	0.00	
Assign From		Assign Date	28/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FU003576006	Colour	SILVER	
Odometer	7297	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	6 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/12/2017	Inspection Date	28/12/2017	
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 51 DEFU LANE 10 SINGAPORE 539216			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			4 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 362C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	N/S FRONT FENDER	DENTED	933.60	933.60
1	FRONT FENDER INNER COWLING	NOT NECESSARY	198.40	-
6	FRONT FENDER INNER COWLING CLIPS @\$5.00	NOT NECESSARY	30.00	-
1	FRONT FENDER HYBRID BADGE	NECESSARY	52.90	52.90
1	N/S FRONT DOOR SIDE MIRROR COVER	CRACKED	90.40	90.40
1	FRONT BUMPER	DEFORMED	495.50	495.50
1	N/S FRONT BUMPER SIDE RETAINER	NECESSARY	76.90	76.90
10	FRONT BUMPER CLIPS @\$4.30	NECESSARY	43.00	43.00
1	N/S FRONT BUMPER LED LIGHT	CRACKED	910.20	910.20
1	N/S HEAD-LAMP	NOT NECESSARY	3,079.00	-
1	N/S FRONT WHEEL RIM	NOT NECESSARY	1,855.10	-
1	FRONT WHEEL HUB CAP	CUT	175.80	175.80
1	N/S FRONT SHOCK ABSORBER	NOT NECESSARY	355.70	-
1	FRONT SHOCK ABSORBER TOP MOUNT	NOT NECESSARY	110.50	-
1	N/S FRONT LOWER ARM	NOT NECESSARY	497.50	-
1	N/S FRONT WHEEL KNUCKLE	NOT NECESSARY	802.70	-
1	FRONT WHEEL BEARING WITH HUB	NOT NECESSARY	610.20	-
1	FRONT BUMPER EMBLEM BADGE	NECESSARY	87.10	87.10
1	N/S FRONT DOOR -(NPA)	TO REPAIR SEE LABOUR	-	-
LESS 25% DISCOUNT			-2,601.13	-716.35
			7,803.37	2,149.05
<u>SPECIAL NETT ITEMS</u>				
1	FRONT WHEEL TYRE (SN)	NOT NECESSARY	300.00	-
			300.00	-
<u>LABOUR</u>				
TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.			120.00	80.00
TO TRANSFER OF N/S WHEEL TYRE ,RIM AND ON WHEEL BALANCING.			50.00	30.00
TO RUST-PROOFING OF THE AFFECTED AREAS.			80.00	30.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DROP N/S FRONT SUSPENSION UNDERCARRIAGE PARTS ,REMOVE AND RENEWAL OF THE NECESSARY PARTS ,TO PERFORM FINAL CHECKING AND TESTING.	NOT NECESSARY	250.00	-
	PANEL BEATING ,KNOCKING AND STRAIGHTEN THE NECESSARY PORTION ,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF N/S FRONT DOOR.		500.00	300.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION .		750.00	500.00
			1,750.00	940.00
GRAND TOTAL			9,853.37	3,089.05

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,450.00
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ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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