

ASS. REC. BY:

REF:

CS/FCL17024693 / Uvbn2

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

Sthara

of

FCL

Date/Time:

3/1/2018

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

YN3528E

Insured:

SHB3501X

at Workshop m/s

Liu's Brother

Tel:

67411730

of

1 Kaki Bukit Ave 6 #01-01

Policy No:

D-15072702MFSH

Claim No:

D17011065MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A.

28/11/2017

(Client's Record)

CA / REV / REP. / REV 24 HRS RP

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time

Action/Instruction

(

) Estimate

4/1/18

Email preli revised to FCL

Survey Department Check List (Case Handler)

Reference No.: CS/ FRI 17024693/ Uvb
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form		Y-Date	N-Date	Y-Date	N-Date
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
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Check By: VERON 4/11/8
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI17024693/Uvb

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 29-12-2017



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHB 3501X	Veh. Inspected	YN 3528E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	29/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	28/11/2017	Inspection Date	29/12/2017
Survey held at	LIU'S BROTHER AUTO WORK SHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTO BAY @ KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000108C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date	29-11-2017	Our Ref No. D17011065MFSH
Accident Date	28-11-2017	Claim Type. Third Party
Insured Vehicle	SHB3501X	Third Party Vehicle. YN3528E
Survey Location	1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT	
Contact Person.	JASMINE LOW	
Contact No.	67411730/ 0	Fax No. 67445746
Survey Type	WITHOUT PREJUDICE: LIABILITY UNCLEAR: <i>MGTUUS</i>	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	LIU'S BROTHER AUTO ENGINEERING WORKSHOP	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	SITHARA	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/231236)



PRI Documents



Close



PRI Header Details

Claim No	D17011065MFSH	Policy No	D-15072702MFSH	Claimant S.No & Name	1 & LIU ENGIN
Workshop Name	LIU'S BROTHER AUTO ENGINEERING WORKSHOP (Contact Person : JASMINE LOW)	Survey Location & Contact Details	1 KAKI BUKIT AVENUE 6 #01-01AUTOBAY @ K Mobile: 0 , Phone: 67411730 , Fax: 6744574 EmailId: LIUSBROJASMINE@YAHOO.COM		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: LIABILITY UNCLEAR:		
Insured Name	CITYCAB PTE LTD	Insured Vehicle No	SHB3501X	TP Vehicle No	YN3528
PRI Recieved Date	29-12-2017 05:20:07 PM	Surveyor Appointed Date	03-01-2018 10:03:51 AM	Surveyor Accept Date	03-01-

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	03-01-2018	Upload Survey Report *:	
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Vehicle Particulars

Make	Please Select Make	Model	Please Select Model	Year	Select
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

Upload Multiple Documents

File Name

Action

Surveyor Job Remarks

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 4 January, 2018 11:17 AM
To: 'Claim Workflow System'
Cc: SITHARA@FIRST-INSURANCE.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D17011065MFSH/1, YN 3528E
Attachments: YN 3528E PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle YN 3528E
Date of survey: 3/1/2018
Number of days:4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 3 January, 2018 11:26 AM
To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: SITHARA@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D17011065MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

"WISHES YOU A HAPPY NEW YEAR 2018"

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@first-insurance.com.sg>]
Sent: Wednesday, 3 January, 2018 10:03 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; SITHARA@FIRST-INSURANCE.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D17011065MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D17011065MFSH
Our ref: CS/FCI17024693/Uvb

DATE: 4/1/2018

The Motor Claims Department
M/s FIRST CAPITAL INSURANCE LTD

WITHOUT PREJUDICE

Dear Sir/Madam

INITIAL INSPECTION REPORT OF VEHICLE NO. YN 3528E

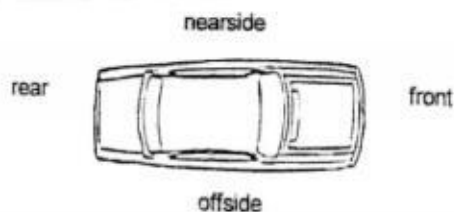
We thank for your instruction on 3/1/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on vehicle on 3/1/2018 at the premises of M/s LIU'S BROTHER AUTO WORKSHOP and have the following to report:-

Workshop Estimate Amount	: S\$3,700.00
Revised Estimate Amount	: S\$1,800.00 (LUMP SUM)
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the
o/s body



Comments/Present Status:
Damages Consistent

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3585C
Vehicle Details	
Vehicle No.:	YN3528E
Vehicle to be Exported:	No
Intended De-registration Date:	29 Dec 2017
Vehicle Make:	HINO
Vehicle Model:	XZU700R 4.0L MANUAL TURBO ABS 5T
Primary Colour:	White
Manufacturing Year:	2012
Engine No.:	N04CUV14015
Chassis No.:	JHHTCP3H70K001548
Maximum Power Output:	-
Open Market Value:	\$32,281.00
Original Registration Date:	20 Feb 2013
First Registration Date:	20 Feb 2013
Transfer Count:	0
Actual ARF Paid:	\$1,615.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	19 Feb 2023
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$60,000.00
COE Rebate Amount:	\$30,871.00
Total Rebate Amount:	\$30,871.00

The information contained herein is correct as at 29 Dec 2017

OK



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Dec 2017 / 17:50:13

Receipt Date/Time : 27 Dec 2017 / 17:50:13

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171227-002119

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHB3501X As at 28 Nov 2017/12:35:00 Insurance Co: FIRST CAPITAL INS LTD			
1	Insurance Enquiry - SHB3501X Enquiry Fee 20171227174908278434	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx4466			
	Credit Card: Visa/MasterCard			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaka Bukit Avenue #01-01 Auto Bay @ Kaka Bukit Singapore 417887

ROB No: 55291793 Tel: 6741-1730 / 731 Fax: 6744-5746 Email: luobro@jntel.com

Invoice/Ref No: YN3528E171128

Estimate**Customer**

Name: First Capital Insurance Limited

Address: Motor Claims Department

36 Robinson Road #16-01

City House

Singapore 068877

Date: 29-12-17

Vehicle No: YN3528E

Model/Make: Hino XZU700R 4.0L

Manual Turbo ABS 5T

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Rh Wheel Fender <i>Bent/warped</i>	\$ 480.00	SN ✓
2	Freezer Box Side Lower Panel <i>n</i>	\$ 600.00	SN X
3	Tail Lamp <i>11</i>	\$ 270.00	X
4	"Corporate" Advertisement Sticker <i>nu</i>	\$ 800.00	SN <i>6505.1</i>
	To check all wiring & electrical component for proper function <i>11</i>	\$ 50.00	X
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 900.00	<i>600</i>
	To putty & spray painting & including touch up paint on accident affected areas	\$ 600.00	<i>520</i>

Total Parts & Labour of estimate for damaged vehicle

\$ 3,700.00

Total amount in Part By Part / Lump Sum Basis for repaired vehicle

\$ -

SDLS: _____

not without
1/5 # 1800
4 day



M/s Liu's Brother Auto Engrg Wks

2250

take photo after repair

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI17024693/Uvbn2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 09-01-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHB 3501X	Veh. Inspected	YN 3528E	
Policy No.	D-15072702MFSH	Coverage (\$)	0.00	
Claim No.	D17011065MFSH	Excess (\$)	0.00	
Assign From	SITHARA	Assign Date	03/01/2018	
2. Vehicle Particulars & Condition				
Make & Model	HINO (M)	c.c	4009	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	JHHTCP3H70K001548	Colour	WHITE	
Odometer	178686	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	7.00 R16	TRIANGLE	6 mm	
L/H Front Tyre	7.00 R16	TRIANGLE	6 mm	
R/H Rear Tyre	7.00 R16 (D)	TRIANGLE	6/6 mm	
L/H Rear Tyre	7.00 R16 (D)	TRIANGLE	6/6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	28/11/2017	Inspection Date	03/01/2018	
Survey held at	LIU'S BROTHER AUTO WORK SHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTO BAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YN 3528E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR RH WHEEL FENDER (SN)	BENT / WARPED	480.00	480.00
1	REAR RH FREEZER BOX SIDE LOWER PANEL (SN)	TO REPAIR SEE LABOUR	600.00	-
1	REAR RH TAIL LAMP (SN)	NOT NECESSARY	270.00	-
1	REAR RH "CORPORATE" ADVERTISEMENT STICKER (SN)	NECESSARY	800.00	650.00
			2,150.00	1,130.00
	LABOUR			
	TO CHECK ALL WIRING & ELECTRICAL COMPONENT FOR PROPER FUNCTION.	NOT NECESSARY	50.00	-
	LABOUR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN & REPLACING PARTS ETC.S.INCLUSIVE OF THE REPAIR OF REAR RH FREEZER BOX SIDE LOWER PANEL.		900.00	600.00
	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED AREA.		600.00	520.00
			1,550.00	1,120.00
	GRAND TOTAL		3,700.00	2,250.00
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,800.00

Report Ref No. CS/FCI17024693/Uvbn2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.