

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 14 May, 2018 5:47 PM  
**To:** 'Ng Wai Yin'  
**Cc:** Admin A; Vic (LKKAUTO); Jasmine Tan; claims@transcab.com.sg; 'jonas.ong'  
**Subject:** Your Ref: SHF 699H\_ACCIDENT INVOLVING VEHICLES SLV 1262X AND SHF 699H ON 26/12/2017 LKK REF CC3/ASM17024670/Khb3  
**Attachments:** Video - Accident.avi

Your Ref: SHF 699H  
Our Ref: CC3/ASM17024670/Khb3

Without Prejudice

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SLV 1262X AND SHF 699H ON 26/12/2017

We refer further to our below email.

Please be informed that our principal is in the view that our Insured is not liable of this accident as it shows that our Insured vehicle was stationary when hit by your client's vehicle while coming up from the ramp. We attached a copy of our Insured's video footage for your reference.

As such, we have our principal's instruction and we are unable to look further into your claim.

We will now close this matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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LKK AUTO CONSULTANTS PTE LTD (TP) ▾



## Service Request Details

Claim

S7M0069K

Reference

CC3/ASM17024670/Khb3 

Loss Date

December 26, 2017

Request Date

January 2, 2018

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Direct settlement

### Actions

Next Step

Wait for: None - request canceled

### Vehicle Information

Incident Vehicle Registration #

SHF699H

Make

TPVD RENAULT

Model

LATITUDE-2.0 DCI (A)

## Primary Contact/Insured

NG CHIN CHYE

BLK 63B LENGKOK BAHRU, 152063, Singapore

## Claim Handler

OH Vale

6568804897

vale.oh@axa.com.sg

Additional Instructions

TP-ARC PLS OBTAIN VIDEO FOOTAGE AS INSRD REPORTED STATIONARY

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

5/14/18 3:23 PM

FROM

OH Vale

SUBJECT

Re:REJECT CLAIM REQUEST

BODY

Hi Vic Pls proceed to reject TP claim, thanks. R...



TYPE



SENT

5/14/18 9:54 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

REJECT CLAIM REQUEST