

INS. CASE OWNER:

Saw Theng

CC 4/AXA170 24688 / RWS 3

LKK:

IDAC:

Surveyor:

RASUL

DOI:

27/11/17

Date / Time:

29/12/17

Registered in Merimen:

28/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 5291H

Claim No.:

C0465017

Name of Insured:

TRANS-CAB SERVICES PTE LTD

Policy No.:

VPX/PI180520

Insured Tel No.:

HP:

Make / Model:

RENAULT LATITUDE 2.0 DCI AUT

Excess Sec II : \$S

5,000.00

D.O.A.:

09/12/17

Place of Accident:

BOON LAY WAY X JIN BOON LA

Is driver the owner?

(YES ☒ NO)

Nature of Accident:

If NO, Driver Name / Age: YEO KIM SENG

OI OIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.: 9325 3184

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

CB 7052H



INSRS:

WSP: Connect 3

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

29/12/17 (Wagon)

CB 7052H - X
SHC 5291H - C0465017/180520/RENAULT LATITUDE 2.0 DCI AUT

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

12/1/18 Email.

UJUNION

21/1/18

Receive TP video - Send to AXA.

12/1/18

Email letter to OI.

29/1/18

File pass to typist type report

6/2/18

Sent mandate via merimen

21/2/18

Mandate approve via merimen

RECEIVED 29 JAN 2018

RECEIVED 07 MAR 2018

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

VALIZATION

Date/Time:

Confirm with:

Confirm by:

Air Cost:

\$S

(

days) Reduction:

%

Email

Call

VAL SETTLEMENT

Date/Time:

20/1/18 Confirm with WJUNION.

Email

Call

Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Air Cost:

\$S 1400.00

Cost of Rental (LOR):

\$S

(

days)

Cost of Use (LOU):

\$S

500.00

(540

x 4

days)

Cost of Income (LOI):

\$S

(5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

Cost/LTA Search

\$S

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost

\$S

Total:

\$S 2000.00

Global Sum \$S:

VAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Line 1:

\$S

2000.00

Name 1:

Connect 3.

Line 2: (Strike if N.A.)

\$S

Name 2:

Line 3: (Strike if N.A.)

\$S

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT
02/02/18

Signature

REF: AXA

Ref: 17024688/R1WS3 32wok

ASSIGNMENT

From: _____ Date: 29/12/17
Estimated Cost: _____
OD: ☒ TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: CB7052H
at Workshop no: Connect 3
of: 566 Woodlands Rd, Mandai Estate
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record) 9am - 9:30am
Make of Veh: _____

ARC - NO Get TP video

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bel. or Market Value: _____
IDAC Accident Rpt: _____ Consistent?: Yes or No
GIA / PR Seen: _____ Consistent?: Yes or No
Est. Repairs: 4 days Res: Yes or No
Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS' Wp

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: CB 7052H V-Page 2012 NOV
Type: M.Car / M.Cycle ☒ Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: ZHONGTONG LUK 6107H cc: 6893
Colour: MULTI A/C Insured / Std / NI / NA
So. Reading: 270493 T. Radio: Insured / Std / NI / NA
Eng/No: _____
C.No: L046KS905 B000 3300
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Brake: Inorder / Jammed / Leaked / Burnt or
Mod: N / S / Rim / STD A / Rim or
Tyre Size: P: 11R 22.5
R: " " d/p

☒ B / DUN / EXNOVA / GY / FS / LIZA / MIC / QHTSU / PIR / SUMI /
TOYO / YOKO or

Front	Rear
R/Bal: 8 mm	R/Bal: 8/8 mm
L/Bal: 8 mm	L/Bal: 8/8 mm
D.O.A: 09/12/17	D.O.A: 27/12/17
Survey held at: Connect 3	

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

o/s Frt

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

26/1/18 Confirm US \$ 1400.00 with 4 working days

(Red) = \$5450
80%)

Date/Time: File Pass to: ☐ Prel. Report

File: ☐ Final Report

Date/Time: File Return to:

File:

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transporter:

_____ \$ - \$ - \$

Price:

Cost:

_____ \$ - \$ - \$

Add Fee: ☐ Site Insp \$

☐ Interview \$

☐ Tech. Insp \$

☐ Workshop \$

Report Format:

Lump Sum / I.B.I: \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/AXA17024688/R1ws3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 29-12-2017	
			Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 5291H		Veh. Inspected	CB 7052H
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	29/12/2017
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer			Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/12/2017		Inspection Date	29/12/2017
Survey held at	CONNECT3 7 OLD TOH TUCK ROAD SINGAPORE 597648			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

CONNECT 3

7 Old Toh Tuck Road Singapore 597648

Tel: (65) 9850-9666 Email: Connect3winnie@gmail.com

R o c : 5 3 3 6 0 0 6 1 L

QT17/CB7052H/TPC-119

AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower
Singapore 068811

QUOTATION

Dear Sir,

Cost of Repair to Vehicle CB7052H

With reference to the above-mentioned, we are pleased to quote as follows:-

No.	DESCRIPTION	QTY	U/PRICE (S\$)	AMOUNT (S\$)
1.	Front RH compartment	1	1,750.00	1,750.00
2.	Front RH wheel cover	1	2,250.00	2,250.00
3.	Front RH wheel hub cover	1	650.00	650.00
4.	Labour charges	1	1,200.00	1,200.00
5.	Spray painting	1	1,000.00	1,000.00
SUB-TOTAL				S\$6,850.00

Thank you.

Yours faithfully,



Winnie Chai

HP: 9850-9666



LKK Auto Consultants hence notify the Reparer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer

Signature: _____

Date: _____

From
HP 9850 10068

4 days

HS

29/12/17 0955

Rey after repair

650
10%
585

585
1200
1785
20%
1428

2041.40

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607188R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Khor Saw Theng

Date: 04 Jan 2018

Preliminary Advice

Insured Vehicle No : SHC5291H

TP Vehicle No : CB7052H

Make : ZHONG TONG LCK6107H

Date of Inspection : 29/12/2017

Inspection At : Connect3 (HQ)
7 Old Toh Tuck Road
Singapore 597648

Accident Date : 09/12/2017

Assignment Date : 28/12/2017

Est. Duration of Repair : 4 days

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesO/S front.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,850.00
Revised Amount	:S\$	1,850.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,850.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

...CLAIM SUBFOLDER...(New Assignment)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Dec 2017		28 Dec 2017 16:38 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TRANS-CAB SERVICES PTE LTD								
Main Claimant:	GOLDEN FRIENDLY CONTRACTORS								
Vehicle Reg. No.:	CB7052H	Date of Loss:	09/12/2017 20:00 - :59						
Claim Type:	TP / C0465017	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	SHC5291H	Policy No. (Claimant):							
		Excess:	S\$5,000.00						
Repairer:	Connect3 (HQ) 7 Old Toh Tuck Road, 597648 Bukit Batok - Tel: 98509666								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Khor Saw Theng - 6880 4754]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 09/01/2018]								
Driver/Custodian (Insured):	YEO KIM SENG (69 / Male), NRIC: S0597331G, Tel: +6593253184								
Adj Asg. Remarks:	ARC - NO Get TP video								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AXA_SG (28/12/2017): New TP Assignment - C0465017/P1680520									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

28-12-2017 @ 5:17pm
Winnie veh not in

29.12.2017 @ 9am - 930am
566 Woodlands Rd Mandai Estate
* Recall

View Received Message

This mail is associated with :

***CB7052H (C0465017)
[SHC5291H]**

TP
GOLDEN FRIENDLY CONTRACTORS
Dec 9 2017 8:00PM
[TRANS-CAB SERVICES PTE LTD]
Connect3

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on **21/02/2018 15:14 PM**.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2000.00) - CB7052H - Claim Handler: Khor Saw Theng

Approved:2000.00.

DOCUMENTS SUMMARY

There are no documents.



7 Old Toh Tuck Road

Singapore 597648

UEN no: 53360061L

HP: (+65) 9850-9666 Email: Connect3winnie@gmail.com

Your Ref: Pls advise

27 January 2018

AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower
Singapore 068811

Dear Sir,

**TO PROPOSE A CLAIM OF AN ACCIDENT INVOLVING CB7052H & SHC5291H
ON 09/12/17.**

We refer to the above, we are authorized by Golden Friendly Contractors owner of vehicle
no CB7052H to negotiate and settle the claim on his behalf.

We hereby quantify our claim as follows:-

1)	Repair Cost	S\$	1,400.00
2)	Loss of Use @ \$150.00 X		
	04 days	S\$	600.00

Total	S\$	2,000.00
--------------	------------	-----------------

We enclosed a copy of each of the following for your consideration:

- 1) Repair Bill inv: 180
- 2) Motor Accident report of vehicle no.CB7052H
- 3) Letter Authorization (original available upon request)
- 4) Insurance Certificate
- 5) Vehicle registration card
- 6) Pre repair inspection (done by Rasul LKK on 29/12/17)

Kindly acknowledge receipt of the above said documents and hope to receive your
favourable reply ASAP.

Thank you.

Yours sincerely

Winnie Chai
HP: 9850-9666



Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Friday, 12 January, 2018 2:32 PM
To: 'claims@transcab.com.sg'
Cc: 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: ACCIDENT INVOLVING SHC 5291H & CB 7052H ALONG BOON LAY WAY X JLN BOON LAY
Attachments: CB 7052H.mp4

12 January 2018

Transcab Taxi
Singapore

Dear Sir/Madam,

OUR REF : CC4/AXA170246880/ws3
YOUR REF : SHC 5291H

ACCIDENT INVOLVING SHC 5291H & CB 7052H ALONG BOON LAY WAY X JLN BOON LAY

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Connect3** acting on behalf of the owner of CB 7052H against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of **S\$5,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 8625 or email us at Vivianlau@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

"Wishes you a Happy New Year 2018"

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY & INDEMNITY

To Connect3

566 Woodlands Road (Mandai Estate) S (728697)

ACCIDENT INVOLVING VEHICLE NO. CB705241 AND SWC529141
AT Junction of Jln Boon Lay & Boon Lay Way ON 09/12/2017.

1. I/ We, the owner of vehicle no. CB705241 hereby instruct and authorize you to commence repairs to the said vehicle and to make 3rd party claim on my behalf for my loss and damage.
2. You are further authorized to appoint solicitors on my/ our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/ us with respect to the conduct of my/ our claim against the third party driver and or his insurers including if necessary, to commence legal proceedings in Court in my/ our name against the 3rd party.
3. You have my/ our full authority to instruct my/ our solicitor to negotiate a settlement with the third party and/ or his insurers on such terms as you deem fit.
4. Upon resolving my/ our claim, you are authorized to agree with my/ our solicitors on the amount of their professional costs and disbursements for acting for me/ us and to receive payment of the balance of the settlement sum on my/ our behalf directly into your account.
5. In the event that I/ we am/ are required to attend at my/ our solicitors' office or to attend Court connection with my/ our claim, I/ we shall render full co-operation.
6. In the event that my/ our claim against the 3rd party and/ or his insurers is not successful or cannot be proceeded with, I/ we authorize you to make a claim against my/ our own insurers for the cost of repairs and any losses recoverable under my/ our policy of insurance. In this respect, I/ we understand and accept that personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your solicitors.
7. I/ We hereby irrevocably direct all insurer to make all settlement sums payable to "Connect3" or my/ our solicitors, and not to me. Such payment shall be full and valid discharge by me/ us.
8. If the settlement sum is paid to me/ us directly by cheque from the insurer in their disobedience and/ or negligence of my above direction, I/ We shall forthwith exchange with you or pay you for the said cheque by my/ our cheque/ cash of the same amount or return you any payment in any manner as directed by you.
9. If for whatever reason, my/ our insurers reject my/our claim for indemnity for the cost of repairs and/ or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you or my insurance policy does not cover such claim, I/ we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonable incurred on my/ our behalf or to pay you the difference in amount, as the case may be.

Date this 09 of 12 2017

Signature :

Name :

NRIC No. :

(Company stamp, if applicable)

金友承包商
GOLDEN FRIENDLY CONTRACTORS

Name of Witness: MRB

NRIC No. :



LKK AUTO CONSULTANTS P.L.
51 Ubi Ave 1, #01-25
Paya Ubi Industrial Park
Singapore 408933
Tel: 6256 3561



redefining / insurance

CLAIM REF : C0465017
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We/I **GOLDEN FRIENDLY CONTRACTORS** hereby agree to accept the sum of dollars Two Thousand only (S\$ 2,000.00) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SHC 5291H as a result of an accident along BOON LAY WAY X JLN BOON LAY on 09/12/2017 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. CB 7052H.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SHC 5291H in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SHC 5291H

Dated this 22 day of Feb. 2018

金友承包商
GOLDEN FRIENDLY CONTRACTORS

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : X S1053460G

Occupation/ Business : X Owner.

Address : X 51K 413 Commonwealth Ave West # 10-3023 S(120413)

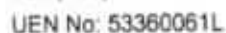
Telephone No. : X 9739 5411

Witness's Name : Winnie Chai

Witness's Signature : [Signature]

Witness's NRIC No. : S3306021/B





TERMS : COD

Authorised Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Dec 2017		28 Dec 2017 16:38 Edit Adj Rpt	S\$1,400.00 Edit Estimates	S\$1,400.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Main Claimant:	GOLDEN FRIENDLY CONTRACTORS, Co. Reg. No.: 09123200K		
Vehicle Reg. No.:	CB7052H	Date of Loss:	09/12/2017 20:00 - :59
Claim Type:	TP / C0465017	Policy/Cover Note No.:	P1680520 (Third Party Only)
Vehicle Reg. No. (Insured):	SHC5291H	Policy No. (Claimant):	5085090361-01
		Excess:	S\$5,000.00
Repairer:	Connect3 (woodlands) (HQ) 566 Woodlands Road, 728697 Woodlands - Tel:		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Cynthia Loh - 68804843]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 09/01/2018]		
Driver/Custodian (Insured):	YEO KIM SENG (69 / Male), NRIC: S0597331G, Tel: +6593253184		
Adj Asg. Remarks:	ARC - NO Get TP video		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AXA_SG (21/02/2018): Alert - Adj Mandate Approved (S\$2000.00) - CB7052H - Claim Handler: Khor Saw The...
- AXA_SG (28/12/2017): New TP Assignment - C0465017/P1680520

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*CB7052H (C0465017)
[SHC5291H]
TP
GOLDEN FRIENDLY CONTRACTORS
Dec 9 2017 8:00PM
[TRANS-CAB SERVICES PTE LTD]
Connect3 (woodlands)

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	02/01/18 13:34	Video - Accident	Load AVI	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/01/18 17:49	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
2	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
3	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
4	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
5	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
6	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
7	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
8	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
9	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
10	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
11	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
12	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
13	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
14	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
15	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
16	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
17	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
18	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
19	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
20	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
21	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
22	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
23	06/02/18 17:36	General View	Load JPG	<input checked="" type="checkbox"/>
24	06/02/18 17:37	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
25	06/02/18 17:37	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

26	06/02/18 17:37	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
27	06/02/18 17:37	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
28	06/02/18 17:37	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
29	06/02/18 17:37	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
30	06/02/18 17:37	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
31	06/02/18 17:37	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
32	06/02/18 17:37	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
33	06/02/18 17:37	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
34	06/02/18 17:37	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
35	06/02/18 17:37	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
36	06/02/18 17:37	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
37	06/02/18 17:37	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)		Thumbnail	Print
1	28/12/17 15:42	EMAIL_ABS	1	Load PDF	
2	28/12/17 15:42	ESTIMATE & CB7052H TP GIA_ABS	1	Load PDF	
3	28/12/17 15:42	SHCS291H INS GIA_ABS	1	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/01/18 17:54	TP ESTIMATE- MARKED	1	Load PDF	
2	01/02/18 13:44	LETTER TO OI	1	Load PDF	
3	05/03/18 14:27	WORKSHOP INVOICE	1	Load PDF	
4	05/03/18 14:27	AUTHORISATION TO ACT FORM	1	Load PDF	
5	05/03/18 14:27	DISCHARGE VOUCHER	1	Load PDF	
6	05/03/18 14:27	LOD	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHC5291H (Insd veh)	Model:	ZHONG TONG LCK6107H 6.7
	CB7052H (TP veh)		D (M)
Date of Accident:	09/12/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	6,850.00
Final Repair Cost	:	\$	1,400.00
Loss of Use	:	\$	600.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,000.00

4.00 days at \$150.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Connect3	:	\$ 2,000.00
2)		:	\$

JOANNE LEE KHANG MIN

05 Mar
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17024688/R1WS3Q2

Date: 05/03/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No : CB7052H

Insured Vehicle No :

SHC5291H

Date of Loss: 09/12/2017

Nature of Claim:

TP

Claim No: C0465017

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: CB7052H

Make & Model: ZHONG TONG LCK6107H, 6.7 D (M)

Engine No: ISBE4250B21850655

Reg. Date: 20/11/2012 (Man. Year: 2011)

Chassis No: LDY6KS9D5B0003300

Colour: Multi-colour

Odometer: 270493 km

Engine Capacity: 6693 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 11 R22.5

Rear Tyre Size: 11 R22.5 (D)

Front Left Side: Bridgestone 8 mm

Rear Left Side: Bridgestone 8/8 mm

Front Right Side: Bridgestone 8 mm

Rear Right Side: Bridgestone 8/8 mm

The above values represent the remaining tyre tread's depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,650.00	585.00	4,065.00	87.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,200.00	1,200.00	1,000.00	45.45
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,850.00	1,785.00	5,065.00	73.94
Approved Total (Overridden) (S\$)		1,400.00		
Nett Amount (S\$)	6,850.00	1,400.00	5,450.00	79.56
+ Loss of Use (4.0 x S\$150.00/day) (S\$)		600.00		
Nett Liability (S\$)		2,000.00		

INSPECTION

Date of Assignment: 28/12/2017

Date Inspected: 27/12/2017 Inspected At:

566 WOODLANDS RD,MANDAI ESTATE
Repairer: Connect3 (HQ)

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 01 Feb 2018)	
Parts:	N/A	ZHONG TONG LCK6107H 6.7 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for CB7052H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT RH COMPARTMENT (CONSISTENT)	Repair	1,750.00 F	*- FL
2	1		*FRONT RH WHEEL COVER (CONSISTENT)	Repair	2,250.00 F	*- FL
3	1		*FRONT RH WHEEL HUB COVER (CONSISTENT)	Bent	650.00 F	*650.00 FL
					Sub Total (S\$)	4,650.00 650.00
					- List Item Discount on L Items 0.00/10.00% (S\$)	0.00 65.00
					Total Parts (S\$)	4,650.00 585.00

F=Franchise part, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR CHARGES	New	1,200.00	600.00
2	SPRAY PAINTING	New	1,000.00	600.00
Gross Labour Cost (S\$)			2,200.00	1,200.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >