

15/5/2010

INS. CASE OWNER:

Charan

CC 6/DAI1702

4691, APL392

LKK:

IDAC:

Surveyor:

Adrian

DOI:

27/1/18

Date / Time:

27/1/18

Registered in Merimen:

Pre-assign / CCU / FTE

SKM LA166



Insured Vehicle No.:

Claim No.:

24376

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

27/1/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI/GIA REPORT: YES / NO ; TP/GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SUA 17106



INSRS:

WSP:

Tel:

Liability:

RMKS:

SM



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

16/1/18
14/1

SUA 17106 - 2

SKM LA166 - 4

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

17/3/18

Charan: Liability unclear. BOLA 96) 50/50.

RECEIVED 2 MAR 2018

3/7/18

File pass to SKM Per to close (up).

RECEIVED 05 JUL 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

(\$

x

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settlement

2) Report Format:

3) Survey fee:

B 2000

(up)

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLA1710E Yr Regn: 2016 JanType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Subaru Forester cc 1998Colour: Silver A/C: Insured / Std / NI / NASp. Reading: 34016 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JFISJ6K8SF6062369Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 245/50 R18R: 245/50 R18BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 06 mm R/Bal: 06 mmL/Bal: 06 mm L/Bal: 06 mmD.O.A. _____ D.O.I. 28/12/17Survey held at: SMDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Direct Asia

US \$ 23w (Reel @ 3233.40 / 58%).

Date/Time: File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time: File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp. (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Insp. (\$ _____)☐ : Weekend (\$ _____)

) : Photos

) : Others

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

TOTAL: _____

4316




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL			Ref : CC6/DAI17024691/Apb3	
88 SOUTH BRIDGE ROAD SINGAPORE 058716			Date : 29-12-2017	
			Code : DAI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKM 1916C	Veh. Inspected	SLA 1710E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	23/12/2017	Inspection Date	28/12/2017	
Survey held at	SM AUTOMOTIVE BLK C, 1 KAKI BUKIT AVENUE 6 #01-43 SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

TAN BOON TECK

28/12/2017

Blk C, 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TP Direct Asia
Xiao Tong

Accident date: 23/12/2017

Estimated repair cost for vehicle no: SLA1710E SUBARU FORESTER 2.0 A '16

S/n	Qty	Items	U/price	Amount
1	1	Rear Bumper <i>Rep</i>		\$640.30 ✓
2	10	Rear Bumper Clip <i>one</i>	\$6.50	\$65.00 ✓
3	1	Rear R/H Bumper Side Retainer <i>one</i>		\$26.30 ✓
4	1	Rear R/H Rim <i>at</i>		\$750.30 ✓
5	1	Rear R/H Tyre <i>at</i>		\$350.00 2w/s ✓
6	1	Rear R/H Lower Arm <i>Best</i>		\$230.30 ✓
7	1	Rear R/H Upper Arm <i>Best</i>		\$480.00 ✓
8	1	Rear R/H Knuckle Arm <i>Best</i>		\$270.00 ✓
9	1	Rear R/H Knuckle Arm Bearing <i>one</i>		\$240.60 ✓
10	1	Rear R/H Trailing Arm <i>Best</i>		\$200.30 ✓
11	1	Rear R/H Shock Absorber <i>Best</i>		\$340.30 ✓

Subtotal :- \$3,593.40

2511.8 SN 200

2009.44

Labour charges

To remove & refit reverse sensor	\$100.00	*
To remove & refit rear R/H undercarriage	\$380.00	220
To check wheel alignment	\$150.00	80
Tuff kote	\$150.00	+
To check wiring	\$60.00	*
Panel beating	\$600.00	200
Spray painting	\$500.00	200

Subtotal :- \$1,940.00

Total:- \$5,533.40

total 2809.44
+ 15 2.3K ✓
030 days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	9361C

Vehicle Details

Vehicle No.:	SLA1710E
Vehicle to be Exported:	No
Intended De-registration Date:	26 Dec 2017
Vehicle Make:	SUBARU
Vehicle Model:	FORESTER 2.0XT CVT AWD SR
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	FA20100426N
Chassis No.:	JF15JGK85FG062369
Maximum Power Output:	177.0 kW (237 bhp)
Open Market Value:	\$17,994.00
Original Registration Date:	22 Jan 2016
First Registration Date:	22 Jan 2016
Transfer Count:	1
Actual ARF Paid:	\$17,994.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Jan 2026
PARF Rebate Amount:	\$13,495.00

Intended COE Rebate Details



COE Expiry Date:	21 Jan 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$60,001.00
COE Rebate Amount:	\$48,420.00
Total Rebate Amount:	\$61,915.00

The information contained herein is correct as at 26 Dec 2017

OK

From: Charandeep Singh <charandeep.singh@directasia.com>
Sent: Wednesday, 14 March 2018 6:59 PM
To: Shu Pei (LKKAuto)
Subject: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK
REF -CC6/DAI17024691/Apb3) on 23.12.2017
Attachments: GIA report SKM1916C.PDF

Liability unclear. Bola 9(e) applicable 50/50 for both parties.

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



Subject: [EXT] RE: Direct Settlement - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/App3) on 23.12.2017

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 20 February 2018 7:18 PM

To: motorclaims@directasia.com; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 29 December 2017 3:05 PM

To: motorclaims@directasia.com; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SLA 1710E at M/s SM Automotive and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei] Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 24 March 2018 8:11 AM
To: Charandeep Singh (charandeep.singh@directasia.com)
Cc: Admin A
Subject: RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF -CC6/DAI17024691/Apb3) on 23.12.2017
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; LOA.pdf

Without Prejudice

Hi Charan,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **SM Automotive** at **\$1,350.00(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 2,300.00
2. Loss of Use(4days x \$100.00)	<u>\$ 400.00</u>
	\$ 2,700.00
@50%	\$ 1,350.00
TOTAL	<u>\$ 1,350.00</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]
Sent: Wednesday, 14 March 2018 6:59 PM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Subject: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Dear Shu Pei,

Liability unclear, Bola 9(e) applicable 50/50 for both parties.

Regards

Hsiao Tong (LKKAuto)

From: Charandeep Singh <charandeep.singh@directasia.com>
Sent: Monday, 26 March 2018 11:08 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF -CC6/DAI17024691/Apb3) on 23.12.2017

Dear Hsiao Tong,

I refer to your proposal of settlement, please proceed to offer S\$1.350.00.

Regards

Charan Singh / Claims Specialist
Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



CONFIDENTIALITY NOTICE

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 24 March, 2018 8:11 AM
To: Charandeep Singh
Cc: Admin A
Subject: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Without Prejudice

Hi Charan,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **SM Automotive** at **S\$1,350.00(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 2,300.00
2. Loss of Use(4days x \$100.00)	\$ 400.00
	\$ 2,700.00
@50%	\$ 1,350.00
TOTAL	<u>\$ 1,350.00</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

Sent: Wednesday, 14 March 2018 6:59 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Dear Shu Pei,

Liability unclear, Bola 9(e) applicable 50/50 for both parties.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, March 12, 2018 11:51 AM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXT] RE: Direct Settlement - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

WITHOUT PREJUDICE

REMINDER

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 20 February 2018 7:18 PM

To: motorclaims@directasia.com; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 29 December 2017 3:05 PM

To: motorclaims@directasia.com; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SLA 1710E at M/s SM Automotive and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:
TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you,

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-3055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 26 March 2018 5:34 PM
To: 'sm automotive'
Cc: Chloe; Admin A
Subject: RE: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3
Attachments: STATEMENT OF SKM 1916C.pdf

Without Prejudice

Hi,

We refer to the above matter.

Attached here with a copy of our insured accident report for your easy reference. We are of the opinion that Bola 9(e) is applicable for this matter. Both parties should exercise caution.

We have our principal instruction to offer as follows: -

1. Cost of Repair	\$ 2,300.00
2. Loss of Use(4days x \$100.00)	<u>\$ 400.00</u>
	\$ 2,700.00
@50%	\$ 1,350.00
TOTAL	<u>\$ 1,350.00</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive [mailto:sm_automotive@hotmail.com]
Sent: Friday, 23 March 2018 10:09 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Hsiao Tong (LKKAuto)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Wednesday, 28 March 2018 5:59 PM
To: Hsiao Tong (LKKAuto)
Cc: Chloe; Admin A
Subject: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3
Attachments: 20171223_213147_E_B.avi

Without Prejudice

Hi Hsiao Tong

Our client unable to accept your offer as 50% and appeal as 100%.

Enclosed video footage clearly showed that your insured had encroached into our client lane and caused accident happened.

Moreover, your insured did mentioned at GIA that his traveling from lane 1 and turned into lane 2, by right from lane 1 should turned into right most lane.

We hope that your good office can re-study/ re-asses this case.

Hope to receive your revise offer soon, thanks.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, March 26, 2018 5:34:24 PM
To: sm automotive
Cc: Chloe; Admin A
Subject: RE: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi,

We refer to the above matter.

Attached here with a copy of our insured accident report for your easy reference. We are of the opinion that Bola 9(e) is applicable for this matter. Both parties should exercise caution.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 4 April 2018 1:51 PM
To: 'Charandeep Singh'
Cc: Admin A
Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF -CC6/DAI17024691/Apb3) on 23.12.2017
Attachments: SLA 1710E vs SKM 1916C - TP VIDEO.mp4

Hi Charan,

We refer to the above matter.

Third party rejected our 50% offer and proposed for 100%.

Attached is a copy of video footage(rear) from third party for your easy reference.

Kindly let us have your instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [mailto:charandeep.singh@directasia.com]
Sent: Monday, 26 March 2018 11:08 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Dear Hsiao Tong,

I refer to your proposal of settlement, please proceed to offer S\$1.350.00.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6685 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



Hsiao Tong (LKKAuto)

From: Charandeep Singh <charandeep.singh@directasia.com>
Sent: Friday, 6 April 2018 4:45 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF -CC6/DAI17024691/Apb3) on 23.12.2017

Dear Hsiao Tong,

Third party has no basis to reject liability at 50/50.

Please inform third party that there was no lane making when making a turn as shown in the video, therefore

Bola9(e) is applicable.

Please maintain offer.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(056716)

www.directasia.com



+65 6603 3617

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 4 April, 2018 1:51 PM

To: Charandeep Singh

Cc: Admin A

Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF -CC6/DAI17024691/Apb3) on 23.12.2017

Hi Charan,

We refer to the above matter.

Third party rejected our 50% offer and proposed for 100%.

Attached is a copy of video footage(rear) from third party for your easy reference.

Kindly let us have your instruction please.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 13 April 2018 8:06 AM
To: sm automotive
Cc: Chloe; Admin A
Subject: RE: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi,

We refer to the above matter.

Our principal had reviewed the matter and we regret to inform you that we have our principal instruction to maintain offer at \$1,350.00(all-in). There was no lane making when the vehicle was making a turn as shown in the video.

Kindly re-consider our offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 4 April 2018 1:52 PM
To: 'sm automotive' <sm_automotive@hotmail.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi,

Thank you for your video.

We have forwarded to our principal for further review.

We will get back to you once we receive instruction.

Hsiao Tong (LKKAuto)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Monday, 23 April 2018 11:59 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Re: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Dear Hsiao Tong,

We had spoken to our customer regarding your offer of 50%.
However, our customer is unable to accept your offer as he is not at fault.
Customer had informed us that he will be proceeding with Fidrec for settlement.
We have no choice but to follow customer's decision.

Thank you for your understanding.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, April 13, 2018 8:06:08 AM
To: sm automotive
Cc: Chloe; Admin A
Subject: RE: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi,

We refer to the above matter.

Our principal had reviewed the matter and we regret to inform you that we have our principal instruction to maintain offer at \$1,350.00(all-in). There was no lane making when the vehicle was making a turn as shown in the video.

Kindly re-consider our offer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 4 April 2018 1:52 PM

To: 'sm automotive' <sm_automotive@hotmail.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi,

Thank you for your video.

We have forwarded to our principal for further review.

We will get back to you once we receive instruction.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive [mailto:sm_automotive@hotmail.com]

Sent: Tuesday, 3 April 2018 11:59 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi Hsiao Tong

Refer our email dd28.03.18, please advice and revert,thanks.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Wednesday, March 28, 2018 5:59:16 PM

To: Hsiao Tong (LKKAUTO)

Cc: Chloe; Admin A

Subject: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi Hsiao Tong

Our client unable to accept your offer as 50% and appeal as 100%.

Enclosed video footage clearly showed that your insured had encroached into our client lane and caused accident happened.

Moreover, your insured did mentioned at GIA that his traveling from lane 1 and turned into lane 2, by right from lane 1 should turned into right most lane.

We hope that your good office can re-study/ re-asses this case.

Hope to receive your revise offer soon,thanks.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, March 26, 2018 5:34:24 PM

To: sm automotive

Cc: Chloe; Admin A

Subject: RE: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi,

We refer to the above matter.

Attached here with a copy of our insured accident report for your easy reference. We are of the opinion that Bola 9(e) is applicable for this matter. Both parties should exercise caution.

We have our principal instruction to offer as follows: -

1. Cost of Repair	\$ 2,300.00
2. Loss of Use(4days x \$100.00)	\$ 400.00
	\$ 2,700.00
@50%	\$ 1,350.00
TOTAL	\$ 1,350.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive [mailto:sm_automotive@hotmail.com]

Sent: Friday, 23 March 2018 10:09 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi Hsiao Tong

Contents noted with thanks.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, March 23, 2018 10:04:12 AM
To: sm automotive
Cc: Chloe; Admin A
Subject: RE: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi,

We are seeking instruction from our principal and will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive [mailto:sm_automotive@hotmail.com]
Sent: Friday, 23 March 2018 9:55 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi Hsiao Tong

Refer our email dd 16.03 for ask offer but till date has no heard from you.

Please advice and revert,thanks.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Friday, March 16, 2018 2:43:52 PM
To: Hsiao Tong (LKKAUTO)
Cc: Chloe; Admin A
Subject: Re: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi Hsiao Tong

Please advice your offer and revert for close case,thanks.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Saturday, March 10, 2018 9:53:56 AM
To: Hsiao Tong (LKKAUTO)
Cc: Chloe; Admin A
Subject: Re: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi Hsiao Tong

Contents noted with thanks.

Hope to receive your offer soon for close case,thanks.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, March 10, 2018 8:52:44 AM
To: sm automotive

Cc: Chloe; Admin A

Subject: RE: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi,

We refer to your below email.

We are pending for instruction from our principal.

We will follow up and get back to you.

By copy to Shu Pei,

Kindly assist to check. CC6/DAI17024691/Apb3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive [mailto:sm_automotive@hotmail.com]

Sent: Friday, 9 March 2018 11:58 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM

Without Prejudice

Hi Hsiao Tong

Please advice your offer and revert, thanks.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Friday, March 2, 2018 1:40:04 PM

To: Admin A

Subject: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM

Dear Motor Claims Department,

Enclosed LOD and supporting documents for your reference.
Please kindly advise officer in charge and hope to receive offer soon.
Thank you.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

Hsiao Tong (LKKAuto)

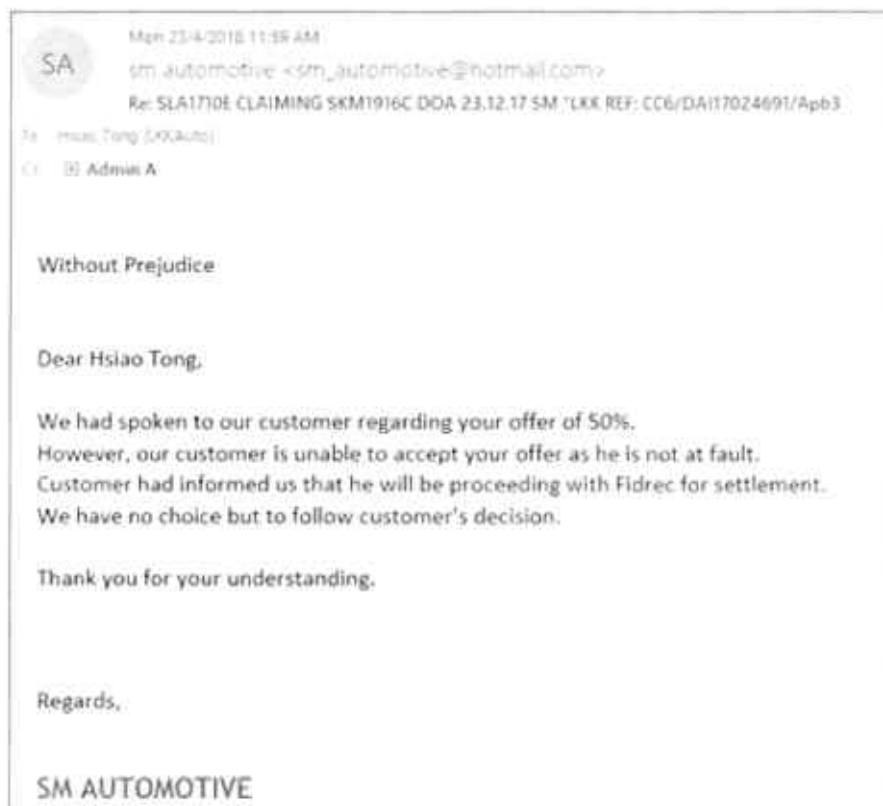
From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 24 April 2018 8:56 AM
To: 'Charandeep Singh'
Cc: Admin A
Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF -CC6/DAI17024691/Apb3) on 23.12.2017

Hi Charan,

We refer to your below email.

We have maintained our offer at 50% as per instruction. However third party repairer rejected our offer as their client insisted that he is not at fault. Third party claimant will proceed with FIDREC for resolution. Kindly refer to the screenshot below for your perusal.

Kindly let us have your instruction.



Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 18 May 2018 12:22 PM
To: 'sm automotive'
Cc: Admin A
Subject: RE: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Hi,

We refer to the above matter.

As per our principal instruction, we would like to request a copy of front camera video footage for our review.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive [mailto:sm_automotive@hotmail.com]
Sent: Monday, 23 April 2018 11:59 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SLA1710E CLAIMING SKM1916C DOA 23.12.17 SM *LKK REF: CC6/DAI17024691/Apb3

Without Prejudice

Dear Hsiao Tong,

Hsiao Tong (LKKAuto)

From: Charandeep Singh <charandeep.singh@directasia.com>
Sent: Monday, 7 May 2018 3:51 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF -CC6/DAI17024691/Apb3) on 23.12.2017

Dear Hsiao Tong,

Based on the video footage, it cannot be seen clearly on who is the party at fault and it appears as both parties are equally liable.

Could you request the third party to provide us the front video footage as well.

Regards

Charan Singh / Claims Specialist
Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, 7 May, 2018 3:44 PM
To: Charandeep Singh
Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF -CC6/DAI17024691/Apb3) on 23.12.2017

Hi Charan,

Attached video from third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

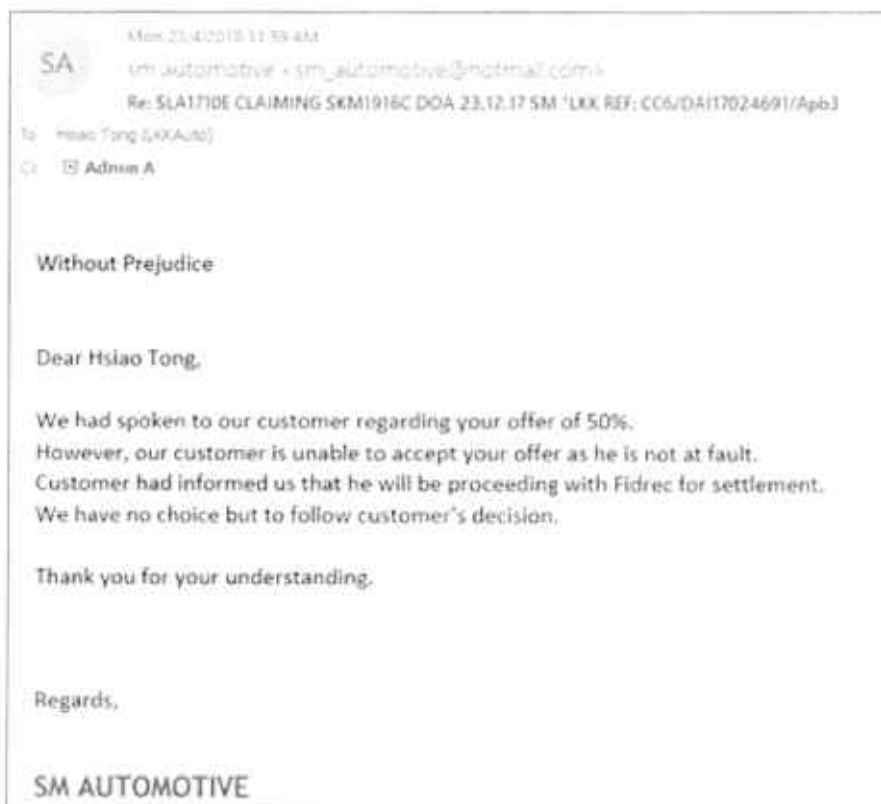
From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 24 April 2018 8:56 AM
To: 'Charandeep Singh' <charandeep.singh@directasia.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Hi Charan,

We refer to your below email.

We have maintained our offer at 50% as per instruction. However third party repairer rejected our offer as their client insisted that he is not at fault. Third party claimant will proceed with FIDREC for resolution. Kindly refer to the screenshot below for your perusal.

Kindly let us have your instruction.



Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

Sent: Friday, 6 April 2018 4:45 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Abp3) on 23.12.2017

Dear Hsiao Tong,

Third party has no basis to reject liability at 50/50.

Please inform third party that there was no lane making when making a turn as shown in the video, therefore Bola9(e)is applicable.

Please maintain offer.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



CONFIDENTIALITY NOTICE

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From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 4 April, 2018 1:51 PM

To: Charandeep Singh

Cc: Admin A

Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Abp3) on 23.12.2017

Hi Charan,

We refer to the above matter.

Third party rejected our 50% offer and proposed for 100%.

Attached is a copy of video footage(rear) from third party for your easy reference.

Kindly let us have your instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

Sent: Monday, 26 March 2018 11:08 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Dear Hsiao Tong,

I refer to your proposal of settlement, please proceed to offer S\$1.350.00.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 24 March, 2018 8:11 AM

To: Charandeep Singh

Cc: Admin A

Subject: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Without Prejudice

Hi Charan,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **SM Automotive** at **S\$1,350.00(all-in)**. The breakdown is as follows:-

1. Cost of Repair	\$ 2,300.00
2. Loss of Use(4days x \$100.00)	\$ 400.00
	\$ 2,700.00
@50%	\$ 1,350.00
TOTAL	\$ 1,350.00

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

Sent: Wednesday, 14 March 2018 6:59 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Dear Shu Pei,

Liability unclear, Bola 9(e) applicable 50/50 for both parties.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, March 12, 2018 11:51 AM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXT] RE: Direct Settlement - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

WITHOUT PREJUDICE REMINDER

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 20 February 2018 7:18 PM

To: motorclaims@directasia.com; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 29 December 2017 3:05 PM

To: motorclaims@directasia.com; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SLA 1710E at M/s SM Automotive and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeir@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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SM AUTOMOTIVE

Our Ref : SLA1710E
Your Ref : SKM1916C
Date : 02nd March 2018

Block 1 Kaki Bukit Avenue 6
#01-43
Singapore 417883
Tel: (65) 6747 9241
Fax: (65) 67417276

DirectAsia.com Singapore
88 South Bridge Road
Singapore 058716

Dear Sirs,

RE : Accident Involving SLA1710E & SKM1916C ON 23.12.2017 Along Exit 10 After Tpe(Sengkang East Rd) At 21:30HRS

We are instructed by **TAN BOON TECK** to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SLA1710E** was damaged by vehicle **SKM1916C** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows :-

1) Repair Costs	\$ 2,300.00
2) Loss of Use for 4 days (3 + 1 weekend)	\$ 400.00
	<u>\$ 2,700.00</u>

A copy each of the following supporting documents is enclosed :-

- 1) Accident report of our client
- 2) Final repair bill
- 3) LTA Receipt **SKM1916C**

Please let us have your cheque for the sum of **\$2,700.00** made payable to us, **SM AUTOMOTIVE** in the next 14 days

Yours faithfully,

SM AUTOMOTIVE



SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

TAX INVOICE

Directasia.com Singapore

88 South Bridge Road

Singapore

Singapore 058716

Client : TAN BOON TECK

Invoice No : SMP1803-0007

Date : 02-Mar-18

Date of Accident : 23-Dec-17

Vehicle No. : SLA1710E

Model Type : Subaru Forester

Descriptions		Amount
Lump Sum Repair Cost		2,300.00
Total		2,300.00

SIN DOLLARS: TWO THOUSAND THREE HUNDRED ONLY



LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on 23/12/17. 2130
Involving Vehicles SLA1710E, SKM1916L
Along EXIT 10 After EXITING TPE (Sengkang)

I/We, the registered owner/driver of vehicle registration no: SLA1710E
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

94
Owner's Signature
(Company's stamp if applicable)

Name: _____

NRIC No.: _____

Date: _____

Assignment

To: SM Automotive (Workshop)



In consideration for your agreement to repair my motor vehicle registration no. SLA1710E and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 28 day of 12 20 17.

Signature	:	<u></u>
Name	:	<u>TAN BOON TECK</u>
ID No.	:	<u>S 7709361C</u>
Address	:	<u></u>
Witness Signature	:	<u></u>
Witness Name	:	<u>Chew Yee Yim</u>
Witness ID	:	<u>S8826618H</u>
Witness Address	:	<u></u>

Hsiao Tong (LKKAuto)

From: Charandeep Singh <charandeep.singh@directasia.com>
Sent: Tuesday, 3 July 2018 1:36 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF -CC6/DAI17024691/Apb3) on 23.12.2017

Dear Hsiao Tong

Please note that the matter was settled at Fidrec.
Please close your file and submit your bill.

Regards

Charan Singh / Claims Specialist
Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 27 June, 2018 2:42 PM
To: Charandeep Singh
Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF -CC6/DAI17024691/Apb3) on 23.12.2017

Hi Charan,

Further to our below email.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 23 May 2018 3:17 PM

To: 'Charandeep Singh' <charandeep.singh@directasia.com>

Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Hi Charan,

Attached is a copy of video (Front camera) from third party as requested.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

Sent: Monday, 7 May 2018 3:51 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Dear Hsiao Tong,

Based on the video footage, it cannot be seen clearly on who is the party at fault and it appears as both parties are equally liable.

Could you request the third party to provide us the front video footage as well.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 7 May, 2018 3:44 PM

To: Charandeep Singh

Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF -CC6/DAI17024691/Apb3) on 23.12.2017

Hi Charan,

Attached video from third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 24 April 2018 8:56 AM

To: 'Charandeep Singh' <charandeep.singh@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

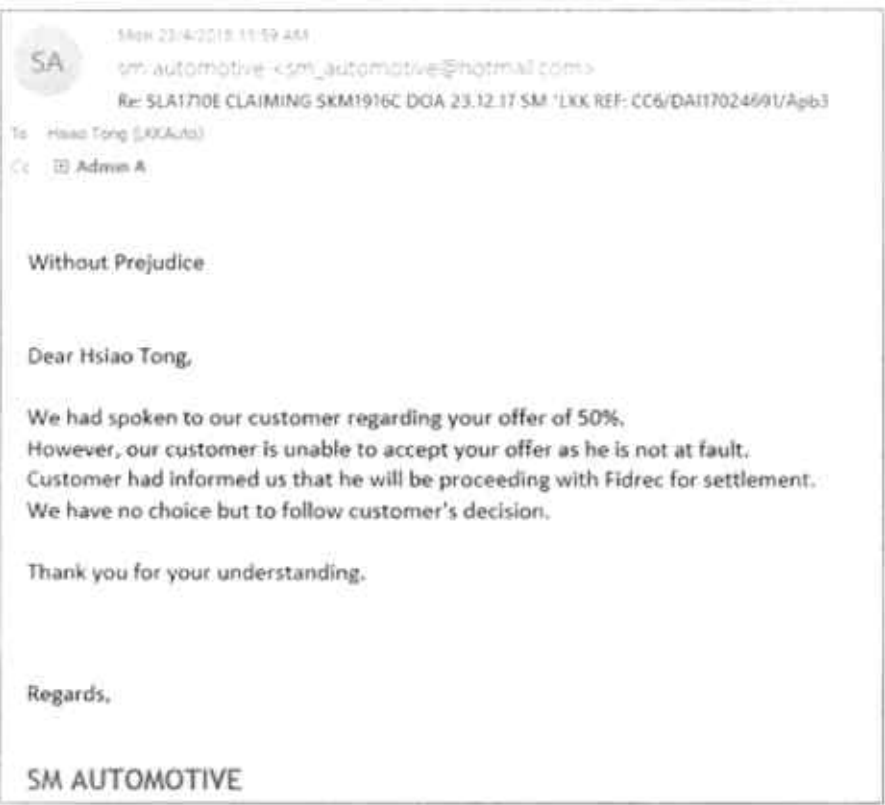
Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Hi Charan,

We refer to your below email.

We have maintained our offer at 50% as per instruction. However third party repairer rejected our offer as their client insisted that he is not at fault. Third party claimant will proceed with FIDREC for resolution. Kindly refer to the screenshot below for your perusal.

Kindly let us have your instruction.



Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]
Sent: Friday, 6 April 2018 4:45 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Dear Hsiao Tong,

Third party has no basis to reject liability at 50/50.
Please inform third party that there was no lane making when making a turn as shown in the video, therefore Bola9(e)is applicable.
Please maintain offer.

Regards
Charan Singh / Claims Specialist
Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com**CONFIDENTIALITY NOTICE**

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]**Sent:** Wednesday, 4 April, 2018 1:51 PM**To:** Charandeep Singh**Cc:** Admin A**Subject:** RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF -CC6/DAI17024691/Apb3) on 23.12.2017

Hi Charan,

We refer to the above matter.

Third party rejected our 50% offer and proposed for 100%.

Attached is a copy of video footage(rear) from third party for your easy reference.

Kindly let us have your instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]**Sent:** Monday, 26 March 2018 11:08 AM**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>**Subject:** RE: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Dear Hsiao Tong,

I refer to your proposal of settlement, please proceed to offer S\$1.350.00.

Regards

Charan Singh / Claims Specialist
Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, 24 March, 2018 8:11 AM

To: Charandeep Singh

Cc: Admin A

Subject: [EXT] RE: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Without Prejudice

Hi Charan,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **SM Automotive** at **\$1,350.00(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 2,300.00
2. Loss of Use(4days x \$100.00)	\$ 400.00
	\$ 2,700.00
@50%	\$ 1,350.00
TOTAL	<u>\$ 1,350.00</u>

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

Sent: Wednesday, 14 March 2018 6:59 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: Our ref 74376 - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

Dear Shu Pei,

Liability unclear, Bola 9(e) applicable 50/50 for both parties.

Regards

Charan Singh / Claims Specialist
Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Monday, March 12, 2018 11:51 AM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXT] RE: Direct Settlement - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

WITHOUT PREJUDICE REMINDER

Dear Sir / Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 20 February 2018 7:18 PM

To: motorclaims@directasia.com; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 29 December 2017 3:05 PM

To: motorclaims@directasia.com; Claim <claim@directasia.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKM1916C (OI :DAI - TBA) AND SLA1710E (TP : LKK REF - CC6/DAI17024691/Apb3) on 23.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SLA 1710E at M/s SM Automotive and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC6/DAI17024691/Apb3q2		
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 05-07-2018		
		Code : DAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKM 1916C	Veh. Inspected	SLA 1710E	
Policy No.		Coverage (\$)	0.00	
Claim No.	74376	Excess (\$)	0.00	
Assign From		Assign Date	28/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	SUBARU FORESTER	c.c	1998	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	JF1SJGK85FG062369	Colour	SILVER	
Odometer	34016	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/50 R18	PIRELLI	6 mm	
L/H Front Tyre	245/50 R18	PIRELLI	6 mm	
R/H Rear Tyre	245/50 R18	PIRELLI	6 mm	
L/H Rear Tyre	245/50 R18	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	23/12/2017	Inspection Date	28/12/2017	
Survey held at	SM AUTOMOTIVE BLK C, 1 KAKI BUKIT AVENUE 6 #01-43 SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLA 1710E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	TO REPAIR SEE LABOUR	640.30	-
10	REAR BUMPER CLIP @\$6.50	NOT NECESSARY	65.00	-
1	REAR R/H BUMPER SIDE RETAINER	NOT NECESSARY	26.30	-
1	REAR R/H RIM	CUT	750.30	750.30
1	REAR R/H LOWER ARM	BENT	230.30	230.30
1	REAR R/H UPPER ARM	BENT	480.00	480.00
1	REAR R/H KNUCKLE ARM	BENT	270.00	270.00
1	REAR R/H KNUCKLE ARM BEARING	NECESSARY	240.60	240.60
1	REAR R/H TRAILING ARM	BENT	200.30	200.30
1	REAR R/H SHOCK ABSORBER	BENT	340.30	340.30
	LESS 20% DISCOUNT		-	-502.36
			3,243.40	2,009.44
SPECIAL NETT ITEMS				
1	REAR R/H TYRE (SN)	CUT	350.00	200.00
			350.00	200.00
LABOUR				
	TO REMOVE & REFIT REVERSE SENSOR.	NOT NECESSARY	100.00	-
	TO REMOVE & REFIT REAR R/H UNDERCARRIAGE.		380.00	220.00
	TO CHECK WHEEL ALIGNMENT.		150.00	80.00
	TUFF KOTE.	NOT NECESSARY	150.00	-
	TO CHECK WIIRNG.	NOT NECESSARY	60.00	-
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER.		600.00	200.00
	SPRAY PAINTING.		500.00	200.00
			-	-
			-	-
			-	-
			1,940.00	700.00
GRAND TOTAL			5,533.40	2,909.44

Report Ref No. CC6/DAI17024691/Apb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,300.00
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Report Ref No. CC6/DAI17024691/Apb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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