

INS. CASE OWNER:

CC 9/EQ11702

LKK:
IDAC

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :\$

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI / IA REPORT: YES / NO

TP / IA REPORT: YES / NO

Insured Liability:

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

DATE / PIC

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

After call ltr to Of:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to Of:

Authorisation To Acc:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

\$\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

2014/11

Confirm with:

To me

Email

Call

Final Liability:

%

100

(

Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

\$\$

5492.00

Loss of Rental (LOR):

\$\$

456

(

3 days)

150

Loss of Use (LOU):

\$\$

(5

x

days)

Loss of Income (LOI):

\$\$

(5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

\$\$

2.00

Medical:

\$\$

Disbursement:

\$\$

(e.g. Tow/ Independent)

Legal Cost

\$\$

Total:

\$\$

6444.00

Global Sum \$:

Email

Call

FINAL PAYMENT

Date/Time:

2014/11

Confirm with:

To me

Email

Call

Payee 1:

\$\$

6444.00

Name 1:

SPECIALISTS MOTOR PTE LTD

Payee 2: (Strike if N.A.)

\$\$

Name 2:

Payee 3: (Strike if N.A.)

\$\$

Name 3:

21/11/14

Warranty (\$) _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQ117024689/Uyb3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 29-12-2017	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YM 9920X	Veh. Inspected	SLJ 217Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	27/12/2017	Inspection Date	03/01/2018	
Survey held at	SPECIALISTS MOTOR PTE LTD BLK 3018A UBI ROAD 1 #01-24-26 SINGAPORE 408711			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQ117024689/Uyb3

Date: 04.01.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLJ217Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 03.01.2018 at the premises of M/s Specialists Motor Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	11,820.30
Revised Estimate Amount	: S\$	4,497.08
"Check" Items Amount	: S\$	2,613.98
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SLJ217Y/1712329

28th December 2017

The Manager
Motor Claim Dept.
EQ Insurance Company Ltd
5 Maxwell Road
#17-00 Tower Block
MND Complex
Singapore 069110

Not Allowed
2/1/18
3/1/18
to be photo before repy.
4 dy.

Date of Accident : 27th December 2017

Location : AYE

Third Party Claim Vehicle No : YM 9920 X

Repair Cost For Vehicle No : SLJ 217 Y (Toyota Voxy 2.0V A)

Repair sum \$2600

Estimated Supply of Parts & Labours

No.	Particulars	Qty	Price	Amounts
1	Rear boot cover (s/nett) 300500	1	1985.80	\$ 1,985.80 ✓
2	Rear windscreen glass (s/nett) 11	1	1800.00	\$ 1,800.00 X
3	Rear windscreen glass sealant (s/nett) 11	1	60.00	\$ 60.00 425.00 ✓
4	Rear windscreen moulding (s/nett) 11	1	97.10	\$ 97.10 ✓
5	Rear no plate chrome garnish (s/nett) 11	1	808.30	\$ 808.30 X
6	Rear no plate chrome garnish clips (s/nett) 11	1set	58.90	\$ 58.90 X
7	Rear end panel (s/nett) 300500	1	961.10	\$ 961.10 ✓
8	Rear end panel sealer (s/nett) 11	1	80.00	\$ 80.00 505.00 ✓
9	Rear boot cover weather stripe (s/nett) 11	1	380.70	\$ 380.70 ✓
10	Rear end panel inner garnish (s/nett) 11	1	398.10	\$ 398.10 ✓
11	Rear end panel inner garnish clips (s/nett) 11	1set	58.90	\$ 58.90 X
12	Rear bumper fascia (s/nett) 11	1	1,078.10	\$ 1,078.10 ✓
13	Rear bumper clips (s/nett) 11	1set	58.90	\$ 58.90 ✓
14	Rear bumper reinforcement (s/nett) 11	1	599.60	\$ 599.60 ✓
15	Rear bumper bracket LH&RH (s/nett) 11	2	99.30	\$ 198.60 ✓
16	Rear bumper side retainer LH&RH (s/nett) 11	2	108.10	\$ 216.20 ✓
17	Rear bumper sensor (s/nett) 11	1set	380.00	\$ 380.00 2005.00 ✓
				\$ 9,220.30

6252

5176
25%
3882

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SLJ217Y/1712329

28th December 2017

Balance b/f

\$ 9,220.30

Labour Charges :-

Amounts

Cut out, renew, knocking & welding rear boot cover, rear end panel, remove & install all damage parts, straighten & re-align body.

\$ 1,080.00 600

Remove & install rear windscreen glass

\$ 140.00 120

Remove & install rear bumper sensor

\$ 80.00 50

Tuff-kote on damage parts

\$ 80.00 50

Spray painting on rear damage parts

\$ 1,180.00 900

Check lighting after repairs

\$ 40.00 20

Labour Charge

\$ 2,600.00

Total Amount

\$ 11,820.30

GST will be reflected in the final bills.

Notes : -Please inform us within 14 days, from the date of this letter, in the event that the owner/driver is in breach of its policy with your company, failing which we shall hold your company liable for all costs of repairs, loss of use and storage.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SLJ217Y/1712329

28th December 2017

The Manager
Motor Claim Dept.
EQ Insurance Company Ltd
5 Maxwell Road
#17-00 Tower Block
MND Complex
Singapore 069110

Not Attached
2/1/18
3/1/18
Take photo before repy.
4 dy.

Date of Accident : 27th December 2017
Location : AYE
Third Party Claim Vehicle No : YM 9920 X
Repair Cost For Vehicle No : SLJ 217 Y (Toyota Voxy 2.0V A)

Estimated Supply of Parts & Labours

No.	Particulars	Qty	Price	Amounts
1	Rear boot cover (s/nett) 30/500	1	1985.80	\$ 1,985.80 ✓
2	Rear windscreen glass (s/nett) 17	1	1800.00	\$ 1,800.00 X
3	Rear windscreen glass sealant (s/nett) m	1	60.00	\$ 60.00 425.00
4	Rear windscreen moulding (s/nett) m	1	97.10	\$ 97.10 ✓
5	Rear no plate chrome garnish (s/nett)	1	808.30	\$ 808.30 ?
6	Rear no plate chrome garnish clips (s/nett) 17	1set	58.90	\$ 58.90 X
7	Rear end panel (s/nett)	1	961.10	\$ 961.10 ?
8	Rear end panel sealer (s/nett)	1	80.00	\$ 80.00 ?
9	Rear boot cover weather stripe (s/nett)	1	380.70	\$ 380.70 ?
10	Rear end panel inner garnish (s/nett)	1	398.10	\$ 398.10 ?
11	Rear end panel inner garnish clips (s/nett)	1set	58.90	\$ 58.90 ?
12	Rear bumper fascia (s/nett) 20/22	1	1,078.10	\$ 1,078.10 ✓
13	Rear bumper clips (s/nett) m	1set	58.90	\$ 58.90 ✓
14	Rear bumper reinforcement (s/nett)	1	599.60	\$ 599.60 ?
15	Rear bumper bracket LH&RH (s/nett)	2	99.30	\$ 198.60 ?
16	Rear bumper side retainer LH&RH (s/nett) 24	2	108.10	\$ 216.20 ✓
17	Rear bumper sensor (s/nett) shield	1set	380.00	\$ 380.00 2000.00
				\$ 9,220.30

625%

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SLJ217Y/1712329

28th December 2017

Balance b/f \$ 9,220.30

Labour Charges :-

Amounts

Cut out, renew, knocking & welding rear boot cover, rear end panel, remove & install all damage parts, straighten & re-align body.

\$ 1,080.00 600

Remove & install rear windscreen glass

\$ 140.00 120

Remove & install rear bumper sensor

\$ 80.00 50

Tuff-kote on damage parts

\$ 80.00 50

Spray painting on rear damage parts

\$ 1,180.00 900

Check lighting after repairs

\$ 40.00 20

Labour Charge

\$ 2,600.00

Total Amount

\$ 11,820.30

GST will be reflected in the final bills.

Notes : -Please inform us within 14 days, from the date of this letter, in the event that the owner/driver is in breach of its policy with your company, failing which we shall hold your company liable for all costs of repairs, loss of use and storage.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7631F
Vehicle Details	
Vehicle No.:	5LJ217Y
Vehicle to be Exported:	No
Intended De-registration Date:	04 Jan 2018
Vehicle Make:	TOYOTA
Vehicle Model:	VOXY 2.0V A
Primary Colour:	Green
Manufacturing Year:	2016
Engine No.:	3ZRB898446
Chassis No.:	ZRR800249031
Maximum Power Output:	112.0 kW (150 bhp)
Open Market Value:	\$30,051.00
Original Registration Date:	25 Nov 2016
First Registration Date:	25 Nov 2016
Transfer Count:	0
Actual ARF Paid:	\$34,072.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Nov 2026
PARF Rebate Amount:	\$25,554.00
Intended COE Rebate Details	
COE Expiry Date:	24 Nov 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,410.00
COE Rebate Amount:	\$50,142.00
Total Rebate Amount:	\$75,696.00

The information contained herein is correct as at 04 Jan 2018

OK

Catherine Chong (LKK Auto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 28 December, 2017 2:42 PM
To: Specialists Motor Pte Ltd; 'assignments'
Cc: Elaine Cheong; Bazlin Ahmad; Admin A
Subject: RE: Accident involving vehicle no SLJ217Y & YM9920X on 27/12/2017 along AYE
Attachments: GIA REPORT.PDF

Without Prejudice ***Save As To Costs***

Dear Wei Shun

Liability is clear. We can proceed with direct settlement.

Aside to LKK, please arrange to attend to this PRS.

The OIC for this case is Elaine Cheong.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block, MND Complex, Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of

From: Specialists Motor Pte Ltd [mailto:cardoc@singnet.com.sg]
Sent: Thursday, December 28, 2017 10:30 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>
Subject: Accident involving vehicle no SLJ217Y & YM9920X on 27/12/2017 along AYE

Without Prejudice

Dear officer,

Document attached for your perusal.

Our client's vehicle (SLJ 217 Y) is claiming against you insured vehicle (YM 9920 X).
Kindly check to me this claim liability and OIC asap. Thanks

Regards
Specialists Motor Pte Ltd

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, 9 March 2018 2:20 PM
To: Shu Pei (LKKAuto)
Subject: RE: Accident involving vehicle no SLJ217Y & YM9920X on 27/12/2017 along AYE ***LKK
REF-CC4/EQI17024689/Uyb3 (DM17HO02933-JG)
Attachments: YM9920X.PDF

Attached our insured's accident report as per your request.

Joel Goh



Sent: Friday, March 9, 2018 11:27 AM

To: Joel Goh

Subject: FW: Accident involving vehicle no SLJ217Y & YM9920X on 27/12/2017 along AYE ***LKK
REF:CC4/EQ117024689/Uyb3

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 8 February 2018 10:07 AM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>

Cc: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Accident involving vehicle no SLJ217Y & YM9920X on 27/12/2017 along AYE ***LKK

REF:CC4/EQJ17024689/Uyb3

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 29 January 2018 11:02 AM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>

Cc: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Accident involving vehicle no SLJ217Y & YM9920X on 27/12/2017 along AYE ***LKK

REF:CC4/EQJ17024689/Uyb3

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Thursday, 4 January 2018 7:42 PM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>

Cc: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: Accident involving vehicle no SLJ217Y & YM9920X on 27/12/2017 along AYE ***LKK

REF:CC4/EQJ17024689/Uyb3

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLJ 217Y at M/s Specialists Motor Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 28 December 2017 3:10 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>; 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving vehicle no SLJ217Y & YM9920X on 27/12/2017 along AYE

Dear Janet,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Wishes you a Happy New Year 2018

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Thursday, 28 December, 2017 2:42 PM

To: Specialists Motor Pte Ltd <cardoc@singnet.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving vehicle no SLJ217Y & YM9920X on 27/12/2017 along AYE

Without Prejudice
Save As To Costs

Dear Wei Shun

Liability is clear. We can proceed with direct settlement.

Aside to LKK, please arrange to attend to this PRS.

The OIC for this case is Elaine Cheong.

Regards,

Janet Tan

Janet Tan

eqinsurance

EQ Insurance Company Limited

1 Malacca Road #11-02 Lower Block, MBS Complex, Singapore 069130

did 65 6490 8032 | tel 65 6223 3433 ext 032 | fax 65 6223 4130

www.eqinsurance.com.sg

Janet Tan

 you've got a friend

If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Specialists Motor Pte Ltd [<mailto:cardoc@singnet.com.sg>]

Sent: Thursday, December 28, 2017 10:30 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>

Subject: Accident involving vehicle no SLJ217Y & YM9920X on 27/12/2017 along AYE

Without Prejudice

Dear officer,

Document attached for your perusal.

Our client's vehicle (SLJ 217 Y) is claiming against you insured vehicle (YM 9920 X).

Kindly check to me this claim liability and OIC asap. Thanks

Regards

Specialists Motor Pte Ltd

Wei Shun

6747 2112

1
L.F. K. - MARCH 2018

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SLJ217Y/1712329

22nd January 2018

WITHOUT PREJUDICE

The Manager
Motor Claim Department
EQ Insurance Company Ltd
5 Maxwell Road
#17-00 Tower Block
MND Complex
Singapore 069110

**RE: ACCIDENT INVOLVING VEHICLES SLJ 217 Y AND YM 9920 X
ON 27th DECEMBER 2017 AT 0805 HRS ALONG AYE.**

Dear Sirs,

We refer to the above matter.

Our Client Mr Phua Cheng Peng the registered owner of SLJ 217 Y.

You are the insurer of motor vehicle no. YM 9920 X, which was involved in the above accident. Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. YM 9920 X, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair sum bill
- b) GIA report & LTA search
- c) Car rental bill
- d) An authorisation letter from the owner (SLJ 217 Y)

We are claiming as follows: -

LTA search	S\$	2.00
Repair sum	S\$	5,992.00
Car rental	S\$	525.00
		<hr/>
	S\$	6,519.00

Dollar: Six Thousands Five Hundred Nineteen only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,


Karen Ong

Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Tuesday, 13 March 2018 2:29 PM
To: 'admin@eugenemarine.com.sg'
Cc: Vic (LKKAuto)
Subject: Your Ref: YM 9920X, Our Ref: CC4/EQI17024689/Umb3, ACCIDENT INVOLVING YM 9920X AND SLJ 217Y ON 27/12/2017

Your Ref: YM 9920X
Our Ref: CC4/EQI17024689/Umb3

EUGENE MARINE INTERIORS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING YM 9920X AND SLJ 217Y ON 27/12/2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

ACCIDENT INVOLVING VEHICLE

SLJ 217Y and YM 9920X on 27th December 2017
at 1805 hrs along AYE.

Letter Of Authority And Undertaking

I/We Phua Cheng Peng (NRIC NO) S1307631F of
Blk 106 Bukit Batok Central #02-227 Singapore 650106
the owner/driver of Vehicle No. SLJ 217Y hereby authorise your
esteem company Specialists Motor Pte Ltd
as my repairer for my Damaged Vehicle involved in the above accident and to
claim against the negligent party and/or insurance company.

I/We hereby agreed to be bound by the following:-

1. You are authorised to use my/our name to claim against the negligent party and/or insurance company pertaining to the above accident including any other incidental losses. All payments/settlement monies shall be made in favour of your company M/S Specialists Motor Pte Ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and/or negligent party will be accepted only with your concurrence and approval.
4. Throughout the process of claim, I/We will be obligated to assist and to provide your company with accurate and correct information.
5. I/We agree that I/We shall pay to your company all cost/expenses/damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost/expenses by you on my/our behalf.
6. I/We warrant and undertake that all information and statement provided by me/us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully



Date: 27/12/17

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/SLJ217Y/1712329

22nd January 2018

TAX INVOICE

The Manager
Motor Claim Department
EQ Insurance Company Ltd
5 Maxwell Road
#17-00 Tower Block
MND Complex
Singapore 069110

Date of Accident : 27th December 2017
Location : AYE
Third Party Claim Vehicle No : YM 9920 X
Repair Cost For Vehicle No : SLJ 217 Y (Toyota Voxy 2.0V A)

Repair sum	S\$ 5,600.00
	<hr/>
	S\$ 5,600.00
Add 7% GST	S\$ 392.00
	<hr/>
	S\$ 5,992.00
	<hr/>

S/ Dollars :- Five Thousands Nine Hundred Ninety-Two only.

SPECIALISTS MOTOR PTE LTD


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SPECIALISTS AUTO SERVICE

Block 3018A, Ubi Road 1, #01-26/24 Singapore 408711

Tel: 67472112 (5 Lines) Fax: 67438032

No. 3452

Date: 19th January 2018

OFFICIAL RECEIPT

Received from Phua Cheng Peng

the sum of Dollars Five Hundred twenty-five only -

being payment of 4660

\$ 626/20

Cash/ Cheque No:


SPECIALISTS AUTO SERVICE

SPECIALISTS AUTO SERVICE

Block 3018A, Ubi Road 1, #01-24/25/26, Singapore 408711. Tel: 6747 2112 Fax: 6743 8032

SLP 9311 S

RENTAL AGREEMENT

NO. 4660

HIRER'S PARTICULARS

Name : Phua Cheng Peng
 Address (Res) : Blk 106 Bukit Batok
Central #02-277 (B) 650106
 (Off) : _____
 Tel : 97330269 Res : _____
 Occupation : _____
 Driving Licence No : S1307631F
 Expiry Date : _____
 Passport / I/C No : S1307631F

Vehicle No. SLP 9311 S

Make / Model Kia Cerato

OUT	Date	<u>06.01.2018</u>	Time	<u>14:45</u>
IN	Date	<u>09.11.2018</u>	Time	<u>12:30</u>

Replacement Vehicle No: _____ Initial: _____

Date / Time

Petrol Level Out					Petrol Level In				
E	$\frac{1}{4}$	$\frac{1}{2}$	$\frac{3}{4}$	F	E	$\frac{1}{4}$	$\frac{1}{2}$	$\frac{3}{4}$	F

ADDITIONAL DRIVER'S PARTICULARS

Name : _____
 Occupation : _____
 Driving Licence No : _____
 Place Issued : _____ Passport / I/C No : _____
 Date of Birth : _____

ADDITIONAL INFORMATION

RATES	Amount Due
Days <u>2</u> @ \$ <u>150.00</u> per day	<u>\$ 450.00</u>
Weeks @ \$ _____ per week	
Month @ \$ _____ per month	
Add Hours <u>2.5</u> @ \$ <u>20.00</u> per hour	<u>\$ 50.00</u>
TOTAL	<u>\$ 500.00</u>

Loss Damage Waiver : With/Without _____ I accept SLA

\$ _____ per day Excess \$ 4,000.00

Amount paid

Balance Due

VEHICLE TO BE DRIVEN IN SINGAPORE ONLY
 PROHIBITED TO ENTER MALAYSIA BY LAW

THE RENTER IS SOLELY RESPONSIBLE FOR BREACH
 OF TRAFFIC LAWS, ANY PARKING FINES OR
 SURCHARGE DURING PERIOD OF HIRE.

RENTER DECLARATION : I accept the terms and conditions
 above and overleaf. I declare that all information in this form are
 true and accurate. If I opt to pay by credit card, my signature here is
 to be deemed to have been made on applicable credit card voucher.



RENTER'S SIGNATURE/COMPANY STAMP

Deposit amount (refundable) \$

Refund Signature

PAYMENT

Cheque : _____

Cash : _____

Credit Card / Nets : _____

Remarks

NB: (1) ANY ACCIDENTS INVOLVING THIS HIRE VEHICLE, NOTIFY OUR OFFICE AS SOON AS POSSIBLE.
 (2) VEHICLE TO BE DRIVEN IN SINGAPORE ONLY, PROHIBITED TO ENTER MALAYSIA BY LAW



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-195367

Date of Request: 27/12/2017

Your Ref No:

Online Purchase

Specialists Motor Pte Ltd
Blk 3018A Ubi Road 1
#01-24/25/26
Singapore 408711

Dear Sir/Madam,

Enquiry Date 27/12/2017
Enquiry By KAREN ONG 2
TP Vehicle No. YM9920X
Accident Date 27/12/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YM9920X	EQ Insurance Company Ltd	16/02/2017-15/02/2018	6223 9433

Thank You,

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 24/04/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YM 9920X (Insd Veh)	Your Ref. No. : DM17HO02933-JG
	SLJ 217Y (TP Veh)	Our Ref. No. : CC4/EQI17024689/Umb3q2
Date of Accident	27/12/2017	

Liability	100%	
Final Repair Cost	: \$ 5,992.00	
Loss of Use	: \$	days
Rental (If any)	: \$ 450.00	3 days
Others:	: \$ 2.00	
	: \$	
	6,444.00	
Final Settlement Sum	: \$ 6,444.00	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	SPECIALISTS MOTOR PTE LTD	: \$ 6,444.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI17024689/Umb3q2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 24-04-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YM 9920X	Veh. Inspected	SLJ 217Y	
Policy No.	DMCPHQ17-000692	Coverage (\$)	0.00	
Claim No.	DM17HO02933-JG	Excess (\$)	0.00	
Assign From	JANET	Assign Date	29/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA VOXY (A)	c.c	1986	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	ZRR800249031	Colour	BLUE	
Odometer	13536	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	8 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	8 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	27/12/2017	Inspection Date	03/01/2018	
Survey held at	SPECIALISTS MOTOR PTE LTD BLK 3018A UBI ROAD 1 #01-24-26 SINGAPORE 408711			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR.		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLJ 217Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOT COVER	BADLY DENTED	1,985.80	1,985.80
1	REAR WINDSCREEN GLASS	NOT NECESSARY	1,800.00	-
1	REAR WINDSCREEN MOULDING	NECESSARY	97.10	97.10
1	REAR NO PLATE CHROME GARNISH	NOT NECESSARY	808.30	-
1	SET REAR NO PLATE CHROME GARNISH CLIPS	NOT NECESSARY	58.90	-
1	REAR END PANEL	BADLY DENTED	961.10	961.10
1	REAR BOOT COVER WEATHER STRIPE	TWISTED	380.70	380.70
1	REAR END PANEL INNER GARNISH	TWISTED	398.10	398.10
1	SET REAR END PANEL INNER GARNISH CLIPS	NOT NECESSARY	58.90	-
1	REAR BUMPER FASCIA	DENTED / DEFORMED	1,078.10	1,078.10
1	SET REAR BUMPER CLIPS	NECESSARY	58.90	58.90
1	REAR BUMPER REINFORCEMENT	NOT FITTED	599.60	-
2	REAR BUMPER BRACKET LH & RH @\$99.30	NOT FITTED	198.60	-
2	REAR BUMPER SIDE RETAINER LH & RH @\$108.10	BENT	216.20	216.20
	LESS 25% DISCOUNT		-	-1,294.00
			8,700.30	3,882.00
SPECIAL NETT ITEMS				
1	REAR WINDSCREEN GLASS SEALANT (SN)	NECESSARY	60.00	40.00
1	REAR END PANEL SEALER (SN)	NECESSARY	80.00	50.00
1	SET REAR BUMPER SENSOR (SN)	SHORTED	380.00	200.00
			520.00	290.00
LABOUR				
	CUT OUT ,RENEW ,KNOCKING & WELDING REAR BOOT COVER,REAR END PANEL,REMOVE & INSTALL ALL DAMAGE PARTS ,STRAIGHTEN & RE-ALIGN BODY.		1,080.00	600.00
	REMOVE & INSTALL REAR WINDSCREEN GLASS.		140.00	120.00
	REMOVE & INSTALL REAR BUMPER SENSOR .		80.00	50.00
	TUFF-KOTE ON DAMAGE PARTS.		80.00	50.00
	SPRAY PAINTING ON REAR BUMPER PARTS .		1,180.00	900.00

Report Ref No. CC4/EQI17024689/Umb3q2



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Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	CHECK LIGHTING AFTER REPAIR.		40.00	20.00
			2,600.00	1,740.00
GRAND TOTAL			11,820.30	5,912.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				5,600.00

Report Ref No. CC4/EQI17024689/Umb3q2

CHUA KANG SENG

Licensed Appraiser

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