

Hsiao Tong (LKKAUTO)

From: Sharon Tan <sharon.tan@directasia.com>
Sent: Thursday, 22 February 2018 9:18 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit *** LKK REF - CC6/DAI17024696/Ups3
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; Insurance Search.pdf

Hi Ms Hsiao Tong,

We refer to the above matter.

Please offer third party workshop as follows:

| | |
|---------------------------------|--------------------------------------|
| 1. Cost of Repair | \$ 1,100.00-\$1,200.00 |
| 2. Loss of Use(3days x \$60.00) | \$ 180.00 (Agreed) |
| 3. LTA/ GIA Search Fee | \$ 2.00 (Agreed) |
| TOTAL | <u>\$ 1,282.00-\$1,382.00</u> |

Fiat Doblo 1.6

We await your further advice.

Regards

Sharon Tan / Personal Claims Specialist
Direct: +65 6603 3619

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 21 February, 2018 8:44 AM

To: Sharon Tan

Cc: Admin A

Subject: [EXT] RE: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit *** LKK REF - CC6/DAI17024696/Ups3

Without Prejudice

Hi Sharon,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Liu's Brother Auto Engineering Workshop** at **\$1,382.00(all-in)**. The breakdown is as follows: -

| | |
|-------------------|-------------|
| 1. Cost of Repair | \$ 1,200.00 |
|-------------------|-------------|

| | |
|---------------------------------|---------------------------|
| 2. Loss of Use(3days x \$60.00) | \$ 180.00 |
| 3. LTA/ GIA Search Fee | \$ 2.00 |
| TOTAL | <u>\$ 1,382.00</u> |

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 9 January 2018 1:12 PM

To: Sharon Tan <sharon.tan@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'admin (admin@lbs-auto.com)' <admin@lbs-auto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit *** LKK REF - CC6/DAI17024696/Ups3

Dear Sharon,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Hsiao Tong,

For your information and necessarily action please.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon Tan [<mailto:sharon.tan@directasia.com>]

Sent: Tuesday, 9 January 2018 11:29 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: 'admin (admin@lbs-auto.com)' <admin@lbs-auto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Claim: 74010/ST | TPD GBG6742S | LKK Ref: CC6/DAI17024696/Ups3 | Accdt invlvg SCL7752T (AXA) > SJP7889D (DA) > GBG6742S (First Capital) on 30/11/2017 along PIE Eunox Exit

WITHOUT PREJUDICE

Hi Ms Shirley,

We refer to the above matter.

We are agreeable to a DIRECT SETTLEMENT in this matter and enclose herewith a copy of our all parties accident report on the link provided below, to enable you to check on consistency.

<https://damscloud.loginto.me/owncloud/public.php?service=files&t=35f1e6cf94365188225e130c1340f182>

The password is the 5 numeric claim number and note that the link will expires 19/1/18.

Kindly engaged with workshop and keep us updated.

Regards

Sharon Tan / Personal Claims Specialist

Direct: +65 6603 3619

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Customer Service: +65 6665 5555

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www.directasia.com



From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Tuesday, January 02, 2018 6:24 PM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Cc: Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXT] Direct Settlement - Accident Involving SJP7889D (OI : DAI - TBA) AND GBG6742S (TP : LKK REF - CC6/DAI17024696/Ups3) on 30/11/2017

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle GBG 6742S at M/s Liu's Brother Auto Engineering Workshop – Kaki Bukit.

Enclosed for your perusal is:

- . TP's GIA report
- . Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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