

INS. CASE OWNER:

Sharon

CC6 /DAI7024696 1 UP33

LKK:

IDAC:

Surveyor

MARCUS

DOI:

29/12/17

Date / Time:

29/12/17

Pre-assign / CCU / FTE



Insured Vehicle No. : SJP 78890

Claim No. : 74010/ST

Name of Insured :

Policy No. :

Insured Tel No. : HP:

Make / Model :

Excess Sec II :SS D.O.A. : 30/11/17

Place of Accident :

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : % Final ? Yes / No

GAG 67425

INSRS:
WSP: Liu's Brother
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time		STAGE	DATE / PIC
09/01/18 (AT)	GAG 67425 - X SJP 78890 - cell/ATA11002447/UP322 D.O.A. 26/01/18 NATINS01020512/1 D.O.A. 02/09/09	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	
9/1/18	Read email from Sharon: D.S. Enclosed all parties report to let you to check consistency.	Documentation Check List: Handler Typist	
8/1/18	File pass to Marcus to finalise	Notification ltr (if non-pickup)	
9/1/18	File pass to type mandate	After call ltr to OI:	
6/1/18	File sent	Authorisation To Act:	
28/1/18	File pass to mei know to close	Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Migrate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	
PRELIMINARY ADVICE	Date/Time: Sent By:		
FINALIZATION	Date/Time: Confirm with:	Confirm by:	
Repair Cost:	SS (days) Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT	Date/Time: 6/1/18 Confirm with: Susan	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. : CC.	If NO or B 28, Ass. Lin :	
Repair Cost:	SS 120.00		
Loss of Rental (LOR):	SS (days)		
Loss of Use (LOU):	SS 180.00 (560 x 3 days)		
Loss of Income (LOI):	SS (\$ x days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search	SS 2.00		
Medical:	SS -		
Disbursement:	SS - (e.g. Tow/ Independent)		
Legal Cost	SS -		
Total:	SS 1382.00 Global Sum SS:		
FINAL PAYMENT	Date/Time: 6/1/18 Confirm with: Susan	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	SS 1382.00 Name 1: Liu's Brother Auto Engineering Workshop.		
Payee 2: (Strike if N.A.)	SS Name 2:		
Payee 3: (Strike if N.A.)	SS Name 3:		

DAI /
ASSIGNMENT

ASSIGNMENT

Vehicle: IN / OUT

	
N/S	O/S
	

R:

The U/C / Chassis frame / Body Structure affected due to collision

(Per \$1323.70 / 52%)

	Weekend	\$
1		
2		
3		
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5		
6		
7		
8		
9		
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

DIRECT ASIA INSURANCE (SINGAPORE) PL

Ref : CC6/DAI17024696/Ups3

88 SOUTH BRIDGE ROAD
SINGAPORE 058716

Date : 29-12-2017



Code : DAI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJP 7889D	Veh. Inspected	GBG 6742S
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	29/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	30/11/2017	Inspection Date	29/12/2017
Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Kaki Bukit Singapore 417803

Tel: 6744-5329 Fax: 6744-5740 Email: liubrother@gmail.com

Invoice/Ref No: GBG6742S

Estimate**Customer**

Name: Direct Asia Insurance
 Address: Motor Claims Department
 20 Anson Road #08-01
 Singapore 079912

Date: 29-12-17
 Vehicle No: GBG6742S
 Model/Make: Fiat Doblo Cargo
 Maxi 1.6 MTJ AMT Glaze

Item No.	Descriptions Of Parts		Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear	Bumper <i>55/02</i>	\$ 745.00	✓
2		Bumper Clips 1 set <i>new</i>	\$ 65.80	SN ✓
2		Bumper Reinforcement <i>new</i>	\$ 475.30	X
3		Bumper Reverse Sensor <i>shut</i>	\$ 220.00	SN <i>2005.2</i>
4		Reflector <i>new</i>	\$ 117.60	X
Remove and refix rear reverse sensor			\$ 100.00	- <i>50</i>
Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc			\$ 400.00	- <i>200</i>
To putty & spray painting & including touch up paint on accident affected areas			\$ 400.00	- <i>330</i>

Total Parts & Labour of estimate for damaged vehicle

\$ 2,523.70

Total amount in Part By Part / Lump Sum Basis for repaired vehicle

5

SDLS:

Not Authorized
HL



M/s Liu's Brother Auto Engrg Wks

1/5 \$1200
2 day

7-810.80
729.72
1509.72

29/12/17
who phd. After 189-

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3585C
Vehicle Details	
Vehicle No.:	GBG6742S
Vehicle to be Exported:	No
Intended De-registration Date:	29 Dec 2017
Vehicle Make:	FIAT
Vehicle Model:	DOBLO CARGO MAXI 1.6 MTJ AMT GLAZE
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	263A50008112333
Chassis No.:	ZFA26300006G99117
Maximum Power Output:	-
Open Market Value:	\$19,976.00
Original Registration Date:	03 Oct 2017
First Registration Date:	03 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$999.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	02 Oct 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$42,004.00
COE Rebate Amount:	\$40,988.00
Total Rebate Amount:	\$40,988.00

The information contained herein is correct as at 29 Dec 2017

OK

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-195442

Date of Request: 27/12/2017

Your Ref No:

Online Purchase

LIU'S BROTHER AUTO WORKSHOP
1 Kaki Bukit Ave 6 #01-01
Auto Bay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 27/12/2017
Enquiry By Jasmine Low
TP Vehicle No. SJP7889D
Accident Date 30/11/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJP7889D	Direct Asia Insurance (Singapore) Pte Ltd	16/12/2016-15/12/2018	65322888

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	3585C

Vehicle Details

Vehicle No.:	GBG6742S
Vehicle to be Exported:	No
Intended De-registration Date:	06 Feb 2018
Vehicle Make:	FIAT
Vehicle Model:	DOBLO CARGO MAXI 1.6 MTJ AMT GLAZE
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	263A50008112333
Chassis No.:	ZFA26300006G99117
Maximum Power Output:	-
Open Market Value:	\$19,976.00
Original Registration Date:	03 Oct 2017
First Registration Date:	03 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$999.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 21 February 2018 8:44 AM
To: Sharon Tan
Cc: Admin A
Subject: RE: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit *** LKK REF - CC6/DAI17024696/Ups3
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; Insurance Search.pdf

Without Prejudice

Hi Sharon,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Liu's Brother Auto Engineering Workshop** at **\$1,382.00(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 1,200.00
2. Loss of Use(3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 1,382.00</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 9 January 2018 1:12 PM
To: Sharon Tan <sharon.tan@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'admin (admin@lbs-auto.com)' <admin@lbs-auto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit *** LKK REF - CC6/DAI17024696/Ups3

Dear Sharon,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Hsiao Tong (LKKAuto)

From: Sharon Tan <sharon.tan@directasia.com>
Sent: Thursday, 22 February 2018 9:18 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit *** LKK REF - CC6/DAI17024696/Ups3
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; Insurance Search.pdf

Hi Ms Hsiao Tong,

We refer to the above matter.

Please offer third party workshop as follows:

1. Cost of Repair	\$ 1,100.00-\$1,200.00
2. Loss of Use(3days x \$60.00)	\$ 180.00 (Agreed)
3. LTA/ GIA Search Fee	\$ 2.00 (Agreed)
TOTAL	<u>\$ 1,282.00-\$1,382.00</u>

Fiat Doblo 1.6

We await your further advice.

Regards

Sharon Tan / Personal Claims Specialist
Direct: +65 6603 3619

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 21 February, 2018 8:44 AM
To: Sharon Tan
Cc: Admin A
Subject: [EXT] RE: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit *** LKK REF - CC6/DAI17024696/Ups3

Without Prejudice

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1. Cost of Repair	\$ 1,200.00
-------------------	-------------

2. Loss of Use(3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 2.00
TOTAL	\$ 1,382.00

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 9 January 2018 1:12 PM

To: Sharon Tan <sharon.tan@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'admin (admin@lbs-auto.com)' <admin@lbs-auto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit *** LKK REF - CC6/DAI17024696/Ups3

Dear Sharon,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Hsiao Tong,

For your information and necessarily action please.

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [<mailto:sharon.tan@directasia.com>]

Sent: Tuesday, 9 January 2018 11:29 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: 'admin (admin@lbs-auto.com)' <admin@lbs-auto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit

WITHOUT PREJUDICE

Hi Ms Shirley,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter and enclose herewith a copy of our all parties accident report on the link provided below, to enable you to check on consistency.

<https://damscloud.loginto.me/owncloud/public.php?service=files&t=35f1e6cf94365188225e130c1340f182>

The password is the 5 numeric claim number and note that the link will expires 19/1/18.

Kindly engaged with workshop and keep us updated.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Tuesday, January 02, 2018 6:24 PM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXT] Direct Settlement - Accident Involving SJP7889D (OI : DAI - TBA) AND GBG6742S (TP : LKK REF - CC6/DAI17024696/Ups3) on 30/11/2017

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle GBG 6742S at M/s Liu's Brother Auto Engineering Workshop – Kaki Bukit.

Enclosed for your perusal is:

- TP's GIA report
- Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkautp.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 24 February 2018 8:38 AM
To: 'Susan Low'
Subject: Your Ref: GBG6742S171130 *Our Ref: CC6/DAI17024696/Ups3q2 [ACCIDENT INVOLVING SJP 7889D(DIRECT ASIA) & GBG 6742S ON 30/11/2017]

Your Ref: **GBG6742S171130**
Our Ref: CC6/DAI17024696/Ups3q2

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SJP 7889D(DIRECT ASIA) & GBG 6742S ON 30/11/2017

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$1,350.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Susan Low <liusbro@ymail.com>
Sent: Saturday, 24 February 2018 9:32 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: GBG6742S171130 *Our Ref: CC6/DAI17024696/Ups3q2 [ACCIDENT INVOLVING SJP 7889D(DIRECT ASIA) & GBG 6742S ON 30/11/2017]

We unable to accept the LOU @ \$50/- per day.

Please update your LOU with GIARM. \$50/- per day was for 19 century . Especially our client's vehicle year regn: 03/10/2017 (1 mth plus during and that moment of time of the accident).

We had requested \$60/- per day was a very reasonable amount.

Thank,

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
To: Susan Low <liusbro@ymail.com>
Sent: Saturday, 24 February 2018, 8:38
Subject: Your Ref: GBG6742S171130 *Our Ref: CC6/DAI17024696/Ups3q2 [ACCIDENT INVOLVING SJP 7889D(DIRECT ASIA) & GBG 6742S ON 30/11/2017]

Your Ref: **GBG6742S171130** *Without Prejudice*
Our Ref: CC6/DAI17024696/Ups3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SJP 7889D(DIRECT ASIA) & GBG 6742S ON 30/11/2017

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$1,350.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 6 April 2018 8:36 AM
To: 'Susan Low'
Subject: RE: Your Ref: GBG6742S171130 *Our Ref: CC6/DAI17024696/Ups3q2 [ACCIDENT INVOLVING SJP 7889D(DIRECT ASIA) & GBG 6742S ON 30/11/2017]
Attachments: DV_GBG 6742S.pdf

Without Prejudice

Hi Susan,

We refer to your below email.

We confirm settlement as follows: -

1. Cost of Repair	\$ 1,200.00
2. Loss of Use(3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 1,382.00</u>

Please duly sign the DV enclosed and return together with your client's authorisation to act to us(LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Susan Low [mailto:liusbro@gmail.com]
Sent: Saturday, 24 February 2018 9:32 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Your Ref: GBG6742S171130 *Our Ref: CC6/DAI17024696/Ups3q2 [ACCIDENT INVOLVING SJP 7889D(DIRECT ASIA) & GBG 6742S ON 30/11/2017]

We unable to accept the LOU @ \$50/- per day.

Please update your LOU with GIARM. \$50/- per day was for 19 century . Especially our client's vehicle year regn: 03/10/2017 (1 mth plus during and that moment of time of the accident).

Our Ref: GBG6742S171130

Date: 06/02/2018

Your Ref:

Direct Asia Insurance (Singapore) Pte Ltd
88 South Bridge Road
Singapore 058716

Attn: Motor Claims Department

Dear Sir / Madam

**TRAFFIC ACCIDENT ALONG PIE TOWARDS TUAS BEFORE JALAN BEFORE EXIT
INVOLVING GBG6742S AND SJP7889D ON 30/11/2017**

We/I, **Messers STVE Pte Ltd** (Nric / ROC No: **198703585C**), the registered owners of m/vehicle – **GBG6742S** at all material times of the above accident. Our/my vehicle was surveyed by "**Direct Asia**" authorized appraiser and we/I based our/my claims on his recommendation for **S\$2,700-00** being the repair for **02 Days** (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle **SJP7889D** when the same was involved in the aforesaid accident with our/my m/vehicle – **GBG6742S**.

We/I whereby you are the insurers of m/vehicle **SJP7889D** and the driver / owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle – **GBG6742S** has suffered loss and damage as follows:

(a) Cost of repairs	S\$	1,200-00
(b) LOU for pre-repair notice 02 days @\$60-00		120-00
(c) LOU Fee for 02 days @\$60-00		120-00
(d) GIA / LTA search fee		2-00

Total Amount

S\$ 1,442-00

We/I enclose herewith copies of the supporting documents for vehicle no. **GBG6742S** as follows:-

- (i) Motor Accident Report;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our / my claims as soon as possible.

Please remit us/me your settlement sum in favor of **M/s Liu's Brother Auto Engineering Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,



The owner of m/vehicle **GBG6742S**
Messers STVE Pte Ltd
cc. Liu's Bro Auto Engrg Ws

Authorization To Act

Attn: Motor Claims Department

Direct Asia Insurance (Singapore) Pte Ltd
88 South Bridge Road
Singapore 058716

I / We, Messers STVE Pte Ltd ("the third party claimant") of No. 18 Tuas Avenue 10 Singapore 639142 (address), owner of GBG6742S (vehicle no.) hereby authorize Liu's Brother Auto Engineering Workshop ("the workshop") to act for me / us with respect to my / our claim for repair costs and / or rental and / or loss of use ("claim") for my / our vehicle no. GBG6742S that was damaged pursuant to the accident which occurred on 30/11/2017 (date) along PIE Towards Tuas Before Jalan Eunos Exit (location) involving SJP7889D ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 21st day of May (month) 20 18 (year)

3rd Party Claimant:

Signature: 

Name: Stve Pte Ltd

Address: No. 18 Tuas Avenue 10

Singapore 639142

Nric/ROC No: 198703585C

Workshop:

Signature: 

Name: Liu's Brother Auto Engrg Workshop

Address: 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

ROB No: 53291793J

RELEASE VOUCHER
(Direct Asia Express Third Party Claim)

"We/I, LIU'S BROTHER AUTO ENGINEERING WORKSHOP ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of Direct Asia Insurance (Singapore) Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,200.00 (Repair Costs), S\$180.00 (Loss of Rental/Use), S\$2.00 (Disbursement) for vehicle no. GBG 6742S was damaged pursuant to the accident which occurred on 30/11/2017 (date) along PIE TOWARDS TUAS BEFORE JALAN EUNOS EXIT (location) involving vehicles no/s. SJP 7889D.

This is pursuant to the inspection conducted on 29/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner STVE PTE LTD ("the third party claimant") of vehicle no. GBG 6742S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify Direct Asia Insurance (Singapore) Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBG 6742S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 31st (day) of May (month) 2018 (year)



cks.

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Liu's Brother Auto Engineering Worskop
53291793J
No. 1 Kaki Bukit Avenue 6 #01-01
AutpBay @ Kaki Bukit
Singapore 417883

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue #01-01 Auto Bay @ Kaki Bukit Singapore 417903

BOB No: 52291783F Tel: 6743-0730 / 731 Fax: 6744-8740 Email: liubro@liubro.com

Invoice/Ref No: GBG6742S

Final Bill**Customer**

Name: Direct Asia Insurance
 Address: Motor Claims Department
20 Anson Road #08-01
Singapore 079912

Date: 06-02-18
 Vehicle No: GBG6742S
 Model/Make: Fiat Doblo Cargo
Maxi 1.6 MTJ AMT Glaze

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Lh Bumper	\$ 745.00	\$ -
2	Bumper Clips 1 set	\$ 65.80	\$ -
2	Bumper Reinforcement	\$ 475.30	\$ -
3	Bumper Reverse Sensor	\$ 220.00	\$ -
4	Reflector	\$ 117.60	\$ -
	Remove and refix rear reverse sensor	\$ 100.00	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 400.00	\$ -
	To putty & spray painting & including touch up paint on accident affected areas	\$ 400.00	\$ -

Total Parts & Labour of estimate for damaged vehicle

\$ 2,523.70

Total amount in Lump Sum Basis for repaired vehicle

\$ 1,200.00

SDLS: One Thousand Two Hundred Only

M/s Liu's Brother Auto Engrg Wks



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-195442
Date of Request: 27/12/2017

Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP
1 Kaki Bukit Ave 6 #01-01
Auto Bay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 27/12/2017
Enquiry By: Jasmine Low
TP Vehicle No.: SJP7889D
Accident Date: 30/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 28 May 2018 4:44 PM
To: 'Sharon Tan'
Cc: Admin A
Subject: RE: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit *** LKK REF - CC6/DAI17024696/Ups3

Without Prejudice

Hi Sharon,

We refer to the above matter.

Case has been settled at **\$1,382.00(all-in)** with Third Party repairer.

We will proceed to close file and submit all the relevant documents to your good office(via email) soonest.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [mailto:sharon.tan@directasia.com]

Sent: Thursday, 22 February 2018 9:18 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit *** LKK REF - CC6/DAI17024696/Ups3

Hi Ms Hsiao Tong,

We refer to the above matter.

Please offer third party workshop as follows:

1. Cost of Repair	\$ 1,100.00-\$1,200.00
2. Loss of Use(3days x \$60.00)	\$ 180.00 (Agreed)
3. LTA/ GIA Search Fee	\$ 2.00 (Agreed)
TOTAL	<u>\$ 1,282.00-\$1,382.00</u>

Fiat Doblo 1.6

We await your further advice.

Regards

Sharon Tan / Personal Claims Specialist
Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 21 February, 2018 8:44 AM

To: Sharon Tan

Cc: Admin A

Subject: [EXT] RE: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit *** LKK REF - CC6/DAI17024696/Ups3

Without Prejudice

Hi Sharon,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Liu's Brother Auto Engineering Workshop** at **\$1,382.00(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 1,200.00
2. Loss of Use(3days x \$60.00)	\$ 180.00
3. LTA/ GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 1,382.00</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 9 January 2018 1:12 PM

To: Sharon Tan <sharon.tan@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'admin (admin@lbs-auto.com)' <admin@lbs-auto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit *** LKK REF - CC6/DAI17024696/Ups3

Dear Sharon,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Hsiao Tong,

For your information and necessarily action please.

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [<mailto:sharon.tan@directasia.com>]

Sent: Tuesday, 9 January 2018 11:29 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: 'admin (admin@lbs-auto.com)' <admin@lbs-auto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit

WITHOUT PREJUDICE

Hi Ms Shirley,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter and enclose herewith a copy of our all parties accident report on the link provided below, to enable you to check on consistency.

<https://damscloud.loginto.me/owncloud/public.php?service=files&t=35f1e6cf94365188225e130c1340f182>

The password is the 5 numeric claim number and note that the link will expires 19/1/18.

Kindly engaged with workshop and keep us updated.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Tuesday, January 02, 2018 6:24 PM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXT] Direct Settlement - Accident Involving SJP7889D (OI : DAI - TBA) AND GBG6742S (TP : LKK REF - CC6/DAI17024696/Ups3) on 30/11/2017

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle GBG 6742S at M/s Liu's Brother Auto Engineering Workshop – Kaki Bukit.

Enclosed for your perusal is:

- . TP's GIA report
- . Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC6/DAI17024696/Upa3q2		
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 01-06-2018		
		Code : DAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJP 7889D	Veh. Inspected	GBG 6742S	
Policy No.	MT/00350867	Coverage (\$)	0.00	
Claim No.	74010/ST	Excess (\$)	0.00	
Assign From		Assign Date	29/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	FIAT DOBLO (A)	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	ZFA26300006G99117	Colour	WHITE	
Odometer	3354	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/60 R15	CONTINENTAL	7 mm	
L/H Front Tyre	195/60 R15	CONTINENTAL	7 mm	
R/H Rear Tyre	195/60 R15	CONTINENTAL	7 mm	
L/H Rear Tyre	195/60 R15	CONTINENTAL	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	30/11/2017	Inspection Date	29/12/2017	
Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBG 6742S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	DENTED / DEFORMED	745.00	745.00
1	SET REAR BUMPER CLIPS	NECESSARY	65.80	65.80
1	REAR BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	475.30	-
1	REAR REFLECTOR	NOT NECESSARY	117.60	-
	LESS 10% DISCOUNT		-	-81.08
			1,403.70	729.72
	<u>SPECIAL NETT ITEMS</u>			
1	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	220.00	200.00
			220.00	200.00
	<u>LABOUR</u>			
	REMOVE AND REFIX REAR REVERSE SENSOR .		100.00	50.00
	LABOR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN & REPLACING PARTS ETCS .INCLUSIVE OF THE REPAIR OF REAR BUMPER REINFORCEMENT .		400.00	200.00
	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED AREAS .		400.00	330.00
			900.00	580.00
	GRAND TOTAL		2,523.70	1,509.72
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,200.00

Report Ref No. CC6/DAI17024696/Upa3q2

CHUA KANG SENG

Licensed Appraiser

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